

**LEGACY LONG DISTANCE INTERNATIONAL, INC.**

TELECOMMUNICATIONS PRICE LIST

**LEGACY LONG DISTANCE INTERNATIONAL, INC.**

Toll-free Telephone Number:  
(800) 577-5534

This Price List contains the rates, terms and conditions applicable to the IntraLATA and InterLATA Resale Telecommunications Services provided by **Legacy Long Distance International, Inc.** within the State of Idaho.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**FEB 18 2005**

**Boise, Idaho**

---

DATED: February 8, 2005

Effective: February 18, 2005

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

(T)  
IDo0501(T)



**TABLE OF CONTENTS**

	<b>PAGE</b>	
Check Sheet .....	2	
Table of Contents .....	3	
Section 1 - Terms and Abbreviations .....	4	
Section 2 - Rules and Regulations .....	10	
Section 3 - Service Descriptions and Rates .....	25	
Section 4 - Miscellaneous Services .....	40	
Section 5 – Institutional Services .....	41	(N)

---

**SECTION 1 - TERMS AND ABBREVIATIONS**

**Access Line** - Access to Legacy's services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 ad 10XXX dialing sequences.

**Access Code** - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

**Aggregator** - Any person, excluding local exchange carriers and cellular service providers, that, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

**Ancillary Service Charge** – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

(N)  
(N)

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Service User so the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

**Authorized User** - a person or entity that accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

---

Issued: June 6, 2016

Effective: June 20, 2016

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**June 20, 2016**  
**Boise, Idaho**

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Billed Party** - The person or entity responsible for payment of the Company's Service(s): For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate an intrastate call. In the case of a Travel Card call or other credit card call (herein collectively the ("Card")), the person or entity responsible for payment is the Customer of record of the Travel Card, or other valid and acceptable Card used. In the case of a collect or third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the intrastate call. In all Operator Assisted calls not involving Cards, third party calls, collect calls or Room Charge calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone services at the telephone used to originate the intrastate call.

(T)  
(T)  
(T)

**Calling Card Call** - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a LEC or interexchange carrier calling card.

**Central Office** - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

**Legacy** - Used throughout this price list to refer to Legacy Long Distance International, Inc.

**Channel** - The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

**Commission** - The Idaho Public Utilities Commission unless otherwise clearly indicated by the context.

**Common Carrier** - A company or entity providing telecommunications services to the public.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 23 2002**

Boise, Idaho

DATED: September 13, 2002

Effective: September 23, 2002

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831

IDO0201

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Credit Card** - This charge applies in addition to the per minute charges for calls billed to a telephone company-issued Calling Card or commercial credit card when the customer dials all of the digits required to route and bill the call.

(T)  
|  
(T)

**Credit Card Call** - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit commercial card, such as Visa or MasterCard.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's price list.

**Debit Card** - A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

**Equal Access** - Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United State v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Colombia), as amended by the Court in its orders issued prior to October 17, 1990.

**Equal Access Code** - An access code that allows the public to obtain an equal access connection to the carrier associated with that code.

**Exchange** - The term "Exchange" denotes a unit established by the Local Exchange Carrier for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

---

DATED: August 13, 2013

Effective: August 23, 2013

ISSUED BY:

Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**August 23, 2013**  
**Boise, Idaho**

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Jail** – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

(N)  
 |  
 |  
 |  
 |  
 |  
 (N)

**Local Exchange Carrier ("LEC")** - The term "Local Exchange Carrier" denotes any telephone company that provides local telephone service to Customers within a defined area.

**Measured Charge** - A charge assessed on a per minute or incremental basis in calculating a portion of the charges due for a completed call.

**Operator Assisted Call** - An intrastate telephone connection completed through the use of the Company's operator.

**Operator Service Charge** - A non-measured (fixed) charge that is added to a measured charge in calculating the total tariff charges due for a completed Operator Assisted Call.

**Operator Services** - Any telecommunication service that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of an intrastate interLATA telephone call through a method other than:

- (i) automatic completion with billing to the telephone form which the call originated; or
- (ii) completion through an access code used by an Authorized User, with billing to an account previously established with the carrier by the Authorized User.

**Operator Service Provider ("OSP")** - Any person or entity that provides operator services by using either live or automated operator functions. When more than one entity is involved in processing an operator service call, the party billing the calls shall be considered the OSP. However, subscribers to customer-owned pay telephone service shall not be deemed to be an OSP.

**Operator Station Calls** - An Operator Assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached through a PBX attendant.

**Other Common Carrier** - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Personal Identification Number (PIN)** - Code numbers used in connection with designate telephone numbers which allow intrastate calls to be categorized for various applications.

**Person-to-Person Calls** - An Operator Assisted call which is places under the stipulation that the caller will speak only to a specific called party, a specified extension or office to be reached through a PBX attendant. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all Operator Assisted calls will be treated as Operator Station calls.

**Point(s) of Presence** - The term "Points(s) of Presence" denotes the site(s) where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company network configuration.

**Premise** - The term "Premise" denotes a building or buildings on contiguous property (except railroad right-of-way, etc.) not separated by a public highway.

**Presubscribed Provider of Operator Services** - The intrastate provider of Operator Services to which the Authorized User is connected when the Authorized User places a call using a provider of operator services without dialing a special access code.

**Prison** - A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

(N)  
|  
|  
|  
|  
(N)

**Provider of Operator Services** - Any common carrier that provides operator services or any other person determined by the Federal Communications Commission and/or the Idaho Public Service Commission to be providing operator services.

**Real Time Rated** - An intrastate call placed with the assistance of an operator, for which charges are collected by an Aggregator, normally a hotel or motel, may be a hospital, from the guest or occupant of the room from which the call originated. A call of this type requires that Legacy communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator. Calls of this type are rated according to the Real Time Rate Schedules herein.

