

4942 Consumer records, closed on or before 9/14/2019, are scheduled for deletion.

Record ID	Name	Synopsis	Date Opened	Date Closed
1997	EVENS, QUWENT	UNABLE TO GET IN TOUCH WITH CUSTOMER	01/04/2016	01/04/2016
1998	MOTT, VIRGINIA	DEVELOPER STILL IN CONTROL OF HOA AND WATER RIGHTS	01/04/2016	01/04/2016
1999	MARTIN, LARA	CUSTOMER WOULD LIKE INFORMATION FOR WEATHERIZATION	01/04/2016	01/04/2016
1990	MARTIN, JAMES T.	POSSIBLE MULTIPLE RESIDENTIAL DISCONNECTS DUE TO PROOF OF IDENTITY ISSUE	12/29/2015	01/04/2016
2005	COLE, MELISSA	CUSTOMER WAS DISCONNECTED DURING MORATORIUM	01/05/2016	01/05/2016
1980	TUCK, RANDY	POSSIBLE DUPLEX WIRING PROBLEM - BILL HAS BEEN HIGH FOR FOUR YEARS	12/17/2015	01/05/2016
1966	IDAHO DEPARTMENT OF CORRECTIONS	DOC - KUNA COMPLEX HAS POWER RELIABILITY / QUALITY ISSUES	08/31/2015	01/05/2016
1966	IDAHO DEPARTMENT OF CORRECTIONS	DOC - KUNA COMPLEX HAS POWER RELIABILITY / QUALITY ISSUES	08/31/2015	01/05/2016
1966	IDAHO DEPARTMENT OF CORRECTIONS	DOC - KUNA COMPLEX HAS POWER RELIABILITY / QUALITY ISSUES	08/31/2015	01/05/2016
1965	ARROWROCK RANCH HOMEOWNERS ASSOCIAT	REQUEST FOR A RATE CASE AND AN INVESTIGATION	07/20/2015	01/05/2016
1965	ARROWROCK RANCH HOMEOWNERS ASSOCIAT	REQUEST FOR A RATE CASE AND AN INVESTIGATION	07/20/2015	01/05/2016
1974	HAYES, JAY	ABANDONED POLES AND WIRES NEED TO BE REMOVED, NEED APPLICATION TO IPUC	12/11/2015	01/05/2016
2000	BROWN, KENT	DELAY IN RESPONDING TO CO, RESOLVED BEFORE I SENT	01/04/2016	01/05/2016
1971	SHERWIN, DARLENE	TROUBLE GETTING THE LIFELINE APPLICATION PROCESSED THROUGH COMPANY	12/09/2015	01/05/2016
2010	KNAPP, TEYA 911	CUSTOMER GOT SIGNED UP FOR MORATORIUM PRIOR TO CALLBACK	01/05/2016	01/05/2016
1979	OCHHANDER, JEREMY	WANTS STAND ALONE DSL, TOLD HAS TO HAVE LAND LINE	12/15/2015	01/05/2016
1985	WOODBURY, CHERRY	LATE PAYMENT CHARGES AFTER DUE DATE (15 DAYS)	12/23/2015	01/05/2016

2007	ALLEN, JAY	INQUIRY - CAN THE COMPANY LEGALLY REBILL FOR A BAD METER	01/05/2016	01/05/2016
2008	SPENCER, JOLENE	CUSTOMER IS INTERESTED IN WEATHERIZATION PROGRAM//EL ADA CAP	01/05/2016	01/05/2016
1986	DAY, WALLY	LEVEL PAYMENT, REBILLED AMOUNT, FAILURE TO COMMUNICATE WITH CUSTOMER	12/23/2015	01/05/2016
1988	DAHLSTROM, JANE	CUSTOMERS HAD A FAULTY MODEM	12/28/2015	01/05/2016
2016	MADISON COUNTY SHERIFF'S DEPARTMENT	INQUIRY: SHERIFF WANTED TO KNOW MORATORIUM RULE NUMBER	01/06/2016	01/06/2016
1993	LINSCOTT, MARK	RECEIVED EMAIL ABOUT OWNERSHIP CHANGE AND RATES GOING UP	12/30/2015	01/06/2016
1991	ANDRING, JOEL	QUESTIONS ABOUT WATER CO, WHERE TO SEND PAYMENT	12/29/2015	01/06/2016
2011	TURNIPSEED, DALE	INQUIRY: DO RATE PAYERS PAY FOR THE TV ADS IDAHO POWER RUNS ON THE FISHERIES?	01/05/2016	01/06/2016
3307	CLEMMER, AUDREY	CUSTOMER UPSET THAT THE POWER WAS NOT RESTORED AS SOON AS BILL WAS PAID	01/06/2016	01/06/2016
2009	JOHNSON, LAURA	RESOLVED PRIOR TO CONTACT	01/05/2016	01/07/2016
1987	BOYLES, BRUCE	POSSIBLE ISSUE WITH CALL REJECTION FEATURE	12/23/2015	01/07/2016
1984	CLARK, JIM	BUNDLED PACKAGE PRICING INTERNET ONLY - NO JURIS	12/22/2015	01/07/2016
1992	VANCOUR, MYRNA	OBJECTS TO HAVING TO WAIT FIVE WEEKS FOR NEW SERVICE	12/30/2015	01/07/2016
3306	HOLLOWAY, DAN	RESOLVED PRIOR TO CONTACT	01/06/2016	01/07/2016
2004	CLARK, KRISTINE 911	COMPANY RECONNECTED PRIOR TO PLEDGE, CUSTOMER TO MAKE ARRANGEMENTS	01/05/2016	01/07/2016
1973	FEHRINGER, VINCE	CUSTOMER IS DISPUTING A CHARGE FOR UNREAD USAGE DUE TO A FAILED METER	12/07/2015	01/08/2016
3310	CUDDY, BILL	TDS DAMAGED A WATERLINE WHEN INSTALLING FIBER OPTIC LINES	01/07/2016	01/11/2016
3309	GARDNER, BARBARA	TRYING TO GET MORATORIUM SET UP	01/07/2016	01/11/2016
1983	NELSON, VANCE & MARILYN	KEEPS GETTING BILLED FOR DIRECTORY ASST, NOT USING	12/22/2015	01/11/2016

3316	UNKNOWN, REX	INQUIRY: DID NOT KNOW WHO SUEZ WATER WAS	01/11/2016	01/11/2016
3321	VINCEN, DAN	FORGOT TO PAY BILL	01/11/2016	01/11/2016
3328	DELGADO, IRENE (911)	COMPANY REFUSES TO RECONNECT AFTER BILL WAS PAID	01/12/2016	01/12/2016
3317	ANDERSON, JAMIE	NO CONTACT, CBR BAD	01/11/2016	01/12/2016
3319	BROWN, STEVE	TRIPLE CROWN WATER COMPANY - PRESSURIZED IRRIGATION - NO JURIS	01/11/2016	01/12/2016
3326	BURGIN, DAVID & DELORES	SENT PAYMENT TO PUC BY MISTAKE	01/12/2016	01/12/2016
1994	HUNSUCKER, WAYNE	INTERENT DOWN AGAIN - ONGOING ISSUE	12/31/2015	01/12/2016
3322	GONO, HEATHER	NO CONTACT, COULD NOT REACH CUSTOMER	01/11/2016	01/13/2016
3314	GUILLEN, LUCILA	CLAIMS THEFT OF POWER FROM HER RESIDENCE FROM ANOTHER RESIDENT	01/08/2016	01/13/2016
2015	WAGEMAN, MATT	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	01/06/2016	01/13/2016
3332	LARSON, MARK	NEVADA - RTI NO LONGER OFFERS LD, NEW CARRIER CHARGES LD FOR LOCAL CALLS	01/13/2016	01/13/2016
3305	MORENO, JOHNATHAN	IPC SUING CUSTOMER FOR PAST DUE BILL	01/06/2016	01/13/2016
3311	PRICE, DOUG	BILL FROM PRIOR ADDRESS - NO ASSISTANCE AVAILABLE, NO ARRANGEMENT POSSIBLE	01/08/2016	01/13/2016
3325	UNKNOWN, MELIINDA	CANNOT GET IN CONTACT WITH CUSTOMER	01/12/2016	01/14/2016
3313	MAUDULIN, BILL	CANCELLED SERVICE END OF DECEMBER AND IS NOW BEING BILLED \$196	01/08/2016	01/14/2016
1996	CAMPOS, MICAELA	BROKEN ARRANGEMENT, CAN'T GET THROUGH TO CUSTOMER SERVICE	12/31/2015	01/14/2016
1989	LATTIMER, SCOTT	BILLING NOT AS PROMISED AT SIGN UP	12/28/2015	01/14/2016
3308	CHARCHAN, KIM	CUSTOMER WOULD LIKE TO KNOW HER CURRENT LEVEL PAY AMOUNT	01/07/2016	01/14/2016
3327	DREADFULWATER, JUSTIN (911)	COMPANY HAS BEEN NOTIFIED THERE ARE MINORS IN THE HOME - 1/11 DISCONNECTED	01/12/2016	01/14/2016

2013	BETCHAN, JERRY	TRYING TO GET DSL RESTORED, WAS SUPPOSED TO BE CHANGED TO STAND ALONE	01/05/2016	01/14/2016
3330	RUSSELL, GENA	SERVICE TURNED OFF DURING MAINTENANCE. CHECK ON METER	01/13/2016	01/14/2016
3339	YOUNG, LADONNA	CUSTOMER NEEDED TO MAKE PAYMENT BY PHONE, REDIRECTED TO THE COMPANY	01/15/2016	01/15/2016
1981	ARMSTRONG, JOSEPH	INQUIRY - REQUIREMENT FOR CONNECTING TO RAFT RIVER CO-OP	12/18/2015	01/15/2016
3331	SMITH, SAM	CLOSED WITHOUT CONTACT	01/13/2016	01/15/2016
3345	VANCE, SHERRY	CUSTOMER HAS A LOST CHECK//CUSTOMER IS IN WASHINGTON	01/15/2016	01/15/2016
3337	CLARK, JULIA	CUSTOMER THOUGHT SHE WAS GOING TO BE DISCONNECTED	01/15/2016	01/15/2016
3341	KELLER, APRIL	CLAIMS AMOUNT OWED IS EX-HUSBANDS BILL AND WANTS TO KNOW RULE	01/15/2016	01/15/2016
3318	HAND, WYATT	CUSTOMER NEEDS CONTACT INFO FOR LIFELINE	01/11/2016	01/15/2016
3336	HALE, MARVIN 911	CUSTOMER THREATENED COMPANY, FINALLY MADE PAYMENT TO RESTORE SERVICE	01/15/2016	01/19/2016
3346	MARKETTI, JASON	UNBUNDLING VERIZON WIRELESS FORM CENTURYLINK - NEEDS TO PAY	01/19/2016	01/19/2016
3312	SAGEHORN, VENUS	CUSTOMER DOES NOT WANT TWO LATE CHARGES FOR BUNDLED SERVICE	01/08/2016	01/19/2016
1982	WELLS, PAMELA	FIVE YEAR PRICE LOCK - PRICES ARE GOING UP - LATE FEES, 411 CALLS, NO LIFELINE	12/18/2015	01/19/2016
1975	JOHNSON, BRIAN	WILL NOT WAIVE EARLY TERM FEE EVEN THOUGH INTERNET SPEED IS NOT AS ADVERTISED	12/14/2015	01/19/2016
3351	HOLM, JOAN	CUSTOMER WAS TRYING TO PAY A BILL	01/19/2016	01/19/2016
3323	BRADY, REBECCA	NEED HOME VISIT, BASEBOARD HEATING	01/11/2016	01/19/2016
3349	KURTZ, KRISTA	POOR CUSTOMER SERVICE	01/19/2016	01/19/2016
3347	ST JOHN. GAIL	REDIRECTED TO THE STATE TAX COMMISSION	01/19/2016	01/19/2016
3348	POCATELLO SEWING SCHOOL	RISE BROADBAND - NO JURIS	01/19/2016	01/19/2016
3359	STATION GRILL	WANTS SERVICE TURNED OFF BUT STILL BEING BILLED	01/20/2016	01/20/2016
4614	EICHELBERGER, DERICK	QUESTIONING NOTICE PROCEDURE, CITY SYSTEM, NO JURISDICTION	01/20/2016	01/20/2016

4615	KOSKELLA, STEVEN	CAN NOT AFFORD HOOK-UP FEES BEING REQUESTED	01/20/2016	01/20/2016
3342	BOHNSTEAD, HOLLY	CLOSED WITHOUT CONTACT	01/15/2016	01/20/2016
3355	WILLIAMS, LINDA	LOOKING FOR REBATE FOR NEW ELECTRIC FURNACE -	01/19/2016	01/20/2016
4610	GIESE, DALE	CITY OF PLUMMER - NO JURIS	01/20/2016	01/20/2016
1970	BEATTIE, KELLY	DISCONNECTION, BILLING, ACCOUNT, AND SERVICE ISSUES	11/19/2015	01/20/2016
3329	ANDERSON, GLENDA	BATTERY BACKUP ISNT WORKING DURING POWER OUTAGE	01/12/2016	01/20/2016
3352	CHAVEZ, JOSE	\$700 BILL FOR TWO MONTHS - PART TIME RESIDENCE	01/19/2016	01/21/2016
3340	BAYSIDE SOUTH CONDO HOA	HOA DOES NOT WISH TO HAVE COMMON AREAS ON SCHEDULE 012	01/15/2016	01/21/2016
4616	JONES, JACQUELYN	INQUIRY: WANTED INFORMATION ABOUT PHONE ASSISTANCE	01/20/2016	01/21/2016
4618	POCATELLO SCHOOL DISTRICT	QUESTIONS ABOUT MORATORIUM	01/21/2016	01/21/2016
4620	ROVELO, NANCY	QUESTIONS ABOUT LINE EXTENSIONS	01/21/2016	01/21/2016
4625	HUERTA , ALISON	INQUIRY - NEEDED INFORMATION ON GETTING RECONNECTED	01/22/2016	01/22/2016
4623	CARLSON, CHRISSY	IDHW HAD QUESTIONS ABOUT MORATORIUM	01/22/2016	01/22/2016
3357	DEEN, MICHELLE	ALREADY GOT ASSISTANCE, NEEDS ARRANGEMENT	01/20/2016	01/22/2016
4626	BAYER, KAYLA	CUSTOMER IS SCHEDULED FOR DISCONNECT	01/22/2016	01/22/2016
1972	GUESS, DAVID	EARLY TERMINATION FEES, LOCKED NUMBERS, SLOW TO PORT	12/09/2015	01/22/2016
1972	GUESS, DAVID	EARLY TERMINATION FEES, LOCKED NUMBERS, SLOW TO PORT	12/09/2015	01/22/2016
3315	PEACHES PETS	LATE PAYMENT CHARGES CHANGED IN JULY 2015	01/08/2016	01/22/2016
3334	TOTAL SYSTEM SERVICES	SERVICES ADDED AND PRICES INCREASED AFTER PROMO PERIOD	01/14/2016	01/22/2016
4628	HANLON, HEATHER	CABLEONE WILL NOT COMPLETE PHONE CONTRACT	01/25/2016	01/25/2016

4631	UNKNOWN, SHARMAN	CUSTOMER RESLOVED BEFORE I CALLED	01/25/2016	01/25/2016
4632	JOHNSON, ROBYN	CITY OF ROBERTS - NO JURIS - CITY WON'T ALLOW RESIDENT TO SET UP WATER SERVICE	01/25/2016	01/25/2016
4633	HATFIELD, JENNIFER	LOOKING FOR ASSISTANCE TO GET SERVICE RECONNECTED	01/25/2016	01/25/2016
3356	OLSSON, PATRICIA	UNABLE TO GET IN TOUCH WITH CUSTOMER	01/19/2016	01/25/2016
4636	EVANS, ART	INQUIRY - CUSTOMER HAS HIGH BILL, WANTS TO KNOW WHAT HE CAN DO	01/25/2016	01/25/2016
4634	WILLIAMS, INEZ	INQUIRY: WANTED TO KNOW WHAT COULD BE DONE ABOUT TENANTS HIGH BILL	01/25/2016	01/25/2016
4630	HAWKINS, JESSICA (911)	CUSTOMER WOULD LIKE TO BE RECONNECTED	01/25/2016	01/25/2016
4629	RHODEN, AMARISSA	LANDLORD THREATING TO DISCONNECT IF TENANT PAYMENT IS NOT MADE	01/25/2016	01/25/2016
4640	HALE, MARVIN 911	CUSTOMER CONTACTED COMPANY, SIGNED UP FOR MORATORIUM BASED ON MSG EFT	01/26/2016	01/26/2016
4638	KENT, CORY	CITY OF IDAHO FALLS - POWER AND WATER - NO JURIS - NO MORATORIUM	01/26/2016	01/26/2016
4641	SCHUNKE, DAVID	INQUIRY: THERE IS STILL A CUSTOMER BASE THAT PREFERS PERSON-TO-PERSON CONTACT	01/26/2016	01/26/2016
3358	TRIVEDI, SANJAY	PACKAGE RATE HIGHER THAN QUOTED BY SALES REP AND SAVE DEPT	01/20/2016	01/26/2016
1968	KIMBALL, SCOTT	SERVICE DISCONNECTED DUE TO INCORRECT MAILING ADDRESS - BILL NOT RECEIVED	10/21/2015	01/26/2016
2003	LIMA, JAYME (911)	CUSTOMER HAS A SHUTOFF NOTICE BUT HAS NOT RECEIVED BILLS SINCE OCT 2015	01/05/2016	01/26/2016
4624	LINK, KIARA 911	NEEDS ARRANGEMENT AND POSSIBLY ASSISTANCE TO PREVENT DISCONNECTION	01/22/2016	01/26/2016
1977	STEWART, SCOTT	TOLD PORTING OF PHONE NUMBER TO NEW RESIDENCE IS NOT POSSIBLE BUT CLIAMS IT IS	12/14/2015	01/27/2016
1995	LANE, STACY (911)	CUSTOMER WOULD LIKE TO BE CONNECTED SOONER	12/31/2015	01/27/2016
3343	THOMAS, JEREMY	INTERMITTENT SERVICE - NOW PHONE LINE NOT WORKING	01/15/2016	01/27/2016
3344	ROBERTSON, MARIANNE	CUSTOMER WOULD LIKE ACCESS TO HIGHSPEED INTERNET/BETTER CUSTOMER SERVICE	01/15/2016	01/27/2016
1978	DEPT. OF VETERANS AFFAIRS (911)	RATE INCREASE AND PENDING DISCONNECTION 12/21/15 OF 13 VA FACILITIES	12/14/2015	01/27/2016

4644	TORRES, BRANDIE	INQUIRY - IN NEED OF PAYMENT ASSISTANCE	01/27/2016	01/27/2016
3360	MASON, JAMES	RECEIVED "NOTIFICATION OF REVERT TO SERVICE" NOTICE- PROPERTY SOLD IN 2002	01/20/2016	01/27/2016
3360	MASON, JAMES	RECEIVED "NOTIFICATION OF REVERT TO SERVICE" NOTICE- PROPERTY SOLD IN 2002	01/20/2016	01/27/2016
4642	MARTIN, TRACY	CUSTOMER WOULD LIKE TO GET IN CONTACT WITH A SUPERVISOR AT COMPANY	01/26/2016	01/27/2016
4637	DELSMAN, DIANE	CUSTOMER THINKS BILL FOR GARAGE IS TOO HIGH	01/25/2016	01/27/2016
4650	BROWER, JUSTIN	POWER SHUT OFF TODAY, TRYING TO REACH CO	01/28/2016	01/28/2016
1969	YES MORTGAGE (YOUR EQUITY SOURCE)	METER MIX UP, WANTS LONGER REFUND PERIOD	11/17/2015	01/28/2016
4649	ALFLEXOR, SARA	CUSTOMER DID NOT MEAN TO CALL IPUC	01/28/2016	01/28/2016
4654	GONZALES, MARSOL	CITY OF WILDER - LOOKING FOR HELP TO PAY DEPOSIT	01/28/2016	01/28/2016
3324	COMOROSKY, MARTIN	MONTHLY CHARGES AND HIGH BILL	01/12/2016	01/28/2016
3333	MC CURDY, SHARON	PROBLEM ON COMPANY SIDE NOT GETTING REPAIRED	01/13/2016	01/28/2016
4619	CHAVEZ, PAMALA	COMPANY CONTINUES TO BILL FOR PREVIOUS ADDRESS	01/21/2016	01/28/2016
4648	LAVEY, MIKE	ELECTRONIC BILLING NOT RECEIVED	01/28/2016	01/28/2016
3335	MC COY, CRISHAWN	TELEMARKETER SPOKE WITH DAUGHTER	01/14/2016	01/29/2016
4652	KOSKELLA, SKIP	CAN NOT AFFORD HOOK-UP FEES BEING REQUESTED	01/28/2016	01/29/2016
4658	LOCKHART, THOMAS	CANNOT GET IN CONTACT WITH CUSTOMER	01/29/2016	01/29/2016
4653	BILLMAN, MELISA	CUSTOMER IS HAVING AN ISSUE WITH THE LANDLORD FOR BILLING	01/28/2016	01/29/2016
3338	TEICH, BOB	CUSTOMER MOVED WITH PROMISE OF INTERNET ACCESS/NOW ACCESS IS DENIED	01/15/2016	01/29/2016
4664	SAGE-SATTLER, REBECCA	OLD BILL TRANSFERED, NOW UP FOR DISCONNECTION	02/01/2016	02/01/2016

9	COSKEY, PHYLLIS	QUESTIONS ABOUT WHO SERVES THE AREA	02/01/2016	02/01/2016
2	SEITZ, DOUGLAS	SUBDIVISION NEXT TO EAGLE WATER - NOW SUPPLIED BY SUEZ WATER	02/01/2016	02/01/2016
3350	MC INTON, KATHRYN	CUSTOMER WOULD LIKE TO DOCUMENT POOR CUSTOMER SERVICE/CANCEL SERVICE	01/19/2016	02/01/2016
5	DORE, DANIELLE	CUSTOMER IS RECEIVING BILLS AT HER BUSINESS BY MISTAKE	02/01/2016	02/01/2016
6	KENNEDY, FRANK	FEELS FEE IS NO LONGER NECESSARY	02/01/2016	02/02/2016
4663	SHERWIN, DARLENE (911)	NEEDS ASSISTANCE IN PAYING BILL OVER THE PHONE - BILL IS PAST DUE	01/29/2016	02/02/2016
7	BALTZELL, JERRY	EAST GREEN ACRES IRRIGATION DISTRICT - NO JURIS - INCLUDES DRINKING WATER	02/01/2016	02/02/2016
12	SANCHEZ, JAMIE	LIFELINE CREDIT	02/02/2016	02/02/2016
4639	SCHAIBLE, DAVID	NOT HAPPY ABOUT SEPERATE METER FOR HOUSE AND SHOP	01/26/2016	02/02/2016
10	FRAYER, DOROTHY	UNITED ELECTRIC CO-OP, NON REGULATED - DISCONNECTED 2/1 W/O NOTICE	02/02/2016	02/02/2016
4613	STEPHENS, BONNIE (911)	TECH DUE 1/19, NO SHOW/CALL, CUST MEDICAL ISSUES; VIOLATION-RULE 502.01.A	01/20/2016	02/02/2016
4613	STEPHENS, BONNIE (911)	TECH DUE 1/19, NO SHOW/CALL, CUST MEDICAL ISSUES; VIOLATION-RULE 502.01.A	01/20/2016	02/02/2016
4613	STEPHENS, BONNIE (911)	TECH DUE 1/19, NO SHOW/CALL, CUST MEDICAL ISSUES; VIOLATION-RULE 502.01.A	01/20/2016	02/02/2016
4659	ORION INTEGRATION GROUP	HIGH CONSUMPTION IN AIRPLANE HANGAR, CUSTOMER TO REWORK SYSTEM	01/29/2016	02/02/2016
4659	ORION INTEGRATION GROUP	HIGH CONSUMPTION IN AIRPLANE HANGAR, CUSTOMER TO REWORK SYSTEM	01/29/2016	02/02/2016
15	THE STORAGE COMPANY	REGULATOR STATION LEAKING AGAIN	02/03/2016	02/03/2016
3	MC DERMOT, RICHARD	UNABLE TO CONTACT CUSTOMER - POSSIBLE BILLING ISSUE	02/01/2016	02/03/2016
16	BANKS, JAMES SR.	UNHAPPY WITH THE COST AND SPEED OF INTERNET SERVICE FROM SUDDEN LINK	02/03/2016	02/03/2016
4635	CAMMANN, JEFF	WOULD LIKE CABLE RUNNING ACROSS BACKYARD BURIED	01/25/2016	02/03/2016



2002	PAVIA, VIRGINIA	WAITING ON LEAK ADJUSTMENT	01/04/2016	02/03/2016
17	DUNN, JOE	INQUIRY - ADVERTISING ON POWER POLES	02/03/2016	02/03/2016
4	COUGAR DAVES	NOT HAPPY ABOUT HAVING TO JUMP THROUGH HOOPS TO GET INFO	02/01/2016	02/03/2016
4646	BURK, JESSE	OLD BILL SHOWING UP WELL OVER A YEAR LATER	01/27/2016	02/04/2016
4612	SENITZ, PEARL	CANT MAKE LD CALLS ALL OF A SUDDEN	01/20/2016	02/04/2016
18	PRICE, CHRIS	DSL HELD ORDER, CAN'T GET ANY UPDATES	02/03/2016	02/04/2016
25	PORTER, ED	CUSTOMER IS HAVING BILLING ISSUES FOR PROPANE REFILLING	02/04/2016	02/04/2016
24	WIEBELHAUS, JENNIFER	TROUBLE SIGNING UP FOR ITSAP	02/04/2016	02/04/2016
4617	HOFFMAN, DAVID	CUSTOMER WOULD LIKE CHAGRES AND FEES ON HIS BILL EXPLAINED	01/21/2016	02/04/2016
3353	ANDERSON, LOREN	CONSUMER CONCERNED ABOUT IDENTITY THEFT	01/19/2016	02/04/2016
2014	POSITIVE ACTION	MISSLED BY TELEMARKETER	01/05/2016	02/04/2016
32	BURNETT, TOBY	CITY FOF NAMPA - TROUBLE RECONNECTING WATER SERVICE	02/05/2016	02/05/2016
30	GRESS, DENNIS	DOES NOT AGREE WITH CUSTOMER SERVICE CHARGE	02/05/2016	02/05/2016
26	BAKER, ROBERT (911)	CUSTOMER WOULD LIKE TO HAVE POWER RESTORED	02/05/2016	02/05/2016
3320	BENTZ, LILLIAN	BATTERY BACKUP NOT WORKING	01/11/2016	02/05/2016
4622	CAHILL, PAUL	ONGOING OUTAGE AND VOICE QUALITY ISSUES - INSIDE WIRING ISSUES	01/22/2016	02/05/2016
28	GEM FOREST PRODUCTS	SCHEDULE 19 - LARGE POWER - DEMAND CHARGE	02/05/2016	02/08/2016
1976	BUCKLEY, SARAH	MULTIPLE INSTANCES OF DAMAGE TO HOME BECAUSE OF FAULTY IPC EQUIPMENT	12/14/2015	02/08/2016
33	DOVER, ALLEN	CUSTOMER RESOLVED ISSUE	02/08/2016	02/08/2016
34	FISHER, MARY	CUSTOMER WAS CONCERNED ABOUT A BATTERY BACKUP FOR HER O2	02/08/2016	02/08/2016
37	ANDREGG, DANIEL	MERIDIAN WATER, NON REGULATED - HIGH BILL	02/08/2016	02/08/2016

38	ADVANCED CONTRACTING SERVICES	INQUIRY: WHO MANAGES OR MONITORS LIHEAP IN IDAHO	02/08/2016	02/08/2016
39	SCHEDLER MACK INSURANCE	PROBLEMS WITH DEX BILLING - REFERED TO IAG OCNSUMER PROTECTION	02/08/2016	02/08/2016
4647	LUCKY PEAK POWER PLANT	CHARGES FOR AN ADDITIONAL MONTH AFTER LINE WAS DISCONNECTED	01/27/2016	02/08/2016
35	ARRIGA, WENDY	NEEDS PAYMENT ASSISTANCE	02/08/2016	02/08/2016
1	BOY BLUE CONSTRUCTION	CUSTOMER WOULD LIKE TO PORT NUMBER FROM ATT-T TO VOIP	02/01/2016	02/09/2016
4660	JEFFERES, DAMION	FAILED TO NOTIFY COMPANY TO DISCONNECT SERVICE THEN MOVED	01/29/2016	02/09/2016
42	KIRTLEY, WAYNE (911)	CUSTOMER THOUGHT HE WAS SCHEDULED FOR DISCONNECTION	02/09/2016	02/09/2016
13	SANTIAGO, ISABELL	NO CONTACT, THEY DID NOT RETURN MESSAGES	02/03/2016	02/09/2016
41	FUNK, FELICIA	CUSTOMER RESOLVED BEFORE I CALLED	02/09/2016	02/09/2016
45	FLYNN, CAYLA (911)	BILL PAID IN JANUARY, IVR ISSUES	02/09/2016	02/09/2016
31	GREER, HEATHER (911)	NEEDS TO PROVIDE PROOF OF IDENTIY AND STILL LIVING AT RESIDENCE	02/05/2016	02/09/2016
2012	WALTERS & WALTERS	NOT HAPPY ABOUT DAMAGE TO LINE	01/05/2016	02/09/2016
47	CARPENTER, DEBBIE	REDIRECTED THE CUSTOMER TO THE COMPANY	02/09/2016	02/09/2016
50	EVANS, RICHARD	CITY OF CALDWELL - NO JURIS	02/10/2016	02/10/2016
51	COOK, BRIAN	INQUIRY: QUESTIONS ON ELECTRIC CODE AND MASTER/SUB-METERING RATES	02/10/2016	02/10/2016
19	WATERS, LESLIE	PAID TECH TO STOP DISCONNECT, WHAT IS NEXT STEP	02/03/2016	02/10/2016
1289	SANDOVAL, BEATRICE	CUSTOMER WAS LOOKING FOR FINANCIAL ASSISTANCE	02/11/2016	02/11/2016
54	SWANSON, KIM	COMPLAINT IS NOT AGAINST A REGULATED UTILITY	02/11/2016	02/11/2016
55	ORESİK, MARY JANE	AMERIGAS, NON REGULATED - CO WILL NOT PAY FOR BACKHOE EXPENSE	02/11/2016	02/11/2016

20	MC CORMICK, MICHAEL	UNAWARE OF DEPOSIT. WILL PAY BUT REQUESTING CONSIDERATION	02/04/2016	02/11/2016
56	DELSMAN, DIANE	CUSTOMER WOULD LIKE PREVIOUS USAGE FOR NEW PROPERTY	02/11/2016	02/11/2016
43	HEARTLAND R V	WANTS REVIEW OF COST ESTIMATE FOR REMOVAL OF FACILITIES	02/08/2016	02/11/2016
52	ISAAC, STAN	CUSTOMER RESOLVED BEFORE I CALLED	02/11/2016	02/11/2016
2001	ADAMS, LISA	CUSTOMER IS ATTEMPTING TO APPLY FOR LIFELINE BUT FAX WAS LOST BY QWE-T	01/04/2016	02/11/2016
4611	GALLAGER, WILLIAM	CLAIMS LONG DISTANCE CHARGES WERE SUPPOSED TO BE REMOVED FROM BILL	01/22/2016	02/11/2016
1290	KEAVY, RICHARD	NOT HAPPY ABOUT CENTURYLINK NOT SHARING NUMBERS FROM CALL TRACE	02/11/2016	02/11/2016
4656	GREEN, JAMES	DISAGREEMENT ABOUT SUPPOSEDLY WAIVED RECONNECTION FEE	01/29/2016	02/12/2016
11	PROCTOR, DAVID	INTERNAL WIRING DEFECTIVE - OUTPUTSING - 411 CALLS BEING BILLED TO HOME	02/02/2016	02/12/2016
29	CALDWELL, RICH	COMPANY CHARGED CUSTOMER WITHOUT A SIGNED WORK ORDER	02/05/2016	02/12/2016
49	ORTEGA, ELVIRA	UNABLE TO GET IN TOUCH WITH CUSTOMER	02/10/2016	02/12/2016
40	UNKNOWN, CHERYL	CLOSED WITHOUT CONTACT	02/08/2016	02/12/2016
1294	HYNDMAN, ALEX	QUALIFIES FOR WX FOR HIS HOUSE - REFERRED TO EICAP	02/12/2016	02/12/2016
4661	THOMAS, ELIZABETH	SUBMETERED BILLING MAY BE AT HIGHER RATE THAN ALLOWED, USAGE NOT SPECIFIED	01/29/2016	02/12/2016
4645	CARPENTER, TERRY	INTERNET BILLING INCORRECT AGAIN - MISSING PROMO CODE	01/27/2016	02/12/2016
4627	SNYDER, AL	CUSTOMER IS HAVING ISSUES WITH POOR RECEPTION/INTERNET	01/22/2016	02/16/2016
1304	BOWENS, DR.	CUSTOMER DID NOT KNOW WHO SUEZ WAS.	02/16/2016	02/16/2016
53	BRUTSMAN, TAMI	NEEDS PAYMENT ASSISTANCE	02/11/2016	02/16/2016
1296	LOPEZ, JOHANNA	PROBLEM WITH LANDLORD	02/16/2016	02/16/2016
1297	TRIPLE, DAVE	CUSTOMER CALLED THE PUC BY MISTAKE	02/16/2016	02/16/2016

1300	ALGHITH, ABDUL	CUSTOMER WOULD LIKE INFORMATION PERTAINING TO UTILITIES IN NOTUS	02/16/2016	02/16/2016
22	RAYMOND, TERRY	INQUIRY: RV PARK POSSIBLY OVERCHARGING FOR ELECTRICITY	02/04/2016	02/16/2016
4657	MUIR, JACK	CUSTOMER CLAIMS TO HAVE UNRELIABLE SERVICE	01/29/2016	02/16/2016
1292	GOODWIN, ALEXIA	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	02/12/2016	02/16/2016
48	PETERS, DAVID	CUSTOMER HAD SERVICE DISCONNECTED WITHOUT AUTHORIZATION THEN BILLED BY QWE-T	02/09/2016	02/16/2016
1302	TOPPER, EMILY	TRYING TO GET ITSAP SET UP	02/16/2016	02/16/2016
1299	CARBALLEDO, LOURDES	PAID \$150 TO STOP DISCONNECT 2/16-KIDS, NO MORATORIUM OR WINTER PROTECT OFFERED	02/16/2016	02/17/2016
1967	MC CAIN FOODS	CUSTOMER IS HAVING ISSUES WITH MIXED OWNERSHIP OF FACILITIES	09/15/2015	02/17/2016
1309	DAHLGREN, DICK	WANTED TO KNOW WHERE TO SEND HIS PAYMENTS	02/17/2016	02/17/2016
1307	SANCHEZ, MARIA	CONSUMER CALLED PUC INSTEAD OF UTILITY	02/17/2016	02/17/2016
1310	FWEET, BRITNEY	NAMPA CITY WATER, NON REGULATED - WOULD NOT ALLOW PAYMENT ARRANGEMENT	02/17/2016	02/17/2016
8	BATELLE ENERGY RESOURCES	WANTS INFO ABOUT PURCHASING GAS FOR COMPANY	02/01/2016	02/17/2016
8	BATELLE ENERGY RESOURCES	WANTS INFO ABOUT PURCHASING GAS FOR COMPANY	02/01/2016	02/17/2016
1311	DAVIES, DREW (911)	CUSTOMER WAS DISCONNECTED TODAY AND CANNOT BE RECONNECTED	02/17/2016	02/17/2016
1313	HATHAWAY, JANELL	CUSTOMER DOES NOT LIKE \$600 LIMIT FOR CREDIT CARD TRANSACTIONS	02/18/2016	02/18/2016
1315	CHIRSTINA, JUDY	CUSTOMER DOES NOT LIKE THAT DEX EMPLOYEES ENTERED HER BACK YARD	02/18/2016	02/18/2016
1312	HOLT, BRAIN	SUPPOSEDLY TRIBE IS HOLDING UP POWER TO ADDRESS	02/18/2016	02/18/2016
1306	DAVIS, ANDREW	CANNOT GET THROUGH TO CUSTOMER SERVICE TO CANCEL INTERNET SERVICE	02/16/2016	02/18/2016
3354	KOESTER, KEVIN	LINE CURRENTLY NOT WORKING - TEMPORARY LINE ON TOP OF THE GROUND FOR 3 YEARS	01/19/2016	02/18/2016

1308	DUNCAN, ARIS	ATTEMPTED TO MAKE PAYMENT WITHOUT SUCCESS	02/17/2016	02/18/2016
4651	BOHN, VICKIE (911)	TRIBAL LIFELINE ASSISTANCE DENIED, PHONE DISCONNECTED 1/28/16	01/28/2016	02/18/2016
1291	MORGAN, RICK	FOUR DIFFERENT BILLS FROM PREVIOUS ACCOUNT	02/12/2016	02/19/2016
1301	MORRISON, MICHAEL	COLLECTIONS FOR WIRELESS ACCOUNT NOT THE CUSTOMERS	02/16/2016	02/19/2016
1298	SPALTRO, PAM	CLOSED WITHOUT CONTACT	02/16/2016	02/19/2016
44	CRITES, JASON	COMPANY DIDN'T CONSIDER CUSTOMER USE OF WOOD HEAT, USE OF WATER HEATER ONLY	02/09/2016	02/19/2016
1317	UNKNOWN, ZACK	CONTACTED COMMISSION BY MISTAKE	02/19/2016	02/22/2016
27	KASTON, RRASHEL	DIRECT TV WAS CANCELLED BUT STILL BEING FOR THE ENTIRE MONTH	02/05/2016	02/22/2016
1316	ROBERTSON, ROSELIEN (911)	CLAIMS \$100 PAYMENT WAS MADE	02/18/2016	02/22/2016
1320	BUSULADZIC, KRISTY (911)	CUSTOMER WOULD LIKE AN EXTENSION	02/22/2016	02/22/2016
1323	UNKNOWN, MARY	TRYING TO GET A HOLD OF COMPANY AFTER HOURS	02/22/2016	02/22/2016
1328	SEARLE, STAN	WANTS TO BE ON INTERESTED PARTY LIST FOR CASE	02/23/2016	02/23/2016
1327	NOBLE, JESSICA	CALLED IN ERROR	02/23/2016	02/23/2016
1314	EXPO EXXON	COMPANY WILL NOT REIMBURSE FOR METER MEASURING 1.5% HIGH	02/18/2016	02/23/2016
14	MC COY, CRISHAWN	TELEMARKETER TRICKED DAUGHTER INTO SIGNING UP	02/03/2016	02/24/2016
46	CARLSON, ALBERT	OLD BILL SHOWED UP ON CREDIT REPORT, BEEN TRYING TO GET IT FIXED	02/09/2016	02/25/2016
1322	HARMON, ERIC	NO CUSTOMER PAYMENTS SINCE ACCOUNT WAS OPENED IN MAY 2015,	02/22/2016	02/25/2016
1337	ROBERTSON, HAROLD	FEELS BILL SHOULD HAVE BEEN LOWER WITH CONSERVATION MEASURES	02/25/2016	02/25/2016
1334	LOTS, JEREMY	CUSTOMER FORGOT TO CANCEL SERVICE, NEW OWNERS WON'T PAY FOR OLD BILLS	02/24/2016	02/25/2016
1340	BRUNNER, DEBBIE	ANNYOUNG TELEMARETING CALLS	02/26/2016	02/26/2016

2642	MATTULAT, VANETA	CUSTOMER UNHAPPY SHE HAS TO CALL TO NEGOTIATE COST OF INTERNET SERVICE - ONGOING	02/29/2016	02/29/2016
1343	PARISH, ANNA	BROKEN ARRANGMENT / ADDRESS ISSUE / BUDGET PAY	02/29/2016	02/29/2016
1303	PARKER, RYAN	CUSTOMER'S USAGE HAS TRIPLED IN THE LAST MONTH	02/16/2016	02/29/2016
2638	COOK, LISA (911)	CUSTOMER WOULD LIKE TO DECLARE MORATORIUM	02/29/2016	02/29/2016
23	HOLMAN, JOE	CUSTOMER'S BILLING IS TOO HIGH	02/04/2016	02/29/2016
1339	SHIMMERS, DAVID	RESOLVED PROIOR TO CONTACT	02/26/2016	02/29/2016
1344	NIXON, LEE	STILL NEED TO CALL 1	02/29/2016	02/29/2016
2640	LANDON, JANEAL	IDAHO FALLS POWER, NON REGULATED - NO NOTICE, WILL NOT WORK OUT ARRANGEMENT	02/29/2016	02/29/2016
1325	ERUVEY, SAM	CUSTOMER HAVING INTERNET ISSUES	02/23/2016	02/29/2016
1318	JONES, MARK	TRYING TO PORT PHONE NUMBERS	02/22/2016	03/01/2016
1295	BUCHMAN, JOYCE	CLAIMED PHONE BILL HAS IDAHO PUC PHONE NUMBER	02/12/2016	03/01/2016
4665	BISHOP, BARBARA	INQUIRY: LOOKING FOR INFORMATION ON PHONE ASSISTANCE	02/01/2016	03/01/2016
2644	SOMMER, DAWN	LANDLORD SUB METERED SERVICE, NOT PROVIDING BILLING DETAIL	03/01/2016	03/01/2016
1332	WOLFE, SARAH	NEEDS PAYMENT ASSISTANCE	02/24/2016	03/01/2016
2643	WILSON, DWIGHT	CUSTOMER WANTED TO FILE A COMMENT IN THE CASE.	03/01/2016	03/01/2016
2637	STROBEL, DAVID	RESOLVED PRIOR TO CONTACT	02/29/2016	03/01/2016
1342	BAKER, BRAD	DIDN'T DECLARE FOR MORATORIUM, GOT DISCONNECTED, RECONNECTED	02/26/2016	03/01/2016
4655	NELSON-RICKS GREAMERY COMPANY	TIME IT TOOK TO CHANGE REQUEST FOR DIFFERENT RATE SCHEDULE	01/28/2016	03/01/2016
1293	ULAHWTI	DSL ONLY NO JURIS	02/12/2016	03/01/2016
1305	FORSMAN, DAVID S.	VDSL IS INTERFERING WITH HIS AMATURE RADIO	02/16/2016	03/01/2016

2648	DAVIES, DREW & MELLISSA	THOUGHT THEY HAD AN ARRANGEMENT	03/02/2016	03/02/2016
2636	DYERS, KIYA	NEEDS PAYMENT ASSISTANCE	02/29/2016	03/02/2016
2645	BLYTH, JACOB	HAS APPLIED FOR EMC - MAY NEED FURTHER ARRANGEMENTS	03/02/2016	03/02/2016
1335	TRIPP, JOSEPH	CUSTOMER WAS REBILLED FOR A MALFUNCTIONING METER	02/25/2016	03/02/2016
1338	AQUIISO, JOHN	COULD NOT GET IN CONTACT WITH CUSTOMER	02/25/2016	03/02/2016
2654	DUNCAN, DEBBIE	DEX AD "TRACKING PHONE NUMBER" NO LONGER WORKS	03/03/2016	03/03/2016
2658	MILLER, BARBARA	CUSTOMER SWITCHED FROM LANDLINE TO WIRELESS BY MISTAKE	03/03/2016	03/03/2016
2633	MC NUTT, LADAWN	CLOSED - CUSTOMER NEVER CALLED BACK	02/29/2016	03/03/2016
2641	HAROLD, ANDREW	CLOSED PENDING A CUSTOMER CALLBACK	02/29/2016	03/03/2016
2656	MADRID, LAURA	NON- JURISDICTIONAL CABLE/INTERNET	03/03/2016	03/03/2016
2653	CALHOUN, MINDY	NO JURISDICTION - MUNICIPAL	03/03/2016	03/03/2016
1336	JOHNNYS COUNTRY STORE	CONCERNED OVER INCREASE IN BILL FROM LAST MONTH	02/25/2016	03/03/2016
2646	DARCH, PAMELA	IPC WILL NOT WORK WITH CUSTOMER TO MAKE ARRANGEMENT	03/02/2016	03/03/2016
2661	IDAHO OFFICE ON AGING	CUSTOMER INSTALLED FURNACE PRIOR TO LINE EXTENSION	03/04/2016	03/04/2016
2647	WAGNER, MATTHEW	NEEDS PAYMENT ASSISTANCE	03/02/2016	03/04/2016
2672	CITY OF NAMPA & CALDWELL	INQUIRY - CAN COMPANY OPERATE IN IDAHO?	03/07/2016	03/07/2016
2655	REES, STEVE	SATELLITE SERVICE - WHAT CONSTITUTES A COMPANY BEING CONSIDERED A UTILITY	03/03/2016	03/07/2016
2682	DELANGE, MICHELLE	NON-JURISDICTIONAL COMPLAINT	03/07/2016	03/07/2016
2659	WILDER, CATHERINE (911)	NO NOTIFICATION / CUSTOMER PAID BILL TODAY AND POWER HAS NOT BEEN RESTORED YET	03/03/2016	03/07/2016

2665	GUDGELL, LAURIE (911)	CUSTOMER WOULD LIKE TO AVOID SHUTOFF	03/07/2016	03/07/2016
2674	LE BEAU, AUDRA (911)	CUSTOMER WOULD LIKE TO BE RECONNECTED QUICKER	03/07/2016	03/07/2016
2676	ISLAND VILLAGE MOBILE HOME PARK	CUSTOMERS WOULD LIKE TO RECONNECT POWER	03/07/2016	03/07/2016
1329	JOLSON, KEITH (911)	CUSTOMER WOULD LIKE TO HAVE SERVICE CONNECTED IN TIMELY FASHION	02/23/2016	03/07/2016
1341	POWERS, LINDA	CUSTOMER IS UP FOR DISCONNECTION BECAUSE OF LIFE LINE ISSUE.	02/26/2016	03/07/2016
2635	PIEARCE, CARLA	WORRIED ABOUT NOTICE RECEIVED AFTER PAYMENT MADE	02/29/2016	03/08/2016
2639	WENNSTROM, KARL	CLAIMS HE NEVER ORDERED LINEBACKER	02/29/2016	03/08/2016
2684	HUS, DON	INQUIRY: WHERE TO COMMENT SO THE PUC DOES NOT ALLOW SUEZ TO BECOME A MONOPOLY	03/07/2016	03/08/2016
2685	CHERRY, KRISTEN	TRYING TO FIND SOME ASSISTANCE	03/08/2016	03/08/2016
1321	WEHKING, LEONARD	DAMAGE CLAIM	02/22/2016	03/08/2016
2688	SOTELO, SHAUNA	NON-JURISDICTIONAL COMPLAINT	03/08/2016	03/08/2016
3981	NORRIS, GEORGE	CUSTOMER HAS OLD BILL HE CANNOT PAY AND A BROKEN FURNACE	03/09/2016	03/09/2016
2669	CONNELL, BRANDY	HOURLY USAGE INDICATES CONSISTENT USAGE EVEN WHEN CUSTOMER SAID FURNACE WAS OFF	03/07/2016	03/09/2016
2680	GRACE EPISCOPAL CHURCH - NAMPA	METER MIX-UP AT FARMWAY VILLAGE IN CALDWELL	03/07/2016	03/09/2016
21	SCHWEGERT, RANDALL	HAS BEEN TRYING TO REDUCE HIS USAGE, BILL STAYS THE SAME OR GOES UP	02/04/2016	03/09/2016
1330	LUMACHI, GERALDINE	CLAIMS DOUBLE CHARGED FOR FIELD VISITS	02/23/2016	03/09/2016
1324	COTO, SONIA	CELL BILL, PARTIAL PAYMENTS, INTERNET DISCONNECT, LIFELINE DISCOUNT	02/22/2016	03/09/2016
2687	ROTH, LINDA	CONFUSED ON BILLING ADJUSTMENTS	03/08/2016	03/10/2016
2667	GUNN, SHERRI	WANTS TO LET COMPANY KNOW HIS MOM IS DECEASED	03/04/2016	03/10/2016
2670	SADERWHITE, BECKY	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/07/2016	03/10/2016



3984	WILLIS, WILLIAM	CUSTOMER WOULD LIKE TO ENSURE TIMELY RETURN OF MONIES PAID IN ERROR	03/10/2016	03/10/2016
3985	THOMAS, FREDRICK (911)	ON WINTER PAYMENT, BROKEN ARRANGEMENT, NO NOTICE BEFORE DISCONNECT	03/10/2016	03/10/2016
3986	ADIR, PEARL	TRYING TO FIND SOME ASSISTANCE	03/10/2016	03/10/2016
2652	HUITE, HARVEY	NO CONTACT, COULD NOT REACH	03/03/2016	03/10/2016
2660	WESTERN WASTE SERVICES	INQUIRY - WANTS TO KNOW MINIMUM HEIGHT OF ABOVE GROUND CABLE	03/04/2016	03/10/2016
2671	SCANLON, LINDSEY	COULD NOT GET IN CONTACT WITH CUSTOMER	03/07/2016	03/10/2016
2666	GUNN, SHERRI	WANTS TO LET COMPANY KNOW HIS MOM IS DECEASED	03/04/2016	03/10/2016
2651	HUSSEY, STEVE	ADAMS COUNTY AND WASHINGTON COUNTY 911 CHARGES	03/02/2016	03/11/2016
2673	ORCUTT, ROBERT	INTERRUPTION CAUSES CUSTOMER ADDITIONAL WORK WHEN DOWNLOADS ARE INTERRUPTED	03/07/2016	03/11/2016
2662	NEWBY, KEIRA	CUSTOMER FAILED TO PAY SO COMPANY IS COLLECTING FROM EX-HUSBAND	03/04/2016	03/11/2016
1326	ASHBY, SANDRA	MISSING BILL, CREDITS NOT POSTED TO ACCOUNT, DISCONNECTION NOTICE (?)	02/23/2016	03/11/2016
2678	KARCHER, MONICA	CLOSED WITHOUT CONTACT	03/07/2016	03/11/2016
3979	CONNELLY, MAGGIE	TELEMARKETERS DESPITE BEING ON DO NOT CALL LIST	03/09/2016	03/11/2016
3991	SETITZEL, TOM	UPSET WITH QUALITY OF DEX DIRECTORY AND FEEL CENTURYLINK SHOULD CARE	03/11/2016	03/14/2016
2649	HAMLIN, RAYMOND	ISSUE WITH PHONE LINE AND CABLE STILL NEEDS TO BE BURIED	03/02/2016	03/14/2016
3992	LONGDEN, JOHN	RESOLVED BEFORE I CALLED	03/14/2016	03/14/2016
2664	GUNN, SHERRI	WANTS TO LET COMPANY KNOW HIS MOM IS DECEASED	03/04/2016	03/14/2016
1333	ARLEN, GARY	SHUT OFF, MADE TO PAY, QUALIFIES FOR MORATORIUM	02/24/2016	03/14/2016
2650	MOORE, THOMAS	CONTINUE TO RECEIVE POOR SERVICE VIA DSL	03/02/2016	03/14/2016
3980	HARMON, DAVID	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/09/2016	03/14/2016

3990	SURNOW, BRYAN	CANNOT GET IN CONTACT WITH CUSTOMER	03/11/2016	03/14/2016
4001	KIMBALL, DEBBIE	NON-JURISDICTIONAL COMPLAINT	03/14/2016	03/14/2016
3996	ZEYER, CON	CUSTOMER CONTACTED PUC BY MISTAKE	03/14/2016	03/14/2016
3997	PEPPERCORN, ALISHA	CITY WONT CHECK THE METER	03/14/2016	03/14/2016
4008	RUTHERFORD, GRETCHEN	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/15/2016	03/15/2016
3999	MORGAN, SCOTT	OBJECTS TO BEING BILLED A \$50 LOYALTY FEE	03/14/2016	03/15/2016
2663	MELIGAN, KENNY	CALLED COMMISSION AND THEM MADE PAYMENT ARRANGEMENT WITH COMPANY	03/04/2016	03/15/2016
2686	ROMO, ANDREA 911	CUSTOMER NEEDS EMC TO HOLD SERVICE UNTILSHE CAN FIND FUNDS TO PAY THE BILL	03/08/2016	03/15/2016
4006	MEDRANO, FRANCISCO	CUSTOMER WAS ATTEMPTING TO GET IN TOUCH WITH IGC	03/15/2016	03/15/2016
4000	BEAMAN, RUTH 911	FOUND SOME MONEY, FEW PROSPECTS, NEEDS ADDITIONAL ARRANGEMENT	03/14/2016	03/15/2016
3983	ROBINSON, SALLY	NEEDS PAYMENT ASSISTANCE AND A PAYMENT ARRANGEMENT	03/09/2016	03/15/2016
3995	SHANKS, DAVID	HOPING FOR A MORE AFFORDABLE LEVELIZED PAYMENT ARRANGEMENT	03/14/2016	03/15/2016
4007	TRANHAM, MICHELLE	CUSTOMER WOULD LIKE ENERGY ASSISTANCE	03/15/2016	03/15/2016
4662	STANZAK, JOSEPH	RENEWAL OF COMPLAINT FROM 2010 AND 2012 REGARDING UG WITH LOOSE NEUTRAL	01/29/2016	03/15/2016
2681	HOOTS, BRYAN	CLAIMS SERVICE HAS BEEN DISCONNECTED FOR FIVE YEARS	03/07/2016	03/15/2016
3994	REBOLO, PAM	MISSING BILL, PINK NOTICE, NAME CHANGE	03/14/2016	03/16/2016
2634	BRANDEIS, JAISON (911)	CUSTOMER CLAIMS TO PAY WITH EFT BUT PAYMENTS ARE NOT BEING PROCESSED	02/29/2016	03/16/2016
4010	EEFFETTE, CINDY	RECEIVED NOTICE, BUT JUST SET UP ARRANGEMENTS, WANTS TO MAKE SURE SERV OK	03/16/2016	03/16/2016
4013	SPENCER, KANDI	LOOKING FOR ASSISTANCE	03/16/2016	03/16/2016
4014	NAVARRO, LISA	INQUIRY: CUSTOMER IS REQUESTING A LOWER PAYMENT ON ARRANGEMENT	03/16/2016	03/16/2016

4015	FUENTES, HRST	LOOKING FOR ASSISTANCE WITH BILL	03/16/2016	03/16/2016
3987	STALNAKER, CHARLES	ISSUE WITH LONG DISTANCE CALLS BEING BILLED	03/10/2016	03/16/2016
4024	DENTON, DEBORAH	INQUIRY: LOOKING FOR ASSISTANCE TO PAY POWER BILL	03/17/2016	03/17/2016
4026	ALEXANDER, JENNIFER	TESTING INVESTIGATOR ID ON SAVE - LOOKING FOR ASSISTANCE TO RESTORE SERVICE	03/17/2016	03/17/2016
4027	GIVENS, NORMA	CUSTOMER WAS CALLING FOR ENERGY ASSISTANCE	03/17/2016	03/17/2016
4019	ALEXANDER, DALE	NOT HAPPY ABOUT TURN OFF AND POLICIES	03/16/2016	03/17/2016
4012	MORTENSEN, KELLY (911)	IN NEED OF FINANCAIL ASSISTANCE	03/16/2016	03/17/2016
4022	DAVENPORT, BRITNEY	CUSTOMER WAS DISCONNECTED BUT DOESN'T WANT TO PAY A RECONNECT FEE	03/17/2016	03/17/2016
2679	CHILCOTE, MICHAEL (911)	MADE ARRANGEMENT, PAID, THEN CO TURNED OFF POWER - INFORMED ARRANGE NOT VALID	03/07/2016	03/17/2016
4005	BENNETT, MICHELLE	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/15/2016	03/17/2016
4021	LOVE, NATE	QUESTION ABOUT VENDOR CHARGED FEES	03/17/2016	03/17/2016
2006	CHASAN & WALTON, LLC	\$1066.72 APPLIED TO WRONG ACC, CO REFUSES TO ESCALATE, ? INVALID/DUPLICATE ACC	01/05/2016	03/17/2016
3993	UNKNOWN, JOE	CUSTOMER IS NOT HAPPY WITH THE CUSTOMER CHARGE	03/14/2016	03/17/2016
4025	WILSON, ALMA	RECEIVED REMINDER NOTICE BUT NO BILL	03/17/2016	03/17/2016
4016	PENA, NICK (911)	CLAIMS COMPANY DID NOT UPDATE RECORD WITH NEW CONTACT INFORMATON	03/16/2016	03/18/2016
4020	COLLIER, MOSES	CUSTOMER WANTS TO CONFIRM UTILITY CAN BACK BILL FOR MISREAD METER	03/17/2016	03/18/2016
4009	SMITH, GREG	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/16/2016	03/21/2016
3998	WEBER, PATRICK	DIFFERENCE IN IDENTIFICATION REQUIREMENTS ON SAME ACCOUNT - NEED MORE INFO	03/14/2016	03/21/2016
4011	UNKNOWN, TINA	UNABEL TO GET IN TOUCH -CONTACTED PUC - WANTS TO PAY BILL OF \$37.04	03/16/2016	03/21/2016
673	LINFORD, DEEANN	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/21/2016	03/21/2016

674	DODGE CONSTRUCTION	CUSTOMER WOULD LIKE TO KNOW ABOUT GRANDVIEW SOLAR/WIND	03/21/2016	03/21/2016
4004	HOLT, VIOLA	CLEARWATER POWER COMPANY - NO JURIS	03/15/2016	03/21/2016
678	KOPPERUD, PEDER	CUSTOMER CALLED PUC BY MISTAKE	03/21/2016	03/21/2016
676	WILLIAMS, JUDY	CONSUMER INQUIRING ABOUT CALL NOT GOING THROUGH ON CUSTOMER SERVICE NUMBER	03/21/2016	03/21/2016
4003	SIMPSON, GEORGE	INQUIRY: CONSUMER DOESN'T UNDERSTAND WHY MARCH BILL IS \$244	03/15/2016	03/21/2016
4023	HAWKINS COMPANY	INQUIRY: CAN SUEZ CHARGE TO "KILL" OLD WATER MAIN	03/17/2016	03/22/2016
2677	SUNRISE DEVELOPMENT	HIGH BILL, DISCONNECTION, TRANSFER BILL, DEFECTIVE METER?	03/07/2016	03/22/2016
2677	SUNRISE DEVELOPMENT	HIGH BILL, DISCONNECTION, TRANSFER BILL, DEFECTIVE METER?	03/07/2016	03/22/2016
2677	SUNRISE DEVELOPMENT	HIGH BILL, DISCONNECTION, TRANSFER BILL, DEFECTIVE METER?	03/07/2016	03/22/2016
686	YOUNG, NICK	CUSTOMER WAS DISPUTING A PRIOR BILL WITH IDAHO FALLS ELECTRIC	03/22/2016	03/22/2016
4643	THOMPSON, JIM	JANUARY BILL RATE INCREASE HIGHER THAN CUSTOMER EXPECTED	01/27/2016	03/22/2016
685	CROSBY, HARRIET	INQUIRY- WANTED TO KNOW ABOUT ALL THE CHARGES ON HER MONTHLY BILL	03/22/2016	03/22/2016
680	DOOLEY, DAVID (911)	IPC WILL NOT RESTORE POWER UNTIL \$158 IS PAID	03/21/2016	03/22/2016
683	COOK, OSLA	INQUIRY: DEX CONTINUES TO BILL AFTER CANCELING SERVICE , WHO CAN HELP	03/22/2016	03/22/2016
684	REESE, TWYLA	CUSTOMER IS SCHEDULED FOR DISCONNECTION FOR PAST DUE BILLING//13 YEARS PRIOR	03/22/2016	03/22/2016
4002	MELLO, RAYMOND	BILL NOT REDUCED WHILE THE COST OF NATURAL GAS HAS	03/15/2016	03/22/2016
4017	BRUGETTI, RANDY	CUSTOMER STATES CSR COULD NOT EXPLAIN ADDITIONAL CHARGES ON CUSTOMERS BILL	03/16/2016	03/23/2016
1319	BLIMKA, MIKE	PAYMENT ARRANGEMENT FOR CLOSED ACCOUNT, HIGH BILL DUE TO USE	02/22/2016	03/23/2016
4031	FREW, JEREMY	REQUESTING TWO DAY POSTPONEMENT OF PENDING DISCONNECTION	03/21/2016	03/23/2016
682	REYNOLDS, MOLLY 911	CUSOTMER DECLARED MORATORIUM ON WHAT APPEARS TO BE SMALL AGRICULTURE OPERAITON	03/22/2016	03/23/2016

690	ENGLE, ASHLEY	LOOKING FOR ASSISTANCE TO RESTORE SERVICE	03/23/2016	03/23/2016
691	WRIGHT- ANSELMO, KRYSTEE	HOPING IPC RECONSIDERS PAYMENT PLAN	03/23/2016	03/23/2016
693	EVANS, CAROL	INQUIRY - CALLED ON BEHALF OF FRIEND WHO IS SEEKING FINANCIAL ASSISTANCE	03/23/2016	03/23/2016
675	PARSONS, BETTY	CUSTOMER IS LOOKING FOR ENERGY ASSISTANCE	03/21/2016	03/23/2016
687	BADEN, MICHAEL	CITY OF IDAHO FALLS ELECTRIC - NO JURIS (INCLUDING ALL NON-REGULATED UTILITIES	03/23/2016	03/23/2016
689	WAGNER, RICHARD	ACCOUNT BALANCE	03/23/2016	03/23/2016
679	BRUNLINGER, CAROL	WANTED TO KNOW WHY THE COMPANY NAME CHANGED - DOES NOT LIKE NEW NAME	03/21/2016	03/23/2016
677	ROIZEN, FORREST	CLOSED WITHOUT CONTACT	03/21/2016	03/24/2016
697	HURST, ANN	WOULD LIKE LOCAL CALL DETAIL WITHOUT HAVING TO GET A SUBPOENA	03/24/2016	03/24/2016
3988	COLTRIN, TROY	INTERNET ONLY - NO JURIS - BILLED FOR OLD MODEM THAT WAS RETURNED	03/11/2016	03/24/2016
692	MC MILLAN, KATHY	REFERRED CUSTOMER FOR ASSISTANCE	03/23/2016	03/24/2016
696	BROWN, KELLY (911)	CUSTOMER WOULD LIKE TO BE RECONNECTED	03/24/2016	03/24/2016
4029	MAIETTA, RALPH (911)	CUSTOMER IS QUESTIONING THE QUOTED ARRANGEMENT AMOUNT FROM IPCO	03/18/2016	03/24/2016
681	HEATH, GABRIEL B.	CANNOT GET IN CONTACT WITH CUSTOMER	03/22/2016	03/24/2016
698	HAILEY, TEA	NEEDS FINANCIAL ASSISTANCE	03/24/2016	03/25/2016
699	BROOKS, NINA (911)	CUSTOMER WOULD LIKE A HISTORY OF HER EMCS	03/24/2016	03/25/2016
3989	ROQUE, MONICA 911	DISCONNECTION SCHEDULED FOR NEXT WEEK	03/11/2016	03/25/2016
704	CLAYTON, BARRY	CUSTOMER WOULD LIKE TO HAVE A TREE TRIMMED PRIOR TO TAKING OWNERSHIP OF THE POLE	03/25/2016	03/28/2016
712	LITTLE, DANNY	CITY OF IDAHO FALLS - ELECTRIC - NO JURIS	03/28/2016	03/28/2016
3978	LANTZ, JANET	INQUIRY: HAS THE COMPANY BEEN DOING WORK IN THE AREA	03/08/2016	03/28/2016

701	SANDERSON, JAMES	OUTAGE CREDIT AND CANCEL REPAIR CALL	03/25/2016	03/28/2016
715	SCOVILLE, DAVE	RESORT RESELLING POWER	03/28/2016	03/28/2016
688	PETERSON, TAYLOR	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/23/2016	03/28/2016
707	GUST, RON	CBR FOR STORE WHERE HE PAID	03/28/2016	03/28/2016
709	ETHERIDGE, BILL	RESOLVED PRIOR TO CONTACT	03/28/2016	03/28/2016
710	CRILL, JONI	INCREASE IN IRRIGATION WATER RATES	03/28/2016	03/28/2016
705	POWERS, BEVERLY	INQUIRY - NEW MONTHLY CHARGE ON BILL FOR LONG DISTANCE	03/25/2016	03/28/2016
719	UNKNOWN, SHANNA	CANNOT CONTACT CUSTOMER	03/29/2016	03/29/2016
694	RUDOLPH, NORM	SERVICE KEEPS GOING DOWN	03/23/2016	03/29/2016
3977	AZURE HAIR STUDIO	CO WONT MAKE THE CHANGES SHE WANTS	03/08/2016	03/29/2016
720	BROWN, DENNIS	CLAIMS NO NOTICE BEFORE DISCONNECTION	03/29/2016	03/29/2016
717	SCHMIERER, HAROLD	CUSTOMER REFUSES TO REPLACE MISSING PAYMENT-	03/28/2016	03/29/2016
718	PARKER, ASHLEY	LOOKING FOR RESOURCES TO PAY OLD BILL	03/28/2016	03/29/2016
721	HANSON, PARRI (911)	CUSTOMER WAS SHUT OFF WITHOUT NOTICE	03/29/2016	03/29/2016
722	MISNER, PETER 911	MISSED PAYMENT ON WINTER PAYMENT PLAN	03/29/2016	03/29/2016
723	MC MANUS, JOHN	NEEDS ASSISTANCE TO RESTORE SERVICE	03/29/2016	03/29/2016
706	WALLACE, CHRIS	TRYING TO RESTORE SERVICE	03/28/2016	03/29/2016
724	NAB, ELISHA (911)	CUSTOMER WAS DISCONNECTED WITHOUT NOTICE OR BILLING	03/29/2016	03/30/2016
2020	TRIBBLE, KATHRYN	CUSTOMER WORKED OUT ARRANGEMENT BEFORE I CALLED	03/30/2016	03/30/2016
4030	CRONK, KENT	NEEDS ASSISTANCE WITH ACTIVATING A PHONE FEATURE	03/18/2016	03/30/2016

4028	LAWHON, DON	CUSTOMER WAS PROMISED RATES THAT ARE DIFFERENT THAN BILL	03/18/2016	03/30/2016
703	COLLETT, DENISE	TRYING TO REESTABLISH PHONE SERVICE FOR A SECOND LINE	12/03/2015	03/30/2016
725	STUART, ANDREA - 911	CLAIMS NO NOTICE, LAST BILL WAS NOT PINK	03/29/2016	03/30/2016
2017	DANNER , ERICA (911)	NEEDS PAYMENT ASSISTANCE	03/30/2016	03/30/2016
700	WHEELER, GARY	PROBLEMS WITH INTERNET SUPPORT	03/25/2016	03/30/2016
727	MILLER, TANEKA	CLOSED WITHOUT CONTACT	03/30/2016	03/31/2016
2018	HANCE, BOBBI	SWITCHING WIRELESS PROVIDERS - NO JURIS	03/30/2016	03/31/2016
2021	COENEA, DANIELLA	CUSTOMER CALLED THE PUC BY MISTAKE	03/31/2016	03/31/2016
2683	ROMAN, RICHARD	WATER LEAK - \$1800 TRUE-UP WINTER BILL	03/07/2016	03/31/2016
2022	JUST, THORA	CUSTOMER MAILED PUC CHECK BY MISTAKE	03/31/2016	03/31/2016
4018	SPERLING, SEANA	INQUIRY: DISPUTE WITH CL ON DISCONNECTING THE INTERNET	03/16/2016	03/31/2016
3982	TOMPKINS, CAROLYN	STILL BEING BILLED FOR "30-DAY FREE TRIAL" AFTER CANCELATION	03/09/2016	03/31/2016
2019	DAVIES, DREW (911)	THOUGHT HE WAS STILL UNDER WINTER PROTECTION	03/30/2016	03/31/2016
728	SMOCK-HILL, LORI (911)	NEEDS MEDICAL ASSISTANCE AND PAYMENT ASSISTANCE	03/30/2016	03/31/2016
728	SMOCK-HILL, LORI (911)	NEEDS MEDICAL ASSISTANCE AND PAYMENT ASSISTANCE	03/30/2016	03/31/2016
714	HAND, WYATT (911)	CUSTOMER NEVER RECEIVED CREDIT FOR OVER-PAYMENT OF BILLING	03/28/2016	03/31/2016
2026	MONSISCO, VIRGINIA	WOULD LIKE WORK ORDER FOR FINAL READING PROCESSED TODAY	04/01/2016	04/01/2016
713	CANDLER, MARY	CANNOT GET IN CONTACT WITH CUSTOMER	03/28/2016	04/01/2016
2023	HITCHMAN, BERENICE	CLOSED WITHOUT CONTACT	03/31/2016	04/01/2016
2035	DENIMS, ERIC	CUSTOMER STILL NEEDS TO CALL UTILITY AND GIVE RECEIPT NUMBER	04/04/2016	04/04/2016

2036	HAMAN, JOSEPH	CSC WATER DISTRICT, NON REGULATED - WILL NOT PUT BILL IN TENANTS NAME	04/04/2016	04/04/2016
2039	HAMMOND, GREGORY	NORTHERN LIGHTS, NON REGULATED - UNHAPPY WITH CUSTOMER CHARGE	04/04/2016	04/04/2016
2028	TERRY, BRAD	LINE EXTENSION COST IS TOO HIGH	04/01/2016	04/04/2016
2025	GLOBAL TEL LINK	QUESTION ABOUT COMPLIANCE	03/31/2016	04/04/2016
711	SAMS, ELLEN	HAS BEEN WITHOUT SERVICE SINCE 3-22-16	03/28/2016	04/04/2016
2027	TOOLANEN, CATHLEEN	CUSTOMER IS LOOKING FOR ASSISTANCE/PAYMENT ARRANGEMENT	04/01/2016	04/04/2016
2024	COELHO, ANGELA	NEEDS PAYMENT ASSISTANCE	03/31/2016	04/04/2016
708	WISDOM, LOLA	CUSTOMER WAS DELAYED IN HAVING SERVICE RESTORED AFTER PAYING BILL	03/28/2016	04/04/2016
2042	MARTINEZ, DORA	NO MONEY, NO GRANT MONEY AVAILABLE, NO ARRANGEMENT	04/05/2016	04/05/2016
2040	ROBERTS, CYNTHIA	THINKS BILLS ARE HIGH FOR A SMALL PLACE	04/04/2016	04/05/2016
2029	WHITE, BILL	CUSTOMER IS WORKING WITH IPC PRIOR TO CONTACT	04/01/2016	04/05/2016
2038	MORGAN, JEREMY	FEELS CUSTOMER CHARGE IS TOO HIGH	04/04/2016	04/05/2016
2033	ALBRIGHT, JOSEPH	ACCOUNT HOLDER IS DECEASED AND BILLING NEEDS TO BE CANCELLED	04/04/2016	04/05/2016
2030	FARMER, ASHTON	CUSTOMER RESOLVED ISSUE	04/04/2016	04/05/2016
2041	GARZA, OSCAR (911)	INQUIRY: BROKEN ARRANGEMENT, CUSTOMER NEEDS MEDICAL OR MORE TIME	04/04/2016	04/05/2016
2045	KABLE, SONJA	DISPUTE WITH VERIZON AND SPRINT, ?? ON DISCONNECT NOTICE FROM CENTURYLINK	04/05/2016	04/05/2016
2047	GEMPLER, NORBERT	INQUIRY: WHO IS THE IRRIGATION DISTRICT IN CHARGE OF CEMENT VALVE BOXES FLOODING	04/05/2016	04/05/2016
2034	GARDINER, RAEANNA	NON-JURISDICTIONAL COMPLAINT	04/04/2016	04/05/2016
2053	CLEMONS, HEATHER	FRUITLAND PUBLIC WORKS , NON REGULATED - LANDLORD SHUTOFF WATER W/O NOTICE	04/06/2016	04/06/2016



1331	JONES, HARRY	CUSTOMER CLAIMS BILL HAS DOUBLED W/O HIS ADDING ANY SERVICES	02/23/2016	04/06/2016
2668	TATEM, BETTY	CUSTOMER DOESN'T UNDERSTAND WHY BILL IS SO HIGH	03/07/2016	04/06/2016
2668	TATEM, BETTY	CUSTOMER DOESN'T UNDERSTAND WHY BILL IS SO HIGH	03/07/2016	04/06/2016
2044	LOKKER, DEANNA	QUESTIONS ABOUT FOREIGN OWNERSHIP	04/05/2016	04/06/2016
2054	GUNDERSON, LOUISE	WAS TRYING TO REACH THE CO	04/06/2016	04/06/2016
2043	CREECH, BONNIE (911)	CUSTOMER IS WAITING FOR AN EMC BUT IS SCHEDULED FOR DISCONNECT TODAY	04/05/2016	04/06/2016
2675	OKADA, ROBERT	FEELS MOST RECENT BILLING IS HIGHER THAN IT SHOULD BE	03/07/2016	04/06/2016
2056	KELLY, CRYSTAL	CAN TENANTS GET SERVICE INFORMATION WHEN LANDLORD HAS POWER HIS NAME	04/07/2016	04/07/2016
702	PRESNELL, DAVE	CUSTOMER HAD PHONE OUTAGE FOR 5 DAYS	03/25/2016	04/07/2016
2046	PETERS LAW PLLC	CUSTOMER WANTED ASSISTANCE LOOKING FOR CASES PERTINENT TO HIS CLIENT	04/05/2016	04/07/2016
2059	WHITE, STODDARD	NOT HAPPY ABOUT LATE FEE OF \$40 AND IMMEDIATE TURN OFFS	04/07/2016	04/07/2016
2032	CHARLTON, WILL	NO CONTRACT, THEY DID NOT RETURN MESSAGES	04/04/2016	04/07/2016
695	GOODNIGHT, DWIGHT & NANCY	OFF GRID, TRYING TO GET PHONE	03/23/2016	04/07/2016
2057	FOWLER, JOHN - 911	THOUGHT HE HAD AUTOPAY SET UP	04/07/2016	04/08/2016
4032	ANDINO, ANDREA 911	LEVELIZED ARRANGEMENT NOT AVAILABLE DUE TO PAYMENT HISTORY	03/21/2016	04/08/2016
2062	SKOGLUND, MARGRET (911)	NEEDS PAYMENT ASSISTANCE & MEDICAL CERTIFICATE	04/08/2016	04/08/2016
726	OWEN, BREANNA	CO WANTS METER INSPECITON DONE BEFORE RECONNECT	03/29/2016	04/11/2016
2657	THEOBALD, REECE	CONCERNS ABOUT LEAK GUARD POLICY AND RELATIONSHIP WITH HOME SERVICE	03/03/2016	04/11/2016
4621	WOOD, PATRICIA	DAMAGE FROM PREVIOUS SERVICE INSTALLATION	01/21/2016	04/11/2016
2068	WOLF, BILLY	NOT HAPPY THAT IRRIGATION DIST DIDN'T GIVE NOTICE FOR WORK ON PROPERTY	04/11/2016	04/11/2016

