

✓ Gen Bck
sent 1/29/09

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Jean Jewell

From: betty@harmanagency.com
Sent: Thursday, January 29, 2009 4:51 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Betty (Elizabeth) Mader follows:

Case Number: AVU-E-09-01
Name: Betty (Elizabeth) Mader
Address: 907 King St.
City: Cottonwood
State: ID
Zip: 83522
Daytime Telephone: 208-962-3221
Contact E-Mail: betty@harmanagency.com
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your comment briefly:

My residential electric bill for this last period was \$30-\$40 higher than the same period last year, and we used less electricity. Therefore, I feel that the rate hikes Avista took this last year are sufficient and that they do not need to increase the rates again. How are the simple little homeowners supposed to keep up when these expenses increase 10-13% and our income only 3% (if that)???

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 12.150.64.213

✓ Gen Ack
sent 1/29/09

✓ To Comm
JH

Jean Jewell

From: Front
Sent: Thursday, January 29, 2009 7:59 AM
To: Gene Fadness; Jean Jewell
Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From: tam83849@yahoo.com [mailto:tam83849@yahoo.com]
Sent: Thursday, January 29, 2009 12:26 AM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Tammy L Spears follows:

Name: Tammy L Spears
Contact E-Mail: tam83849@yahoo.com
Daytime Telephone: 2087538051
Home Address: 300 W Mullan Sp M
City: Osburn
State: Idaho
Zipcode: 83849
If this concerns a Business, Business Name:
Business Address:
Business Phone:
Name of Utility Company: Avista
Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

Please do not grant them another rate hike. This has been a hard year for everyone but the average consumer cannot afford another rate hike.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>
IP address is 72.47.9.150
cons