---

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Sent Paid Coin** - Sent paid coin rates apply to calls placed from pay telephone stations and paid for by depositing coins at the pay telephone and are rated in real time. A call of this type requires Legacy to communicate and collect the charges from the originating location.

**Service** - Intrastate telecommunications service provided to a Customer or Authorized User by the Company.

**Special Access Service** - All exchange access not utilizing telephone company end office switches. This service includes dedicated access that connects end user to end user, end user to carrier, or carrier to carrier and may include analog or digital channels for voice, data or video transmissions.

**Subscriber** - Any person, firm, partnership, corporation, governmental agency or other entity that orders service from the Company on behalf of itself or on behalf of others. A Subscriber may, in the ordinary course of its operations, makes telephones available to transient users of its premises for placing of intrastate calls. The Subscriber has a pre-existing business arrangement with the Company and may also be a Customer.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

**Third Party Calls** - An Operator Assisted call for which charges are billed not to the originating number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2- RULES AND REGULATIONS****2.1 Undertaking of Legacy**

Service is offered to residential and business Customers of the Company to provide direct dialed and operator assisted calls originating and terminating partially or wholly within the State of Idaho, using the Company's network configuration. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.2 Limitations**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2** Legacy reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4** All services and facilities provided under this tariff are directly or indirectly controlled by Legacy and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferee, as well as all conditions of service.

**2.3 Use**

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Liabilities of Company**

The following tariff language does not constitute a determination by the Commission that a limit of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

**2.4.1** Except as stated in this section, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

**2.4.2** The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the Company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service that are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Liabilities of Company, (Cont'd.)**

- 2.4.3** Legacy shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over Legacy or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.
- 2.4.4** Legacy is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the service provided to Customer, the Company's liability shall be limited according to the provisions stated in the IDAPA Telephone Customer Relations Rules (Sections 501 - 504).
- 2.4.5** Legacy shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.
- 2.4.6** The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities or as described in the IDAPA Telephone Customer Relations Rules (Sections 501 - 504).
- 2.4.7** Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

---

DATED: August 31, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

Effective: September 13, 1999  
Idaho Public Utilities Commission  
Office of the Secretary

**ACCEPTED FOR FILING**

SEP 13 1999  
ID09900

Boise, Idaho

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Deposits**

The Company does not normally require deposits from customers, however deposits may be required of customers who do not meet the company's credit requirements, or for whom no credit history is available.

**2.6 Advance Payments**

The Company does not normally require advance payments from customers, however it reserves the right to collect an advance payment of one month's estimated charges. The advance payment is applied to the following month's bill for service.

**2.7 Taxes**

All federal excise taxes, and state and local sales, use, and similar taxes, are billed as separate line items and are not included in the quoted rates, unless otherwise provided in Section 3 of this tariff.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

**Boise, Idaho**

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.8 Payment for Service****2.8.1 Billing and Credit Regulations**

The charges for service are due when billed and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

**2.8.2 Payment for Service**

The Customer is responsible for payment of all charges for services, including charges for service originated or charges accepted at the Customer's service point.

- (A) Charges for third party calls which are charged to a domestic telephone number will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by Legacy or its intermediary with the applicable telephone company.
- (B) Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card-issuing company.
- (C) For Room Charge Calls (Time and Charges), when requested by the Authorized User, and authorized by the Aggregator, the charges will be provided to the Aggregator for inclusion on the hotel, motel, or hospital bill of the Authorized Users. In such cases, Legacy will provide a record of the call detail and charges to the hotel, motel, or hospital for such billing purposes. The Aggregator is solely responsible for the collection of Room Charges from its guests, and remains liable to Legacy for all Room Charge calls regardless of whether such charges are in fact collected from the Authorized User. Room charge calls are rated in accordance with the Real-Time Rate Table set forth in Section 4 herein.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

**Boise, Idaho**

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment for Service, (Cont'd.)**

**2.8.2 Payment for Service, (cont'd.)**

- (D) Charges for direct dialed calls will be included on the originating party's bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- (E) Any applicable federal, state and local use, excise, sales or privileges taxes or similar liabilities chargeable to or against the Company as a result of the provision or the Company's service hereunder to the Customer shall be charged to and payable by the Customer in addition to the rates indicated in this tariff. The Idaho TRS fund charges will not be passed through to Customers of Legacy for intrastate Idaho service.
- (F) The Customer shall remit payment of all charges to any agency authorized by the Company to receive such payment.
- (G) If the bill is not paid within thirty calendar days following the mailing of the bill, the account will be considered delinquent.
- (H) A delinquent account may subject the Customer's service to temporary disconnection. The Company is responsible for notifying the Customer at least five calendar days before service is disconnected. The Company does not charge a late charge for unpaid bills.
- (I) Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

**Boise, Idaho**

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.8 Payment for Service, (Cont'd.)****2.8.2 Payment for Service, (cont'd.)**

- (H) Legacy will not bill for unanswered calls in areas where Equal Access is available, nor will Legacy knowingly bill for unanswered telephone calls where Equal Access is not available. In the event that an unanswered call is inadvertently billed due to the unavailability of Equal Access, Legacy will cancel all such charges upon request or may credit the account of the Billed Party. Any call for which the billed duration exceeds one minute shall be presumed to have been answered.
- (J) In the event the Customer is overbilled, an adjustment will be made to the Customer's account and the Customer will be deemed to not owe overbilled amount. If the Customer is underbilled, the Customer is allowed to either pay in lump sum or in installments.

**2.9 Right to Backbill for Improper Use of the Company's Service**

Any person or entity that uses, appropriates or secures the use of service from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which uses, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's service actually made by Customer.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.10 Billing Entity Conditions**

When billing functions on behalf of Legacy are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact Legacy directly. If there is still a disagreement about the disputed amount after investigation and review by Legacy or other service provider, the Billed Party has the option to pursue the matter with the appropriate state commission and/or the Federal Communications Commission.