2069	COUPE, JEFF	INTERNET DISCONNECTED W/O NOTICE / DISPUTE THE AMOUNT DUE	04/12/2016	04/12/2016
2071	RHOTON, AUDREY	CITY OF EMMETT - REGULATING MUNICIPALITIES	04/12/2016	04/12/2016
2050	BENSON, NATHAN	WRITTEN OFF BALANCE APPEARING ON BILL AGAIN	04/06/2016	04/12/2016
36	ASTON, EVA	DISCOUNTED RATE FOR INTERNET NO LONGER APPLICABLE	02/08/2016	04/12/2016
2063	JUDY, JO	CUSTOMER IS HAVING TROUBLE ESTABLISHING LEVEL PAY ARRANGEMENT	04/11/2016	04/12/2016
2051	JENSEN, ROXANNE	CONCERNS ABOUT HOW THE COMPANY INFORMS CUSTOMERS ABOUT LEVEL PAY AND BUDGET PAY	04/06/2016	04/12/2016
2052	WILLIS, JEAN (911)	CUSTOMER HAS SQUATTERS IN HOUSE AND POWER CONTINUES TO BE CONNECTED	04/06/2016	04/12/2016
2037	RAUCH DRILLING COMPANY	CUSTOMER CLAIMS IPC IS NOT PROVIDING HIM WITH ADEQUATE INFORMATION FOR REBILLING	04/04/2016	04/13/2016
2058	EBEN, BART	PHONE OUTAGE / BILLING ISSUES / CALLER ID ISSUES / POOR CUSTOMER SERVICE	04/07/2016	04/13/2016
3363	BAKER, MIKE	ACCOUNT TURNED OVER TO COLLECTION AGENCY	04/13/2016	04/13/2016
2066	WHEELER, JENNIFER (911)	AVISTA WILL NOT EXTEND TIME TO PAY BEFORE DISCONNECTING	04/11/2016	04/13/2016
3361	CARBALLEDO, LOURDES (911)	COMPANY REFUSED TO MAKE ARRANGEMENT BEFORE POWER WAS DISCONNECTED	04/13/2016	04/13/2016
3362	FAIRCHILD, TIFFNEY	INQUIRY: CONSUMER WANTED TO KNOW IF IPC CAN CHANGE SERVICE W/O RESIDENCE APPROVL	04/13/2016	04/13/2016
3364	SPENCER, WILLIAM	CABLEONE VOIP - NO JURIS	04/13/2016	04/14/2016
3370	STURGILL, JENNIFER	INQUIRY: WHO TO CONTACT ABOUT REGULATING PROPANE PRICES	04/14/2016	04/14/2016
2070	NELSON, BRAD	NO NOTICE YET, WILL CALL IF HE GETS NOTICE AND CANNOT MAKE PAYMENT	04/12/2016	04/14/2016
2055	JENKINS, TRACY	CLOSED WITHOUT CONTACT - CUSTOMER VOICEMAIL NOT SET UP	04/06/2016	04/14/2016
716	BARKER, MARYE	HAS BEEN WITHOUT SERVICE SINCE 3-22-16	03/28/2016	04/14/2016
2067	THOMPSON, LINN 911	WORKING ON AN EMC, DEBIT CARD DRAWN DOWN, NO MONEY TO PAY ARRANGEMENT	04/11/2016	04/14/2016

2060	WHITEHEAD, TORY	UNAUTHORIZED CHANGE IN RATES DURING TRANSFER OF COMPANY (?)	04/08/2016	04/14/2016
3373	UNKNOWN, DON	CUSTOMER WAS LOOKING FOR ASSISTANCE	04/15/2016	04/15/2016
3366	REYES, MARCELLA	CLAIMS SHE NEVER SETUP AN ACCOUNT FOR SERVICE IN HER NAME	04/14/2016	04/15/2016
3372	KERFOOT, JAN	DOES NOT LIKE ALL THE FEES BEING CHARGED	04/15/2016	04/15/2016
3375	HAGE & HAGE	QUESTIONS ABOUT VOIP PROVIDERS	04/18/2016	04/18/2016
3368	FREEMAN, DANA	CUSTOMER WOULD LIKE TO REESTABLISH SERVICE	04/14/2016	04/18/2016
2072	TOLLE, CARLA	TRYING TO GET PROPOSED ARRANGEMENT SET UP	04/13/2016	04/18/2016
2031	BUSCH, ASENTAH	BUNDLED PACKAGE NOT SET UP YET, OR CREDITED	04/04/2016	04/18/2016
3374	SMITH, FARON	INQUIRY - WHAT IS THE INTERNET COST RECOVERY FEE	04/15/2016	04/18/2016
3376	USHER, MAURICE (911)	CUSTOMER CANNOT HAVE PHONE RECONNECTED DUE TO ERROR	04/18/2016	04/19/2016
3369	BUTTNER, TONY	NO CONTACT, THEY DID NOT RETURN MESSAGES	04/14/2016	04/19/2016
2048	STEMPF, CRAIG	TRYING TO GET ARRANGEMENT CHANGED	04/05/2016	04/19/2016
3377	RAMOS, DEBBIE	HAS MADE PAYMENTS, NOT SURE WHY CO CANCELLED ARRANGEMENT	04/19/2016	04/20/2016
3378	BERRINGER, JENNIFER	CUSTOMER HAD DAMAGE CLAIM DENIED/DISAGREES WITH RULE J.	04/19/2016	04/20/2016
3381	MIGNANELLI, JOHN	QUESTIONING CHANGE IN INTERNET COST RECOVERY FEE	04/19/2016	04/20/2016
3371	GILLESPIE, THOMAS	CUSTOMER WAS REMOVED FROM LIFELINE AND WAS REBILLED FOR CREDITS	04/15/2016	04/20/2016
3382	GERBER, RICHARD (911)	COMPANY WILL NOT WORK WITH CUSTOMER ON ARRANGEMENT	04/20/2016	04/20/2016
3387	STEIN, AIMEE	CUSTOMER PAID BILL - CO. HAS NO RECORD OF THE PAYMENT	04/20/2016	04/21/2016
2064	PETERSON, MINTON	RETURN OF MODEM NOT CREDITED TO ACCOUNT IN A TIMELY MANNER	04/11/2016	04/22/2016
3389	BARKER, SANDRA (911)	CUSTOMER HAS NOT BEEN CONTACTED REGARDING RECONNECT	04/21/2016	04/22/2016

3391	MENDEZ, RAUL	OBJECTS TO "NEW" DEQ DRINKING WATER FEE	04/25/2016	04/25/2016
3392	JABLONSKI , DANIEL	CABLE ONE - WANT TO KNOW IF HE IS IN SERVICE TERRITORY	04/25/2016	04/25/2016
3386	JONES, NICOLE (911)	NEEDS FINANCIAL ASSISTANCE	04/20/2016	04/26/2016
3388	BOTTOM VIEW POOLS (911)	WAS DISCONNECTED AND NOW AWAITING SERVICE TO BE RESTORED	04/21/2016	04/26/2016
3393	THORNTON, WARREN	CUSTOMER WOULD LIKE TO RE-ESTABLISH LOCAL SERVICE	04/25/2016	04/26/2016
3365	DAVIS, JEANIE	CUSTOMERS NUMBER WAS PORTED BY MISTAKE	04/14/2016	04/26/2016
3390	VANHOLE, BILL	CONFUSE ABOUT WHAT HE NEEDS TO PAY FOR LINE EXTENSION	04/22/2016	04/26/2016
2065	DONLEY SPORTS INC	EXTRA BILLING DUE TO TRYING TO INCREASE INTERNET SPEED	04/11/2016	04/27/2016
3402	GUZZETTI, JOHN	QUESTION ABOUT WHAT PART OF THE LINE IS HIS RESPONSABILITY	04/27/2016	04/27/2016
3396	BENSON, ROCHELLE	SENT CHECK TO COMMISSION BY MISTAKE	04/27/2016	04/27/2016
3398	WATSON, CLINT	NO CONTACT, THEY DID NOT RETURN MESSAGES	04/27/2016	04/27/2016
3405	SULLIVAN, BRENT	CUSTOMER HAD A QUESTION REGARDING IPC FIELD OPERATIONS	04/28/2016	04/28/2016
3406	HILL, AMBER	THINKS CO SHOULD GO AFTER EX HUSBAND FOR BILL	04/28/2016	04/28/2016
3397	ALLAN, ERMA (911)	NEEDS PAYMENT ASSISTANCE OR MEDICAL CERTIFICATE	04/27/2016	04/28/2016
3385	COLE, CLAUDIA (911)	CREDIT WAS TO BE ISSUED AND NEW BUNDLING PRICE PUT INTO PLACE	04/20/2016	04/28/2016
3408	BALLO, OTTILLIA	CUSTOMER WOULD LIKE TO SWITCH TO IDAHO FALLS POWER FROM RMP	04/29/2016	04/29/2016
3403	TOOLANEN, CATHLEEN (911)	NEEDS PAYMENT ASSITANCE AND MEDICAL CERTIFCATE	04/27/2016	04/29/2016
3415	NUNEZ, MACHALA	CUSTOMER CALLED PUC BY MISTAKE	05/02/2016	05/02/2016
4667	UNKNOWN	CUSTOMER RESOLVED ISSUE	05/02/2016	05/02/2016
3395	DALSGAARD, SHERMAN	COMPANY RESPONDED TO CUSTOMER CALL PRIOR TO COMPLAINT - CLOSED AS INQUIRY	04/26/2016	05/02/2016
3409	MC CUMBER, LISA	CUSTOMER SERVICE WAS AUTO RENEWED	04/29/2016	05/03/2016

2061	COSSON, SHERYL	COMPANY IS SENDING BILL TO CUSTOMER THE PAYEE, FOUND CREDIT DUE CUSTOMER	04/08/2016	05/03/2016
3400	BURT, LISA	CLOSED WITHOUT RESPONSE	04/27/2016	05/03/2016
3413	TUTT, JASON	TRYING TO GET LEVEL PAY SET BACK UP	05/02/2016	05/03/2016
3367	HILL, ALAN	INQUIRY: WHAT IS THE SPECS FOR POWER POLE / TRANSFORMER / LINE HEIGHT	04/14/2016	05/03/2016
4669	RUSSELL, BRIAN	BILLING ISSUES / HIGH BILL / BAD METER?	05/02/2016	05/03/2016
4672	BLACKSTONE LLC (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	05/03/2016	05/03/2016
4668	CHUPP, PATTY	WOULD LIKE PEDISTAL BOX RELOCATED OR REMOVED	05/02/2016	05/03/2016
4671	WOLEN, LOIS	FIGURED THINGS OUT BEFORE I CALLED	05/03/2016	05/03/2016
4675	MORTIMER, MIKE	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	05/04/2016	05/04/2016
3401	GRAVES, MIKE	CLOSED WITHOUT CONTACT	04/27/2016	05/04/2016
3410	MELIGAN, KENNY	NEEDS PAYMENT ASSISTANCE	04/29/2016	05/04/2016
4682	RAZO, TOM	CUSTOMER WAS LOOKING TO HAVE A TREE TRIMMED	05/05/2016	05/05/2016
4683	ROSSI, CHERYL	TRYING TO PAY BILL BUT UNABLE TO SPEAK TO A CSR	05/05/2016	05/05/2016
4670	HARROLD, MICHELLE 911	MADE AN ARRANGEMENT - NO MORE ARRANGEMENTS AVAILABLE IF NOT PAID TIMELY	05/02/2016	05/05/2016
3411	VANHOOSE, MARILYN	FRONTIER NEEDS TO REMOVE ITS WIRING FOR TO ENABLE AVISTA TO REMOVE OLD POLE	04/29/2016	05/05/2016
3384	EKSTRON, EDNA	LONG RUNNING REPAIR ISSUE, NO DIAL TONE AND STATIC	04/20/2016	05/05/2016
3412	HANSON, MAXINE	WANTS VERIFICATION THAT AUTOPAY IS WORKING PROPERLY	04/29/2016	05/05/2016
3416	HOBART, TIM	NEEDED REFUND OF EXCISE TAX PAID ON DIRECTORY ASSISTANCE CALLS CREDITED TO ACCT	05/02/2016	05/06/2016
4686	WILSON, NORM	CUSTOMER DID NOT WISH TO GIVE HIS SSN TO THE COMPANY	05/06/2016	05/06/2016
3414	MOTZNER, FRANK	CLAIMS HE NEVER REQUESTED TO BE ADDED TO HIS FRIENDS ACCCOUNT	05/02/2016	05/06/2016
4689	MILLER, VICKIE	CUSTOMER COMING TO END OF EMC, NEEDS ASSISTANCE, GOT PHONE NUMBERS	05/06/2016	05/06/2016

4694	LEWIS, ANDREY	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	05/09/2016	05/09/2016
4692	DEVINNEY, OLENA	CONSUMER NEEDS MORE TIME FOR TRIBAL COUNCIL TO MEET TO DETERMINE ASSISTANCE \$	05/09/2016	05/09/2016
4685	OCHOA, FRANCISCO	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	05/06/2016	05/10/2016
4701	JOSLIN, JIM	CUSTOMER HAS AN UNEXPLAINED INCREASE IN HIS BILL	05/10/2016	05/10/2016
4702	LUCAS, JEN	INFORMATION ON PERMITTING WINDMILLS FOR FARMING PURPOSES	05/10/2016	05/10/2016
4691	ROCKWELL, RICKEY	PROBLEM WITH BILLING FOR SUBMETERS AT TRAILER PARK	05/09/2016	05/10/2016
4696	ISMAN, MIKE	CONSUMERS QUESTION ANSWERED BY GENE FADNESS	05/09/2016	05/10/2016
4699	ERSLAND, DARLA	LOOKING FOR ASSISTANCE FOR MULTIPLE UTILITIES	05/10/2016	05/10/2016
4700	CURLITS, JENNIFER	CALLED PUC BY MISTAKE	05/10/2016	05/10/2016
4677	THIVIERGE, KIMBERLY (911)	AVISTA WILL NOT SWITCH POWER INTO CUSTOMERS NAME - DISCONNECT 5/6	05/04/2016	05/10/2016
4677	THIVIERGE, KIMBERLY (911)	AVISTA WILL NOT SWITCH POWER INTO CUSTOMERS NAME - DISCONNECT 5/6	05/04/2016	05/10/2016
4677	THIVIERGE, KIMBERLY (911)	AVISTA WILL NOT SWITCH POWER INTO CUSTOMERS NAME - DISCONNECT 5/6	05/04/2016	05/10/2016
3383	TAYLOR, BARBARA	NO DIAL TONE, POPPING, STATIC AND DROPPED CALLS.	04/20/2016	05/10/2016
2049	VINE, ROCHELLE	PAYMENT REFUNDED TO WRONG NAME	04/06/2016	05/10/2016
3404	MADDOX, PAMELA	NOISE ON THE LINE	04/28/2016	05/10/2016
4684	PACKWOOD, ROBERTA	TRYING TO PAY BILL AND CAN'T GET THROUGH TO COMPANY	05/05/2016	05/10/2016
3380	BRADLEY, KAREN	CUSTOMER BILLED AFTER DISCONTINUING SERVICE-NOW IN COLLECTIONS	04/19/2016	05/11/2016
4674	HUNTERMARK, ALEX	NEEDS INFORMATION ON CHARGES AND SURCHARGES, TAXES, FEES	05/03/2016	05/11/2016
4674	HUNTERMARK, ALEX	NEEDS INFORMATION ON CHARGES AND SURCHARGES, TAXES, FEES	05/03/2016	05/11/2016

4698	GILLESPIE, THOMAS	CUSTOMER CLAIMS TO HAVE A BIL THAT IS TOO HIGH//LIFELINE ISSUES	05/10/2016	05/11/2016
4712	WHEELER, MATT	CUSTOMER RESOLVED ISSUE	05/11/2016	05/11/2016
4676	LOFTUS, RYAN	NOT HAPPY ABOUT COST TO REMOVE ABANDONED FACILITIES	05/04/2016	05/11/2016
3399	HOLLINGSWORTH, KEN	INTERNET AND PHONE BUNDLED RATE IS CHEAPER THAN STANDALONE INTERNET RATES	04/27/2016	05/11/2016
4695	HALE, MARVIN 911	PAID WITH POST DATED CHECK - MAY STILL PURSUE EMC	05/09/2016	05/11/2016
4711	BERMAN, GREG	CUSTOMER ANSWERED HIS OWN QUESTION BEFORE I CALLED	05/11/2016	05/11/2016
4697	DURHAM, JACK	CUSTOMER IS UPSET THAT IPC CONDUCTED SCHEDULED OUTAGE EARLY	05/09/2016	05/11/2016
4709	DEAN, SYBIL 911	NEEDS ARRANGEMENT, NEED TO ACCOUNT FOR ALL PAYMENTS AND PREVIOUS ARRANGEMENTS	05/11/2016	05/11/2016
4710	WEVICK, ROBIN (911)	BROKEN ARRANGEMENT, CO. WILL NOT MAKE ANOTHER	05/11/2016	05/12/2016
4708	WILLIAMS, KYLAN (911)	THOUGHT 1ST LEVELIZED PAYMENT DUE 5-18 - MEDICAL CERTIFICATE APPROVED	05/11/2016	05/12/2016
4718	DE FOURA, ROSENILDA	TRYING TO GET SERVICE RESTORED	05/12/2016	05/12/2016
4681	BIGGERS, LESLIE W & JOYCE A	LOW JAN BILL AND HIGH FEB BILL SEEMS OFF	05/05/2016	05/12/2016
3379	TANNER, MALCOLM	WHY WERE OTHER HOMES ALLOWED TO USE UP CUSTOMERS ALLOTMENT OF POWER	04/19/2016	05/12/2016
4716	NESBIT, ROB	BRIAN WATER - (SUEZ WATER IDAHO - UNDER RIVER BORE)	05/12/2016	05/12/2016
4717	SHULL, JESSE	MEANT TO CALL AVISTA - WAS ABLE TO CONTACT COMPANY AND SET ARRANGEMENT	05/12/2016	05/12/2016
4715	SPRENGEL, ANDREA	ISSUES WITH CONSUMERS SON'S ACCOUNT	05/12/2016	05/12/2016
4721	GINTER, BENJAMIN	ISSUES WITH CONSUMERS NEIGHBOR'S SERVICE	05/12/2016	05/12/2016
4721	GINTER, BENJAMIN	ISSUES WITH CONSUMERS NEIGHBOR'S SERVICE	05/12/2016	05/12/2016
3407	ROCHE, KENT	SUCBRIBES TO UNPUBLISHED AND UNLISTED BUT NUMBER WAS PUBLISHED	04/28/2016	05/13/2016
4666	BROOMHALL, JUANITA	TRYING TO GET DROP BURRIED	05/02/2016	05/16/2016

60	SMITH, TYLER	MISSED PAYMENT, WANT TO TRY AND GET SET BACK UP	05/16/2016	05/16/2016
62	CADDY, MICHELLE	CALLED THE COMMISSION BY MISTAKE - TRYING TO REACH IPC	05/16/2016	05/16/2016
64	RICHARD, ROSANNA	LOOKING FOR ASSISTANCE	05/16/2016	05/16/2016
4707	LEONARD, FELICITY	NO CONTACT, THEY DID NOT RETURN MESSAGES	05/11/2016	05/16/2016
4719	TOVAR, FABIAN - 911	PLEDGE DIDN'T SHOW UP, NOW UP FOR DISCONNECTION	05/12/2016	05/16/2016
4714	BROOKS, NINA 911	COMPANY WON'T ACCEPT EMC, NEEDS DEPOSIT FROM A NEW APPLICANT, SERVICE OFF	05/11/2016	05/17/2016
4704	MC PHEE, MIKE	BILLED FOR PROPERTY THAT WAS SOLD	05/10/2016	05/17/2016
4713	TRIPLETT, JAY	CLAIMS AUTOMATED SYSTEM IS NOT PROCESSING HIS RESPONSES CORRECTLY	05/11/2016	05/17/2016
73	MONROE, JAMES	IDAHO COUNTY POWER & LIGHT COOPERATIVE ASSOCIAITON, INC. - NO JURIS	05/17/2016	05/17/2016
73	MONROE, JAMES	IDAHO COUNTY POWER & LIGHT COOPERATIVE ASSOCIAITON, INC. - NO JURIS	05/17/2016	05/17/2016
68	HENDRICKSON, GUY	POSSIBLE DEVELOPMENT IN ADA COUNTY ACROSS FROM CITY OF EAGLE SUBDIVISION	05/16/2016	05/17/2016
69	CAROL, SUSAN	RESOLVED PRIOR TO CONTACT	05/17/2016	05/17/2016
63	CROSSLAND, JEANINE (911)	REQUESTING PAYMENT ARRANGEMENT OR MEDICAL CERTIFICATE	05/16/2016	05/17/2016
72	PLATA, ENRIQUE	TRYING TO KEEP POWER ON	05/17/2016	05/17/2016
75	VELASQUEZ, EVE	WICAP REFERRED CONSUMER TO PUC FOR ASSISTANCE	05/17/2016	05/17/2016
71	LEFFEL, CRAIG	INQUIRY ON WHO IS RESPONSIBLE FOR THE PHONE LINE TO THE HOUSE AND EASEMENT	05/17/2016	05/17/2016
4706	IDAHO Z CAR	FOLLOW UP ON PREVIOUS COMPLAINT - DISAGREEMENT OVER PROMISED RATES AND TERMS	05/11/2016	05/17/2016
4680	SCHMULLER, DAVE	CONCERNED ABOUT BILL ARRIVING AND BEING ASSESSED A LATE FEE	05/05/2016	05/17/2016
4693	ELAM, MATT	COMPANY HAS DOWNED LINE AND WILL NOT FIX OR REMOVE IT	05/09/2016	05/17/2016
58	BISSELL, JOYCE	REQUESTING \$19.99 HSI PRICING WHEN HER CONTRACT EXPIRES	05/12/2016	05/18/2016
77	INDA, NINIVE 911	NEEDS ASSISTANCE - LARGE PAST DUE BALANCE	05/18/2016	05/18/2016



78	GARZA, VENTURA	TRYING TO FIND ASSISTANCE	05/18/2016	05/18/2016
80	PENNELL, KENNETH (911)	COMPANY IS NOT CONSIDERING EL-ADA PLEDGE AS PART OF PAYMENT	05/18/2016	05/18/2016
74	DRIVER, GLENN	TRYING TO RESTORE SERVICE	05/17/2016	05/18/2016
4720	UNKNOWN, GREG	INQUIRY - WANT TO KNOW IF A LIST OF PURPA PROJECT EXIST	05/12/2016	05/18/2016
76	PALMER, WILLIAM	NEEDS PAYMENT ASSISTANCE	05/18/2016	05/19/2016
81	ALLISON, BRAD 911	BROKEN ARRANGEMENT PRIOR TO DISCONNECTION, NEEDS SOMEONE TO START SERVICE	05/18/2016	05/19/2016
67	FEINDEL, GARY	BILLING WAS TO BE CREDITED	05/16/2016	05/19/2016
83	MAY, AMBER	CLAIMS MEDICAL DENIED	05/19/2016	05/20/2016
79	PALACIOS, LARRY	PRIOR BILL AND NO MONEY, NEEDS TWO MONTH ARRANGEMENT	05/18/2016	05/20/2016
85	GARCIA, LURDES (911)	CLAIMS BILL IS NOW PAID AND WANTS TO BE RECONNECTED	05/19/2016	05/20/2016
91	UNKNOWN, SONJA	PORTING FROM WIRELESS TO WIRELESS - NO JURIS	05/19/2016	05/20/2016
93	HAYLAND, WILLIAM	RESOLVED PRIOR TO CONTACT	05/20/2016	05/20/2016
94	FEDOR, JUSTIN	UNABLE TO GET IN TOUCH WITH CUSTOMER - LEFT TWO VM MESSAGES	05/20/2016	05/23/2016
98	MAIDEN, MARY	CUSTOMER IS CONFUSED ABOUT HER BILLING AND HER PAYMENT ARRANGEMENT	05/23/2016	05/23/2016
59	ESTES, CHARLOTTE	NO MONEY, NO ARRANGMENT , NO ASSISTANCE, LOOKING FOR SOMEONE TO START SERVICE	05/13/2016	05/23/2016
59	ESTES, CHARLOTTE	NO MONEY, NO ARRANGMENT , NO ASSISTANCE, LOOKING FOR SOMEONE TO START SERVICE	05/13/2016	05/23/2016
82	JOHNSON, MICHAL KARY (911)	NEEDS JUST A LITTLE MORE TIME TO PAY FULL AMOUNT	05/18/2016	05/23/2016
3394	CREIGHTON, ROBERT	REFUND FROM DIRECTV NEEDS TO BE USED TO FINAL FINAL PHONE BILL	04/25/2016	05/23/2016
65	NEWMAN, CHRISTOPHER	CUST DISPUTING BILL-BAD METER - USAGE NOT TRANSMITTED	05/16/2016	05/23/2016

4687	HYDE, BRAD	WANTS TO BE PLACED BACK ON PREVIOUS LD CALLING PLAN PRIOR TO BEINGN "SLAMMED"	05/06/2016	05/23/2016
108	TUTTLE, SUSANNE (911)	CUSTOMER WOULD LIKE TO MAKE A PAYMENT ARRANGEMENT	05/24/2016	05/24/2016
102	GRIMM, TRACY	NEEDS ONE MORE PAYMENT ARRANGEMENT	05/23/2016	05/24/2016
86	WINFREY, DANIEL	CANNOT MAKE REQUIRED FINAL PAYMENT UNITL DAY OF DISCONNECTION DATE	05/19/2016	05/24/2016
87	MURRAY, MIKE (911)	CUSTOMER CLAIMING RMP TOLD HIM DISCONNECTION ON FRIDAY	05/19/2016	05/24/2016
87	MURRAY, MIKE (911)	CUSTOMER CLAIMING RMP TOLD HIM DISCONNECTION ON FRIDAY	05/19/2016	05/24/2016
96	OWYHEE SHERIFF'S OFFICE	INQUIRY - HOW TO MAKE HOMEDALE AND MARSHING NO LONGER LD CALLING	05/20/2016	05/24/2016
99	MONTEITH, KENNETH	FIRST BILL PRORATED	05/23/2016	05/24/2016
89	AZURE HAIR STUDIO	LANDLORD CHARGING FOR POWER / CUST PAYING OTHER BUSINESS FOR WATER AND GAS	05/19/2016	05/25/2016
97	WAKLEY, STEVE	PROBLEM WITH ELECTRONIC PAYMENTS OVER THE PHONE	05/20/2016	05/25/2016
92	MARRS, HEATHER	NEEDS PAYMENT ASSISTANCE AND A PAYMENT ARRANGEMENT	05/20/2016	05/25/2016
110	ACORD, CRYSTAL	MISCOMMUNICATION ON HOW / WHEN ARRANGMENT WOULD BREAK	05/24/2016	05/25/2016
103	DOWNES, THADDEUS	NEEDS PAYMENT ASSISTANCE	05/23/2016	05/25/2016
106	DOBIE, PATRICK	INQUIRY: REMOVE THE ENERGY EFFICIENCY CHARGE FROM THE BILL	05/23/2016	05/25/2016
1346	ROBERTS, KARI - 911	TRYING TO KEEP SERVICE ON	05/25/2016	05/25/2016
1348	BRANDELL, VANESSA (911)	BROKEN ARRANGEMENT, CO. WILL NOT DO ANOTHER, NEED MORE TIME	05/25/2016	05/25/2016
1350	PARKER, SHARON	WANTS TO TALK TO SOMEONE ABOUT PROJECT NEAR THEIR HOUSE	05/25/2016	05/26/2016
1357	OSBURN, HOLLY (911)	CUSTOMER WOULD LIKE AN EMC	05/26/2016	05/26/2016
1352	CRUZ, JOSE	CUSTOMER WOULD LIKE ENERGY ASSISTANCE	05/26/2016	05/26/2016
100	PALACIOS, CANDELARIO	REQUESTING PAYMENT ARRANGEMENT SO THE ACCOUNT CAN BE IN HIS NAME	05/23/2016	05/26/2016

61	CHILDERS, WILLIAM	CLAIMS HE FOLLOWED INSTRUCTIONS PROVIDED BY COMPANY TO MAKE PAYMENT ON-TIME	05/16/2016	05/26/2016
4679	EDWARDS GREENHOUSE INC.	CUSTOMER HAS POOR LINE QUALITY AND PHONES NOT CONNECTED AT PEDESTAL	05/05/2016	05/26/2016
88	BRUNNER, DEBBIE	TRYING TO VERIFY THAT FREE 411 HAS BEEN SET UP DUE TO DISABILITY	05/19/2016	05/26/2016
1355	NAIR, PAT	CUSTOMER DOES NOT AGREE WITH INTERNET COST RECOVERY CHARGE	05/26/2016	05/26/2016
1353	CLAYTON, KEITH	CUSTOMER SENT PAYMENT TO COMMISSION BY MISTAKE	05/26/2016	05/26/2016
1354	PETERSEN, PAULA	PAYMENT ENDED UP AT COMMISSION	05/26/2016	05/26/2016
101	FRANK, LAURIE	CANNOT REACH CUSTOMER	05/23/2016	05/26/2016
4705	MARSHALL, JACK	AVAILABILITY OF SERVICE SINCE LANDSLIDE IN FEBRUARY 2016	05/11/2016	05/26/2016
1351	GRIMES, JANET	INSURANCE AGAINST REPLACEMENT COST OF BROKEN SEWER LINE - NO JURIS	05/25/2016	05/27/2016
104	WHITSON, JENNA	CUSTOMER WAS DISCONNECTED EVEN THOUGH PAYMENT WAS MADE.	05/23/2016	05/27/2016
1366	LORENTZ, MARIA	LOOKING FOR ASSISTANCE	05/31/2016	05/31/2016
1370	WEEKS, JAMIE - 911	TRYING TO GET EXTENSION, UP FOR DISCONNECTION TODAY	05/31/2016	05/31/2016
111	TAYLOR, JACK	CUSTOMER WOULD LIKE TO DISCONTINUE SERVICE	05/24/2016	05/31/2016
1367	KEAVY, RICHARD	CUSTOMER WAS INTERESTED IN THE COMMISSION'S ROLE IN PROPERTY ISSUE	05/31/2016	05/31/2016
1369	COOME, WENDY	CUSTOMER RECEIVED AN UNUSUAL CALL	05/31/2016	05/31/2016
1372	LYON, JOHN	QUESTIONING ACCESS TO METERS	05/31/2016	05/31/2016
1373	KIM, ANDREW	QUESTION ABOUT BUSINESSES RECORDING CALLS	05/31/2016	05/31/2016
1371	TILLBERG, STEVE	CUSTOMER DOES NOT LIKE THE PLACEMENT OF THE NEW FACILITIES	05/31/2016	05/31/2016
1356	RITENOUR, MR.	UNABLE TO GET IN TOUCH WITH CUSTOMER - BUSY SIGNAL	05/26/2016	05/31/2016
1360	BEST, VANESSA	COULD NOT CONTACT CUSTOMER	05/27/2016	05/31/2016
1364	BAENEN, MARY	DOES NOT WANT AN AMR METER	05/31/2016	05/31/2016

1365	HAMPTON, KEISHA	MEANT TO CALL UTILITY	05/31/2016	05/31/2016
1368	CLAY, GARY	CUSTOEMR CONTACTED THE PUC BY MISTAKE	05/31/2016	06/01/2016
1377	BOLOPUE, TIM	RECEIVED CHECK - FORWARDING TO COMPANY SUZ-W	06/01/2016	06/01/2016
1378	MEHRENS, LINDA	NOT HAPPY ABOUT PCA AND FCA INCREASES AND ANY RATE CHANGE	06/01/2016	06/01/2016
57	CALDWELL, JEFF	INQUIRY ON CREDIT AMOUNT FOR SOLAR POWER	05/12/2016	06/01/2016
90	SAUNDERS, MARYANNE	CONTINUING SERVICE AGREEMENT - LANDLORD NOTIFICATION	05/19/2016	06/01/2016
105	CLIENT FOCUS FIDUCIARY SERVICES	PHONE SYSTEM HACKED-INTERNATIONAL CALLS CHARGED TO BUSINESS	05/23/2016	06/01/2016
112	FACKRELL, PERCY 911	NEED DELAY IN DISCONNECTION TO GET PLEDGES AND MAKE ARRANGEMENT	05/24/2016	06/02/2016
1379	LEWIS, JOHN (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	06/02/2016	06/02/2016
95	MC MURTREY, BRACK	SLOW TO CREDIT RETURN OF MODEM	05/20/2016	06/02/2016
1376	LOUIS BARBER SHOP 911	CANCELLED ORDER, POSSIBLY DUE TO A PORTING ORDER, NEW ORDER DONE	06/01/2016	06/02/2016
1362	BEAST CONCRETE HAULING LLC	CLOSED WITHOUT RETURN CALL	05/27/2016	06/02/2016
1381	RODGERS, RON	BILLING HIM MONTHLY WHEN WATER WAS TURNED OFF YEARS AGO	06/02/2016	06/02/2016
1358	GRECO, ARIELLE (911)	NEEDS PAYMENT ASSISTANCE	05/27/2016	06/02/2016
4690	PEACE, MICHELLE	CURRENT HUSBAND'S PREVIOUS BALANCE TRANSFERRED INTO ACCOUNT	05/06/2016	06/02/2016
1391	ROSENLAUF, MARCI	FISH HAVEN PIPELINE COMPANY - (ASSOCIATION) NO JURIS	06/03/2016	06/03/2016
1374	HUSTON, BRIANA	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	05/31/2016	06/03/2016
1349	TOOLANEN, CATHLEEN	CLAIMS AGREEMENT WAS TO PAY \$245 FOR NEW LEVELIZED ARRANGEMENT	05/25/2016	06/06/2016
1397	STEWART, RICK	QUESTIONS ABOUT GETTING NEW SERVICE AS PART OF EXPANDING THEIR BUSINESS	06/06/2016	06/06/2016

1359	STEMPF, CRAIG	WILL NEED PAYMENT ARRANGMENT WHEN MEDICAL CERTIFICATE EXPIRES	05/27/2016	06/06/2016
4703	KINGSWOOD INC.	TELEMETRY LINE IS NO LONGER WORKING AND COMPANY HAS NOT REPAIRED	05/10/2016	06/06/2016
1392	SABADEE	TRYING TO CALL WATER CO TO MAKE PAYMENT, THINKS SHE HAS IT TAKEN CARE OF	06/06/2016	06/06/2016
1399	CURTIS, CRAIG	WATER ASSOCIATION TRYING TO RAISE RATES	06/06/2016	06/07/2016
1386	THOMAS, GEORGE 911	CABLE ONE - NO JURISDICTION	06/03/2016	06/07/2016
2691	UNKNOWN, STEVE	WOULD LIKE COMPETITION IN HIDDEN SPRINGS	06/07/2016	06/07/2016
2690	ARMSON, EVE	CUSTOMER CONTACTED PUC BY MISTAKE	06/07/2016	06/07/2016
1385	LORENTZ, MARIA (911)	NEEDS PAYMENT ASSISTANCE AND REQUEST FOR MEDICAL CERTIFICATE	06/03/2016	06/07/2016
1964	CHANDLER, PEGGY	POSSIBLE SALE OR TRANSFER OF THE COMPANY IN AUGUST OR SEPTEMBER	06/23/2015	06/07/2016
1345	CHESHIRE, ELIZABETH	QUESTIONS REGARDING CASE COMMENTS AND THE ORGANIZATION OF THE COMPANY	05/24/2016	06/07/2016
1398	WOLF, DOROTHY	CLAIMS SHE WAS TOLD SHE COULD NOT KEEP THE SAME PHONE NUMBER	06/06/2016	06/07/2016
107	JOHNSON, LEON	BILLED FOR DIRECTORY ASSISTANCE CALL NOT MADE BY CUSTOMER OR FAMILY	05/24/2016	06/07/2016
1388	WILKINS, THEOLA	CUSTOMER CLAIMS TO HAVE NEVER HAD A BILL FROM CENTURYLINK BEFORE	06/03/2016	06/08/2016
1394	BAIRD, AMANDA	CANNOT GET IN CONTACT WITH CUSTOMER	06/06/2016	06/08/2016
2696	RUZ, GINGER	TRYING TO GET ARRANGEMENT SET BACK UP	06/08/2016	06/08/2016
2693	HARKE, TONYA	QUESTIONS ABOUT MEIDALS AND MORATORIUM	06/08/2016	06/08/2016
1400	GLENN, NATALEE	NEEDS PAYMENT ARRANGEMENT	06/06/2016	06/08/2016
2694	ALLRED, MARY	MUST PAY PREVIOUS OWNERS BILL OF \$2,500 BEFORE SERVICE CAN BE HOOKED-UP	06/08/2016	06/08/2016
2697	JANA ANELLO	INQUIRY - IS THERE A REQUIREMENT FOR A NEWLY INSTALLED A/C UNIT - NOT BELOW 78	06/08/2016	06/08/2016
1393	BUTTERFIELD, BILL	UNABLE TO CONTACT CUSTOMER	06/06/2016	06/08/2016

1384	GIBSON, PAT	CUSTOMER DOESN'T RECALL CALLING THE IPUC	06/02/2016	06/08/2016
1390	TUEL, LOIS	QUESTIONS ABOUT QUANTITY AND AMOUNT OF TAXES AND SURCHARGES	06/03/2016	06/08/2016
2699	APPS, SCOTT	COMPANY UNABLE TO EXPLAIN REASON AND COST FOR CUSTOMER CHARGE	06/08/2016	06/09/2016
1389	GREENWELL, JEFF	WAS NOT NOTIFIED THAT ORDER TO "DE-ENERGIZE" POWER LINE WAS CANCELLED	06/03/2016	06/09/2016
2692	GARNER, BEN	METER NEEDED TO BE REPROGRAMMED FOR NET METERING	06/08/2016	06/09/2016
2706	ASHTON, KRISTINA	CUSTOMER CLAIMS TO HAVE SENT MODEM TO CL BUT IT WAS LOST IN MAIL	06/09/2016	06/09/2016
2702	FORBECK, FRED	CUSTOMER RESOLVED BEFORE I CONTACTED THEM	06/09/2016	06/09/2016
2703	COX, BRANDON (911)	CLAIMS PAYMENT WAS MADE BUT ADDITONAL CHAGES ARE PREVENTING RECONNECTION	06/09/2016	06/10/2016
2708	LOPEZ, KAREN	CUSTOMER WAS LOOKING FOR ASISTANCE WITH A PRIOR BILL	06/10/2016	06/10/2016
1396	CRAIS, TOM	WEEKENED CUSTOMER CALL- UNABLE TO GET IN TOUCH WITH CUSTOMER	06/06/2016	06/10/2016
2709	HAWKS, TERRI	NEEDS PAYMENT ASSISTANCE	06/10/2016	06/10/2016
1375	TEAL, LEN	CUSTOMER CLAIMS BILL IN JANUARY 2016 WAS MISCALCULATED	05/31/2016	06/13/2016
2712	HAYNES, MARCUS (911)	CUSTOMER CLAIMS TO HAVE BEEN SHUT OFF FOR A \$2.00 DIFFERENCE IN PAYMENTS	06/13/2016	06/13/2016
2710	NILLSON, ANGEL (911)	CUSTOMER WAS DISCONNECTED AFTER PAYMENT ON THURSDAY	06/13/2016	06/13/2016
2707	KIDWELL, BRUCE	TOLD PRICE WOULD GO DOWN IF CUSTOMER STAYED WITH CENTURYLINK	06/10/2016	06/13/2016
1361	CABA, BRIAN	STANDALONE INTERNET - NO JURIS	05/27/2016	06/13/2016
4688	KOCH, FRANCES	CLAIMS NOTICE DID NOT ARRIVE UNTIL 5-6 AND THAT BILLED USAGE IS HIGHER	05/06/2016	06/13/2016
2705	COGDILL, CREIGHTON	CUSTOMER HAS AN UNUSUALLY HIGH BILL	06/09/2016	06/14/2016
1387	MARTINEZ, RHONDA	CUSTOMER IS GETTING RUN-AROUND FOR BUNDLED SERVICE RATES	06/03/2016	06/14/2016
1363	HALE, MARVIN 911	PENDING DISCONNECTION - CUSTOMER IS WORKING ON AN EMC	05/27/2016	06/14/2016
2716	MAY, AMBER (911)	CUSTOMER DENIED EMERGENCY MEDICAL CERTIFICATE	06/14/2016	06/14/2016
2713	KNUDSEN JR, BOB	DIRECT TV	06/14/2016	06/14/2016
109	ZIMMERMAN, CLINT	CUST DISPUTING ESTIMATED BILL-BAD METER - BROKEN/DAMAGED WRIGGLER	05/24/2016	06/15/2016

2718	KREGER, DALE (911)	NO JURISDICTION - SHOULD HAVE CALLED THE WA PUC	06/15/2016	06/15/2016
2695	JONES, ANTHONY	WANTS TO KNOW WHY GENERATOR BACKUP IS NOT USED IN PLANNED OUTAGE	06/08/2016	06/15/2016
2689	JOLSON, KATHY	CUSTOMER WOULD LIKE TO RETURN MODEM	06/07/2016	06/15/2016
2717	SMART, CHARLES	CUSTOMER RESOLVED ISSUE	06/14/2016	06/15/2016
2698	RUBY, KAREN	THINKS JANUARY READING WAS WRONG / LEAK TEST	06/08/2016	06/15/2016
4673	YOUNG, ROBERTA	INTERNET OUTAGES / POOR CUSTOMER SERVICE	05/03/2016	06/15/2016
2723	JONES, ALAN	CUSTOMER DID NOT NEED ANY ASSISTANCE	06/16/2016	06/16/2016
2719	WILDE, LAWRY	QUESTIONS ABOUT ANNEXATION AND POWER PROVIDER	06/15/2016	06/16/2016
2715	VALDEZ, DANIEL	DISCONNECTED FOR NONPAYMENT	06/14/2016	06/16/2016
2724	O LAVALA, FRANK	WOULD LIKE MORE OPTIONS FOR INTERNET	06/16/2016	06/16/2016
2700	ROSEN, TERRY	CLOSED WITHOUT CONTACT	06/08/2016	06/17/2016
2727	WRIGHT, MATTHEW	NEEDS PLEDGES AND ADDITIONAL TIME TO GET THEM 911	06/17/2016	06/17/2016
2728	CHAVEZ, JESSICA	COMPANY ASKED FORO ACCOUNT HOLDER ID AFTER EMC WAS SENT TO COMPANY	06/17/2016	06/17/2016
2701	JAYO CONSTRUCTION	NEEDS LETTER FROM COMPANY REGARDING LOT LINE RELOCATION	06/08/2016	06/17/2016
2720	SAULSBERRY, MICHELLE	INQUIRY - TITLE 62 TELCOM PROVIDERS	06/15/2016	06/17/2016
1395	THORNTON, CAROL	SAGGING TELEPHONE LINE NEEDS TO BE RAISED HIGHER	06/06/2016	06/20/2016
2730	MOTZNER, FRANK (911)	REQUESTING A NEW PAYMENT ARRANGEMENT	06/20/2016	06/20/2016
2732	DUNCAN, DEBBIE	CUSTOMER WANTED INFORMATION ON 911 FEE ON BILL	06/20/2016	06/20/2016
2731	TRUDY'S KITCHEN	TECH SHOWED UP RIGHT AS I CALLED CUSTOMER	06/20/2016	06/21/2016

2736	EVANS, ART	THINKS BILLS ARE HIGH, WILL CONTACT CO FIRST	06/21/2016	06/21/2016
2734	BRYANT, SPENCER (911)	USED 2 MED. CERT. NEEDS AN ARRANGEMENT	06/20/2016	06/21/2016
70	MITTLEIDER, PAM	CUSTOMER HAS BEEN WAITING FOR 3 MONTHS FOR CABLE TO BE BURIED - 5/16 CO. NO SHOW	05/17/2016	06/21/2016
4038	SEIBERT, GREG	DSL SERVICE - NO JURIS - RESOLVED PRIOR TO CONTACT	06/22/2016	06/22/2016
2738	GREENWOD, B. H.	CUSTOMER HAS QUESTIONS REGARDING HOW HIS BILL IS CALCULATED	06/21/2016	06/22/2016
2743	THORNBURG, CHAD	DOES NOT LIKE THREE TEIR RATES - ALL ELECTRIC CUSTOMER	06/22/2016	06/22/2016
4035	STEPHENS, JAMES	THINKS CO SHOULD BE FINED WHEN THEY HAVE OUTAGES	06/22/2016	06/22/2016
4033	OTTENS, TERI	QUESTION REGARDING MASTER METERS	06/22/2016	06/22/2016
4037	DIXON, MICHEL	CO REFUSES TO EXTEND SERVICE ANY FURTHER	06/22/2016	06/22/2016
2721	HERGERT, EUGENE	DISPUTED THIRD PARTY CHARGES	06/15/2016	06/22/2016
4034	HOFFMAN, DAVID	POSSIBLE SERVICE SAFETY ISSUES, HIGH USAGE, REFUSES TO MAKE PAYMENTS ARRANGEMENT	06/22/2016	06/23/2016
84	JONES, RICK (911)	CUSTOMER WITHOUT BUSINESS PHONE FOR 2 WEEKS - PORTING / CHANGE OF ADDRESS	05/19/2016	06/23/2016
2704	FARNSWORTH, BETTY	CUSTOMER'S CALLER ID IS NOT FUNCTIONING PROPERLY	06/09/2016	06/24/2016
4043	PETERSEN, PAULA	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	06/24/2016	06/24/2016
1380	WILSON, GEORGE	PROBLEMS WITH PHONE AND INTERNET	06/02/2016	06/26/2016
4047	STONE, ANGEL	CUSTOMER CALLED COMMISSION BY MISTAKE	06/27/2016	06/27/2016
4046	GORBET, JAMIE - 911	TRYING TO GET ARRANGEMENT SET UP	06/27/2016	06/27/2016
4048	STANGER, ERIK (911)	NEEDS PAYMENT ARRANGEMENT OR MEDICAL CERTIFICATE	06/27/2016	06/28/2016
4051	VILLASENOR, ELINOR - 911	TRYING TO GET AN EXTENSION	06/28/2016	06/28/2016
2735	CLEMENS, LINDA	MULTIPLE - TELEMARKETERS, SCAM CALLS, POSSIBLE 3RD PARTY STEALING SERVICES	06/20/2016	06/28/2016



4054	CROWN CASTLE NG WEST	NOT LISTED ON PUC WEBSITE	06/28/2016	06/28/2016
4055	BASHAW, SAMANTHA	INTERNET BUNDLED WITH DIRECTV - DOUBLE TIMES NO JURIS	06/28/2016	06/28/2016
4053	LOPICCOLO, STEPHANIE (911)	WATER OFF, CUSTOMER CAN'T GET THROUGH ON THE CUST SERVICE LINE TO PAY BILL	06/28/2016	06/28/2016
2726	HARMSON, STEVE	UNABLE TO CONTACT - COMPANY WON'T INSTALL DSL	06/17/2016	06/28/2016
2729	SCOTT, JOANNE	CUSTOMER PROMISED DISCOUNTS, NOT RECEIVED, AND BILL AMOUNT CONTINUES TO GO UP	06/20/2016	06/28/2016
2725	HACKER, MONA	CUSTOMER HAD A HIGH INTERNATIONAL LONG DISTANCE BILL	06/17/2016	06/28/2016
4040	HASZ, MARY LOU	CUSTOMER CLAIMS TO HAVE BEEN BILLED FOR WHOLE MONTH INSTEAD OF PRORATED	06/23/2016	06/28/2016
4058	DIXON, JUDY	NOT HAPPY ABOUT CITY PUTTING TRANSMISSION LINE BY THEIR HOUSE	06/29/2016	06/29/2016
4057	MOREHOUSE, KERI	WILL SETUP UP; ACCOUNT IN HER NAME - WAS IN NAME OF PRIOR TENANT	06/29/2016	06/29/2016
4678	AVILA, SHEILA	TELMATE DID NOT RESPOND TO REQUEST FOR INFORMATION - RESOLVED WITH CUSTOMER	05/04/2016	06/29/2016
2714	MORRISON, MICHAEL	COLLECTION NOTICE FOR NON-ACCOUNT	06/14/2016	06/29/2016
4052	HACKER, MONA	CUSTOMER IS CONCERNED WITH THE RATE TO CALL PANAMA	06/28/2016	06/29/2016
4063	ALLEN, KARRA	CLAIMS BILL IS FROM ADDRESS SHE NEVER LIVED AT	06/30/2016	06/30/2016
4056	WORMAN, KATHY	CLOSED WITHOUT RESPONSE	06/28/2016	06/30/2016
4059	MILLS, SHANE	RESOLVED PRIOR TO CONTACT	06/29/2016	06/30/2016
4061	WHITE, NANCY	LOOKING FOR INFORMATION ON ASSISTANCE PROGRAMS	06/30/2016	06/30/2016
2739	RICKEL WATER COMPANY	WATER USER'S ASSOCIATION TO TAKE OVER COMPANY	06/21/2016	06/30/2016
2740	OREAR, LORA	LACK OF FLEXIBILITY IN COMPANY POSITION AT A TIME OF GRIEF FOR THE FAMILY	06/21/2016	06/30/2016
2742	HIATT, SIRA	COMPANY WOULD NOT REMOVE EX-HUSBAND, TRANSFERRED EX'S BALANCE TO ACCOUNT	06/21/2016	06/30/2016
2733	BONATO, JAMES	CUSTOMER HAS BEEN HAVING OUTAGES/ CLAIMS HE WAS CHARGED \$200.00 FOR REPAIR	06/20/2016	06/30/2016
4039	MC KEE, PAUL	ATTEMPTED LIEN BY COMPANY TO COLLECT NON- RESIDENT FEE	06/23/2016	07/01/2016

4044	COON, JIM (911)	CUSTOMER WOULD LIKE TO CONNECT SERVICE/ALSO HAS DOWNED LINE	06/24/2016	07/01/2016
4062	HOFFMAN, DAVID	CLOSED PENDING FURTHER CONTACT FROM THE CUSTOMER	06/30/2016	07/01/2016
4070	WILCOX, BRENTON	CUSTOMER WAS UP FOR DISCONNECT DUE TO PRIOR BILL AT ANOTHER LOCATION	07/01/2016	07/01/2016
4075	TAYLOR, JOHN	WASHINGTON CUSTOMER, CALLED ID PUC BY MISTAKE	07/05/2016	07/05/2016
4076	RUSSELL	CUSTOMER RESOLVED BEFORE PUC CALLED	07/05/2016	07/05/2016
4078	NELSON, JERLYNN	CUSTOMER WAS REPORTING AN OUTAGE.	07/05/2016	07/05/2016
4079	ROCKEFELLER, LINDA	CUSTOMER WAS UNSURE OF RURAL TELEPHONE SUBSIDY	07/05/2016	07/05/2016
4036	ESTES, DAVID	ISSUE WITH TRACKING DOWN AN UNSOLICITED PHONE CALL	06/22/2016	07/05/2016
4065	RICHARDSON, KELLY	CALLED AND NO RETURN PHONE CALL	06/30/2016	07/06/2016
4060	DAVIS, VICTORIA (911)	NEEDS PAYMENT ASSISTANCE	06/29/2016	07/06/2016
4088	JARRELL, JAMES (911)	COMPANY WILL NOT SET A NEW ARRANGEMENT	07/07/2016	07/07/2016
4088	JARRELL, JAMES (911)	COMPANY WILL NOT SET A NEW ARRANGEMENT	07/07/2016	07/07/2016
4088	JARRELL, JAMES (911)	COMPANY WILL NOT SET A NEW ARRANGEMENT	07/07/2016	07/07/2016
4041	JFOSTER & ASSOCIATES, LLC	QUESTIONS REGARDING LARGE VOLUME CONTRACT REPORTING REQUIREMENTS TO SUPPLIER	06/23/2016	07/07/2016
4041	JFOSTER & ASSOCIATES, LLC	QUESTIONS REGARDING LARGE VOLUME CONTRACT REPORTING REQUIREMENTS TO SUPPLIER	06/23/2016	07/07/2016
4041	JFOSTER & ASSOCIATES, LLC	QUESTIONS REGARDING LARGE VOLUME CONTRACT REPORTING REQUIREMENTS TO SUPPLIER	06/23/2016	07/07/2016
4069	BRUNO, VICTORIA C.	WANTS METER REMOVED DUE TO HUMMING NOISE	06/30/2016	07/07/2016
4087	KOJIS, ANTHONY	CUSTOMER WILL CONTINUE TO HANDLE ON HIS OWN	07/06/2016	07/07/2016
730	LEGACY LONG DISTANCE	INQUIRY - IS COMPANY IN GOOD STANDING WITH PUC	07/07/2016	07/07/2016
730	LEGACY LONG DISTANCE	INQUIRY - IS COMPANY IN GOOD STANDING WITH PUC	07/07/2016	07/07/2016

4042	PANGBURN, FRANK	PAYMENT CREDITED TO WRONG ACCOUNT	06/24/2016	07/07/2016
4073	VSP PUBLICATIONS	CUSTOMER IS HAVING LINE QUALITY/SERVICE ISSUES	07/01/2016	07/08/2016
4072	BOHMAN, SHARON	RESOLVED PRIOR TO CONTACT	07/01/2016	07/08/2016
1382	ZORNISH, ROGER	CLAIMS COMPANY NEVER FIXED DOWN PHONE LINE AND SERVICE WAS NOT WORKING	06/02/2016	07/08/2016
4071	HICKSTEIN, SANDRA	OVERBILLED FOR CUSTOMER CHARGE	07/01/2016	07/08/2016
4066	PAULSEN, DAN (911)	CUSTOMER IS HAVING SCHEDULING ISSUES	06/30/2016	07/08/2016
4085	LANTIER, KENNETH	CANNOT GET IN CONTACT WITH CUSTOMER	07/06/2016	07/11/2016
4080	THRALL, DEBRA	DISAGRESS WITH AN INCREASE IN BUDGET PAY AMOUNT	07/05/2016	07/11/2016
4077	KELLAN, BRAD	CANNOT GET IN CONTACT WITH CUSTOMER	07/05/2016	07/11/2016
743	WAGNER, KATIE	DOES IDAHO HAVE A OPT OUT POLICY FOR AMI METERS	07/11/2016	07/11/2016
732	DOTSON, MONA (911)	WANTS TO CANCEL NEW SERVICE ORDER	07/07/2016	07/11/2016
739	STROM, MARK	CUSTOMER SENT PAYMENT TO COMMISSION BY MISTAKE	07/11/2016	07/11/2016
4045	MITCHELL, SUSAN	CUSTOMER DISPUTING THAT THE MODEM IS PURCHASED NOT RENTED	06/27/2016	07/11/2016
738	MARSTERS, TALON	CUSTOMER CALLED PUC INSTEAD OF IPC TO PAY BILL	07/11/2016	07/11/2016
735	CHAVEZ, JESSICA	CLOSED PENDING CONTACT FROM THE CUSTOMER	07/08/2016	07/12/2016
745	TUTTLE, JASON	TRYING TO GET ASSISTANCE TO PAY OLD BILL	07/12/2016	07/12/2016
2737	TATEM, BETTY	BILL DOES INCLUDE DETAILS / HIGHER THAN QUOTED / IS CUST RECEIVING ITSAP	06/21/2016	07/12/2016
4074	FOSTER, CHERYL	OBJECTS TO UPSELLING, CAN'T FIND INFO ON WEB-POOR DESIGN, POOR INFO FROM CSR'S	07/05/2016	07/12/2016
734	SILVERTHORNE, KATHERINE (911)	CLAIMS REPAIR IS STILL NEEDED	07/08/2016	07/12/2016
747	MARTIN, TERESA	STATUE OF LIMITATION FOR REIMBURSEMENT-OVERPAID CITY SEWER SEVERAL YEARS AGO	07/12/2016	07/12/2016

749	REYES, CATHY	NO CONTACT, THEY DID NOT RETURN MESSAGES	07/12/2016	07/12/2016
750	RELIANT COMMUNICATION	WOULD LIKE TO FIND USF FORM	07/12/2016	07/12/2016
2722	ROADRUNNER READY MIX	POOR LANDLINE AND INTERNET QUALITY FOR SEVERAL YEARS	06/16/2016	07/12/2016
748	ZELLER, JIM	CUSTOMER WOULD LIKE SOME INFO REGARDING TAXES AND FEES ON HIS BILL	07/12/2016	07/12/2016
737	BORNSHINE, BUFFY	PAYMENT CROSSED PAST DUE NOTICE	07/11/2016	07/13/2016
4083	DIERKS, PATRICIA	RECENT OUTAGE, CUSTOMER SERVICE	07/05/2016	07/13/2016
4068	JONES, STEVE	3-YR CONTRACT SWITCHED TO 1-YR, MISINFORMATION, RUDE SUPERVISOR	06/30/2016	07/13/2016
731	HAAS, KELLY	SQUATTER LIVING IN HOME WHILE CUST ON HOSPITAL-RAN UP POWER BILL	07/07/2016	07/13/2016
761	VAUGHN, WAYNE	CO-OP REMOVED HIS METER	07/14/2016	07/14/2016
759	AFL-CIO	QUESTION ABOUT ADADS RULES	07/14/2016	07/14/2016
736	HIGGINS	NO CONTACT, THEY DID NOT RETURN MESSAGES	07/11/2016	07/14/2016
755	WRIGHT, JULLIAN	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	07/14/2016	07/14/2016
2741	HALINGA, BENONE	THINKS REBILLING IS TOO HIGH	06/21/2016	07/14/2016
729	KNAPP, PATRICIA	BEEN TRYING FOR 3 WEEKS TO GET SERVICE TO NEW ADDRESS	07/07/2016	07/14/2016
751	FULKER, JERRY	CLAIMS HIS FORMER WIFE OWES BILL	07/13/2016	07/15/2016
760	DEPERY, ELLEN	TRYING TO GET RECONNECTED	07/14/2016	07/15/2016
765	LLOYD, CHRISTINE	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	07/15/2016	07/15/2016
744	UNKNOWN, RANDY	UNABLE TO GET IN TOUCH WITH CUSTOER - INQUIRY ABOUT BILLING CHARGES	07/11/2016	07/15/2016
764	BOURGET, JAN	PROPERTY MANAGEMENT CO. IS CHARGING MORE THAN THE BILL FROM AVU	07/15/2016	07/15/2016
762	MULLEN, PATTY	CUSTOMER CONTACTED PUC BY MISTAKE	07/15/2016	07/18/2016

768	MC KNIGHT, PATRICIA	TRYING TO GET HELP WITH OLD BILL	07/18/2016	07/18/2016
773	UNKNOWN, STACY	INQUIRY - QUESTIONS ABOUT TRANSFERING AN OLD BILL TO A NEW ACCOUNT	07/18/2016	07/18/2016
770	WESTERFELD, LOANN (911)	CALLED IPC AND RECORDING SAYS NO OUTAGE REPORTED	07/18/2016	07/18/2016
757	GOODWIN, RANDALL (911)	CUSTOMER WOULD LIKE TO MAKE A PAYMENT ARRANGEMENT	07/14/2016	07/18/2016
774	PATTON, CAROL	CUSTOMER RESOLVED BEFORE I CALLED	07/18/2016	07/18/2016
771	MILLER, SHAWNETTE (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	07/18/2016	07/19/2016
746	WOLFE, SARAH (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	07/12/2016	07/19/2016
763	ROMAN, NIYA	UNABLE TO GET IN TOUCH WITH CUSTOMER - DID NOT RETURN PHONE CALLS	07/15/2016	07/19/2016
776	MAIN, ROBERT	HAVING PROBLEMS CANCELLING DIRECTV	07/19/2016	07/19/2016
779	BROWN, DON	QUESTIONS ABOUT REGULATION	07/19/2016	07/19/2016
4082	MEYER, JOHN B (DR.)	CHARGES ON BILL FROM IDL TELESERVICES OR TELEMARKETING	07/05/2016	07/19/2016
4064	SMITH, JIM	CUSTOMER HAS REQUESTED A LANDLINE, CO. CAN'T GIVE REASON WHY IT ISN'T INSTALLED	06/30/2016	07/19/2016
769	DRURY, TERESA	INQUIRY - CONCERNED ABOUT DISCONNECTION PROCESS & NO PAYMENT ARRANGMENT	07/18/2016	07/20/2016
767	FALLS WATER CO.	NEEDS CLARIFICATION OF UCRR FOR DEPOSITS	07/15/2016	07/20/2016
754	PERRY, TIM	ROUTE CHANGED, COSTS GOING UP	07/14/2016	07/20/2016
733	OAKWOOD INDUSTRIES	NOT HAPPY ABOUT VERIFICATION PROCESS	07/07/2016	07/20/2016
4086	TARQUIN, JANIS	DISAGREES WITH BILLING FROM 03/02/16 TO 05/02/16	07/06/2016	07/20/2016
2081	HILL, REGGIE	COMPANY WILL NOT ACCEPT PAYMENT DIRECTLY, TRANSFERS TO AUTOMATED SYSTEM	07/21/2016	07/21/2016
783	HEFFNER, SUZETTE	CUSTOMER RESOLVED ISSUE	07/19/2016	07/21/2016
781	LORENTZ, MARIA (911)	NEEDS PAYMENT ASSISTANCE AND REQUEST FOR MEDICAL CERTIFICATE	07/19/2016	07/21/2016
2082	HILL, REGGIE	CHANGED TO INQUIRY, CUST DECIDED THAT THE ISSUE WAS ANOTHER UTILITY, NOT IPC	07/21/2016	07/21/2016

2074	LEE, LISA	NEEDS PAYMENT ASSISTANCE AND ARRANGEMENT	07/20/2016	07/22/2016
777	ACKERMAN, BURL	CUSTOMER HAD QUESTIONS REGARDING LINE HEIGHTS AND EXTENSIONS	07/19/2016	07/22/2016
2085	CHASE, ANITA	MAILED PAYMENT LATE AND IS CONCERNED ABOUT DISCONNECTION	07/22/2016	07/22/2016
4049	WATTS, ANGELA	MULTIPLE ACCOUNTS CREATED FOR PHONE AND INTERNET SERVICES, PAYMENTS LOST??	06/27/2016	07/22/2016
2086	COMERINSKY, SUSAN	CUSTOMER CANNOT MAKE LONG DISTANCE CALLS	07/22/2016	07/22/2016
772	PILMORE, JOHN	CUSTOMER HAS AN EARLY TERMINATION FEE FOR TRANSFERRING SERVICE	07/18/2016	07/25/2016
4084	WILSON, EVELYN	CUSTOMER HAD SEVERAL DAYS OF NO SERVICE	07/06/2016	07/25/2016
4050	FINKELNBURG, DAVID	CO UNABLE TO PORT A CELL NUMBER, CREATED NEW #, & CHARGED CUST FOR UNWANTED #	06/28/2016	07/25/2016
2092	GOSSETT, SHELVIA	NEEDS LIEFELINE\IDAHO TELEPHONE ASSISTANCE FORM MAILED	07/25/2016	07/25/2016
740	WHALEY, ELLEN	CLOSED PENDING CONTACT FROM THE CUSTOMER	07/11/2016	07/25/2016
2089	VALDOVINOS, NAKITA	CUSTOMER WAS LOOKING FOR FINANCIAL ASSISTANCE	07/25/2016	07/25/2016
2080	MATTOX, MORRIS	DAUGHTERS BILL TRANSFERED TO THEIR LIVE SERVICE	07/21/2016	07/25/2016
784	SAYER, BRYANT	UNABLE TO GET IN TOUCH - CALLING ON BEHALF OF CUSTOMER OF RECORD	07/20/2016	07/25/2016
2087	CAUSO, LAURA	INTERNET HAS BEEN DOWN ALL OVER TOWN, CANT GET ANY IDEA OF WHAT IS GOING ON	07/25/2016	07/25/2016
2088	WARTENBE, KELLY	INQUIRY: HAS REQUEST TO SWITCH BILL TO CUSTOMER BEEN DENIED?	07/25/2016	07/25/2016
2097	MAUST, SUNDAY	MEANT TO CALL THE COMPANY	07/26/2016	07/26/2016
2094	BAILEY, GLEN	NON-REGULATED, MERIDIAN WATER - CO. WILL NOT RESTORE SERVICE IMMEDIATELY	07/26/2016	07/26/2016
2084	PIERSON, TRAVIS	NO CONTACT, THEY DID NOT RETURN MESSAGES	07/21/2016	07/26/2016
2095	MATTHEWS, BOYD	CONSUMER THOUGHT PUC OFFERED ASSISTANCE PROGRAM	07/26/2016	07/26/2016

2100	SCOTT P. HOOPES, MD AND ASSOCIATES	CUSTOMER HAS VOIP SERVICE AND IS BEING CHARGED \$1,000'S FOR INT CALLS	07/26/2016	07/26/2016
782	REHDER, RYAN	POOR CUSTOMER SERVICE, BILL DISCREPANCY	07/19/2016	07/26/2016
2073	LUCKY PEAK POWER PLANT (911)	ARROWROCK PHONE OUT, WHICH SHUTS DOWN LUCKY PEAK POWER PLANT	07/20/2016	07/26/2016
2101	MILLER, THOMAS HANCOCK	CUST CHURCH MAILED PAYMENT TO COMMISSION	07/27/2016	07/27/2016
752	JONES, RICK (911)	BUSINESS LINE HAS BEEN DISCONNECTED - WITHOUT NOTICE TO CUSTOMER	07/13/2016	07/27/2016
66	BEATTIE, KELLY	MAKE A DEAL WITH CENTURYLINK ON NEW SERVICE - PAY OFF OLD BILL	05/16/2016	07/28/2016
753	ASHCRAFT, NANCY	REQUESTING METER BE SWTICTHED OUT - OUTSIDE LIGHT AND FAN COME OFF AND ON	07/13/2016	07/28/2016
778	HUSBAND, STEVEN	COMPANY IS TRYING TO COLLECT FROM PORPERTY OWNER INSTEAD OF RENTER	07/19/2016	07/28/2016
2093	CITY OF MCCALL	INQUIRY: IS MOBILITIE LLC REGULATED BY THE PUC?	07/26/2016	07/28/2016
2108	MOORE, COREY (911)	DIFF NAME ON ACCT/CLOSED ACCT/OWES \$ FROM OTHER ACCT/NOW APPLICANT	07/28/2016	07/28/2016
2102	QUINTERO, ANTONIO	NEED PAYMENT ASSITANCE AND PAYMENT PLAN	07/27/2016	07/28/2016
2076	STAB, MARK	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/21/2016	07/28/2016
2096	MOREHEAD, BARBARA	CUSTOMER IS DISPUTING RATES FOR INTERNATIONAL LONG DISTANCE	07/26/2016	07/28/2016
2091	FRITZLEY, TIM	INTERNET FAILURE IN GARDEN VALLEY	07/25/2016	07/29/2016
2113	STACEY, RICK	WANTED CHECK AND SEE IF WATER SYSTEM WAS REGULATED	07/29/2016	07/29/2016
2114	WISE, DAN	LOOKING FOR LIST OF MUNICIPAL WATER SYSTEMS	07/29/2016	07/29/2016
2078	GUNN, JARROD S.	CUSTOMER ONLY HAD SERVICE FOR FEW MONTHS/BILL WAS TOO HIGH	07/21/2016	07/29/2016
2105	TRIBBLE, RONALD (911)	CLAIMS NO NOTICE PROVIDED AND REQUESTING ARRANGEMENT	07/27/2016	08/01/2016
741	ROBERTSON, DANIEL	COMPANY REDUCED PRICE TO REMOVE FACILITIES AT CUSTOMER'S REQUEST	07/11/2016	08/01/2016
2120	PONCE, JESUS	PAYMENT SENT TO PUC BY MISTAKE	08/01/2016	08/01/2016

2123	MC DERMOTT, DEBRA	FEESL RATES ARE TOO HIGH	08/01/2016	08/01/2016
2098	BUCHHOLZ, KAREN	NO CONTACT, THEY DID NOT RETURN MESSAGES	07/26/2016	08/01/2016
2112	UNKNOWN, REBECCA	NO CONTACT WITH CUSTOMER	07/29/2016	08/02/2016
2117	NIELSEN, JOHANN	UNABLE TO GET IN TOUCH WITH CUSTOMER	08/01/2016	08/02/2016
3422	GRAND VIEW GAS	SYSTEM DOES NOT HAVE ENOUGH CAPACITY TO RUN BUSINESS / GAS PUMPS	08/02/2016	08/02/2016
2128	FIRKINF, KEITH	OLD BILL IS REALLY HIGH, CANT SEE HOW IT GOT SO BIG	08/02/2016	08/03/2016
2126	FIRKINS, SYLVIA	CUSTOMER WOULD LIKE AN ARRANGEMENT TO ACTIVATE SERVICE	08/01/2016	08/03/2016
3429	BASEN, JAY	NOT HAPPY WITH PROPOSED CHANGES TO NET METERING, NO CASE FILED AT THIS TIME	08/03/2016	08/03/2016
3431	MORROW, DAVID	CONSUMER CALLED PUC BY MISTAKE	08/03/2016	08/03/2016
3420	BUEHLER, RANDY	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/02/2016	08/04/2016
3427	KELLER, LELAND	FEELS UTILITY IS COMMITTING FRAUD	08/03/2016	08/04/2016
3428	ANDERSON, SHANNA	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/03/2016	08/04/2016
3432	KENNEVICK, JOHN	OLD BILL SEEMS HIGHER NOW THAT ITS IN COLLECTIONS	08/04/2016	08/04/2016
2116	ARCHER, ROBERT	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/01/2016	08/04/2016
2083	JOHN, ELIEEN	CLAIMS PHONE QUALITY IS INTERMITANT	07/21/2016	08/04/2016
2122	NORRIS, LYNN	CUSTOMER DOES NOT FEEL A FIELD CHARGE IS WARRANTED	08/01/2016	08/04/2016
3425	KIDWELL, BRUCE	DISPUTING CHARGES WITH NEW ACCOUNT - WANTS TO CANCEL SERVICE	08/03/2016	08/04/2016
3436	WILLIAMS, RALPH	CUSTOMER WOULD LIKE FEES EXPLAINED	08/04/2016	08/04/2016
2118	GALLEGOS, TIMONTHY	WANTS TO KNOW WHY SPEED OFFERED IS LOWER COMPARED TO OTHER AREAS OF BOISE	08/01/2016	08/04/2016
775	LUTE, DAN	TOLD LANDLORD'S CONTINUED SERVICE PROGRAM -NOT ALLOWED BY IPUC	07/18/2016	08/04/2016



2107	FALCON CREST GOLF COURSE	CUSTOMER WOULD LIKE A RETROACTIVE CREDIT FOR VOIP SERVICE	07/28/2016	08/04/2016
766	POUR HOUSE	FEELS TAXES, SURCHARGES, AND FEES ARE TOO HIGH	07/15/2016	08/04/2016
2090	MILLER, BARBARA	BILLING HIGHER THAN IT SHOULD BE	07/25/2016	08/04/2016
3421	WHITTED, PAUL	CUSTOMER HAS BEEN WAITING 60 DAYS FOR A REFUND	08/02/2016	08/05/2016
3437	ROCKY MOUNTAIN BOILER (911)	CUSTOMER CLAIMS NUMBER WAS PORTED WITHOUT AUTHORITY	08/04/2016	08/05/2016
2711	VILLA, CARLOS	NOT ALL DEBT DISCHARGED IN BANKRUPTCY	06/13/2016	08/05/2016
3426	BENTZ, ZAC	WANTS PHONE PEDISTAL REMOVED FROM THE PROPERTY?	08/03/2016	08/05/2016
3424	KUCK, KAREN	QUESTIONS REGARDING RATE CASE AND LETTERS SENT BY COMPANY TO COMMISSION	08/03/2016	08/05/2016
2125	RASAVAGE, KAY	WATER OUTAGE WITHIN APARTMENT COMPLAEX	08/01/2016	08/05/2016
2077	MEEHAN, MIKE	INQUIRY REGARDING THE SOURCE LOCATION FOR WATER SAMPLES	07/21/2016	08/05/2016
3440	BALL, TRACY (911)	CUSTOMER WOULD LIKE SERVICE BUT OWES PRIOR BILL	08/05/2016	08/05/2016
2099	ELIADES, AMY	CUSTOMER DOES NOT AGREE WITH REBILLING	07/26/2016	08/05/2016
3449	LANES, VICKY	NO CONTACT - CUSTOMER HUNG UP	08/08/2016	08/08/2016
3446	KOVASH, JEFF	AVISTA WOULD NOT REDUCE "COMFORT LEVEL" PAYMENT WHEN CUSTOMER REQUESTED	08/08/2016	08/08/2016
2127	BIANCHETTI, KAREN	PAST DUE AMOUNT OF \$0.20 - CUST DROPPED OFF BUDGET PAY - IPC WILL NOT REINSTATE	08/01/2016	08/08/2016
3418	STRYKER, AMBER (911)	CUSTOMER WAS NOT ALLOWED TO PAY AT DOOR IN FULL/RUDE TECH	08/02/2016	08/08/2016
3447	BIGGINS, KARA	CONTACTED THE PUC BY MISTAKE	08/08/2016	08/08/2016
742	SCOTT, HELEN	CUSTOMER CLAIMS 5 CHECKS NOT APPLIED TO HER ACCOUNT, DIRECTV DISCONNECTED	07/11/2016	08/08/2016
3453	SPRING, JIM	CUSTOMER CLAIMS TO HAVE BEEN CHARGED RATES NOT AS PROMISED	08/08/2016	08/09/2016
3430	TENNIES, RICHARD	LINE APPEARS TO HAVE FALLEN TO THE GROUND	08/03/2016	08/09/2016
3451	THEOBALD, LISA	DISCREPANCY BETWEEN WHAT THE COMPANY OFFERED AND WHAT THE CUSTOMER RECIEVED	08/08/2016	08/09/2016

