

**From:** PUC Consumer Comments <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
**Sent:** Thursday, April 30, 2020 4:00 PM  
**To:** Diane Hanian <[Diane.Hanian@puc.idaho.gov](mailto:Diane.Hanian@puc.idaho.gov)>  
**Subject:** Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Robert Sorensen  
Email: [roberts@mudlake.net](mailto:roberts@mudlake.net)  
Telephone: 208-663-4531  
Address: 1303N. 1700E.  
Terreton, ID 83450

Name of Utility Company: Rocky Mountain Power

Case ID: PAC-E-19-08

Comment: "Comment: "In 2017 I used my savings to install a 17.28 kw solar system. It generates a small amount of power more than what I consume, I have a credit of \$1070.85 with rocky mountain power. I called and ask them to send me the credit money, and they refused stating that it was against the IPUC rules. I then asked them to donate it to someone that was unable to pay their bill. They again refused stating that it was against the IPUC rules. Is this correct ??? My sole income is Social Security, so I sure could use this extra money ! Please let me know, and please help. THANKS Bob" "