**2.11 Compliance with Regulatory Requirements**

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Idaho Public Utilities Commission.

**2.12 Interconnection**

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services for the provision of services offered herein.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.13 Denial of Access to Service by the Company**

The Company expressly retains the right to deny access to service without incurring any liability for any of the following reasons:

- 2.13.1** Nonpayment of any sum due for service provided hereunder, where the Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to the Customer's last known address;
- 2.13.2** Customer's acts or omissions that constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual threatened interference to Legacy operations or its furnishing of service. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to disconnection of service; or
- 2.13.3** The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- 2.13.4** Failure to pay a previously owed bill by the same Customer at another location. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to disconnection of service

**2.14 Customer's Liability in the Event of Denial of Access to Service by the Company**

In the event a Customer's service is disconnected by the Company for any of the reasons stated in Section 2.13, the Customer shall be liable for all unpaid charges due and owing to the Company associated with the service.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.15 Reinstitution of Service**

The Company will reconnect service upon Customer request as soon as the reason for the Customer's termination is removed. If the Customer seeks reinstatement of Service following denial of service by the Company, the Customer shall pay to the Company prior to the time service is reinstated (1) all accrued and unpaid charges, but there will be no charge for the service restoration.

**2.16 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service are limited as stated in the IDAPA Telephone Customer Relations Rules (Sections 501 - 504).

**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.18 Responsibilities of Aggregators**

In addition to the responsibilities of Aggregators in their capacities as Subscribers, Aggregators must also adhere to the following requirements:

- 2.18.1** Aggregators must post on the telephone instrument, in plain view of Authorized Users,
- (A) The name, address, and toll-free telephone number of the provider of operator services; and
  - (B) A written disclosure that the rates for all operator-assisted calls are available on request, and that Authorized Users have a right to obtain access to the intrastate common carrier of their choice and may contact their preferred intrastate common carriers for information on accessing that carrier's service using that telephone; and
  - (C) The name and address of the enforcement division the Federal Communications Commission, to which the Authorized User may direct complaints regarding Operator Services.
  - (D) Any other information required by state or federal regulatory agencies or law.
- 2.18.2** Aggregators must ensure that each of its telephones presubscribed to a provider of operator services allows the Authorized User to use "800" and "950" access code numbers to obtain access to the provider of operator services desired by the Authorized User.
- 2.18.3** Legacy shall withhold service (on a location-by-location basis) of any compensation, including commissions, to Aggregators if Legacy reasonably believes that the Aggregator (i) is blocking access by means of "950" or "800" numbers to intrastate common carriers in violation of The Telephone Consumer Protection Act of 1990 paragraph 3.4.1.B.; or (ii) is blocking access to equal access codes in violation of rules the Federal Communication Commission and/or the state Commission may prescribe.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.19 Responsibilities of the Subscriber**

- 2.19.1** The Subscriber is responsible for placing any necessary orders, for complying with tariff regulations, and for ensuring that Authorized Users comply with tariff regulations. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's premises that are not collect, third party, calling card, or credit card calls.
- 2.19.2** The Subscriber is responsible for charges incurred for special construction and/or special facilities that the Subscriber requests and which are ordered by Legacy on the Subscriber's behalf.
- 2.19.3** If required for the provision of Legacy's Services, the Subscriber must provide any equipment space, supporting structure, conduit, and electrical power without charge to Legacy.
- 2.19.4** The Subscriber is responsible for arranging ingress to its premises at times mutually agreeable to it and Legacy when required for Legacy personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of Legacy's Services.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.19 Responsibilities of the Subscriber, (Cont'd.)**

- 2.19.5** The Subscriber shall ensure that its terminal equipment and/or system is properly interfaced with Legacy's facilities or services, that the signals emitted into Legacy's network configuration are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in Part 68 of the Code of Federal Regulations, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers.
- 2.19.6** If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Legacy's equipment, personnel, or the quality of Service to other Subscribers or Customers, Legacy may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, Legacy may, upon written notification, terminate the Subscriber's service.
- 2.19.7** The Subscriber must pay Legacy for replacement or repair of damage to the equipment or facilities of Legacy caused by negligence or willful act of the Subscriber, its Authorized Users, or others, or by improper use of equipment provided by the Subscriber, Authorized Users, or others.
- 2.19.8** The Subscriber must pay for the loss through theft or fire of any of Legacy's equipment installed at Subscriber's premises.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.20 Responsibilities of Authorized Users**

- 2.20.1** The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff as well as all rules and regulations of the state utility commission and the FCC.
- 2.20.2** The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.20.3** The Authorized User is responsible for providing Legacy with a valid method of billing for each call. Legacy reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number, and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or Legacy may refuse to place the call.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES****3.1 General**

Legacy Long Distance International, Inc. offers operator assisted service to its customers. Rates for these services vary by product. All Legacy services are available 24 hours a day, seven days a week.

Legacy's Operator Assisted Service is provided for use by presubscribed Customers as well as transient Customers at host or Subscriber locations. Services arranged for the use of the transient public are subject to restrictions imposed by the Idaho Public Utilities Commission and the Federal Communications Commission.

**3.2 Timing of Calls**

**3.2.1** For Operator Station Calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.

**3.2.2** Chargeable time ends when the connection is terminated.

**3.2.3** Chargeable time does not include the time lost because of known faults or defects in the service.

**3.2.4** The initial and additional timing periods for billing purposes vary by product and are specified in Section 4 of this tariff.