3458	PRAY, GINGER	CUSTOMER WOULD LIKE LIFELINE DOES NOT HAVE LANDLINE OR REG. SERVICE	08/09/2016	08/09/2016
3443	UNKNOWN, TAMMY	UNABLE TO GET IN TOUCH WITH CUSTOMER	08/08/2016	08/09/2016
3438	UNKNOWN, TREVOR	COULD NOT GET IN CONTACT WITH CUSTOMER	08/04/2016	08/10/2016
3445	SLINGER, RICK	CANNOT REACH CUSTOMER	08/08/2016	08/10/2016
3456	HARTWAY, TRACY	NEW SERVICE DENIED, CUSTOMER DISPUTING PREVIOUS BILL	08/09/2016	08/10/2016
3461	GARCIA, CAROLINA (911)	CUSTOMER NEEDS ASSISTANCE - WICAP OUT OF FUNDS	08/10/2016	08/10/2016
3462	TRANSCENTRA	WOULD LIKE TO KNOW ABOUT REGULATIONS FOR MAILINGS	08/10/2016	08/10/2016
3463	SCHERER, DEBBIE (911)	CUSTOMER WOULD LIKE TO AVOID DISCONNECTION	08/10/2016	08/10/2016
3417	HAWKINS, KEELAN	COMPANY REP CLAIMED THERE WOULD BE NO FEE TO TRANSFER ACCOUNT	08/02/2016	08/10/2016
2124	EDWARDS, LIDIA	CLOSED WITHOUT CONTACT	08/01/2016	08/10/2016
2079	JONES, LAVON	POWER OUTAGE PHONE BACKUP ONLY LAST 10-HOURS	07/21/2016	08/10/2016
2111	KANE, SANDRA (911)	CUSTOMER HAS HAD MULTIPLE DAYS WITHOUT SERVICE	07/29/2016	08/10/2016
3469	LOPICCOLO, STEPHANIE	CUSTOMER CAN'T GET THROUGH ON PHONE TO MAKE PAYMENT	08/11/2016	08/11/2016
3468	MYERS, DONALD	INQUIRY: CAN POWER BE TURNED OFF DURING SUMMER MONTH FOR NONPAYMENT	08/11/2016	08/11/2016
3472	KASSEBAUM, BRENT	INQUIRY: PRORATING WATER USAGE FOR SEWER BILL	08/11/2016	08/11/2016
3464	SCHERER, DEBBIE (911)	CUSTOMER CLAIMS TO HAVE BEEN ON LEVEL PAY BUT WAS REMOVED	08/10/2016	08/11/2016
3459	JEDEDIAH	CANNOT GET IN TOUCH WITH CUSTOMER	08/09/2016	08/12/2016
3465	DONOUR, LUCY (911)	CUSTOMER WOULD LIKE AN EMC	08/10/2016	08/12/2016
780	GRAY, TIM	CLOSED WITHOUT CONTACT	07/19/2016	08/12/2016
756	STOFHEY, MATTHEW & ANGIE	NONRECURRING CHARGES AND CREDIT AND COLLECTIONS	07/14/2016	08/15/2016

3450	GILL, ED	NEEDS EMC OR ANOTHER ARRANGEMENT, NO MONEY UNTIL SEPTEMBER	08/08/2016	08/15/2016
4731	FREEMAN, MISTY	CUSTOMER WAS LOOKING FOR FINANCIAL ASSISTANCE	08/15/2016	08/15/2016
3441	LIIAKKA, MIKE	CLOSED WITHOUT CONTACT	08/05/2016	08/15/2016
3433	TORBIT, BOB	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/04/2016	08/15/2016
4728	LLOYD, CHRISTINE	SENT PAYMENT TO PUC BY MISTAKE	08/15/2016	08/15/2016
3442	HARDIN, MISTY	UNABLE TO CONTACT	08/05/2016	08/15/2016
3435	COLBY, REGINA (911)	CUSTOMER IS HAVING A SERIES OF BILLING ISSUES	08/04/2016	08/15/2016
2119	GAFFNEY, BILL	CUSTOMER IS UPSET AT FRONTIER'S RESPONSE TO OUTAGE	08/01/2016	08/16/2016
4733	GREER, JEFF	NOT HAPPY ABOUT HOW SUPERVISOR TALKED DOWN TO HIM	08/15/2016	08/16/2016
4739	BRANDELL, VANESSA (911)	COMPANY WILL NOT GRANT ANOTHER PAYMENT ARRANGEMENT, NEEDS MORE TIME	08/16/2016	08/16/2016
4744	GAIL, CASSY	LOOKING FOR ASSISTANCE	08/16/2016	08/16/2016
4740	DUBLIN, MERRITT	PROBLEMS WITH AUTO PAY	08/16/2016	08/16/2016
2115	WALTER, GEORGE	CUSTOMER CANNOT GET AHOLD OF ANY REP THAT CAN HELP	07/29/2016	08/16/2016
2104	WALCOM, JUDITH & GARY	PHONE OUT (AGAIN) CO. WILL NOT BE OUT FOR 2 DAYS TO REPAIR	07/27/2016	08/17/2016
2110	KANE, MATTHEW	BANK SENT PAYMENT BEFORE DISCONNECT	07/28/2016	08/17/2016
4725	HALE, MARVIN	CUSTOMER NOT AUTHORIZED ON CURRENT ACCOUNT - NEW CUSTOMER ON ACCOUNT	08/12/2016	08/17/2016
4734	MARTS, JENNIFER	HAS NOT RECEIVED BILL, MAILED PAYMENT TODAY	08/15/2016	08/17/2016
4735	SOLIS, ARMANDO (911)	CUSTOMER HAS PRIOR BILL AND NO MONEY, LOOKING FOR HELP	08/15/2016	08/17/2016
4737	TATEM, BETTY	INQUIRY: CONSUMER NEEDS INFORMATION ABOUT BUDGET BILLING	08/16/2016	08/17/2016
4722	CHAFFEE, DANIEL	CUSTOMER WOULD LIKE SOME KIND OF ARRANGEMENT	08/12/2016	08/17/2016

4738	TATEM, BETTY	INQUIRY: WHY IS THERE A CREDIT BALANCE ON THE BILL	08/16/2016	08/17/2016
4732	JEROME	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/15/2016	08/17/2016
4742	MC WILLIAMS, SHARON	COULD NOT CONTACT CUSTOMER DOES NOT HAVE VM	08/16/2016	08/17/2016
4754	WILLIAMS, DONALD	PROBLEMS WITH WATER PRESSURE IN PARTS OF SYSTEM	08/18/2016	08/18/2016
3467	POPPY, MIKE	AUTODIALER - NO LUCK	08/11/2016	08/18/2016
4752	MONTAGUE, ANTHONY (TONY)	QUESTION ABOUT LINE EXTENSIONS	08/18/2016	08/18/2016
4747	ZIGLER, JUSTINA (911)	CUSTOMER ASSUMED ARRANGEMENT WAS SET, DID NOT FOLLOW THROUGH WITH INSTRUCTIONS	08/17/2016	08/18/2016
3471	HOLZHAUER, RICHARD	SERVICE IN WASHINGTON STATE WITH RURAL TELEPHONE - NO JURIS	08/11/2016	08/18/2016
3455	SCHREMPP, JOYCE	CHARGES ON BILLS FROM IDL TELESERVICES	08/09/2016	08/18/2016
4729	BURKHART, CONNIE (911)	CUSTOMER IS OUT OF SERVICE	08/15/2016	08/19/2016
2106	WALLACE, TRUDY	LANDLINE GOES OUT WHEN POWER FAILS	07/28/2016	08/19/2016
3460	SHELTER, IVAN	BILLING AND CUSTOMER SERVICE ISSUE	08/10/2016	08/19/2016
4755	WILLIAMS, ANDREW	REJECTED PAYMENTS IN MYACCOUNT, IPC NOW BLOCKED PAYMENTS FOR 1 YR	08/19/2016	08/19/2016
4751	BLACKFOOT MORELAND WATER AND SEWER	BLACKFOOT MORELAND WATER AND SEWER DISTRICT - FORMERLY HUMP'Y'S WATER COMPANY	08/18/2016	08/19/2016
4748	DARNELL, ROSE	CUSTOMER TO CALL BACK	08/17/2016	08/19/2016
4759	REITZEL, RAY	LEFT MESSAGE 8-22 12:50	08/22/2016	08/22/2016
4760	SHELDON, CHUCK	RESOLVED PRIOR TO CONTACT	08/22/2016	08/22/2016
4756	BROOKS, MICHAEL (911)	CUSTOMER CANNOT SPEAK WITH A "LIVE" REPRESENTATIVE ON THE WEEKEND	08/22/2016	08/22/2016
4761	MELENDEZ, WENDY	LOOKING FOR ASSISTANCE	08/22/2016	08/22/2016

4762	BARRETT, RICHARD	PROBLEMS WITH CAPACITY FOR DATA AND VOICE	08/22/2016	08/23/2016
4763	CARTER, JANICE	CUSTOMER RESOLVED ISSUE	08/23/2016	08/23/2016
4764	MOUNTAIN HOME AIRFORCE BASE	QUESTIONS ABOUT POWER SUPPLIERS	08/23/2016	08/23/2016
4736	JENKINS, BILL (911)	CUSTOMER'S METER WAS FLAGGED AFTER PASSING CITY INSPECTION	08/15/2016	08/23/2016
3457	KING, HOWARD	STILL HAVING INTERMITTENT ISSUES WITH LINE QUALITY	08/09/2016	08/23/2016
4726	LEMA, FRED (911)	CUSTOMER'S INTERNET SERVICE IS INTERMITTENT	08/12/2016	08/23/2016
3452	SHUCK, AVRIL	COMPANY CLAIMS WATER LEAK IS NOT THEIR RESPONSIBILITY	08/08/2016	08/23/2016
3444	MARTIN, JOHN	CUSTOMER HAD A SPIKE IN USAGE BUT CLAIMS NOTHING HAS CHANGED AT THE HOUSE	08/08/2016	08/23/2016
2121	EWING, MARK	DISPUTE - HIGHER BILLS, LATE FEES	08/01/2016	08/23/2016
3466	FOLLMER, GEORGE	LOST PAYMENTS, DISCONNECTION, RECONNECTION CHARGES, DAMAGED CREDIT	08/10/2016	08/24/2016
3466	FOLLMER, GEORGE	LOST PAYMENTS, DISCONNECTION, RECONNECTION CHARGES, DAMAGED CREDIT	08/10/2016	08/24/2016
4774	STEVER, JANET (911)	INQUIRY: CUSTOMER NEEDS MORE TIME TO PAY MINIMUM AMOUNT	08/24/2016	08/24/2016
4757	CHILDS, DOROTHY	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/22/2016	08/24/2016
4765	WADDELL, TAYLA (911)	CUSTOMER TOOK CARE OF ISSUE BEFORE COMPLAINT WAS FILED	08/23/2016	08/24/2016
4770	KAST, ROXANNE (911)	INQUIRY: CUSTOMER NEEDS ASSISTANCE	08/24/2016	08/24/2016
4771	PHILLIPS, DAVID	FIANCE'S BILL TRANSFERED TO LIVE ACCOUNT	08/24/2016	08/24/2016
2103	WHALLEY, MARG	CO KEEPS MAKING EXCUSES FOR WHY SERVICE CANT GO IN	07/27/2016	08/24/2016
4746	MC AHREN, DEBBIE	PROBLEMS WITH DSL, SERVICE GOES OUT FREQUENTLY, SLOW	08/17/2016	08/24/2016
113	GABLE, MIKE	INQUIRY: DOES THE PUC REGULATE LAKEVIEW WATER CO.	08/25/2016	08/25/2016
4772	VANDIN, JOSEPH (911)	UNABLE TO GET IN TOUCH WITH CUSTOMER	08/24/2016	08/25/2016

4773	HALL, REBECCA	CO WANTS HER HUSBAND ON THE BILL	08/24/2016	08/25/2016
3439	LOCKHARD, MATTHEW	UNABLE TO GET IN TOUCH - CALLED BACK AND PHONE IS DISCONNECTED	08/04/2016	08/25/2016
4724	MONASTERY OF ST. GERTRUDE	THE CUSTOMER BELIEVES THAT HE PAID FOR EQUIPMENT THAT WAS NOT IN SERVICE	08/12/2016	08/26/2016
4724	MONASTERY OF ST. GERTRUDE	THE CUSTOMER BELIEVES THAT HE PAID FOR EQUIPMENT THAT WAS NOT IN SERVICE	08/12/2016	08/26/2016
114	SAM, SIDRYN	LANDLORD BILLING TENANT AND TENANT FEELS BIL IS TOO HIGH	08/26/2016	08/26/2016
119	GILES, BRADY	CUSTOMER'S VOIP PROVIDER CALLER ID DOES NOT WORK WITH QWE-T	08/29/2016	08/29/2016
2109	HATCH, EUGENE (911)	HAS BEEN WITHOUT DIAL TONE FOR A MONTH	07/28/2016	08/30/2016
120	FAHRMEYER, STEVEN (911)	REQUESTED A MEDI CAL CERTIFICATE PRIOR TO DISCONNECTION	08/29/2016	08/30/2016
2744	PALUMBO, JUDITH (911)	CUST REQUESTED ONE SERVICE, CHARGED FOR MULTIPLE ACCOUNTS, UP FOR DISCONNECT	06/22/2016	08/30/2016
126	PACKWOOD, LAVERDA	INQUIRY: LOOKING FOR ASSISTANCE	08/30/2016	08/30/2016
4750	DYER, G W	CONSUMER WANTS TO CHANGE COMMENTS ON RATE CASE	08/17/2016	08/30/2016
124	YELLOW PINE WATER USERS ASSOCIATION	YELLOW PINE WATER USERS ASSOCIATION - NO JURIS	08/30/2016	08/30/2016
125	GAFFNEY, BILL	CUSTOMER OBJECTS TO TCRR 502	08/16/2016	08/30/2016
4749	FULLMER, WILLIAM	NEEDS PROJECTED USAGE DATA FOR HOUSING AUTHORITY TO GET RENTAL ADJUSTMENT	08/17/2016	08/30/2016
115	DUNHAM, DIANE	CUSTOMER CLAIMS TO HAVE CHANGED ADDRESS BUT IS GETTING A BILL	08/26/2016	08/30/2016
3454	MILLIES BAR AND GRILL 911	ACCUMULATED FEES AND CHARGES APPLIED TO CUSTOMERS ACCOUNT INCORRECTLY	08/08/2016	08/30/2016
4769	GRESGLOSER, MARIA & TIM	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/24/2016	08/31/2016
4775	BLEAZARD, ELLE	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/24/2016	08/31/2016
4727	HANSEN, BRANKA	CLOSED WITHOUT CONTACT	08/15/2016	08/31/2016

128	RICE, DEBRA	UNABLE TO GET IN TOUCH WITH CUSTOMER - NON-WORKING PHONE NUMBER	08/31/2016	08/31/2016
130	HARMON, KILEY	NO CONTACT, THEY DID NOT RETURN MESSAGE	08/31/2016	08/31/2016
132	MEADOW CREEK PROPERTY OWNERS ASSOCI	MEADOW CREEK PROPERTY OWNERS ASSOCIATION - NO JURIS	08/31/2016	08/31/2016
117	LEE, MAYBELL	CALLED COMMISSION THINKING SHE WAS CALLING AVISTA	08/29/2016	08/31/2016
129	LANQUIST, TOSH	HAS A CLIENT WHO MAY PURCHASE FARKO WATER	08/31/2016	08/31/2016
4741	MOUNTAIN VIEW RV PARK	CUSTOMER REQUESTING REVIEW OF COSTS OF PROPOSED UPGRADE	08/16/2016	08/31/2016
4741	MOUNTAIN VIEW RV PARK	CUSTOMER REQUESTING REVIEW OF COSTS OF PROPOSED UPGRADE	08/16/2016	08/31/2016
1347	HILL CONSTRUCTION	JUST MADE AWARE OF ADDITIONAL COSTS TO RELOCATE POWER POLES	05/25/2016	08/31/2016
4723	WILSON, TRACY	COMPANY CONTINUED TO BILL AFTER PORT TO CABLE ONE	08/12/2016	08/31/2016
4767	BOLLINGER, JOHN	CUSTOMER IS WAITING FOR A SERVICE LINE TO BE REPLACED	08/23/2016	08/31/2016
4753	MILLER, RUSS	NEEDS FIBER CABLE BURIED SO HE CAN COMPLETE LANDSCAPING	08/18/2016	08/31/2016
4758	CUSTER, DANIEL	LONG DISTANCE DISCONNECTED W/O NOTICE - CL NO LONGER PARTNERS WITH AT&T	08/22/2016	09/01/2016
116	SILER, CRAIG	HIGH DEMAND CHARGES	08/29/2016	09/01/2016
123	SMITH, LORA	CLOSED WITHOUT CONTACT	08/30/2016	09/01/2016
127	GORE & GREWE	GOLF CLUB ESTATES WATER, INC. - NO JURIS	08/31/2016	09/01/2016
131	HALL, MARGAUX (MARGO)	RECEIVED FINAL NOTICE TWO DAYS BEFORE DISCONNECT DATE	08/31/2016	09/01/2016
118	UNKNOWN, JORDAN	COULD NOT REACH CUSTOMER	08/29/2016	09/02/2016
136	GALLOR, ROBERTA	TRYING TO GET SERVICE SET UP, CANT GET BASIC AND LIFELINE	09/01/2016	09/02/2016
4743	CONKLIN, WILLIAM	CUSTOMER RECEIVED A CHECK LAST WEEK THEN A BILL FOR SERVICE	08/16/2016	09/06/2016
147	ZOBEL, KELLY	LOOKING FOR ASSISTANCE	09/06/2016	09/06/2016

153	NYE, JASON	NEEDS ARRANGEMENT - DID NOT RESPOND TO EMAIL	09/06/2016	09/06/2016
133	WAGGONER, SHAWNA	PROBLEMS WITH SHUT OFF AFTER PAYMENT	08/31/2016	09/06/2016
148	JACKSON, RICK	CUSTOMER TO RELAY NAME AND NUMBER TO BROTHER SO I CAN OPEN COMPLAINT	09/06/2016	09/06/2016
151	AYALA, O'LIBIA	NON-JURSIDICTIONAL COMPLAINT	09/06/2016	09/06/2016
144	GREENMAN, PAUL	QUESITONS ABOUT PROPERTY EASEMENTS	09/02/2016	09/06/2016
140	BELL, CODY	NON-JURISDICTIONAL COMPLAINT	09/02/2016	09/06/2016
4777	POWERS, LINDA	CUSTOMER IS HAVING ISSUES CALLING SISTER IN CALIFORNIA	08/25/2016	09/06/2016
1963	ELLIOTT, JANET	POOR QUALITY SERVICE FROM A 2-YEAR-OLD TEMPORARY PHONE LINE	09/25/2014	09/07/2016
134	MYRICK, NANCY	NO CONTACT, THEY DID NOT RETURN MESSAGES	09/01/2016	09/07/2016
159	RICHINS, DWIGHT	INQUIRY: WHO REGULATES SEWER RATES FOR CITY SEWER	09/07/2016	09/07/2016
157	WILLIAMS, TYE	IDHW HAS A CLIENT WITH BILL FROM PREVIOUS ADDRESS - NEEDS TIME	09/07/2016	09/07/2016
4768	FUSSELMAN, DUANE	CUSTOMER IS CONCERNED THAT HIS USAGE IS TOO HIGH IN NEW APT.	08/23/2016	09/07/2016
137	BRUGGENKAMP, CAROL	TRYING TO GET DOUBLE PAYMENT REFUNDED	09/01/2016	09/07/2016
4776	MC DONOUGH, JUNIOR	CUSTOMER FRUSTRATED BY ISSUES IN DEALING W/THE ACCOUNT OF DECEASED RELATIVE	08/25/2016	09/07/2016
141	PETERSON, JOHN (911)	HAS BEEN WITHOUT PHONE SERVICE FOR TWO WEEKS	09/02/2016	09/07/2016
122	BERNAL, CANDELARIA	CUSTOMERS 9/6 NOTICE FOR LD INCLUDES INTERNET, NOT SUBSCRIBED TO INTERNET	08/30/2016	09/08/2016
142	COREY, RACHEL	CANNOT GET IN CONTACT WITH CUSTOMER	09/02/2016	09/08/2016
160	CURRIE, LINDA	TRYING TO GET COMPANY TO SEND BILL	09/07/2016	09/08/2016
155	DRINKER, MARTHA	UNABLE TO GET IN TOUCH WITH CUSTOMER	09/07/2016	09/08/2016
152	TRADITION CUSTOM HOMES	INQUIRY - CAN ANOTHER CONSTRUCTION COMPANY BE USED FOR MAIN LINE INSTALL?	09/06/2016	09/08/2016



149	MOREHEAD, BARBARA	CUSTOMER CLAIMS THAT SHE IS BEING OVER BILLED FOR LONG DISTANCE	09/06/2016	09/08/2016
3419	BUTLER, KEVIN	CUSTOMER RECEIVES DIFFERENT ANSWERS ON IF PROPERTY IS IN CO. TERRITORY	08/02/2016	09/08/2016
1402	RONNING, SHELLY		09/09/2016	09/09/2016
138	GOODMAN, SHARON (911)	DEBIT OF \$543.33 INCORRECTLY APPLIED TO CUSTOMERS ACCOUNT	09/01/2016	09/09/2016
146	THOMPSON, TERRY	CUSTOMER IS AWAITING A REFUND CHECK	09/02/2016	09/09/2016
121	FULLMER, WILLIAM	INQUIRY: SERVICES NOT CHARGED AS PROMISED	08/29/2016	09/12/2016
1405	BARKER, ELSA	RESOLVED PRIOR TO CONTACT	09/12/2016	09/12/2016
1406	ALISON BLAKE GROUP, INC.	PAYMENT MAILED TO IPUC	09/12/2016	09/12/2016
1404	CANTRELL, TIM	RUPERT CITY WATER, NON REGULATED - SULPHUR SMELL AND BROWN STAINS	09/12/2016	09/12/2016
150	MC DOWELL, RICHARD	NO CONTACT, THEY DID NOT RETURN MESSAGES	09/06/2016	09/12/2016
4766	SOUTHER, CHERE	TRYING TO GET AN ARRANGEMENT SET UP	08/23/2016	09/12/2016
163	O DONNELL, DAVID	UNABLE TO GET IN TOUCH WITH CUSTOMER - THOUGHT HE WAS CALLING UTILITY	09/09/2016	09/13/2016
1412	RICHMAN, TOM	NON- JURISDICTIONAL COMPLAINT	09/13/2016	09/13/2016
161	BUSCH, ASENTAH	STILL HAVING PROBLEMS WITH BILLING, WOULD LIKE OUT OF CONTRACT	09/07/2016	09/13/2016
1417	TSIOMA, NADEZHDA (NADIA) 911	(INQUIRY) WOULD IPC BE WILLING TO DO AN ARRANGEMENT?	09/13/2016	09/13/2016
1411	ROBINSON, AMY	TRYING TO GET ASSISTANCE TO PAY BILL	09/13/2016	09/13/2016
1424	CLINTON, CHERI (911)	COMPANY WILL NOT ALLOW ADDITIONAL TIME TO PAY BILL	09/14/2016	09/14/2016
1413	LEE, LISA	UNABLE TO GET IN TOUCH WITH CUSTOMER	09/13/2016	09/14/2016
156	LUCKY, BEVERLY	NEEDS PAYMENT ASSISTANCE AND A PAYMENT ARRANGEMENT	09/07/2016	09/14/2016

165	IVERSON, DOUG	SUBCONTRACTOR DAMAGED SPRINKLER SYSTEM	09/09/2016	09/14/2016
145	MASTERMAN, LOIS	LOST LIFELINE CREDIT BUT HAS REAPPLIED THREE TIMES	09/02/2016	09/14/2016
1419	BROWN, GLORIA	POSSIBLE LEAK, BILL WAS HIGH AT \$69.00, SHE WILL CALL BACK IF NECESSARY	09/14/2016	09/14/2016
164	HOGUE, TIM	COMPANY REVISED PROGRAM OFFERING ADJUSTMENTS IN BILL FOR LEAKAGE	09/09/2016	09/14/2016
1414	DIAMOND COURT APARTMENTS	QUESTIONS ABOUT UTILITY RATE CASES	09/13/2016	09/14/2016
1403	UNKNOWN, MORAINÉ	NO CONTACT, THEY DID NOT RETURN MESSAGES	09/12/2016	09/14/2016
168	NAMPA WATER WORKS	WANTS TO KNOW ABOUT THEFT OF SERVICE GUIDELINES	09/09/2016	09/14/2016
135	ROBERTS, VERL	OBJECTS TO PRICING & EARLY TERMINATION FEES	09/01/2016	09/14/2016
1425	CHICKADEE WIRELESS	QUESTIONS ABOUT WHOLESALE RATES	09/14/2016	09/15/2016
1426	WILLIAMS, EDNUMD	CUSTOMER HANGS UP ON ME DURNIG MY GREETING	09/15/2016	09/15/2016
1427	LAKE VIEW WATER	HAD QUESTIONS REGARDING BILLING	09/15/2016	09/15/2016
1428	RICHARD, REYNA	INQUIRY: LOOKING FOR ASSISTANCE WITH HEATING OIL	09/15/2016	09/15/2016
1429	BURNETT, RHONDA	WANTING PHONE LINE REMOVED FROM PROPERTY	09/15/2016	09/15/2016
1432	WILKINS, RILEY	CUSTOMER WOULD LIKE TO START A DSL NETWORK IN CASCADE	09/16/2016	09/16/2016
1433	CARMAN, LOUISA	QUESTIONS ABOUT VOIP/CABLE REGULATION	09/16/2016	09/16/2016
167	OOST, TIMOTHY	NO CONTACT FROM CUSTOMER	09/09/2016	09/16/2016
1440	HANZ, CAROL	BACKUP WELL FOR SYSTEM IS NOT OWNED OR CONTROLLED BY COMPANY	09/19/2016	09/19/2016
1447	BAHEM, JAMIEE	PAYMENT SENT TO COMMISSION BY MISTAKE	09/19/2016	09/19/2016
1434	VAN ORDEN, BOBBI JO	COMPONENT FAILURE IN METER READS ONLY HIGH USAGE, NO REBILL	09/16/2016	09/19/2016
1445	VILLA, DEVIN	QUESTIONS ABOUT COMPANY RATES, PER LOT, PER CONNECTION, PER CUSTOMER	09/19/2016	09/19/2016

1418	KUYKENDALL, PEGGY (911)	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	09/14/2016	09/19/2016
1437	WAGNER, JASMINE (911)	IPC DID NOT DISCONNECT ON THE DATE THEY SAID THEY WOULD	09/19/2016	09/19/2016
1401	MONETTE, CODY	COLLECTIONS FOR PREVIOUS BILL	09/09/2016	09/20/2016
1450	HEINBACH, MIRANDA (911)	CUSTOMER WAS DISCONNECTED TODAY CLAIMS NO NOTICE	09/20/2016	09/20/2016
1431	EDWARDS, CRYSTAL	NEEDS PAYMENT ASSISTANCE	09/16/2016	09/20/2016
1407	MACFEE, LYNETTE	REQUESTING MORE TIME FOR LEAK DETERMINATION BEFORE BEING DISCONNECTED	09/12/2016	09/20/2016
143	VASQUEZ, WAYNE	RULE VIOLATION UCRR 304 AND 305 - CUSTOMER NEEDS TO MAKE PAYMENT	09/02/2016	09/20/2016
154	JOHNSON, JERRY	INMATE OBJECTS TO HIGH LOCAL RATES CHARGED	09/07/2016	09/20/2016
1439	BAILEY, MARK	BEING REQUIRED TO HOOK-UP METER	09/19/2016	09/20/2016
1444	MANCHA, DONNA	CLOSED WITHOUT CONTACT	09/19/2016	09/20/2016
3434	DAVID, JOY	ON GOING REPAIR ISSUE, BUZZ ON LINE AND BAD INTERNET	08/04/2016	09/20/2016
1409	WIMBERLEY, NEIL	MULTIPLE OUTAGES THIS MONTH	09/12/2016	09/20/2016
1416	BURKHART, CONNIE	MULTIPLE RECENT OUTAGES	09/13/2016	09/20/2016
1421	MULLINS, JENNIFER	COMPANY TO TRENCH IN NEW FACILITIES BEFORE SERVICE CAN BEGIN	09/14/2016	09/20/2016
1430	JOHNSTON, NEWTON	NO CONTACT FROM CUSTOMER	09/16/2016	09/21/2016
1454	ROBBINS, TERRY	INQUIRY: RECEIVED CHECK - FORWARDING TO COMPANY	09/21/2016	09/21/2016
1456	LAVATTA, ROBERT 911	USED UP EMCS , NO MONEY	09/21/2016	09/21/2016
1453	COPP, MONICA	PROBLEMS WITH LAST PAYMENT CANCELLED ARRANGEMENT	09/21/2016	09/21/2016
2752	WARTENBE, GAY	NEEDS PAYMENT ASSISTANCE	09/22/2016	09/22/2016

2748	THOMPSON, RENEE	COMPANY HAS BAD ADDRESS	09/22/2016	09/22/2016
2750	JENSON, BRIAN	CUSTOMER IS HAVING ISSUES RESTORING SERVICE	09/22/2016	09/22/2016
2754	NOH, JEFF	CONTACTED COMMISSION BY MISTAKE	09/22/2016	09/23/2016
2760	MARTINDALE, LEANN	NEEDS SERVICE ON BEFORE WEEKEND	09/23/2016	09/23/2016
2753	ELLIOT, RAY	INQUIRY - HOW TO TRANSFER OWNERSHIP OF COMPANY TO DEVELOPMENT PARTNERS	09/22/2016	09/23/2016
1451	SCHOOLER, MILDRED	TRYING TO GET ARRANGEMENT RESET	09/20/2016	09/23/2016
2759	PONCE, JESUS	PAYMENT MAILED TO IPUC	09/23/2016	09/23/2016
166	ALTMILLER, MARGIE	CUSTOMER WAS REMOVED FROM LIFE LINE	09/09/2016	09/23/2016
2749	PURNELL, LINDA (911)	PHONES HAVE BEEN OUT FOR 3 DAYS, CO. HAS NOT RESPONDED TO EMAIL	09/22/2016	09/26/2016
2766	KOVAC, GINA	WANTS TO BE KEPT UP TO DATE ON WATER ISSUES IN HIDDEN SPRINGS	09/26/2016	09/26/2016
2767	UNKNOWN, KERI	QUESTIONS ABOUT MEDICALS	09/26/2016	09/26/2016
2762	BRANDELL, VANESSA (911)	IPC IS REFUSING TO GRANT CUSTOMER A 3-DAY EXTENSION TO PAY BILL	09/26/2016	09/27/2016
2763	DEWITT, WAYNE	WAS BILLED \$300 BUT DID NOT CAUSE THE INCIDENT TO OCCUR	09/26/2016	09/27/2016
2746	ADRIAN'S CLUB (911)	PHONE NOT WORKING SINCE 9-20	09/21/2016	09/27/2016
1443	GALLAGHER, LEIGH	CLAIMS BILL IS HIGHER THAN IT HAS EVER BEEN - HIDDEN SPRINGS	09/19/2016	09/27/2016
1423	SHARP, SUMALEE	NEEDS HELP IN DETERMINING WHY MOST RECENT BILLING IS SO HIGH	09/14/2016	09/27/2016
1438	LUPO, MICHAEL	NO CONTACT FROM CUSTOMER	09/19/2016	09/27/2016
2768	BARKLEY, PAT	QWE REP BLAMED THE IPUC FOR NOT LETTING COMPANY SEND NOTICE RE: TERMED AGREEMENT	09/26/2016	09/27/2016
158	HUTCHINS, LUCY 911	DISPUTE REGARDING PREVIOUS BILL AND ACCUMULATED PAST DUE BALANCE,	09/07/2016	09/27/2016
158	HUTCHINS, LUCY 911	DISPUTE REGARDING PREVIOUS BILL AND ACCUMULATED PAST DUE BALANCE,	09/07/2016	09/27/2016

2769	LEE, ANGIE (911)	LANDLORD IS THREATENING TO TURN OFF WELL WATER	09/27/2016	09/27/2016
4730	ANDERSON, GLENDA	SERVICE SPORADIC - E911 PROMPTED SHERIFF RESPONSE WHEN NO CALL HAD BEEN PLACED	08/15/2016	09/27/2016
2751	SUDICK, TODD (911)	UPSET WITH DELAY AND HANDLING OF LINE BREAK	09/22/2016	09/28/2016
1446	HOPPOCK, AMY	CLAMIS WATER BILL IS UP 50% IN ONE MONTH - HIDDEN SPRINGS	09/19/2016	09/28/2016
1449	HILLIARD, TRACY	HIDDEN SPRINGS - NO ISSUES FOUND TO CAUSE HIGH BILL	09/20/2016	09/28/2016
2745	ANSELMO-WRIGHT, KRYSTEE 911	POSSIBLE EMC - UP FOR DISCONNECTION TODAY, LITTLE MONEY, NO ARRANGEMENT POSSIBL	09/21/2016	09/28/2016
1436	BEATON, BONNIE	TRYING TO SET UP AN ARRANGEMENT	09/19/2016	09/28/2016
1410	GREY, STANLEY	CUSTOMER CLAIMS HIS USAGE ON THE BILL DOES NOT REFLECT MY ACCOUNT	09/13/2016	09/29/2016
2781	MC NCHACAD, JENERRA	IN NEED OF FINANCIAL ASSISTANCE	09/29/2016	09/29/2016
2774	JOHNSON, ALBERTHA (911)	FIELD TECH WOULD NOT GIVE CUSTOMER TIME TO CALL ABOUT AN ARRANGEMENT	09/28/2016	09/29/2016
2775	TAYLOR, JACK (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	09/29/2016	09/29/2016
1435	MEEK, CAROL	NEW CHARGE SHOWED UP	09/19/2016	09/29/2016
2778	CLINE, KATHY	INQUIRY: CAN A UTILITY REQUIRE SSN # AND DRIVERS LICENSE	09/29/2016	09/29/2016
2780	GLENN, KYLA	CUSTOMER RESOLVED BEFORE I CALLED	09/29/2016	09/29/2016
2782	BRAY, ANDREW (911)	UNITED ELECTRIC CO-OP, NON REGULATED - DISCONNECTED AFTER ARRANGEMENT WAS MADE	09/29/2016	09/29/2016
2757	MANCHA, DONNA	CUSTOMER HAS BEEN CHARGED EVEN THOUGH SHE CLAIMS SERVICE WAS FREE	09/23/2016	09/29/2016
2756	VAPOR MAX	INTERNET SPEEDS AND AVAILABILITY	09/22/2016	09/30/2016
2756	VAPOR MAX	INTERNET SPEEDS AND AVAILABILITY	09/22/2016	09/30/2016
1452	KIRK, SUSAN	ITSAP RECERTIFICATION THROUGH FRONTIER	09/20/2016	09/30/2016
2784	TOTTEN, MELODY	IPC WONT PROVIDE ENERGY AUDIT	09/30/2016	09/30/2016

2770	HECHT, LISA	AC COOL CREDIT DISCONTINUED WITHOUT AUTHORIZATION	09/27/2016	09/30/2016
2772	DYE, TAMMY 911	EMC GRANTED AFTER DISCONNECTION	09/28/2016	09/30/2016
2786	JAQUITH, PAULA (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	09/30/2016	10/03/2016
139	HAHN, JESS	LINE BURY DEPTH IN CUSTOMERS YARD	09/02/2016	10/03/2016
2764	SCHLESSINGER, LEONARD	TRYING TO CANCEL SERVICE AND GET CREDIT REFUNDED	09/26/2016	10/03/2016
1441	WICKS, ERIN	HIDDEN SPRINGS - METER READINGS NOT SHOWING JUSTIFICATION FOR HIGH BILL	09/19/2016	10/03/2016
2783	ADAMS, MICHAEL	INTERNET SPEED - NO JURIS	09/30/2016	10/03/2016
2771	HARROLD, MICHELLE (911)	IN NEED OF NEW PAYMENT ARRANGEMENT	09/27/2016	10/03/2016
2785	LICENSE LOGIX	NEEDS TO CONTACT IDEQ	09/30/2016	10/03/2016
2785	LICENSE LOGIX	NEEDS TO CONTACT IDEQ	09/30/2016	10/03/2016
2795	BERG, TICHELLE	REMINGTON WATER DIST, NON REGULATED - REQUIRING BACKFLOW TESTING-NO SPRINKLER	10/03/2016	10/03/2016
2758	WALROD, DOUG	CLAIMS BILL IS HIGHER THAN QUOTED AND SERVICES ADDED	09/23/2016	10/03/2016
4067	CHARCHAN, KIM LEE	LIFELINE STOPPED, "FREE" CELL PHONE CHARGES; ISSUES WITH RECERTIFICATION	06/30/2016	10/03/2016
3470	WRIGHT, PAULA	FREQUENT OUTAGES - BATTERY BACK-UP NEEDS REPLACEMENT	08/11/2016	10/03/2016
2747	HALL, MICHAEL	ISSUES WITH SERVICE TICKETS, CAUSING CONSTRUCTION DELAYS AND INCREASED COSTS	09/22/2016	10/04/2016
2799	SANDSTROM, CARL	QUESTIONS REGARDING NEW AREA CODE	10/04/2016	10/04/2016
4093	UNKNOWN, CYNTHIA	HAD QUESTIONS REGARDING PAYING PAST DUE BILLS	10/04/2016	10/04/2016
4089	PHELPS, DAVID (911)	INQUIRY: BROKEN ARRANGEMENT, WILL COMPANY MAKE ANOTHER ONE	10/04/2016	10/04/2016
2800	WRIGHT, JEAN	RESOLVED BY CUSTOMER DIRECTLY WITH THE COMPANY	10/04/2016	10/04/2016
2797	STRANDBERG, SHARON	INQUIRY: DOES AVISTA PROVIDE SERVICE TO ATHOL? NO, NORTHERN LIGHTS	10/04/2016	10/04/2016
2796	UNKNOWN, JEWEL	CONTACTED THE PUC BY MISTAKE	10/04/2016	10/04/2016

2788	ALMQUIST, CLAY	HOMESERV AGREEMENT WITH SUEZ, WATER QUALITY AND TASTE AND SMELL ISSUES	09/30/2016	10/04/2016
162	HARMEN SPINAL AND EXTREMITY (911)	CUSTOMER WOULD LIKE TO TRANSFER NUMBER WITHOUT ETF	09/08/2016	10/04/2016
2779	FALLERT, JANIS	CUSTOMER HAS QUESTIONS REGARDING CITY EASEMENT AND FACILITIES PLACEMENT	09/29/2016	10/04/2016
1408	FIELDS AT GRAMERCY APARTMENTS	IPC DOES NOT FOLLOW ALLOCATION INSTRUCTIONS- SINGLE CHECK/MULTIPLE ACCOUNTS	09/12/2016	10/04/2016
2798	HOFFMAN, JEFFERY 911	CALL TO IPUC FROM MOTHER NOT CUSTOMER	10/04/2016	10/04/2016
2792	HATCH, EUGENE	PUMP SERVICE NAMES NEEDS CHANGED & SERVICE ESTABLISHMENT CHARGE WAIVED	10/03/2016	10/04/2016
2793	JAMES, KENNY	MONEY ORDER CASHED BUT NOT CREDITED TO CUSTOMERS ACCOUNT	10/03/2016	10/05/2016
2761	SCOTT, JERROD	CUSTOMER IS NOT HAPPY WITH DSM PROGRAM	09/26/2016	10/05/2016
2787	CLINTON, DENNIS	CLAIMS PHONE SERVICE HAS BEEN DOWN FOR 12-DAYS	09/30/2016	10/05/2016
4096	PILGRIM COVE CAMP	INQUIRY: HAS THERE BEEN A RATE INCREASE FROM LAST YEAR	10/05/2016	10/05/2016
2789	REINHARDT, JEFF	DIVORCED CUSTOMER CHARGED \$14 FEE TO CHANGE NAME ON SERVICE	10/03/2016	10/05/2016
4094	WONDERFUL HOUSE	CUSTOMER SENT CHECK TO COMMISSION	10/05/2016	10/05/2016
2777	EDGEMON, TAMMY (911)	NEED PAYMENT ASSISTANCE OR MEDICAL CERTIFICATE	09/29/2016	10/06/2016
4101	SHEROKE, CHARLES	QUESTIONS ABOUT COLSTRIP INVESTMENTS IN RATE CASE	10/06/2016	10/06/2016
4091	PENROD, MILTON	CANT GET IN TOUCH WITH COMPANY TO CANCEL SERVICE	10/04/2016	10/06/2016
4099	EASON, MORGAN	CUSTOMER CONTACTED PUC BY MISTAKE.	10/06/2016	10/06/2016
4097	FAHRMEYER, STEVEN	FEELS BILL AND REONNECT FEE SHOULD NOT HAVE TO BE PAID IN CASH	10/05/2016	10/06/2016
4102	RUST, STEVE	MADE ONLINE PAYMENT AND THOUGHT EVERYTHING WAS OKAY	10/06/2016	10/07/2016

4111	MAVES, EDWARD	CUSTOMER WOULD LIKE FIBER OPTIC IN HIS NEIGHBORHOOD	10/07/2016	10/07/2016
2773	BAUER, RICHARD	CLAIMS SPEED OF SERVICE HAS DROPPED BELOW WHAT WAS PROMISED	09/28/2016	10/07/2016
4106	NEWTON, MARTIN	CUSTOMER'S WATER WAS OUT LAST NIGHT	10/07/2016	10/07/2016
2794	HENDREN, MONICA	CLOSED WITHOUT CONTACT	10/03/2016	10/07/2016
4108	KELLER, LELAND	FEELS IDAHO FALLS POWER NEEDS TO BE REGULATED	10/07/2016	10/07/2016
4098	NELSON, KYLE	CUSTOMER COMMENT IPC E 16-14	10/05/2016	10/07/2016
4105	THOMPSON, COLE	CLAIMS MEDICAL CERTIFICATE WAS NEVER FAXED TO DOCTOR	10/07/2016	10/10/2016
4118	WINFREY, DANIEL (911)	CUSTOMER RESOLVED ISSUE	10/11/2016	10/11/2016
4116	GRAY, SEDINA (911)	DISPUTING CURRENT BILL - CO. SAYS REQUESTING AN EXTENSION	10/11/2016	10/11/2016
4121	CONTRERAS, DONNA	LOOKING FOR ASSISTANCE TO RESTORE SERVICE	10/11/2016	10/11/2016
4113	SMOCK, CHARLES	NO CONTACT, LEFT INSTRUCTIONS TO CONTACT CITY OR UTILITY	10/11/2016	10/11/2016
4117	HERSON, GEORGE	INQUIRY: MASTER METER WATER, 1 OWNER NOT PAYING THEIR SHARE	10/11/2016	10/11/2016
2790	WILKINS, THEOLA	CUSTOMER WOULD LIKE PAPER BILLS	10/03/2016	10/11/2016
4115	HONDA OF BOISE	CONTACTED THE PUC BY MISTAKE	10/11/2016	10/11/2016
4119	LION, NICKI	CUSTOMER RESOLVED BEFORE I CALLED	10/11/2016	10/11/2016
1422	MOON, JUDY M.	CUSTOMER BEING BILLED AFTER DISCONTINUING SERVICE	09/14/2016	10/11/2016
4103	HOGGAN, ANDREW	CUSTOMER RECEIVED A BILL FOR SERVICE HE DID NOT TAKE	10/06/2016	10/12/2016
4109	BROUILLARD, CLAIRE	CUSTOMER HAS DISCONNECT FROM FRONTIER BUT SERVICE IS WITH AT&T	10/07/2016	10/12/2016
2755	HOLLAND, PAUL	INQUIRY: HOW CAN THE USERS FIND OUT THE BALANCE IN THE WATER ASSN. ACCOUNT	09/22/2016	10/12/2016



4110	NORRIS, GEORGE	NO CONTACT FROM CUSTOMER	10/07/2016	10/12/2016
4127	UNKNOWN, SAFINA	LEFT MESSAGES FOR CUSTOMER - NO CALL BACK	10/12/2016	10/13/2016
4128	ALLAIRE, MICHELE	CUSTOMER HAS NO SERVICE AND LINE IS BACKED UP WITH MUD.	10/13/2016	10/13/2016
4130	WELLER, KATHRYN	LOOKING FOR WEATHERIZATION AND OTHER ASSISTANCE PROGRAMS	10/13/2016	10/13/2016
4095	CALHOUN, JESSICA	TRANSFER OF BILL FROM PRVIOUS ACCOUNT	10/05/2016	10/13/2016
4090	HALL, CYNDEE	DISPUTING CALL TO JAMAICA	10/04/2016	10/13/2016
2765	CARUSO, LAURA	CUSTOMER REPORTED POOR LINE QUALITY AND HAS YET TO HAVE IT REPAIRED	09/26/2016	10/13/2016
4136	LEE, KIMBER	MUST PAY BILL BY PREVIOUS CUSTOMER TO GET CONNECTED	10/14/2016	10/14/2016
4122	BENNETT- SCHWEIZER, ABIGALE (911)	CUSTOMER WAS DISCONNECTED AFTER PAYING BILL ON 10/07/2016	10/11/2016	10/14/2016
4125	BASLINE ASSOCIATION	ASSN. DOES NOT HAVE THE CORRECT INFORMATION TO ACCESS ACCOUNT-IPC WILL NOT HELP	10/12/2016	10/17/2016
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4114	SMITH, BECKY	CUSTOMER WOULD LIKE INFO REGARDING USAGE AT RENTAL	10/11/2016	10/17/2016
4140	SECURUS TECHNOLOGIES INC	COMPANY WOULD LIKE TO FILE USF/TRS FORMS	10/17/2016	10/17/2016
786	ELWYN, EDDY	CONSUMER WANTED INFORMATION ABOUT UNWANTED CALLS	10/18/2016	10/18/2016
4142	BAKER, MARGIE (911)	INQUIRY: CAN'T GET INTO WICAP UNTIL NOV. LOOKING FOR EXTENSION	10/17/2016	10/18/2016
4144	OTTER, MARK (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	10/18/2016	10/18/2016
4143	PATRICK, ANDREW	WAS TRYING TO REACH CO	10/18/2016	10/18/2016
4138	DONOHUE, STACEY	RECEIVED PINK NOTICE; THOUGHT ACCOUNT WAS PAID	10/17/2016	10/18/2016

4126	ALLAN, JANA	BAD METER - COMPANY REBILLED	10/12/2016	10/18/2016
4123	PARKER PORTRAITES INC	DIDNT WANT A CONTRACT, BUT APPEARS TO HAVE ONE	10/11/2016	10/18/2016
4100	FAUTH, ANDREW	NEED EXTENSION OR ASSISTANCE	10/06/2016	10/18/2016
1448	EXCEL FOODS	INQUIRY: CUSTOMER WOULD LIKE VERIFICATION THAT CURRENT ISSUES HAVE BEEN RESOLVED	09/19/2016	10/18/2016
1420	FLETCHER, ANNIE	LD ROUTING CAUSED LD TO BILL TO WRONG CARRIER, CO CREDITED	09/14/2016	10/19/2016
4092	KENT SEARLE FARMS	WANTS FULL REFUND OF OVER-COLLECTION OF FEDERAL EXCISE TAX	10/04/2016	10/19/2016
791	FREY, FALLON (911)	CUSTOMER CLAIMS ARRANGMENT WAS NOT BROKEN	10/19/2016	10/19/2016
785	WEAVER, SANDY	TRYING TO GET SERVICE RESTORED	10/18/2016	10/19/2016
798	HUFFAKER, STEVE	NOT HAPPY ABOUT ALL DAY APPOINTMENT FOR TURN ON	10/19/2016	10/19/2016
800	LILYA, JENNIE	ISSUE WITH CITY BILLING PRACTICES	10/19/2016	10/19/2016
790	MOSQUEDA, PRISCILA	LOOKING FOR ASSISTANCE	10/19/2016	10/19/2016
4135	DOVEL, KELLY (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	10/13/2016	10/20/2016
4137	BURTLOW, ROGER	NON-JURISDICTIONAL COMPLAINT	10/17/2016	10/20/2016
792	ZARTMAN, ALAN (911)	NEEDS PAYMENT ASSISTANCE	10/19/2016	10/20/2016
802	SMITH, ALISSA (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT.	10/20/2016	10/20/2016
4112	JOHNSON, ROB	WAS DISCONNECTED WHILE FOLLOWING COMPANY INSTRUCTIONS	10/07/2016	10/20/2016
4129	CDS STONERIDGE UTILITIES LLC	INQUIRY: CAN SWS CHARGE CONNECTION FEES FOR ADDITIONAL SERVICE-CUSTOMER SIDE	10/13/2016	10/20/2016
2075	RED HORSE MOUNTAIN RANCH	REACURRING OUTAGE PROBLEMS	07/20/2016	10/20/2016
789	GORE, GRANT	NOTIFICATION WAS NOT RECEIVED DUE CLOSE OF PO BOX & OLD PHONE NUMBER	10/19/2016	10/21/2016
793	ROBERTSON, DEBRA	CLOSED WITHOUT CONTACT	10/19/2016	10/21/2016

4107	LINDSEY, SCOTT	CUSTOMER'S CLAIM WAS DENIED	10/07/2016	10/21/2016
794	NEIL, WENDY	CLOSED WITHOUT CONTACT	10/19/2016	10/21/2016
795	SPICER, BONNIE	CLOSED WITHOUT CONTACT	10/19/2016	10/21/2016
808	LICHFIELD, SARA	FISH HAVEN PIPELINE COMPANY - POSSIBLE WATER USERS CORPORATION	10/21/2016	10/24/2016
815	TOLLAND, LUELLA	CUSTOMER WON'T BE ABLE TO SATIFY PREVIOUS ARRANGEMENT	10/24/2016	10/24/2016
811	PAZ, HOLLY (911)	CUSTOMER NEEDS MORE TIME TO PAY AFTER MEDICAL CERTIFICATE ENDED	10/24/2016	10/24/2016
807	STROH, CHRISTINE	LEAK OCCURRED PRIOR TO POLICY CHANGE	10/21/2016	10/24/2016
812	O CONNER, WILLIAM 911	HIGH BILL, OSSIBLE LEAK, NO NOTICES, RECENT SIGN-UP FOR SERVICE	10/24/2016	10/25/2016
788	BEAL, PAMELA	DOES NOT LIKE SUEZ'S AFFILIATION WITH HOME SERVE	10/18/2016	10/25/2016
796	MEGARD, SUSANNAH	BILL SEEMS HIGHER THAN IT SHOULD BE	10/19/2016	10/25/2016
4132	NEWSOM, BOB	SEEKING PHONE SERVICE BUT TOLD IT IS NOT AVAILABLE	10/13/2016	10/25/2016
805	ERICKSON, KAREN 911	EMAIL ONLY - PRIOR BILL, NEEDS MONEY OR ANOTHER APPLICANT	10/21/2016	10/25/2016
814	STREAM, KRISTIE (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	10/24/2016	10/25/2016
819	PLATA, ENRIQUE	TRYING TO GET A LITTLE MORE TIME TO GET ASSISTANCE	10/25/2016	10/25/2016
797	SANDUSKY, G. MARIE	CUSTOMER DOES NOT UNDERSTAND WHY REMOVED FROM BUDGET PAY	10/19/2016	10/25/2016
2776	LARSEN, AMY	MAILING CHANGES SEEM TO HAVE SLOWED DOWN DELIVERY OF BILLS AND NOTICES	09/29/2016	10/25/2016
821	MILLER, BARBARA	PROBLEM MAY BE RESOLVED, CUSTOMER TO CALL BACK IF NECESSARY	10/25/2016	10/25/2016
4081	PITZER, DONNA	INQUIRY: IS IT LEGAL FOR MOBILE HOME PARK TO MASTER METER WATER?	07/05/2016	10/25/2016
4081	PITZER, DONNA	INQUIRY: IS IT LEGAL FOR MOBILE HOME PARK TO MASTER METER WATER?	07/05/2016	10/25/2016
4081	PITZER, DONNA	INQUIRY: IS IT LEGAL FOR MOBILE HOME PARK TO MASTER METER WATER?	07/05/2016	10/25/2016
4081	PITZER, DONNA	INQUIRY: IS IT LEGAL FOR MOBILE HOME PARK TO MASTER METER WATER?	07/05/2016	10/25/2016
803	KIRSCH, JOHN	NO CONTACT, THEY DID NOT RETURN MESSAGES	10/20/2016	10/25/2016

4141	STELCK, KRISTIN (911)	PAYMENT ASSITANCE AND ARRANGEMENT NEEDED	10/17/2016	10/25/2016
4124	CHAVEZ, ARTURO	FEELS BILLS ARE A LOT HIGHER THAN IN THE PAST	10/12/2016	10/25/2016
4104	RALPHS, REYNOLD (REN)	QUESTIONING WHY CUSTOMER HAS TO PAY TO UPGRADE EXISITING LINE	10/06/2016	10/25/2016
822	EVERETT, JESSICA	LOOKING FOR HELP WITH GETTING SERVICE AT NEW ADDRESS	10/25/2016	10/25/2016
2791	WHIPPLE, JOE	WANTS PHONE LINE ON PROPERTY BURIED	10/03/2016	10/25/2016
804	LOVING CARE & MORE	CUSTOMER RESOLVED ISSUE	10/20/2016	10/26/2016
4131	RICHARDS, DEBBIE	TRYING TO FIX MAILING ADDRESS AND FIGURE OUT WHY OLD # IS STILL BILLING	10/13/2016	10/26/2016
832	FRICH, TIM	TOLD I HAVE THE WRONG NUMBER	10/26/2016	10/26/2016
826	UNKNOWN, RANDY	RESOLVED PRIOR TO CONTACT	10/26/2016	10/26/2016
801	SEARS, LINDA (911)	CUSTOMER HEALTH ISSUES, SEVERE FALL RISK WITHOUT POWER	10/19/2016	10/26/2016
816	KELLER, VICTORIA	GOT A PLEDGE FROM CAP, STILL UP FOR DISCONNECTION	10/24/2016	10/26/2016
829	NOGLE, JOHN (911)	DISCONNECTED WITHOUT NOTICE	10/26/2016	10/26/2016
827	LAMBERS, CATHLEEN	CALLED AND CUSTOMER HAD ALREADY TAKEN CARE OF ISSUE -WAS ABLE TO PAY BILL	10/26/2016	10/26/2016
809	HASSELSTROM, CAROL	COMMENTS WATER PRESSURE	10/24/2016	10/26/2016
831	SUMMERS, MELISSA	CITY OF IDAHO FALLS - NO JURIS	10/26/2016	10/26/2016
4134	HARRIGFELD, WILLIAM	INQUIRY: CUSTOMER CANNOT STAY CONNECTED W/CUSTOMER SERVICE TO RESOLVE ISSUE	10/13/2016	10/26/2016
824	COOLEY, KATRINA (911)	BROKEN ARRANGEMENT, NEEDS MORE TIME	10/25/2016	10/26/2016
836	JAMINEZ, KORINNA	PRIOR BILL, REFERRED TO LOCAL ASSISTANCE	10/27/2016	10/27/2016
806	LEE, CINDY	CUSTOMER HAS DISCONNECT SCHEDULED FOR FRIDAY	10/21/2016	10/27/2016
818	GRANT, AARON	NO CONTATC FROMT HE CUSTOMER	10/25/2016	10/28/2016

2129	BITTORF, CYNTHIA (911)	CLAIMED CREDIT CARD PAYMENT WAS MADE ON 10-10-16	10/31/2016	10/31/2016
799	LANTZ, ELIZABETH	TEMPORARY UNBURIED CABLE - CO. UNRESPONSIVE AND UNRELIABLE	10/19/2016	10/31/2016
2130	OLVERA, JORGE (911)	CUSTOMER HAS FAMILY ON HOME DIALYSIS AND NEEDS POWER	10/31/2016	10/31/2016
2131	SANDERS, KATHERINE	CUSTOMER CALLED PUC BY MISTAKE	10/31/2016	10/31/2016
828	MARSH, VIRGINIA	QUESTIONS ABOUT MORATORIUM	10/26/2016	10/31/2016
2132	GALE CONTRACTING SERVICE	CHECK WITH PROPER CO ADDRESS CAME TO COMM ANYWAY	10/31/2016	10/31/2016
2133	WONDERFUL HOUSE	PAYMENT MAILED TO IPUC IN ERROR	10/31/2016	10/31/2016
787	JASPERSON, CINDY	CANT GET ANSWER TO WHY BILL WENT UP THIS MONTH	10/18/2016	10/31/2016
2143	NICOL, JENNA	CUSTOMER HAD QUESTIONS REGARDING LNEXT RATES	11/01/2016	11/01/2016
2135	LEE, PETER	WATER SUBMETERING OR RUBS BILLING	10/31/2016	11/01/2016
2145	MOORE, MIRANDA	DISCONNECTED BECAUSE OF PROR TENANTS UNPAID BILL, CUSTOMER HAS PRIOR BILL	11/01/2016	11/01/2016
2137	COOK, ROBIN	BROKEN ARRANGEMENT DUE TO MISUNDERSTANDING WITH PAY STATION "SAME DAY" PAYMENTS	10/31/2016	11/01/2016
820	RUSSELL, MARK	INQUIRY: CAN A TEMPORARY LINE BE GRANDFATHERED AS A PERMANENT LINE	10/25/2016	11/01/2016
834	BENAVIDEZ, CHEYENNE (911)	CUSTOMER WOULD LIKE TO AVOID DISCONNECTION	10/27/2016	11/01/2016
1442	FARRELL, ANNA	CUSTOMER HAS AN UNUSUAL AMOUNT OF USAGE	09/19/2016	11/01/2016
4120	JOHN'S AUTO CARE CENTER	2 UNSUCCESSFUL ATTEMPTS TO PORT PHONES TO FIBER OPTICS SINCE MARCH	10/11/2016	11/01/2016
2144	CARRICABRU, PATRICIA	CUSTOMER WISHED TO MAKE A COMPLAINT	11/01/2016	11/01/2016
2134	FRY, BARBARA	CANNOT REACH CUSTOMER	10/31/2016	11/02/2016
833	ORNER, CYDNI	PAID PAST DUE AMOUNT AND WAS RECONNECTED	10/27/2016	11/02/2016
823	STROTHMAN, MIKE	CO TRYING TO COLLECT 14 YEAR OLD BILL	10/25/2016	11/02/2016

2147	FTERCKS, SILVIA	NON REGULATED, PRIVATE CO. INSURING SEWER AND WATER LINES	11/02/2016	11/02/2016
830	BUSH, DAMON	CUSTOMER SETUP PAYMENT ARRANGEMENT & DISCONNECTION WAS CANCELED	10/26/2016	11/02/2016
840	MATIAS, LEO	NO CONTACT, THEY DID NOT RETURN MESSAGES	10/31/2016	11/02/2016
825	SEVIK, BRADFORD	CLOSED WITHOUT RESPONSE	10/26/2016	11/02/2016
837	CORNISH, CRYSTAL	CUSTOMER CLAIMS TO NOT HAVE RECEIVED A BILL	10/28/2016	11/02/2016
813	BRANDT, JUDY	CLAIMS RESIDENTIAL SERVICE SHOULD HAVE BEEN SETUP WHEN REQUESTED IN JUNE 2015	10/24/2016	11/02/2016
2150	UNKNOWN, J T	PROPANE - NO JURIS	11/02/2016	11/03/2016
2153	LOO, SIN MING	CUSTOMER COMMENTED ON COMPANY NET-METERING MEETING	11/04/2016	11/04/2016
2136	SEAVER, MATT	SERVICE DISCONNECTED AFTER PAYMENT WAS MADE	10/31/2016	11/07/2016
2154	MORIN, RICARDO	QUESTIONING SUB METERING FOR NON TRANSIENT SPOTS IN RV PARK	11/07/2016	11/07/2016
2158	TERRY, AL	INQUIRY: DAUGHTERS FURNACE WAS RED TAGGED-LOOKING FOR INFORMATION	11/07/2016	11/07/2016
2158	TERRY, AL	INQUIRY: DAUGHTERS FURNACE WAS RED TAGGED-LOOKING FOR INFORMATION	11/07/2016	11/07/2016
2148	BRANNON, DUSTIN	NO CONTACT, THEY DID NOT RETURN MESSAGES	11/02/2016	11/08/2016
2139	KING, SEAN	NO CONTACT, THEY DID NOT RETURN MESSAGES	10/31/2016	11/08/2016
2163	UNKNOWN, MICHELLE	CUSTOMER DID NOT NEED ASSISTANCE	11/08/2016	11/08/2016
2161	MOOERS, LISA	WAS TRYING TO CALL THE CO	11/08/2016	11/08/2016
2155	GARCIA, HERLINDA (911)	CUSTOMER IS UP FOR DISCONNECTION BECAUSE OF PRIOR BILL	11/07/2016	11/08/2016
758	HK HYDRO ELECTRIC	OBJECTS TO O&M COSTS ASSOCIATED WITH INTERCONNECTION AGREEMENT	07/14/2016	11/08/2016
2170	SCHULTZ, GENE	LOOKING FOR ASSISTANCE TO GET SERVICE RESTORED	11/09/2016	11/09/2016
2171	BUDELL, DAWN	NEEDS PAYMENT ASSISTANCE	11/09/2016	11/09/2016

2167	MIHM-EVANS, ANDREA	INQUIRY: DENIED FLOOD DAMAGE CLAIM - BROKEN WATER MAIN	11/09/2016	11/09/2016
2168	PAGE, JACKIE	MADE PAYMENT AND WAS RECONNECTED	11/09/2016	11/09/2016
835	NEIWERT, MARY	CUSTOMER IS QUESTIONING PRICES/SERVICES/DISCOUNTS THAT COMPANY HAS OFFERED	10/27/2016	11/09/2016
2149	MC DANIEL, STATEN	UNABLE TO GET IN TOUCH WITH CUSTOMER - LEFT MESSAGES NO CALLS RETURNED	11/02/2016	11/09/2016
2172	TURNER, BOB	CENTURYLINK COULD NOT EXPLAIN WHY IDAHO IS MOVING TO A NEW AREA CODE	11/09/2016	11/09/2016
2166	SEBERT, DAVE	QUESTIONS ABOUT EASMENTS AND GETTING SERVICE	11/09/2016	11/09/2016
2138	MILLIES BAR & GRILL	HAVING ISSUE RESOLVING OWNERSHIP OF ACCOUNT	10/31/2016	11/09/2016
2152	KANE, SANDRA	CLOSED PENDING CONTACT FROM CUSTOMER	11/04/2016	11/10/2016
2159	WIGHTMAN, SHEILA	FRAUDULENT CHARGES	11/07/2016	11/10/2016
2160	CASEEDO, KAREN	CLOSED WITHOUT CONTACT	11/08/2016	11/11/2016
2165	SCHWENDIMAN, TAYLOR	NO CONTACT, THEY DID NOT RETURN MESSAGES	11/08/2016	11/14/2016
2173	MILLER, CAL	NO CONTACT, BAD CBR	11/14/2016	11/14/2016
2174	CORMIER, JOSH	CALLED THE PUC BY MISTAKE	11/14/2016	11/14/2016
2175	REYNOLDS, BRAD	INQUIRY - WILL CURRENT PHONE NUMBER BE ALLOWED TO KEEP AREA CODE 208	11/14/2016	11/14/2016
838	UNIVERSITY CITY PROPERTY MANAGMENT	CLAIMS NOT THE RESPONSIBLE PARTY THAT CAUSED DAMAGE	10/28/2016	11/14/2016
2176	DAVIS, BRAD	CUSTOMER WAS NOT HAPPY WITH THE COST OF A LINE EXTENSION	11/14/2016	11/14/2016
4745	HARMSON, STEVE	CO BILLING FOR 2 METERS ONLY ONE ON SITE	08/17/2016	11/14/2016
3473	MILLER, RON	CONNECTED TO CLEARWATER AND WANT TO SWITCH TO AVISTA	11/15/2016	11/15/2016
2180	ROBERTS, MARK	LANDLORD DIVIDING WATER BILL AMONG TENANTS	11/14/2016	11/15/2016
2178	WILSON, LESLIE A	BILLED EXTRA MONTH, THEN LATE FEE AFTER DISCONNECTING SERV	11/14/2016	11/15/2016
2177	DRESSER, LINDA (911)	CUSTOMER CAN NOT AFFORD LEVEL PAY AMOUNT, DISPUTING THE AMOUNT OF USAGE	11/14/2016	11/15/2016

3474	KUEHMICHEL, RYAN	CUSTOMER CANNOT SEEM TO GET SERVICE INSTALLED	11/15/2016	11/15/2016
2184	DOOLEY, MARK	SPRINT CHARGING \$700 ETF FOR A LOANER PHONE	11/15/2016	11/15/2016
2181	LINK, JOE	CUSTOMER RESOLVED ISSUE PRIOR TO CONTACT	11/15/2016	11/15/2016
2141	JOHNSON, TRENT 911	NEEDS ASSISTANCE FOR HIGH BILL,, PENDING DISCONNECTION	11/01/2016	11/16/2016
3475	HILL, REGGIE	NOT HAPPY WITH FEE TO PAY BY PHONE	11/15/2016	11/16/2016
2151	ZIMMERMANN, VIRGINIA	LOST POA, COMPANY HAS NOT COMPLETED REQUESTED ACTIONS	11/02/2016	11/16/2016
2164	ROOF, DANIEL	TUESDAY, NOVEMBER 15, 2016 11:13 LEFT A MESSAGE	11/08/2016	11/16/2016
3477	ZAMORA, JERRI	NEEDS PAYMENT ASSISTANCE	11/16/2016	11/16/2016
3481	RAINEY, DAN	NOT HAPPY WITH CIITES NEW NOTICE AND DEPOSIT RULES	11/16/2016	11/16/2016
3482	KRISTEN	CAN'T AVOID ETF DUE TO CLOSE OF OFFICE	11/16/2016	11/16/2016
4133	TETRO, JOHN	BLOWN DIAPHRAGM - REBILLED \$92.55	10/13/2016	11/16/2016
2169	KELLAR, ROBBIE	CHARGES FOR REPAIR TO EQUIPMENT AFTER CUSTOMER CUT UP FALLEN TREE	11/09/2016	11/16/2016
3479	MARAVILLA, JORITA	NOT HAPPY ABOUT POWER POLE IN ALLY SAME ISSUE AS 2015	11/16/2016	11/17/2016
3480	FREIHOEFER, MORGAN (911)	NEEDS PAYMENT ASSISTANCE	11/16/2016	11/17/2016
810	DEPREY, ELLEN	BILLED RECONNECTION CHARGES IN ERROR	10/24/2016	11/17/2016
2162	WYMAN, JON (911)	WALK-IN, DISCONNECTED W/O NOTICE, NO PHONE	11/08/2016	11/17/2016
3488	RONTAVITCH, MARIA	RECONNECTED PRIOR TO CONTACT	11/18/2016	11/18/2016
3484	KOOTENAI COUNTY WATER DISTRICT	KOOTENAI COUNTY WATER DISTRICT # 1 - NO JURISDICTION	11/16/2016	11/18/2016
3484	KOOTENAI COUNTY WATER DISTRICT	KOOTENAI COUNTY WATER DISTRICT # 1 - NO JURISDICTION	11/16/2016	11/18/2016
2179	YOHEY, CHRISTOPHER	CLOSED WITHJOUT CONTACT	11/14/2016	11/18/2016



3492	TOLAND, LUELLA (911)	CUST RECEIVED NOTICE AFTER DISCONNECTION DATE, THOUGH ISSUE WAS RESOLVE EARLIER	11/21/2016	11/21/2016
3496	LAIRD, STEPHANIE	RECEIVING UNWANTED TEXT MESSAGES - CELL PHONE	11/21/2016	11/21/2016
3497	RAINEY, DAN	CABLEONE-HIGHER INTERNET LEVELS BECAUSE OF OVERAGES	11/21/2016	11/21/2016
3490	WORMAN, LORI	NEEDS PAYMENT ASSISTANCE	11/18/2016	11/21/2016
2182	ANDERSON, TUCKER	CUSTOMER WOULD LIKE EASIER ACCESS TO IPC STANDARDS FOR CONSTRUCTION	11/15/2016	11/21/2016
3495	URRIZAGA, FAWNIA (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	11/21/2016	11/21/2016
3505	PEDERSON, MELONIE 911	CUSTOMER UNKNOWINGLY PAID CURRENT BILL IN ADDITION TO PAST DUE AMOUNT	11/22/2016	11/22/2016
3494	ANCELL, BRIAN	COMPANY DIDN'T FOLLOW UP ON MIS-APPLIED FUNDS	11/21/2016	11/22/2016
3501	BONDE, ALAN	NEW HVAC AND REFIRGERATOR SHOULD LOWER BUDGET BILL IN FUTURE	11/22/2016	11/22/2016
3504	ZIER, RICK	DISPUTES RULING ON DAMAGE CLAIM	11/22/2016	11/22/2016
839	STEMPF, CRAIG 911	BROKEN PREVIOUS ARRANGEMENTS	10/28/2016	11/22/2016
3498	MARSHALL, DANIEL	FACILITIES SERVING THE PROPERTY WERE REMOVED	11/22/2016	11/23/2016
3502	VESCIANO, LISA (911)	CUSTOMER WAS DISCONNECTED WITHOUT NOTICE	11/22/2016	11/23/2016
3506	CHAVEZ, LINDA (911)	INQUIRY: WILL COMPANY DO AN ARRANGEMENT	11/22/2016	11/23/2016
3493	WALLRADE, DOUG	UNABLE TO CONTACT - CALLED AND NO ANSWER	11/21/2016	11/23/2016
3509	GRIGGS, JANINE	UNABLE TO GET IN TOUCH WITH CUSTOMER	11/23/2016	11/23/2016
3507	ATWOOD, TIANA	NEEDS PAYMENT ASSISTANCE	11/23/2016	11/23/2016
2156	SEABOURN, ANN	INTERNET CONNECTIVITY AND LIFELINE QUESTION	11/07/2016	11/23/2016
3483	NICHOLS, ZACH	CUST COULD NOT CALL CELL PHONES, CSR TELLING THEM HAD TO PURCHASE LD SERVICE	11/16/2016	11/23/2016
3489	HILTON, FRANK	CUSTOMER WAS CHARGED FOR ETF BY MISTAKE	11/18/2016	11/23/2016

3499	REDFIELD, TAMMY	INTERNET REGULATIONS - NO JURIS	11/22/2016	11/25/2016
3487	VANCOUR, RAY	CUSTOMER HAS QUESTIONS ABOUT A TRANSFORMER UPGRADE.	11/17/2016	11/28/2016
3486	MARKS, KATRINA	CUSTOMER IS HAVING BILLING ISSUES	11/17/2016	11/28/2016
3478	YORK, ERNEST	CUSTOMER CLAIMS COMPANY IS CHARGING FOR AN EXTRA MONTH OF BILLING	11/16/2016	11/28/2016
817	FIORE, ALICE	CSR CLAIMS CUSTOMER BREAKING DEFAULT EMAIL CONTRACT, CAUSING HIGHER BILL	10/24/2016	11/28/2016
2142	THOMAS, GEORGE	INQUIRY: QUESTION ON WHERE LD BOUNDARIES ARE	11/01/2016	11/29/2016
3511	RUSS, STEVE	CO REQUESTING MONEY FOR TRANSFORMER UPGRADE	11/28/2016	11/29/2016
3518	COSTA, KYLE	NEEDS TO ENROLL IN WINTER PAYMENT PLAN AND ENERGY ASSISTANCE	11/29/2016	11/29/2016
3519	LYNESS, SCOTT (911)	IPC WOULD NOT GIVE A SPECIFIC TIME WHEN SERVICE WOULD BE TURNED ON	11/29/2016	11/29/2016
3521	SMITH, JOSH	QUESTIONS ABOUT REG AND CO OPS	11/29/2016	11/29/2016
3528	WILLIAMS, KRIS	INQUIRY: NON REGULATED - CUST WOULD NOT SWITCH TO A SMART METER	11/30/2016	11/30/2016
3520	SHEPARD, BRANDI (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	11/29/2016	11/30/2016
3527	BROWN, BRYAN	CITY OF GARDEN CITY - NO JURIS	11/30/2016	11/30/2016
3517	DURAND, VICKIE	CUSTOMER RESOLVED COMPLAINT	11/29/2016	11/30/2016
3503	HOWLAND, STEVE (911)	CUSTOMER HAS NOT HAD SERVICE IN 7 DAYS	11/22/2016	11/30/2016
3514	DAY, WALLY	COMPANY OFFERED GIFT CARD WITH DIRECTV ENROLLMENT WAS NEVER RECEIVED	11/28/2016	12/01/2016
2183	PETERS, DAVID	BILLING FOR RETURNED MODEM 8 MONTHS LATER	11/15/2016	12/01/2016
3523	PETERSON, CINDY	INQUIRY: CO. POLICY WHEN A 2ND PAYMENT IS MADE, THE FIRST CHECK NOT RECEIVED	11/29/2016	12/01/2016
4778	BURR, JOHN	QUESTIONING REBILLING	11/30/2016	12/01/2016
3526	WILSON, NICOLE	NEEDS PAYMENT ASSISTANCE	11/30/2016	12/01/2016
4780	THEWATT, DENNIS	CUSTOMER HAS NON-REGULATED DIRECT TV/ATT INTERNET COMPLAINT	12/01/2016	12/01/2016

3525	MYERS, DALE 911	SERVICE OUT MORE THAN A WEEK	11/30/2016	12/01/2016
3522	NEWMAN, KIM (911)	OUT OF SERVICE FOR A WEEK	11/29/2016	12/01/2016
3491	PATE, DIANA	METER CHANGED OUT AND LOST SERVICE	11/18/2016	12/02/2016
2140	ST MARY'S PARISH	COMPANY DEMANDING ETF, CANNOT SHOW AUTHORIZATION FOR CANCELLED AGREEMENT	11/01/2016	12/02/2016
3508	CHRISTENSEN, ED	DISPUTING LATE FEES & CHARGES ASSESSED SINCE ORIGINAL ISSUE WAS RESOLVED	11/23/2016	12/02/2016
3510	MEYER, ROB	SEVERAL BILLING QUESTIONS/ISSUES	11/23/2016	12/05/2016
3485	BALLOU, VIRGINIA	CLAIMS CLOSED ACCOUNT WAS PAID IN FULL	11/17/2016	12/05/2016
3500	GRATTON, PENNY	INQUIRY: WHO REMOVES GRAFFITI PAINTED ON PHONE BOXES	11/22/2016	12/05/2016
4787	FISCHER, PAUL	COMPANY WOULD NOT SCHEDULE INITIAL SERVICE CONNECTION AFTER HOURS	12/02/2016	12/05/2016
3524	CHADWICK, CHRISTINA	NO CONTACT, COULD NOT REACH, VM FULL	11/30/2016	12/05/2016
3512	WISE, JODI (911)	OUT SINCE 11/23, COMPANY CLAIMS LINE IS FIXED- CANCELED TICKETS-RESTORED 11/29	11/28/2016	12/05/2016
4779	ELLENWOOD, CYNTHIA (911)	CUSTOMER NEEDS ARRANGEMENT OR MEDICAL CERTIFICATE	11/30/2016	12/05/2016
4791	POYSER, MORGAN	BROADBAND AND VOIP SERVICES - NO JURIS	12/05/2016	12/06/2016
4793	SLIDER, THOMAS	CUSTOMER WOULD LIKE TO BUILD A DAM.	12/06/2016	12/06/2016
4802	WONENBERG, RICHARD (911)	CUSTOMER WOULD LIKE SERVICE RESTORED FASTER	12/06/2016	12/06/2016
4803	BROOK, CLINT	IDAHO FALLS ELECTRIC LIGHT - NO JURISDICTION	12/06/2016	12/06/2016
3516	SCHULZ, USTO	TRYING TO GET OLD NUMBER WORKING AT NEW ADDRESS	11/29/2016	12/07/2016
2146	MUMM, ERIKA	CENTURYLINK WILL NOT RELEASE CUSTOMERS NUMBER TO DIFF. LD CARRIER	11/01/2016	12/07/2016
4783	HAIL, REBECCA	NEEDS PAYMENT ASSISTANCE	12/02/2016	12/07/2016
4781	COLE, BARBARA	NO CONTACT, THEY DID NOT RETURN MESSAGES	12/01/2016	12/07/2016

4796	CUNNINGHAM, RANDLE	NEW MICROWAVE PANELS ON CELL TOWER ARE AFFECTING PEOPLE AND ANIMALS IN THE AREA	12/06/2016	12/07/2016
4809	UNKNOWN	CUSTOMER CLAIMS THERE IS NO ISSUE	12/08/2016	12/08/2016
4811	WELLS, VALERIE	IN NEED OF PAYMENT ASSISTANCE	12/08/2016	12/08/2016
4812	D, STEPHANIE	CUSTOMER HAS QUESTIONS ABOUT HOUSING DEPOSIT	12/09/2016	12/09/2016
4815	BROWER, TONI 911	CUSTOMER NEEDED TO SIGN UP FOR MORATORIUM BECAUSE PENSION CHECK IS DELAYED	12/09/2016	12/09/2016
3515	WINTER, JENNIE	PROBLEMS GETTING NEW SERVICE PAID FOR	11/28/2016	12/09/2016
3513	BENCICH, ROBYN	CUSTOMER CAN HARDLY USE THE PHONE BECAUSE OF LINE QUALITY	11/28/2016	12/09/2016
4800	NAVARRO, WILLIAM (911)	NO CONTACT FROM CUSTOMER	12/06/2016	12/12/2016
4814	ANDREW, ALLAN	IS PUC FORCING COMPANY TO MAKE CUSTOMERS UPGRADE INTERNET PLANS	12/09/2016	12/12/2016
4805	AUBLE JOLICOEUR & GENTRY	HIDDEN LAKES - FORMERLY THE IDAHO CLUB - NO JURIS AT THIS TIME	12/07/2016	12/12/2016
4808	PUTMAN, HOLLIS	INQUIRY/COMMENT: ACCELERATED DEPRECIATION OF VALMY	12/08/2016	12/12/2016
4813	DAVIS, MONIQUE	MONDAY, DECEMBER 12, 2016 10:03 LEFT A MESSAGE	12/09/2016	12/12/2016
4782	BUSBEE, NICK	INQUIRY - WOULD LIKE 20 YEAR HISTORY OF IDAHO POWER RATE INCREASES	12/01/2016	12/13/2016
4798	SAENGER, L	ANGRY LETTER TO CEO IF IDAHO POWER COMPANY SENT HERE	12/06/2016	12/13/2016
4818	STONE, AMANDA	QUESTIONS FOR ITSAP AND CURRENT BENEFITS AND QUALIFICATIONS	12/12/2016	12/13/2016
4804	HARDY, JERRY	DOES NOT UNDERSTAND WHY HIS BILL KEEPS INCREASING	12/07/2016	12/13/2016
4788	O NEIL, ROBIN	CLAIMS ACCOUNT BALANCE SHOULD BE ZERO	12/05/2016	12/13/2016
4810	BOTTS, SHELIA	LINE OUT OF SERVICE - CO. STILL BILLING - CUST REQUESTED DISCONNECT	12/08/2016	12/14/2016
4785	MURPHY, JOHN	CUSTOMER FAILED TO DISCONTINUE SERVICE AND REFUSES TO PAY BILL	12/02/2016	12/14/2016
4824	KREBILL, ANGELA (911)	UNABLE TO GET IN TOUCH WITH CUSTOMER	12/13/2016	12/14/2016

4828	BELTING, MICHAEL	CUSTOMER WOULD LIKE MORE INFORMATION PERTAINING TO SCHEDULED OUTAGE	12/13/2016	12/14/2016
4830	MANAHAN, MARK	INQUIRY - AAM CHARGES AND ELIMATING THE CUSTOMER CHARGE	12/14/2016	12/14/2016
4823	DEARBORN, JOAN	NON-JURISDICTIONAL COMPLAINT	12/13/2016	12/15/2016
4820	TROGDEN, DONALD 911	SNIP FOR NO PAYMENT, SERVICE REMOVED , THEN RESTARTED WITH OLD NUMBER	12/12/2016	12/16/2016
173	JONES, DENISE	CUSTOMER REFUSES TO PAY SUEZ BILL IN EITHER CASH OR MONEY ORDER	12/16/2016	12/16/2016
4801	JONES, BERNARD (TODD)	OUTAGE DUE TO TRANSMISSION LINE FAILURE, LOCAL REPAIRS NOT BEING DONE	12/06/2016	12/16/2016
4829	REDFIELD, TAMMY	FEELS IDAHO POWER RATES ARE TOO HIGH	12/14/2016	12/16/2016
4786	MC BRIDE, KENT	LAST EMPTY LOT GETS TO UPGRADE THE TRANSFORMER	12/02/2016	12/16/2016
171	ALLEN, DIANE	CLAIMS BILL WENT UP WITH NO ADVANCE WARNING - VERZION WIRELESS	12/15/2016	12/16/2016
172	DAHLBERG, NICK	QUESTIONS ABOUT GIS MAPPING FOR UTI;LITIES	12/16/2016	12/16/2016
4784	COMMUNITY REAL ESTATE COMPANY	LOST BUSINESS DUE TO SERVICE DISRUPTIONS, CANCELLATION OF AGREEMENT, EFT	12/02/2016	12/16/2016
4832	BIG DOG SOLAR ENERGY	INQUIRY: WHAT THE PROCESS/FEASIBILITIES/POSSIBILITIES OF COGENERATION	12/15/2016	12/19/2016
4821	DELAUNE, THOMAS	CLAIMS BILL IS HIGHER THAN QUOTED	12/13/2016	12/19/2016
178	HOFFMAN, MIKE	INTERNET DOWN SINCE SATURDAY (12/17), CO. WOULD NOT SEND REPAIR UNTIL MONDAY	12/19/2016	12/19/2016
187	LEARSCH, ROBERT	CUSATOMER HAD TROUBLE GETTING TECH TO SHOW UP FOR REPAIR	12/20/2016	12/20/2016
4826	BURNS, CHASE	NO CONTACT FROM CUSTOMER	12/13/2016	12/20/2016
4790	TRAIL, RUSTY	LONG TERM INTERMITTENT SERVICE, MIDDLE OF THE NIGHT PHONE CALLS	12/05/2016	12/20/2016
4790	TRAIL, RUSTY	LONG TERM INTERMITTENT SERVICE, MIDDLE OF THE NIGHT PHONE CALLS	12/05/2016	12/20/2016
4799	HARDEN, JOHN (911)	CUSTOMER RECEIVED A DISCONNECT NOTICE AFTER BILL WAS PAID	12/06/2016	12/20/2016
4139	TRAIL, TERRIE	LONG TERM INTERMITTENT SERVICE, MIDDLE OF THE NIGHT PHONE CALLS	10/17/2016	12/20/2016

4139	TRAIL, TERRIE	LONG TERM INTERMITTENT SERVICE, MIDDLE OF THE NIGHT PHONE CALLS	10/17/2016	12/20/2016
180	SHOSHONE - BANNOCK TRIBE	RESOLVED PRIOR TO CONTACT	12/19/2016	12/20/2016
182	CARNEY, RICHARD	CITY OF TWIN FALLS - NO JURIS	12/20/2016	12/20/2016
4789	FISCUS, DON	POOR LINE QUALITY / DROPPED CALLS / UNCOMPLETED INCOMING CALLS	12/05/2016	12/20/2016
169	HULL, MIKE	NO CONTACT FROM CUSTOMER	12/15/2016	12/20/2016
191	MAHHONEY, JOHN	OBJECT TO PRICING AND WINTER DISCONNECTION POLICES	12/21/2016	12/21/2016
177	LAKE, ALLEN	HYDRO AND GENERATOR DOWN, BACK UP BY TIME I CALLED CO	12/19/2016	12/21/2016
189	BROWN, CORBIN	TRYING TO SET UP ARRANGEMENT, BUT SERVICE IN LL NAME	12/21/2016	12/21/2016
174	JONES, ROBERT	CLAIMS DAUGHTERS ACCOUNT WAS MERGED WITH HIS ACCOUNT	12/16/2016	12/21/2016
195	NICKOLAS, OLIVIA	CALLED COMMISSION BY MISTAKE	12/22/2016	12/22/2016
193	KOZACEK, RUSSELL	ROBOCALLS / AUTODIALERS MULTIPLE TIMES A DAY	12/21/2016	12/23/2016
199	BITTERROOT WATER COMPANY	INQUIRY - RATE INCREASE PROCESS	12/23/2016	12/23/2016
194	LCHAOAIS, DANIEL 911	CUSTOMER'S BROTHER NEEDED TO SIGN UP FOR MORATORIUM	12/21/2016	12/23/2016
4831	MANCILLAS, JOEL	TRANSFER FROM PROOR SERVICE DELAYED	12/14/2016	12/23/2016
185	DISHSHAW, RON	NO CONTACT FROM CUSTOMER	12/20/2016	12/27/2016
181	MEANS, JEFF	NO CONTACT, THEY DID NOT RETURN MESSAGES	12/20/2016	12/27/2016
202	THOMAS, GEORGE	NON REGULATED - CABLE ONE'S SYSTEM BLOCKING A SPECIFIC NUMBER	12/27/2016	12/27/2016
204	UNKNOWN, LENNOX	INQUIRY: LOOKING FOR ASSISTANCE FOR SISTER'S LEAKING ROOF	12/27/2016	12/27/2016
207	JANSEN, LENORA	RESOLVED PRIOR TO CONTACT	12/27/2016	12/27/2016

175	ZITELLI, LARRY	TERM AGREEMENT FOR INTERNET ONLY - NO JURIS	12/16/2016	12/27/2016
170	KONEK, KATHY	INQUIRY: ROAD WORK RECOVERY SURCHARGE?	12/15/2016	12/27/2016
188	TAGGART, MELVIN	NO CONTACT FROM CUSTOMER	12/20/2016	12/27/2016
179	PONOZZO, GERALD	CLAIMS HIS BILL FOR BASIC SERVICE INCREASED 60%	12/19/2016	12/28/2016
4827	MC LAUGHLIN, KEN	\$100 CHARGE FOR DISCONNECTING LD SERVICE	12/13/2016	12/28/2016
4817	MUNDEN, TERREL	NEVER OFFICALLY AGREED TO SERVICE BUT CLAIMS COMPANY DID A CREDIT CHECK	12/12/2016	12/28/2016
4819	CAVALIERI, BILL	COMPANY CHARGING HIGHER PRICE THAN QUOTED AND CHARGED AN INSTALL FEE	12/12/2016	12/28/2016
4833	CAVALIERI, RALPH	SERVICE OUT FOR OVER 5 DAYS	12/15/2016	12/28/2016
196	PECCHENINO, RACHEL	WHY COMPANY WILL NOT PLACE A METAL TOP ON JBOX WITHOU COST TO THE CUSTOMER	12/22/2016	12/28/2016
208	GARCIA, MARIA 911	DISCONNECTION BECAUSE OF TWO PRIOR BILLS, DAUGHTER TO RESUME SERVICE	12/28/2016	12/28/2016
192	SCANLAN, KATIE	TAKES ISSUE WITH RISING COST TO MOVE POLE AND PAYING OTHER UTILITIES	12/21/2016	12/29/2016
186	PIETZ, MILDRED	CUSTOMER IS CONFUSED AS TO THE STATUS OF HER ACCOUNT	12/20/2016	12/29/2016
203	CASE, RICKY	NO CONTACT, THEY DID NOT RETURN MESSAGES	12/27/2016	12/29/2016
201	TURNER, JANET	CALLER ID SPOOFING CALLS	12/27/2016	12/29/2016
213	VALLEY AGRONOMICS	TRYING TO GET ADDRESS SET UP BY RAILROAD SO THEY CAN START SHIPPING AND REC	12/29/2016	12/29/2016
198	FITCH, MICKEY	DISCOUNT FOR INTERNET NOT APPLIED	12/23/2016	12/29/2016
216	ULLOA, ELIZABETH	CUSTOMER DOES NOT AGREE WITH LINE EXT PRICE IN MONTANA	12/29/2016	12/30/2016
4794	BROWN, NORVIN	CUSTOMER IS CHARGING LATE FEES (5)	12/06/2016	12/30/2016
212	DREADFULWATER, LADAWN (911)	CLAIMS DISCONNETION OCCURED WITHOUT REQUIRED NOTIFICATION	12/29/2016	12/30/2016
206	WESTON, SILIA	CONTACTED COMMISSION BY MISTAKE	12/27/2016	12/30/2016

219	DEAN, SYBIL	CUSTOMER WOULD LIKE TO DECLARE MORATORIUM	12/30/2016	12/30/2016
217	SOLANO, RAMIRO	RECEIVED CHECK - FORWARDING TO COMPANY PAC-E	12/29/2016	12/30/2016
190	GOLDSTON, BRIAN	DIRECTV SUSPENDED, NOT CANCELLED, STARTED BILLING AGAIN	12/21/2016	01/03/2017
221	REYNA, RICHARD	RAN OUT OF HEATING OIL, NEEDS ASSISTANCE FOR MORE	01/03/2017	01/03/2017
220	VEHLIE, TONI	CUSTOMER WANTS AN UPDATED ANNUAL REPORT	01/03/2017	01/03/2017
4795	BILLINGS, BRIAN	NEW TRANSFORMER BLOCKS PRE-EXISTING DRIVEWAY	12/06/2016	01/03/2017
1459	HARDWICK, LESLIE	CITY OF PLUMMER UTILITIES - NO JURIS	01/04/2017	01/04/2017
222	KENT, PEGGY	NOT HAPPY WITH LETTER CITY WATER WANTS CUSTOMER TO SIGN	01/04/2017	01/04/2017
215	SARNI, CARRIE	NO CONTACT, THEY DID NOT RETURN MESSAGES	12/29/2016	01/04/2017
1458	WRAY, DAVID	INQUIRY REGARDING RATES AND COMPETITIVE SERVICES	01/04/2017	01/04/2017
224	THOMPSON, LINDON	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	01/04/2017	01/04/2017
1462	COMPTON, VINCENT (911)	NON REGULATED, REPRESENTATIVE STILL DISCONNECTING EVEN WITH CHILDREN IN THE HOME	01/04/2017	01/04/2017
1463	MARTINEZ, JENNIFER	CONSUMER SPOKE TO IPC, BUT THEY DID NOT EXPLAIN ABOUT MORATORIUM, KIDS IN HOME	01/05/2017	01/05/2017
223	GIDDAS, MIA	UNABLE TO GET IN TOUCH WITH CUSTOMER	01/04/2017	01/05/2017
1468	PISKE, BILL	NON-JURISDICTIONAL COMPLAINT - CABLE	01/06/2017	01/06/2017
1461	VANCE, GARY	FAILURE TO PURCHASE FUEL FOR GENERATOR	01/04/2017	01/06/2017
1469	WONDERFUL HOUSE	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	01/06/2017	01/06/2017
1470	WHITNEY, BILLY	NOT HAPPY ABOUT BEING CHARGED FOR TWO WATER ACCTS AND 2 TRASH	01/09/2017	01/09/2017
1467	COBB, EDWARD	NON-JURISDICTIONAL COMPLAINT	01/06/2017	01/09/2017
200	BOMMARITO, JEREMY	CUSTOMER HAS OLD UNPAID BILL AFFECTING CREDIT - NEEDS TO PAY COLLECTIONS AGENCY	12/23/2016	01/10/2017



1473	LAMBERT, WENDY	UNHAPPY WITH THE CURRENT ALLOWANCE FOR WATER, WANTS CHANGE IN RATE DESIGN	01/09/2017	01/10/2017
209	MAES, GLORIA	CAREGIVER CLAIMS ACCOUNT WAS OPENED FOR HER CLIENT, NOT HER	12/28/2016	01/10/2017
3476	RAMBACHER, PAUL	TEMPORARY LINE-MEDICAL NEED FOR RELIABLE PHONE SERVICE	11/15/2016	01/10/2017
1478	PELTON, ROB	INQUIRY: CUSTOMER WANTED TO KNOW IF PUC REGULATED CITY SEWER AND TRASH	01/10/2017	01/11/2017
1479	WYATT, ANNA	QUESTIONS WHY REMINDER NOTICES KEEP COMMING	01/11/2017	01/11/2017
1415	MOON, DEAN	UN-AUTHORIZED CONNECTION INSTALLED BEFORE PURCHASE OF PROPERTY	09/13/2016	01/11/2017
1481	JACKS, PERRY	HOPING FOR MORE INFORMATON ON CURRENT OUTAGE	01/11/2017	01/11/2017
1466	FRY, PAMELA	FEELS COMPANY IS NOT PROPERLY MAINTAINING EQUIPMENT - WITHOUT POWER	01/06/2017	01/11/2017
1460	ELLIOTT, BEVERLY	CLAIMS COMPANY CONSTRUCTION CREW DAMAGED HER WATER LINE	01/04/2017	01/11/2017
1471	RIEGER, CRAIG	DOES NOT AGREE WITH TIERED RATE STRUCTURE	01/09/2017	01/12/2017
1477	MEIA, KEVIN	CUSTOMER CLAIMS IPC REP WAS RUDE AND APATHETIC	01/10/2017	01/12/2017
1485	DIAZ, SHIRLEY	CUSTOMER WAS LOOKING FOR PAYMENT ASSISTANCE.	01/12/2017	01/12/2017
1474	YOUNG, ROBERT (911)	FROZEN WATER LINE DUE TO METER READER NOT PROPERLY INSULATING THE WATER METER	01/10/2017	01/12/2017
205	SULLIVAN, BARBARA (911)	CUSTOMER HAS DISCONNECT NOTICE WOULD LIKE AN ARRANGEMENT	12/27/2016	01/12/2017
1457	BRICKEL CREEK COFFEE	CLAIMS DIDN'T AUTHORIZE LD CHANGE	01/04/2017	01/12/2017
1464	MORGAN, CAROLYN	CLAIMS OLD BILL PAID, TWO BILLS BEING REQUIRED TO GET SERVICE	01/05/2017	01/12/2017
1487	WILLIAMS, RICK	FEELS AVISTA CHARGES TOO MUCH	01/12/2017	01/12/2017
1486	DRAKE, MARY	HEARD RUMOR CO WAS TRYING TO OPT OUT OF REG, I ASSURED HER NOTHING WAS FILED	01/12/2017	01/12/2017
4807	PAXSON, JOHNNY	FEELS RV PARK IS OVER CHARGING ELECTRICITY USE	12/07/2016	01/12/2017
183	HONCIK MANAGEMENT SERVICES, INC	DISPUTING FINAL BILL	12/20/2016	01/12/2017
184	WEIBLE, JUDY	CUSTOMER'S LONG DISTANCE RATES CHANGED	12/20/2016	01/12/2017

1476	FORD, STEVE	CUSTOMER IS NOT ACCOUNT HOLDER AND WANTS REFUND OF OVERPAYMENT	01/10/2017	01/13/2017
1497	RACHELLE, JIMMY	CITY OF IDAHO FALLS WATER DEPARTMENT - NO JURIS	01/13/2017	01/13/2017
1494	MANDELLA, MARGO	INTERNET ONLY ACCOUNT - NO JURIS	01/13/2017	01/13/2017
1491	CASH, NITA	REFERRED CUTOMER TO WICAP FOR LIHEAP BENEFITS	01/12/2017	01/13/2017
1383	BERNHEISEL, MARK	PROBLEMS WITH BILLING AND COLLECTION OF NONRESIDENT CUSTOMER ACCOUNTS	06/02/2016	01/13/2017
3423	PLOTZKI, PATTY	CUSTOMER HAS BEEN SENDING CHECKS TO HAWAII MAILING ADDRESS	08/02/2016	01/13/2017
1495	KEATING, KIMBERLY	CUSTOMER IS SCHEDULED FOR DISCONNECT	01/13/2017	01/13/2017
1484	BYRON, JASON	CUST DID NOT KNOW TO CALL IN CON # - DISCONNECTED	01/11/2017	01/17/2017
1500	WINN, SUZANNE (911)	CUSTOMER IS CONCERNED THAT THE SERVICE OUTAGE IS NOT WARRANTED	01/17/2017	01/17/2017
1496	ALLEN, BUD (911)	LAND LINE NOT WORKING - TOLD SERVICE WILL BE BACK ON 1-31-17	01/13/2017	01/17/2017
4822	ALLEN, JOSH	CONTINUED RETURNED CHECK CHARGES - INTERNET ONLY	12/13/2016	01/17/2017
1504	OSKAR, SYDNEY	RESOLVED PRIOR TO CONTACT	01/17/2017	01/17/2017
1499	HALL, SUSAN	NO RESPONSE FROM WATER COMPANY ON REQUEST TO INSTALL A VALVE	01/13/2017	01/17/2017
1493	ELKHORN LODGE	BUSINESS AND RESIDENCE HAS BEEN DISCOUNTED TWO TIMES IN ONE WEEK	01/13/2017	01/17/2017
1480	HEINLEN, RITA	NO CONTACT FROM CUSTOMER	01/11/2017	01/17/2017
1488	LOWE, TOM	NO CONTACT, THEY DID NOT RETURN MESSAGES	01/12/2017	01/18/2017
210	HOFFMAN, DAVID	CUSTOMER WANTS AN EXPLANATION OF THE IDAHO UNIVERSAL SERVICE FUND	12/28/2016	01/18/2017
1509	BOHN, CONNIE	NOT HAPPY WITH COMPANY MAKING CUST CALL IN ABOUT ADJUSTMENTS	01/18/2017	01/18/2017
1489	COOL RIVER BUSINESS CONDO ASSOC INC	CUSTOMER FEELS FIRE PROTECTION CHARGE IS TOO HIGH	01/12/2017	01/18/2017
211	VINCENT, LARRY (911)	CUSTOMER WOULD LIKE PHONE LINE REPAIRED	12/29/2016	01/18/2017

176	WILSON, DOUGLAS II	CUSTOMER IS BEING DENIED SERVICE	12/16/2016	01/18/2017
4797	FORD, CHARLES (911)	COMPANY CANCELLED ACCOUNT W/O CAUSE, CAN'T RESTORE SERVICE	12/06/2016	01/18/2017
1490	BRADLEY COUNSELING CLINIC, LLD	CLAIMS DEPOSIT WAS ASSED IN ERROR AND INTERNET DELAYED	01/12/2017	01/19/2017
1492	LARSON, WAYNE	NO CONTACT FROM CUSTOMER	01/13/2017	01/19/2017
1505	CRANE, GLEN	CO. SHOULD NOT CHARGE AT A HIGHER TIERED RATE IF BILLING PERIOD IS OVER 31 DAYS	01/17/2017	01/19/2017
1483	DAVIS, TINDAL	RATE INCREASE TO IMPROVE EQUIPMENT, CUSTOMER HAS SEEN NO CHANGE	01/11/2017	01/19/2017
2802	BARE, RUSSEL	TRYING TO GET REPAIR SPED UP FOR ELDERLY MOTHER	01/19/2017	01/19/2017
4825	DLUGAS, COLIN	HIGH USAGE BILL AND METER CHECK,	12/13/2016	01/20/2017
2806	KNIGHT, RANDY	CUSTOMER WAS TOLD HE COULD NOT TERMINATE SERVICE TO COMMERCIAL BUILDING	01/20/2017	01/20/2017
197	LINDELL, JERRY 911	CUSTOMER WAS HOME - NO KNOCK	12/23/2016	01/20/2017
2810	NAYLOR, CAROL	INQUIRY: SENT CHECK TO PUC BY MISTAKE	01/23/2017	01/23/2017
2815	MILLS, RON	PINEHURST WATER DISTRICT - NO JURIS (FROZEN WATER MAIN UNDER ROADWAY)	01/23/2017	01/23/2017
2805	KING, JOHN	FEELS CUSTOMER CHARGE IS TOO HIGH	01/20/2017	01/23/2017
1502	WHITNEY, TERRY	LINE QUALITY RENDERS PHONE USELESS, SERVICE IS WITH VOICE AMERICA	01/17/2017	01/23/2017
2801	MC CULLOUGH , TAMARA	COMPANY PROCESSED AN INCORRECT PAYMENT AMOUNT	01/19/2017	01/23/2017
2809	NELSON, CHRIS	CUSTOMER WANTED TO KNOW WHY HE HAD TO PAY FOR TRANSFORMERS	01/23/2017	01/23/2017
2818	DOMAN, ANDY	CITY OF PLUMMER WANTS TO LOOK AT POSSIBLE WINTER PAYMENT PLANS	01/24/2017	01/24/2017
2804	STONE, SCOTT	NO CONTACT FROM CUSTOMER	01/20/2017	01/24/2017
2819	YACAVACE, RON	CITY OF MARSING, NON REGULATED - ERRATIC BILLING	01/24/2017	01/24/2017
2821	CITY OF HAZELTON	QUESTIONS ABOUT UTILITIES ASKING FOR ID	01/24/2017	01/24/2017
2814	WHEELER, JAMIE	NO CONTACT, THEY DID NOT RETURN MESSAGES	01/23/2017	01/25/2017
2817	KELLER WILLIAMS REALTY	PERSON DID NOT RETURN CALL	01/23/2017	01/25/2017

2823	FENTON, KENDRIA	CUSTOMER CALLED PUC BY MISTAKE	01/25/2017	01/25/2017
2808	MEEK, CAROL	CUSTOMER IS SURPRISED BY HER HIGH BILL	01/23/2017	01/25/2017
2813	MOON, JUDY M.	INQUIRY: COST OF RESTORING PHONE SERVICE	01/23/2017	01/25/2017
1507	HODGSON, ROBIN	EARLY TERMINATION FEE - \$200 & LOSS OF LD	01/18/2017	01/25/2017
1512	COX, BRYAN	INQUIRY: INTERNET SPEED - FUTURE UPGRADE AND TROUBLE TICKET	01/19/2017	01/25/2017
2824	MITCHELL, KAYLA	PROBLEM WITH BUNDLE	01/25/2017	01/26/2017
214	SECORD, PAM	CO HAS NOT FIXED CAUSE OF MULTIPLE OUTAGES	12/29/2016	01/26/2017
2822	KRAMER, SAM	INQUIRY - NUMBERS ON METER ARE NO LONGER LEGIBLE	01/25/2017	01/26/2017
2833	UNKNOWN, JEFF	NOT HAPPY ABOUT HAVING 1 INCH METER INSTEAD OF 3/4	01/26/2017	01/26/2017
1482	ELLIOTT, BEVERLY	WATER DAMAGE TO PROPERTY FROM A BROKEN WATER MAIN	01/11/2017	01/26/2017
2825	GOOLD, JEFF	NO CONTACT, COULD NOT LEAVE MESSAGE	01/25/2017	01/26/2017
2835	ENGLE, ALBERT	INQUIRY - STANDARDS FOR WATER COMPANIES\WATER DISTRICTS	01/26/2017	01/26/2017
2832	UNKNOWN	THOUGHT HE WAS CALLING THE CO	01/26/2017	01/26/2017
2837	GILLESPIE, MIKE	MANY POWER OUTAGES	01/26/2017	01/26/2017
1511	HUMPHREYS, LISA	CUSTOMER IS CONFUSED AS TO WHAT SHE OWES AND WHY	01/19/2017	01/26/2017
2839	LITHIA FORD	NOTICE OF POSSIBLE DISCONNECTION SENT TO THE STORE, NOT RESPONSIBLE PARTY	01/27/2017	01/27/2017
2831	ISAAC, PAULINE (911)	CUSTOMER HAS BEEN OUT OF SERVICE FOR 3 DAYS	01/26/2017	01/30/2017
2844	NIEVES, MARK	OBJECTS TO BILLING & PAYMENT BEING HANDLED BY NON- IDAHO COMPANY	01/30/2017	01/30/2017
2836	JAMES, ROBIN	CUSTOMER IS CONCERNED ABOUT HER HIGH ELECTRIC BILL	01/26/2017	01/30/2017
2838	REBOLO, PAM	CUSTOMER HAS QUESTIONS ABOUT INCREASED USAGE.	01/27/2017	01/30/2017
2843	CONLEY, JACK	LETTER SENT TO COMM BY MISTAKE, QUESTION ABOUT EE REBATES	01/30/2017	01/30/2017
2816	BELTRAN, AMBAR	INQUIRY: PRICE LOCK FOR 1 MORE YR., BILL WENT UP BY \$5	01/23/2017	01/30/2017

2846	NUNN, ROY	INTERNET ONLY - COMPANY UNAUTHORIZED WITHDRAWALS FROM BANK ACCOUNT	01/30/2017	01/30/2017
4816	MOLER, DAWN	DISCONNECTION NOTICE DUE TO LOST JUNE PAYMENT	12/12/2016	01/30/2017
2845	DREADFULWATER, LADAWN (911)	CLAIMS COMPANY IS AWARE THAT CHILDREN ARE IN HOUSE	01/30/2017	01/31/2017
2853	ROSE, GIL & LEOTA	DEMENTIA: CONSUMER DID NOT NEED ASSISTANCE-ONLY RETURN CALL TO LEOTA	01/31/2017	01/31/2017
1510	PRICE, LAYNE	POSSIBLE ATTEMPTED SLAMMING	01/19/2017	01/31/2017
2834	SCOTT, DAN	CONSUMER DID NOT KNOW THAT ACCOUNT WAS UP FOR DISCONNECTION	01/26/2017	01/31/2017
3448	RIECH, JENNIFER	PAID FOR PRIOR CUSTOMER USAGE, THREATENED WIHT \$3000 RECONNECTION CHARGE	08/08/2016	01/31/2017
218	LAWS, BRIAN	IPC CHARGING TO REPLACE DAMAGED J-BOX ON PROPERTY	12/29/2016	01/31/2017
2820	JEPPSON, JOHN	COMPANY PROVIDED REMOTELY OBTAINED USAGE DATA FOR LEAK RESOLUTION	01/24/2017	01/31/2017
1506	BEAL, PATRICK	VERY LONG OUTAGE	01/17/2017	01/31/2017
2850	TESKE, TIM	ESTIMATED BILL - RESOLVED BY CUSTOMER PRIOR TO CONTACT	01/31/2017	02/01/2017
2829	RAY, ISRAEL	PHONE OUT SINCE BEFORE 1/12/17, ADDITIONAL FOLLOWUP NOT UNTIL 1/28/17	01/26/2017	02/01/2017
2856	NETTLETON, PAUL	NON-JURISDICATIONAL COMPLAINT	01/31/2017	02/01/2017
2827	WHITEMAN, SHEILA	CUSTOMER HAS EFFICIENT HOME BUT \$500 BILL. CONCERNED ABOUT CROSS CONNECTION	01/26/2017	02/01/2017
2847	GREEN, MIKE	NO CONTACT, THEY DID NOT RETURN MESSAGES	01/30/2017	02/01/2017
4146	ARNOLD, MICHAEL - 911	TRYING TO GET MORATORIUM SET UP	02/01/2017	02/01/2017
2830	NEWMAN, KIM (911)	OUT OF SERVICE AGAIN - DAMAGED PEDESTALS	01/26/2017	02/01/2017
4806	MASON, JOHN SR.	VERY POOR LINE QUALITY / OVER 5 OUTAGES IN THE LAST 2 WEEKS	12/07/2016	02/01/2017
4806	MASON, JOHN SR.	VERY POOR LINE QUALITY / OVER 5 OUTAGES IN THE LAST 2 WEEKS	12/07/2016	02/01/2017
4152	STONE, GEORGIA (911)	CUSTOMER HAS A DISCONNECT NOTICE	02/02/2017	02/02/2017
4155	GOMEZ, SARA (911)	CUSTOMER CALLED PUC BY MISTAKE	02/02/2017	02/02/2017
2842	BARRUTA, MARIE	NO CONTACT FROM CUSTOMER	01/30/2017	02/02/2017

1501	DIEHL, TONY	CO ESTIMATED BILLS AND THEY ARE HIGH	01/17/2017	02/02/2017
1508	RIGDON, LEE	CUSTOMER WAS SUPPOSED TO BE CHARGED \$62.60	01/18/2017	02/03/2017
2851	HEERSINK, ALEC	WEATHER RELATED HIGH BILL	01/31/2017	02/03/2017
4158	ANDERSON, CHRIS	NON-JURISDITIONAL COMPLAINT	02/03/2017	02/03/2017
4157	RILEY, TRACEY	CALLED ABOUT HER NEIGHBORS BILL	02/03/2017	02/03/2017
4160	ANSALMO, ANTHONY	UP FOR DISCONNECTION TODAY, NEEDS TO SIGN UP FOR MORATORIUM	02/06/2017	02/06/2017
4163	O BRIAN, MIKE	NEEDED INFO REGARDING FREE CELL PHONES	02/06/2017	02/06/2017
2828	DINEGAR, CHARLES	UNABLE TO PURCHASE ADDITIONAL MINUTES FOR PHONE	01/26/2017	02/06/2017
1498	TIDWELL, STEVE	CUSTOMER IN MASTER-METERED PARK - WITH BOTH PARK AND COMPANY OWNED METERS	01/13/2017	02/06/2017
4165	PAPUGA, KAYA	WATER INCLUDED IN RENT BUT LANDLORD HAS NOT PAID BILL	02/06/2017	02/06/2017
2848	TAYLOR, DEBBIE	CUSTOMER HAS HAD SEVERAL OUTAGES THIS MONTH	01/30/2017	02/06/2017
2826	BULL, JON (911)	SCHEDULED WORK PUSHED OUT MULTIPLE TIMES AND THEN DROPPED OFF SCHEDULE	01/25/2017	02/07/2017
4792	AMERICAN COMMUNICATIONS INC.	INQUIRY: SELLING A PRIVATELY OWNED POWER LINE	12/06/2016	02/07/2017
4172	ALGARIN, DEYANIRA	MORATORIUM, ENERGY ASSISTANCE AND CRISIS FUNDS	02/06/2017	02/07/2017
4170	MARTINEZ, ANGELICA (911)	NEEDS PAYMENT ASSISTANCE	02/06/2017	02/07/2017
4182	LEMASTERS, DAVID	LOOKING FOR ASSISTANCE	02/08/2017	02/08/2017
4175	GERLA, STEPHANIE	KUNA WATER, NON REGULATED - \$50 RECONNECT FEE WHEN WATER WAS NOT DISCONNECTED	02/07/2017	02/08/2017
4174	COX, ANNA (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	02/07/2017	02/08/2017
4179	BLANCHARD, CASANDRA	CUSTOMER LEFT PHONE NUMBER FOR NEW SERVICE AND STILL WAITING ON CALL BACK	02/08/2017	02/08/2017
4151	GEE, TAMMY	CUSTOMER IS CONCERNED OVER HIGH BILLS	02/02/2017	02/08/2017

4183	FARBER, RANDY	NEEDS INFORMATION ABOUT TELEPHONE DISCOUNT PROGRAMS	02/08/2017	02/08/2017
4161	SILICH, JENNIFER (911)	BILL IN EX'S NAME, OWES FOR A PREVIOUS BILL, CO WILL NOT DO AN ARRANGEMENT	02/06/2017	02/09/2017
4185	DURHAM, JACK	ESTIMATE USAGE DOES NOT REFLECT EMPTY HOUSE(NO USAGE)	02/08/2017	02/09/2017
2855	MC ALLISTER, MIKE	ESTIMATE HIGHER THAN ANY PREVIOUS BILLS	01/31/2017	02/09/2017
2849	DUKART, MICHAEL	CREDIT OF \$11.15 WAS NEVER PROVIDED BY COMPANY	01/30/2017	02/09/2017
4148	COOLEY, CHRIS	CUSTOMER CALCULATED HE WAS OVER CHARGED ON BILL DUE TO RATE CHANGE	02/01/2017	02/09/2017
4177	CHARCHAN, KIM	CUSTOMER BELIEVES BILLS ARE INCORRECT	02/08/2017	02/09/2017
4153	SCHOOLCRAFT, DAVID	CLAIMS LIEFTIME LOCK ON PRICE ASSOCIATED WITH ACCOUNT	02/02/2017	02/09/2017
4145	MORRIS, FLORENCE	HIGH BILL AND SHOULD HAVE A PAYMENT ARRANGEMENT	01/31/2017	02/09/2017
4149	BROOKS, DARLENE	PAYMENTS NOT POSTING CORRECTLY	02/01/2017	02/09/2017
4194	PALMER, OLIVER	HIGH ELECTRIC BILL, ALSO PROBLEMS WITH CITY OF HORSESHOE BEND, AND MORE	02/10/2017	02/10/2017
4189	AMERESCO	INQUIRY - INFORMATION ON RATE SCHEDULE	02/09/2017	02/10/2017
4193	UNKNOWN, SEAN	UNABLE TO CONTACT	02/10/2017	02/10/2017
2811	BATTAGLIA, SAM	DID NOT RECEIVE CALL BACK - FEELS RATES ARE TOO HIGH	01/23/2017	02/10/2017
4184	DJOKIE, ZIZKA	CUSTOMER DISSATISFIED WITH SERVICE AND RATES	02/08/2017	02/10/2017
4195	WALLS, JENNIFER - 911	TRYING TO GET ARRANGEMENT SET UP	02/13/2017	02/13/2017
4150	FARMER, KIEL	ONE SUMMER MONTH WAS WAY HIGH	02/02/2017	02/13/2017
2841	DELYEA, RICHARD	INQUIRY: INTERNET COST RECOVERY FEE	01/30/2017	02/13/2017
4156	FLINT, DEBBIE	HIGH BILL DUE TO COLD WEATHER AND TOO MANY HEAT LAMPS	02/03/2017	02/13/2017
4162	EGGERTSEN, BRITTENY	NO RESPONSE FROM CUSTOMER	02/06/2017	02/13/2017
4154	ALLEN, STARRLA	THINKS BILL UNUSUALLY HIGH	02/02/2017	02/13/2017

4147	MAHONEY, TONYA	FELT BILL SHOULD HAVE BEEN LOWER WITH NEW FURNACE INSTALL	02/01/2017	02/13/2017
4190	OWENS, JACQUE	THINKS BILL IS EXTREMELY HIGH	02/09/2017	02/14/2017
4191	QUENZER, KODI	HIGH BILL	02/09/2017	02/14/2017
4192	WILLIAMS, ANGELA	THINKS PROBLEM WITH METER READS	02/09/2017	02/14/2017
4188	MOORE, ANNETTE	CUSTOMER USES A PROPANE STOVE FOR HEAT - DOUBLED BILL	02/09/2017	02/14/2017
4187	UNKNOWN, ABDUL	NO CONTACT FROM CUSTOMER	02/09/2017	02/14/2017
4199	BELL, TAYLOR	INQUIRY: WHERE ARE UTILITIES LOCATED IN RELATION TO UNDEVELOPED PROPERTY	02/14/2017	02/14/2017
842	LINDLEY, ASHLEY	CUSTOMER CALLING SUEZ TO MAKE PAYMENT BEFORE CLOSE OF BUSINESS	02/14/2017	02/14/2017
4200	STRICKLAND, REBECCA	DEPTH OF BURIED LINE	02/14/2017	02/14/2017
4164	DE ROCCKIS, ELEANOR	INQUIRY: DAUGHTER REQUESTING CREDIT-MOTHER W/DEMENTIA CALLING DIRECTORY ASSIST	02/06/2017	02/15/2017
850	GOETTLING, MICHELLE	PREV BILL, SERVICE IN ANOTHERS NAME, IPC WILL NOT SWITCH SERVICE BACK	02/15/2017	02/15/2017
4196	ARMSTRONG, DAVID	INQUIRY: CUSTOMER HAS QUESTIONS ABOUT SHARING OF PERSONAL INFORMATION	02/13/2017	02/15/2017
841	WOLTERS, KURT	LOOKING FOR ASSISTANCE, COULDN'T REMEMBER WHO TO CALL	02/14/2017	02/15/2017
4186	STEMPF, CRAIG	WORRIED ABOUT MAKING A PAYMENT A FEW DAYS LATE	02/08/2017	02/15/2017
846	CASEY, SUSAN	QUESTION ON EASEMENT FOR WATER LINE RUNNING THROUGH NEIGHBORS PROPERTY	02/15/2017	02/15/2017
851	CHAPIN, KEVIN	CUSTOMER HAD LANDLORD/TENANT QUESTIONS	02/16/2017	02/16/2017
847	DOWNING, DANIEL	IS QUESTIONING THE AMOUNT OF LAST TWO BILLS	02/15/2017	02/16/2017
4173	DURRANT, MICHAEL	NO CONTACT FROM CUSTOMER	02/07/2017	02/16/2017
4168	BIG DOG SOLAR ENERGY	INQUIRY: FERC REGISTRATION / PUC APPLICATION	02/06/2017	02/16/2017



852	BRITTFELL, SHARAWN	REFERRED FOR ASSISTANCE, NO JURISDICTION	02/16/2017	02/16/2017
4166	JONES, LAVON	CUSTOMER IS HAVING A NUMBER OF ISSUES WITH HIS PHONE SERVICE	02/06/2017	02/16/2017
1472	MOSS, REED	CUSTOMER IS HAVING ISSUES WITH CALLER ID	01/09/2017	02/16/2017
1503	COLLETT, VICTORIA	INQUIRY: LONG DISTANCE & INTERNET CONSTANTLY GOING OUT / OUTDATED EQUIPMENT	01/17/2017	02/16/2017
857	SWANSON, ALLEN	CONTACTED COMMISSION BY MISTAKE	02/17/2017	02/17/2017
849	ROTHENBURGER , VIRGINIA	INQUIRY REGARDING PAYMENTS FROM CUSTOMER	02/15/2017	02/17/2017
2840	FORBES, NEIL	WANTS TO KNOW IF BILL WAS ESTIMATED - FEELS BILLING IS TOO HIGH	01/27/2017	02/17/2017
856	HANTHORN, DON	RESOLVED PRIOR TO CONTACT	02/17/2017	02/17/2017
4197	BUSH, DAMON	NO CONTACT FROM CUSTOMER	02/13/2017	02/17/2017
845	NAHLEN, KEN	NO CONTACT, THEY DID NOT RETURN MESSAGES	02/15/2017	02/21/2017
869	TALLEN, SANDY	CONTACTED COMMISSION BY MISTAKE	02/21/2017	02/21/2017
867	BARELLES, BARBARA	CONTACTED COMMISSION BY MISTAKE	02/21/2017	02/21/2017
4178	HANSAKER, STEVE	THINKS BILLS ARE TOO HIGH	02/08/2017	02/21/2017
864	TAYLOR, HEIDI	NON-JURISDICATIONAL COMPLAINT.	02/21/2017	02/21/2017
4169	DOMINGUEZ, MIKE	AVAILABILITY OF HIGH SPEED INTERNET	02/06/2017	02/21/2017
853	OLSEN, JENNIFER	NEEDS FINANCIAL ASSISTANCE	02/17/2017	02/21/2017
871	PAGE, SHANNON	OPEN TRENCH, REACHED CONTRACTOR, SHOULD BE RESOLVED	02/21/2017	02/21/2017
860	RESORT AVIATION SERVICES	FEES AND EARLY TERMINATION FEES	02/17/2017	02/21/2017
873	CLARK, GREG	WORRIED ABOUT THIRD PARTY CHARGES ON WIRELESS BILL	02/21/2017	02/21/2017
4167	PURGATORY FENCE	AVAILABILITY OF FIBER OPTICE ACCESS	02/06/2017	02/22/2017

2807	URQURDI, ALISA	CALLS DISC AFTER ONE RING, NO CALLER ID, INTERFERENCE	01/23/2017	02/22/2017
859	POST, STACY	UNABLE TO GET IN TOUCH - HIGH BILLING	02/17/2017	02/22/2017
862	ROBINS, RANDY	UNABLE TO GET IN TOUCH WITH CUSTOMER	02/21/2017	02/22/2017
870	WINSLOW, JANET	NO CONTACT, THEY DID NOT RETURN MESSAGES	02/21/2017	02/23/2017
4180	ALLEN, SARRON (911)	FIXED INCOME, CANNOT AFFORD TO PAY \$165 DISCONNECT, TOTAL BILL = \$318.77	02/08/2017	02/23/2017
883	HOGSTROM, BRIAN	CALLED COMMISION BY MISTAKE - ALREADY TOOK CARE OF ISSUE	02/23/2017	02/23/2017
2803	ROBERTSON SUPPLY INC	CUSTOMER CANCELLED INTERNET PORTION OF TERMED SERVICE AGREEMENT	01/20/2017	02/24/2017
866	WARDEN, GORDON	CLOSED WITHOUT CONTACT	02/21/2017	02/24/2017
892	PITTMAN, DAVE	CUSTOMER WANTED TO KNOW WHERE THE CLOSEST CENTURYLINK OFFICE IS	02/24/2017	02/24/2017
848	PENNINGTON, PATRICIA	BURST WATER PIPE - HAD BEEN ONGING LEAK THAT COULDN'T BE LOCATED	02/15/2017	02/24/2017
886	WOLFE, SARAH	REQUESTING RECONNECT FEE BE WAIVED	02/24/2017	02/27/2017
4198	FORD, ROBERT (911)	CUSTOMER HAS HAD A NUMBER OF OUTAGES	02/13/2017	02/27/2017
1465	ANGULO, HILDA	CENTURYLINK DISCONNECTED ORIGINAL #, REPLACED WITH 2 OTHERS, WILL NOT RECONNECT	01/05/2017	02/27/2017
2190	ERWIN, WESS	QUESTIONS ABOUT DIFFERENT CHARGES ON BILL	02/27/2017	02/27/2017
895	ANONYMOUS	LEFT A MESSAGE FRIDAY, FEBRUARY 24, 2017 4:18	02/24/2017	02/27/2017
885	UNKNOWN, TONY	INQUIRY: DOES IDAHO HAVE ANY COAL-FIRED POWER PLANTS?	02/23/2017	02/27/2017
887	ROBERTSON, CHASE	ALREADY BEING RESOLVED	02/24/2017	02/27/2017
896	BISHOP, DONALD	SLOW INTERNET	02/24/2017	02/27/2017
865	SMITH, DANIEL	CSR WOULD NOT INVESTIGATE THE NUMBER OF ARRANGEMENTS ON THE ACCOUNT	02/21/2017	02/27/2017
2186	BALDWIN, OMA	QUESTION ABOUT BILL DATES AND NOTICE PROCESS	02/27/2017	02/27/2017
861	NAYLOR, JAMIE	NEEDS ASSITANCE WITH LIFELINE APPLICATION	02/17/2017	02/27/2017

880	WATERS, LARRY	DSL OUTAGE	02/22/2017	02/28/2017
2188	MC FARLANE, GREGG	COMFORT BILLING AMOUNT DIFFERENT THAN QUOTED	02/27/2017	02/28/2017
2196	WEBER, PATRICIA	CHECKING ON LIFELINE FREE CELL PHONES	02/28/2017	02/28/2017
2195	WADE, GINGER	NEEDED NUMBERS FOR ASSISTANCE	02/28/2017	02/28/2017
2193	ALI, LOU	RESOLVED PRIOR TO CONTACT	02/28/2017	02/28/2017
882	GONZALES, TABITHA	NO CONTACT, THEY DID NOT RETURN MESSAGES	02/23/2017	02/28/2017
854	HERBERG, MATT	CUSTOMER DOES NOT AGREE WITH COMPANY'S REBILLING	02/17/2017	02/28/2017
2191	FOSTER, PATRICIA JOAN	INQUIRY: CUSTOMER IS CONCERNED SHE MAY BE RESPONSIBLE FOR SONS UTILITY BILLS	02/28/2017	02/28/2017
2194	CHILDERS, HARLEY (911)	CUSTOMER CLAIMS TO HAVE PAID HIS BILL VIA WESTERN UNION	02/28/2017	02/28/2017
2192	FOSTER, PATRICIA JOAN	INQUIRY: CUSTOMER IS CONCERNED SHE MAY BE RESPONSIBLE FOR SONS UTILITY BILLS	02/28/2017	02/28/2017
894	MC KAY, CHUCK	PLANNED OUTAGE CAUSED ADDITIONAL OOUTAGES IN AREA	02/24/2017	02/28/2017
889	HOGSTROM, BRIAN	REQUESTING CONSIDERATION FOR \$20 NSF CHARGE ON LATE FATHERS ACCOUNT.	02/24/2017	02/28/2017
4181	SEABOURN, ANN	WAS TOLD MODEM WAS UNDER WARRANTY	02/08/2017	02/28/2017
2185	HICKSTEIN, SANDRA	CUSTOMER DOES NOT AGREE WITH THE CUSTOMER CHARGE.	02/27/2017	02/28/2017
2202	MORRISON, ARLENE	COLD DAYS AND LONGER BILLING PERIOD PUSH CUSTOMER TO THIRD TIER	03/01/2017	03/01/2017
2201	UNKNOWN, VIRGINIA	INQUIRY - NON-EMERGENCY TRANSPORTATION IN BOISE	03/01/2017	03/01/2017
4171	POMPLUN, CHERYL	CUSTOMER FEELS COMPANY IS ESTIMATING AND OVERCHARGING FOR USAGE	02/06/2017	03/01/2017
868	WOOD, KEITH	DSL GOES OUT FREQUENTLY, CLAIMS TOWN WIDE	02/21/2017	03/01/2017
876	ALLEN, JACK	INQUIRY: NON REGULATED - POOR INTERNET SERVICE / SPEED	02/22/2017	03/01/2017

875	TRUSS, KAREN	ONGOING DSL ISSUE	02/22/2017	03/02/2017
878	CASEY, MICHELE	DELAY IN PHONE INSTALLATION REQUEST	02/22/2017	03/02/2017
2208	HOLM, JIM	INQUIRY: CAN COMPANY CHARGE \$300,000 DEPOSIT AFTER AGREEING TO WAIVE IT	03/02/2017	03/02/2017
2203	WESTON, JAN	CALLED COMMISSION THINKING IT WAS SUEZ - WANTED TO MAKE PAYMENT	03/02/2017	03/02/2017
2189	THOMAS, JEREMY	PHONE HAS BEEN OUT MORE THAN A WEEK	02/27/2017	03/02/2017
2200	BEAN, LINDA	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/01/2017	03/02/2017
844	MULTHAUP, JEFF	HOMESERVE	02/15/2017	03/03/2017
2205	BROOKS, NINA (911)	NEEDS PAYMENT ASSISTANCE OR MEDICAL CERTIFICATE	03/02/2017	03/03/2017
888	FLOWERS, CHRISTIN 911	POSSIBLE DISCONNECTION THREATENED	02/24/2017	03/03/2017
872	CURR, REBECCA	CLOSED WITHOUT CONTACT	02/21/2017	03/03/2017
855	BOLON, CATHY	CABLE ON GROUND YEARS AFTER FIRST CONNECTED	02/17/2017	03/03/2017
4159	STANTON, MARSHALL	FEELS COMPANY IS BILLING FOR DSL SPEED NOT WAY BELOW WHAST IS PROVIDED	02/03/2017	03/06/2017
2213	GEIGER, CARL	CUSTOMER NEEDS CONTACT FRO FCC	03/03/2017	03/06/2017
2217	CHAMBERLAIN, DEBBIE	CALLED COMMISSION BY MISTAKE	03/06/2017	03/06/2017
2215	VATCHER, RUSS	SLOW INTERNET SPEEDS - NO JURIS	03/03/2017	03/06/2017
891	TATE, SHAWN (911)	CUSTOMER CLAIMS TO HAVE BEEN DISCONNECTED ON A FRIDAY	02/24/2017	03/06/2017
2216	HANCE, JASON	CUSTOMER RESOLVED ISSUE - SERVICE IS BACK ON	03/06/2017	03/06/2017
2219	CORDUM, ANNE	CALLED THE COMMISSION BY MISTAKE - NO ASSISTANCE REQUESTED AT THIS TIME	03/06/2017	03/06/2017
2207	CRAGUN, DENNIS	WAS ABLE TO RESOLVE BEFORE I CALLED	03/02/2017	03/06/2017
2211	DUNCAN, ROB	NON-JURISDICTIONAL COMPLAINT	03/03/2017	03/06/2017
2214	SHIFFLETT, STEVE	NEEDS ASSISTANCE	03/03/2017	03/06/2017
2210	URRIZAGA, JUSTIN	QUESTIONS ABOUT TIER RATES - DECEMBER BILL WAS \$600	03/03/2017	03/07/2017

2227	LOPEZ, TARYN	TRYING TO FIND FUNDS TO PAY OLD BILL	03/07/2017	03/07/2017
2206	DORE, DANIELLE	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/02/2017	03/07/2017
2220	UNKNOWN, CORY	CUSTOMER IS BEING OVERCHARGED BY OWNER OF RV PARK	03/06/2017	03/07/2017
2224	BREN, JIM	CUSTOMER BELIEVES MANAGER IS OVERCHARGING RESIDENTS ON SUB-METER	03/07/2017	03/07/2017
877	JENSEN, CAROL 911	NEEDS ARRANGEMENT	02/22/2017	03/07/2017
2231	BRENNAN, JANELL	INQUIRY - IS COMPANY UNDER TITLE 61	03/08/2017	03/08/2017
2229	UNKNOWN, TOM	INQUIRY: WANTED TO KNOW ABOUT FURNACE REPAIR FOR A LOW INCOME FRIEND	03/08/2017	03/08/2017
2204	HARLEE, YVONNE	IN NEED OF FINANCIAL ASSISTANCE	03/02/2017	03/08/2017
2232	HILL, BRANDY (911)	CUSTOMER IS CONCERNED ABOUT A PAST BILL	03/09/2017	03/09/2017
881	ROBERTS, JASON	HIGH WINTER BILL / QUESTION ON RATES / ISSUE WITH ARRANGEMENT	02/23/2017	03/09/2017
2235	LUSBY, WALLY	BEING HELD ACCOUNTABLE FOR PREVIOUS OWNERS BILL	03/09/2017	03/09/2017
2233	JOHNSON, MIRIAM	CONSUMER CALLED THE PUC BY MISTAKE - PAYING HER BILL	03/09/2017	03/09/2017
874	ALEXANDER, KIM	INQUIRY: NON REGULATED - POOR INTERNET SERVICE / SPEED	02/21/2017	03/09/2017
2187	CHRISTIAN, ROY	CUSTOMER WOULD LIKE HIS BILLING FIXED	02/27/2017	03/09/2017
2218	REID, ROBERT	CLOSED WITHOUT RESPONSE FROM CUSTOMER	03/06/2017	03/10/2017
2225	HOGUE, EDWARD	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/07/2017	03/13/2017
3531	DOLE, ROGER	THINKS BILL HAS INCREASED 300%, NO CONTACT	03/13/2017	03/13/2017
3535	PABEK, ELIZABETH	CUSTOMER NEEDS FINANCIAL ASSITANCE	03/13/2017	03/13/2017
3530	FOWLER, JESSICA	CUSTOMER CONTACTED IDAHO PUC BY MISTAKE	03/13/2017	03/13/2017
2228	TYLER, LATASHA	MADE CHANGES AND BILL WAS HIGHER	03/08/2017	03/13/2017

3529	CHARLTON, TRISH	COMPANY'S ADJUSTMENT FOR LEAK REPAIRS, ALSO LEAKGUARD AND SEWER PROTECTION	03/10/2017	03/13/2017
2197	WALKER, DOUGLAS	COLLECTION AGENCY BILLING FOR DAMAGE, NEVER RECEIVED BILL FROM CO	02/28/2017	03/13/2017
884	BEAL, GREG (911)	SERVICE OUT FOR OVER A WEEK / DISABLED PEOPLE IN THE HOME / NO CELL SERVICE	02/23/2017	03/14/2017
3542	HALLER, HELEN	REFERRED TO NEVADA PUBLIC UTILITIES COMMISSION	03/14/2017	03/14/2017
2234	CAMPBELL, GARY	CANT GET DSL CANCELLED	03/09/2017	03/14/2017
2222	FUHRIMAN, WINSTON	THINKS METER READS WERE HIGH IN THE SUMMER	03/06/2017	03/14/2017
2198	BREAKAWAY CAFE AND SPIRITS	SCHEDULE 9 CUSTOMERS CANNOT MAKE ARRANGEMENTS ON LINE	02/28/2017	03/14/2017
2198	BREAKAWAY CAFE AND SPIRITS	SCHEDULE 9 CUSTOMERS CANNOT MAKE ARRANGEMENTS ON LINE	02/28/2017	03/14/2017
2198	BREAKAWAY CAFE AND SPIRITS	SCHEDULE 9 CUSTOMERS CANNOT MAKE ARRANGEMENTS ON LINE	02/28/2017	03/14/2017
858	PRICE, DALE 911	START OF IRRIGATION SEASON, DEMAND CHARGE, METER READ DATES	02/17/2017	03/14/2017
3537	GUNDERSON, PAUL	NOT HAPPY ABOUT ADVANCED PAYMENT REQUEST FOR BEING LATE ON 2 BILLS	03/14/2017	03/14/2017
2209	LANDRUM, SAM & LACEY	CONSUMERS ELECTRIC BILL HIGH EVERY WINTER, WOOD AND PROPANE HEAT	03/02/2017	03/14/2017
2199	KNIGHT, RANDY	LOOKING FOR THE LIST OF SCHEDULE AND UTILITIES MENTIONED IN THE UCRR	02/28/2017	03/14/2017
893	BATES, LILA	BROKE LEASE AND IS DISPUTING ACCOUNT BALANCE OF \$871.74	02/24/2017	03/14/2017
2237	BARSON, ROSS	SON CALLED IN COMPLAINT FOR FATHER, VAUGHN - NEED PERMISSION TO FILE	03/09/2017	03/15/2017
3536	BARSON, VAUGHN	SON CALLED IN FOR FATHER, VAUGHN - VAUGHN DID NOT CALL IN	03/13/2017	03/15/2017
3543	LANE, JANUARY	NO CONTACT, APPEARED TO BE TRYING TO REACH COMPANY	03/15/2017	03/15/2017
3545	LAMBERT, MIKE	DAMAGE TO INHERITED ESTATE - DISCONNECTED W/O NOTICE	03/15/2017	03/15/2017
3545	LAMBERT, MIKE	DAMAGE TO INHERITED ESTATE - DISCONNECTED W/O NOTICE	03/15/2017	03/15/2017
2221	EVANS, LEANNA	CONSUMER NEEDS ASSISTANCE, CONCERNED CANNOT AFFORD ARRANGEMENT AMOUNT	03/06/2017	03/15/2017

843	BRANCH, J. PAT	INQUIRY: CUSTOMER IS NOT SURE IF HE IS RECEIVING "INTERNET BASICS" DISCOUNT	02/14/2017	03/15/2017
3544	CUSSON, CHERYL	PHONE SERVICE RESTORED SHORTLY AFTER CONTACTING COMMISSION	03/15/2017	03/15/2017
3551	FROMM, CARLA	CUSTOMER WANTED THE NUMBER FOR CENTURYLINK	03/16/2017	03/16/2017
2230	WOODWORTH, KEITH	CUSTOMER DISAGREES WITH HAVING TO PAY FEES WHEN IPC SELLS HIS EXCESS ENERGY	03/08/2017	03/16/2017
2157	BRUGGENKAMP, CAROL	PROBLEMS WITH ACCOUNT STILL	11/07/2016	03/16/2017
879	WILKINS, KURT	SEEKING A MORE COST EFFECTIVE SOLUTION	02/22/2017	03/16/2017
3550	STANLEY, AMBER (911)	CUST ATTEMPTED TO MAKE ARRANGEMENT AFTER HOURS VIA AUTOMATED PHONE	03/16/2017	03/16/2017
3548	CHARLTON, WILL	QUETIONS ON WHO WE REGULATE AND THE DEFINITION OF UTILITY	03/16/2017	03/16/2017
890	HAGAMON, RICHARD	INQUIRY - IS TRYING TO FIND AN AGENCY WHO CAN ASSIST WITH WATER ISSUE	02/24/2017	03/16/2017
2240	FERNANDEZ, RICH	CLOSED WITHOUT CONTACT	03/10/2017	03/17/2017
3538	GARCIA, MARIA	RESOLVED PRIOR TO CONTACT	03/14/2017	03/17/2017
3556	HOUSOS, MARYANN (911)	CUSTOMER IS UP FOR DISCONNECT	03/17/2017	03/17/2017
3557	PETERSON, TINA	NO MANEY, NO ASSISTANCE, NO EMC	03/17/2017	03/17/2017
3554	TAPIA, GILBERT	NEEDS MONEY TO COVER A BROKEN ARRANGEMENT - IMPENDING DISCONNECTION	03/17/2017	03/17/2017
2239	KESNER, DONNA (911)	CUSTOMER'S SERVICE WAS SUPPOSED TO BE CONNECTED ON 03/07/2017 STILL NOT ON	03/09/2017	03/17/2017
2239	KESNER, DONNA (911)	CUSTOMER'S SERVICE WAS SUPPOSED TO BE CONNECTED ON 03/07/2017 STILL NOT ON	03/09/2017	03/17/2017
2226	GIL-BOBO, ELIZABETH	CORE CONNECT PRICING PROBLEMS, SERVICE ISSUES	03/07/2017	03/20/2017
3558	WALSH, CHRIS	MEANT TO CALL CO, TRYING TO GET AN EXTENSION TO PAY	03/20/2017	03/20/2017
3547	WEATHERS, TODD	CLAIMS COMPANY DOES NOT PROVIDE INFORMATION OR RULES	03/15/2017	03/20/2017
3533	UNKNOWN, JERRY	NO CONTACT, DID NOT RETURN MESSAGES	03/13/2017	03/20/2017

3563	DANIEL, DARRIN	ASSURANCE WIRELESS LIFELINE RESTRICTIONS - REFERRED TO FCC	03/20/2017	03/20/2017
3564	MILLER, TIM	NON-JURISDICTIONAL COMPLAINT	03/20/2017	03/20/2017
3553	JAMES, ALLISON	NO CONTACT FROM CUSTOMER	03/17/2017	03/20/2017
3566	BIRD, LISA	INQUIRY: REBILLING ACCOUNT FOR BAD METER	03/21/2017	03/21/2017
3565	MULQUEEN, JOAN	CLOSED WITHOUT CONTACT	03/21/2017	03/21/2017
3568	WINSLOW, KEVIN	CUSTOMER DOES NOT WANT A PHONE BOOK	03/21/2017	03/21/2017
3569	DUSTIN, RYAN	M&T WATER, NON REGULATED - ISSUE WITH RATES	03/21/2017	03/21/2017
3546	CASTRIGNO, MATTHEW	NEEDS A VALID ACCOUNT HOLDER	03/15/2017	03/21/2017
3546	CASTRIGNO, MATTHEW	NEEDS A VALID ACCOUNT HOLDER	03/15/2017	03/21/2017
3549	WOCHINSKI, STEVE	CLAIMS KWH USAGE WAS LOWER THAN PREVIOUS MONTH BUT BILL WAS HIGHER	03/16/2017	03/21/2017
3570	NYE, SANDRA	DOES NOT HAVE SERVICE ON FIRST FLOOR	03/21/2017	03/21/2017
863	BISHOP, CHRISTINE & DONALD	INQUIRY: NON REGULATED - SLOW OR NON-EXISTENT INTERNET	02/21/2017	03/21/2017
3561	TERRY, JENNIFER (911)	IN NEED OF PAYMENT ASSTANCE	03/20/2017	03/22/2017
3555	O SULLIVAN, JOHN	AVISTA DENIED DAMAGE CLAIM - FAULTY NEUTRAL SPLICE CONNECTION	03/17/2017	03/22/2017
3577	SMITH, GREG	QUESTION ABOUT EXISTING POLE AND EASEMENT	03/22/2017	03/22/2017
3573	KANE, MATTHEW	CLAIMS PAYMENTS HAVE NOT BEEN APPPLIED TO ACCOUNT	03/22/2017	03/22/2017
3571	WOLNY, TOM	OBJECT TO EARLY WITHDRAWAL OF AUTO PAY	03/21/2017	03/22/2017
3575	DRAKE, DIANA	SOMEONE IS CALL ID SPOOFING THEIR NUMBER, RECEIVING LOTS OF CALLS	03/22/2017	03/22/2017
3540	HOFF, TRACI	DISPUTE ON LINEBACKER CHARGES / COVERAGE	03/14/2017	03/23/2017
2238	WILLIAMS, ED	DOES NOT LIKE COMPANY AUTOMATICALLY INCREASING INTERNET SPEED	03/09/2017	03/23/2017
1475	O HARA, RICHARD	CO. USING SUMMER USAGE TO ESTIMATE WINTER BILL	01/10/2017	03/23/2017



2852	JONES, FAROL B	DISPUTING DECEMBER BILL IN EMPTY WINTERIZED CABIN	01/31/2017	03/23/2017
3562	GIANINO, LANDI (911)	CUSTOMER HAS BEEN WAITING FOR CO. TO FINALIZE MEDICAL CERT	03/20/2017	03/23/2017
3541	DYER, GARY	CUSTOMER DOES NOT LIKE FLUCUATIONS IN BILLING PERIOD	03/14/2017	03/23/2017
4836	ROMIG, SCOTT	DOES NOT LIKE MONOPOLIES	03/24/2017	03/24/2017
2212	HUNTER, GALA	SERVICE WAS DELAYED BEING TAKEN OUT OF CUSTOMER NAME	03/03/2017	03/24/2017
3552	RUNDBERG, CARL	WOULD LIKE TO KNOW MORE ABOUT EST. BILLING EPISODE	03/16/2017	03/24/2017
4838	LU EATON, PATRICIA	NEEDING ASSISTANCE, NO CONTACT	03/27/2017	03/27/2017
2812	ROTHENBURGER , VIRGINIA	UCRR RULE 202.02 - HARDSHIP EXEMPTION (??)	01/23/2017	03/27/2017
4835	MAXEY, KRYSTAL	CLAIMS NO TAGGING OF RESIDENCE OCCURRED PRIOR TO DISCONNECTON	03/24/2017	03/27/2017
3579	ROY, JOHN	COMPANY WILL NOT WORK WITH CUST ON PAYMENT ARRANGEMENT (ECM WAS IN EFFECT)	03/22/2017	03/27/2017
3567	DRAKE, MARY	THINKS GENERATOR SHOULD BE PROVIDING MORE POWER	03/21/2017	03/28/2017
3581	RIDGEVIEW LODGE CONDO ONWERS ASSOC	WATER SERVICE HAS BEEN OUT FOR 38 DAYS//CUSTOMER WAS CHARGED \$16K FOR HOOKUP	03/23/2017	03/28/2017
4844	ASHLEY, LESLIE	QUESTIONS ABOUT MORATORIUM	03/28/2017	03/28/2017
4839	QUATMAN, AMY	SAFELINK INTERNET SERVICES, NON REGULATED - POOR WI-FI CELLULAR SERVICE	03/27/2017	03/28/2017
4843	IRWIN, AUSTIN	BROADBAND TAX CREDIT	03/28/2017	03/28/2017
3582	LONG, SUSAN	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/23/2017	03/28/2017
4845	HULL, LISA	REFERRED TO IDAHO DEPARTMENT OF TRANSPORTATION	03/28/2017	03/29/2017
4837	DAHLBERG, LARRY	TRYING TO GET PHONE NUMBER IN DEX WITHOUT SUCCESS	03/24/2017	03/29/2017
4857	DUNN, SHEII.A	WIRELESS PORTABILITY	03/29/2017	03/29/2017
3576	JOHNSON, ERIC	NO CALL BACK - CLAIMS COMPANY OBTAINED SSN# NUMBER WITHOUT AUTHORIZATION	03/22/2017	03/29/2017
4852	LOPEZ, LISA	NEEDS ASSISTANCE OR ARRANGEMENTS	03/29/2017	03/29/2017

4846	JEPPSEN, RONALD 911	TWO PROR BILLS LINKED TO SAME APPLICANTS NAME AND ADDRESS, ONE AGED OUT	03/29/2017	03/29/2017
4855	MAXWELL, CHANDA	LOOKING FOR ASSISTANCE TO RESTORE SERVICE	03/29/2017	03/29/2017
3578	BEVAN, ROBERT	TECHNICIAN CHARGE FOR INTERNET	03/22/2017	03/29/2017
4861	GIBBS, TESA	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	03/30/2017	03/30/2017
4858	RASOOLI, SAMIRA (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	03/30/2017	03/30/2017
4842	NATEJKA, LEON	NO CONTACT, THEY DID NOT RETURN MESSAGES	03/27/2017	03/30/2017
4840	HOLBROOK, SCOTT	HEALTH ISSUES FORM AMI METERS ON ELECTRIC, GAS AND WATER SERVICES	03/27/2017	03/31/2017
4862	GROSS, LARRY	LONG DISTANCE CHARGES BILLED AFTER REFUND SENT TO CUSTOMER	03/31/2017	03/31/2017
4856	COY, DIXIE (911)	PHONE WORKING NOT WORKING AGAIN -NEEDS IT WORKING FOR 911	03/29/2017	03/31/2017
2223	ANDRING, JOEL	COMPANY OWNED PRIOPERTY THAT CONTAINS SYSTEM EQUIPMENT FOR SALE	03/06/2017	04/03/2017
4870	QUINTELL, ALLAN	CONSUMER TRYING TO FINDOUT WHO TO CONTACT ABOUT A DAMAGED CATV BOX IN YARD	04/03/2017	04/03/2017
4864	PRATHER, JEANNIE	CABLE ONE PROGRAMMING - NO JURIS	03/31/2017	04/03/2017
4865	MC KINNESS, MICHELE	TRYING TO REACH CO, LEFT MESSAGE AT COMM	04/03/2017	04/03/2017
4868	HOOPES, BARRY	CUSTOMER SENT PAYMENT TO COMMISSION BY MISTAKE	04/03/2017	04/03/2017
4874	VICKERY, BRADEN	CUSTOMER WANTED TO ESTABLISH A PAYMENT ARRANGEMENTS ON OLD BILL TO AVOID COLLE	04/03/2017	04/03/2017
4849	AUSTIN, AARON	WORRIED METER WAS MESSED UP	03/29/2017	04/03/2017
3560	JOHNS, GREG	TURBINE IS DOWN AND DIESEL GENNY IS RUNNING CONSTANTLY	03/20/2017	04/03/2017
4848	KRUSE, RONALD	NO CONTACT FROM CUSTOMER	03/29/2017	04/03/2017
4869	MILLER, BARBARA	JANUARY 2017 BILL WAS MORE THAN AMOUNT AGREED IN PAYMENT PLAN	04/03/2017	04/04/2017
4881	LORDS, JUDITH	CUSTOMER IS UPSET THAT THE DIESEL IS EXHAUSTED AND POWER IS OUT	04/04/2017	04/04/2017

4882	WATSON, LORIN	CUSTOMER WOULD LIKE NUMBERS FOR ASSISTANCE	04/04/2017	04/04/2017
4866	BYBEE, FRANK (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	04/03/2017	04/04/2017
4876	VEDDER, LIZ	INQUIRY: CONSUMER FEELS AVISTA IS SHOWING PREFERENCE TO ONE VENDOR OVER OTHERS	04/04/2017	04/04/2017
4878	MEPPEN, DREW	QUESTIONS ABOUT AVOIDED COST RATES	04/04/2017	04/04/2017
4880	TAYLOR, LESLIE	CONSUMER DOES NOT WANT TO PROVIDE SSN OR FAX IN DRIVER'S LICENSE	04/04/2017	04/04/2017
4875	TERRY, WILFORD	BILLED FOR RETURNED MODEM, THINKS ITS FIXED	04/03/2017	04/04/2017
3574	HOWLAND, STEVE	SERVICE HAS BEEN INTERMITTENT SINCE MARCH 10, 2017	03/22/2017	04/04/2017
4885	GORDON, JONATHAN	CUSTOMER CLAIMS TO HAVE MADE A PAYMENT BUT WAS STILL DISCONNECTED	04/04/2017	04/04/2017
3539	LINZI, KIM	CUST RESOLVED ISSUE - CO. WILL NOT BUNDLES SERVICES AND APPLY DISCOUNTED PRICE	03/14/2017	04/05/2017
3534	NEWKIRK, GLENN 911	SERVICE OUTAGE FORTY ONE DAYS PLUS, CUSTOMER CANCELS SERVICE	03/13/2017	04/05/2017
4877	PALMER, ZACH	CLOSED WITHOUT CONTACT	04/04/2017	04/05/2017
4859	HARRIS, GUY	SEEMS TO HAVE MORE OUTAGES LATELY	03/30/2017	04/05/2017
4847	LIEDBERG, DEBBIE 911	CUSTOMER LOOKNIG FOR A BETTER LEVELIZED PAYMENT ARRANGEMENT	03/29/2017	04/05/2017
225	WONDERFUL HOUSE	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	04/05/2017	04/05/2017
4883	CLARK, DANIEL 911	NO PAYMENTS SINCE ENERGY ASSISTANCE IN 2016	04/04/2017	04/05/2017
4884	COOK, ALISHA - 911	SERVICE SHUT OFF	04/04/2017	04/05/2017
3572	ROMAN, JENICE C. (911)	COMPANY WILL NOT NOTIFY CUST OF RECEIVING PLEDGES, RUDE CSR'S	03/21/2017	04/05/2017
4841	WITYCHAK ELDER LAW PLLC (911)	CUSTOMER HAS BEEN WAITING FOR A PORT FOR 20 DAYS	03/27/2017	04/05/2017
226	PETERSEN, BOB	DOESN'T WANT ADDRESS IN DIRECTORY	04/05/2017	04/05/2017
3584	MULQUEEN, JOAN	LIFELINE/ITSAP RECERTIFICATION ISSUES	03/23/2017	04/06/2017
233	FOX, MICHAEL	INQUIRY - FEDERAL COST RECOVERY CHARGE FOR DIRECTV	04/06/2017	04/06/2017
4863	MEPPEN, DREW	INQUIRY - AVOIDED COSTS RATES AND WHEN THEY ARE PUBLISHED	03/31/2017	04/06/2017