**3.2.5** The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Legacy will reasonably issue credit for the call.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

---

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.3 Time of Day Rate Periods**

For time of day sensitive services, the appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THU	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD						EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD						

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.3 Time of Day Rate Periods, (Cont'd.)**

- (A) Day, Evening, and Night/Weekend times are determined by the local time of the location of the calling service point. Chargeable time for a rate period (e.g. 8AM-5PM) begins with the first stated hour (8AM) and continues to, but does not include, the second stated hour (5PM). The rate applicable at the start of chargeable time at the calling station applies to the call during the duration of the call that is applicable to that time period. If a call begins in one discount period and ends in another, the initial period discount applied is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate of the rate period in which the beginning of each minute occurs.
- (B) The time when connection is established is determined in accordance with the time-standard or daylight savings -legally or commonly in use at the location of the calling service point and determines whether Day, Evening, Night or Weekend rates apply. This rule applies whether the message is sent paid or collect and is applicable to interLATA direct dialed and operator assisted calls.
- (C) The Evening rate applies to the holidays listed below unless a lower rate period is in effect.

New Year's Day **	Independence Day **	Labor Day
Thanksgiving Day	Christmas Day **	President's Day *
Memorial Day *	Martin L. King Day *	Columbus Day *
Veterans Day **		

\* = Applies to Federally recognized days only.

\*\* = If the holiday falls on a Sunday, the holiday rates are applied to the following Monday. If the holiday falls on a Saturday, the holiday rates are applied to the preceding Friday.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.4 Calculation of Distance**

For services which are distance sensitive, usage charges are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Operator Services**

**3.5.1 Determination of Charges**

The charges for Operator Services are determined by the:

- distance between applicable rate centers
- time of day and day of week
- duration of call
- class of call

All calls are billed based upon the actual billing increments as defined in each specific rate table.

(T)  
(T)

**3.5.2 Classes of Services**

Service is offered on a Customer Dialed Calling Card Station, Operator Station, Person-to-Person or Real Time Rated-Operator Station/Person-to-Person basis. Day, Evening, Night and Weekend rates apply to all classes of services.

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**MAY 22 2005**

**Boise, Idaho**

---

DATED: May 12, 2005

Effective: May 22, 2005

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDo0502

---

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.5 Operator Services, (Cont'd.)****3.5.3 Application of Operator Services Rates**

The total charge for each completed operator assisted call consists of the following charge elements: (a) a measured usage charge dependent on the duration, distance and time of day of the call; (b) a fixed Operator Service charge and/or surcharge for operator assisted calls, which will be dependent on the type of billing selected (i.e., calling card, third party or other) and/or the completion restriction selected (i.e. station-to-station or person-to-person). All calls are billed based upon the actual billing increments as defined in each specific rate table.

**3.5.4 Pay Telephone Surcharge**

Operator Assisted calls originating from a Pay Telephone Surcharge will be charged the Pay Telephone Surcharge listed below.

Rate per call	\$0.56	(I)
---------------	--------	-----

**Idaho Public Utilities Commission  
Office of the Secretary  
ACCEPTED FOR FILING**

**MAR 31 2007**

**Boise, Idaho**

---

DATED: March 21, 2007

Effective: March 31, 2007

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDO0701

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

**3.5.5 Legacy Operator Service Rate Schedule A**

**(A) Intrastate Usage Rates**

All call are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

Mileage Band	Day		Evening		Night	
	1 <sup>st</sup> Minute	Each Add'l. Minute	1 <sup>st</sup> Minute	Each Add'l. Minute	1 <sup>st</sup> Minute	Each Add'l. Minute
All	\$1.1500	\$1.1500	\$1.1500	\$1.1500	\$1.1500	\$1.1500

(I)

Idaho Public Utilities Commission  
 Office of the Secretary  
**ACCEPTED FOR FILING**

**MAR 31 2007**

Boise, Idaho

DATED: March 21, 2007

Effective: March 31, 2007

ISSUED BY:

Mr. Curtis Brown, President  
 10833 Valley View Street, Suite 150  
 Cypress, California 90630

IDO0701

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

**3.5.5 Legacy Operator Service Rate Schedule A, (Cont'd.)**

**(B) Intrastate Operator Surcharges**

	<u>Customer Dialed</u>	<u>Operator Assisted</u>	
Calling / Credit Card			
Customer Dialed	\$4.99	N/A	(I)
Customer Dialed / Operator Assisted	N/A	\$5.50	
Operator Dialed	N/A	\$4.99	
Operator Station			
Collect	\$4.99	\$6.50	
Billed to Third Party	\$4.99	\$9.99	
Person to Person	\$9.99	\$9.99	(I)
Location Surcharge	\$2.50		

Idaho Public Utilities Commission  
 Office of the Secretary  
**ACCEPTED FOR FILING**

**MAR 31 2007**

**Boise, Idaho**

DATED: March 21, 2007

Effective: March 31, 2007

ISSUED BY:

Mr. Curtis Brown, President  
 10833 Valley View Street, Suite 150  
 Cypress, California 90630

IDo0701

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

**3.5.6 Legacy Operator Service Rate Plan J-9**

**Rate Plan J-9**

**DAY/EVE/NIGHT/WEEKEND**

<u>Miles</u>	<u>Initial 1<sup>st</sup> Minute</u>	<u>Each Add'l Minute</u>		
1-9999	\$1.15	\$1.15		(R)
Operator Surcharges				
	<u>0--</u>	<u>0+-</u>	<u>0++</u>	
Telco Card	\$7.50	\$7.50	\$5.99	
Credit Card	\$7.50	\$7.50	\$5.99	
Operator Station	\$7.50	\$7.50	N/A	
3 <sup>rd</sup> Party	\$7.50	\$7.50	N/A	(N)
Person to Person	\$9.99	\$9.99	N/A	(D)
<u>Surcharges</u>				
Premise Imposed Fee	\$5.00			(N)
Non Subscriber	\$2.50			
PSC	\$0.60			
Carrier Cost Recovery	\$2.50			
Bill Statement Fee	\$2.50			
Regulatory Assessment Fee	\$1.95			
NIF	\$1.00			(N)

DATED: January 16, 2008

Effective: January 26, 2008

ISSUED BY:

Mr. Curtis Brown, President  
 10833 Valley View Street, Suite 150  
 Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
 ID00801  
**January 26, 2008**  
**Boise, Idaho**

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

**3.5.7 Legacy Operator Service Rate Schedule B**

**(A) Intrastate Usage Rates**

All call are billed in five (5) minute increments after an initial period, for billing purposes, of five (5) minutes.

Mileage Band	Day		Evening		Night	
	Initial 5 Minutes	Each Add'l. 5 Minutes	Initial 5 Minutes	Each Add'l. 5 Minutes	Initial 5 Minutes	Each Add'l. 5 Minutes
All	\$2.9000	\$2.9000	\$2.9000	\$2.9000	\$2.9000	\$2.9000

**(B) Intrastate Operator Surcharges**

	<u>Customer Dialed</u>	<u>Operator Assisted</u>
Calling / Credit Card		
Customer Dialed	\$2.65	N/A
Customer Dialed / Operator Assisted	N/A	\$3.45
Operator Dialed	N/A	\$4.45
Operator Station		
Collect	\$4.30	\$4.45
Billed to Third Party	\$4.30	\$4.45
Person to Person	\$5.25	\$5.50
Location Surcharge	\$2.50	

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**MAY 22 2005**

**Boise, Idaho**

DATED: May 12, 2005

Effective: May 22, 2005

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDO0502

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

(N)

**3.5.8 Legacy Operator Service Rate Plan J-95**

**Rate Plan J-95**

**DAY/EVE/NIGHT/WEEKEND**

<u>Miles</u>	<u>Initial 5 Minutes</u>	<u>Each Add'l 5 Minutes</u>	
1-9999	\$4.95	\$4.95	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Time & Charges	\$6.50	\$6.50	N/A

Aggregator Surcharges

<u>Call Duration's</u>	<u>Minimum/Maximum Surcharge Per Call</u>
1-8 Minutes	\$0.00/ \$2.00

OR

\$0.25 Per Minute up to a maximum of \$2.00 per call

(N)

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**MAY 22 2005**

**Boise, Idaho**

DATED: May 12, 2005

Effective: May 22, 2005

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDo0502



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Operator Services, (Cont'd.)**

**3.5.11 Rate Plan 12A**

All calls are billed in one (1) minute increments with a minimum call duration of one (1) minute.

**(A) Rate Plan**

Miles	First Minute	Each Additional Minute
0-9999	\$1.49	\$1.49

**(B) Operator Connect Charges**

	Automated	Live
Calling Card	\$7.50	\$10.49
Credit Card	\$9.50	\$12.49
Collect/Third Party	\$6.99	\$10.49
Person to Person	N/A	\$15.49
Bill to Cellular	\$9.99	\$9.99

**(C) Additional Per Call Surcharges**

Premise Imposed Fee	\$5.00
Non-Subscriber Fee	\$3.50
Pay-Station Surcharge	\$0.60

(N)  
-----  
(N)

Issued: December 4, 2012

Effective: December 14, 2012

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**December 14, 2012**  
**Boise, Idaho**

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.6 Legacy Commercial Long Distance Service**

Legacy Commercial Long Distance Service provides the Customer with the ability to place outbound calling service from their business location. Calls are billed and rated as described in each plan.

**3.6.1 Commercial Rate Plan A**

Miles	Day	Evening	Night
All	\$0.1290	\$0.1290	\$0.1290

Monthly Service Charge: \$1.50

Billing Increments:

Initial Period - Thirty (30) Second Minimum

Additional Period - Six (6) Second Increment

**3.6.2 Commercial Rate Plan B**

Miles	Day	Evening	Night
All	\$0.1490	\$0.1490	\$0.1490

Billing Increments:

Initial Period - Thirty (30) Second Minimum

Additional Period - Six (6) Second Increment

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.7 Legacy Residential Long Distance Service**

Legacy Residential Long Distance Service provides the Customer with the ability to place outbound calling service from their residence location. Calls are billed and rated as described in each plan.

**3.7.1 Residential Rate Plan A**

Miles	Day	Evening	Night
All	\$0.1290	\$0.1290	\$0.110

## Billing Increments:

Initial Period - One (1) minute

Additional Period - One (1) minute

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

SEP 13 1999

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.8 Legacy Toll Free Service**

Legacy Toll Free Service permits inbound calls to be completed to the customer's location without charge to the calling party. Calls are billed and rated as described in each plan.

**3.8.1 Toll Free Rate Plan A**

Miles	Day	Evening	Night
All	\$0.0890	\$0.0890	\$0.0890

Monthly Service Charge: \$3.00  
 Billing Increments:  
     Initial Period - One (1) minute  
     Additional Period - One (1) minute

**3.8.2 Toll Free Rate Plan B**

Miles	Day	Evening	Night
All	\$0.0990	\$0.0990	\$0.0990

Monthly Service Charge: \$2.50  
 Billing Increments:  
     Initial Period - One (1) minute  
     Additional Period - One (1) minute

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.8 Legacy Toll Free Service, (Cont'd.)**

**3.8.3 Toll Free Rate Plan C**

Miles	Day	Evening	Night
All	\$0.1090	\$0.1090	\$0.1090

Billing Increments:

Initial Period - One (1) minute  
Additional Period - One (1) minute

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDO9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.9 Legacy Travel Card Service**

Legacy Travel Card Service allows the Customers to place calls within the State of Arizona while away from home or office. Calls are billed and rated as described in each plan.