4886	RADCLIFFE, KRYSTINA 911	DISCONNECTION IMMINENT, POSSIBLE EMC	04/04/2017	04/06/2017
3583	BUCKLEY, SARAH	CUSTOMER IS RECEIVING NOTICES ONLY DAYS APART	03/23/2017	04/06/2017
4888	BILLINGSLY, BRAD	UNABLE TO GET IN TOUCH WITH CUSTOMER	04/05/2017	04/06/2017
4872	WOOD BROTHERS	CUSTOMER IS CONCERNED ABOUT HIS SCHEDULE 10 DEPOSIT	04/03/2017	04/06/2017
4853	ADVANCED HEATING & COOLING	COMPANY DELAY IN PROVIDING CUSTOMER REQUESTS FOR INFORMATION/RESOLUTION	03/29/2017	04/07/2017
235	DYE, TAMMY	NEEDS PAYMENT ASSISTANCE	04/07/2017	04/07/2017
4834	SHERWIN, DARLENE	DID NOT LIKE QUESTIONS CSR ASKED AND HAS PAYMENT POSTED?	03/24/2017	04/07/2017
3580	CAPSTONE MANAGEMENT SERVICES	INQUIRY - CLARIFICATION OF MULTI-OCCUPANT MASTER- METERING RULE	03/22/2017	04/07/2017
227	CARTESIAN CONSULTING	INQUIRY ABOUT SERVICE TERRITORY MAP ON COMMISSION WEB PAGE	04/05/2017	04/07/2017
234	MC CALL, JAMIE	PHONE NUMBER OUT OF SERVICE	04/07/2017	04/07/2017
240	WILLIAMS, MARY	NEEDS NEW LIFELINE CELL PHONE	04/10/2017	04/10/2017
4871	WINCHESTER, JOHN	SMELLY DISCOLORED WATER, COMPANY IS SLOW TO FLUSH HYDRANT	04/03/2017	04/10/2017
4879	MUSICK, SHANNON	NO CONTACT FROM CUSTOMER	04/04/2017	04/10/2017
4854	MISZCZENKO, GEORGE	CLAIMS IDAHO POWER IS EITHER OVERBILLING OR OVERSTATING CREW NUMBERS	03/29/2017	04/10/2017
245	ANDERSON, GARY	CUSTOMER IS HAVING ISSUES WITH HIS INTERNET	04/10/2017	04/10/2017
237	NEWSON, RICK - 911	GOT SOME ASSISTANCE, TRYING TO SET UP NEW ARRANGEMENT	04/10/2017	04/10/2017
239	MORIN, ANTHONY	CUSTOMER WAS LOOKING FOR ASSISTANCE	04/10/2017	04/10/2017
241	MC FARLANE, KRYSTAL	TRYING TO GET LEVEL PAY SET UP AGAIN	04/10/2017	04/10/2017

243	BOWLES, KIMBERLY 911	RESET ARRANGEMENT	04/10/2017	04/10/2017
4860	HANSEN, SEAN	CLAIMS COMPANY HAS BEEN UNRESPONSIVE AND DELAYING PROCESS	03/30/2017	04/10/2017
253	GODFREY, JEFF	CUSTOMER IS INTERESTED IN SOLAR FOR HIS FARM	04/11/2017	04/11/2017
254	HIRTLE, JOHN	NOT HAPPY WITH AMOUNT OF BALL PARK QUOTE	04/11/2017	04/11/2017
257	LANE, KAREN	TROUBLE WITH INTERNET	04/11/2017	04/11/2017
4850	FITZGERALD, ALAN	THINKS BILLING IS OFF, BUDGET PAY KEEPS GOING UP	03/29/2017	04/11/2017
4887	OAKS, NANCY	NEEDS AN ARRANGEMENT FOR BALANCE	04/04/2017	04/11/2017
255	BUKER, FRANCIS 911	CUSTOMER WAS ABLE TO SET AN ARRANGEMENT	04/11/2017	04/11/2017
230	OLSON, ALISSON	NO CONTACT FROM CUSTOMER	04/06/2017	04/11/2017
246	FRAZER, JESSICA	NO CONTACT, THEY DID NOT RETURN MESSAGES	04/11/2017	04/12/2017
263	FOURROUX, CHRIS	QUESTIONS ABOUT WHAT ENTITIES WE REGULATE	04/12/2017	04/12/2017
260	BOULAN, BURCE	HOMESERVE USA SPONORED IN PART BY SUEZ WATER IDAHO	04/12/2017	04/12/2017
261	ROBERTS, JONNY	CALLED PUC BY MISTAKE	04/12/2017	04/12/2017
236	TAPIA, GILBERT 911	NEEDS MONEY OR NEEDS TO PUCH DISCONNECTION DATE OUT TO NEXT MONTH	04/07/2017	04/12/2017
242	SILICH, JENNIFER (911)	CONFUSION ON THE AMOUNT OWED FROM A PREVIOUS BILL	04/10/2017	04/12/2017
3559	BALDUS, CHERYL	WOULD LIKE PEDISTAL BOX ON PROPERTY MOVED	03/20/2017	04/12/2017
228	COVERDALE, SHEILA	NEEDS ASSISTANCE TO PAY PAST DUE AND NEEDS NEW LEVEL PAY PLAN	04/05/2017	04/12/2017
248	PALONCO, DONALD	WATER HEATER CAUSED HIGH BILL, LEVELIZED AMOUNT TOO HIGH	04/11/2017	04/12/2017
252	LUNDGREN, HEATHER 911	CLOSED WITHOUT CONTACT	04/11/2017	04/12/2017
250	LANGLEY, DOUG 911	NO MONEY,NO ARRANGEMENT, NO EMC, NEEDS NEW APPLICANT	04/11/2017	04/12/2017

265	JIMENEZ, JOSEFINA (911)	CUSTOMER WAS GIVEN PUC NUMBER TO CALL FOR FINANCIAL ASSISTANCE	04/13/2017	04/13/2017
4889	FORD, ROBERT (911)	CUSTOMER CONTINUES TO HAVE SERVICE OUTAGE	04/05/2017	04/13/2017
4867	LANDEROS, MANUELA (911)	CUSTOMER WOULD LIKE A NEW NUMBER//GETTING A LARGE VOLUME OF CALLS	04/03/2017	04/13/2017
247	ANDERSON, TRESSA	ACCOUNT WAS CHANGED BY ANOTHER CUSTOMER	04/11/2017	04/13/2017
264	YORGENSEN, LAVON	NON-JURISDICTIONAL COMPLAINT	04/13/2017	04/13/2017
251	PEAVEY, TOM	NO CONTACT, THEY DID NOT RETURN MESSAGES	04/11/2017	04/13/2017
269	HOLDER, STEVE	VP INC. - DISCONNECT DUE TO "COURT ORDER"	04/13/2017	04/13/2017
271	UNKNOWN, GEORGE	INQUIRY - ABOUT POLICES	04/14/2017	04/14/2017
266	WOLF-TAYLOR, JUELIE	DID NOT LIKE THE WAY THE COMPANY HANDLED THE ISSUE	04/13/2017	04/14/2017
276	ASCHINGER, DON	WANTS TO SWITCH FROM PLUMMER ELECTRIC TO KOOTENAI ELECTRIC - NO JURIS	04/14/2017	04/14/2017
267	ISAACSON, TEQUILA	CO WONT ALLOW AN ARRANGEMENT, ARRANGEMENT OFFERED BUT TOO HIGH FOR THEM	04/13/2017	04/17/2017
275	CRAMUS, JOHN (911)	COMPANY WON'T FIX PHONE FOR 6 DAYS	04/14/2017	04/17/2017
278	LANHAM, THOMAS	MEANT TO CALL CO, HAD CONTACTED THEM AND PAID	04/17/2017	04/17/2017
1519	MITCHELL, DEBORAH	HAYDEN LAKE REC WATER AND SEWER DISTRICT, NON REGULATED - LID & RATE HIKE	04/18/2017	04/18/2017
2236	DEGON, STEVE	BILL HIGH FOR ONLY USING PELLET STOVE TO HEAT	03/09/2017	04/18/2017
238	LANE, KATHY	CLAIMS HER MONTH BILL HAS INCREASED	04/10/2017	04/18/2017
244	PARNELL, MARY	RECEIVED LETTER FROM HOMESERV ABOUT OVERBILLING	04/10/2017	04/18/2017
1522	UNKNOWN, BURROUGHS	COMPANY'S DUE DATE ON THE BILL DOES NOT ALLOW THE CUSTOMER TIME TO PAY THE BILL	04/18/2017	04/18/2017
1528	JOHNSON, ERIN	PRIOR BILL - WICAP TOLD HER TO PAY A PORTION BUT DID NOT PLEDGE REMAINDER	04/19/2017	04/19/2017
1525	GUILLE, GLEN	AVAILABILITY OF 440 V SERVICE	04/18/2017	04/19/2017

280	BUNKER, JACOB	CUSTOMER DOES NOT AGREE WITH THE COMPANY'S ESTIMATE	04/17/2017	04/19/2017
277	BALL, CONNIE (911)	REQUESTING EXTENSION OF PAYMENT ARRANGEMENT	04/14/2017	04/19/2017
1529	MACK, HEATHER	CUSTOMER CONCERNED THAT POSTCARD BILLING LEAVES PERSONAL INFORMATION VISIBLE	04/19/2017	04/19/2017
1527	CARDENLARRY, CORTNEY	BILLING AND PHONE ISSUE -CALLED COMMISSION BY MISTAKE	04/19/2017	04/19/2017
1513	NELSON, NANNETTE	THINKS SOMEONE UNAUTHORIZED WAS WORKING IN CENTURYLINK'S FACILITIES	04/17/2017	04/19/2017
1518	GOODMAN, JAY	CLOSED WITHOUT CONTACT	04/18/2017	04/19/2017
274	MILLWORK OF IDAHO	SOME CUSTOMER CALLS NOT GETTING THROUGH	04/14/2017	04/19/2017
1524	MUSSAW, CHRIS	NO ANSWER, VOICEMAIL NOT SET UP YET	04/18/2017	04/20/2017
1517	ANDERSON, JACKIE	PROBLEM WITH ADDRESS KEEPS HER FROM USING IVR	04/18/2017	04/20/2017
268	DERRY, DORIS	CUSTOMER IS GENERALLY UNHAPPY WITH AVISTA AND THE OPOWER REPORTS	04/13/2017	04/20/2017
279	UNKNOWN	CUSTOMER CONTACTED COMMISSION BY MISTAKE	04/17/2017	04/20/2017
1534	OLSON, KAREN	LOOKING FOR RURAL FUNDING OPTIONS TO GET PHONE	04/20/2017	04/20/2017
1536	AARSTD, JIM	INQUIRY: LENGTH OF TIME TO RESTORE PHONE SERVICE AFTER OUTAGE	04/20/2017	04/20/2017
1521	SHERMAN, SALLY	PROBLEMS REACHING ANYONE AFTER HOURS	04/18/2017	04/20/2017
1514	BUTLER, DAVID	TAKES ISSUE OF WHEN METER READING OCCURS OR DOES NOT OCCUR	04/17/2017	04/20/2017
1535	SCHILLING, JANELL	OBJECTS TO SUEZ WATER AFFILIATION WITH HOMESERV	04/20/2017	04/20/2017
1532	ELLIOTT, JUDY A.	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE, CO. REQUIRING \$370 BY 5/3	04/19/2017	04/20/2017
1533	ANGEL, ELIZABETH	JUST WANTED TO VENT ABOUT IDAHO POWER	04/20/2017	04/20/2017
1520	PATTERSON, DUSTY	LATE PAYMENT THROUGH BILL PAY, NEED TO RESET LEVELPAY, NEED AUTOIPAY	04/18/2017	04/21/2017
1537	YOUNGER, TIMOTHY (911)	CUSTOMER CLAIMS TO HAVE BEEN DISCONNECTED AFTER MAKING PAYMENTS	04/20/2017	04/21/2017

1515	HENDERSON, PAULETTE	CLARIFY PAYMENT ARRANGEMENT, NEED TO TERMINATE OLD CSA,	04/17/2017	04/21/2017
1516	HINSCH, SALLY	CUSTOMER DOES NOT AGREE WITH THE COST TO CONSTRUCT A LINE EXTENSION	04/17/2017	04/21/2017
259	JOHNSON, TRENT 911	POSSIBLE DISCONNECTION, NEED ARRANGEMENT	04/12/2017	04/21/2017
3532	CUTTS, ERICK	INQUIRY - SUB-METERING BILLING REQUIREMENT	03/13/2017	04/21/2017
4873	HASKETT, PAUL	CLAIMS TRANSMITTER WAS SUBMERGED IN WATER AND NOT RECORDING PROPERLY	04/03/2017	04/21/2017
1539	BOOTH, ROBERT 911	SERVICE OUT FOR 2 WKS DUE TO CABLE CUT	04/21/2017	04/21/2017
249	HANCOCK, GAIL (911)	CUSTOMER CLAIMS TO HAVE PAID BILL BUT WAS TOLD SHE WOULD BE DISCONNECTED	04/11/2017	04/21/2017
256	SOARES, DAVID	WANTS TO KNOW COMPANY POLICY REGARDING IDENTIFICAITON OF TECHS	04/11/2017	04/21/2017
273	MARKS, SALLY	CONSISTENT POOR QUALITY	04/14/2017	04/21/2017
4176	PRISCILLA HERNANDEZ- HACKER PHD LLC	PROMOTION RATES NOT HONORED BY COMPANY, ALL SERVICES NOT PROVIDED	02/07/2017	04/24/2017
270	DIETZ, WALTER (911)	CUSTOMER KEEPS HAVING SERVICE OUTAGES	04/14/2017	04/24/2017
1523	GROOM, TERRY	UNABLE TO GET IN TOUCH WITH CUSTOMER	04/18/2017	04/24/2017
1545	COATNEY, MARKAY	CUSTOMER IS HAVING INTERNET ISSUES.	04/24/2017	04/24/2017
1540	ALLEN, BURT	CUSTOMER WOULD LIKE TO DISCUSS THE COMPANY'S DEPOSIT POLICY	04/21/2017	04/24/2017
1550	UNKNOWN, LIVONIA	CONSOLIDATED -EDISON CUSTOMER GIVEN NUMBER TO THE WRONG COMMISSION	04/24/2017	04/24/2017
1542	CANAL, DANNY	MEANT TO CALL UTILITY. WILL CALL BACK IF NEEDED	04/24/2017	04/24/2017
1543	MOORE, CLARINE	CALLED THE PUC BY MISTAKE	04/24/2017	04/24/2017
1544	GROUSE POINT HOMEOWNERS ASSOC.	COMMENTS & QUESTIONS RE RATE CASE & WATER QUALITY	04/24/2017	04/24/2017
1526	MC ELHANEY, SANDRA	UNABLE TO GET IN TOUCH WITH CUSTOMER	04/18/2017	04/25/2017
1546	HEALY, VERA (911)	HOPING FOR FLEXIBILITY IN NEW ARRANGMENT	04/24/2017	04/25/2017



1541	CULVER, KRISTIN	UPSET ABOUT LACK OF PROFESSIONISM BY EMPLOYEE	04/21/2017	04/25/2017
1551	SCHMIERER, HAROLD	NON-JURISDICTIONAL COMPLAINT	04/25/2017	04/25/2017
1554	GUNN, CHERYAN	CHECKING ON WHAT THEY NEED TO DO TO RESTORE SERVICE	04/26/2017	04/26/2017
1561	MORGAN, LINDA	PROBLEMS WITH HER CELL PHONE/NOT CARRIER RELATED	04/26/2017	04/26/2017
1559	HATCHER, TERESA	NOT HAPPY ABOUT REFUND BEING ON A GIFT CARD	04/26/2017	04/26/2017
1560	DRESSER AND RAND GROUP	INQUIRY: NORTHERN LIGHTS, NON REGULATED -PROJECT DEVELOPER INQUIRING ABOUT CO.	04/26/2017	04/26/2017
1547	SHOVE, KEN	CO. PRORATING BILL FOR PARTIAL MONTH AND CHARGING AT THE HIGHER RATE	04/24/2017	04/26/2017
1556	UNKNOWN, ENRIQUE	UNABLE TO SPEAK WITH CUSTOMER	04/26/2017	04/27/2017
1565	MILLER, ROBIN	CITY OF EDEN - NO JURIS	04/27/2017	04/27/2017
1568	GREYTANUS, JOSEPH	CLOSED WITHOUT CONTACT	04/27/2017	04/27/2017
1555	MAZZONE, MATTHEW (911)	CUSTOMER NEEDS ASSISTANCE / PAYMENT ARRANGEMENT	04/26/2017	04/27/2017
1563	LAZANO, MARIA (911)	CUSTOMER WOULD LIKE AN EMC	04/27/2017	04/27/2017
1548	SETTLE, DANIEL	DROPPED FROM BUDGET PAY DUE TO ONE PAYMENT AND INTEREST BEHIND	04/24/2017	04/27/2017
1549	ANSELMO-WRIGHT, KRYSTEE 911	REFERRED THE CUSOTMER TO THE COMPANY FOR A SECOND EMC	04/24/2017	04/27/2017
258	SKIDMORE, GWEN	BILL SUPPOSEDLY ESTIMATED FOR OVER HALF A YEAR	04/11/2017	04/27/2017
262	HODGSON, ROBIN	MULTIPLE ISSUES - BILLING, NO LONG DISTANCE, NO HANDICAP DISCOUNT	04/12/2017	04/27/2017
1531	HUNSUCKER, WAYNE	DLS HAS GOTTEN VERY SLOW, WITH NO RESPONSE FROM COMPANY	04/19/2017	04/27/2017
272	HOLM, MICHAEL	WINTER PAY OR LEVEL PAY - CUSTOMER UNCERTAIN ABOUT ARRANGEMENT IN DECEMBER	04/14/2017	04/28/2017
2860	SELLITTI, TED	INTERNET SERVIDE AND BUNDLED PACKAGES	04/28/2017	04/28/2017

1564	HEATH, FRANK	CLAIMS BILL HAS DOUBLED AND BELIEVES ISSUE MIGHT BE METER	04/27/2017	04/28/2017
2857	LORDS, JUDITH	ATL POWER HAS RUN OUT OF FUEL FOR THE 2ND TIME IN A WEEK	04/28/2017	04/28/2017
2862	BENJAMIN, MICHEAL	RESOLVED PRIOR TO CONTACT	04/28/2017	04/28/2017
2858	SHERER, RON	NO CONTACT FROM CUSTOMER	04/28/2017	05/01/2017
1562	OLSEN, DAVE	NO CONTACT, COULD NOT REACH	04/26/2017	05/01/2017
2859	RIGGEN, MARY	CALLED COMMISSION BY MISTAKE	04/28/2017	05/01/2017
2864	SIPERT, GARY	PURCHASED HOUSE AND NEEDS NEW ACCOUNT AND SERVICE	05/01/2017	05/01/2017
2869	WONDERFUL HOUSE	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	05/01/2017	05/01/2017
2865	TRAKEL, CHRISTOPHER	IRRIGATION DIST TRYING TO TRANSFER PREVIOUS OCCUPENTS BILL TO HIM	05/01/2017	05/01/2017
232	RATZLAFF, BRIAN	CUSTOMER IS CONSTRUCTING A NUMBER OF PROJECTS // BEING CHARGED TOO MUCH	04/06/2017	05/01/2017
1552	WOLFE, SARAH (911)	CO WILL NOT WORK WITH CUSTOMER TO DO ANOTHER ARRANGEMENT	04/25/2017	05/01/2017
2867	WRIGHT, MATTHEW (911)	CONSUMER NEEDS AN EXTENSION OR ANOTHER ARRANGEMENT	05/01/2017	05/01/2017
2863	THRALL, DEBRA	WANTS TO KNOW WHY BILLING HAS DUPLICATE DAYS OF USAGE	04/28/2017	05/01/2017
2871	ADERMANN, LISA	QUESTIONS ABOUT OLD BILLS	05/01/2017	05/01/2017
2875	DOVEL, KELLY	TRYING TO GET SERVICE RESTORED	05/02/2017	05/02/2017
2876	BRAMHALL, WILLIAM	HAD ARRANEMENT, SHUT OFF TODAY	05/02/2017	05/02/2017
2877	WEELOCK, MOENIRE - 911	WAITING FOR RESTORAL, THOUGHT DOC SENT MEDICAL	05/02/2017	05/02/2017
2861	CHRISTEN, KATHLEEN	CLAIMS ARRANGEMENT WAS SETUP NOW TOLD IT IS NOT	05/02/2017	05/02/2017
1961	AMERICAN CLASSIC TATTOO	MULTIPLE UNITS UNDER ONE METER, JOINT TENANT RESPONSIBILITY FOR UTILITIES	04/21/2017	05/02/2017
1961	AMERICAN CLASSIC TATTOO	MULTIPLE UNITS UNDER ONE METER, JOINT TENANT RESPONSIBILITY FOR UTILITIES	04/21/2017	05/02/2017

1530	EMERY FARMS, INC	REQUEST FOR PRE-PAYMENT OF IRRIGATION DEPOSIT	04/19/2017	05/02/2017
2870	THOMAS, MARLIECE & DAVID	CONSTRUCTION ON RENTAL PROPERTY/NO NOTICE/DEBRIS REMOVAL	05/01/2017	05/03/2017
2883	JIMENEZ, JERRY	REBILLING FOR TRANSPONDER GOING BAD	05/03/2017	05/03/2017
2878	UNKNOWN, TRAVIS	WAS TRYING TO REACH THE GAS COMPANY	05/03/2017	05/03/2017
2868	LAKE, ALLEN	WANTED SOME INFORMATION ABOUT THE OUTAGE	05/01/2017	05/03/2017
4851	DRAKE, MARY	WAS HAVING ISSUES WITH POWER DUE TO GENERATOR NEEDING A TUNE-UP	03/20/2017	05/03/2017
1538	WHALEY, TOM	VACTION HOLD ON INTERNET SERVICE HAS CAUSED A BILLING ISSUE	04/21/2017	05/04/2017
2879	FREW, CALVIN	CO. REQUIRES MOORELAND ZIP CODE FOR BLACKFOOT ADDRESS, TO PAY OVER THE PHONE	05/03/2017	05/04/2017
2892	MINER, SHEEAM	CUSTOMER SENT CHECK TO COMMISSION	05/04/2017	05/04/2017
2866	BATTERMIN, SCOTT	NO CONTACT, THEY DID NOT RETURN MESSAGES	05/01/2017	05/04/2017
2874	HABEB, ZAHRA	LEFT MESSAGE 5-17 4:08	05/02/2017	05/04/2017
2882	ANDERSON, MICHAEL	UNABLE TO GET IN TOUCH WITH CUSTOMER	05/03/2017	05/04/2017
2890	DAVIS, TYLER	CONSUMER RESOLVED ISSUE	05/04/2017	05/04/2017
229	RAMBACHER, PAUL	CUST IS CONCERNED TEMP LINE WILL BE BURIED BEFORE ROAD IS PAVED	04/06/2017	05/04/2017
2894	MARTINEZ, SHEILA	NEEDS A BETTER ARRANGEMENT - NOT POSSIBLE	05/04/2017	05/05/2017
2897	TAYLOR, LESLIE	INSALLER LEFT BAG - HAVING A HARD TIME IN GETTING COMPANY RETRIEVE BAG	05/05/2017	05/05/2017
2872	LOTT, JAMES	RESOLVED PRIOR TO CONTACT	05/01/2017	05/05/2017
2889	MERRIFIELD, TOM	RESOLVED PRIOR TO CONTACT	05/04/2017	05/05/2017
2899	EAGLE WATER COMPANY	HOA WANTS TO COLLECT FEES FROM THE COMPANY	05/05/2017	05/05/2017
1558	LUNDT, DARCY 911	NEED ARRANGEMENT AFTER WINTER PAYMENT PROGRAM EXPIRED	04/26/2017	05/08/2017
1558	LUNDT, DARCY 911	NEED ARRANGEMENT AFTER WINTER PAYMENT PROGRAM EXPIRED	04/26/2017	05/08/2017

2884	KUYKENDALL, GARY	NO CONTACT, THEY DID NOT RETURN MESSAGES	05/03/2017	05/08/2017
2909	RAMIREZ, UNKNOWN	CUSTOMER RESOLVED BEFORE I CALLED, THANKED ME FOR CALL BACK	05/08/2017	05/08/2017
2907	TERZIC, ANNA MARIA	POOR CUSTOMER SERVICE / SCHEDULING ISSUES / INTERNET ISSUES	05/08/2017	05/08/2017
2886	GONZALEZ, TANIA	TRYING TO RESTORE SERVICE	05/03/2017	05/08/2017
2906	HAVEY, JEFF	DOES NOT LIKE EE CHARGE	05/08/2017	05/08/2017
2900	STROBEL, CLARK 911	THREE BROKEN ARRANGEMENTS IN FOUR MONTHS	05/05/2017	05/08/2017
2896	PERRY, ALAYNA	TRANSFORMER BOX EMITTING LOUD HIGH PITCH NOISE	05/05/2017	05/08/2017
2881	DELVALLE, ANA (911)	CO. WILL NOT TRANSFER SERVICE ON HOME CONSUMER OWNS WHERE RENTER HAS MOVED OUT	05/03/2017	05/08/2017
2873	BRUNOBUILT HOMES	WANTS TO KNOW IF IDAHO POWER CAN REFUSE SERVICE TO A HOUSE	05/01/2017	05/08/2017
2895	BUFFINGTON, CLARA	CLOSED WITHOUT CONTACT	05/05/2017	05/08/2017
2912	MEYERS, JUDITH	SERVICE SWITCHED OUT OF CONSUMERS NAME W/O HER KNOWLEDGE	05/09/2017	05/09/2017
2904	UNKNOWN, CINDY	UNABLE TO GET IN TOUCH WITH CUSTOMER	05/08/2017	05/09/2017
4203	ASPEN GROVE INN (911)	COMPANY HAS SCHEDULED AN OUTAGE ON MEMORIAL DAY	05/09/2017	05/09/2017
2911	BULMER, KATHY	CABLE ONE - NO JURIS`	05/08/2017	05/09/2017
4205	SCOTT, TRAVIS (911)	CUSTOMER DID NOT RECEIVE A RECENT DISCONNECT NOTICE - INSUFFICIENT FUNDS	05/09/2017	05/10/2017
4206	ABTS, CAROL	TRYING TO RESTORE SERVICE	05/10/2017	05/10/2017
4210	SUAREZ, JOHN	LOOKING FOR ASSISTANCE TO GET RECONNECTED	05/10/2017	05/10/2017
4208	BARNETT, RAQUEL (911)	INQUIRY: NEEDS ASSISTANCE BROKEN ARRANGEMENT, ASKING FOR MORE TIME TO PAY	05/10/2017	05/10/2017
2898	WHITE, GERALD (911)	CLAIMS PAYMENT WAS MAILED TO DISH NETWORK	05/05/2017	05/10/2017
231	FISHER, MUNARI	CLAIMS CSR PROVIDED INCORRECT DATES FOR WINTER PROTECTION	04/06/2017	05/10/2017
1567	MARTIN, ROBERT	NEEDS ASSISTANCE & ?'S THE \$5 "FINANCE CHARGE" (SERVICE CHG) ON MONTHLY BILL	04/27/2017	05/10/2017

2880	VANCE CAPITOL LLC	ISSUES W/ADJUSTMENT ON LEAK AND TRANSFER OF BILL TO ANOTHER PROPERTY	05/03/2017	05/10/2017
4214	MARTINEZ, SHEILA (911)	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE / ARRANGEMENT	05/11/2017	05/11/2017
1553	BAIRD, MARION	CUSTOMER WOULD LIKE TO KNOW ABOUT OPTIONS PERTAINING TO LONG DISTANCE	04/25/2017	05/11/2017
1566	MUNDEN, TERREL	CREDIT REPORTING REPORTING ISSUE STILL NOT RESOLVED	04/27/2017	05/11/2017
4215	DRISCOLL, DENNIS	NO CONTACT, VOICEMAIL NOT SET UP YET	05/11/2017	05/11/2017
4211	TABARINI, CARLOS	NON-JURISDICTIONAL COMPLAINT	05/11/2017	05/11/2017
2887	SHAWVER, DON	COMMENTS & QUESTIONS RE RATE CASE-BILL DOES NOT SHOW USAGE	05/03/2017	05/11/2017
2885	HARROLD, MICHELLE (911)	REQUESTING MEDICAL CERTIFICATE	05/03/2017	05/11/2017
2901	BAYLISS, DAN	CLAIMS SERVICE HAS BEEN OUT FOR TWO MONTHS	05/05/2017	05/11/2017
4216	MANESS, YVONNE	CUSTOMER DOES NOT AGREE WITH \$200.00 RECONNECT FEE	05/12/2017	05/12/2017
2905	MURILLO, NANCY	HAS ISSUE WITH INCREASE IN BUDGET PAY FROM \$128 TO \$184	05/08/2017	05/12/2017
2908	KRAFT, NANCY	WANTS TO KNOW WHY REPAIR TAKES A WEEK	05/08/2017	05/12/2017
4221	PLATA, ENRIQUE (911)	REQUESTED MEDICAL CERTIFICATE	05/15/2017	05/15/2017
4228	THOMAS, FRANK	CALLED TO NEGOTIATE PAST DUE BILLS	05/15/2017	05/15/2017
4224	WARD, SHARON	CUSTOMER RESOLVED BEFORE I CALLED	05/15/2017	05/15/2017
4227	PARSONAGE, ANNA	INQUIRY: PREVIOUS BILL, MEDICAL NEED FOR SERVICE, NEEDS ASSISTANCE	05/15/2017	05/16/2017
4201	GARCIA JUAREZ, ANTONIO (911)	CUSTOMER WOULD LIKE TO BE RECONNECTED	05/09/2017	05/16/2017
4230	TUTTLE, STEVEN	TRYING TO GET ARRANGEMENT SET BACK UP	05/16/2017	05/16/2017
4204	BERG, LINDA	PROJECT SHARE BACKED OUT ON PAYING PROMISED AMOUNT	05/09/2017	05/16/2017
4238	MC NEILL, CHERYL	QUESTIONS ABOUT HAVING TO PAY TO MOVE A LINE	05/17/2017	05/17/2017

4236	SILICH, JENNIFER 911	NO ARRANGEMENT, NO MONEY, NO EMC	05/17/2017	05/17/2017
4236	SILICH, JENNIFER 911	NO ARRANGEMENT, NO MONEY, NO EMC	05/17/2017	05/17/2017
4239	UNKNOWN, NANCY	QUESTIONS ABOUT ANNUAL MEETINGS FOR BUDGETS	05/17/2017	05/17/2017
4226	NICHOLSON, DAN	CLOSED WITHOUT CONTACT	05/15/2017	05/17/2017
2888	HAYES, RAYMOND	COMMENTS & QUESTIONS RE RATE CASE-NO WATER AT HYDRANT	05/03/2017	05/17/2017
4223	BROOKS, NINA (911)	IN NEED OF PAYMENT ASSISTANCE AND A MEDICAL CERTIFICATE	05/15/2017	05/17/2017
2902	KNUDSEN IRRIGATION	THREE LINES OUT OF FIVE LINES NOT WORKING	05/05/2017	05/17/2017
2903	JOHNS, QUEY	PHANTOM RINGS, POOR SERVICE	05/05/2017	05/17/2017
4235	DUFF, MICHAEL (911)	CUSTOMER DID NOT RECEIVE CREDIT FOR RETURNED MODEM	05/16/2017	05/17/2017
2891	NICKS, MARY	ROAD GRADER BREAKS UNBURIED OR SHALLOW PHONE LINES	05/04/2017	05/18/2017
4220	RHODES, ANITA	INQUIRY: CAN'T PAY BILL, IS ARRANGEMENT AVAILABLE? IN CURRENT ARR., NOT AT RISK	05/15/2017	05/18/2017
4237	STEVENS, LARRY	CLAIMS COMPANY RECONNECTION POLICY IS DISCRIMINATORY	05/17/2017	05/18/2017
4234	CRAVEN, DOUG	NO CONTACT, THEY DID NOT RETURN MESSAGES	05/16/2017	05/18/2017
4219	HANNY, JASON	TRYING TO CHANGE ARRANGEMENT	05/15/2017	05/18/2017
4232	MARTIN, DOUG	CUSTOMER DOES NOT AGREE WITH LENGTH OF BILLING PERIOD & BUDGET PAY RECALCULATION	05/16/2017	05/18/2017
4217	JENSEN, CAROL	CUSTOMER IS CONCERNED HER BILL IS TOO HIGH	05/12/2017	05/18/2017
4225	TIERNEY, COLLEEN	CLOSED WITHOUT CONTACT	05/15/2017	05/19/2017
4244	MOORE, DEANNA	AVERY WATER & SEWER DISTRICT - NO JURIS	05/19/2017	05/19/2017
4246	CRAMER, BRANDON	WANTS TO SWITCH FROM AVISTA TO NORTHERN LIGHTS	05/19/2017	05/19/2017
4213	SCHWARTS, PENNY	HOPING COMPANY CAN REMOVE WASP NEXT FROM CENTURYLINK BOX	05/11/2017	05/19/2017

4256	CHARLES, STACEY	DIRTY WATER DAMAGED WATER HEATER/FLUSHING LINES	05/22/2017	05/22/2017
4252	BOWMAN, JULIET	CALLED COMMISSION BY MISTAKE	05/22/2017	05/22/2017
4207	WILSON, LLOYD	NEEDS PAYMENT ARRANGEMENT AND PAYMENT ASSISTANCE	05/10/2017	05/22/2017
4247	ARELLANO, ANNA	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	05/19/2017	05/22/2017
4250	WATERFRONT PROPERTY MANAGEMENT	CLOSED WITHOUT CONTACT	05/22/2017	05/23/2017
897	ORCUTT, CORY	INQUIRY - DOES A LANDLORD HAVE TO PROVIDE A PHONE JACK	05/22/2017	05/23/2017
4255	THRONGARD, JUSTIN	LAST SUMMER'S BILL WAS OVER \$260 FOR TWO MONTHS, PRICE GOUGING (?) OR USAGE	05/22/2017	05/23/2017
902	CDS STONERIDGE UTILITIES LLC	INQUIRY: WANTS TO KNOW WHAT HE NEEDS TO DO TO SELL THE COMPANY	05/23/2017	05/23/2017
4254	OBERT, DENNIS	QUESTIONS REGARDING TIMEFRAME FOR NOTIFYING CUSTOMES OF CHANGES	05/22/2017	05/23/2017
898	PARKER, MATTHEW (911)	COMPANY WILL NOT GRANT TWO-DAY EXTENSION- CUST USED EMC	05/22/2017	05/23/2017
904	WEAST, JUSTIN	BROKEN ARRANGEMENT, DOESN'T WANT ASSISTANCE, NEEDS MORE CASH	05/23/2017	05/23/2017
4229	ALLEN, LEE	CUSTOMER NEEDS PAYMENT ARRANGEMENT / ? ABOUT LIFELINE / ITSAP	05/15/2017	05/24/2017
909	BAGLEY, KATHY	CABINET MOUNTAINS WATER - NO JURIS	05/24/2017	05/24/2017
910	GEBHARDS , STACY	CLAIMS TELEMARKER SCAMMED \$150	05/24/2017	05/24/2017
908	EVANS, TRACY (911)	CUSTOMER TOOK CARE OF ISSUE HERSELF	05/24/2017	05/24/2017
4249	MC GUIRE, CHUCK	PROBLEMS WITH COMPANY ELECTRONIC PAYMENT PROGRAM	05/19/2017	05/24/2017
911	BRISTOL, LORI	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	05/24/2017	05/24/2017
4251	DAVIS, ROBERT	UNABLE TO GET IN TOUCH WITH CUSTOMER	05/22/2017	05/25/2017
4240	AMAN, JOE	INQUIRY - ACCESS TO CUSTOMERS PROPERTY	05/17/2017	05/25/2017
4243	DISCOUNT CABINETS OF IDAHO	CLAIMS SOMEONE IS TAPPING INTO THEIR SERVICE	05/19/2017	05/25/2017

915	WILLIAMS, JULIE	NON-JURISDICATIONAL COMPLAINT	05/25/2017	05/25/2017
916	TANNER, TOM	CONCERNED HE WILL NOT HAVE ADEQUATE WATER PRESSURE IN THE FUTURE.	05/25/2017	05/25/2017
4241	HOLM, MOGIE	CUSTOMER HAS BEEN TRYING TO GET LINE BURIED SINCE APRIL 2017	05/18/2017	05/25/2017
907	HEIKKILA, DOUG	PEDESTAL AT CURRENT LOCATION POSSES ISSUE	05/24/2017	05/25/2017
903	PETERSON, JORDAN	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	05/23/2017	05/25/2017
919	KORPELA, MARY 911	NO FURTHER ARRANGEMENTS POSSIBLE AFTER SECOND EMC	05/26/2017	05/26/2017
920	GABUS, MARK	CUSTOMER IS CONCERNED ABOUT GIVING OUT HIS SSN TO UTILITIES	05/26/2017	05/26/2017
914	WOLFE, SARAH	CUSTOMER DOES NOT AGREE WITH THE AGGRESSIVE METHOD OF SETTING ARRANGMENTS	05/25/2017	05/26/2017
4231	ZIEL, ROBERT	CUSTOMER UNHAPPY WITH COMPANY PROGRAM LETTER	05/16/2017	05/26/2017
2893	BECKO CONSTRUCTION	OBJECTS TO APPLICANT NOT BEING ABLE TO BUILD LINE - DOES NOT LIKE PRICE QUOTE	05/04/2017	05/26/2017
1557	ZIGLER, PRESTON	OBJECTS TO LINE EXTENSION VERBAL QUOTE OF \$260K	04/26/2017	05/26/2017
917	RAMOS, MR.	NO REPLY BACK FROM CUSTOMER	05/25/2017	05/26/2017
4248	SOUTH DAKOTA PUC	INQUIRY - APPROVED IDAHO COURSES FOR STRAY VOLTAGE	05/19/2017	05/26/2017
4202	RENNAKER, CAROLINE	HIGH BILL WAS IDENTIFIED AS CUSTOMER USAGE, METER TESTED GOOD	05/09/2017	05/30/2017
913	PRICE, ROBYN	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	05/25/2017	05/30/2017
924	MORGAN, PAUL	QUESTION ABOUT RESTORAL TIME, AND DAMAGE CLAIMS	05/30/2017	05/30/2017
927	NEWMAN, PATRICIA	CUSTOMER IS NOT HAPPY WITH IPC RATE CHANGES	05/30/2017	05/30/2017
928	CORWIN, CHRIS	INQUIRY: CAN THE PUC ORDER IPC TO RESTORE SERVICE IN A FLOODED AREA	05/30/2017	05/31/2017
921	GLENN, NATALEE	REQUESTING PAYMENT DUE DATE BE EXTENDED	05/26/2017	05/31/2017
925	DIXON, DEEANN	ISSUES ON WHEN ARRANGEMENT BROKE, NEEDS NEW ONE	05/30/2017	05/31/2017
899	NETTI, AMBER	INQUIRY: CUSTOMER IS CONCERNED USAGE IS HIGH	05/22/2017	05/31/2017



900	VAN WAGNER, DUSTIN	CUSTOMER DOES NOT KNOW WHY HE NEEDS TO PAY A DEPOSIT	05/22/2017	05/31/2017
936	SUMMERS, PATRICIA - 911	TRYING TO GET SERVICE RESTORED	05/31/2017	05/31/2017
906	TIEDE, IRENE	UPSET IT TOOK FIVE CALLS TO THE COMPANY TO GET SERVICE RESTORED	05/24/2017	05/31/2017
937	STOPPENHAGEN , DAVE	UPSET WITH CABLE ONE CUSTOMER SERVICE AND LACK OF CHOICES IN AREA	05/31/2017	05/31/2017
932	ST GEORGE, MARLENE	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	05/31/2017	05/31/2017
901	SOMMERS, WAYNE	INQUIRY: INTERNET ONLY, BILLING DISPUTE, CSR HAD NO AUTHORITY TO HELP	05/23/2017	05/31/2017
939	WOODS, KAREN	CUSTOMER CLAIMS BATTERY BACK-UP WAS DOWN	06/01/2017	06/01/2017
940	FALCK, SALLY	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	06/01/2017	06/01/2017
941	HARRIS, RICHARD	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	06/01/2017	06/01/2017
942	COLBRY, ROGER	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	06/01/2017	06/01/2017
943	LEUCK, AARON	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	06/01/2017	06/01/2017
4209	SPECTOR, WAYNE DMD	DENTIST - CLAIMS BILLING IS HIGHER THAN QUOTED	05/10/2017	06/01/2017
923	LUTES, GREG	INQUIRY: POWER OUTAGES DUE TO TREE INTERFERENCE - MAINTENANCE PROCEDURE?	05/30/2017	06/01/2017
930	PATTERSON, TIA	CLOSED WITHOUT CONTACT	05/30/2017	06/01/2017
4222	ROWLES, SANDRA	CUSTOMER WAS INFORMED THAT HE WOULD BE REBILLED	05/15/2017	06/02/2017
945	DAY, MARK	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	06/02/2017	06/02/2017
2247	RANEY, TERRY	PAYMENT SENT TO COMMISSION IN ERROR	06/05/2017	06/05/2017
934	CITY OF EAGLE	\$10,000 CHARGE FOR A TWO INCH SERVICE CONNECTION	05/31/2017	06/05/2017
934	CITY OF EAGLE	\$10,000 CHARGE FOR A TWO INCH SERVICE CONNECTION	05/31/2017	06/05/2017
933	MORGAN, MARTINA	LD CALLS FROM CROUCH TO BOISE	05/31/2017	06/05/2017

2242	MADSEN, COURTNEY	NON-JURISDICTIONAL COMPLAINT	06/05/2017	06/05/2017
935	TURK, ABBY	REVIEWED USAGE RECORDS FORM MYACCOUNT. NO UNUSUAL USAGE PATTERN	05/31/2017	06/05/2017
951	OSBORN, KELLY	MEANT TO CALL UTILITY TO MAKE BILL PAYMENT	06/05/2017	06/05/2017
2249	DYE, TAMMY	NO MORE EMCS AVAILABLE, NO ASSISTANCE AVAILABLE, NOBODY TO TAKE SERVICE	06/05/2017	06/05/2017
952	GESSFORD, LYLE	HAS TO LANDSCAPE AROUND COMPANY EQUIPMENT IN UTILITY EASEMENT IN HIS YARD	06/05/2017	06/05/2017
949	ALLSTATE CLAIMS DEPARTMENT	CLOSED WITHOUT CONTACT	06/05/2017	06/05/2017
905	SCARROW, JOHN	NEEDS CABLE PULLED IN CONDUIT WITHIN SUBDIVISION	05/23/2017	06/06/2017
4218	STILLWATER ELECTRIC	CLAIMS SERVICE HAS BEEN DOWN AT LEAST 15 TIMES OVER THE LAST YEAR	05/12/2017	06/06/2017
922	CONNOR, ROBERT (BOB)	COMPANY OFFERED RETENTION DISCOUNT, THEN BILLED AT HIGHER RATE	05/26/2017	06/06/2017
946	GENESAIL, INC	ONE NEW TERM AGREEMENT AND ONE CONTINUING TERM AGREEMENT	06/02/2017	06/06/2017
2248	GRIMM, TRACY 911	NEEDS TO SET NEW PAYMENT DATE ON LEVELIZED ARRANGEMENT	06/05/2017	06/06/2017
2241	RODRIGUEZ, ERIC	FEELS COMPANY RECORED COMMUNICATION IS LACKING	06/05/2017	06/06/2017
938	MORRISON, BRUCE	BUILDING OWNER RECEIVED BILLS FOR 2 YEARS AFTER PROPERTY WAS SOLD	05/31/2017	06/06/2017
2254	REASOR, GARY	CUSTOMER HADN'T BEEN BILLED BY COMPANY	06/06/2017	06/06/2017
2250	RYAN, ROCKY	UNABLE TO GET IN TOUCH WITH CUSTOMER	06/06/2017	06/06/2017
4212	RUSSELL, MARK	INQUIRY: CAN A TEMPORARY LINE BE GRANDFATHERED AS A PERMANENT LINE	05/11/2017	06/06/2017
2246	WILSON, KATHY	QUESTION ABOUT WATER COMPANY - OPTIONS & RIGHTS	06/05/2017	06/07/2017
2257	GONZALES, BRYAN (911)	CUSTOMER CLAIMS TO HAVE BEEN DISCONNECTED WITHOUT NOTICE	06/06/2017	06/07/2017
2262	JENSEN, MELISSA	DENIED SECOND EMC - NO ARANGEMENT POSSIBLE	06/07/2017	06/07/2017
2270	OWENS, SANDRA	CALLING FOR FREIND WHO WAS DISCONNECTED ON 4-1-17	06/08/2017	06/08/2017

2271	DEBREES, SHARON	QUESTIONS ABOUT MEDICALS	06/08/2017	06/08/2017
2259	MILLER, MICHELLE (911)	COMPANY DENIED MEDICAL CERTIFICATE	06/06/2017	06/08/2017
2261	ALBRITTON, KEVIN	TRYING TO WORK OUT PAYMENT PLAN	06/07/2017	06/08/2017
2251	BEITZ, DIANE 911	SEVEN DAY DELAY IN SCHEDULE TO REPAIR OUTAGE	06/06/2017	06/08/2017
2269	HANSON, TONI	NON-JURISDICTIONAL COMPLAINT	06/08/2017	06/08/2017
2268	UNKNOWN, TIM	QUESTIONS ON RATES AND NET METERING	06/08/2017	06/08/2017
926	THAXTON, GERALD	TWO RR CROSSING NEED REPAIR	05/30/2017	06/08/2017
4233	GIANINO, LANDI (911)	COMPANY JUST RECEIVED \$1200, WILL NOT WORK WITH CUSTOMER ON ARRANGEMENT FOR \$200	05/16/2017	06/08/2017
944	PAIGE, DARREN	COMMENTS & QUESTIONS RE RATE CASE-BAD WATER QUALITY	06/01/2017	06/08/2017
2910	MULQUEEN, JOAN	INQUIRY: FOLLOW UP TO 3/23/17 COMPLAINT-QUESTIONS ON RECENT BILL	05/08/2017	06/08/2017
2274	KINGSLEY MANAGEMENT	INQUIRY - WATER SUB-METERING	06/09/2017	06/09/2017
2273	WAGNER, RAY	LOW P[RESSURE DUE TO PRESSURIZED IRRIGAION SYSTEMS	06/09/2017	06/09/2017
2263	COMPLETE REMODELI NG	CLOSED WITHOUT CONTACT	06/07/2017	06/09/2017
2255	CONLEY, DAN	CUSTOMER IS HAVING PROBLEMS WITH CREWS LEAVING LITTER ON HIS LAWN	06/06/2017	06/09/2017
2265	WEEKS, BILL	NEW IRRIGATION DEPOSIT POLICY OF HOLDING DEPOSIT FOR A YEAR	06/08/2017	06/09/2017
950	HOBBS, JOAN	NO CONTACT FROM CUSTOMER	06/05/2017	06/12/2017
2245	ASHENBRENER, ED	CUSTOMER IS BEING FORCED TO UPGRADE POLE FOR SERVICE	06/05/2017	06/12/2017
2285	BACA, STEPHANIE (911)	CUSTOMER CLAIMS THE COMPANY IS ASKING FOR DEPOSIT AFTER THE FACT	06/12/2017	06/12/2017
2287	MATHESON, JOHN	QUESTIONS ABOUT BILLING FOR DIRECTORY ASSISTANCE	06/12/2017	06/12/2017
2280	HIND, SYLVIA	CUSTOMER COMPLAINT WAS RESOLVED PRIOR TO CONTACT WITH PUC	06/12/2017	06/12/2017
2276	PLACE, WILLIAM	UNITED WATER CARE TO COVER THE AMOUNT UP FOR DISCONNECTION	06/09/2017	06/12/2017

931	JONES, BUD	FREQUENT OUTAGES	05/31/2017	06/12/2017
948	BALDUS, ANDREW	NOISE PROBLEM - VOICE QUALITY SERVICE??	06/05/2017	06/12/2017
2252	UNKNOWN, DENISE	NO CONTACT FROM CUSTOMER	06/06/2017	06/12/2017
2282	BEEDLE, ELISABETH	BILLING PRACTICES FOR ELECTRICITY - LEVEL PAY INCREASE	06/12/2017	06/12/2017
2291	SONNENBERG, DOUGLAS	INQUIRY: HOW DO YOU KNOW WHEN TO DIAL "1" FOR LONG DISTANCE	06/13/2017	06/13/2017
2266	NEWMAN, PAUL	INQUIRY RE RATE CASE-CONCERN ABOUT CROSS CONNECTION PROGRAM	06/08/2017	06/13/2017
2277	WATERS, CARMEN	COMPANY WANTS ARRNEMENT ON OLD BILL BEFORE STARTING SERVICE	06/12/2017	06/13/2017
2256	LARAVE, AL	ALWAYS BUZZING ON CUSTOMER END	06/06/2017	06/13/2017
2264	COOPER, PATRICIA	TRYING TO GET SERVICE PUT BACK HOW IT WAS	06/07/2017	06/13/2017
2267	MICKELSEN FARMS	CUSTOMER WAS CHARGED \$12,000 FOR DAMAGE TO UNDERGROUND LINE.	06/08/2017	06/13/2017
2286	LINN, DAVID	SLOW DSL SPEED - UNABLE TO REACH TECH SUPPORT	06/12/2017	06/14/2017
2294	SESSIONS, JEREMY	QUESTIONS ABOUT LINE EXTENSION COSTS	06/14/2017	06/14/2017
2288	HARMSSEN, STEVE	CUSTOMER CLAIMS TO HAVE BEEN PLACED ON ANOTHER RATE WITHOUT NOTICE	06/12/2017	06/14/2017
2292	ACHESON, GENE	OPPOSED TO REQUEST FOR RATE INCREASE - AVU--E-17-01	06/14/2017	06/14/2017
2293	COX, RAYMOND	ELK CITY WATER AND SEWER - NO JURIS	06/14/2017	06/15/2017
3587	COVERT, RACHAEL (911)	CUSTOMER WAS DISCONNECTED AFTER HE PAID WAS TOLD HE WOULD PAY RECONNECT	06/15/2017	06/15/2017
3593	CHARLES, JODY (911)	CUSTOMER WOULD LIKE AN EXTENSION/ARRANGEMENT	06/15/2017	06/15/2017
3589	WARD, COLLEEN	NON-JURISDICTIONAL COMPLAINT	06/15/2017	06/15/2017
2284	BERRETT, LORENA	QUESTIONS ABOUT DENIAL OF DAMAGE CLAIM	06/12/2017	06/15/2017
2289	WHITNEY, BILLY	CLOSED BANK ACCOUNT, DIDN'T CANCEL ELECTRONIC PAYMENTS	06/13/2017	06/15/2017

4253	MUCHA, GERRY	HAS BEEN TRYING TO GET NEW SERVICE ESTABLISHED WITHOUT SUCCESS	05/22/2017	06/15/2017
2279	HIMEBAUCH, MIKE 911	MISSED PAYMENTS AND CHECKS NOT CASHED, POSSIBLE SNIP	06/12/2017	06/16/2017
3595	HOLLAND & HART	HAS QUESTIONS ABOUT SELLING SMALL POWER GENERATION FACILITY	06/16/2017	06/16/2017
3594	TIEXCERCENA, MANUEL	DOOR TAGGED BECAUSE SOMEONE MISREPRESENTED THEMSELVES AS HIM TO PAY	06/16/2017	06/16/2017
3591	STUART, SANDRA	CO TRIMMED TREE, LEFT ALL THE LIMBS AND DEBRIS ON SITE	06/15/2017	06/19/2017
3592	MARLEY, STEVE	NO CONTACT, COULD NOT REACH	06/15/2017	06/19/2017
3585	FRENCH, MARTIN	LANDLINE WILL BE OUT OF SERVICE UNTIL AUGUST (SW ERROR-FIXED & RESTORED 6-16)	06/14/2017	06/19/2017
2283	LITTLE, NANCY	TRYING TO GET BILLING CORRECTED	06/12/2017	06/19/2017
3597	SABDO, BILL	INTERNET ONLY - NO JURIS	06/16/2017	06/19/2017
2278	INGRAM, CAROL	CONCERN OVER LOW HANGING LINES	06/12/2017	06/19/2017
2296	GRIFFETH, JOHN	INQUIRY: WANTS TO KNOW IF CO IS CHARGING ID CUSTOMERS SIMILAR TO UTAH PROPOSAL	06/14/2017	06/19/2017
912	KIRKLAND, RONDA	HIGH BILL AND UPSET ABOUT ADDITIONAL FEES AND CHARGES	05/25/2017	06/19/2017
2281	MURPHY, JAMES (911)	CUSTOMER CLAIMS SERVICE HAS BEEN OUT FOR 6 DAYS	06/12/2017	06/20/2017
3604	WOLF, JUELIE	REFERRED THE CUSTOMER TO EL-ADA	06/20/2017	06/20/2017
3601	WATT, RUSSELL	NON REGULATED -COMPANY'S FAILURE TO PERFORM THEIR LEGAL DUTIES	06/20/2017	06/20/2017
947	SILVER VALLEY COMMUNITY CENTER	CUSTOMER CLAIMS TO HAVE GOTTEN A BILL FROM A PAST CUSTOMER	06/02/2017	06/20/2017
3605	FERRY, NADINE	NON REGULATED -COMPANY INCREASED RATES WITHOUT NOTICE	06/20/2017	06/20/2017
3607	JESSUP, TAMMY	INQUIRY - OPTIONS FOR CONTESTING A RECONNECTION FEE OF \$150	06/21/2017	06/21/2017
3608	BUCKLEY, SARAH (911)	CUSTOMER CLAIMS TO HAVE DISCONNECT WITHOUT NOTICE	06/21/2017	06/21/2017
3609	LAVEY, KATE	POWER CABLE TEMPORARILY LAID ACROSS LAWNS AND A STREET	06/21/2017	06/21/2017

3603	LIDDELL, JENNIFER	DOOR HANGER FIRST NOTICE THEY RECEIVED	06/20/2017	06/21/2017
2275	MC GOVERN, LUKE	NEEDS NEW PAYMENT ARRANGEMENT	06/09/2017	06/21/2017
3610	PERKINS, GUY	CUSTOMER MADE PAYMENT ARRANGEMENT WITH SUEZ	06/21/2017	06/21/2017
3614	KOTTAS, JENNIFER	CUSTOMER WOULD LIKE TO KNOW ABOUT BOISE CITY CODES	06/22/2017	06/22/2017
2290	DOVEL, KELLY	QUESTIONS ABOUT REMOTE DISC AND RECONNECT	06/13/2017	06/22/2017
3616	KORBAY, JEREMY	CUSTOMER OBJECTS TO PRORATING A PARTIAL MONTHS BILL	06/22/2017	06/22/2017
3598	WILDE, BRENT	CLAIMS FRONITER INSTALLER BROKE UNDERGROUND CABLE SATELITE CABLE	06/16/2017	06/22/2017
3586	JONES, CAMILLA	INQUIRY: 411 DIRECTORY INFORMATION IS INCORRECT - NEED MORE INFO FROM CUST	06/15/2017	06/22/2017
3596	NAYLOR, MICHAEL	CUSTOMER WOULD LIKE HIS VOICE LINE REPAIRED	06/16/2017	06/22/2017
3588	GLADSON, SONNY	NEEDS MEDICAL CERTIFICATE AND PAYMENT ASSISTANCE	06/15/2017	06/23/2017
3622	CARLOCK, RYAN	TRYING TO SET UP ARRANGEMENT	06/26/2017	06/26/2017
3627	SHOEMAUKER, MEL	TRYING TO KEEP SERVICE ON	06/26/2017	06/26/2017
3623	KENT, DONNY	COLLECTIONS ON TWO YEAR OLD BILL	06/26/2017	06/26/2017
3621	DORAZI, JESSICA	INQUIRY - SURCHARGES FOR HOMEOWNERS OF BRAIN WATER CO AFTER HOOK-UP	06/23/2017	06/26/2017
3631	GARDOSKI, MARK	PROBLEMS W/ SCHEDULING A TECH VISIT	06/26/2017	06/26/2017
929	WAITE, EMILY	TRYING TO GET DROP BURRIED	05/30/2017	06/27/2017
3640	ATKINS, RON	MEANT TO CALL COMPANY	06/27/2017	06/27/2017
2272	KIMBACH, CARL	POSSIBLE INCORRECT RATE SCHEDULE	06/09/2017	06/27/2017
4891	BRAHMA GROUP, INC.	INQUIRY: CAN THE COMPANY INSTALL GAS LINES	06/27/2017	06/27/2017
3638	MITCHELL, DELIA	CALLED THE PUC BY MISTAKE	06/27/2017	06/27/2017
3612	GEHRUNG, ERIC	ONGONNG OUTAGES WITH NO LONG-TERM SOLUTION	06/21/2017	06/27/2017

3626	GAU, ANGIE	INQUIRY - DID TAXES/SURECHARGES GO UP?	06/26/2017	06/27/2017
4897	MAYLOR, MICHAEL	CUSTOMER HAD THINGS UNDER CONTROL BY THE TIME I CALLED	06/28/2017	06/28/2017
3630	REYNA, RICHARD	CLOSED WITHOUT CONTACT - NO RESPONSE TO MESSAGES	06/26/2017	06/28/2017
3637	DAVIS, GREG	RV PARK - NO JURIS	06/26/2017	06/28/2017
4896	SANCHEZ, PRISCILLA (911)	NAMPA CITY WATER, NON REGULATED - BILL IS IN LANDLORDS NAME	06/28/2017	06/28/2017
4898	MC CANNAHAN, KATHRYN	CHEATGRASS GROWING UNDER POWER LINES ON COUNTY LAND	06/28/2017	06/28/2017
4245	LARSON, FRED	DAMAGE CLAIM WAS DENIED BY IPC (CLAIM NO. W-095-2017)	05/19/2017	06/28/2017
2244	REYNOLDS, MARK	CUSTOMER IS COMPLAINING ABOUT LOW POWER LINES	06/05/2017	06/28/2017
4895	DOUGLAS, JACK	PAID BILL AND WANTS TO BE RECONNECTED	06/28/2017	06/28/2017
3599	SIEFKEN, MYRTLE	KEEPS CALLING REPAIR BUT PHONE DOESN'T GET FIXED	06/19/2017	06/28/2017
4893	WOLF, DOROTHY	QUESITONS ABOUT TH ECLASS ACTION SUIT FILED IN IDAHO	06/28/2017	06/28/2017
4899	DELOERA, ZACK	INQUIRY: CONTRACTOR WANTS TO USE CENTURYLINK CONDUIT TO INSTALL FIBER OPTIC LINE	06/28/2017	06/28/2017
3633	HARRIS, KATHY	OUTAGE 13 DAYS-COMPANY CLOSED REPAIR TICKET W/O NOTICE AND DIDN'T SHOW FOR APPT.	06/26/2017	06/29/2017
3624	BALL, CONNIE (911)	CUSTOMER NEEDS MORE TIME TO WORK WITH AGENCIES	06/26/2017	06/29/2017
4894	BRAMHALL, WILLIAM	NO CONTACT, THEY DID NOT RETURN MESSAGES	06/28/2017	06/29/2017
3625	EDWARDS, RICHARD (911)	CUSTOMER CLAIMS TO NOT HAVE SERVICE IN AM	06/26/2017	06/29/2017
4903	DICKSON, DANE	ISSUE WITH NCO FOR OVERPAYMENT OF SERVICE REQUEST	06/29/2017	06/30/2017
3617	HARLEE, YVONNE	NEEDS PAYMENT ARRANGMENT AND ASSISTANCE	06/22/2017	06/30/2017
4912	SILVA, TINA	CONTRACTOR INSTALLING METER DAMAGED SPRINKLER SYSTEM	06/30/2017	06/30/2017
4910	UNKNOWN, UNKNOWN	UNABLE TO CONTACT	06/30/2017	06/30/2017

4909	JONES, JOANNE	IMPATIENT WITH ONGOING OUTAGE, WORRIED ABOUT OTHERS	06/30/2017	06/30/2017
4902	WORLEY, LANCE	ROBOCALLS	06/29/2017	06/30/2017
3615	BROWN, RANDY	WAITING THREE MONTHS AND STILL NOW NEW SERVICE	06/22/2017	06/30/2017
3628	MILLER, JOHN	CO. OUT OF LINES, CANNOT PROVIDE NEW SERVICE OR PORT OLD NUMBER	06/26/2017	07/03/2017
3628	MILLER, JOHN	CO. OUT OF LINES, CANNOT PROVIDE NEW SERVICE OR PORT OLD NUMBER	06/26/2017	07/03/2017
3619	REALTY ONE CENTRE OF BOISE INC	SIDEWALK WAS RIPPED UP AND REPLACED WITH ASPHALT	06/23/2017	07/03/2017
2253	WOOLSEY, CINDY	CONSUMER WANTS NEWLY INSTALLED STREETLIGHT REMOVED	06/06/2017	07/03/2017
4917	NORTH, BLAINE	NON REGULATED - \$50 LATE FEE CHARGED ON \$100 PAST DUE AMOUNT	07/03/2017	07/03/2017
4906	BRADSHAW, SCOTT	BILLING ISSUES WITH 3 NON-REGULATED UTILITIES	06/29/2017	07/03/2017
4904	JENSEN, TERRY	NO CONTACT FROM CUSTOMER	06/29/2017	07/05/2017
4924	MASONHEIMER, STEVE	RECEIVED CHECK - FORWARD TO COMPANY (IPC-E)	07/05/2017	07/05/2017
4915	GAFFORD, ANGELA	EMAILED ID WAS NOT LEGIBLE	06/30/2017	07/05/2017
4892	WEIDLER, MICHELLE	DID NOT RECEIVE BILL FOR 4 MONTHS	06/27/2017	07/05/2017
4905	BROADFOOT, JERRY	GARBAGE TRUCK APPEARS TO HAVE HIT PEDISTAL	06/29/2017	07/05/2017
4914	THOMPSON, PEGGY 911	LONG OUTAGE & CN'T GET INFO FROM COMPANY	06/30/2017	07/05/2017
3632	STEINER, ASHLEY	CUSTOMER DID NOT RETURN PHONE CALLS - TRYING TO GET SERVICE HOOKED UP?	06/26/2017	07/05/2017
3639	FREY, STEVE (911)	PHONE SERVICE OUT FOR A 8 DAYS	06/27/2017	07/06/2017
4900	CSB	CLAIMS NO CONTRACT WAS AGREED AS ACCOUNT WAS NOT UNDER CONTRACT	06/28/2017	07/06/2017
4920	SMITH, BARBARA (911)	CUSTOMER STOPPED PAYING FOR SERVICES NOT SUSCRIBED TO	07/03/2017	07/06/2017
4920	SMITH, BARBARA (911)	CUSTOMER STOPPED PAYING FOR SERVICES NOT SUSCRIBED TO	07/03/2017	07/06/2017



4908	OLSON, CONNIE	PHONE SERVICE OUT FOR ALMOST TWO WEEKS	06/30/2017	07/06/2017
4932	BOISE CITY SCHOOLS	CUSTOMER WILL CONTACT PUC IF THEY WISH TO FILE COMPLAINT	07/06/2017	07/06/2017
4927	CORPENO, JOHANA (911)	NEEDS PAYMENT ASSISTANCE	07/05/2017	07/06/2017
4934	FLECK, RITA	CUSTOMER WOULD LIKE INFO ABOUT LIFELINE	07/06/2017	07/06/2017
4925	BREINER, JERRI	TOO MANY BROKEN ARRANGEMENTS	07/05/2017	07/07/2017
4913	MC GLOTHEN, ROBERTA (911)	NEEDS PAYMENT ASSISTANCE & PAYMENT ARRANGEMENT	06/30/2017	07/07/2017
3611	BOTHMER, ROBERT	PROPERTY DAMAGE DUE TO CONSTRUCTION OF NEW MAINS	06/21/2017	07/07/2017
4931	HILL, DIANNE	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/05/2017	07/07/2017
4921	AIELLO, RACHEL	CLAIMS COMPANY CANCELLED SERVICE WITHOUT AUTHORIZATION	07/05/2017	07/07/2017
3634	BECKER, JOHN	CUSTOMER IS ATTEMPTING TO HAVE HIS BILLING CORRECTED	06/26/2017	07/10/2017
4935	BAUER RYAN PLLC (911)	FAX LINE HAS BEEN DOWN SINCE MID JUNE	07/06/2017	07/10/2017
3602	BROWN, MARTIN J. (911)	COMPANY WONT FIX PHONE FOR APPROX. 10 DAYS	06/20/2017	07/10/2017
4942	WILLMUS, JOE	CUSTOMER IS UPSET WITH HOMESERVEUSA'S LEAK GUARD ADS	07/10/2017	07/10/2017
4933	MACIAS, ELSIE	THOUGHT LETTER RECEIVED WAS A DISCONNECTION NOTICE BUT IT WAS NOT	07/06/2017	07/10/2017
281	UNKNOWN, LORAINE	CONSUMER WAS LOOKING FOR THE ILLINOIS COMMISSION, NOT IDAHO	07/10/2017	07/10/2017
4944	COUCH, MILLY	INQUIRY - ASSISTANCE TO HELP PAY NEIGHBORS WATER BILL	07/10/2017	07/10/2017
4945	HOVEN, TINA MARIE	QUESTIONS ABOUT POSSIBLE POWER PLANT IN GARDEN VALLEY	07/10/2017	07/10/2017
4936	WILKINSON, SAMUEL	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/06/2017	07/11/2017
4928	ARKOOSH, JOHN	WANTED INFORMATION REGARDING SHOROCK HYDRO, INC.	07/05/2017	07/11/2017
4937	MC INTIRE, BRITNEY	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/06/2017	07/11/2017

4941	REINKE, DOUG	CUSTOMER ACTIVE ACCOUNT PLACED IN APPLICANTS NAME	07/10/2017	07/11/2017
292	BELL, REP. MAXINE	CONSTITUENT QUESTIONS RE STRAIGHT TALK WIRELESS	07/11/2017	07/11/2017
282	PAINTER, STEVEN	CASE COMMENT	07/11/2017	07/11/2017
3613	WILSON, RICHARD	EXTENDED SERVICE OUTAGE	06/21/2017	07/11/2017
4890	BOYD, BONNIE	CUSTOMER IS EXPERIENCING INTERMITTENT OUTAGES	06/27/2017	07/11/2017
4242	OSBORN DRUG	UPSET OVER CONTINUAL LOSS OF PHONE SERVICE	05/18/2017	07/12/2017
4929	CURTIS, DON	RECEIVED A BILL FOR \$711, IN HOME LESS THAN A MONTH	07/05/2017	07/12/2017
287	EIGUREN, ROY	LOOKING FOR COVERAGE MAPS AND HAS PURPA QUESTIONS	07/11/2017	07/12/2017
4938	HANCOCK, CHRIS	DID NOT RETURN VOICE MAIL MESSAGES LEFT FOR CALL BACK	07/07/2017	07/12/2017
4940	JOURNIGAN, MARK	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE	07/10/2017	07/12/2017
3590	SURE CLEAN CAR WASH	CLAIMS INSATLLED TRANSFORMER IS NOT ADEQUATE TO SUPPORT PEAK LOAD	06/15/2017	07/12/2017
305	TALL, COURTNEY	RECEIVED CALL FROM UTILITY, TRYING TO CALL THEM BACK	07/13/2017	07/13/2017
4911	MC EWEN, ERNIE	INCORRECT LTG (LINE TREATMENT GROUP) ON THE CUSTOMER'S LINE	06/30/2017	07/13/2017
4922	ADAMS, OLIVIA	INQUIRY: ARE BILLING ISSUES FINALLY RESOLVED?	07/05/2017	07/13/2017
304	HUGHES, LARRY	CUSTOMER HAS INTERMITTENT SERVICE AND BAD VOICE QUALITY	07/13/2017	07/13/2017
290	SORENSEN, VIRGINIA	ANONYMOUS INQUIRY: IPC VEHICLE HAS AN ASSAULT RIFLE IN THE GUN RACK-GREASE GUN	07/11/2017	07/13/2017
293	PLAIZIER, DAVID	BEING BILLED FOR UNDEVELOPED LOT AFTER 31-YEARS OF OWNERSHIP?	07/12/2017	07/13/2017
303	CORBIN, PAULA	DOESNT LIKE LONGER THAN 30 DAY BILL CYCLES	07/13/2017	07/13/2017
296	HOFFMAN, DAVID	NOT HAPPY ABOUT CO TRIMMING TREES	07/12/2017	07/14/2017
301	MISMER, PETER	CLAIMS VA WAS IN DISCUSSION WITH IDAHO POWER BUT STILL DISCONNECTED	07/12/2017	07/14/2017

307	KOVACH, MILAN	WOULD LIKE TO KNOW MORE ABOUT NET-METERING	07/14/2017	07/14/2017
284	THOMSEN, MARY (911)	CUSTOMER HAS NOT HAD SERVICE SINCE 06/16/2017	07/11/2017	07/14/2017
297	HUGHES, LARRY (911)	CLAIMS COMPANY FAILS TO FOLLOW-THROUGH ON FIXING THE ISSUE	07/12/2017	07/14/2017
313	KLEIN, CHRIS	NON-JURISDICTIONAL COMPLAINT	07/17/2017	07/17/2017
4939	OLAH, JAMES (911)	CUSTOMER HAS NOT HAD SERVICE SINCE 06/06/2017	07/07/2017	07/17/2017
309	LARSON, CHRISTIN	NEEDS WEATHERIZATION ON HIS HOUSE (CCOA - METRO COMMUNITY SERVICES)	07/14/2017	07/17/2017
310	CROSSINGS WINERY	GOT A CALL FROM SCAMMERS	07/17/2017	07/17/2017
294	REBOLO, PAMELA	PAYMENTS SHOWING LATER THAN SCHEDULED DATES	07/12/2017	07/17/2017
312	TURNBOW, NICHOLAS	BILL NOT ARRIVING TO PO BOX	07/17/2017	07/17/2017
4901	ANONYMOUS	CLAIMS MULTIPLE RV PARKS ARE MASTER METERED AND CHARGING HIGHER RATES	06/28/2017	07/17/2017
4919	TURK, ABBY (911)	CUSTOMER WAS DISCONNECTED WHILE ON A TRIP	07/03/2017	07/17/2017
319	TRIBBLE, KATHERINE	NEEDS AN ARRANGEMENT TO CANCEL DISCONNECTION	07/18/2017	07/18/2017
4930	NOLL, CRAIG	OUT OF SERVICE EVEN AFTER CABLE REPAIR	07/05/2017	07/18/2017
308	QUINN, JOHN (911)	WITHOUT PHONE SERVICE SINCE 7-12-17 - 4TH TIME SINCE 1-1-17	07/14/2017	07/18/2017
321	MEYER, COURTNEY	NEEDS OTHER ASSISTANCE, USED UNITED WATER CARES LAST JULY	07/18/2017	07/18/2017
317	NAYLOR, MICHAEL	CUSTOMER WOULD LIKE TO DISCONTINUE SERVICE	07/18/2017	07/18/2017
331	CLARKE, DONALD	INQUIRY: NO CALLER ID LISTED ON VARIOUS INCOMING CALLS	07/19/2017	07/19/2017
299	CLARK, PATTY	CO SAYS CANT CONNECT UNTIL AUG 3	07/12/2017	07/19/2017
328	VAN WAGNER, DUSTIN 911	NON-PAYMENT OF DEPOSIT LEADS TO A DISCONNECTION	07/19/2017	07/19/2017
295	LITTLE LOST RIVER LAND & CATTLE CO.	NEW IRRIGATION POLICY CAUSING HARDSHIP-HOLDING \$58,000 DEPOSIT FOR 1-YEAR	07/12/2017	07/19/2017

324	GOLLER, CHARLYNN - 911	TRYING TO WORK OUT AN ARRANGEMENT	07/19/2017	07/19/2017
325	KENSINGTON AT NORTHPOINTE	CLOSED WITHOUT CONTACT	07/19/2017	07/19/2017
318	UNKNOWN	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/18/2017	07/19/2017
3600	BRAVO, STEVEN	ORDER WAS PLACED IN FEBRUARY TO PROVIDE CUSTOMER WITH LANDLINE	06/19/2017	07/20/2017
3635	POWER, APRIL	WANTS A PARTICULAR PHONE NUMBER FOR A BUSINESS (??)	06/26/2017	07/20/2017
1569	WILLIAMS, RICK	QUESTION ABOUT PROPOSED PURCHASE AND WEATHERIZATION	07/20/2017	07/20/2017
330	RILEY, KERRI	TRYING TO RESTORE SERVICE	07/19/2017	07/20/2017
335	WORTHEN, WAYNE	QUESTIONS ON HELLS CANYON RELICENSING AND NET METERING	07/20/2017	07/20/2017
332	STERLING, TABATHA (911)	DISCONNECTED AFTER MAKING PAYMENT - RESOLVED BY CUSTOMER	07/19/2017	07/20/2017
322	NICHOLSON, SHERRI	CUSTOMER WAS CHARGED ETF EVEN THOUGH SHE WAS TOLD SHE WOULDN'T	07/18/2017	07/20/2017
336	ANDERSON, OLIVIA (911)	THOUGHT DISCONNECTION WAS SCHEDULED BUT WAS ONLY A REMINDER NOTICE	07/20/2017	07/21/2017
302	PIERSON, KATHLEEN	\$430 LEVELIZED PAYMENT AND \$639 MONTHLY INCOME, REVISED PAYMENT TO \$408	07/12/2017	07/21/2017
334	GRIFFITHS, DEBRA	INQUIRY - WATER GRANTS & PRIVATE WELLS	07/20/2017	07/24/2017
300	ROWE, RANDY	BILLED FOR UNDEVELOPED LOT AND BILLING DISCREPANCY ON ANOTHER LOT	07/12/2017	07/24/2017
3606	NIEGEL, BILL	NOT RECEIVING BILL	06/21/2017	07/24/2017
320	ATNKEL, MICHAEL	LD AND OTHER SERVICES ADDED	07/18/2017	07/24/2017
326	GRIGGS, JOHN (911)	PHONE SERVICE OUT SINCE 7-18 AND WOULD LIKE RESTORATION SOONER THAN 7-25	07/19/2017	07/24/2017
289	WEIBLE, JUDY	COMPANY IS CHARGING \$4.50 TO MAKE A PAYMENT BY PHONE	07/11/2017	07/24/2017
327	ADAMS, RICK (911)	COMPANY CHARGED MORE THAN CUSTOMER WAS QUOTED - CAN'T AFFORD THE BILL	07/19/2017	07/25/2017
4916	LOWDER, ROBERT (911)	PHONE SERVICE HAS BEEN OUT FOR 2 WEEKS	07/03/2017	07/25/2017