**3.9.1 Travel Card Rate Plan A**

Miles	Day	Evening	Night
All	\$0.190	\$0.190	\$0.190

Surcharge Per Call: \$0.00  
 Billing Increments:  
     Initial Period - One (1) minute  
     Additional Period - One (1) minute

Idaho Public Utilities Commission  
 Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
 One World Trade Center, Suite 1460  
 Long Beach, California 90831-1000

IDO9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.10 Legacy Hospitality Service**

Legacy Hospitality Long Distance Service provides the Customer, who serve mostly transient End Users, with the ability to place outbound calling service from their hospitality location. Calls are billed and rated as described in each plan. Hospitality Customers subscribing to Hospitality Rate Plans B, C or D are required to sign a contract with the company that details the terms and conditions of service for these offerings.

**3.10.1 Hospitality Rate Plan A**

Miles	Day	Evening	Night
All	\$0.0790	\$0.0790	\$0.0790

Monthly Service Charge: \$3.00  
 Billing Increments:  
     Initial Period - One (1) minute  
     Additional Period - One (1) minute

**3.10.2 Hospitality Rate Plan B**

Miles	Day	Evening	Night
All	\$0.089	\$0.089	\$0.089

Billing Increments:  
     Initial Period - One (1) minute  
     Additional Period - One (1) minute

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.10 Legacy Hospitality Service, (Cont'd.)**

**3.10.3 Hospitality Rate Plan C**

Miles	Day	Evening	Night
All	\$0.0990	\$0.0990	\$0.0990

Billing Increments:

Initial Period - One (1) minute

Additional Period - One (1) minute

**3.10.4 Hospitality Rate Plan D**

Miles	Day	Evening	Night
All	\$0.1090	\$0.1090	\$0.1090

Billing Increments:

Initial Period - One (1) minute

Additional Period - One (1) minute

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 13 1999**

Boise, Idaho

DATED: August 31, 1999

Effective: September 13, 1999

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1460  
Long Beach, California 90831-1000

IDo9900

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.11 Legacy 866-9-To-Save Program**

The Legacy 866-9-To-Save Program permits Customers to access the Legacy network by dialing the 866-9-To-Save (866-986-7283) access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or received calls placed through this service.

**3.11.1 Rate Plan**

<b>Miles</b>	<b>Day</b>	<b>Evening</b>	<b>Night</b>
All	\$0.690 (I)	\$0.690 (I)	\$0.690 (I)

Billing Increments:

Initial Period: One (1) Minute

Additional Period: One (1) Minute

**3.11.2 Operator Connect Charges**

Automated Calling Card:	\$3.00
Collect (Station to Station):	\$4.50 (I)
Operator Assisted Card:	\$4.50 (I)
Person to Person:	\$9.95

DATED: July 21, 2008

ISSUED BY:

Mr. Curtis Brown, President  
 10833 Valley View Street, Suite 150  
 Cypress, California 90630

Effective: July 31, 2008

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
 ID008007 July 31, 2008  
**Boise, Idaho**

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.12 Non-Subscriber Fee – InterLATA & IntraLATA**

(N)

A Service charge is applicable to intrastate Operator Station, Person-to-Person or Real Time rated calls billed to all lines that are presubscribed to an interexchange carrier other than Legacy, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points throughout the United States.

The Non-Subscriber Service Charge does not apply to calling card calls, conference calls, calls to Directory Assistance, toll free or 900 telephone numbers, Ship-to-Shore service or Telecommunications Relay Service, calls originated from cellular phones; and Customers with disabilities.

**3.12.1 Per Call Charge**

Per call charge	\$3.50
-----------------	--------

(N)

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

**SEP 23 2002**

Boise, Idaho

DATED: September 13, 2002

Effective: September 23, 2002

ISSUED BY:

Mr. Curtis Brown, President  
One World Trade Center, Suite 1100  
Long Beach, California 90831

IDO0201



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.14 800 Call Plan 1**

800 Call Plan 1 permits Customers to access the Legacy network by dialing an 800 access number to make operator assisted and calling card calls from any location within the state. Calls are billed and rated as described below.

**3.14.1 Usage Rates**

Miles	Day	Evening	Night
All	\$1.15	\$1.15	\$1.15

Billing Increments:

Initial Period: One (1) Minute

Additional Period: One (1) Minute

**3.14.2 Operator Connect Charges**

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card:	\$5.99	\$7.50
Credit Card:	\$5.99	\$7.50
Collect/Third Party:		\$7.50
Person to Person:		\$9.99

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**  
FEB 18 2005  
Boise, Idaho

DATED: February 8, 2005

Effective: February 18, 2005

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDO0501

(N)  
-----  
(N)





**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.17 GTL-4-LESS**

(N)

**DAY/EVE/NIGHT/WEEKEND**

Miles	Initial Minute	Each Add'l Minute
All	\$4.73	\$1.04
<b>Operator Surcharges</b>	<b>Automated</b>	<b>Operator Assisted</b>
Per Call Surcharge	\$6.50	\$6.50
Automated Calling Card:	\$4.95	
Collect (Station to Station):	\$5.85	
Operator Assisted Card:	\$4.95	
Person to Person:	\$9.99	
3 <sup>rd</sup> Party	\$6.99	

**3.18 Premium Choice**

(N)

**DAY/EVE/NIGHT/WEEKEND**

Miles	Initial 5 Minutes	Each Add'l Minute
All	\$0.89	\$0.89
<b>Operator Surcharges</b>	<b>Automated</b>	<b>Operator Assisted</b>
Per Call Surcharge	\$5.50	\$5.50

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

SEP 22 2007

Boise, Idaho

DATED: September 12, 2007

Effective: September 22, 2007

ISSUED BY:

Mr. Curtis Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

IDo0703



**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.21 NI Call Plan 8XX**

(N)

The NI Call Plan 8XX permits Customers to access the Legacy network by dialing the access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or received calls placed through this service. All calls are billed in one (1) minute increments.

**3.21.1 Rate Plan**

<b>Miles</b>	<b>Day</b>	<b>Evening</b>	<b>Night</b>
All	\$1.9900	\$1.9900	\$1.990

**3.21.2 Operator Connect Charges**

	<b><u>0--</u></b>	<b><u>0+-</u></b>	<b><u>0++</u></b>
Teleco Card	\$12.98	\$12.98	\$12.98
Credit Card	\$12.98	\$12.98	\$12.98
Collect	\$12.98	\$12.98	
3 <sup>rd</sup> Party	\$12.98	\$12.98	
Person to Person	\$12.98	\$12.98	
<b>Surcharges</b>			
Premise Imposed Fee	\$5.00		
Non Subscriber	\$2.50		
PSC	\$0.60		
Billing Statement Fee	\$2.50		
Carrier Cost Recovery	\$2.50		
Regulatory Assessment Fee	\$1.95		
NIF	\$1.00		

(N)

Issued: January 16, 2008

Effective: January 26, 2008

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**January 26, 2008**  
**Boise, Idaho**















**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.23 Pay Phone Service - Option 2**

(N)  
-----  
(N)

**(A) InterLATA Rates**

Miles	Day		Evening		Night	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**(B) InterLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

Issued: January 29, 2008

Effective: February 8, 2008

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**February 8, 2008**  
**Boise, Idaho**

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.23 Pay Phone Service - Option 2, (Cont'd.)**

(N)  
-----  
(N)

**(C) IntraLATA Rates**

Miles	Day		Evening		Night	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**(D) IntraLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

Issued: January 29, 2008

Effective: February 8, 2008

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**February 8, 2008**  
**Boise, Idaho**

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.24 Pay Phone Service – Option 3**

**(A) InterLATA Rates**

Miles	Day		Evening		Night	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**(B) InterLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

(N)  
-----  
(N)

Issued: January 29, 2008

Effective: February 8, 2008

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**February 8, 2008**  
**Boise, Idaho**

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.24 Pay Phone Service – Option 3, (Cont'd.)**

**(C) IntraLATA Rates**

Miles	Day		Evening		Night	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
All	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**(D) IntraLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

(N)  
-----  
(N)

Issued: January 29, 2008

Effective: February 8, 2008

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**February 8, 2008**  
**Boise, Idaho**





**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

<b>3.27</b>	<b>INTELMATE 2</b>		(N)
	<b>Local Calling Charge</b>		
	Per Call Charge:	\$5.00	
	<b>IntraLATA Calling Charge</b>		
	Per Call Charge:	\$5.00	
	<b>InterLATA Calling Charge</b>		
	Per Call Charge:	\$5.00	
	<b>Bill Statement Fee</b>	\$2.95	(N)
<b>3.28</b>	<b>INTELMATE 3</b>		(N)
	<b>Local Calling Charge</b>		
	Per Call Charge:	\$4.00	
	<b>IntraLATA Calling Charge</b>		
	Per Call Charge:	\$4.00	
	<b>InterLATA Calling Charge</b>		
	Per Call Charge:	\$4.00	
	<b>Bill Statement Fee</b>	\$2.95	(N)

Issued: July 9, 2009

Effective: July 19, 2009

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**July 19, 2009**  
**Boise, Idaho**

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

<b>3.29</b>	<b>INTELMATE 4</b>		(N)
	<b>Local Calling Charge</b>		
	Per Minute Rate:	\$0.23	
	<b>IntraLATA Calling Charge</b>		
	Per Minute Rate:	\$0.40	
	<b>InterLATA Calling Charge</b>		
	Per Minute Rate:	\$0.53	
	<b>Bill Statement Fee</b>	\$2.95	(N)
<b>3.30</b>	<b>INTELMATE 5</b>		(N)
	<b>Local Calling Charge</b>		
	Per Call Charge:	\$3.00	
	<b>IntraLATA Calling Charge</b>		
	Per Call Charge:	\$7.00	
	<b>InterLATA Calling Charge</b>		
	Per Call Charge:	\$7.00	
	<b>Bill Statement Fee</b>	\$2.95	(N)

Issued: July 9, 2009

Effective: July 19, 2009

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**July 19, 2009**  
**Boise, Idaho**

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.31 Star 22**

(N)

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code ("\*22") at pay telephone locations presubscribed to Legacy's services. Calls are billed in one (1) minute increments with minimum call duration, for billing purposes, of six (6) minutes. Calls are not mileage or time-of-day sensitive.

**3.31.1 Usage Rates**

	<b>Initial 6 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$5.94	\$0.99

**3.31.2 Operator Connect Charges**

	<u>Operator Assisted</u>
Connect Fee	\$7.50
Non-Subscriber Fee	\$3.00
PIF	\$3.00
NIF	\$0.50

(N)

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.32 888-HomeNow**

(N)

Customers may access the Company's network by dialing the 888-HomeNow (888-466-3669) access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or receive calls placed through this service. All calls are billed in one (1) minute increments with minimum call duration, for billing purposes, of five (5) minutes. Calls are not mileage or time-of-day sensitive.

**3.32.1 Usage Rates**

	<b>Initial 5 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$4.95	\$0.99

**3.32.2 Operator Connect Charges**

	<u>Operator Assisted</u>
Connect Fee	\$7.50
Non-Subscriber Fee	\$3.50
PIF	\$3.00

(N)

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.33 Star 77**

(N)

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designed access code ("\*77"). All calls are billed in one (1) minute increments with a minimum call duration period, for billing purposes, of six (6) minutes. Calls are not mileage or time-of-day.