3629	BARNETT, JOE (911)	CUSTOMER IS CURRENTLY WITHOUT POWER	06/26/2017	07/25/2017
2258	DONAHOO, KENTON	HOOK UP QUOTE CONSIDERABLY HIGHER THAN PREVIOUS YEAR	06/06/2017	07/25/2017
333	KELLOGG, AARON	CUSTOMER'S EMC WAS DENIED	07/20/2017	07/25/2017
1572	UNKNOWN	UNABLE TO GET IN TOUCH WITH CUSTOMER	07/24/2017	07/25/2017
1576	BARTLETT, MICHELE	CITY OF TWIN FALLS - NO JURISDICTION	07/25/2017	07/25/2017
1577	MARTINEZ, DALILA	NON-REGULATED UTILITY COMPLAINT	07/25/2017	07/25/2017
1578	SCHMIDT, WES	CITY OF HUETTER, NON REGULATED - CANNOT CONTACT THE CITY TO COMPLAIN	07/25/2017	07/25/2017
1570	ANDIADE, CRYSTAL	NO CONTACT FROM CUSTOMER	07/20/2017	07/25/2017
4943	MASSEY, WADE	REVIEW BILLING AND PAYMENT OPTIONS WITH THE CUSTOMER	07/10/2017	07/26/2017
1571	WATERFRONT PROPERTY MANAGEMENT	PROBLEMS WITH CONTRACTOR FOR CABLE AND INTERNET SERVICES	07/21/2017	07/26/2017
1587	GRESS, ROSE	TRYING TO RESTORE SERVICE	07/26/2017	07/26/2017
1573	EASTERLY, JASON	NO CONTACT, THEY DID NOT RETURN MESSAGES	07/24/2017	07/26/2017
1583	MIHN	LOOKING FOR OLD COMMISSION ORDER	07/26/2017	07/26/2017
1582	BENSON, DAVID	INQUIRY: CUSTOMER CONCERNED ABOUT HYDRO ONE PURCHASE OF AVISTA	07/26/2017	07/26/2017
1584	MILLGAN, MIKE	TRYING TO GET SERVICE RESTORED FOR CLIENT	07/26/2017	07/26/2017
311	JACOBSEN, KEVIN (911)	POOR LINE QUALITY / LONG WAIT FOR REPAIRS	07/17/2017	07/26/2017
1589	BURT, RYAN	CUSTOMER PREFERS SPLIT AREA CODE OVERLAY	07/26/2017	07/26/2017
285	WITHALL, VIRGINIA	SERVICE PROBLEMS, POSSIBLE CRAMMING OR UNNECESSARY UPGRADES IN SERVICE	07/11/2017	07/26/2017
1585	ESSENTIAL SKINCARE	POSSIBLE PORTING, LIKELY CALL FORWARDING	07/26/2017	07/26/2017

4926	GREENBRIAR FOODS	COMPANY COULD NOT PROVIDE SERVICE BUT WANTS TO COLLECT ETF	07/05/2017	07/26/2017
1590	PETRO, NICK	CUSTOMERS WANTED INFO ABOUT NEW AREA CODE	07/27/2017	07/27/2017
1591	O REILLY, TARA	INQUIRY - WHAT OTHER COMPANIES PROVIDE PHONE AND INTERNET SERVICE	07/27/2017	07/27/2017
1579	ALLRED, ALEX	WEBSITE SAYS ONE THING, REPS SAY ANOTHER	07/25/2017	07/27/2017
306	PRICE, DALE	IRRIGATOR - NEW IRRIGATION SECURITY DEPOSIT POLICY & BILLING QUESTION	07/13/2017	07/27/2017
4923	JOHNS, GREG	FLUCTUATIONS IN SERVICE IS CAUSING CUSTOMER EQUIPMENT TO FAIL	07/05/2017	07/27/2017
283	BRITT, DANIEL	CUSTOMER DOES NOT BELIEVE THAT HE SHOULD PAY FOR SERVICE LINE IN HIS HOME	07/11/2017	07/27/2017
1593	DEEVER, STAR	CUSTOMER IS BEING CHARGED RECONNECT TO AVOID DISCONNECT	07/27/2017	07/27/2017
1575	HARRIS, BRETT	BAD NUMBER	07/25/2017	07/28/2017
1595	ANN, EVAN	QUESTIONS ABOUT AVISTA SERVICE TERRITORY?	07/28/2017	07/28/2017
1596	WEBBER, TOM	WANTED 911 ACCESS AFTER PHONE DISCONNECT	07/28/2017	07/28/2017
1580	DAVIS, VICTORIA (911)	NEEDS PAYMENT ASSISTANCE	07/26/2017	07/28/2017
1592	ANDREW, ALLAN	WOULD LIKE SOCIAL SECURITY NUMBER REMOVED FROM ACCOUNT	07/27/2017	07/28/2017
1588	BURKETT, LYNN 911	POSSIBLE DISCONNECTION OF RV PARK	07/26/2017	07/31/2017
1600	HAMILTON, JEFF	QUESTIONS ABOUT POLE ATTACHMENTS	07/31/2017	07/31/2017
1606	KIESTER, RON	WORRIED ABOUT NEW CELL TOWER	08/01/2017	08/01/2017
1603	DOLIER, BILL	DECEASED MOTHER IN LAW'S ACCOUNT SHUT OFF WITHOUT NOTICE	08/01/2017	08/01/2017
1605	CAVE, PATRICK	QUESTIONS ABOUT THE AVISTA SALE	08/01/2017	08/01/2017
1599	SPIERS, JIM	NOT HAPPY ABOUT TIMING OF SHEDULED OUTAGE	07/31/2017	08/01/2017
1604	ELAM, JANICE	QUESTIONS ABOUT DIALING LONG DISTANCE WITH NEW AREA CODE	08/01/2017	08/01/2017
1598	KELLY, KATHLEEN	REQUESTED CANCELLATION OF LEAK GUARD BUT STILL BEING BILLED	07/28/2017	08/01/2017
1614	VENTRE, BILL	QUESTIONS ABOUT NEW AREA CODE AND HOW THAT WILL AFFECT DIALING	08/02/2017	08/02/2017
286	STEWART, DENNIS	FACILITIES NOT ACTIVE IN NEW SUBDIVISION	07/11/2017	08/02/2017

1611	BIRD, MATT	QUESTIONS ABOUT USING PROPERTY FOR SOLAR FARM	08/02/2017	08/02/2017
1616	BENNETT, KRIS	THOUGHT SHE WAS CALLING THE COMPANY	08/02/2017	08/02/2017
1613	HELMICK, CAROL	INQUIRY - PROCESS FOR DISCONNECTIONS	08/02/2017	08/02/2017
329	RENNOLDS, JAMES	THINKS DSL IS SLOWER THAN ADVERTISED	07/19/2017	08/02/2017
315	MULQUEEN, JOAN	INQUIRY: ITSAP/LIFELINE RECERTIFICATION BY PHONE	07/17/2017	08/02/2017
298	PERKINS, CHARLES	BILLED FOR TWO LINES - HAS ONLY ONE LINE - NEEDS ONE CANCELLED AND CREDITED	07/12/2017	08/03/2017
1609	LAVINE, CRYSTAL 911	NEEDS CLB, LANDLORD GAVE THREE DAY NOTICE BECAUSE OF DISCONNECTION NOTICE	08/02/2017	08/03/2017
2914	UNKNOWN, SILVIA	TRYING TO GET SERVICE RESTORED, WONT DO IT TILL TOMORROW	08/03/2017	08/03/2017
1617	GOODWIN, JERRI KAY	NOT HAPPY WITH HOW ADDRESS IN OREGON WAS HANDLED	08/03/2017	08/03/2017
1621	GAHLEY, MANDY	WANTS PAYMENT REFUNDED AND ARRANGEMENT SET UP	08/03/2017	08/03/2017
1619	GUNNEL, BOBBI	CUSTOMER WANTS IPC TO DENY SQUATTERS SERVICE	08/03/2017	08/03/2017
288	ROEMER, RON	IUSF CHARGES	07/11/2017	08/03/2017
288	ROEMER, RON	IUSF CHARGES	07/11/2017	08/03/2017
1608	SAWYERS, MARY	PORTING PROBLEMS WITH MISMATCHED ADDRESSES	08/02/2017	08/03/2017
3618	MILLER, ROBERT	FREQUENT OUTAGES; WAS TOLD CABLE IS BAD	06/23/2017	08/03/2017
3636	CONRAD, JAMES	CALLER ID NOT WORKING	06/27/2017	08/03/2017
1610	BRIDGE, JOE	INQUIRY - WHO SUPPLIES WATER TO COMMUNITY	08/02/2017	08/03/2017
2916	HARTVIGSEN, TERRY	NO JURISDICTONAL COMPLAINT	08/04/2017	08/04/2017
1622	TURNER, ANITA (911)	CLAIMS THAT THE POWER WAS DISCONNECTED WITHOUT NOTICE	08/03/2017	08/04/2017
2917	DRAKE, MARY	GENERATOR IS OUT OF FUEL AGAIN	08/04/2017	08/04/2017
2920	IDAHO DEPARTMENT OF LANDS	INQUIRY - REQUIRED MINIMUM HEIGHT OF AN ABOVE GROUND LINE	08/04/2017	08/07/2017

2924	SCHUNKE, DAVID	INQUIRY - CAN SUEZ-WATER PROVIDE SERVICE TO THREE RENTAL HOUSES	08/07/2017	08/07/2017
2928	SAMPSON, SANDY	ANNUAL ADJUSTMENT EXPLANATION 2.0	08/07/2017	08/07/2017
1597	LADD, ROBERT 911	ARRANGEMENT POSSIBLE, CUSTOMER WON'T CALL BACK, HASN'T MADE ANY PAYMENT	07/28/2017	08/07/2017
2922	O RULLIAN, CHARLENE	10 DIGIT DIALING/AREA CODE_USING 208 - GETS ERROR MESSAGE TO "DIAL THE AREA CODE	08/07/2017	08/07/2017
2930	WILLCOXON, ORIE	NON REGULATED - RESIDENTIAL SERV. DISCONNECT FOR PAST DUE BUSINESS ACCT.	08/07/2017	08/07/2017
1601	MULBARGER, PETER	BILLED FOR SERVICE ON A CANCELLED ACCOUNT	07/31/2017	08/07/2017
2939	HANEBUTCH, BILL	10 DIGIT DIALING/AREA CODE	08/08/2017	08/08/2017
2919	BUXTON, WILLIAM	COMPANY WON'T HONOR TERMS AND CONDITIONS DISCUSSED IN PHONE CALL	08/04/2017	08/08/2017
2938	CHESROW, AL	INTERNET DOWN MORE THAN A DAY	08/08/2017	08/08/2017
2295	SAGLE WOODS LLC -JOHNSON, KRISTIN	GENERAL IEN FILED BY COMPANY FOR PAST BILL, PROPERTY HAS A WELL	06/14/2017	08/08/2017
2295	SAGLE WOODS LLC -JOHNSON, KRISTIN	GENERAL IEN FILED BY COMPANY FOR PAST BILL, PROPERTY HAS A WELL	06/14/2017	08/08/2017
2295	SAGLE WOODS LLC -JOHNSON, KRISTIN	GENERAL IEN FILED BY COMPANY FOR PAST BILL, PROPERTY HAS A WELL	06/14/2017	08/08/2017
2944	WILLARD, JOSHUA	RESOLVED PRIOR TO CONTACT	08/08/2017	08/08/2017
2935	AL-BIDERY, SALAH	PAYMENT FOR PREVIOUS BILL TRANSFERRED TO NEW ACCOUINT SENT TO IPUC	08/08/2017	08/08/2017
2937	GUEVAR, ADRIANNA	NOTUS WATER COMPANY, NON REGULATED - DISCREPANCY USAGE_BILL	08/08/2017	08/08/2017
2958	SARNI, CARRIE	CONSUMER WANTS TO KNOW ID REQUIREMENTS TO START SERVICE	08/09/2017	08/09/2017
2959	KURTZ, ERIC	10 DIGIT DIALING/AREA CODE STUPID IDEA, THIS IS INSANE	08/09/2017	08/09/2017
2929	HILL, DAVID (911)	CUSTOMER DID NOT RECEIVE DISCONNECT NOTICE	08/07/2017	08/09/2017
2913	REESE, ROGER	MISSED 90-DAY PERIOD BUT WOULD LIKE CONSIDERATION OF REBATES OFFERED	08/03/2017	08/09/2017



2932	CARPENTER, WAYNE	INQUIRY ON SMART METER SYSTEM COMMUNICATION.	08/07/2017	08/09/2017
2927	HODGES, EMILY	CLOSED WITHOUT CONTACT	08/07/2017	08/09/2017
2945	MARTINEZ, FRANKLIN	10 DIGIT DIALING/AREA CODE_CONSUMER COULD NOT CALL MULTIPLE #S IN THE BOISE AREA	08/08/2017	08/09/2017
2934	GOULEY, RICHARD	ISSUES RESOLVED BEFORE THE PUC CALLED THE CUSTOMER	08/08/2017	08/09/2017
1612	WATERS, CARMEN	REQUESTING LEAK ADJUSTMENT	08/02/2017	08/09/2017
2961	SIDEHOW TATOO	POSSIBLY DISCONNECTED WITHOUT NOTICE, THERE WAS A DOOR HANGER	08/09/2017	08/09/2017
1586	ASUMENDI, JULIE	CUSTOMER OBJECTS TO THE WAY SHE WAS TREATED	07/26/2017	08/09/2017
2950	SILICH, JENNIFER 911	DISCONNECTION NOTICE, NEEDS A PAYMENT ARRANGEMENT, BILLING INCORRECT	08/08/2017	08/10/2017
2926	HAFNER, ESTER (911)	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #	08/07/2017	08/10/2017
2946	CITY OF RIGBY (911)	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS PEOPLE NOT ABLE TO REACH BUSS. IN CITY	08/08/2017	08/10/2017
2955	D & S ELECTRICAL SUPPLY CO (911)	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS, PEOPLE UNABLE TO REACH BUSS FOR DAYS	08/09/2017	08/10/2017
4258	DRYSDALE, THOMAS	GAS OFF FOR MAINTENANCE, NOT TURNED BACK ON, NO NOTICE EXCEPT ON DOOR	08/10/2017	08/10/2017
2966	VAN ZANBEEK, DIANNE	GOOGLE PROFILE OF A MOBILE HOME PARK HAS THE CUSTOMER'S PHONE NUMBER IN IT	08/10/2017	08/10/2017
1615	COSSON, SHERYL	HIGH BILL LIKELY RELATED TO EQUIPMENT PROBLEMS	08/02/2017	08/10/2017
4260	BISSEGGER, LONY	CUSTOMER SENT COPY OF ID TO COMMISSION	08/11/2017	08/11/2017
4265	BLUE RIBBON SOLAR	INQUIRY - PROPOSED NET METERING RATE CHANGES	08/11/2017	08/11/2017
2940	JOHNSON, JOHN	10 DIGIT DIALING/AREA CODE	08/08/2017	08/11/2017
2941	CARLSON, SHELBY 911	10 DIGIT DIALING/AREA CODE	08/08/2017	08/11/2017

2925	CROW, LEVI	10 DIGIT DIALING PROBLEMS	08/07/2017	08/11/2017
2947	MAPLE HILLS MOBILE HOME PARK	NEED RATE SCHEDULE FOR MOBILE HOME PARK	08/08/2017	08/11/2017
2947	MAPLE HILLS MOBILE HOME PARK	NEED RATE SCHEDULE FOR MOBILE HOME PARK	08/08/2017	08/11/2017
1620	TOUSIGNANT, PETER	DOES NOT LIKE A FORIEGN ENTITY OWNING THE COMPANY	08/03/2017	08/11/2017
1581	WASS, MARK	PROBLEMS WITH SERVICE TO THE MARINA	07/26/2017	08/11/2017
2933	MAY, REINOLD	INTERNET ONLY - PERFORMANCE OF INTERNET - NO JURIS	08/08/2017	08/11/2017
4269	SMITH, DAVID	QUESTIONING WHY THERE ISN'T MORE PROVIDERS IN HIS AREA	08/14/2017	08/14/2017
4273	FOTI, JESS	NON-JURISDICTONAL COMPLAINT	08/14/2017	08/14/2017
2954	KIESSER, CONNIE (911)	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #	08/09/2017	08/14/2017
1594	BAIRD, ROBERT	PROBLEMS CALLING, AND CALLER CANT HEAR THEM	07/27/2017	08/14/2017
4274	RURAL TELEPHONE COMPANY	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #	08/09/2017	08/14/2017
4257	POWERS CANDY CO., INC. (911)	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #	08/10/2017	08/14/2017
2962	RICHARDSON CONCRETE INC (911)	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS, PEOPLE UNABLE TO REACH BUSS FOR DAYS	08/09/2017	08/14/2017
1602	HOLDER, BILLY	CUSTOMER CLAIMS HIS BILL IS UNUSUALLY HIGH	08/01/2017	08/14/2017
2915	KRATZER, JAYNE	CLAIMS GROUND TRANSFORMER IS SINKING AND COLLECTING WATER	08/04/2017	08/14/2017
4270	REYNA, RICHARD	LOOKING FOR ASSISTANCE	08/14/2017	08/14/2017
4271	FABELA, JENNIFER (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	08/14/2017	08/14/2017
4272	UNKNOWN, MARLEY	NON-JURISDICTIONAL COMPLAINT	08/14/2017	08/14/2017
4268	DIAMOND LILS	UPSET THAT RATES JUMPED FROM \$135 TO \$450 A MONTH	08/11/2017	08/14/2017
4283	MURPHY, BRAD	NO CONTACT, HAVE THE WRONG NUMBER	08/15/2017	08/15/2017

4276	BYRD, NORMAN	CABLE ONE, NON REGULATED - CONTRACTOR LEFT LINES LAYING ON THE GROUND	08/14/2017	08/15/2017
4277	PEAVEY-DERR, JUDY	UNABLE TO GET IN TOUCH WITH CUSTOMER	08/14/2017	08/15/2017
2953	HAENDEN, GLENN	TRYING TO GET DISH TO REMOVE EQUIPMENT FROM HOUSE	08/09/2017	08/15/2017
4262	SUBLIME ELECTRIC	REQUESTING HELP IN 10-DAY TURN-AROUND FOR A SERVICE CHANGE	08/11/2017	08/15/2017
4279	CORBIN, GAYLA	INQUIRY: SISTER'S SERVICE WAS DISCONNECTED-WANTED TO KNOW THE PROCESS	08/15/2017	08/15/2017
1624	MC CRERY, MIKE	FEELS COMPANY SHOULD ACCECTP REBATES FOR REFRIGERATORS	08/03/2017	08/15/2017
4280	KING, STEVEN	CUSTOMER CANNOT ATTEND THE WORKSHOP, DIRECTED TO THE PUC COMMENT FORM	08/15/2017	08/15/2017
2949	VAN HOOK, RON	INQUIRY: WILL IPC ACCEPT DIVORCE DECREE IF IT STATES RESPONSIBILITY FOR BILL	08/08/2017	08/15/2017
2967	AMES, CLARK	CUSTOMER NEEDS ASSISTANCE	08/10/2017	08/15/2017
1574	EVANS, BILL	CLAIMS BEING BILLED FOR PIVOT STUDY BUT DOES NOT KNOW WHY?	07/24/2017	08/15/2017
2963	BENSON, HEIDI (911)	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #	08/10/2017	08/15/2017
2960	SHRIVER, RHONDA (911)	10 DIGIT DIALING/AREA CODE_CONSUMER CANNOT CALL DR OFFICE IN IDAHO FALLS	08/09/2017	08/15/2017
2948	ROY, GARNET	CUSTOMER UPSET BY LACK OF CUSTOMER SERVICE	08/08/2017	08/15/2017
2931	LABRIE, REX	10 DIGIT DIALING/AREA CODE_CONSUMER DID NOT KNOW ABOUT ROLL TO 10-DIGIT	08/07/2017	08/15/2017
4259	JEFFERSON STAR NEWSPAPER (911)	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS, PEOPLE UNABLE TO REACH BOTH OFFICES	08/10/2017	08/15/2017
4259	JEFFERSON STAR NEWSPAPER (911)	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS, PEOPLE UNABLE TO REACH BOTH OFFICES	08/10/2017	08/15/2017
323	FASCILLA, ALEX	HIGH BILL SINCE METER WAS REPLACED - METER NOT PROGRAMMED CORRECTLY	07/18/2017	08/15/2017
4275	JOHNSON, MAUREEN	UNABLE TO GET IN TOUCH WITH CUSTOMER	08/14/2017	08/15/2017
2968	PARKER, JOE	ITSAP - LIFELINE PROGRAM AND INCREASE IN MONTHY CHARGES	08/10/2017	08/15/2017
314	DICKINSON, KEN	NO LINES TO HOOK UP HIS SERVICE	07/17/2017	08/15/2017

1618	JEHNICHEN, MICHAEL	CANCELLED ACCOUNT AND CLAIMS CREDIT WAS DUE	08/03/2017	08/16/2017
4278	BOMAN, BILL	THINKS USAGE HAS GONE SINCE NEW METER INSTALLED	08/14/2017	08/16/2017
4267	MC KEAN, DIANA (911)	10 DIGIT DIALING /AREA CODE - UNABLE TO GET THOUGH WHEN CALLING SPECIFIC #'S	08/11/2017	08/16/2017
1623	THOMAS, JAY	CUSTOMER HAS RURAL CARRIER SERVICE AND HIS PAYMENTS ARRIVE LATE	08/03/2017	08/16/2017
4263	WILLIAMS, RICK	CLAIMS THE MONEY OWED IS HIS WIFE'S RESPONSIBLITLY	08/11/2017	08/16/2017
2943	COOPER, DOUGLAS 911	USED AN EMC, UNLIKE;LY TO GET FURTHER ARRANGMENTS	08/08/2017	08/16/2017
2918	HUDBARD, BILL	CLAIMS GETTING LATE NOTICES WHEN PAYMENT IS NOT LATE	08/04/2017	08/16/2017
4284	COOK, KATHRYN	RESOLVED PRIOR TO CONTACT	08/16/2017	08/16/2017
2964	KJELLANDER, MARY	DOES NOT UNDERSTAND WHY HER MOST RECENT BILLING IS SO HIGH	08/10/2017	08/17/2017
4292	FERRY, MICHAEL	TRYING TO GET LINES MOVED TO LEVEL PROPERTY	08/17/2017	08/17/2017
4294	THOMPSON, MICHELLE	CUSTOMER WANTED MORE INFO REGARDING 10 DIGIT DIALING	08/17/2017	08/17/2017
4295	WALDEN, ZACKERY	NEEDS TO MAKE PAYMENT AND GET RECONNECTED - INTENDED TO CALL COMPANY	08/17/2017	08/17/2017
4296	VAHSHOLTZ, RANDAL	CUSTOMER WOULD LIKE TO DISCONTINUE SERVICE	08/17/2017	08/18/2017
4261	SELLMAN, HAROLD 911	VICTIM OF SPOOFED CALLER ID OR PROGRAMMING PROBLEM	08/11/2017	08/18/2017
2956	SEABOURN, ANN	NEW INTERNET TERM BILLED HIGHER THAN QUOTED	08/09/2017	08/18/2017
2965	TOP, MICHELLE (911)	CLAIMS ACCOUNT IS UP TO DATE	08/10/2017	08/18/2017
2921	CODY, ERNEST H	LEVEL PAY INCREASED 56% OVER LAST YEAR	08/07/2017	08/21/2017
4286	KINSKIE, DAPHNE	LONG DISTANCE SERVICE OUTAGES	08/16/2017	08/21/2017
4305	EAGLE WATER	LOOKING INTO GOING TO EBILLING FOR THOSE THAT WANT IT	08/22/2017	08/22/2017

4264	MC MULLAN, TARA	SPEED WELL UNDER WHAT IS ADVERTISED	08/11/2017	08/22/2017
4303	BENEDINO, MARGERY	CALLED COMMISSION BY MISTAKE MAY CALL BACK WITH COMPLAINT	08/22/2017	08/22/2017
4290	DEHL, BARBARA	10 DIGIT DIALING/AREA CODE_MULTIPLE CALLS, DIFF #'S 208 ERROR	08/16/2017	08/22/2017
4312	FLETCHER, DARLENE		08/22/2017	08/22/2017
4308	BEATON, BONNIE	TRYING TO GET A MEDICAL OR AN EXTENSION, MEDICAL RECEIVED	08/22/2017	08/22/2017
4310	PATHEAL, KEVIN	QUESTIONS ABOUT TREE TRIMMING	08/22/2017	08/22/2017
4281	KING, LU ELLEN (911)	CUSTOMER RECEIVED A PAST DUE NOTICE EVEN THOUGH PAYMENT WAS MADE	08/15/2017	08/22/2017
4285	ARMSTRONG, JAKE	PHILIPPI STREET WIDENING PROJECT CONCERN ABOUT CONTAMINATING WATER	08/16/2017	08/22/2017
4297	HOLLINGSWORTH, H, PATCHES	SERVICE REPAIRED, WORRIED ABOUT NOT GETTING OUT OF SERV CREDIT	08/17/2017	08/22/2017
4299	COCHRAN, TERRI	HAS INTERNET CONNECTIVITY	08/18/2017	08/22/2017
4311	WILLARD, JOHN	SLOW INTERNET SPEEDS WITH FRONTIER & SPECTRUM	08/22/2017	08/22/2017
1607	DEMING, DENNIS	CUSTOMER HAS RECURRING VOICE QUALITY ISSUES	08/01/2017	08/23/2017
4291	KEAVY, RICHARD	CUSTOMER IS UPSET WITH THE *57 SERVICE OFFERED BY CENTURYLINK	08/17/2017	08/23/2017
4287	BRUNNER, DEBBIE	BILLED FOR RETURNED MODEM	08/16/2017	08/23/2017
955	SMITH, FRANK	SERVICE KEEPS CUTTING OUT	08/23/2017	08/23/2017
4266	KULM, JAMES	INTERNET SPEED CONTINUES TO DEGRADE IN AREA	08/11/2017	08/23/2017
961	MILTON, ELIZABETH	CLAIMS REQUEST WAS MADE TO DISCONNECT SERVICE	08/23/2017	08/24/2017
2923	EASTERLY, WILLIAM	POSSIBLE LOW SYSTEM WATER PRESSURE	08/07/2017	08/24/2017
964	TRUJILLO, GABRIEL	DAMAGE DONE DURING WORK NOT FIXED YET	08/24/2017	08/24/2017
965	CLARK, JAMES	LAST BILL WAS REALLY HIGH	08/24/2017	08/24/2017

963	SCHOOLEY, JEFF	CUSTOMER ATTEMPTED TO CALL SUEZ BUT NO ONE ANSWERED	08/24/2017	08/24/2017
2957	STYHL, DEBRA 911	10 DIGIT DIALING/AREA CODE	08/09/2017	08/24/2017
2952	POPE, RITA	10 DIGIT DIALING/AREA CODE	08/09/2017	08/24/2017
4289	BOWERS, CYNTHIA	10 DIGIT DIALING/AREA CODE - CABLE ONE VOIP - REQUIRES "1" TO CALL ANYWHERE	08/16/2017	08/25/2017
971	BAKER, DUSTIN	SEEKING INFORMAITON PERIOR TO FILING A PETITION TO INTE4RVENE	08/25/2017	08/25/2017
2951	BKJ PROPERTIES, LLC	FAIR PRICE FOR PROPERTY EASEMENTS	08/09/2017	08/25/2017
2951	BKJ PROPERTIES, LLC	FAIR PRICE FOR PROPERTY EASEMENTS	08/09/2017	08/25/2017
2951	BKJ PROPERTIES, LLC	FAIR PRICE FOR PROPERTY EASEMENTS	08/09/2017	08/25/2017
316	BASIC COMPUTER CENTER	DSL SERVICE ONLY - NO JURIS	07/17/2017	08/25/2017
4301	MC CONNELL, KATHY	TIC WATER - NO JURISDICTION	08/18/2017	08/25/2017
4298	SIGMAN, MIKE	CLOSED WITHOUT CONTACT	08/18/2017	08/25/2017
970	BLANKETSHIP, RICH	OPPOSES PROPOSED RATE INCREASE	08/25/2017	08/25/2017
2942	THE PAINT BUCKET	10 DIGIT DIALING/AREA CODE	08/08/2017	08/25/2017
3620	RED HORSE MOUNTAIN RANCH	LAST COMPLAINT IN 2012 FOR SAME PROBLEMS	06/23/2017	08/28/2017
953	SAUER, TRAVIS	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/22/2017	08/28/2017
977	STEIDLEY, BRIAN	CITY WANTING TO BILL FOR TWO DORMANT LINES THAT WILL NEVER BE USED	08/28/2017	08/28/2017
958	FINNEGAN, CASEY	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/23/2017	08/28/2017
959	SAFE HAVEN HEALTH CARE LLC	NO CONTACT, THEY DID NOT RETURN MESSAGES	08/23/2017	08/28/2017
4304	SHORT, DAVID	CUSTOMER IS HAVING ISSUES WITH LINE EXTENSION	08/22/2017	08/28/2017
4309	MOLESWORTH, DONALD	WAS 1 DOLLAR SHORT ON PAYMENT, ARRANGEMENT REMOVED	08/22/2017	08/28/2017

4306	NELSON, MARTIN	NO CONTACTF ROM CUSTOMER	08/22/2017	08/28/2017
4282	EVANS, MICHELLE	CUSTOMER HAS BEEN WAITING TO HAVE LINE BURIED SINCE FEB 2017	08/15/2017	08/28/2017
968	ELLIS, DAVID	PEOPLE ARE HAVING PROBLEMS CALLING HIM	08/24/2017	08/28/2017
980	GUMM, CHERYLAN	CUSTOMER WOULD LIKE TO PLACE SERVICE IN BOYFRIENDS NAME	08/28/2017	08/28/2017
962	CHILDRESS, KATHLEEN	NEW LEVELIZED PAYMENT IS HIGHER THAN PREVIOUS ONE	08/23/2017	08/29/2017
966	U.S. POST OFFICE - PENGREE (911)	PHONE LINE OUTAGE INTERMITTEN AND LINE QUALITY POOR	08/24/2017	08/29/2017
982	CITY OF BURLEY	WANTED TO KNOW IF WE HAD SERVICE TERRITORY MAPS FOR MUNI OR MUTUALS	08/29/2017	08/29/2017
4288	BIRD, BRENT	BACK-UP BATTERY AND PHONE QUALITY ISSUE	08/16/2017	08/30/2017
990	SHAW, BARBARA	SINCE TEN DIGIT DIALING, CABLE ONE'S REDIAL DOESN'T WORK RIGHT	08/30/2017	08/30/2017
960	MC INTRYE, KEVIN	CLAIMS WATER HAS CAUSED DISCOLORATION OF CLOTHING	08/23/2017	08/30/2017
4300	NUE DESIGN	LACK OF COMPANY RESPONSE IN EASEMENET VACATE REQUEST	08/18/2017	08/30/2017
957	LINEHAN, LINESSA (911)	NEEDS PAYMENT ASSISTANCE	08/23/2017	08/30/2017
981	MANAHAN, MARK	CLAIMS BILLING IS 100 KWH HOUR ABOVE HISTORICAL USAGE	08/28/2017	08/30/2017
985	SANCHEZ, LISA	POSSIBLE UPGRADE TO TRANSFORMER	08/29/2017	08/30/2017
975	POND, RALPH	TRYING TO COMMENT ON CASE, AND WEBSITE FORM WONT WORK.	08/28/2017	08/30/2017
987	FISHER, GARY	QUESTIONS ABOUT NET METERING	08/30/2017	08/30/2017
973	TIPPETS, LARRY	CUSTOMER IDENTIFICATION REQUIRED TO DISCUSS THE ACCOUNT	08/25/2017	08/31/2017
996	LIDDELL, JENNIFER - 911	HAD ARRANGEMENT, COMPANY COULDN'T FIND EVIDENCE OF A CALL TO A REP	08/31/2017	08/31/2017
984	LAWRENCE, LISA	DSL HAS BEEN OUT SINCE THURSDAY	08/29/2017	08/31/2017
969	YENSEN, VERLE	TELEMARKETER USING HIS NUMBER TO SPOOF CALLER ID	08/25/2017	08/31/2017

997	SEINIGER, JULIE	QUESTIONS ABOUT GETTING A SPECIFIC # IN NEW AREA CODE	08/31/2017	08/31/2017
992	VOSBURGH, CYNTHIA	WHO PAYS FOR UNDERGROUND SERVICE	08/30/2017	08/31/2017
999	JOHNSON, MICHAEL	NEEDS PAYMENT ASSISTANCE	08/31/2017	08/31/2017
4302	MENDEZ, RAUL	SUMMER USE, CUSTOMER CHARGE AND RECONNECTION FEE	08/21/2017	08/31/2017
991	MAGNI, CHERYL	THURSDAY, AUGUST 31, 2017 12:05 NO ANSWER,	08/30/2017	09/01/2017
2299	BARHAM, KELLY	CITY OF MARSING WATER BILL - NO JURIS	09/01/2017	09/01/2017
974	ROY, GARNET 911	CUSTOMER OUTAGE - CUSTOMER EQUIPMENT ISSUE, PROBLEM FOUND INSIDE HOUSE	08/25/2017	09/01/2017
1002	SWARTZ, BECKY	INQUIRY - TAXES ON PHONE BILL - UNABLE TO GET IN TOUCH WITH CUSTOMER	08/31/2017	09/01/2017
4293	WORMAN, DAN	PHONE AD INTERNET NOT WORKING AND WANTS LINE BURIED	08/17/2017	09/01/2017
967	BLOCKOFF, STUART (911)	CUSTOMER WAS TOLD THAT SERVICE WOULD BE RESTORED IN 4 DAYS	08/24/2017	09/01/2017
2305	MC CANNON, PAULA	CUSTOMER WILL CONTACT THE COMPANY FIRST	09/05/2017	09/05/2017
4307	VAN ARNEM, BOB	PROBLEM WITH ALARM, ALARM CO DIDN'T PROGRAM 10 DIGITS	08/22/2017	09/05/2017
2302	O LEARY, KEN	QUESTIONS ABOUT PROPERTY RIGHTS	09/05/2017	09/05/2017
2306	DENAVIDES, MONICA	QUESTIONS ABOUT DEBT REPORTING AND CREDIT REPORTS	09/05/2017	09/05/2017
2312	WORDSWORTH, KEITH	DEAD LINE FOR SUBMISSION OF COMMENTS IN NET METERING CASE	09/06/2017	09/06/2017
2304	TAMS, LINDA	CUSTOMER BILL JUMPED \$100.00 THEN RETURNED TO NORMAL	09/05/2017	09/06/2017
2297	BATTERTON, CAROL	WAS NOT MADE AWARE THAT WOULD BE RESPONSIBLE FOR MOTHERS ACCOUNT	09/01/2017	09/06/2017
1008	PICSTICK, MARY	NEW TENANT AT RENTAL PROPERTY DENIED EASY SAVINGS KIT	09/01/2017	09/06/2017
1006	BALJEVICH, ADAM	WANTS HISTORICAL RATE INFO FOR SHEDULE 9S	08/31/2017	09/06/2017
1000	GIBBS, MARC	DOES RMP HAVE THE RIGHT TO ENVOKE EMINENT DOMAIN?	08/31/2017	09/06/2017
998	JAMESTOWN APT	PAYMENTS FOR MULTI ACCTS NOT POSTING RIGHT	08/31/2017	09/06/2017



2307	FRISCH, KERRY (911)	MADE INITIAL REQUEST FOR SERVICE ON 8-31, STILL NO SERVICE	09/06/2017	09/06/2017
954	PETERSON, RON (911)	CUSTOMER CLAIMS PHONE HAS BEEN OUT FOR 35 DAYS	08/23/2017	09/06/2017
993	MORRIS, WESTON	PORT SEEMS TO BE HELD UP FOR SOME REASON	08/30/2017	09/06/2017
2309	JENSEN, BRENDA	CANT SEE BILL ONLINE YET	09/06/2017	09/06/2017
1005	HOVEN, TINA MARIE	CUSTOMER DID NOT WANT TO DISCUSS COMPLAINT WITH ME	08/31/2017	09/06/2017
2310	WOEMPNER, CARLA	QUESTIONS REGARDING RATE CASE AND FUTURE SALE OF AVISTA TO HYDRO ONE	09/06/2017	09/06/2017
2936	SMITH, VICKIE	BUZZING / CROSSTALK? / INCOMPLETE CALLS / LONG WAIT TO RING/ PRIVATE LINE-NOT	08/08/2017	09/06/2017
979	JONES, KENT	NO CONTACT FROM CUSTOMER	08/28/2017	09/06/2017
4918	RANDALL, TRACY	CLAIMS SURGES/OUTAGES HAVE NOT GOTTEN BETTER OVER LAST TWO YEARS	07/03/2017	09/06/2017
2320	SCHWAZ, PAUL	QUESTIONING WATER ASSOCIATIONS ACTIONS	09/07/2017	09/07/2017
2321	GUEVARA, ADRIANNA	DISPUTE WITH CITY WATER CO	09/07/2017	09/07/2017
2314	EVERYTHING CPAP, LLC	DSL OUTAGES - DSL ONLY - NO JURIS	09/07/2017	09/07/2017
978	HAMMOND, DAVID	TCRR DOESN'T REQUIRE A CHANGE IN DUE DATE FOR HARDSHIP EXEMPTION	08/28/2017	09/07/2017
1001	ECKERT, LARRY	TRYING TO GET COMPANY TO PROVIDE MONTHLY BILLING	08/31/2017	09/07/2017
2316	HUNSACKER, DAVID	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	09/07/2017	09/07/2017
2318	BENAVIDES, MONICA	CUSTOMER WOULD LIKE TO ASSUME DAUGHTERS DEBT	09/07/2017	09/08/2017
2300	HELMICK, CAROL	QUESTIONS ABOUT A PROPOSED DEVELOPMENT AND ITS WATER SYSTEM	09/01/2017	09/08/2017
1007	MC CELLIN, PHIL	CLOSED WITHOUT CONTACT	09/01/2017	09/08/2017
2303	COX, JOE	NO CONTACT FROM CUSTOMER	09/05/2017	09/11/2017
983	ALBERTSON, ORA	CUSTOMER IS HAVING ISSUES RESTORING ITSAP	08/29/2017	09/11/2017

2301	GROOM, TERRY	BEING BILLED FOR AN ACCOUNT THAT WAS NEVER SETUP	09/01/2017	09/11/2017
2328	MARTINDALE, KRISTEN	CO HAS NAME WRONG, CANT REMOVE PACKAGE	09/11/2017	09/11/2017
2346	MARKS, GUY	QUESTIONS REGARDING BATTERY BACK-UP AT ESA SITES.	09/12/2017	09/12/2017
976	DURST, SHERRY	CHARGED EARLY TERMINATION FEE AFTER PORT	08/28/2017	09/12/2017
2337	HECKATHRON, CHETLEEN	SOMETIMES GETS MESSAGE SHE MUST DIAL 208 BUT HAS	09/11/2017	09/12/2017
2344	TORGENSEN, AMANDA	CUSOTMER GOT PLEDGE THROUGH SCHOOL	09/12/2017	09/12/2017
2327	RANEY, GARY	QUESTIONING HOW MUCH THE CO TRIMMED HIS TREES	09/11/2017	09/12/2017
2332	MAYFIELD SPRINGS WATER CO.	COMPNAY WANTED TO KNOW ABOUT REBILLING AND DISCONNECTS	09/11/2017	09/12/2017
2322	VAN HOUTEN, YVETTE	COMPANY BILLING IS INCONSISTENT FROM YEAR TO YEAR	09/08/2017	09/12/2017
2342	CASEY, TIMOTHY	HAD QUESTIONS REGARDING COMPRESSOR STATION NOISE	09/12/2017	09/12/2017
2334	ANNIS, SHERRY	WONT START SERVICE AGAIN UNTIL THEY PAY FOR CELL PHONES	09/11/2017	09/12/2017
2315	LEMMON, OTIS	OPT OUT POLICY FOR SMART METERS	09/07/2017	09/12/2017
2335	FISHER, BRANDON (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	09/11/2017	09/12/2017
2324	TVERDY, BENJAMIN	REQUESTING NEW SERVICE BUT CAN'T GET COMPANY TO PROVIDE SERVICE	09/08/2017	09/13/2017
2352	WHITNEY, BILLY - 911	TRYING TO GET AN ARRANGEMENT SET UP	09/13/2017	09/13/2017
2311	BOSTIC, CINDI	NEEDS AN ARRANGEMENT	09/06/2017	09/13/2017
988	IMPACT RADIO	INQUIRY - PICK HISTORY REQUEST	08/30/2017	09/13/2017
1004	WAKELAM, LORI	IS BEING BILLED HIGHER THAN QUOTED FOR NEW TERM AGREEMENT	08/31/2017	09/13/2017
2329	DORCHUCK, MARGIE	OUT OF SERVICE BECAUSE STRUCTURE FIRE DAMAGED CABLE	09/11/2017	09/13/2017
2330	JORGENSEN, LORRI	OUTAGE CAUSED BY STRUCTURE FIRE THAT DAMAGED CABLE	09/11/2017	09/13/2017

2326	SHEAFFER, ED	CLOSED WITHOUT CONTACT	09/08/2017	09/14/2017
2349	ALLANTE LIFE MEDICINE 911	CUSTOMERS NUMBER WERE PORTED FROM CLEAR VOICE / INTEGRA	09/13/2017	09/14/2017
2325	JOHNS, GREG	WOULD LIKE HIS DEPOSIT RETURNED	09/08/2017	09/14/2017
3647	TSCHIKOF, COLTON (911)	TRYNIG TO OBTAIN MEDICAL CERTIFICATE	09/14/2017	09/14/2017
3648	NEAL, MARK (911)	CUSTOMER IS CURRENTLY DISCONNECTED	09/14/2017	09/14/2017
3641	DAVIS, TRISH	HOPING FOR A NEW LEVELIZED PAYMENT ARRANGEMENT	09/13/2017	09/14/2017
3644	REYOSO, RAFAEL	TRYING TO RECONNECT SERVICE	09/14/2017	09/14/2017
3643	WARDLE, SCOTT	MASTER METERING OF WATER USAGE	09/14/2017	09/14/2017
3651	OLSEN, MARK	DOESN'T SUPPORT DSM PROGRAMS BECAUSE HE DOESN'T QUALIFY	09/15/2017	09/15/2017
2336	OBERMAN, DANIEL	CITIZENS HAVE TO SUBSCRIBE TO TRASH SERVICE OR WATER WILL BE TURNED OFF	09/11/2017	09/15/2017
2347	MENTER, CINDY (911)	CLAIMS THIRD PHONE OUTAGE IN SIX WEEKS	09/13/2017	09/15/2017
2331	HILL, DIANE	CLAIMS PAYMENT HIGHER THAN QUOTED AND LOW SPEEDS	09/11/2017	09/15/2017
2350	GARDNER, NEALE	LONG LASTING OUTAGE IN GRIMES CREEK AREA	09/13/2017	09/18/2017
2350	GARDNER, NEALE	LONG LASTING OUTAGE IN GRIMES CREEK AREA	09/13/2017	09/18/2017
2308	DEBEER, KACEY	FINAL BILLS WERE VERY HIGH AFTER SELLING PROPERTIES	09/06/2017	09/18/2017
972	CARLSON, GARY	INQUIRY - WANTS TO KNOW ESTIMATED INCREASE IN FUTURE RESIDENTIAL RATES	08/25/2017	09/18/2017
2343	LAVATTA, ROBERT	TRYING TO SET UP ARRANGEMENT	09/12/2017	09/18/2017
3660	BUSBEE, ED	CUSTOMER IS LOOKING FOR PERMITTING INFORMATION	09/18/2017	09/18/2017
3657	HENDRICKSON, JASON	NOT HAPPY ABOUT SECURITY DEPOSIT THAT ISN'T RETURNED UNTIL SERVICE DISC	09/18/2017	09/18/2017
3654	CORNING, MARGARET "DIANE"	DAUGHTER SUSPECTED OF IDENTITY THEFT WHEN SHE ASSUMED MOM'S SERVICE	09/15/2017	09/18/2017
3661	SNOW, JOSHUA (911)	IN NEW HOUSE AND CLAIMS WAS UNAWARE OF PENDING DISCONNECTION	09/18/2017	09/18/2017

3665	WIMBER, RONALD	LOOKING FOR ASSISTANCE	09/19/2017	09/19/2017
3658	RASCON, SOCCORRO	CUSTOMER TRYING TO OPEN AN ACCOUNT	09/18/2017	09/19/2017
989	HARDING, RALPH	PHONE AND INTERNET PERFORMANCE ISSUES	08/30/2017	09/19/2017
3650	DUNN, ANDREW	CLAIMS DECEPTIVE SALE PRACTIES AND REFUSAL TO CANCELL CELL PHONE ACCOUNT	09/15/2017	09/19/2017
3656	GIANINO, LANDI (911)	CUSTOMER IS SCHEDULED FOR DISCONNECT 09/19/2017	09/18/2017	09/19/2017
3645	GOULET, GREG	NO CONTACT FROM CUSTOMER	09/14/2017	09/19/2017
2351	GINGERICH, RUDY (911)	CUSTOMER'S PHONE AND INTERNET HAVE BEEN OUT FOR 3 DAYS	09/13/2017	09/19/2017
2340	GINGERICH, VERLIN (911)	CUSTOMERS PHONE SERVICE IS OUT	09/12/2017	09/19/2017
2345	BOND, EDITH (911)	CUSTOMER WOULD LIKE HIS MOTHER'S SERVICE RESTORED	09/12/2017	09/19/2017
2298	ZIMMERMAN, JASON	INTERNET SERVICE UNAVAILABLE AFTER JULY 6TH BUT STILL BEING BILLED	09/01/2017	09/19/2017
3653	ROTH, JUSTIN	UNSECURED PEDESTAL IN FRONT YARD	09/15/2017	09/19/2017
3669	HUFFER, BETTY LOUISE 911	SERVICE OFF, CHECKS IS IN THE MAIL, PAYMENT MADE LOCALLY TO RESTART SERVICE	09/20/2017	09/20/2017
3669	HUFFER, BETTY LOUISE 911	SERVICE OFF, CHECKS IS IN THE MAIL, PAYMENT MADE LOCALLY TO RESTART SERVICE	09/20/2017	09/20/2017
3655	WERRY, PATRICK	QUESTIONS ABOUT CONNECTION TO NEW MAINS	09/18/2017	09/20/2017
3672	BANK OF IDAHO	INQUIRY - CAN A DOCUMENT BE PROVIDED SHOWING GUIDELINES FOR COMPANY	09/20/2017	09/20/2017
2319	MC DONALD, MARIA	LARGE DEPOSIT ASKED FOR, ORIGINAL ARRANGEMENT NOT BEING HONORED	09/07/2017	09/20/2017
3670	COCHRAN, TERRY	WANTING OUTAGE INFO FOR THE WHOLE TOWN	09/20/2017	09/20/2017
918	ROCKEFELLER, MARK	OBJECTS TO COST OF REPAIR/UPGRADE TO PROVIDE SERVICE	05/25/2017	09/20/2017
3667	STANLEY, AMBER	RESOLVED PRIOR TO SENDING THE COMPLAINT TO THE COMPANY	09/20/2017	09/20/2017
3668	TSOINA, NADIA	MAY OR MAY NOT FILE A COMPLAINT	09/20/2017	09/20/2017

3649	HOVEN, TINA MARIE	QUESTIONS ABOUT POWER PLANT NEAR HER	09/14/2017	09/20/2017
3646	BRADY, REBECCA	FINAL BILL WAY HIGHER THAN EXPECTED	09/14/2017	09/20/2017
3671	SILVIA, ALISON 911	CLEARWATER POWER CUT TELEPHONE CABLE	09/20/2017	09/20/2017
956	BANKS, NOLENE	SUSTAINED OUTAGE, STILL NOT REPAIRED	08/23/2017	09/21/2017
3677	DEATON, BONNIE (911)	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	09/21/2017	09/21/2017
3678	DURRANT, MICHAEL	FILED COMPLAINT THEN RECINDED COMPLAINT	09/21/2017	09/21/2017
3674	REID, DALLAS	THINKS CO WILL NOT SET UP A DO ABLE ARRANGEMENT, CUST RESOLVED	09/21/2017	09/21/2017
3659	JENKINS, JANET (911)	CLAIMS PHONE SERVICE HAS BEEN INTERMITTENT SINCE OCTOBER 2016	09/18/2017	09/21/2017
3676	CROCE, ERIN	NO RETURN CALL - PAID BILL ON-LINE AND DOES NOT KNOW WHY DISCONNECTION NOT	09/21/2017	09/22/2017
2323	YORK, DAVID	CUSTOMER WOULD LIKE TO BE REIMBURSED FOR CABLE EXPENSES	09/08/2017	09/22/2017
3687	TRICE, CANIDS	LANDLORD HAD WATER, SEWER AND GARBAGE SHUT OFF TO FORCE TENANT OUT	09/22/2017	09/22/2017
3664	O CONNOR, LEE	NON-JURISDICTIONAL COMPLAINT	09/19/2017	09/22/2017
3685	JOHNSON, LACY	WANTED INFO ABOUT EE PROGRAMS	09/22/2017	09/22/2017
3666	WILKINSON, MARCUS	COMPANY OFFERED LEVELIZED PAYMENT ON NEW HOUSE - NO MID-YEAR ADJUSTMENT	09/19/2017	09/22/2017
3679	ZABITOVA, LUIZA (911)	NEEDS FINANCIAL ASSISTANCE OR MEDICAL CERTIFICATE	09/22/2017	09/22/2017
3675	THEISEN, TIMOTHY	CUSTOMER WOULD LIKE TO PORT HIS CELL NUMBER	09/21/2017	09/22/2017
2333	GIZINSKI, MICHAEL	NO BATTERY BACK-UP TO KEEP SERVICE ON	09/11/2017	09/25/2017
3695	MENDIVE, STEVE	QUESTIONS ABOUT NET METERING AND THE CURRENT IPC CASE	09/25/2017	09/25/2017
3688	CHALIFOUX, TERRI	QUESTIONING HAVING TO HAVE A SMART METER	09/25/2017	09/25/2017
2243	RIDGEWAY, PAUL	CLAIMS U.S. BANK TAKEOVER OF DEVELOPMENT HAS RESULTED IN RATE HIKES	06/05/2017	09/25/2017

3662	DUNN, JAMES	PRESSURIZED SPRINKLER SYSTEM MAY BE LEAKING	09/19/2017	09/25/2017
1003	MARISCAL, SONIA	APT COMPLEX REMODEL CAUSE TOILET TO LEAK	08/31/2017	09/25/2017
3690	JOHNSON, CONNIE	NO DIAL TONE FOR A WEEK	09/25/2017	09/25/2017
3691	BRUEHL, CHERYL	WANTS CREDIT FOR RETURNED MODEM	09/25/2017	09/26/2017
3680	AMBROSE, DAN (911)	CUSTOMERS HAVE BEEN WITHOUT SERVICE SINCE 09/17/2017	09/22/2017	09/26/2017
3682	ANGELO, BARBARA 911	LANDLINE IS OUT OF SERVICE	09/22/2017	09/26/2017
3663	KRUPP, BONNIE	ROCKS IN LINES CAUSED HIGH BILL	09/19/2017	09/26/2017
3681	MC MURREN, ELAINE	APARTMENT COMPLEX WATER HAS A LOT OF SEDIMENT IN IT, SUEZ TO CONTACT MANAGMENT	09/22/2017	09/26/2017
3696	RUSH, DANIEL	SHUT OFF WITHOUT NOTICE	09/26/2017	09/26/2017
3673	CORYAT, SANDRA	SHUT OFF FOR LATE PAYMENT	09/20/2017	09/28/2017
4954	STREAM, KRISTIE	THOUGHT OLD BILL PAID OFF, NOW SHUT OFF	09/28/2017	09/28/2017
4957	MORRISSETT, AMANDA	GOING TO TRY TO WORK IT ABOUT AGAIN. WILL CALL BACK IF NEEDED.	09/28/2017	09/28/2017
4958	KADOOKA, PAMELA	CUSTOMER CANNOT CONNECT TO AN 844 NUMBER	09/28/2017	09/28/2017
4949	OLA GENERAL STORE	VALLEY WIDE OUTAGE	09/26/2017	09/28/2017
3684	NICHOLAS, KEALOHA (911)	CUSTOMER HAD A LEAK // CLAIMED IT WAS CAUSED BY SUEZ	09/22/2017	09/28/2017
3683	COLLETT, DENISE (911)	WITHOUT SERVICE FOR 1 WEEK AND TOLD TECH WILL BE OUT ON 10-6	09/22/2017	09/28/2017
4950	KORRELL, LULU (911)	MADE PAYMENT LAST NIGHT BUT WAS STILL DISCONNECTED	09/27/2017	09/29/2017
4964	PRATHER, JOSELYN	NEEDS ASSISTANCE TO PAY BILL - SERVICE IS DISCONNECTED	09/29/2017	09/29/2017
4955	WIMMER, JEREMY	CUSTOMER WAS DISCONNECTED	09/28/2017	09/29/2017

4947	BALJEVICH, ADAM	QUESTIONS REGARDING COST OF CARBON EMISSIONS	09/26/2017	09/29/2017
4967	POMPLUN, CHERYL	CITY OF RATHDRUM, NON REGULATED - HIGH WATER BILL	10/02/2017	10/02/2017
4961	ROW, JEFFREY	COMPANY LEAVING GATES UNLOCKED OR OPEN OR IMPROPERLY LOCKED & INACCESSIBLE	09/28/2017	10/02/2017
3692	OLEAGA, LORRAINE	CUSTOMER CANNOT GET AN EXPLANATION REGARDING A FEE	09/25/2017	10/02/2017
4946	LUNDBERG, RICHARD	CUSTOMER WOULD LIKE TO DISCUSS HIS BILL	09/26/2017	10/02/2017
4972	WARE, MARIANNE	JUST WANTED TO VENT ABOUT HER PENDING DISCONNECT	10/02/2017	10/02/2017
2348	GOMEZ, REBECCA	CLAIMS HOUSE WAS VACANT SO USAGE SHOULD HAVE BEEN LOW	09/13/2017	10/03/2017
3689	KENT BROWN PLANNING (911)	EASMENT RELEASE TAKING TOO LONG - NEEDS LETTER OF RELINQUISHMENT ASAP	09/25/2017	10/03/2017
2341	CARLS BACKHOE	DISPUTING AMOUNT OF BILL	09/12/2017	10/03/2017
4971	ABBOTT, RICK	OBJECT TO COST FOR HELL'S CANYON RELICENSING	10/02/2017	10/03/2017
4974	FAVOR, JERRY	PROBLEM WITH RENTERS BILLING	10/03/2017	10/03/2017
3642	HOSELEY, N. BUTCH	TRYING TO GET A PRICE QUOTE IN WRITING	09/13/2017	10/03/2017
4963	MOORELAND WATER AND SEWER DISTRICT	QUESTION ABOUT HANDLING SHUT OFFS AND ACCESS TO METERS	09/28/2017	10/03/2017
4952	MC COY, JEFF	NO CONTACT, THEY DID NOT RETURN MESSAGES	09/27/2017	10/03/2017
4953	KINNEY, DAVID	NO CONTACT, THEY DID NOT RETURN MESSAGES	09/27/2017	10/03/2017
4956	FORREST, TEAL	UNABLE TO GET IN TOUCH - CLAIMS WATER WAS SHUT-OFF WITHOUT NOTICE	09/28/2017	10/03/2017
4960	MASSENGALE, MATHEW	CLOSED WITHOUT CONTACT	09/28/2017	10/04/2017
4980	PRIME TIME VENTURES LLC	INQUIRY: HOW TO DISSOLVE A BUSINESS IN IDAHO	10/04/2017	10/04/2017
4982	WALKER, SCOTT	VOIP - VIRTUAL NUMBER NOT WORKING PROPERLY NOW THAT 10-DIGIT DIALING IMPLEMENTED	10/04/2017	10/04/2017

4948	GARNER, WILMAR	CLOSED WITHOUT CONTACT	09/26/2017	10/04/2017
4979	TAPIA, GILBERT	TRYING TO RESTORE SERVICE	10/04/2017	10/04/2017
4981	CHANEY, ED	INQUIRY ABOUT SUBMITTING COMMENTS FOR CASE NO. IPCE-E-16-32	10/04/2017	10/04/2017
4978	RISH, THERESA	WAS DENIED PAYMENT ARRANGEMENT	10/04/2017	10/04/2017
4970	JONES, PATRICIA	CUSTOMER NEEDS ASSISTANCE WITH HIGH BILL	10/02/2017	10/04/2017
2339	MERMERIAN, RAFFI	UPSET ABOUT NOTIFICATION AND OUTAGE EXTENSTION	09/12/2017	10/04/2017
4984	DONALDSON, BEN	CONCERN ABOUT THE EFFECT OF A NEW RATE CLASS ON HIS INVESTMENT IN SOLAR ARRAYS	10/04/2017	10/05/2017
3694	BEORCHIA, KADE	CUSTOMER DISPUTES THE RESPONSIBILITY FOR DAMAGE TO EQUIPMENT	09/25/2017	10/05/2017
4977	CABRAL, DAWN	CUSTOMER REPAIRED LEAK, NEEDS TO CONTACT COMPANY FOR CREDIT	10/03/2017	10/05/2017
3693	ARNOLD, TED	DOES NOT UNDERSTAND WHY A DISCONNECTON NOTICE WAS MAILED	09/25/2017	10/05/2017
4986	WILSON, DOUGLAS	CELL SERVICE DOES NOT WORK IN HIS AREA	10/05/2017	10/05/2017
4992	FLORY, MICHAEL	QUESTIONING NEW LD CHARGE	10/05/2017	10/05/2017
4987	PREMOE, JACQUE	CUSTOMER DOES LIKE BEING CHARGED A CUSTOMER CHARGE	10/05/2017	10/05/2017
4966	UEBELHACK, MICHAEL	CUSTOMER WOULD LIKE TO AVOID DISCONNECT WHILE HE AUDITS HIS PAST BILLS	10/02/2017	10/05/2017
3686	SMITH, TRAVIS	HIGH BILL, MISSED PAYMENTS, METER TEST	09/22/2017	10/05/2017
4951	MAILLET, BOB	INQUIRY - WHAT RATES CAN BE CHARGED	09/27/2017	10/05/2017
4993	JEFFERSON, MARIE	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	10/06/2017	10/06/2017
4994	BENNETT, BRUCE (911)	NEEDS PAYMENT ARRANGEMENT - UNABLE TO CONTACT COMPANY	10/05/2017	10/06/2017
4959	AMBROSE, TAMMIE	LACK OF DSL SERVICE IN AREA	09/28/2017	10/06/2017
338	BOSWELL, CATHERINE	CELL SERVICE-RATES INCREASED WITHOUT NOTICE / POOR CUSTOMER SERVICE	10/10/2017	10/10/2017



4968	BETTINGER, CRYSTA 911	CUSTOMER NEEDS AN ARRANGEMENT	10/02/2017	10/10/2017
337	MC ROBERTS, MARIAH	ELECTRICAL INSPECTION PRIOR TO RESTORAL OF SERVICE TO VACANT PROPERTY	10/10/2017	10/10/2017
348	ROBINSON, JULIE		10/10/2017	10/10/2017
4990	BENJAMIN, ROBERT (911)	CUSTOMER CLAIMS SERVICE CANNOT BE RESTORED UNTIL TOMORROW	10/05/2017	10/10/2017
341	OLSEN, DEBRA	COMPOSTING SERVICE	10/10/2017	10/10/2017
342	MOORE, REBECCA	NON REGULATED - CUSTOMER FEELS CITY IS OVERCHARGING FOR WATER/SEWER	10/10/2017	10/10/2017
343	SMITH, LARA	NOT HAPPY WITH HOW CITY IS BILLING	10/10/2017	10/10/2017
340	TARASAU, ALEX	NON-JURISDICTIONAL COMPLAINT	10/10/2017	10/10/2017
986	SUNDANCE PIZZA DBA DOMINOS	FOUR STORES UNDER TERMED AGREEMENTS, TWO ETFS	08/29/2017	10/11/2017
339	GOMEZ, MARIA	UNABLE TO GET IN TOUCH WITH CUSTOMER	10/10/2017	10/11/2017
4962	NORTHRUP, JOHN	UNABLE TO GET IN TOUCH - UTILITY COORDINATION WHEN EXPANDING IN AREA	09/28/2017	10/11/2017
5000	MORRIS, ED	QUESTIONS ABOUT VALUATION OF WATER COMPANIES	10/10/2017	10/11/2017
347	PAGE, JAMES	INQUIRY: NEEDS A TWO-DAY EXTENSION	10/10/2017	10/11/2017
4973	WHITEWATER ADVENTURES	CUSTODY OF TOLL-FREE NUMBER	10/03/2017	10/11/2017
4973	WHITEWATER ADVENTURES	CUSTODY OF TOLL-FREE NUMBER	10/03/2017	10/11/2017
995	EDWARDS, SHERRI	AREA CODE NOT SHOWING ON CALLER ID	08/31/2017	10/11/2017
350	UNKNOWN, KIM	INTERESTED IN TRYING TO GET MANAGEMENT SALARIES	10/11/2017	10/11/2017
351	COSTALES, SHARON	MONTHLY SERVICE CHARGE IS TWICE THAT FOR GAS OR ELECTRIC	10/11/2017	10/11/2017
4989	DREYSHAMAR, ALEX	NO CONTACT, THEY DID NOT RETURN MESSAGES	10/05/2017	10/12/2017
358	VAIL, MARLAN	CUSTOMER HAS DISPUTE WITH LANDLORD	10/12/2017	10/12/2017

354	HIATT, REBECCA	NON-JURISDICTIONAL COMPLAINT	10/12/2017	10/12/2017
352	PLEASANT ACRES WATER & SEWER	PLEASANT ACRES WATER AND SEWER DISTRICT - NO JURIS	10/11/2017	10/13/2017
4991	GALLAD, JANE	OUT OF SERVICE AND DROPPED SERVICE	10/05/2017	10/13/2017
361	CRAFT, PATTY	CUSTOMER TO CONTACT COMPANY FIRST	10/13/2017	10/13/2017
345	HARTER, DAVID	MULTIPLE PAYMENTS WITHDRAWN FROM BANK AND NEVER CREDITED TO THE ACCOUNT	10/10/2017	10/13/2017
4995	BARNETT, WILLIAM	NOBODY ANSWERS,OR GOES TO MESSAGE PROMPT, SOMETIMES FRIENDS GET CALL	10/06/2017	10/13/2017
357	JOHNSON, MICHAL	REQUESTING PAYMENT ARRANGEMENT ON OUTSTAND BILL	10/12/2017	10/13/2017
359	BROWNLE, TODD	BILLING DOES NOT COINCIDE WITH MONTHLY SSI CHECK	10/12/2017	10/13/2017
2317	MILLER, MARTA	WANTS TO KNOW IF AN EXCEPTION CAN BE MADE ON LINE EXTENSION	09/07/2017	10/13/2017
363	CRANE, GLENN	DOES NOT AGREE WITH THE AAM ON BILLS	10/16/2017	10/16/2017
355	WROBEL, IVY (911	NEEDS HELP GETTING A MEDICAL CERTIFICATE	10/12/2017	10/16/2017
4983	BARBER, BRYCE	IMPROPERLY INSTALLED LINE DROP ??	10/04/2017	10/16/2017
364	POWELL, PATRICIA	NON REGULATED - RANDOM HIGH BILLS, INCONSISTENT BILLING PRACTICES	10/16/2017	10/16/2017
371	DOUG ANDRUS TRUCKING COMPANY	INQUIRY: DOES THE PUC STILL REQUIRED STICKERS ON THE SIDE OF THE TRUCK?	10/17/2017	10/17/2017
362	ROCK, SHIRLEY	RECEIVED BILL WHEN ACCT SHOULD BE PAID IN FULL	10/16/2017	10/17/2017
4975	CABRAL, DAWN	HIGH BILL DUE TO A LEAK - REMINDER NOTICE - LEAK ADJUSTMENT	10/03/2017	10/17/2017
346	MOLLER, LORI	PROBLEMS FOR SEVERAL DAYS STRAIGHT	10/10/2017	10/17/2017
368	PERKINS, CHARLES	CUSTOMER CLAIMS THE COMPANY SOLD HIS INFORMATION	10/17/2017	10/17/2017
5001	MALLORY, LARA	LATE PAYMENT FEES DUE TO MISSED PAYMENTS, NEED ARRANGEMENT OR WAIVER OF FEES	10/10/2017	10/18/2017
360	BRACKET, JAKE	UNABLE TO GET IN TOUCH WITH CUSTOMER	10/12/2017	10/18/2017
373	LOPEZ, SONIA	THOUGHT SHE WOULD BE OK PAYING PARTIAL PAYMENT THIS MORNING	10/18/2017	10/18/2017

377	BRISCOE, LAWANDA (911)	RUNNING OUT OF OXYGEN, CUST THOUGHT ECM HAD BEEN RECIEVED BY IPC LAST WEEK	10/18/2017	10/18/2017
4998	DOMAN, ANDREW	CLOSED WITHOUT CONTACT	10/10/2017	10/18/2017
370	MC LAURIN, SHERRY	TRYING TO FIGURE OUT WHO SHE NEEDS TO PAY OLD BILL TO	10/17/2017	10/19/2017
367	JAKUES, RON (911)	PHONE AND INTERNET HAVE NOT BEEN WORKING SINCE 10/6	10/17/2017	10/19/2017
376	OTTER, MARK	WOULD LIKE \$13 RECONNECTION FEE WAIVED. PAYMENT MADE BEOFRE DISCONNECTION	10/18/2017	10/20/2017
4997	ROSEN, CINDY	TREE TRIMING CREW ISSUE - TREES LOOK BAD AND DEBRIS LEFT IN YARD	10/06/2017	10/20/2017
383	PETERSEN, CRISTEN	CALLED COMMISSION BY MISTAKE - MADE PAYMENT & WAS RECONNECTED	10/20/2017	10/20/2017
385	KNOWLES, NORMA	NON-JURISDICITONAL COMPLAINT	10/20/2017	10/20/2017
379	COUNCIL FOR THE DEAF & HARD OF HEAR	INQUIRY - TITLE 46 CHAPTER 2	10/19/2017	10/20/2017
380	IDAHO STATE TAX COMMISSION	INQUIRY - DOES PUC REPORT IMPORATATION OF RAILCARS CARRYING MOTOR FUEL	10/19/2017	10/20/2017
384	NEW, ADRIENNE	CUSTOMER WOULD LIKE TO RECOVER EXPENSES FOR DAMAGE	10/20/2017	10/20/2017
389	TIKKA, KATHERINE	CUSTOMER RESOLVED THE ISSUE	10/23/2017	10/23/2017
375	HAUN, KELLY	CONTEMPLATING A SOLAR INSTALLATION	10/18/2017	10/23/2017
344	SOLID ROCK HOMES (911)	COMPANY IS ATTEMPTING TO DISCONNECT AFTER APPROVING DUAL METER BASE	10/10/2017	10/23/2017
4976	BOISE SCHOOL DISTRICT	CUSTOMER CLAIMS TO BE OWED A REFUND OF \$6840.00	10/03/2017	10/23/2017
4976	BOISE SCHOOL DISTRICT	CUSTOMER CLAIMS TO BE OWED A REFUND OF \$6840.00	10/03/2017	10/23/2017
4999	KOSONEN, BRIAN	SLOW SPEEDS, PROMISSED CREDIT HAS NOT SHOW UP	10/10/2017	10/23/2017
1630	CLINK, STERLING	INTERNET SPEED IS SLOW	10/24/2017	10/24/2017

356	NOBLES, CONNIE	CO NOT PAYING DAMAGE CLAIM	10/12/2017	10/24/2017
381	JENSEN, ROXANNE	CUSTOMER CLAIMS SHE WAS DISCONNECTED WITH NO NOTICE	10/19/2017	10/24/2017
382	BENNETT, AMANDA	FEELS SHE WAS SHUT OFF FOR MORE THAN THE NOTICED AMOUNT	10/19/2017	10/24/2017
386	RICHARDSON, KELLY (911)	NEEDS PAYMENT ARRANGEMENT OR MEDICAL ASSISTANCE	10/20/2017	10/24/2017
390	COBURN, DEMILLE	CUSTOMER WOULD LIKE TO AVOID HAVING HIS TREE TRIMMED	10/23/2017	10/24/2017
2260	SHAWVER, DON	CUSTOMER CONCERNED THAT FIRE HYDRANTS ARE NOT FUNCTIONING PROPERLY	06/07/2017	10/24/2017
1625	HAAG, MIKE	QUESTIONS ON WATER CONNECTIONS AT METER	10/23/2017	10/24/2017
1629	CLARK FORK HYDRO	QUESTION ABOUT CONTRACT RATES, AND AVOIDED COSTS	10/24/2017	10/24/2017
1626	TAFOYA, MIKE (911)	CUSTOMERS DOES NOT HAVE GAS BECAUSE TECH CALLED OLD PHONE	10/24/2017	10/25/2017
374	GRAY, SEDINA 911	CLOSED WITHOUT FURTHER CONTACT FROM THE CUSTOMER	10/18/2017	10/25/2017
392	CAMERON, ROBERT	RESTORATION OF SERVICE DELAYED FOR EQUIPMENT AND ABILITY TO ACCESS PROBLEM	10/23/2017	10/25/2017
349	WAGNER, TESS	POOR LANDLINE QUALITY / NO INTERNET SERVICE	10/10/2017	10/25/2017
1634	SILKET, SHELIE (911)	UNABLE TO GET IN TOUCH - NEEDS PAYMENT ASSISTNACE	10/25/2017	10/26/2017
1637	HOAK, LARRY	CUSTOMER NEEDS FINANCIAL ASSISTANCE	10/26/2017	10/26/2017
365	LEWIS, STEPHANIE	INTRASTATE CALLS FOR WORK - LARGE IUSF CHARGE ON BILL	10/16/2017	10/26/2017
1638	LANG, TERRY	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	10/26/2017	10/26/2017
1631	BRANDELL, VANESA	NO FURTHER CONTACT	10/24/2017	10/27/2017
1962	GEORGIA'S HAIR SALON	CHECK APPLIED TO WRONG ACCOUNT	10/27/2017	10/27/2017
3652	BALDING, BARBARA (911)	ONGOING ISSUE OF LOSS OF DIAL TONE, DROPPED CALLS, AND STATIC - CLEAR CREEK AREA	09/15/2017	10/27/2017
369	ESSEX, ROBERTA	BILL HIGHER THAN USUAL FOR INSIDE ONLY USAGE	10/17/2017	10/27/2017

4969	ROCHE, KEN	FLUSHING OF LINES PUTS LOTS OF WATER ON HIS PROPERTY	10/02/2017	10/30/2017
1645	MYERS, ROGER	ISSUES WITH PORTING NUMBER TO A DIFF PROVIDER, CAUSE-LINE FREEZE	10/30/2017	10/30/2017
1633	WORTHINGTON, MERRILY	INQUIRY: WATER HEATER CROSS WIRED TO NEXT-DOOR APARTMENT	10/25/2017	10/30/2017
1628	MASON, LEONARD (911)	PHONE LINE DOWN 10/21, CALLED 10/22, REPAIR SCHEDULED FOR 10/26, REPAIRED 10/24	10/24/2017	10/30/2017
388	SULDOVSKY, CARRIE	CUSTOMER CLAIMS FRONTIER DAMAGED PHONE BOX//BAD LINE QUALITY	10/23/2017	10/31/2017
1640	ROY, BARBARA	SMART METER ISSUES - CLAIMS HEALTH PROBLEMS AND NO ONE WILL HELP HER	10/26/2017	10/31/2017
378	BOREN, MANDI (911)	CUSTOMER HAS NOT HAD SERVICE FOR 20 DAYS	10/19/2017	10/31/2017
1635	WERRY, PATRICK	CUSTOMER NEEDS TO ABANDON OLD SERVICE LINE , COMPANY TO REMOVE CURBSTOP	10/25/2017	11/01/2017
1653	SHEROKE, CHARLES	NEEDED INFORMATION ON THE CASE PROCESS	11/01/2017	11/01/2017
1641	KELLER, CASSANDRA	CUSTOMER PAYMENT AT AVISTA DID NOT POST YET	10/27/2017	11/01/2017
1651	CELLULAR INC. NETWORK CORP.	INQUIRY: CO. WANTS TO PAY TELEPHONE TAX FOR IDAHO	10/31/2017	11/01/2017
1651	CELLULAR INC. NETWORK CORP.	INQUIRY: CO. WANTS TO PAY TELEPHONE TAX FOR IDAHO	10/31/2017	11/01/2017
1644	LOPEZ, MARY ELLEN	UNABLE TO CONTACT - VOICEMAIL IS NOT SET UP	10/27/2017	11/01/2017
1655	CORTHELL, RANDY	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	11/02/2017	11/02/2017
1659	SCHOOLCRAFT, DAVID	DIRECTV, NON REGULATED - SERVICE HAS BEEN OUT SINCE OCT. 16	11/02/2017	11/02/2017
1642	KOUIE, JACKIE	UNABLE TO GET IN TOUCH WITH CUSTOMER - APARTMENT COMPLEX	10/27/2017	11/02/2017
1627	STEMPF, CRAIG 911	NEEDS ARRANGEMENT, NEEDS MORE CASH	10/24/2017	11/02/2017
1658	EMMER, WENDY	INQUIRY - WANTS TO KNOW WHAT IS IN DRINKING WATER	11/02/2017	11/02/2017
4996	ANDREWS, DONNA	EXPOSED TELEPHONE LINE ON GROUND	10/06/2017	11/02/2017
1654	MERIDIAN PLUMBING	HOMESERV	11/01/2017	11/02/2017

1656	KENWORTHY, MARY	DISCONNECTED IN JULY - NO LONGER CONSIDERED A CUSTOMER	11/02/2017	11/02/2017
1646	JONES, CINDY	CUSTOMER IS CONFUSED AS TO WHAT IS HAPPENING WITH HER ACCOUNT	10/30/2017	11/02/2017
366	NAIL, STEVE	BILLED MORE TO BURY LINE THEN PROMISSED	10/16/2017	11/02/2017
1660	JONES, GERALD	OWNERSHIP OF WATER LINE FROM METER TO DWELLING	11/03/2017	11/03/2017
1643	LOCKAMY, MARK	NO CABLE INSIDE CONDUITS IN SUBDIVISION	10/27/2017	11/03/2017
1664	ADAMS, TED	CUSTOMER RESOLVED ISSUE HIMSELF	11/06/2017	11/06/2017
387	WATERS, CARMEN	TRYING TO SET UP ARRANGMENT ON HIGH BILL AFTER LEAK	10/23/2017	11/07/2017
1648	VAN HORSSSEN, DANIELLE	CLOSED WITHOUT RESPONSE	10/31/2017	11/07/2017
1666	ROBINSON, TERRIE	INQUIRY: QUESTIONS ON PORTING NUMBER TO A DIFFERENT PROVIDER	11/07/2017	11/07/2017
1652	BABBITT, LANCE	NEEDS PAYMENT ARRANGEMENT AND PAYMENT ASSISTANCE	11/01/2017	11/07/2017
1662	ROTH HOMES	INQUIRY - WHY DOES EAGLE WATER NOT ALLOW FOR COMPETING BIDS	11/03/2017	11/08/2017
353	WADNER, LEE	LEAK REPAIR IS TAKING TOO LONG	10/11/2017	11/09/2017
1672	ROYLANCE, PAM	INQUIRY - ARE RATES PROJECTED TO INCREASE	11/08/2017	11/09/2017
4985	MILLER, KIRK	WANTING INSPECTION AND GAS SAFETY RULES	10/04/2017	11/09/2017
1671	SAJWAJ-JERUSALEM, JANICE	AUTHORIZATION TO ADDRESS ACCOUNT ISSUES NOT BROUGHT FORWARD TO NEW SYSTEM	11/08/2017	11/09/2017
1678	LIGHT, PATRICK	CLB BILLED AMOUNT VERSUS ACTUAL MONTHLY BILL. POSSIBLE CLB BALANCE	11/13/2017	11/13/2017
1675	COOLEY, COCO	PLAN OUTAGE FOR 5 HOURS - WINTER - ALL ELECTRIC HOME	11/13/2017	11/13/2017
1677	WOMACK, MC KAY	COMPANY REQUESTING PAYMENT OF DEPOSIT AND PAST DUE AMOUNT BEFORE RECONNECTION	11/13/2017	11/13/2017
1674	WILLIAMSON, MARGE	ALREADY MADE PAYMENT - CALLED PUC BY MISTAKE	11/13/2017	11/13/2017
1636	CLARK, BONNIE	OUTAGE DUE TO OVER-STRESSED LINES	10/25/2017	11/14/2017
2973	PENDERGRAFT, MIKE	MULTIPLE OUTAGES IN SHORT PERIOD OF TIME, DAMAGED PROPERTY	11/14/2017	11/14/2017

2974	MEYERS, MARY	NON REGULATED -SAGLE VALLEY WATER & SEWER DISTRICT-RATE INCREASE	11/14/2017	11/14/2017
1639	MOWER, BONNIE	INTERNET - BILLING ISSUES, CHARGES NOT AS PROMISED, SUPERVISOR NEVER CALLED BACK	10/26/2017	11/14/2017
2980	SIMMS, JENNIFER	INQUIRY: LOOKING FOR WAYS TO REDUCE POWER USAGE	11/15/2017	11/15/2017
1650	KUNTZ, LAURIE	WANTS TO BUY PINE TREES TO REPLACE TREES THAT COMPANY TOPPED AND RUINED	10/31/2017	11/15/2017
1670	GRABARCZY, DAVE	INQUIRY - WHY DO VEGETATION CREW MEMBERS USE SPIKES TO CLIMB TREES	11/08/2017	11/15/2017
1668	BRISTOL, LYNDIA	TROUBLE WITH RE-CERTIFICATION	11/08/2017	11/15/2017
1663	CHARBONNEAU, JULIAN	NEEDS PAYMENT ASSISTANCE	11/06/2017	11/16/2017
2982	MC GILLEN, LYNNAE	NON-JURISDICTIONAL COMPLAINT	11/16/2017	11/16/2017
1632	JENSEN, CAROL (911)	LONG WAIT FOR SERVICE TO BE RESTORED, CUSTOMER SCAMMED INTO SWITCHING PROVIDERS	10/24/2017	11/16/2017
2986	UDLINEK, CARA	TRLR PARK IS INSTALLING INDIVIDUAL METERS	11/17/2017	11/17/2017
2977	SIMPKINS-BATTERSON,CAROL	COMPANY WON'T DISCUSS DECEASED CUSTOMER'S ACCOUNT WITH FAMILY	11/15/2017	11/17/2017
2976	IDAHO TRANSPORTATION DEPARTMENT 911	ITD TRYING TO COMPLETE BRIDGE PROJECT, CENTURYLINK IS DELAYING WORK	11/15/2017	11/17/2017
1680	ALLEN, BOB (911)	HAS BEEN WITHOUT DIALTONE FOR A WEEK	11/13/2017	11/17/2017
2984	HIGLEY, SHANNA	POSSIBLE WATER LEAK - NOT ON CUSTOMER'S PROPERTY	11/17/2017	11/17/2017
1665	UNKNOWN, TORY	UNABLE TO CONTACT - NO ANSWER, VOICEMAIL ISN'T SET UP	11/07/2017	11/17/2017
1661	TOLBERT, TENELLE	TWO SEPARATE OUTAGES, NO SECOND WELL, NO BACK UP POWER SUPPLY	11/03/2017	11/17/2017
2971	JOYNER, JAMES	COMPANY OVEREARNINGS	11/14/2017	11/17/2017
1679	MIHM-EVANS, ANDREA	DENIED FLOOD DAMAGE CLAIM - BROKEN WATER MAIN	11/13/2017	11/20/2017
1649	RAY, ISRAEL (911)	CUSTOMER IS HAVING ISSUES WITH LONG DISTANCE SWITCH	10/31/2017	11/20/2017

2989	LONGMORE, WAYNE	CUSOTMER WOULD LIKE ENERGY ASSISTANCE	11/20/2017	11/20/2017
1676	MILLEMANN PITTENGER & PEMBERTON- 911	DISPUTE OVER ETF FEE	11/13/2017	11/20/2017
1676	MILLEMANN PITTENGER & PEMBERTON- 911	DISPUTE OVER ETF FEE	11/13/2017	11/20/2017
2991	EAGLE WATER, INC	INQUIRY - TRYING TO FIND THE PUBLIC WATER SYSTEM NUMBER	11/20/2017	11/21/2017
2992	PETRIE, CHRIS	PROBLEMS WITH ROW ON RESERVATIONS	11/20/2017	11/21/2017
391	IDAHO WIRELESS CORPORATION	CONTINUED BILLING AND EARLY TERMINATION FEES CONTINUE AFTER RESOLUTION	10/23/2017	11/21/2017
4907	BEAUBIEN, TERRI	STATIC AND LINE GOES DEAD - CLEAR CREEK AREA	06/30/2017	11/21/2017
2997	CURTISS, TOM	QUESTIONS REGARDING SYSTEM WATER PRESSURE	11/21/2017	11/21/2017
1657	JACKSON, CLARK	IPC NEEDS TO PROVIDE MORE OPTIONS FOR BUDGET PAY CUSTOMERS	11/02/2017	11/21/2017
2985	BERG, JAMIE	DID NOT LIKE ATTITUDE OF CSR	11/17/2017	11/22/2017
2995	KANDIS WEB DESIGN	DISCONNECTED W/O NOTICE	11/21/2017	11/22/2017
2995	KANDIS WEB DESIGN	DISCONNECTED W/O NOTICE	11/21/2017	11/22/2017
3000	GOMEZ, JOHN	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE	11/22/2017	11/22/2017
372	CLOSE, ROLLIE	CUSTOMER WAS CHARGED FOR SERVICE THAT SHE DID NOT TAKE	10/18/2017	11/22/2017
2975	WATSON, DWAYNE	INQUIRY - QUESTONS ABOUT UTILITES BREAKING RULES - NO RETURN PHONE CALL	11/15/2017	11/22/2017
1669	CLEMENTS, TROY	ROAD CONSTRUCTION IS VERY DISRUPTIVE AND HAS GONE SO TOO LONG	11/08/2017	11/22/2017
2981	FREW, CALVIN	ISSUE WITH MAKING PAYMENT OVER THE PHONE	11/15/2017	11/22/2017
2993	GRAY, LEE	QUESTIONS ABOUT CASE SCHEDULE	11/20/2017	11/22/2017
1667	ANDREASON, DAVID	CHANGE IN IRRIGATION CREDIT AND COLLECTIONS CREATING PROBLEMS FOR CUSTOMERS	11/08/2017	11/24/2017



2970	AAA RENT TO OWN OF IDAHO	PROBLEM WITH CHANGE OF RESPONSIBILITY	11/14/2017	11/27/2017
2970	AAA RENT TO OWN OF IDAHO	PROBLEM WITH CHANGE OF RESPONSIBILITY	11/14/2017	11/27/2017
1647	HENRY, DAVID	HIGH USAGE - HISTORICAL USAGE INCONSISTENT YEAR TO YEAR	10/30/2017	11/27/2017
3004	ANDERSON, RON	QUESTIONS REGARDING AVISTA SALE TO HYDROPOWER AND LATER TO CHINESE	11/27/2017	11/27/2017
3005	PENCE, MATTHEW	COMPANY WOULD NOT SIGN CUSTOMER UP FOR MORATORIUM	11/27/2017	11/28/2017
3008	PLOTZKI, PATTY	CUSTOMER WAS RECLASSIFIED BY THE COMPANY	11/28/2017	11/28/2017
2994	STODDARD CHIROPRACTIC	COMPANY CHARGING \$2260.00 ETF / CSR MISQUOTE, NOW ETF=\$831.60+TAX	11/20/2017	11/28/2017
2990	GILLESPIE, DIANE	INTERNET-CUSTOMER CHARGED FOR SERVICE AFTER DISCONNECTION REQUESTED	11/20/2017	11/28/2017
2987	SHERET, SHERRY	DOES NOT KNOW WHY APPLIATION FOR LIFELINE WAS DENIED	11/17/2017	11/28/2017
4988	BOISE COUNTY BOARD OF COMMISSIONERS	ONGONIG AREA PHONE OUTAGES & LINE QUALITY	10/05/2017	11/29/2017
3002	HOPKINS, DAVID	CUSTOMER RECEIVED A BILL THE DAY BEFORE IT WAS DUE.	11/27/2017	11/30/2017
3018	BEANE, STEPHEN W.	CUSTOMER LETTER TO SUEZ - ISSUE WITH METER/BILL	11/30/2017	11/30/2017
3021	HANNON, GEANE	INQUIRY: POSSIBLY PURCHASING PROPERTY WHERE DIA-W IS THE PROVIDER	11/30/2017	11/30/2017
3015	BRIGHT, ASHLEIGH	REPEATED ROBO CALLS FROM SAME PHONE NUMBER	11/29/2017	11/30/2017
3020	FEICKERT, RICHARD	INQUIRY - GUIDELINES ON DISCONNECTIONS	11/30/2017	11/30/2017
2999	SUCHOWESKY, ROBERT (911)	CUSTOMER HAS BROKEN POLE AND HAS REPORTED IT SEVERAL TIMES	11/22/2017	12/01/2017
3022	SLATER, MARY	PORTING - VONAGE, PROJECT FI, ONVOY, SYNIVERSE - NO JURIS	12/01/2017	12/01/2017
3001	HENRY, JON	ACCESS TO ONLINE SERVICES, UNWANTED SERVICES	11/27/2017	12/01/2017

3023	SIRONEN, DEBORAH	CUSTOMER HAS SLOW INTERNET	12/01/2017	12/01/2017
3010	GERLA, DAVID	INQUIRY: CUSTOMER GETTING MULTIPLE ANSWERS ON WHEN INTERNET WILL BE AVAILABLE	11/29/2017	12/04/2017
4315	LAGE, PHILLIP	PHONE VOIP SERVICE KEEPS GOING DOWN	12/04/2017	12/04/2017
3012	SCOTT, STUART	VENDOR SOLD UPSIZED EQUIPMENT, DIDN'T EXPLAIN LIMIT ON CREDIT ACCUMULATION	11/29/2017	12/04/2017
2998	OLSEN, ERIC	CLAIMS THAT NO NOTIFICATION WAS PROVIDED PRIOR TO DISCONNECTION	11/22/2017	12/05/2017
4316	TURNBOW, MARISSA (911)	INQUIRY: HUSBAND NAME ONLY ON ACCOUNT, IN JAIL, WIFE NEEDS TIME TO PAY	12/04/2017	12/05/2017
4322	HENDERSON, RICHARD	INQUIRY: WANTED INFORMATION ON REBATES FOR NEW APPLIANCES	12/05/2017	12/05/2017
2979	SMITH, GREG	UNBURIED CABLE CAUSING DISRUPTIONS IN SERVICE	11/15/2017	12/05/2017
4313	JACOBSEN, JAMES	TROUBLE CONNECTING FROM VOIP SERVICE TO WIRELESS PHONES	12/01/2017	12/05/2017
3016	RHOADES, AMY	TENANT NEVER TRANSFERRED RESPONSIBILITY, LANDLORD NEEDS TO PAY FINAL BILL	11/29/2017	12/05/2017
4318	KOKER ROBBINS, TERESA	TRANSFERRED BILLS, CRISIS FUNDS, ENERGY ASSISTANCE AND MORATORIUM	12/04/2017	12/05/2017
4320	RIVERA, JOSE	UNABLE TO CONTACT	12/04/2017	12/05/2017
3003	DJOKIC, DAVIDA ZIVKA	KEEPS GETTING CALLS FROM UNKNOWN SOURCES	11/27/2017	12/05/2017
3009	EDWARDS, SHERRI	AREA CODE NOT SHOWING ON CALLER ID - FIXED BY UNPLUGGING	11/29/2017	12/05/2017
3007	LAMBERT, HEIDI (911)	CHURCH ASSISTANCE HAS NOT REACHED THE COMPANY YET - WINTER PAY SET	11/28/2017	12/05/2017
3014	TURNIPSEED, DALE	INQUIRY - RELICENSING OF SMALL HYDRO - PIDGEON COVE POWER COMPANY	11/29/2017	12/05/2017
3011	DAY, MIKE	CODING ISSUE-CUSTOMER BEING CHARGED FOR HIS NEIGHBORS WATER AND VICE VERSA	11/29/2017	12/05/2017
3013	YOUNG, ROBERT	CUSTOMER NEEDS TO PAY FOR REPAIRS TO DAMAGED METER PIT	11/29/2017	12/05/2017
4317	KERSEY, MICHAEL	PAYMENT ASSISTANCE NEEDED	12/04/2017	12/06/2017
4321	KASNICK, BOB (911)	CUSTOMER CLAIMS IT HAS TAKEN 3 WEEKS FOR LINE EXTENSION	12/05/2017	12/06/2017
4314	SKIFF, KRYSTIL (911)	CUSTOMER CLAIMS DISCONNECT IS SCHEDULED FOR TODAY	12/01/2017	12/06/2017

2972	MARCY, ALLEN	CUSTOMER WAS CHARGED EARLY TERMINATION FEE	11/14/2017	12/06/2017
4327	BLODGETT, CLAY	CUSTOMER WANTED EXPLANATION ABOUT CUSTOMER CHARGE	12/06/2017	12/07/2017
2969	RALPHS, REYNOLD (REN)	CUSTOMER IS CONCERNED WITH THE REPLACEMENT POLE COSTS	11/14/2017	12/07/2017
2983	BENNETT MACHINE AND WELDING	CUSTOMER CLAIMS SERVICE IS CHANIGN FROM 240V TO 208V	11/16/2017	12/07/2017
2996	BROWN, SID (911)	CUSTOMER IS HAVING A NUMBER OF BILLING ISSUES	11/21/2017	12/08/2017
4330	GLOBAL SENIOR HOUSING	TRYING TO GET GAS LINE DETACHED FOR NEW SUBDIVISION	12/08/2017	12/08/2017
4331	WOODWORTH, JAMES	DOESN'T LIKE TIERED RATE DESIGN	12/08/2017	12/08/2017
4332	BURNHAM, PATRICK	QUESTIONS ABOUT DECISIONS FROM PREVIOUS CASES - AAM CHANGES	12/11/2017	12/11/2017
4336	LAKEYS CAFE	DEPOSIT CHECK SENT TO THE COMMISSION	12/11/2017	12/11/2017
2978	DEPARTMENT OF ENERGY	INQUIRY: NEEDS INFO ON FUTURE POWER CONTRACT FOR INL	11/15/2017	12/11/2017
2978	DEPARTMENT OF ENERGY	INQUIRY: NEEDS INFO ON FUTURE POWER CONTRACT FOR INL	11/15/2017	12/11/2017
4335	JOHNSON, DIXIE	INQUIRY: WHAT KIND OF DISCOUNTS ARE THERE TO HELP WITH COSTS	12/11/2017	12/11/2017
3006	ELARCO, LEOTA	DENIED LIFELINE DUE TO DUAL DISCOUNTS-CUSTOMER REFUTES THIS	11/28/2017	12/11/2017
4334	PETRIE, ANNETTE	EXTENDED TIMELINES FOR PHONE REPAIR	12/11/2017	12/12/2017
4324	ROBERTS, LYDIA	QUESTIONS REGARDING REGULATORY FEES FOR UTILITIES	12/05/2017	12/12/2017
4337	MUNSON, CHERITA	UNABLE TO GET IN TOUCH WITH CUSTOMER	12/11/2017	12/12/2017
4319	AITKEN, TINA	INQUIRY: DOES IPC SUB-CONTRACT WITH TRACK UTILITIES	12/04/2017	12/12/2017
4329	COLE, RANDY	QUESTIONS REGARDING THE TARIFF	12/08/2017	12/12/2017
4341	ROLLEY, DANIELLE	UNPAID HIGH BILL DUE TO LEAK, LANDLORD WON'T REPAIR, WON'T PAY HIGH BILL	12/12/2017	12/12/2017
1673	FEE, CHARLES	HIGH BILL SINCE JUNE 2015 - METER ISSUE?	11/09/2017	12/12/2017

2338	MICHELETTY, FIORINO	HIGH BILL - POTENTIAL DUAL IRRIGATION SYSTEM ISSUE?	09/11/2017	12/13/2017
3019	LARSON, JESSIE	OBJECTS TO AMOUNT OF MONEY BEING REQUESTED	11/30/2017	12/13/2017
3024	MITCHELL, SHANTEL	NEEDS PAYMENT ASSISTANCE	12/01/2017	12/13/2017
4343	STUDEBAKER, JENNIFER	NON-JURISDICTIONAL COMPLAINT	12/13/2017	12/13/2017
4328	ROSE, CRYSTAL	CUSTOMER CLAIMS TO HAVE BEEN DISCONNECTED WITH 24 HOUR NOTICE	12/07/2017	12/14/2017
3017	SOMSEN- MILLER, AMANDA	IPC CHARGING FOR POWER POLE IT WAS GOING TO REPLACE A YEAR AGO	11/30/2017	12/14/2017
3017	SOMSEN- MILLER, AMANDA	IPC CHARGING FOR POWER POLE IT WAS GOING TO REPLACE A YEAR AGO	11/30/2017	12/14/2017
4346	NELSON, BOB	REQUEST THAT METER READING BE DONE AS SOON AS POSSIBLE	12/14/2017	12/15/2017
4342	NUXOLL, IVAN	NEEDS LIFELINE APPLICATION	12/12/2017	12/15/2017
4349	BAIRD, CAROL`	NEEDS MONEY TO INSTALLS BREAKER PANEL SO COMPANY WILL CONNECT SERVICE	12/15/2017	12/15/2017
4350	JOHNSON, KELSEY	LANDLORD CANCELLED SERVICE, CUSTOMER HAS PRIOR BILL	12/15/2017	12/15/2017
4325	GREEN, BRETT (911)	CUSTOMER CLAIMS COMPANY DAMAGED SPRINKLER AND LEFT A MESS IN HIS YARD	12/06/2017	12/15/2017
4323	NEWMAN, KIM	CONTINUED OUTAGES IN NEIGHBORHOOD	12/05/2017	12/15/2017
4339	CLARY, CARTER	DOESN'T QUALIFY FOR REEBATE BECAUSE OF EXCESSIVE USAGE OF GAS FIREPLACE	12/11/2017	12/15/2017
4326	BRESSLER, ABBEY	QUESTIONS BALANCE TRANSFER TIMING	12/06/2017	12/18/2017
4344	ROWELL, WILLIE	NEEDS BILLING DUE DATE CHANGED DUE TO TIMING OF SOCIAL SECURITY CHECK	12/13/2017	12/18/2017
4354	RAWLIN, BOBBY	NEEDS MONEY TO PAY PRIOR BILL	12/18/2017	12/18/2017
4351	ALLANTOB, ALLANTOB	EMAIL COMPLAINT THAT WAS AUTO GENERATED BY A PROGRAM - NOT VALID - JUNK MAIL	12/18/2017	12/18/2017
4352	UNKNOWN	NO CONTACT WITH CUSTOMER	12/18/2017	12/19/2017
4357	JENKINS, MANDY	WATER AND SEWER CHARGES IN A MOBILE HOME PARK IN GARDEN CITY - NO JURIS	12/18/2017	12/19/2017

4362	HARDING, PETER	HAS TO PAY FOR IRRIGATION WATER THAT HE DOESN'T NEED OR WANT	12/19/2017	12/19/2017
4356	ROBERTS, JOSH	NEEDS PAYMENT ASSISTANCE - WINTER PROTECTION DECLARED	12/18/2017	12/19/2017
4360	BOWEN, MARIAH	CALLED THE COMMISSION BY MISTAKE	12/19/2017	12/19/2017
4364	WATSON, CHRISTINE	CUSTOMER WOULD LIKE TO SIGN UP FOR MORATORIUM	12/19/2017	12/19/2017
4363	GEMMRIG, ARTHUR	NORTHERN LIGHTS - NO JURIS - PARTIAL PAYMENT, NO ARRANGEMENT	12/19/2017	12/19/2017
4355	HUTCHISON, EARL R	RESOLVED PRIOR TO CONTACT	12/18/2017	12/19/2017
4358	PHILLIPS, JOHN	HIGH WATER BILL BUT NO EFFORT TO REPAIR ANY POSSIBLE LEAKS	12/18/2017	12/19/2017
4348	HEFNER, CLARENCE	INQUIRING WHY TAXES AND SURCHARGES ARE SO HIGH	12/14/2017	12/20/2017
4347	BROWN, PHYLLIS (911)	CUSTOMER HAS A LARGE UNPAID CLB BALANCE	12/14/2017	12/20/2017
4367	KAGEL, MORGAN	CLAIMS NEW RESIDENCE USAGE HAS DOUBLED COMPARED TO OLD RESIDENCE	12/20/2017	12/20/2017
4368	TIETZE, TIFFANY 911	NEEDS TO GET SERVICE IN HER NAME, HAS A PRIOR BILL	12/20/2017	12/20/2017
4368	TIETZE, TIFFANY 911	NEEDS TO GET SERVICE IN HER NAME, HAS A PRIOR BILL	12/20/2017	12/20/2017
4366	MARTIN, ERNEST	COMPANY WON'T CANCEL SERVICE	12/19/2017	12/20/2017
4353	ELAM, TIM	NO CONTACT FROM CUSTOMER	12/18/2017	12/21/2017
1016	UNKNOWN, DEBRA	CLOSED WITHOUT CONTACT	12/22/2017	12/22/2017
1015	THORNOCK, ADELA	NEEDS PAYMENT ASSISTANCE	12/21/2017	12/22/2017
1010	LEYENDECKER, STEPHANIE	CLOSED WITHOUT CONTACT	12/20/2017	12/22/2017
1014	HALE, TIMOTHY (911)	CUSTOMER HAS A HIGH BILL AND WAS DISCONNECTED	12/21/2017	12/26/2017
4361	PHILLIPS, JOHN	NO CONTACT FROM CUSTOMER	12/19/2017	12/26/2017

1021	POPA, ALEXANDRA	CUSTOMER NEEDS TO MAKE A PAYMENT, CAN'T REACH COMPANY	12/26/2017	12/27/2017
1022	PIEKSMAN, DUANE	NON-JURISDICTIONAL COMPLAINT	12/26/2017	12/27/2017
1024	SOMMER, MARY	NEW AREA CODE 986 WITH SAME 7 DIGIT NUMBERS AS CURRENT PHONE	12/27/2017	12/28/2017
4359	SMART, CRYSTAL	NEEDS PAYMENT ASSISTANCE - FORGOT TO CONTACT COMPANY AFTER EVICTION	12/19/2017	12/28/2017
4338	GONZALES, JOSE	HAD NO KNOWLEDGE THAT HE WAS ASSOCIATED WITH A SECOND ACCOUNT	12/11/2017	12/28/2017
1018	PETERSON, TAYLOR	FOUND LEAK UNDER KITCHEN SINK - REQUESTING LEAK ADJUSTMENT	12/22/2017	12/28/2017
1017	KELLY, BERNIE	SERVICE IS DOWN AGAIN	12/22/2017	12/28/2017
1025	THE SCOLLAR COMPANY	BILLING DISPUTE	12/28/2017	12/28/2017
1026	RIVERA, LORA	NON-JURISDICTIONAL COMPLAINT	12/28/2017	12/28/2017
1013	MC MILLAN, JOHN	CUSTOMER CLAIMS TO HAVE ASKED TO BE PLACED ON VACATION RATE BUT WAS NOT.	12/21/2017	12/28/2017
4333	BALUKOFF, ANTHONY J (AJ)	CUSTOMER HAS BALANCE FORWARD DUE TO A BILLING ADJUSTMENT	12/11/2017	12/28/2017
1027	HOTTEL, LESLIE	CITY OF MCAMMON	12/29/2017	12/29/2017
1039	HATHAWAY, BRANDIE	CITY OF SAINT ANTHONY - NO JURIS	01/02/2018	01/02/2018
1043	PARKER, AMBER	ARKANSAS CUSTOMER REQUESTING ASSISTANCE W/ WATER BILL	01/02/2018	01/02/2018
1041	DAY, JOYCE	INQUIRY: WANTED TO KNOW WHY AT&T DOES NOT PROVIDE LANDLINE SERVICE	01/02/2018	01/02/2018
1044	EWING, SIMONE (911)	INQUIRY: CAN COMPANY DISCONNECT SERVICE IN THE WINTER	01/02/2018	01/02/2018
4365	CRANDALL, KEN	NOTICES GOT LOST IN THE MAIL??	12/19/2017	01/02/2018
1011	GUENTHER, JOE	CUSTOMER WAS DISCONNECTED WITHOUT NOTICE//HAS BILLING DISPUTE	12/21/2017	01/02/2018
1038	SWIEL, RONALD	CUSTOMER DID NOT WANT TO TALK TO ME	01/02/2018	01/02/2018
4345	OLSON, CLIFF	MISREADING LEADS TO CHARGES AT THE HIGHER SUMMER RATE	12/13/2017	01/02/2018
4340	SIEVERS, DEBBIE (911)	CUSTOMER WAS CHARGED AFTER CANCELLING SERVICES	12/12/2017	01/02/2018

1020	DAYLEY, TOM	FIBER CABLE CUT AND 135 HOMES WITHOUT SERVICE FOR THREE DAYS.	12/26/2017	01/03/2018
1034	HOFF, TRACI	CUSTOMER WOULD LIKE THE COMPANY TO REVIEW LINE EXTENSION POLICY FOR EXEMPTION	01/02/2018	01/03/2018
1042	FRY, ANN RUTHIE	COMPANY REPLACING CABLE , BOXES AND METERS IN PARK - METER TO HOUSE(??)	01/02/2018	01/03/2018
1055	METRO PCS CUSTOMER	UNABLE TO RETURN PHONES & GET A DIFFERENT PHONE	01/03/2018	01/03/2018
1030	BALLENWORD, SHARON	NO CONTACT FROM CUSTOMER	01/02/2018	01/03/2018
1036	CONTRERAS, MIRELLA	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	01/02/2018	01/03/2018
1035	MC CONNAGHEY, FREIDA 911	WEEK LONG DELAY IN REPAIR??	01/02/2018	01/03/2018
1031	MARKS, JOHN 911	SERVICE IS OUT, AGAIN	01/02/2018	01/03/2018
1054	WALLACE, CLARISSA 911	SECOND PRIOR BILL NEEEDS TO BE PAID BEFORE SERVICE IS TURNED ON	01/03/2018	01/04/2018
1049	GUSTAFSON, LANISE	CUSTOMER CLAIMS BILLED AFTER MOVING FROM RESIDENCE	01/03/2018	01/04/2018
1048	BURNS CONCRETE COMPANY 911	NO LONG DISTANCE - EITHER INCOMING OR OUTGOING - CABLE CUT	01/03/2018	01/04/2018
1062	MOFFATT THOMAS	NON-JURISDICTIONAL COMPLAINT	01/05/2018	01/05/2018
1053	ARNOLD, BRENT	DISPUTES WATER USAGE FROM 10-14 TO 10-30	01/03/2018	01/05/2018
1052	RICHARDS, CHAD	SALE OF QF REQUIRES NOTIFICATION TO UTILITY AND UTILITY NOTIFIES COMMISSION	01/03/2018	01/05/2018
1061	SYRINGA HEIGHTS WATER DIST	INQUIRY: WHAT ARE THE SYRINGA HEIGHTS WATER DISTRICT BOUNDRIES	01/04/2018	01/08/2018
1023	LEWIS, TRUDY (911)	CUSTOMER CLAIMS METER MAY BE MALFUNCTIONING	12/27/2017	01/08/2018
2355	RASH, KATHY	UNPLUGGED DSL MODEM BY MISTAKE	01/08/2018	01/08/2018
2361	GOMEZ,WAYNE	NON-JURISDICTIONAL COMPLAINT	01/08/2018	01/08/2018

1029	VAN HORSSSEN, DANIELLE	CUSTOMER DOESN'T LIKE THE COMPANY'S OFFERED ARRANGEMENT	01/02/2018	01/08/2018
1064	GALAZIN, JOHN (911)	CUSTOMER CLAIMS HE HAS WAITED 3 MONTHS FOR COMPANY TO RAISE LINES	01/08/2018	01/09/2018
1064	GALAZIN, JOHN (911)	CUSTOMER CLAIMS HE HAS WAITED 3 MONTHS FOR COMPANY TO RAISE LINES	01/08/2018	01/09/2018
2370	FEILER, MICHAEL	CUSTOMER WANTED TO KNOW WHEN IPC WAS GOING TO FILE A RATE CASE	01/09/2018	01/09/2018
2365	MUSIK, TARA	CALLED COMMISSION BY MISTAKE	01/09/2018	01/09/2018
2360	DREADFULWATER, JUSTIN (911)	CUSTOMER CLAIMS MORATORIUM DECLARED IN NOVEMBER	01/08/2018	01/09/2018
1056	LOWE, VERNA	DSL SPEED CONTINUES TO DETERIORATE	01/04/2018	01/09/2018
2363	ROSENLOF, MARCI	WATER RIGHTS FOR FISH HAVEN PIPELINE - NO JURIS	01/08/2018	01/09/2018
2358	LONG, RANDALL	METER USAGE BILLING CHANGE TO A FLAT RATE	01/08/2018	01/09/2018
2378	MARTINDALE, WHITNEY (911)	NON REGULATED - EICAP PAID PART OF BILL, SERVICE SHUTOFF ANYWAY	01/10/2018	01/10/2018
2375	WAGNER, BRITNEY	WRONG NUMBER	01/10/2018	01/11/2018
4965	BRUNOBUILT HOMES	CLAIMS COMPANY REFUSES TO INSTALL A TYPICAL RESIDENTIAL LINE EXTENSION	09/29/2017	01/11/2018
2367	GREENE, EDWARD	UNABLE TO GET IN TOUCH WITH CUSTOMER	01/09/2018	01/11/2018
2380	GUERRERO, ELUDIVINI	NEEDS TO SPEAK TO CSR TO CANCEL BUDGET PAY	01/10/2018	01/11/2018
2353	TURNER, CASSIDY (911)	NEW SERVICE, DISCONNECT NOTICE IN LESS THAN 30 DAYS	01/08/2018	01/11/2018
2368	JOLSON, KATHY	UNABLE TO GET IN TOUCH WITH CUSTOMER	01/09/2018	01/11/2018
1051	MENTER, CINDY (911)	UNABLE TO MAKE OUTBOUND LONG DISTANCE CALLS, CROSS TALK - BUSINESS IMPACT	01/03/2018	01/11/2018
2313	BRUNOBUILT HOMES	CLAIMS IDAHO POWER IS REFUSING SERVICE IN VIOLATION OF STATE LAW	09/06/2017	01/11/2018
2377	ACOSTA, NATHAN	CITY OF IDAHO FALLS ELECTRIC - NO JURIS CLOSED WITHOUT CONTACT	01/10/2018	01/11/2018



2356	FROGNESS, DARYL (911)	COMPANY DISCONNECTED PHONE BY MISTAKE AND THERE IS A DELAY IN RESTORING SERVICE	01/08/2018	01/11/2018
2388	ENRIQUES, JENNIFER	LANDLORD WILL NOT FIX LEAKY PIPE	01/12/2018	01/12/2018
2390	A 2 Z STORAGE LLC	DISPUTE W/ HAYDEN LAKE IRRIGATION DISTRICT	01/16/2018	01/16/2018
2392	DOTY, JUDE	NON-JURISDICTONAL COMPLAINT	01/16/2018	01/16/2018
2385	SHIRTS, FRANK (911)	COMPANY OVERBILLING SINCE JULY ON PACKAGE - DISCONNECT 1/10/18	01/11/2018	01/16/2018
2359	LAFFERTY, MICHAEL	LEVEL PAY AMOUNT KEEPS GOING UP, POSSIBLE ISSUE WITH THE METER TOO	01/08/2018	01/16/2018
2369	ADAMS, LISA	CENTURYLINK CANCELED CUSTOMERS CONTRACT WITH EARTHLINK	01/09/2018	01/16/2018
291	SCHACHER, NIKI	BACKUP BATTERIES DO NO PROVIDE SUFFICIENT SERVICE DURING POWER OUTAGE	07/11/2017	01/16/2018
2379	DAVIS, MONONA	ITSAP & LIFELINE DENIAL	01/10/2018	01/17/2018
2364	MC INTIER, MILTON	TOO MANY OUTAGES	01/09/2018	01/17/2018
2354	WRIGHT, TRICIA	HIGH BILL, POSSIBLE LEAK IN SPRINKLER SYSTEM	01/08/2018	01/17/2018
2384	YOUNG, JARED	STILLWAITNING ON SERVICES TO BE BUNDLED FOR A \$10 PER MONTH SAVINGS	01/11/2018	01/17/2018
2366	SPRAGUE, RODERICK (911)	MADE PAYMENT ONLINE BUT DID NOT INTEND TO SETUP AUTOPAY	01/09/2018	01/17/2018
2397	LANNING, SHARON	CUSTOMER WANTED TO CONFIRM THE COMPANY WAS CORRECT	01/17/2018	01/17/2018
2386	VICTORIO, LEONILA (911)	CUSTOMER CLAIMS SHE WAS DISCONNECTED WITHOUT CAUSE	01/12/2018	01/17/2018
2373	JOHNSON, CHRIS	COMPANY ONLY UPGRADES HIGH VOLUME MARKET AREAS-IGNORES RURAL CUSTOMERS	01/09/2018	01/18/2018
2389	HAYS, BONNIE	BILL FROM PRIOR ADDRESS, CUSTOMER WAS NOT ON ACCOUNT	01/16/2018	01/18/2018
2400	BEGAY, JULIEANNE	CUSTOMER WAS DENIED SERVICE FOR PAST DUE BILL	01/18/2018	01/18/2018
1019	SCHUTTPELZ, MARIA	CUSTOMER CLAIMS CALLS DROP AND THERE IS STATIC ON THE LINE	12/26/2017	01/18/2018
2393	MYERS, GEORGE (911)	CUSTOMER IS TRYING TO PAY A BILL AND HAVING ISSUES CONTACTING THE COMPANY	01/16/2018	01/19/2018

2403	ANDRA, VICKIE (911)	NEEDS PAYMENT ASSISTANCE.	01/19/2018	01/19/2018
2362	WEISMAN, NELSON	ESTIMATED BILLING DUE TO LACK OF MANPOWER CREATES HIGH BILL	01/08/2018	01/19/2018
2394	PAULSEN, RANDEL	WOULD LIKE HIGH SPEED INTERNET & PHONE SERVICE	01/17/2018	01/19/2018
2383	ROYLANCE, PAM	NON-JURISDICTIONAL COMPLAINT(S)	01/11/2018	01/19/2018
2407	AMARAL, SUE	INQUIRY: WANTED A LIST OF COMPANIES THAT PARTICIPATE IN LIFELINE PROGRAM	01/22/2018	01/22/2018
1037	HOFFMAN, DAVID	CUSTOMER SERVICE / BILLING / CHARGES / LINE QUALITY	01/02/2018	01/22/2018
2408	HILTON, BLAIR 911	PAYMENT SENT TO THE COMMISSION IS FOR LESS THAN FULL AMOUNT PAST DUE	01/22/2018	01/22/2018
2408	HILTON, BLAIR 911	PAYMENT SENT TO THE COMMISSION IS FOR LESS THAN FULL AMOUNT PAST DUE	01/22/2018	01/22/2018
2382	CORBETT, ALAN	WOULD LIKE MORE OPTIONS FOR MOVING OVERHEAD POWER LINE	01/11/2018	01/22/2018
1047	PHILLIPS CATTLE COMPANY	CUSTOMER CLAIMS HE HAS TO REPLACE TRANSFORMER AND METER	01/03/2018	01/22/2018
1047	PHILLIPS CATTLE COMPANY	CUSTOMER CLAIMS HE HAS TO REPLACE TRANSFORMER AND METER	01/03/2018	01/22/2018
1047	PHILLIPS CATTLE COMPANY	CUSTOMER CLAIMS HE HAS TO REPLACE TRANSFORMER AND METER	01/03/2018	01/22/2018
2396	UNDERWOOD, PAUL	CLAIMS SIX OUTAGES IN LAST 30 DAYS	01/17/2018	01/22/2018
3697	MATTERA, FREDERICK	UNHAPPY ABOUT HIS BILL, WRITING TO THE FEDERAL COMMISSION	01/23/2018	01/23/2018
3698	HOLDEN KIDWELL HAHN & CRAPO PLLC	QUESTIONS ABOUT CHANGES TO PURPA CONTRACTS	01/23/2018	01/23/2018
3699	VASQUEZ, LUIS	NON REGULATED, REPUBLIC SERVICES - CHARGED FOR PREVIOUS CUSTOMERS BILL	01/23/2018	01/23/2018
2404	GINGERICH, CASEY (911)	ELDERLY AND WITHOUT PHONE SERVICE	01/19/2018	01/23/2018
2371	HERAK, DONNA	COMPANY CHARGING MORE THAN APPROVED RATE(?)	01/09/2018	01/23/2018
3700	MASSEY, LYLE	NEEDS PAYMENT ASSISTANCE	01/24/2018	01/24/2018
3703	MC CRAY, MINDY	COMPANY TRANSFERRED HER SEPARATED HUSBAND'S OLD BILL TO HER ACCOUNT	01/24/2018	01/24/2018

3702	GONZALES, MANDY	NON REGULATED - CITY OF HEYBURN, DISCONNECT WITH CHILDREN IN THE HOME	01/24/2018	01/24/2018
3704	BILBAO, STEVE	VERIFYING IF SERVICE WILL BE RESTORED AND DISCONNECTION RULE	01/24/2018	01/24/2018
2387	BRITTON , JUDITH	SAID HER NUMBER HAS BEEN PORTED BUT WAS STILL GETTING BILLED	01/12/2018	01/24/2018
2402	HUSTISON, DALE (911)	CUSTOMER WOULD LIKE TO DISCONTINUE SERVICE	01/19/2018	01/24/2018
2406	STEPHENS, MARSHA	CUSTOMER WOULD LIKE TO BEGIN SERVICE	01/22/2018	01/24/2018
3706	IDAHO FARM BUREAU FEDERATION	QUESTIONS ABOUT DEPOSIT POLICY FOR IRRIGATION CUSTOMERS	01/25/2018	01/25/2018
3701	PETERS, MARK	T-MOBILE AND CABLEONE TELEPHONE - NO JURISDICTION	01/24/2018	01/25/2018
3707	ZARAGOZA, CARLITO	RECEIVED CHECK - FORWARDING TO COMPANY IPC-E	01/26/2018	01/26/2018
3709	KERNUTT, LYNN	IDAHO COUNTY POWER & LIGHT - NO JURIS	01/26/2018	01/26/2018
1050	DRAKE, MARY	CUSTOMER BELIEVES THE COMPANY IS FAILING TO PROVIDE ADEQUATE SERVICE	01/03/2018	01/29/2018
3710	EDROY FARMS INC. (911)	DISCONNECTION WILL SHUT DOWN WELL AND AFFECT ELDERLY, ILL, AND CHILDREN	01/29/2018	01/29/2018
3710	EDROY FARMS INC. (911)	DISCONNECTION WILL SHUT DOWN WELL AND AFFECT ELDERLY, ILL, AND CHILDREN	01/29/2018	01/29/2018
3710	EDROY FARMS INC. (911)	DISCONNECTION WILL SHUT DOWN WELL AND AFFECT ELDERLY, ILL, AND CHILDREN	01/29/2018	01/29/2018
3713	DEL CASTILLO, MARIA	LOOKING FOR ASSISTANCE	01/29/2018	01/29/2018
3723	MC CLAIN, MARY	NO LONGER NEEDED ASSISTANCE	01/29/2018	01/29/2018
3712	MARGESON, TIM	NON-JURISDICTIONAL COMPLAINT	01/29/2018	01/29/2018
3719	KIMPTON ACRES WATER ASSOCIATION	WANTS TO KNOW OPTIONS OF DISCONNECTING SERVICE FOR NON-PAYMENT	01/29/2018	01/29/2018
3720	NAB, ALICIA	CITY OF NAMPA - NO JURIS	01/29/2018	01/29/2018
3711	NICHOLS, GABBY	NON-JURISDICTONAL COMPLAINT	01/29/2018	01/29/2018

2374	MERIDIAN PLUMBING	HOMESERV - SUEZ AGREEMENT IS UNFAIR BUSINESS ADVANTAGE TO LOCAL BUSINESS	01/09/2018	01/29/2018
3716	WEIGOLD, TED	INABILITY OF COMPANY VENDOR TO PROCESS FLEXIBLE DEBIT PAYMENTS	01/29/2018	01/29/2018
2399	DIANDA, JUANITA	CLAIMS SERVICE WAS CANCELLED 6 MONTHS AGO	01/18/2018	01/29/2018
3721	BRISTOL, LYNDIA	COM0PANY WON'T CANCEL SERVICE	01/29/2018	01/30/2018
3708	GABALDON, CRYSTAL	NEEDS PAYMENT ASSISTANCE TO GET RECONNECTED	01/26/2018	01/30/2018
3736	BAILEY, JOHNATHAN	MASTER METER OR MIXED METER	01/31/2018	01/31/2018
3732	CAMPBELL, MICHAEL	INQUIRY: RECEIVED CHECK - FORWARDING TO COMPANY	01/31/2018	01/31/2018
3735	IRONS, CORINA	SEEKING PAYMEN ASSISTANCE	01/31/2018	01/31/2018
3737	SEAPORT JANITORAL	UNABLE TO GET IN TOUCH WITH DEX MEDIA	01/31/2018	01/31/2018
2381	DIPO, LINDSEY	CUSTOMER IS CONCERNED THAT HIS BILL IS VERY HIGH	01/11/2018	01/31/2018
2357	DAWSON, DIANA	OUTAGES FROM PRE-XMAS STORM	01/08/2018	01/31/2018
2405	TRULOCK, TOM	BATTERY BACK UP RAN OUT BEFORE REPAIRS COULD BE MADE	01/19/2018	02/01/2018
2398	MALLET, RANDY	OUTAGES / PHONE LINE ON THE GROUND / POOR LINE QUALITY	01/17/2018	02/01/2018
1045	SECORD, PAM	STILL HAVING FREQUENT OUTAGES - REPAIRS NOT DONE AS PROMISED	01/02/2018	02/01/2018
1046	KOPP, EDWARD	CLAIMS USAGE SHOULD NOT HAVE DECREASED IN DECEMBER	01/03/2018	02/01/2018
2401	SCOGGINS, CAREOL RAY	NEEDS TO RECERTIFY FOR LIFELINE	01/19/2018	02/01/2018
1063	ALL ABOUT PROPERTY	CLAIMS NEW METER HAS CAUSED HIGH USAGE	01/05/2018	02/01/2018
3724	HUTTASH, MELODY	NET METERING QUESTIONS	01/29/2018	02/01/2018
3725	HOLLOWAY, LISA	CUSTOMER IS NOT HAPPY WITH HER ELECTRIC BILL	01/30/2018	02/01/2018
3733	JONES, AARON	POSSIBLE COST TO RELOCATE GUY WIRE AND/OR OTHER FACILITIES	01/31/2018	02/02/2018

3715	SAMMATH, TRACI	CUSTOMER HAS BEEN CHARGED FOR METER WITH NO LOAD	01/29/2018	02/02/2018
3744	JACKSON, RICK	NON-JURISDICTIONAL COMPLAINT	02/02/2018	02/02/2018
3745	CHAPMAN, LA DONNA	CLEARWATER POWER - CUSTOMER OBJECT TO MONTHLY CHARGE - NO JURIS	02/02/2018	02/02/2018
3742	CRAIG, JESSICA	PRIOR BILL	02/02/2018	02/02/2018
2391	BOYD, BOB	STATIC AND BACKGROUND NOISE, INTERNET INTERRUPTIONS	01/16/2018	02/02/2018
3718	ANGLE, GENOVEVA	HIGH BILL AND LACK OF PAYMENT OPTIONS - HEYBURN ELECTRIC	01/29/2018	02/02/2018
3734	IDAHO HISTORICAL SOCIETY	WANTS TO KNOW IF FIRE PROTECTION CHARGE IS ACCURATE	01/31/2018	02/05/2018
3717	DELSMAN, DIANE	\$200 BILL FOR SERVICE ON AN UNUSED GARAGE	01/29/2018	02/05/2018
3746	CUARISMA, MELISSA	INQUIRY: CUSTOMER NEEDS ASSISTANCE WHEN MORATORIUM ENDS	02/05/2018	02/05/2018
3747	QUEZATA, VERONICA	LOOKING FOR ASSISTANCE TO PAY BILL AT THE END OF MORATORIUM	02/05/2018	02/05/2018
3750	HESS, BRANDON	NON REGULATED - CONSUMER UNHAPPY WITH WORDING OF DISCONNECT NOTICE	02/06/2018	02/06/2018
3751	ANDERSON CIRCLE WATER COMPANY	ANDERSON CIRCLE WATER CORPORATION AND THE ROY V ANDERSON SUBDIVISION	02/06/2018	02/06/2018
5003	STYVA, JASON	NEEDED TO VERIFY THAT THE BILL AND THE TARIFF ARE PRICED PER CCF	02/06/2018	02/06/2018
5002	WISE, JOE	ANNUAL ADJUSTMENT MECHANISMS	02/06/2018	02/06/2018
1028	ELAM, TIM	COMPANY SAYS CURRENT TRANSFORMER IS SAFETY ISSUE AND CUSTOMER NEEDS TO PAY	12/29/2017	02/07/2018
1028	ELAM, TIM	COMPANY SAYS CURRENT TRANSFORMER IS SAFETY ISSUE AND CUSTOMER NEEDS TO PAY	12/29/2017	02/07/2018
3728	RIADH, SAFA	SON'S ACCOUNT IN COLLECTIONS WAS DISCUSSED WITH MOTHER BY CSR	01/30/2018	02/07/2018
5010	ARIMO, SUSAN	NEEDS TO SUBMIT A WRITTEN COMMENT FOR THE CASE	02/07/2018	02/07/2018
3743	REXHO, MITAT	REQUESTING SERVICE ESTABLISHMENT CHARGE BE WAIVED	02/02/2018	02/07/2018
3730	SCHOOLEY, JEFF	CLOSED WITHOUT RESPONSE	01/30/2018	02/07/2018
5008	FARKS, DENISE	UNABLE TO CONTACT	02/07/2018	02/07/2018

5006	SPEDIACCI, DOMINIC	CITY OF PECK - BILLED FOR SERVICES NOT USED, BILLS TRANSFERRED	02/06/2018	02/07/2018
5013	WRIGHT, SHANTELL	NON REGULATED - UNPAID UTILITIES FROM RENTER TRANSFERRED TO CUSTOMER	02/08/2018	02/08/2018
3740	MILLER, FAY	NO CONTACT FROM CUSTOMER	02/01/2018	02/08/2018
2372	BROOKS, RAE	CUSTOMER CLAIMS BILLING HAD OLD INFO ON IT	01/09/2018	02/08/2018
5015	KEZELE, ROBYN	CUSTOMER WOULD LIKE NOTICE OF COMPANY WORKING ON HER PROPERTY	02/08/2018	02/08/2018
5016	UNKNOWN, MICHAEL	NON-JURISDITIONAL COMPLAINT	02/08/2018	02/08/2018
5014	TOM'S SERVICE	INQUIRY: CAN IPC CHARGE CUSTOMER TO UPGRADE CURRENT SYSTEM	02/08/2018	02/08/2018
5012	OPENSHAW, STAF	CLAIMS REQUEST FOR SERVICE CANCELLATION DID NOT HAPPEN ON REQUESTED DATE	02/07/2018	02/08/2018
3738	WAGNER, JON	WATER DISCOLORED TWICE IN ONE MONTH	01/31/2018	02/08/2018
3749	MARCHESSE, MICHAEL	WOULD LIKE LISTING OF WATER RATE CHARGES DATING BACK TO 2014	02/05/2018	02/08/2018
3739	WILDE, CAROL (911)	CSR WILL NOT PROVIDE ACCOUNT INFO, BEHIND ON BILL, WANTS TO STOP SERVICES	01/31/2018	02/08/2018
3731	HAMILTON, BART	SUPERVISOR WILL NOT CALL CUSTOMER BACK ABOUT INTERNET SPEED ISSUE	01/30/2018	02/08/2018
3726	STARR, APRYL	COMPANY REFUSED TO EXPLAIN TAXES/SURCHARGE & ERROR IN NAME ON BILL	01/30/2018	02/08/2018
5023	HUBBARD, JIM	CUSTOMER WOULD LIKE TO KNOW ABOUT 2018 TAX IMPLICATIONS	02/09/2018	02/09/2018
5019	HEGERLE, SARA	CUSTOMER IS TRYING TO HAVE A DRAINAGE PIPE REMOVED	02/09/2018	02/09/2018
3748	TRENT, GENEVA	NO CONTACT FROM CUSTOMER	02/05/2018	02/12/2018
5025	IMLAY, DOROTHY	CUSTOMER KEEPS FORGETTING TO CHARGE HER CORDLESS PHONE	02/12/2018	02/12/2018
5027	BURROWS, SAM	CUSTOMER HAD QUESTIONS ABOUT FEDERAL ACCESS CHARGE	02/12/2018	02/12/2018
3727	ALLEN, CHARLES	CUSTOMER STILL RECEIVING BILL AFTER STOPPING SERVICE	01/30/2018	02/12/2018
5004	STUART, STEVE	BALANCE DUE LESS THAN 30 DAYS PAST DUE, KIDS IN THE HOME	02/06/2018	02/12/2018
5029	TAGUE, DOUGLAS	COMPANY WOULD NOT EXPLAIN THE AAM OR EER ON THE BILL	02/12/2018	02/12/2018

5031	WHITE, ROSA 911	POWER SHUT OFF WHILE CREWS WERE AT WORK	02/12/2018	02/12/2018
5018	WILLIAMS, ROBERT	DISPUTE ON 4-YEAR OLD BILL	02/08/2018	02/12/2018
5024	MANWARING, JUSTIN (BISHOP)	PARISHIONER EXPECTED TO PAY PREVIOUS TENANTS BILL	02/12/2018	02/12/2018
5030	MANNING, ROBERT	CUSTOMER NEEDS FINANCIAL ASSISTANCE	02/12/2018	02/13/2018
5038	UNKNOWN, DAVID	INQUIRY: ARE THERE RULES WHERE IPC CAN CHARGE TO UPGRADE EQUIPMENT	02/13/2018	02/13/2018
5036	HAZRATI, HOSSEIN	NEEDS ENERGY ASSISTANCE	02/13/2018	02/13/2018
5009	BEANE, STEPHEN W.	CUSTOMER LETTER TO SUEZ - ISSUE WITH METER/BILL	02/07/2018	02/13/2018
5037	GOOD, BETTY	CUSTOMER'S CALLING CARD ACCOUNT IS NOT WORKING	02/13/2018	02/13/2018
5033	SHORT, BEVERLY	SANTA AREA OUTAGES	02/13/2018	02/13/2018
3705	CISNEROS, NANSI	INCREASING PHONE OUTAGES, AGING EQUIPMENT	01/24/2018	02/14/2018
3722	OLSEY, FRANCES	BEING BILLED FOR AN ACCOUNT THAT CUSTOMER NEVER SET UP	01/29/2018	02/14/2018
3729	BERTAGNOLE, SHARON	IRRIGATION POLICY CAUSING HARDSHIP	01/30/2018	02/14/2018
2376	BILLS, DAVID	CUSTOMER DISPUTES COMPANY'S REQUIREMENT TO UPGRADE SUBSTATION	01/10/2018	02/14/2018
5007	MILLER, NATHAN	WANTS TO MAKE PAYMENT ON THE 7TH	02/07/2018	02/14/2018
5043	PURBECK, ROBERT	WANTED TO FILE A COMPLAINT OVER THE HANDLING OF THE DISCONNECTION	02/14/2018	02/14/2018
5040	KORBOL, BOB	INQUIRY: WHO REGULATES WATER ASSOCIATIONS	02/14/2018	02/14/2018
5042	CITY OF KETCHUM	CAN IDAHO POWER WITHOLD LOAD LEVEL DATA FOR CITY OF KETCHUM	02/14/2018	02/15/2018
5017	RYTHER, SUSAN	NEEDS PAYMENT ASSISTANCE	02/08/2018	02/16/2018
5048	FENNELL, WILLIAM	TRYING TO GET PHONE LINE BURIED SINCE LAST MAY	02/15/2018	02/16/2018

5039	MORGAN, CHASE	CLAIMS UTILITY POLE IS CAUSING FLOODING ISSUE AT STORE ENTRANCE	02/14/2018	02/16/2018
5026	BERG, MCLAUGHLIN & NELSON	INQUIRY - REQUIREMENT FOR A CO-OP	02/12/2018	02/16/2018
5051	ARGUINCHONA, ANN	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	02/16/2018	02/16/2018
3714	CIRCLE D FARMS	POWER QUALITY AT DAIRY FACILITIES CAUSING EQUIPMENT DAMAGE	01/29/2018	02/20/2018
3714	CIRCLE D FARMS	POWER QUALITY AT DAIRY FACILITIES CAUSING EQUIPMENT DAMAGE	01/29/2018	02/20/2018
5020	VANANWERP, GARY	GOOGLE PHONE SERVICE - CLOSED WITHOUT RESPONSE	02/09/2018	02/20/2018
5047	CALNAN, MARGARET	CUSTOMER WAS OVERCHARGED BY ACME FOR 3 YEARS	02/15/2018	02/20/2018
5005	HARRIS, DINI	CLOSED WITHOUT RESPONSE	02/06/2018	02/20/2018
5045	BITTNER, ANN	CUSTOMERS SERVICE ADDRESS IS INCORRECT	02/15/2018	02/20/2018
5028	SHEA, LINDA	CUSTOMER IS CHARGED FOR LONG DISTANCE SHE DOESNT HAVE.	02/12/2018	02/20/2018
393	HOLLEY, MIKE	NEEDS TO BE SETUP ON BUGET PAY	02/21/2018	02/21/2018
394	BRIGGS, SHON	NEEDS AN ARRANGEMENT AFTER MORATORIUM	02/21/2018	02/21/2018
5054	BARNES, BRIAN	RESOLVED PRIOR TO CONTACT	02/20/2018	02/21/2018
5046	HEATON, TERRIA	DID NOT RETURN MY PHONE CALLS - NEEDS PAYMENT ASSISTANCE	02/15/2018	02/21/2018
5052	BOYLE, DAN	CLAIMS PREVIOUS ACCOUNT SHOULD HAVE BEEN CLOSED	02/16/2018	02/21/2018
5050	TIFFANY, FRED	DOES NOT LIKE COMMISSION DECISION ON AREA CODE OVERLAY	02/16/2018	02/21/2018
5055	MC MILLAN, KENDRA	RESOLVED PRIOR TO CONTACT	02/20/2018	02/21/2018
994	IMPACT RADIO	CLAMS LD CALL WAS ONLY 15 MINUTES NOT 1,441 MINUES	08/30/2017	02/22/2018
405	GERSONDE, STACIE	COMPANY DID NOT RESTORE SERVICE WITHIN 24 HOURS AFTER THE BILL WAS PAID	02/22/2018	02/22/2018
402	JOHNSON BROTHERS TRANSPORTATI ON	OBJECTS TO EARLY TEMRINATION FEE	02/22/2018	02/22/2018
403	RIDDLE, SANDY	CUSTOMER CLAIMS SHE IS NOT RESPONSIBLE FOR EX'S BILL	02/22/2018	02/22/2018



403	RIDDLE, SANDY	CUSTOMER CLAIMS SHE IS NOT RESPONSIBLE FOR EX'S BILL	02/22/2018	02/22/2018
3752	WELCH, IRIS	BILLING UNDER THE CORRECT SCHEDULE? HIGH BILL, SINKING METER	02/06/2018	02/22/2018
5049	ROY, BARBARA	CUSTOMER WOULD LIKE AN ANALOG METER	02/15/2018	02/22/2018
5044	HUNSUCKER, WAYNE	TOLD NO AVAILABLE LINES AND MCCALL OFFICE DOES NOT RETURN PHONE CALLS	02/15/2018	02/22/2018
3741	PARADISE CREEK BICYCLES, LLC	REQUESTS THAT EARLY TERMINATION FEE BE WAIVED	02/01/2018	02/22/2018
1032	STRICKLIN, GARY	FREQUENT OUTAGES	01/02/2018	02/23/2018
401	MILLER, ROBERT	NIGHTLY INTERNET OUTAGES	02/22/2018	02/23/2018
398	IVES, KYLE	NIGHTLY INTERNET OUTAGES	02/22/2018	02/23/2018
399	RUSSELL-JOHNSON, MICHELLE	NIGHTLY INTERNET OUTAGES	02/22/2018	02/23/2018
408	WOODS, CATHLEEN	END OF MORATORIUM, WILL NEED ASSISTANCE OR ARRANGEMENT, WANTED INFORMATION	02/23/2018	02/23/2018
409	SUTTON, NICK	CUSTOMER RESOLVED BEFORE CONTACT	02/23/2018	02/23/2018
5057	DRIEBERGEN, CHERI	CLOSED WITHOUT CONTACT	02/20/2018	02/23/2018
2395	GILKEY, J D	RULE 204.01 FAILURE TO BILL CUSTOMER	01/17/2018	02/23/2018
411	MERRITT, CEDRIC	CUSTOMER MADE ARRANGEMENTS PRIOR TO CONTACT	02/26/2018	02/26/2018
413	CITY OF GRANDVIEW	CITY OF GRANDVIEW -QUESTIONS REGARDING SHUT-OFF NOTICES	02/26/2018	02/26/2018
5041	CAPITOL WATER	HOMESERVE LETTER WHICH SEEMS TO COME FROM SUEZ TO CAPITOL CUST	02/14/2018	02/26/2018
410	KUPER, DON (911)	NOTIFIED LATE FRIDAY AFTERNOON OF MONDAY (ACTUAL-TUESDAY) DISCONNECT	02/26/2018	02/26/2018
406	HILAND, KRISTINA	DIVORCED SPOUSE, COURT ORDER TO PAY THE POWER BILL	02/22/2018	02/26/2018
412	WOODBURY, CHERRY	INQUIRY - NEW TAX LAW IMPACT ON HOW IT WILL AFFECT CUSTOMER BILLING	02/26/2018	02/26/2018
397	BOLTON, LORNA	NIGHTLY INTERNET OUTAGES	02/22/2018	02/26/2018

5056	REBECK, ALAN	COMPANY CONTINUED BILLING AFTER DISCONNECTION REQUESTED	02/20/2018	02/26/2018
400	COAST, COURTNEY	NIGHTLY OUTAGES - INTERNET	02/22/2018	02/28/2018
404	HABERLACK, DIANE	INTERNET OUTAGES EVERY EVENIUNG	02/22/2018	02/28/2018
1009	MC BRIDE, TEENA	BEING BILLED FOR LOT - CLAIMS LOT DOES NOT HAVE A DEWLLING	12/20/2017	02/28/2018
420	SCOFFIELD, TARA	CLAIMS MOBILE HOME PARK IS OVERCHARING FOR WATER AND SEWER	02/28/2018	02/28/2018
421	MEADE, STEVE	CABLEONE EQUIPMENT - NO JURIS	02/28/2018	02/28/2018
424	MIELE, MIKE	CUSTOMER HAS A NUMBER OF HIGH PAST DUE BILLS	03/01/2018	03/01/2018
1040	LAKE, ALLEN (911)	UCRR RULE 404 - POWER OUT 12/24, CAN'T REACH ISRAEL, TOWN RESIDENTS RESTORED POW	01/02/2018	03/01/2018
428	MARTINEZ, ANGELA	CUSTOMER IS LOOKING FOR FINANCIAL ASSISTANCE	03/01/2018	03/01/2018
414	HARDY, AUSTIN	CLAIMS NOTICE ARRIVED 2-DAYS BEORE DISCONNECTION - LEFT MESSAGES - NO CALL BACK	02/26/2018	03/02/2018
407	GIGRAY, CHARMON	CLAIMS UNAWARE OF EARLY TERMINATION FEE	02/22/2018	03/02/2018
422	HALL, JEFF	INQUIRY - CELL PHONE QAULIFCATION FOR LIFELINE - DID NOT REUTRN PHONE CALLS	02/28/2018	03/02/2018
437	PORCELLO, JOSEPH	INQUIRY: CHARGES ON INTERNET BILL FOR \$1.99	03/05/2018	03/05/2018
434	MC DOWELL, RICHARD	INQUIRY: CAN THE CITY CHARGE FOR MORE HOOK-UPS THAN METERS	03/05/2018	03/05/2018
423	DOTY, BRENDA	UNABLE TO GET IN TOUCH WITH CUSTOMER	02/28/2018	03/05/2018
438	BLACKFORD, CHARLIE	QUESTIONS REGARDING DISCONNECTION FOR A FRIEND	03/05/2018	03/05/2018
429	MORTON, GLENDA	CO. BILLING PREVIOUS OWNER FOR RECENT RESIDENTS BILL	03/01/2018	03/05/2018
395	LAWSON, SARA	CONCERNED OVER CENTURYLINK TECH SUPPORT PUTING VIRUS ON PC	02/21/2018	03/05/2018
435	THORPE, MISTY	WOULD LIKE TO BE REMOVED FROM HOMSERV MAILING LIST	03/05/2018	03/05/2018
5034	MC GOWN, JOHN	LETTER TO SUEZ (CC-PUC) ABOUT HOMESERVE PROTECTION	02/13/2018	03/05/2018

433	RUSH, RON	MADE PAYEMNT AND IS GETTING RECONNECTED	03/05/2018	03/05/2018
427	HARTY, JOHN	INQUIRY - USAGE HISTORY FOR TENANTS	03/01/2018	03/05/2018
419	CURRY, AIMEE	DISCONNECTED AFTER PAYMENT WAS MADE FOR A PREV BILL - CUST DID NOT CALL IN CON#	02/28/2018	03/05/2018
5021	SYMMS FRUIT RANCH	MULTIPLE ACCOPUNTS ALLOWED BOOKKEEPER TO COMMIT FRAUD	02/09/2018	03/05/2018
432	FELKER, JEAN	CUSTOMER WAS CHARGED A FEE FOR DISCONNECTING TROUBLESOME SERVICE	03/05/2018	03/05/2018
436	COAST, KIM	PROBLEMS WITH SERVICE AND MODEM - INTERNET ONLY	03/05/2018	03/05/2018
5032	CLARK, CONNIE	CUSTOMER SENT TO COLLECTIONS EVEN THOUGH SHE HAS NOT HAD SERIVCE IN OVER A YEAR	02/13/2018	03/05/2018
425	WILLIAMSON, LAURA	INQUIRY: HOW CAN THE CUSTOMER GET A PHONE BOOK?	03/01/2018	03/06/2018
417	STACEY, WATANA	CUSTOMER CLAIMS TO HAVE HIGH BILLS/ NO CONTACT FROM IPC	02/28/2018	03/06/2018
443	FISHER, KIM (911)	CUSTOMER WAS VERBALLY ABUSIVE AND HUNG UP ON ME	03/06/2018	03/06/2018
441	CLAYBURN, CASEY (911)	COMPANY WILL NOT DO AN ARRANGEMENT	03/06/2018	03/06/2018
448	TUDOR, JAN	QUESTIONS ABOUT SENIOR CITIZENS DISCOUNTS FOR UTILITIES	03/07/2018	03/07/2018
430	CHARLEY, BILL	INQUIRY - NECESSARY STEPS FOR PUC APPROVAL OF SMALL POWER COMPANY SALE	03/02/2018	03/07/2018
444	TAYLOR, CHERYL	COMPANY NEEDS TO TEMPORARILY TERMINATE SERVICE TO PERFORM SERVICE WORK	03/07/2018	03/07/2018
446	OSTERMAN, JOEL	INQUIRY: REQUEST FOR PUC RULES / BILLING ISSUES	03/07/2018	03/08/2018
447	CUTTS, ERICK	INQUIRY: ISSUE WITH SUB-METERED APARTMENT UNITS	03/07/2018	03/08/2018
1687	VENABLE, MARK	CUSTOMER WANTS TO SUBSCRIBE TO LD BUT NO ONE AT THE COMPANY ANSWERS THE PHONE	03/08/2018	03/08/2018
1684	SULLIVAN, MARK	NORTHERN LIGHTS, INC. CUSTOMER METER WAS SUBMETERED - NO JURIS	03/07/2018	03/08/2018
1683	DEDNICK, TYLER (911)	NEEDS PAYMENT ASSISTANCE AND PAYMENT ARRANGEMENT	03/07/2018	03/09/2018
1681	HALL, BRENDA	NO CONTACT FROM CUSTOMER	03/07/2018	03/09/2018
1685	WILSON, NATHAN	MR. WILSON CLAIMS SUEZ DAMAGED HIS PROPERTY	03/08/2018	03/09/2018

431	SCHOFFSTALL, PAUL (911)	CLAIMS IDAHO POWER WAS NOTIFIED OF ACCOUNT HOLDERS DEATH BUT NO REPLY	03/02/2018	03/09/2018
1690	JOELSON, AARON	CUSTOMER HAS QUESTIONS ABOUT THE AAM	03/12/2018	03/12/2018
1686	OWENS, LINDA	NEEDS PAYMENT ASSISTANCE AND AFFORDABLE PAYMENT ARRANGEMENT	03/08/2018	03/12/2018
5022	DERHART, SUSAN	CLAIMS BILLINGS ARRIVE EVERY FOUR MONTHS - NEEDS PAYMENT ARRANGEMENT	02/09/2018	03/12/2018
440	SMALL, ARTHUR	SOME INCOMING CALLS DO NOT CONNECT AND SLOW INTERNET SPEED	03/06/2018	03/12/2018
1689	GREEN, CAROL	OBJECTS TO HOW CITY OF COEUR D'ALENE BILLS FOR WATER AND SEWER	03/09/2018	03/12/2018
1693	VILLA, CARLOS	NON REGULATED - CABLE ONE CHARGING \$90 INSTALLATION FEE AFTER DISCONNECT	03/12/2018	03/12/2018
442	COOPER, LISA	CLOSED WITHOUT RESPONSE	03/06/2018	03/12/2018
1700	SHIRLEY, MAKALA	NEEDS TO CONTACT COMPANY FOR ARRANGEMENT	03/13/2018	03/13/2018
1701	THOMPSON, JENNIFER (911)	SERVICE IS IN THE LANDLORDS NAME	03/13/2018	03/13/2018
1694	BROUGHTON, CACY	NON-JURISDICTIONAL COMPLAINT	03/12/2018	03/13/2018
1692	ALLEN, TERRY	NEEDS PAYMENT ASSISTANCE	03/12/2018	03/13/2018
1688	VAIL, MARLON	QUESTIONS ABOUT TREE REMOVAL EXPENSES	03/09/2018	03/14/2018
1695	RASK EMISSIONS	INQUIRY: COMPANY NOT HONORING QUOTED INTERNET PRICING	03/12/2018	03/14/2018
1696	CRAFT, SHANNON (911)	CUSTOMER CLAIMS WATER IS FLOODING HOUSE//HIGH PSI	03/12/2018	03/14/2018
1703	YODER, DORIS	NEEDS PAYMENT ASSISTANCE	03/14/2018	03/14/2018
1012	CONNER, SEAN	OBJECTS TO COST BEGING BILLED	12/21/2017	03/14/2018
1706	JOURBERT, DENEÉ	NON-JURISDICTIONAL COMPLAINT	03/15/2018	03/15/2018
415	ADAMS, STEPHEN	FORWARD FROM AG'S OFFICE - SEVERAL BILLS HAVE BEEN ESTIMATED AND HIGH	02/27/2018	03/15/2018
1705	HOLLIS, DON	RENT COVERS UTILITES BUT LANDLORD HAD SERVICE TERMINATED	03/14/2018	03/15/2018

1697	GREGORY INVESTMENTS	INTERNET SPEED NOT AS PROMISED, CHARGES FOR INSTALLATION WERE TO BE CREDITED	03/12/2018	03/15/2018
1691	IKONEN, TAMMY	HIGH BILL - DUE TO WEATHER	03/12/2018	03/16/2018
1698	WILLIAMS, JIMMY	DOES NOT QUALIFY FOR BETTER ARRANGEMENT	03/13/2018	03/16/2018
426	KUKLINSKI, EDWARD (911)	RCVD DISCONNECT NOTICE / HIGH BILL	03/01/2018	03/16/2018
439	JARBRIDGE WILDERNESS	CUSTOMER IS EXPERIENCING A NUMBER OF ISSUES WITH HIS SERVICE QUALITY	03/06/2018	03/16/2018
5035	GENESIS FILTRATION	INTERNET AND VOIP SERVICES - PROBLEMS WITH PROVISIONING, PORTING AND BILLING	02/13/2018	03/19/2018
1707	ENGLE, LINDA	INQUIRY: STUDENT WRITING A PAPER ON ELECTRICAL RATES AND NET METERING	03/15/2018	03/19/2018
1717	ZUFELT, KELLI	KOOTENAI ELECTRIC COOP - NO JURIS	03/19/2018	03/19/2018
1718	LOPEZ, CHRISTINA	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	03/19/2018	03/19/2018
416	RIDDLE, EILEEN	THE COST OF ALL THE ADDITIONAL CHARGES KEEP GOING UP	02/28/2018	03/19/2018
1713	CLEMENTS, JIM	NEIGHBOR NEEDS HELP TO CHANGE HIS PHONE NUMBER//IDENTITY THEFT VICTIM	03/19/2018	03/20/2018
1719	ZARAGOZA, MELLY	CUSTOMER RESOLVED DISCONNECTION HERSELF-LOOKING FOR ADDITIONAL ASSISTANCE	03/20/2018	03/20/2018
1709	BALDWIN, KIRK	COMPANY IS NOT FOLLOWING TARIFF	03/16/2018	03/20/2018
1704	POTTER, SUE	NEEDS PAYMENT ASSISTANCE	03/14/2018	03/20/2018
1723	HOTH, ERIC	DISCONNECTED AND NO MONEY, CUSTOMER IS NOT THE ACCOUNT HOLDER	03/20/2018	03/20/2018
1715	REED, NANCY	COMPANY'S AUTOMATED PHONE SYSTEM NOT FUNCTIONING PROPERLY	03/19/2018	03/22/2018
1708	FOX, ALISHA	CUSTOMER CLAIMS BILL IS TOO HIGH/SCHEDULED FOR DISCONNECT	03/15/2018	03/22/2018
1734	BASTIAN, MERRILL	CONFUSED ABOUT A BILL FROM SOTUHERN IDAHO ELECTRIC	03/23/2018	03/23/2018
1710	ANDRE, PHIL	CLAIMS FIBER OPTIC CABLE RUN ACROSS PROPERTY WITHOUT PERMISSION	03/16/2018	03/23/2018
1699	TRIPLE S OIL #2 -BLUE LAKES MR. GAS	CLAIMS FINAL BILLING WAS PAID BUT STILL BEING BILLED FOR SERVICES	03/13/2018	03/23/2018

1731	KAVITAO, LUCY (911)	DISCONNECTED TODAY BUT CLAIMS ON-LINE BILL PAYMENT MADE YESTERDAY	03/22/2018	03/23/2018
1736	BRYN MAWR COVE, INC. HOA	UCRR RULE 203 VIOLATION BILLED FOR FIRE PROTECTION THAT ISN'T THERE	03/23/2018	03/23/2018
1736	BRYN MAWR COVE, INC. HOA	UCRR RULE 203 VIOLATION BILLED FOR FIRE PROTECTION THAT ISN'T THERE	03/23/2018	03/23/2018
1729	DIXION, KARRIE	PAYMENT ARRANGEMENT OFFERED CANNOT BE MET	03/21/2018	03/23/2018
1714	BOLLEY, THURSA	CUSTOMER DID NOT RECEIVE WATTSMART REBATE AFTER CONVERSION	03/19/2018	03/23/2018
3029	CRANE, BILL	CUSTOMER WOULD LIKE ACCESS TO FIBER OPTIC	03/23/2018	03/23/2018
396	KAESTNER, TRAVIS	CANCELLATION FEES FOR LANDLINE SERVICE WITH TERM AGREEMENT	02/21/2018	03/23/2018
1727	HANNY, AMBER	CUSTOMER NEEDS ARRANGEMENT OF \$275/MO	03/21/2018	03/26/2018
3028	MC QUEEN, JANET	QUESTIONS REGARDING ENERGY EFFICIENCY	03/23/2018	03/26/2018
3030	WHITNEY, BILLY RAY	NEEDED ADDITIONAL TIME TO MAKE A PAYMENT	03/26/2018	03/26/2018
3036	LAMAIRE, TINA 911	WINTER PAYMENT PLAN DEFAULTED TO MORATORIUM, NO ARRANGEMENT AFTER MORATORIUM	03/27/2018	03/27/2018
1735	MURPHY, BRAD	NO CONTACT FROM CUSTOMER	03/23/2018	03/27/2018
1721	LUSCIOUS NAILS	CUSTOMER CLAIMS HER FINAL BILL IS INCORRECT	03/20/2018	03/27/2018
1702	MERTZ, NANCY	INQUIRY: WHAT IS A "INTERNET INFRASTRUCTURE SURCHARGE"	03/13/2018	03/27/2018
3031	HOFFMAN, DAVID	CUSTOMER DOES NOT AGREE WITH USF FEES	03/26/2018	03/27/2018
1730	BAKER, MARILYN (911)	CUSTOMER WAS DISCONNECTED AFTER CALLING IN PAYMENT	03/22/2018	03/28/2018
5053	URSULINE CONVENT	CUSTOMER WOULD LIKE A BREAKDOWN OF ETF CHARGES	02/16/2018	03/28/2018
3039	ROLLINS, VIKKI	CITY OF WENDELL WATER - NO JURIS	03/28/2018	03/28/2018
3041	HILTS, SHARON 911	AWAITING RECONNECTION, UPSET ABOUT DELAY, DISCONNECTED FOR NON-PAYMENT	03/28/2018	03/28/2018
3027	EZRATY, MIRIAM	USAGE AND BILLING	03/23/2018	03/28/2018
1733	OLIVER, MARK	CLAIMS NO NOTIFICATION PRIOR TO DISCONNECT - UNABLE TO GET IN TOUCH	03/23/2018	03/29/2018