**3.33.1 Usage Rates**

	<b>Initial 5 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$5.94	\$0.99

**3.33.2 Additional Charges**

	<u><b>Operator Assisted</b></u>
Connect Fee:	\$8.50
Non-Subscriber Fee:	\$5.00
Premise Imposed Fee (PIF)	\$3.00

(N)

Issued: August 27, 2012

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

Effective: September 7, 2012

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
September 27, 2012  
Boise, Idaho

**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Late Payment Charge**

A late fee of 1.5% per month will be charged on any past due balance.

**4.2 Return Check Charge**

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this Price List and pursuant to Idaho law and Commission regulations.

**4.3 Directory Assistance**

Directory Assistance is available to Customers of Legacy service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call - Intrastate \$1.40

Directory Assistance, Per Call - IntraLATA \$0.60

**4.4 Bill Statement Fee**

Customers utilizing the Company's Operator Services will be charged a Bill Statement Fee. This fee will be assessed when the Company bills for its services in addition to the initial period and additional period charges applicable to calls from points throughout the United States. One Bill Statement Fee will only apply in months were there is monthly usage.

(T)  
(T)

Bill Statement Fee \$2.50

Issued: August 13, 2013

Effective: August 23, 2013

Issued by: Rafael Quinto, Vice President Operations  
 10833 Valley View Street, Suite 150  
 Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**August 23, 2013**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES**

(N)

**5.1 Institutional Operator Assisted Calling**

**5.1.1 General**

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by Legacy. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- (A) Calls to "900", "976" or other pay-per-call services are blocked by Legacy.
- (B) At the request of the Institution, Legacy may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- (C) At the request of the Institution, Legacy may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- (D) At the request of the Institution, Legacy may block Inmate access to specific telephone numbers.
- (E) Availability of Legacy's service may be restricted by the Institution to certain hours and/or days of the week.

(N)

Issued: October 14, 2010

Effective: October 25, 2010

Issued by: Mr. Curtis A. Brown, President  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**October 25, 2010**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.1 Institutional Operator Assisted Calling, (Cont'd.)**

**5.1.1 General, (cont'd.)**

- (F) At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning Legacy's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- (G) At the request of the Institution, Legacy may impose time limits on local and long distance calls placed using its services.
- (H) At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

**5.1.2 [Reserved For Future Use]**

(D)  
-----  
(D)

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.1 [Reserved For Future Use], (Cont'd.)**

(D)  
-----  
(D)

---

Issued: June 6, 2016

Effective: June 20, 2016

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**June 20, 2016**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.1 [Reserved For Future Use], (Cont'd.)**

(D)  
-----  
(D)

---

Issued: June 6, 2016

Effective: June 20, 2016

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**June 20, 2016**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.1 [Reserved For Future Use], (Cont'd.)**

(D)

(D)

---

Issued: June 6, 2016

Effective: June 20, 2016

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**June 20, 2016**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.2 Institutional Prepaid Service, (Cont'd.)**

**5.2.2 Prepaid/Collect Inmate Plan 1**

**Local Calling Charge**

Per Minute:	\$0.08	(D)
-------------	--------	-----

**IntraLATA Calling Charge**

Per Minute:	\$0.69	(D)
-------------	--------	-----

**InterLATA Calling Charge**

Per Minute:	\$0.69	(D)
-------------	--------	-----

**Debit Card Rates**

All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

Domestic Calls:	\$0.50 per minute	(D)       (D)
International Calls:	\$1.25 per minute	

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)****5.2 Institutional Prepaid Service, (Cont'd.)****5.2.3 Inmate Option 1 – Collect, Prepaid and Prepaid Debit**

(N)

**Local Calling Charge**

Per Minute: \$0.35

**IntraLATA Calling Charge**

Per Minute: \$0.47

**5.2.4 Inmate Option 2 – Collect, Prepaid and Prepaid Debit****Local Calling Charge**

Per Minute: \$0.25

**IntraLATA Calling Charge**

Per Minute: \$1.15

**5.2.5 Inmate Option 3 – Collect, Prepaid and Prepaid Debit****Local Calling Charge**

Per Minute: \$0.65

**IntraLATA Calling Charge**

Per Minute: \$1.15

**5.2.6 Inmate Option 4 – Collect, Prepaid and Prepaid Debit****Local Calling Charge**

Per Minute: \$1.15

**IntraLATA Calling Charge**

Per Minute: \$0.47

(N)

Issued: June 6, 2016

Effective: June 20, 2016

Issued by: Rafael Quinto, Vice President Operations  
10833 Valley View Street, Suite 150  
Cypress, California 90630

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**June 20, 2016**  
**Boise, Idaho**

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.2 Institutional Prepaid Service, (Cont'd.)**

**5.2.7 Inmate Option 21 – Collect, Prepaid and Prepaid Debit**

(N)

**Local Calling Charge**

	<b>Initial Minute</b>	<b>Each Additional Minute</b>
Per Call Rate	\$3.23	\$0.08

**IntraLATA Calling Charge**

	<b>Initial Minute</b>	<b>Each Additional Minute</b>
Per Call Rate	\$3.69	\$0.69

**5.2.8 Inmate Option 22 – Collect, Prepaid and Prepaid Debit**

**Local Calling Charge**

	<b>Initial Minute</b>	<b>Each Additional Minute</b>
Per Call Rate	\$3.60	\$0.10

**IntraLATA Calling Charge**

	<b>Initial Minute</b>	<b>Each Additional Minute</b>
Per Call Rate	\$3.69	\$0.69

(N)

**SECTION 5 - INSTITUTIONAL SERVICES, (CONT'D.)**

**5.3 Ancillary Service Charges**

**5.3.1 Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees           \$3.00

**5.3.2 Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee                       \$5.95

**5.3.3 Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees       \$2.00

(N)  
-----  
(N)