3044	TRAN, LYND	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	03/29/2018	03/29/2018
3025	MATHNAY, DWAYNE	NEEDS PAYMENT ASSISTANCE & PAYMENT ARRANGEMENT	03/23/2018	03/29/2018
3038	EDWARDS, STEVEN (911)	CUSTOMER CLAIMS TO HAVE AN ARRANGEMENT//STILL SHUT OFF	03/27/2018	03/30/2018
1682	HUNTER, GARY	BEING CHARGED LONG DISTANCE FOR WHAT WAS ALWAYS A LOCAL CALL	03/07/2018	03/30/2018
3032	DROBNY, KRISTINA	NO CONTACT FROM CUSTOMER	03/26/2018	03/30/2018
1728	DRAKE, MARY	CLAIMS COMPANY IS NOT BEING RESPONSIVE SLOW INTERENT SPEED	03/21/2018	03/30/2018
3040	LOENING, CHRISTIE (911)	NEEDS PAYMENT ARRANGEMENT AND\OR MEDICAL CERTIFICATE	03/28/2018	03/30/2018
1725	AMIDON, LAUANA	HIGH BILL KEEPS GOING HIGHER	03/21/2018	03/30/2018
3051	LOHNEO, CHANICCA	CUSTOMER QUESTIONS WHETHER TECH FOLLOWED RUL;ES FOR ENTRY	03/30/2018	04/02/2018
3052	PLOTZKI, LEONARD	LARRY IS OVERCHARGING FOR SERVICE	04/02/2018	04/02/2018
1716	GARNER, BRENT	HIGH USAGE	03/19/2018	04/03/2018
3055	ALBERTSON, ORA	NEEDS HELP FILLING OUT THE LIFELINE APPLICATION	04/02/2018	04/03/2018
3058	ROBERTS, CASSANDRA	NON-JURISDICTIONAL COMPLAINT	04/03/2018	04/03/2018
3059	WARD, SHARON	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	04/03/2018	04/03/2018
1726	LEE, MARGARET 911	NEEDS AN ARRANGEMENT NOW	03/21/2018	04/03/2018
2988	CITY OF CLARK FORK	CALLING PLAN NEEDS TO BE RE-ESTABLISHED (?)	11/17/2017	04/03/2018
3048	NOSICH, RICHARD	AITING FOR THE NEW LINE INTO EMMETT SO THE SUBDIVISION CAN CONNECT	03/30/2018	04/04/2018
3045	MONTGOMERY, DEAN	CLAIMS BILLING INCREASED FROM \$53-\$55 A MONTH TO \$140	03/28/2018	04/04/2018
3045	MONTGOMERY, DEAN	CLAIMS BILLING INCREASED FROM \$53-\$55 A MONTH TO \$140	03/28/2018	04/04/2018
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3054	MAROUDAS, KATINA	GOT PLEDGE TO HELP WITH LEVELIZED PAYMENT ARRANGEMENTS	04/02/2018	04/04/2018
3034	MARANTETTE, LAURA (911)	CUSTOMER NEEDS A MEDICAL OR ARRANGEMENT	03/26/2018	04/04/2018
1711	STAPLETON, JEFF	PHONE OR INTERNET UNAVAILABLE DUE TO PORT EXHAUST / GOOGLE MAP ERROR	03/19/2018	04/04/2018
3062	CLYDE, KATHY 911	BROKE LEVELIZED PAYMENT ARRANGEMENT, NEEDS EMC OR PAYMENT,	04/04/2018	04/05/2018
1732	BASTIAN, GLORIA	PROPERTY OWNER REQUESTED DISCONNECT/ CONFUSION ON WHO IS RESPONSIBLE FOR BILL	03/22/2018	04/05/2018
1724	WILLIAMS, JASON	GAS LEAK - REPLACEMENT METER INSTALLED INCORRECTLY	03/20/2018	04/05/2018
445	DURRANT, BRUCE	WOULD LIKE A SOLUTION TO REDUCE COST OF LINE EXTENSION	03/07/2018	04/05/2018
3064	GIANINO, LANDI	NO ARRANGEMENT, NO EMC	04/04/2018	04/05/2018
3033	ROESCH, BARBARA	CONSUMER BEING CHARGED FOR 3 MONTHS OF PHONE SERVICE	03/26/2018	04/05/2018
3068	LINDHOLM, STEPHANIE	RELATIVE HELPED MAKE A PAYMENT, BROKEN LEVELIZED ARRANGEMENT	04/06/2018	04/06/2018
3069	SWITZER, ROBIN	CUSTOMER WANTED TO KNOW MORE ABOUT HER VESTED INTEREST PAYMENT	04/06/2018	04/06/2018
3066	SHACKELFORD, JIM	WANTS EXPLANATION ON AAM	04/05/2018	04/06/2018
3067	JOHSSON, ERIK	NO CONTACT FROM CUSTOMER	04/05/2018	04/09/2018
3075	BUCKINGHAM, BENJAMIN 911	SLOW TO RECONNECT	04/09/2018	04/09/2018
3076	DURANTE, JERRY	INQUIRY: QUESTION ON SERVICE CHARGE AND THE ENERGY EFFICIENCY SERVICES	04/09/2018	04/09/2018
3072	ANDERSON, AMANDA	CUSTOMER CLAIMS TO BE A VICTIM OF FRAUD	04/09/2018	04/09/2018
3071	BREWINGTON, LAWRENCE	ROBOCALLS	04/06/2018	04/09/2018
3057	OLIVERSON, DAVE	DIRECTED TO THE ANNUAL REPORTS FOR COMPANY	04/03/2018	04/10/2018



3060	NEWTON, MARTIN	FLUCTUATING WATER PRESSURE - IDEQ IS WORKING WITH OPERATOR ON THE ISSUE	04/04/2018	04/10/2018
3053	LETSON, LINDA	CUSTOMER CLAIMS BILLS ARE REALLY HIGH	04/02/2018	04/10/2018
3043	DEXTER, CYNTHIA	CLAIMS PAYMENT ARRANGEMENT AMOUNT WAS NOT VISABLE ON-LINE	03/29/2018	04/10/2018
3026	MURPHY, FRED (911)	NEEDS PAYMENT ASSISTANCE	03/23/2018	04/10/2018
4369	NELSON, WARREN	INQUIRY: NUISANCE CALLS ALL HOURS OF THE DAY AND NIGHT	04/10/2018	04/10/2018
1720	MACAW, RONDA	CONTINUING PROBLEMS , COMPANY SLOW TO DO REPAIRS	03/20/2018	04/10/2018
1720	MACAW, RONDA	CONTINUING PROBLEMS , COMPANY SLOW TO DO REPAIRS	03/20/2018	04/10/2018
3078	LANE, RACHEL	CUSTOMER TERMIONATED CALL	04/10/2018	04/10/2018
4370	LANDON, JESSICA	CANNOT HELP, SERVIXE IS IN LANDLORD'S NAME	04/10/2018	04/10/2018
3056	DENHARDT, SUSAN (911)	CUSTOMER CLAIMS THEY WERE DISCONNECTED WITHOUT PROPER NOTICE	04/03/2018	04/11/2018
3080	DEAN, SYBIL	NO FURTHER ARRANGEMENTS, DISCONNECTION NOTICE IN THE MAIL	04/10/2018	04/11/2018
3049	SWITZER, ROBIN	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/30/2018	04/12/2018
3035	MOORE, ASHLEE (911)	NEEDS PAYMENT ASSISTANCE & CLAIMS ISSUE CASUED BY POWER OUTAGE	03/27/2018	04/12/2018
3061	CLAGG, TWYLA	WHY IS ID UNIVERSAL SERVICE FUND FEE SO HIGH	04/04/2018	04/12/2018
3042	PROCHASKA, DANIELLE	ARRANGEMENT OFFERED TO CUSTOMER - CUSTOMER UNRESPONSIVE	03/28/2018	04/13/2018
4376	JOHNSON, STEPHEN (911)	NEEDS PAYMENT ARRANGEMENT AND/OR FINANICAL ASSISTANCE	04/12/2018	04/13/2018
4382	AYLA, NANCY	CITY OF NAMPA - NO JURIS	04/13/2018	04/13/2018
4380	HANSON, KIMBERLY (911)	WAS REMOVED FROM EASY PAY	04/13/2018	04/13/2018
3047	JOHNSON, JIM	CUSTOMER HAS HIGH BILLS	03/30/2018	04/16/2018
3073	DE CHAMBEAU, ANN	UPSET THAT BUDGET PAY AMOUNT INCREASED	04/09/2018	04/16/2018

3077	SAYKO, STEVEN	SERVICE HAS GONE OUT AND COME BACK ON	04/10/2018	04/16/2018
3065	PECK, RYAN	CUSTOMER HAS HIGH USAGE/POSSIBLE SPRINKLER SYSTEM LEAK	04/05/2018	04/16/2018
4381	AJA, SHERRY 911	THE CHECK IS IN THE MAIL	04/13/2018	04/16/2018
4386	MORRIS, CARRIE 911	NO ARRANGEMENT POSSIBLE, NEEDS PAST DUE OR AN EMC	04/16/2018	04/16/2018
4394	WHITNEY, BETTY	PLEASANT VIEW WATER ASSOCIATION - NO JURIS	04/17/2018	04/17/2018
4395	PARKLANE MANAGEMENT COMPANY	WOULD LIKE TO KNOW ABOUT ALLOCATING WATER USAGE	04/17/2018	04/17/2018
4374	ARMBRUSTER, SCOTT (911)	CUSTOMER WOULD LIKE TO MAKE A PAYMENT ARRANGEMENT	04/12/2018	04/17/2018
4383	MC NEEL, STEVEN (911)	DISPUTE ON LEAK, COMPANY LOST ORIGINAL PAPERWORK, CONSUMER OVERPAID	04/16/2018	04/17/2018
3079	JENSEN, CAROL (911)	COMPANY WILL NOT WORK ON PAYMENT ARRANGEMENT (OLD ACCOUNT W/PAST DUE)	04/10/2018	04/17/2018
4371	DIGITAL COLOR PRINT CENTER	CUSTOMER CHARGED FOR FRAUDULENT USAGE	04/10/2018	04/17/2018
3070	GRIGSBY, RICK	CLAIMS HE CANCELLED INTERENT SERVICE BUT STILL BEING BILLED	04/06/2018	04/18/2018
4384	WHITNEY, BILLY RAY (911)	TRYING TO WORK OUT PAYMENT ARRANGEMENT	04/16/2018	04/18/2018
4389	SKEIE, JEFF (911)	COMPANY WILL NOT WORK WITH CONSUMER ON ARRANGEMENT	04/17/2018	04/19/2018
4392	BATEY, ROBERT	HEALTH ISSUES - COMPANY WILL NOT RESPOND TO OUTAGE EARLIER THAN 24 HOURS	04/17/2018	04/19/2018
4400	CHAO, KENT	INQUIRY: ?? ON PORTING LANDLINE NUMBER TO CELL SERVICE	04/19/2018	04/19/2018
1722	RANEY, TERRY	CUSTOMER CLAIMS USAGE IS MUCH HIGHER THAN LAST YEAR, SAME TIMEFRAME	03/20/2018	04/19/2018
3050	PRISAMENT, MORTY	DOES NOT WHY BEING BILLED FOR DIRECT TV	03/30/2018	04/19/2018
3046	MUCHA, GERRY	REVISITED - WOULD LIKE TO ESTABLISH SERVICE	03/29/2018	04/19/2018
4401	WATSON, RON	LEAK OCCURRED DURING WINTER & WENT UN-NOTICED BECAUSE OF ESTIMATED BILL	04/20/2018	04/20/2018
4372	CORIELL, WANNA	CLAIMS BEING BILLED FOR LIGHT POLE THAT DOES NOT WORK	04/11/2018	04/20/2018
4396	PARKS, CYNDI	CLOSED WITHOUT RESPONSE	04/17/2018	04/20/2018

4393	MC SHANE, HELLA	TWO BILLS IN ONE MONTH BECAUSE OF BILLING CYCLES	04/17/2018	04/20/2018
4402	STROLBERG, LORI	NEEDS PAYMENT ARRANGEMENT AND PAYMENT ASSISTANCE	04/23/2018	04/23/2018
4385	POULTON, ELIZABETH	NO CONTACT FROM CUSTOMER	04/16/2018	04/23/2018
3037	CRANE, LLOYD (BILL)	INQUIRY: CONSUMER IS ASKING WHY HE CAN'T GET INTERNET SERVICE	03/27/2018	04/23/2018
3074	COLLINS, DONALD	INQUIRY: POOR INTERNET SERVICES	04/09/2018	04/24/2018
4387	TAYLOR, LEONA	NO CONTACT FROM CUSTOMER	04/17/2018	04/24/2018
4399	SPALDING, ZACHARY	AMI METERS - CUSTOMER CANCELLED SERVICE , WANTS ANALOG METER	04/18/2018	04/24/2018
3063	ROY, BARBARA	BELIEVES FAILING HEALTH IS DUE TO SMART METER	04/04/2018	04/24/2018
4390	GLENN, LARAIN	DELAY IN GETTING EMC TO COMPANY, QUESTIONS REGARDNG THE USE OF AN EMC	04/17/2018	04/24/2018
4388	DAWSON, GARY	SOLAR ARRAY TURNED OFF BY PERSONS UNKNOWN	04/17/2018	04/24/2018
4407	RADCLIFFE, KRYSTINA	CUSTOMER WOULD LIKE AN EMC	04/24/2018	04/25/2018
4408	CRABTREE, MICHAEL (911)	NO NOTICE & CO. WILL NOT DO ANOTHER ARRANGEMENT	04/24/2018	04/25/2018
4412	WILSON, TYLER (911)	CUSTOMER TRYING TO WORK OUT ISSUES WITH PAYING THE DEPOSIT	04/25/2018	04/25/2018
4414	SAUVER, WILLIAM	HAS EMC NEEDS MONEY TO PAY BILL	04/25/2018	04/25/2018
4415	WOODWORTH, JAMES 911	NEEDS TWENTY FOUR HOURS	04/25/2018	04/25/2018
4420	YAKE, TOM	INQUIRY: IS FARKO WATER SYSTEM INC. REGULATED?	04/26/2018	04/26/2018
4403	SMITHEMAN, DIANA	CUSTOMER OPPOSED TO MERGER	04/23/2018	04/26/2018
4397	CLAIBORN, BRENT	INQUIRY: DSL SERVICE DOES NOT FUNCTION	04/17/2018	04/26/2018
4377	KENT, RANDALL	CONSUMER CLAIMS CO. NOT HONORING "FREEDOM PACKAGE" PRICE LOCK	04/12/2018	04/26/2018
4419	NIEHOFF, MIKAEL	CUSTOMER WOULD LIKE ACCESS TO FIBER	04/26/2018	04/27/2018

4404	BLAIN, JOHN	NO CONTACT FROM CUSTOMER	04/23/2018	04/27/2018
4417	GUEVARA, ADRIANA (911)	NEEDS PAYMENT ASSISTANCE OR MEDICAL CERTIFICATE	04/26/2018	04/27/2018
4423	WILLIAMS, JUSTIN	CUSTOMER WOULD LIKE TO KNOW MORE ABOUT PURPA	04/27/2018	04/30/2018
4424	CORSO-HARRIS, PEPIN	CUSTOMER HAD ISSUES WITH NEW SERVICE	04/27/2018	04/30/2018
1069	SEA COW, LLC	OBJECTS TO THE MONTHLY LINE AND SYSTEM MAINTENANCE CHARGE	04/30/2018	04/30/2018
4378	NEWMAN, KIM (911)	CONCERNED OCCUPANT WANTS SERVICED RESTORED	04/12/2018	04/30/2018
1066	ELARCO, LEOTA	CONCERNS OVER HIGHER RATES	04/30/2018	04/30/2018
1067	LUNDBLAD, MARNI	HAD QUESTIONS ABOUT THE PROPOSED MERGER	04/30/2018	04/30/2018
1071	BLUE DIAMOND TURF	CUSTOMER RESOLVED ISSUE - COULD NOT AFFORD THE DEPOSIT	04/30/2018	04/30/2018
4411	JOHNSON, BENSON	CUSTOMR CLAIMS HE RECEIVED A BILL FOR SERVICES HE NEVER REQUESTED OR USED	04/25/2018	05/01/2018
1070	HAYNES, ROBERT	COMMENTS REGARDING A NEWSPAPER ARTICLE ABOUT AVISTA	04/30/2018	05/01/2018
1074	TERKEL, BRANDAN	EAST GREENACRES IRRIGATION DISTRICT - NO JURIS	05/01/2018	05/01/2018
4422	PULLMAN, DIANE	NO CONTACT WITH CUSTOMER	04/27/2018	05/02/2018
1076	FANCHER, RON (911)	COMPANY WILL NOT WORK WITH CUSTOMER TO UNDERSTAND USAGE TO LOWER BILL	05/02/2018	05/02/2018
1078	COVERT, ANDERS (911)	CUSTOMER PAID THIS MONTH, NO NOTICE OF DISCONNECTION	05/02/2018	05/02/2018
1078	COVERT, ANDERS (911)	CUSTOMER PAID THIS MONTH, NO NOTICE OF DISCONNECTION	05/02/2018	05/02/2018
1075	BUSTOS, ANGEL	NO CONTACT WITH CUSTOMER	05/01/2018	05/03/2018
1065	ARNOLD, JEFFERY	CLAIMS ANOTHER PARTY IS USING HIS LAND LINE FOR FRAUD	04/27/2018	05/03/2018
4410	HITCH, MICHELLE DDS (911)	WATERLINE BREAK IMPACTING BUSINESS - WHEN WILL SERVICE BE RESTORED	04/25/2018	05/03/2018
4379	THOMAS, BLAIN	CUSTOMER WOULD LIKE TO KNOW ABOUT PAYMENTS ACCEPTABLE TO IPC	04/13/2018	05/03/2018

1080	BECK, BETH	CUSTOMER ACCESSED THE COMPLAINT FORM INSTEAD OF THE COMMENTS FORM	05/02/2018	05/03/2018
1085	PLOTZKI, LEONARD	CUSTOMER IS ONLY PAYING RATES AS DEFINED IN APPROVED TARIFF	05/04/2018	05/04/2018
1082	BUSTOS, ANGEL (911)	WAS HOPING TO MAKE ARRANGMENT PRIOR TO DISCONNECTION	05/03/2018	05/07/2018
1086	KOHL, BRIANA	CITY OF CALDWELL - NO JURIS	05/04/2018	05/07/2018
1089	DEACAN, ERNIE	DIRECTV ADDED A REQUIREMENT CARRY AT&T ACCOUNT OR PAY HIGHER RATE	05/07/2018	05/07/2018
4406	RUSSELL, PAUL	INQUIRY: CONSUMER NEEDS INFO ON MODEM AND LOOKING FOR PROMOTION/DISCOUNT	04/23/2018	05/07/2018
4391	ALL SAINTS CATHOLIC CHURCH	CUSTOMER WAS CHARGED FOR FRUADULENT LONG DISTANCE	04/17/2018	05/08/2018
1091	BERRINGER, JENNIFER (911)	SERVICE WAS RESTORED WHILE CUSTOMER WAS TALKING TO THE PUC	05/08/2018	05/08/2018
1081	TURK, ABBY	CUSTOMER CLAIMS SHE WAS DISCONNECTED WITHOUT NOTICE/HIGH BILL	05/03/2018	05/08/2018
1073	GATES, CHARLES (911)	CUSTOMER CLAIMS SERVICE HAS BEEN OUT FOR 6 DAYS	05/01/2018	05/08/2018
1084	ROMERO, CATHERINE	CUSTOMER'S SERVICE HAS BEEN OUT SINCE APRIL 4TH, 2018	05/04/2018	05/08/2018
4375	JACA LIVESTOCK (911)	SERVICE HAS BEEN OUT FOR ABOUT 2 WEEKS	04/12/2018	05/08/2018
4375	JACA LIVESTOCK (911)	SERVICE HAS BEEN OUT FOR ABOUT 2 WEEKS	04/12/2018	05/08/2018
4375	JACA LIVESTOCK (911)	SERVICE HAS BEEN OUT FOR ABOUT 2 WEEKS	04/12/2018	05/08/2018
4418	HOOK, CONNIE	SERVICE HAS BEEN OUT SINCE APRIL 4, 2018	04/26/2018	05/08/2018
1095	CHRISTENSON, KERRY	INQUIRY: PRIVATE SOLAR FARM	05/09/2018	05/09/2018
1097	ZIMMER, DEBRA (911)	LEVEL PAY-CSR DID NOT EXPLAIN THE IMPORTANCE OF PAYING FULL MONTHLY AMOUNT	05/09/2018	05/10/2018
1088	FAUBER, WILLIAM	CUSTOMER STILL CONCERNED ABOUT DISCONNECTION AFTER ECM AND EL-ADA PLEDGE	05/07/2018	05/10/2018
4413	HOOK, THERON (911)	CLAIMS TO BE WITHOUT SERVICE FOR 4 WEEKS	04/25/2018	05/10/2018
1087	GARRETT, LESLIE	WANTS TO KNOW IF NON-FUNCTIONAL PEDISTAL CAN BE REMOVED	05/06/2018	05/10/2018
1096	COLBY, VALORIE	VERIZON WIRELESS - NO JURIS	05/09/2018	05/10/2018
4421	CAMP COEUR D'ALENE	PHONE HAS BEEN OUT FOR A YEAR, CO WILL NOT COMMIT TO REPAIRING THE LINE	04/26/2018	05/10/2018

4421	CAMP COEUR D'ALENE	PHONE HAS BEEN OUT FOR A YEAR, CO WILL NOT COMMIT TO REPAIRING THE LINE	04/26/2018	05/10/2018
1092	GILL, SUSAN	TELEMARKETING CALL EVERY MORNING AT 6:00 AM - FCC REPORT HAS BEEN FILED	05/09/2018	05/10/2018
1068	SMITH, BRANDI	SUPPOSEDLY MOVED WITHOUT CANCELLATION OF SERVICE	04/30/2018	05/14/2018
1068	SMITH, BRANDI	SUPPOSEDLY MOVED WITHOUT CANCELLATION OF SERVICE	04/30/2018	05/14/2018
1104	REDFORD, SUE	CUSTOMER HAS ISSUES WITH NOISE COMING FROM SERVICE LINE	05/14/2018	05/14/2018
1105	WELLS, JAMES	RULE H - CUSTOMER DID NOT WANT TO PAY THE COST TO UPGRADE TRANSFORMER	05/14/2018	05/14/2018
1094	LAMPING, RENEE	MISSED PAYMENT DATE FOR PREVIOUS ARRANGEMENT, ABLE TO MAKE ONE MORE ARRANGEMENT	05/09/2018	05/14/2018
1101	MURPHY, MIKE	WOULD LIKE TO GO PAPERLESS BILLING	05/14/2018	05/15/2018
1107	RICHARDSON, JUDITH 911	CUSTOMER NEEDS ASSISTANCE AND ARRANGEMENTS TO GET A SECOND EMC	05/14/2018	05/15/2018
1079	CITY OF IDAHO FALLS	QUESTION ABOUT RULES GOVERNING UTILITY EASEMENTS - RIGHT-OF-WAY	05/02/2018	05/15/2018
1072	MORNING VIEW WATER CO.	COMPANY FORWARDED ON CUSTOMERS LETTER TO PUC	05/01/2018	05/15/2018
1072	MORNING VIEW WATER CO.	COMPANY FORWARDED ON CUSTOMERS LETTER TO PUC	05/01/2018	05/15/2018
1099	BULLOCH, PAOLO 911	LONG TERM OUTAGE	05/11/2018	05/15/2018
4405	THUESON, KELEL	COMPANY MAY BECOME A COMMUNITY WATER SYSTEM	04/23/2018	05/15/2018
1113	BOWMAN, ROBERT	UPSET ABOUT ADDITIONAL FEES AND REQUIRED DEPOSIT ON TOP OF PAST DUE AMOUNT	05/16/2018	05/16/2018
1077	STEADMAN, TERESA	CLAIMS BILLS ARE NOT BEING RECEIVED	05/02/2018	05/16/2018
1110	EICHELBERGER, VIRGINIA (911)	SERVICE HAS BEEN DOWN SINCE LAST FRIDAY, NEEDS LIFELINE FOR ER	05/15/2018	05/16/2018
1098	PARKER, KAREN	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT	05/11/2018	05/16/2018
1118	COLLINS, JOCELYNE	APARTMENT WIRING IS NOT INSTALLED SO THAT USAGE IS CORRECTLY RECORDED PER TENANT	05/17/2018	05/17/2018
1109	VELEZ, BERNARDINA TRISTAN (911)	COMPANY IS REQUIRING WELL BE CAPPED OFF BEFORE RESTORING SERVICE-BACKFLOW	05/15/2018	05/17/2018

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4416	BREWER, JAMES	INQUIRY: CUSTOMER MISUNDERSTANDING, THOUGHT CO. UNDER ESTIMATED USAGE	04/25/2018	05/17/2018
1115	EVANS, TOM	SPECTRUM IS THE SUCCESSOR FOR TIME WARNER CABLE - NO JURIS	05/16/2018	05/17/2018
1119	HANSEN, KIM	NON-REGULATED, WHO REGULATES SUN VALLEY WATER & SEWER DISTRICT	05/17/2018	05/17/2018
2410	RAJSICH, KYLE	BRIAN SUBDIVISION WATER USERS ASSOCIATION (CUSTOMER) COST RECOVERY	05/18/2018	05/18/2018
1090	ORNDORFF, OWEN (911)	CUSTOMER IS REPORTING ANOTHER OUTAGE IN REYNOLDS	05/08/2018	05/21/2018
1083	KINNEY, MARLENE	CONSUMER TRYING TO LOWER USAGE/BILL	05/03/2018	05/21/2018
2414	OWENS, JESSICA (911)	CUSTOMER WOULD LIKE TO CHANGE THE DATE LEVEL PAY IS DUE	05/21/2018	05/21/2018
1120	KNOWLES, NORMA	NON REGULATED - INCORRECT METER READINGS ON THE BILL	05/17/2018	05/21/2018
1106	CAVE, PATRICK	CUSTOMER WOULD LIKE CONTACT FROM THE COMPANY//LINE EXTENSION	05/14/2018	05/22/2018
2415	LARSEN, TASHA (911)	CUSTOMER CLAIMS SHE WAS DISCONNECTED WITHOUT NOTICE	05/22/2018	05/22/2018
2418	SPENCER, JOHN	INQUIRY:WATER LEAKING FOR 14 MONTHS - DO NOT FILE WITH SUEZ	05/22/2018	05/22/2018
1112	CONLEY, PAM	CALLED ON BEHALF OF MOTHER-IN-LAW - HIGHER THAN NORMAL BILL	05/16/2018	05/22/2018
1102	COLEMAN, JAY	DAMAGE CLAIM DUE TO ONGOING POWER QUALITY PROBLEMS, COMPANY IS TROUBLE SHOOTING	05/14/2018	05/23/2018
2413	REID, DALLAS (911)	COMPANY WILL NOT SET ANOTHER ARRANGEMENT	05/21/2018	05/23/2018
2412	SKAMSER, CHARLES	NEED INSPECTION PRIOR TO RESTART, CUSTOMER HAS TROUBLE SCHEDULING VISIT	05/18/2018	05/23/2018
2420	JONES, PAUL	NON REGULATED - UNABLE TO GET IN TOUCH WITH CUSTOMER	05/22/2018	05/24/2018
2425	MC ALISTER, TARA (911)	REQUESTING PAYMENT ARRANGEMENT	05/24/2018	05/24/2018
2428	US CALCIUM LLC	COMPANY CHARGING HUGE LATE PENALTY	05/24/2018	05/24/2018
2421	DEPT OF LABOR	INQUIRY: WHAT CELL PROVIDERS PARTICIPATE IN ITSAP/LIFELINE?	05/22/2018	05/24/2018
2411	CHILDERS, WILLIAM	CLAIMS CSR AGREED TO AN ARRANGEMENT TO PAY \$671 BEFORE 5-30-18	05/18/2018	05/24/2018

2431	ROSAREV, LILIYA	WANTS THE FIELD COLLECTION CHARGE WAIVED	05/25/2018	05/25/2018
1111	ROBERTS, MARVIN	CLOSED WITHOUT RESPONSE	05/16/2018	05/25/2018
1108	DINGMAN, DIANE	REMOTE SITE GOES DOWN AFTER POWER OUTAGE	05/15/2018	05/25/2018
2416	FALK, JENNIFER	UNABLE TO GET IN TOUCH WITH CUSTOMER	05/22/2018	05/29/2018
2417	LENTIER, KENNETH (911)	CUSTOMER WOULD LIKE DIFFERENT ARRANGEMENT	05/22/2018	05/29/2018
2427	BALTZAR, JAMIE	CUSTOMER WOULD LIKE A CALL BACK FROM THE COMPANY	05/24/2018	05/29/2018
2419	FOUST, DEDRICK (911)	HIGH BILL / SPRINKLER SYSTEM LEAK	05/22/2018	05/29/2018
2426	SMITH, MARK	THE SMITHS WOULD LIKE MORE INFO ABOUT LINE/MAIN EXTENSION	05/24/2018	05/29/2018
2435	RAGANIT, LARRY	PHONE AND DSL SERVICE BOTH, DSL IS DOWN	05/29/2018	05/29/2018
2436	CREIGHTON, SCOTT	HAD QUESTIONS ABOUT TARIFFS	05/29/2018	05/29/2018
2437	RITCHIE, STAN	RECONNECTED WITHOUT PAYMENT, BALANCE DUE JUNE 3, 2018 OR DISCONNECT AGAIN	05/29/2018	05/29/2018
2440	BITTNER, ANN	UNABLE TO SHUT MAIN LINE OFF	05/30/2018	05/30/2018
2442	PURDY, BRAD	WAS TOLD A CREDIT CARD PAYMENT COULD NOT BE MADE OVER THE PHONE	05/30/2018	05/30/2018
2430	MILLER, ROBBIE	DISPUTE ON THE \$13 RECONNECTION CHARGE	05/24/2018	05/30/2018
418	LANE, MARIAN	USAGE HAS DOUBLED SINCE LAST YEAR	02/28/2018	05/30/2018
1103	RUSSELL, MARK	INQUIRY: CUSTOMER QUESTIONING BILL AT PROPERTY HE DOES NOT OWN	05/14/2018	05/30/2018
2422	HIMLE, DAVE	CLAIMS RMP IS OUTSIDE OF EASEMENT	05/23/2018	05/30/2018
2441	WHITNEY, BILLY RAY (911)	THOUGHT BILL COULD BE PAID TODAY TO AVOID DISCONNECTION	05/30/2018	05/31/2018
2445	ROBINSON, DEBRA	CUSTOMER WAS CHARGED A ONE TIME FEE	05/31/2018	05/31/2018
4409	MC NEFF, SHERRY	NEEDS LEVELIZED PAYMENT ARRANGEMENT, NEEDS ASSISTANCE	04/24/2018	05/31/2018
1059	HOLDER, STEVE	VP INC & VALIANT IDAHO LLC	01/04/2018	05/31/2018
1114	KENT, MICHAEL	SCHEDULED APPOINTMENTS BUT SERVICEMAN NEVER SHOWS UP	05/16/2018	05/31/2018



2424	KLAUS, MIKE	CLOSED PENDING FURTHER INFORMATION AND INSTRUCTIONS	05/23/2018	06/01/2018
2424	KLAUS, MIKE	CLOSED PENDING FURTHER INFORMATION AND INSTRUCTIONS	05/23/2018	06/01/2018
2432	WILSON, MEGAN	UNABLE TO CONTACT	05/25/2018	06/01/2018
2447	JENSEN, KENT	CUSTOMER WOULD LIKE TO RECONNECT SOONER//FRUSTRATED	06/01/2018	06/01/2018
2448	HESTON, LUANN	CUSTOMER BELIEVES HER BILLS ARE TOO HIGH	06/04/2018	06/04/2018
2433	SAMPSON, BRENDA	CUSTOMER IS LOOKING FOR FINANCIAL ASSISTANCE	05/29/2018	06/04/2018
2449	STONE, VERNICE	CUSTOMER WAS DENIED SERVICE FOR OUTSTANDING BILL	06/04/2018	06/05/2018
2455	BROCK, LAURA 911	CUSTOMER IS NOT SURE IF THERE WAS AN ARRANGEMENT, THERE WERE MISSED PAYMENTS	06/05/2018	06/05/2018
2453	WILKINSON, MARCUS 911	BROKEN LEVELIZED PAYMENT ARRANGEMENT	06/05/2018	06/05/2018
2454	BALES, JESSICA	CUSTOMER WOULD LIKE TO BE RECONNECTED	06/05/2018	06/05/2018
2434	EBERLE, JULE (911)	CUSTOMER WOULD LIKE AN ANOTHER ARRANGEMENT	05/29/2018	06/06/2018
2429	TYDEMAN, JERRY	ISSUE WITH SECURITY QUESTION AND DOES NOT WANT INTERNET UPGRADE	05/24/2018	06/07/2018
4398	TAYLOR, JEFF	CLAIMS COMPANY LIGHTS SHINNING INTO HOUSE AND UNPROFESSIONAL EMPLOYEE	04/18/2018	06/07/2018
2460	BEHLING, JOE	INQUIRY - METERED VS. NON-METERED CUSTOMERS	06/07/2018	06/07/2018
2439	ROYLANCE, PAM	CUSTOMER WOULD LIKE TO KNOW IF LIFE LINE APP WAS ACCEPTED	05/30/2018	06/07/2018
2444	SPRAGUE, RODERICK	CLAIMS WEBSITE IS NOT INTUITIVE & WOULD NOT ALLOW AN ELECTRONIC PAYMENT	05/31/2018	06/08/2018
2457	SWEET, JOY	CITY OF BLISS - NO JURIS, LANDLORD TENANT BILLING ISSUE	06/06/2018	06/08/2018
2450	PONCE, MARIANA	NO CONTACT FROM CUSTOMER// PHONE NUMBER DISCONNECTED	06/04/2018	06/08/2018
1117	DIRECT COMMUNICATION	IS THERE A MINIMUM TIMEFRAME TO BE NOTIFED THAT EQUIPMENT HAS TO MOVE	05/17/2018	06/08/2018
3753	ELSBERRY, AMANDA	NON-JURISDICTIONAL INQUIRY	06/08/2018	06/08/2018

3754	HALL, GARY	UPSET ABOUT SLOW ROLLOUT OF HD CHANNELS & AND LOSS OF CHANNELS	06/08/2018	06/08/2018
2452	SCHOOLEY, JEFF (911)	NO RESPONSE FROM CUSTOMER	06/04/2018	06/08/2018
2443	STROUD, ASHELY	FEELS BUDGET PAY AND RATES AFTER TOO HIGH	05/31/2018	06/11/2018
2458	PUGH, MIKE	CITY OF FRUITLAND - NO JURIS - COMPANY NEEDS TO RENT SPACE O WATER TOWER	06/06/2018	06/11/2018
2462	TIFFANY, FRED	STILL DOES NOT LIKE DOES NOT LIKE COMMISSION DECISION ON AREA CODE OVERLAY	06/07/2018	06/11/2018
3756	IRVING, EARL	CUSTOMER WOULD LIKE TO MAKE A CASE COMMENT//AVU-E-17-09	06/11/2018	06/11/2018
2451	HEYES, DONNA (911)	CUSTOMER'S SERVICE HAS BEEN OUT SINCE MAY 30, 2018	06/04/2018	06/11/2018
3757	JENSEN, JENNIFER (911)	NEEDS PAYMENT ASSISTANCE AND NEW PAYMENT ARRANGEMENT	06/11/2018	06/12/2018
3758	LANG, DARRYL	CUSTOMER WOULD LIKE A NEW RATE FOR PEOPLE ON OXYGEN	06/12/2018	06/12/2018
3759	SAMPSON, BRENDA	DISCONNECT MORE THAN THIRTY DAYS	06/12/2018	06/13/2018
3755	BURK, MATTHEW	QUESTIONS ABOUT NET METERING AND THE CHANGE IN RATE SCHEDULES	06/11/2018	06/13/2018
3761	RHODES, LEONA	HAS A TRANSFERRED BILL THAT SHE NEEDS TO PAY, LEVELIZED PAYMENT IS TOO HIGH	06/12/2018	06/13/2018
2459	DURHAM, JACK	CUSTOMER CLAIMS THERE WAS SERVICE OUTAGE//NO WARNING FROM IPC	06/07/2018	06/13/2018
3760	PETERSON, PETE	COMPANY WITHDREW FUNDS FROM CLOSED ACCOUNT INSTEAD OF NEW ACCOUNT	06/12/2018	06/13/2018
3769	RAMOS-SANCHEZ, JUAN CARLOS 911	CUSTOMER SENT A CHECK FOR PAST DUE AMOUNT TO CANCEL DISCONNECT	06/15/2018	06/15/2018
3771	BROOKS, INNA (911)	CUSTOMER WOULD LIKE ANOTHER ARRANGEMENT	06/18/2018	06/18/2018
4373	INTERNET AUTO RENT AND SALES	CLAIMS BILLING IS MUCH HIGHER THAN QUOTED AND COMPANY IS SLOW TO RESPOND	04/12/2018	06/18/2018
2456	NEAL, ROSEANNA	CUSTOMER WOULD LIKE AN EXPLANATION FOR HER BILL INCREASING	06/05/2018	06/18/2018
3772	CUMMINGS, BRANDI	CLAIMS TO NOT HAVE PROPER NOTICE - AUTO DIALER NOT WORKING	06/19/2018	06/19/2018
3775	RITHMAN, KATHERINE	DISCONNECTED TWO WEEKS AGO, NEEDS TO PAY FULL BALANCE, NO ASSISTANCE AVAILABLE	06/19/2018	06/19/2018

3777	FIVECOAT, PATRICIA	CUSTOMER CANNOT AFFORD PAYMENT ARRANGEMENT OF \$415, NEEDS ASSISTANCE	06/19/2018	06/19/2018
3773	UNKNOWN, SAM	RELAYED INFORMATION TO RR SAFETY CREW, CUSTOMER REPORTING UNSAFE CROSSING	06/19/2018	06/19/2018
3783	MAYS, TAMMY (911)	NON REGULATED - LANDLORD DISCONNECTED WATER	06/20/2018	06/20/2018
3784	MAGGIO, JAN	CITY OF MERIDIAN REQUIRING BACKFLOW ASSEMBLY	06/21/2018	06/21/2018
3780	UNKNOWN	UNABLE TO GET IN TOUCH WITH CUSTOMER	06/20/2018	06/21/2018
3763	SCHUSTER, TREVOR	PROVIDED SECRETARY CONTACT INFORMATION	06/13/2018	06/21/2018
3774	BLACKETT, NED	COMPANY NOT BILLING CUSTOMER FOR TWO YEARS	06/19/2018	06/21/2018
3790	LANE, JENNIFER	CABLE ONE - NO JURIS	06/22/2018	06/22/2018
3781	OTTER, MARK 911	TOO MANY BROKEN PAYMENT ARRANGEMENTS - POSSIBLE FORMAL COMPLAINT	06/20/2018	06/22/2018
3782	CARILLO, JAVIER	ID REQUIREMENT FOR NEW ACCOUNT & DEPOIST REQUIREMENT	06/20/2018	06/24/2018
3789	STITZEL, MATT (911)	NEEDS WATER TURNED OFF AT METER SO REPAIR CAN BE DONE	06/22/2018	06/24/2018
3765	CHAMPAGNE, ROBERTA	LIFELINE CERTIFICATION	06/14/2018	06/24/2018
3785	CORBETT, RICKEY	INQUIRY: INFORMATION REQUESTED ABOUT A PRIOR BILL	06/21/2018	06/25/2018
1116	NICOL, JENNA	UNQUIRY: COMPANY WILL NOT ACCEPT PAYMENT FOR HOOK-UP IN ADVANCE	05/17/2018	06/25/2018
3786	BUNKELMAN, ARMIN	PHONE SERVICE WENT DOWN LAST NIGHT AND THNIKS ISSUE IS BACKUP BATTERIES	06/22/2018	06/26/2018
3791	MESEKS, CHARLES	UNABLE TO GET IN TOUCH WITH CUSTOMER	06/25/2018	06/26/2018
3794	MAYS, TAMMY	CLOSED WITHOUT CUSTOMER CONTACT	06/25/2018	06/26/2018
3762	BUREAU OF RECLAMATION	INQUIRY - IS SUBMETERING OKAY FOR A MICROWAVE TOWER	06/13/2018	06/26/2018
3778	UNKNOWN	CUSTOMER DID NOT RETRUN PHONE CALL	06/20/2018	06/26/2018
3787	BENSON, TRAVIS	COMPANY DETERMINED THAT REQUESTED UPGRADES WERE NECESSARY FOR SAFETY	06/22/2018	06/26/2018

3796	MC GINNIS, KAYLA	INQUIRY: WHY IS THE COMPANY REQUIRING A DEPOSIT AFTER BANKRUPTCY	06/25/2018	06/26/2018
3798	DRAKE, DIANA	SMAL LEAK, COMPANY RE-CALCULATED USAGE AND OFFERED CREDIT	06/26/2018	06/26/2018
2438	HIMLE, DAVE	CLAIMES CENTURYLINK FACILITIES IS OUTSIDE OF 5' EASMENT	05/30/2018	06/26/2018
2463	WATERMAN, PHILLIP	CUSTOMER RECEIVED BILL AFTER PORTING NUMBER	06/07/2018	06/26/2018
3768	STOKER, ARTHUR	HAVING ISSUE WITH PORTING PHONE NUMBER	06/14/2018	06/26/2018
3799	MAGNUSON, DWIGHT	OBJECTS TO PAYING A FEE WHEN MAKING A PAYMENT	06/27/2018	06/27/2018
2464	HAMMEREN, BRAD	COMPANY CANNOT DISCONNECT SERVICE FOR THREE WEEKS, ETF FOR INTERNET	06/08/2018	06/27/2018
2409	CLAUSEN, KURT	PHONE COMPANIES WILL NOT PROVIDE SERVICE - OVERLAPPING SERVICE AREA??	05/17/2018	06/27/2018
3770	CORBETT, RICKY	NEEDS PAYMENT ASSISTANCE	06/18/2018	06/28/2018
3805	GUEVARA, ADRIANA (911)	NEEDS MEDICAL CERTIFICATE AND PAYMENT ASSISTANCE	06/28/2018	06/28/2018
3767	FERGUSON, MARGARETTA	CLAIMS COMPANY REFUSED TO PORT PHONE NUMBER	06/14/2018	06/28/2018
3788	GATES, DAVID	CANCELLED DISCONNECT WITH TEMP ARRANGEMENT TO BE FOLLOWED BY LEVELIZED PAY	06/22/2018	06/29/2018
5060	MURPHY, BRAD	NON-JURISDICTIONAL COMPLAINT	06/29/2018	06/29/2018
5059	WILSON, KIM	NEED TO VERIFY ACCOUNT STATUS	06/29/2018	06/29/2018
3806	AYERS, MICHAEL E. - 911	EXTENDED OUTAGES/COMPANY WON'T REPLACE CABLE	06/28/2018	07/01/2018
3807	MC AFEE, VICKI	ESTIMATED BILLS DUE TO LEVEL PAY	06/28/2018	07/02/2018
2446	MIZERA, NICHOLAS	NO PHONE NUMBER, NEED MORE INFORMATION TO WORK COMPLAINT	06/01/2018	07/02/2018
5067	CROWE, IRENE	BELIEVES WATER CHARGE IS INCORRECT	07/02/2018	07/02/2018
3808	HARLEE, NICOLE	CUSTOMER REFUSED AN ARRANGEMENT DUE TO BROKEN ARRANGEMENT SHE DIDN'T MAKE	06/28/2018	07/02/2018
3804	TED	NO CONTACT FROM CUSTOMER	06/28/2018	07/02/2018
5063	LEE, DOROTHY	GAS LINE RUNNING ACROSS PROPERTY	07/02/2018	07/03/2018

1100	MC PHEE, MIKE	DISPUTING A DEPOSIT BEING PLACE ON ACCOUNT	05/11/2018	07/03/2018
5069	MOUNTAIN, GARY	CUSTOMER TIRED OF YEARLY DISCOUNT HASSLE	07/03/2018	07/03/2018
5073	DEALY, RICHARD (911)	CUSTOMER HAS ARRANGEMENT ME CANNOT PAY	07/05/2018	07/05/2018
3797	HALSETH, JUDIE	CUSTOMER BELIEVES METER MAY BE BROKEN	06/26/2018	07/05/2018
3776	TEATS, ADRIAN (911)	CUSTOMER WAS SENT TO COLLECTIONS FOR SERVICE NOT PROVIDED	06/19/2018	07/05/2018
3802	COON, DELBERT	NEEDS BETTER SOLUTION TO PROTECTING IRRIGATION HOSES	06/27/2018	07/06/2018
5066	UNKNOWN, LUANNE	CLOSED WITHOUT CONTACT	07/02/2018	07/06/2018
5062	THORPE, BRITT	TREE TRIMMING GONE AWRY, DEBRIS LEFT BEHIND	07/02/2018	07/06/2018
5078	CHAVEZ, MC KAYLA	CITY OF MURTAUGH - NO JURIS	07/06/2018	07/09/2018
3803	DAKOTA STORAGE UNITS	INQUIRY: CAN FRONTIER PROVIDE INTERNET AND PHONE SERVICE?	06/27/2018	07/09/2018
2423	ANDERSON, DENNIS	CONSUMER WANTS DAMAGED JUNCTION BOX MOVED - SAFETY ISSUE	05/23/2018	07/10/2018
3795	SHARP, MELISSA (911)	CUSTOMER WAS BILLED IN ERROR//HAS DISCONNECT SCHEDULED	06/25/2018	07/10/2018
5083	SMITH, SARA JANE	NEEDS HELP TO PORT FROM LANDLINE TO VERIZON WIRELESS	07/10/2018	07/10/2018
5064	BREWINGTON, LAWRENCE	NO CONTACT FROM CUSTOMER	07/02/2018	07/11/2018
5089	FARNSWORTH, CHRIS	PREVIOUS BILL FROM HOME IN JEROME	07/11/2018	07/11/2018
5087	LEONARD, STEPHEN	CUSTOMER DOES NOT THE VOICEMAIL FEATURE	07/11/2018	07/11/2018
1712	IDAHO DEPARTMENT OF LANDS	CLAIMS LATE FEES CAN NOT BE ASSESSED - VIOLATON OF COMPANY TARIFF	03/19/2018	07/11/2018
3779	WATSON, MICHAEL (911)	CUSTOMER'S SERVICE WAS DISCONNECTED	06/20/2018	07/11/2018
5058	JORGENSEN, TAMARA	CUSTOMER CLIAMS PHONE SERVICE HAS BEEN ON AND OFF SINCE OCTOBER 2017	06/29/2018	07/12/2018
2461	SNEDDEN, JOHN	CUSTOMER IS CONCERNED WITH THE INFORMATION PROVIDED BY AVISTA// GAS LEAK	06/07/2018	07/12/2018

5084	HURST, NICHOLAS	COMPANY WILL NOT SET ARRANGEMENT ON BALANCE TRANSFER-DISCONNECT PENDING	07/10/2018	07/12/2018
5086	SWENSON, ANGEL (911)	COMPANY WILL NOT WORK WITH CUSTOMER TO SET NEW ARRANGEMENT	07/10/2018	07/12/2018
5080	SVENSON, RICHARD	CUSTOMER APPEARS TO HAVE PORTED NUMBER BY MISTAKE	07/09/2018	07/12/2018
5090	THOMAS, SUSAN (911)	SERVICE OUT AGAIN EVEN THOUGH TECH RAN A NEW LINE FROM THE JUNCTION BOX	07/11/2018	07/12/2018
5071	BOISE SCHOOL DISTRICT	NEW TAX LAW - "ASSOCIATED TAX" OF 21.56%	07/03/2018	07/12/2018
5088	MC COY, CINDY	NOTIFICATION LETTER - UNABLE TO READ METER	07/11/2018	07/12/2018
5098	DAYLEY, TOM	REPRESENTATIVE TOM DAYLEY HAS QUESTIONS AOBUT WATER BILL	07/13/2018	07/13/2018
5095	PATTERSON, MALIA	TELEMARKETER CALLING FREQUENTLY BUT THERE IS NO ANSWER WHEN SHE PICKS UP	07/13/2018	07/13/2018
3766	CALDWELL, CURT	DISPUTES INCREASE IN BILLING AMOUNT BEFORE CLOSING ACCOUNT	06/14/2018	07/13/2018
5092	BENOIT, THERESA	CLAIMS TREE TRIMMING CREW LEFT A MESS ON PROPERTY	07/12/2018	07/13/2018
5094	ALLEN, RICK	CUSTOMER WOULD LIKE FINANCIAL ASSISTANCE	07/13/2018	07/13/2018
2854	RIECH, DUSTIN	COMBINED LOTS - TWO CHARGES - CONTRADICTIONARY ORDERS	01/31/2017	07/13/2018
2854	RIECH, DUSTIN	COMBINED LOTS - TWO CHARGES - CONTRADICTIONARY ORDERS	01/31/2017	07/13/2018
1060	HOTCHKISS, LAURA	VP INC & VALIANT IDAHO LLC	01/04/2018	07/13/2018
1057	CLEM GARY	VP INC & VALIANT IDAHO LLC	01/04/2018	07/13/2018
1058	HABERMAN, BILL	VP INC & VALIANT IDAHO LLC	01/04/2018	07/13/2018
5011	BORTZ, SCOTT	VP INC & VALIANT IDAHO LLC	02/07/2018	07/13/2018
5101	TRAN, LYND	CUSTOMER'S BANK MAILED PAYMENT TO IPUC	07/16/2018	07/16/2018
5102	SMITH, COLLEEN	CUSTOMER WOULD LIKE TO MAKE A CASE COMMENT	07/16/2018	07/16/2018
5077	WHITE, BEVERLY (911)	SERVICE HAS BEEN OUT FOR OVER TWO WEEKS	07/06/2018	07/16/2018
5061	BLAKE, LARRY	OBJECT TO HIGHER SEWER & WATER BILL	06/29/2018	07/16/2018

5074	LOREE, PEGGY	CUSTOMER CLAIMS SHE HAS BAD CONNECTIONS WITH STATIC AND ECHOS ON LINE	07/05/2018	07/16/2018
5075	HALSETH, JUDIE	CUSTOMER HAS LOUD HUMMING NOISE ON HER PHONE LINE.	07/05/2018	07/16/2018
5100	BEASLEY, GEORGE	CUSTOMER LOOKING FOR ASSISTANCE	07/16/2018	07/17/2018
5107	TAYLOR, GUN	CUSTOMER DOES NOT AGREE WITH SUMMER RATE AND TIERED STURCTURE	07/17/2018	07/17/2018
5085	NEWTON, NADINE	COMPANY PERSONEL'S BEHAVIOR	07/10/2018	07/17/2018
5110	PISANI, RICHARD	NON-JURISDICTIONAL COMPLAINT	07/17/2018	07/18/2018
451	FINLEY, TED	QUESTION ON TAX REBATE FOR SOLAR INSTALLATION	07/18/2018	07/18/2018
5065	ROBINSON, DEBRA	CUSTOMER HAS QUESTIONS ABOUT BILL INCREASE	07/02/2018	07/18/2018
3792	BLANTON, KAREN	CONTRACTOR COVERED UP CENTURYLINK PEDESTAL	06/25/2018	07/18/2018
5072	PANGBURN, FRANK	NEEDS HELP IN OBTAINING A FEDERAL TAX EXEMPTION FORM	07/05/2018	07/18/2018
5093	HOISINGTON, KYLE	CUSTOMER QUESTIONING COMPANY'S NOTIFICATION PRACTICES AND CLAIMING DAMAGED TREE	07/12/2018	07/19/2018
454	TILL, ALISHA	CUSTOMER WANTED TO KNOW IF THE HEARING WOULD BE STREAMED	07/19/2018	07/19/2018
5109	MORRIS, JANE	CLOSED WITHOUT CONTACT	07/17/2018	07/19/2018
5096	MORGAN, LINDA	CUSTOMER HAS ISSUES WITH DIRECT ENERGY WEAPONS	07/13/2018	07/20/2018
456	RUSSELL, RICHARD	WATER IS BEING SHUT OFF WITHOUT NOTICE	07/20/2018	07/23/2018
465	LEPPKE, MYRON	CUSTOMER COULD NOT REACH CUST SERV TO DISCONNECT INTERNET	07/23/2018	07/23/2018
5081	MARTIN, KATHY	OBJECTS ADJUSTED BILLING	07/09/2018	07/23/2018
464	PARISH, NOELLE	CUSTOMER WOULD LIKE TO PAY EXTRA TOWARD HER BILL	07/23/2018	07/23/2018
463	NAZIR, MONA	INQUIRY - POSTPONEMENT TECHNICAL HEARING FOR AVISTA-HYDRO ONE MERGER	07/23/2018	07/23/2018
5106	WAGNER, RAY (911)	CUSTOMER CLAIMS NO OR LOW WATER PRESSURE FOR 4 DAYS IN THE AM	07/17/2018	07/23/2018
3801	PRICE, DALE	CUSTOMER UNHAPPY WITH IRRIGATION DEPOSIT	06/27/2018	07/24/2018

466	GIBSON, GEORGE	CUSTOMER RESOLVED ISSUE ON HIS OWN	07/23/2018	07/24/2018
5076	UNKNOWN, DENISE	INQUIRY ON WHAT RATES AN RV PARK CAN CHARGE	07/05/2018	07/25/2018
5103	GUILLE, ROGER	REQUESTING PAYMENT ARRANGEMENT BE KEPT IN PLACE	07/16/2018	07/25/2018
461	DORRIS, LINDA	CLOSED WITHOUT CONTACT	07/20/2018	07/25/2018
5105	HOFFMAN, DAVID	CONSUMER UNHAPPY THE PUC HAS NOT RESPONDED TO HIS RECENT EMAIL AND CALLS-USF	07/16/2018	07/25/2018
472	BUNKELMAN, ARMIN	PHONE SERVICE HAS BEEN OUT SINCE YESTERDAY AT 1:45 PM	07/24/2018	07/26/2018
478	TURNER, JAMIE (911)	CONSUMER LOOKING FOR ASSISTANCE	07/26/2018	07/26/2018
470	BOONE, LEGRAND	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/24/2018	07/26/2018
468	OLSEN, ELDEN	RESOLVED PRIOR TO CONTACT	07/24/2018	07/26/2018
479	CARR, MICHAEL	UPSET AT PRACTICES OF WATER COMPANY	07/27/2018	07/27/2018
477	WITT, ROGER (911)	COMPANY WILL NOT RESPOND TO REQUEST TO MOVE PHONE LINES	07/26/2018	07/31/2018
481	GLENN, NATALEE (911)	NEEDS NEW PAYMENT ARRANGEMENT OR MEDICAL CERTIFICATE	07/30/2018	07/31/2018
476	PUETT, JIM (911)	CUSTOMER IS UPSET ABOUT LONG OUTAGE TIME	07/26/2018	07/31/2018
5091	LEARY, NEIL	CLIAMS PAYMENT WAS MADE AT A PAY STATION	07/12/2018	07/31/2018
3764	BONNER COUNTY	BACKUP BATTERIES NEED TO BE REPLACED	06/14/2018	07/31/2018
5070	COLLETT, VICTORIA	INTERMITTENT OUTAGES IN LONG DISTANCE SERVICE	07/03/2018	08/01/2018
474	CAIRNA, LYNDA	CLAIMS MENU SCREEN FOR RTI CABLE IS INACCURATE	07/25/2018	08/01/2018
3800	SCHWEIKERT, PAMELA	HIGH USAGE, METER TEST AND/OR CHANGEOUT, PROBLEMS WITH COMPANY VISIT	06/27/2018	08/01/2018
496	BLACK, DOUG	NON REGULATED - DAMAGE TO YARD ON LINE INSTALLATION - CO. STAY IN EASEMENT?	08/02/2018	08/02/2018
498	AXS	CO CHARGING \$1000/MO OR ETF	08/02/2018	08/02/2018



484	HOME & RANCH SOLAR	INQUIRY - CREDIT FOR EACH METER AT RESIDENCE	08/01/2018	08/02/2018
5104	JOHNSON, LORI	KEEPS RECEIVING PAST DUE NOTICES BUT PAYMENT HAS ALREADY BEEN MADE	07/16/2018	08/02/2018
490	PETERSON, MARY	NON REGULATED - COMPANY IS NOT REPAIRING FIRE DAMAGED AREA QUICKLY	08/02/2018	08/02/2018
5112	RAPACON, CHRISTOPHER	CONTRACTOR DAMAGED LAWN IN BACKYARD	07/18/2018	08/02/2018
475	COSGROVE, AMY	REFERRED THE CUSTOMER TO THE IDAHO DEPARTMENT OF LABOR	07/25/2018	08/02/2018
458	RYBAR, BREANA	TRANSFERRED AMOUNT FROM PRIOR ROOMMATE	07/20/2018	08/02/2018
458	RYBAR, BREANA	TRANSFERRED AMOUNT FROM PRIOR ROOMMATE	07/20/2018	08/02/2018
467	REYNOLDS, ROBERT D.	COMPANY VEHICLES WERE PARKED IN FRONT YARD AND PASTURE WHILE WORKING ON POLES	07/23/2018	08/02/2018
495	BUNKELMAN, ARMIN (911)	PHONE SERVICE DOWN FOR A THRID TIME IN THE PAST MONTH	08/02/2018	08/03/2018
492	BONGIORNO, JERRY	NON-JURISDICTIONAL COMPLAINT	08/02/2018	08/03/2018
5097	JOHNS, QUEY (911)	CUSTOMER DOES NOT HAVE RELIABLE SERVICE// 4 OUTAGES SO FAR	07/13/2018	08/06/2018
5108	HANNERS, KEVIN	LEAK TOO SMALL TO QUALIFY FOR CREDIT	07/17/2018	08/06/2018
486	FAHRMEYER, STEVEN	CLAIMS BILL IS HIGHER THAN IT SHOULD BE	08/01/2018	08/07/2018
5082	HATCH, EUGENE	CLAIMS FINAL BILLING IS HIGHER THAN IT SHOULD BE	07/09/2018	08/07/2018
488	BENJAMIN, SUMMER	NEEDS ASSISTANCE - DOES NOT QUALIFY FOR LOW ASSISTANCE	08/01/2018	08/07/2018
493	SHOUSE, HEATHER	INQUIRY - NEEDS PAYMENT ASSISTANCE - WHAT AGENCIES CAN ASSIST?	08/02/2018	08/07/2018
1739	CHARNOCK, JANE	CUSTOMER WAS SENT A 2 YEARS AFTER BUYING PROPERTY//NEVER SIGNED UP FOR SERVICE	08/06/2018	08/07/2018
471	GARNER, BRENT	USAGE HIGH/LOW COMPARED TO PREVIOUS YEARS - NO CHANGES TO ACCOUNT FOR DIFF.	07/24/2018	08/07/2018
1738	DE CHAMBEAU, ANN	NON REGULATED - SEWER AND WATER BILL IS TOO HIGH	08/06/2018	08/07/2018
494	SHOUSE, HEATHER	NEEDS PAYMENT ASSISTANCE	08/02/2018	08/07/2018

1742	BARRETT, MARK (911)	CUSTOMER IS RECEIVING BILLS AFTER HE CANCELLED IN FEBRUARY 2018	08/07/2018	08/07/2018
1745	BABAYCO, YVONNE	COMPANY WILL NOT SEND LIFELINE APPLICATION	08/08/2018	08/08/2018
489	GILCHRIST, ESTHER	CUSTOMER COMPLAINED OF A SUSTAINED OUTAGE	08/02/2018	08/08/2018
1747	BURMEISTER, GLORIA	WANTS AN AUDIT DONE ON COMPANY BOOKS	08/08/2018	08/08/2018
1740	MC CONNELL, DAKOTA (911)	CROSS-METER//DISCONNECTION	08/07/2018	08/08/2018
487	CANCER CARE NORTHWEST	CALLER ID SHOWS RIGBY ID INSTEAD OF CDA OR POST FALLS	08/01/2018	08/08/2018
1741	BARRETT, BILL	CLOSED WITHOUT CONTACT, NO ANSWER, NO VOICEMAIL	08/07/2018	08/09/2018
483	MARTIN, MORGAN	BILLED FOR USAGE AFTER ESCROW CLOSED	07/31/2018	08/09/2018
1748	HIATT, CODY 911	SHUT DOWN AFTER ARRANGEMENT, NEEDS LEAK ADJUSTMENT	08/08/2018	08/09/2018
1751	BROWN, CONNIE (911)	COMPANY WILL NOT WORK TO SET AN ARRANGEMENT	08/09/2018	08/09/2018
1746	MC CLANAHAN, LISA	COMPANY HAS REFUSED PAYMENT ARRANGEMENT AND EMC	08/08/2018	08/09/2018
1749	BRINKLEY, ANN	UNWANTED CALLS FROM 208-899-XXXX NUMBERS ABOUT CREDIT CARDS	08/09/2018	08/09/2018
499	COBB, CAROL	RECERTIFICATION OF LIFELINE, INTERNET SERVICE SNIP'D, SERVICE LINE BURY	08/03/2018	08/09/2018
497	CASTONGUAY, NELSON (911)	INTERNET WAS DISCONNECTED AFTER PORTING OUT PHONE NUMBER	08/02/2018	08/09/2018
1743	SHAWLEY, SALLY	SERVICE RESTORED PRIOR TO CONTACT	08/07/2018	08/09/2018
3793	MC COOL, EARL	OVERBILLED BECAUSE COMPANY TERMINATED ALL SERVICES INSTEAD OF HUGHESNET	06/25/2018	08/09/2018
1755	SIEVENPIPER, ZINA	CITY OF NAMPA - NO JURIS	08/10/2018	08/10/2018
1752	PEGRAM, JORDAN	PHONE MESSAGE INTENDED FOR SUEZ, ABLE TO VERIFY THAT THERE WAS NO PAYMENT	08/10/2018	08/10/2018
459	WRIGHT, TEENA	CUSTOMER BELIEVES HER USAGE IS TOO HIGH	07/20/2018	08/10/2018
462	DAVIES, DEAN (911)	CUSTOMER RECEIVED DISCONNECT NOTICE BY MISTAKE	07/23/2018	08/13/2018

1756	UNKNOWN	CONSUMER HAD NO KNOWLEDGE OF THE CALL	08/13/2018	08/13/2018
1763	COON, DELBERT	RUDE CSR	08/14/2018	08/14/2018
1737	WOODS, KAREN (911)	WITHOUT PHONE SERVICE FOR TWO WEEKS	08/06/2018	08/14/2018
503	PHILLIPS, GARY (911)	CLAIMS PHONE AND INTERNET SERVICE HAS BEEN OUT FOR TWO WEEKS	08/06/2018	08/14/2018
1754	ANDERSON, GLEN	INQUIRY - LIFELINE APPLICATION	08/10/2018	08/15/2018
501	HUGHES, LARRY	CUSTOMER RECEIVED CREDIT BECAUSE PROMOTIONAL DISCOUNT NOT APPLIED	08/03/2018	08/15/2018
5950	CANAVERO, VIRGINIA	CUSTOMER CHARGED FOR LONG DISTANCE CALLS WHEN FAX WAS DISCONNECTED	07/17/2018	08/15/2018
5111	CANAVERO, VIRGINIA	CUSTOMER CHARGED FOR LONG DISTANCE CALLS WHEN FAX WAS DISCONNECTED	07/17/2018	08/15/2018
1772	LARSON, PATRICIA	NON REGULATED - CELL TOWER PLACEMENT NEXT TO A RESIDENCE	08/15/2018	08/15/2018
1762	KLEIN, VIVIAN	CUSTOMER NOT BEING KEPT INFORMED OF WORK TO BE DONE	08/13/2018	08/15/2018
5068	NUNES, MARY (PRONOUNCED NEW-NESS)	FAX LINE HAS NOT WORKED IN 3 YEARS, SINCE MOVING TO NEW RESIDENCE	07/02/2018	08/16/2018
1774	DOVEL, KELLY (911)	DAHO POWER WILL NOT PROVIDE TIMEFRAME FOR RECONNECTION	08/16/2018	08/16/2018
502	SAUL, KEITH	COMPANY WILL NOT DISCONTINUE SERVICE-CUST DOESN'T KNOW PASSWORD	08/06/2018	08/16/2018
1750	KIRSCH, TANYA	WAS TOLD TECH NOT AVAILABLE FOR 5-7 DAYS	08/09/2018	08/16/2018
1761	BIRD, MIKE	DROPPED CALLS	08/13/2018	08/17/2018
1776	O DONNEL, DEE	NEEDS FINANCIAL ASSISTANCE	08/16/2018	08/17/2018
1766	SWAYZE, MICHAEL	NEEDS PAYMENT ASSISTANCE	08/15/2018	08/17/2018
1768	SWICK, TRAVIS	CITY OF RATHDRUM - NO JURIS	08/15/2018	08/17/2018
1783	PERKINS, CHARLES	CLAIMS CHARGE ARE DOUBLE WHEN COMPARED TO OTHER PLACES	08/20/2018	08/20/2018
1779	VAN ARNEM, BOB (911)	CABINET BOX LEFT OPEN AND IS BEING EXPOSED TO IRRIGATON WATER	08/17/2018	08/21/2018
1744	PEAVEY, JOHN	CUSTOMER HAS HAD PERSISTENT OUTAGES AT HIS RANCH	08/07/2018	08/22/2018

1787	STANLEY, ERNEST	INQUIRY: INFO NEEDED/ WATER RIGHTS/BUILD A WELL FOR 40 ACRES OF COMMON AREA	08/22/2018	08/22/2018
1778	TOBAR, MARIO	DENIED GOVERNMENT SUBSIDIZED CELL PHONE BECAUSE OF NO MIDDLE NAME	08/16/2018	08/22/2018
1789	GARLAND, SCOTT	HAD QUESTIONS ABOUT SILVER STAR'S TARIFF	08/23/2018	08/23/2018
1764	DAKOTA ENERGY	INQUIRY: COMPANY CHANGED THE COMMERCIAL LIGHTING INCENTIVE PROGRAM W/O NOTICE	08/14/2018	08/23/2018
1791	WADSWORTH, BRIAN (911)	CUSTOMER CLAIMS COMPANY ERROR, HEALTH BEING AFFECTED BY DISCONNECTION	08/23/2018	08/23/2018
485	WERNER, PAUL	CORRENTE BELLO SUB-WATER CONTAMINATION, IMPROPER BACKFLOW	08/01/2018	08/23/2018
455	RAINFORD, AMY (911)	CORRENTE BELLO SUB-WATER CONTAMINATION, IMPROPER BACKFLOW	07/19/2018	08/23/2018
1777	WHITAKER, MARY LOU	INQUIRY - TOLD PHONE PACKAGE WILL INCREASE	08/16/2018	08/24/2018
500	LEARY, NEIL	REQUESTING TREE BE REMOVED FROM ALLEY THAT IS ADAJENT TO POWER POLE	08/03/2018	08/24/2018
1767	KING, BENNET- BROOKE	CLAIMS INCORRECT INSTRUCTIONS WERE PROVIDED FOR PAYMENT	08/15/2018	08/24/2018
3081	CIMINO, ANGELA (911)	CUSOTMER WOULD LIKE ANOTHER PAYMENT ARRANGEMENT	08/24/2018	08/24/2018
1758	LAW, DOTTIE	NEEDS TO GET *69 SERVICE, HAD IT BEFORE, ALSO OUTAGES AND NO CELL COVERAGE	08/13/2018	08/24/2018
1781	WOODS, NICK	CUST HAS NOT BEEN PAYING BILL FOR PAST CREDIT, UNLISTED NUMBER, AND LATE FEES	08/20/2018	08/27/2018
3083	PETERSON, JOEL 911	NOTICE, NO ARRANGEMENT POSSIBLE, THREATS TO COMPANY, REMOTE INSTALLED	08/24/2018	08/27/2018
1773	SCHULTZ, PAMELA	INQUIRY: IS APARTMENT MASTER/SUB-METERED	08/15/2018	08/27/2018
1753	SULLIVAN, NICK	INQUIRY - CHANGE TO IDAHO POWER LIGHTING PROGRAM	08/10/2018	08/27/2018
1790	MOORE, MARCUS (911)	APPLICANT CLAIMS SERVICE DENIED BUT HE HAS NO OUTSTANDING BALANCE	08/23/2018	08/27/2018
473	GILMAN , KRYSTAL	CORRENTE BELLO SUB-WATER CONTAMINATION, IMPROPER BACKFLOW	07/24/2018	08/27/2018
1769	TURNER, SHEILA	CLOSED WITHOUT RESPONSE	08/15/2018	08/27/2018
3090	JONES, VERNON	SPECTRUM LOST CUSTOMER'S EMAILS , CAN'T RECOVER - NO JURIS	08/28/2018	08/28/2018

5079	BOREN, MANDI (911)	SECOND EXTENDED OUTAGE IN THE LAST YEAR	07/09/2018	08/28/2018
1771	MC KAY, NOEL	PRIOR BILL WAS UNDER ROOMMATE'S NAME	08/15/2018	08/28/2018
3093	BRUECK, JOHN	INQUIRY - WHO OWNS GAS METER	08/29/2018	08/29/2018
3096	SOTO, ROSARIO 911	UNABLE TO MAKE AN ARRANGEMENT, CUSTOMER NEEDS TO VERIFY ID WITH THE COMPANY	08/29/2018	08/30/2018
3085	ROBINSON, LAURA	HIGH BILL DUE TO HVAC, HAS ARRANGEMENT, DOES NOT WANT TO PAY	08/27/2018	08/30/2018
3086	DANSIE, MISTY	CUSTOMER IS UP FOR DISCONNECTION	08/28/2018	08/30/2018
3087	REYES, KATE	CUSTOMER DOES NOT HAVE WATER SERVICE	08/28/2018	08/30/2018
3088	WATSON, RACHEL	CUSTOMERS SERVICE IS OUT	08/28/2018	08/30/2018
3091	MILLER, WILLIAM	HIGH BILL BECAUSE CUSTOMER WAS RUNNING SUEZ WATER INTO THE IRRIGATION SYS	08/29/2018	08/30/2018
1784	LEMBERGER, ROCKY (911)	TOOK OFF FROM WORK FOR INSTALL BUT INSTALLER NEVER SHOWED UP	08/21/2018	08/30/2018
3082	GIBSON, JOHN	NEEDS PAYMENT ASSISTANCE	08/28/2018	08/31/2018
1792	VAN HOOK, RONALD	TRANSFERRED BALANCE FROM EX-WIFE TO NEW WIFE	08/24/2018	08/31/2018
1792	VAN HOOK, RONALD	TRANSFERRED BALANCE FROM EX-WIFE TO NEW WIFE	08/24/2018	08/31/2018
3095	SNELL, LETICIA 911	BASED ON CALL FROM SHEILA TURNER, NEEDED ASSISTANCE FROM EL-ADA	08/29/2018	08/31/2018
3095	SNELL, LETICIA 911	BASED ON CALL FROM SHEILA TURNER, NEEDED ASSISTANCE FROM EL-ADA	08/29/2018	08/31/2018
3097	CHITTENDEN, WILLIAM	CUSTOMER RECEIVED A DOOR HANGER LAST NIGHT	08/30/2018	09/04/2018
3092	SEXTON, CATHY	FEELS TAXES FOR TOLL CALLS ARE EXCESSIVE	08/29/2018	09/05/2018
3098	FALVEY, MICHAEL (911)	FIBER OPTIC CABLE IN STREET - LOSS OF SERVICE	08/30/2018	09/05/2018
3102	CHEESEMAN, BILL	TWO ESTIMATED STATEMENTS IN A ROW, ONE LONG!! BILLING PERIOD	08/31/2018	09/05/2018
1785	HARN, MICHAEL	DISPUTES RULING ON DAMAGE CLAIM	08/22/2018	09/06/2018

3109	DANIELS, CHISTOPHER (911)	NEEDS SERVICE RESTORED FOR ONE DAY	09/05/2018	09/06/2018
3117	WIRICH, DAWN (911)	INQUIRY: CALLED THE PUC FOR FINANCIAL ASSISTANCE	09/06/2018	09/06/2018
1786	KOSEWIC, DIANE	LANDLINE GOES OUT AFTER 4 HRS WHEN POWER FAILS	08/22/2018	09/06/2018
3103	BRADEN, PAT	NO CONTACT FROM CUSTOMER	08/31/2018	09/07/2018
3114	TOVAR, CORINNA (911)	NEEDS MEDICAL CERTIFICATE	09/06/2018	09/07/2018
3112	WESTERN INVESTMENT PROPERTIES LLC	ESTABLISHED ACCOUNT AND COMPANY WANTS ID	09/05/2018	09/10/2018
3110	ALLSTAR PROPERTY MANAGEMENT	INQUIRY - BILLING OF TENANTS FOR USAGE BASED ON SQAURE FOOTAGE	09/05/2018	09/10/2018
3089	BROWNE, TIM	REBILLING CAUSED BECAUSE THE COMPANY DIDN'T SET UP THE ACCOUNT PROPERLY	08/28/2018	09/10/2018
3094	GOGGART, ROBERT	CLOSED WITHOUT CUSTOMER CONTACT	08/29/2018	09/10/2018
3108	CAROLL, MIKE	CLOSED WITOUT CONTACT	09/04/2018	09/10/2018
3111	HARRIS, SCOTT	POWER QUALITY	09/05/2018	09/10/2018
1788	MC CARTHY, LENA MAE	REQUESTED NEW SERVICE - STILL NOT WORKING A MONTH LATER	08/23/2018	09/10/2018
1788	MC CARTHY, LENA MAE	REQUESTED NEW SERVICE - STILL NOT WORKING A MONTH LATER	08/23/2018	09/10/2018
3118	KAHN, STEVE	BILLIING STATEMENT DOESN'T ALLOW FIFTEEN DAYS BETWEEN BILLING DATE AND DUE DATE	09/07/2018	09/10/2018
1759	HINDE, SYLVIA	CUSTOMER BILLED FOR NON-PUB, WHICH SHE DIDN'T ORDER OR WANT, DROPPED PROMOS	08/13/2018	09/10/2018
3123	MOSS, SAM	PROBLEM MAY BE RESOLVED	09/11/2018	09/11/2018
1780	MARCHUK, WILLIAM (BILL)	DIRT IN THE WATER INSIDE MOBILE HOME PARK, MAY BE BAD BACKFLOW DEVICE INSIDE PAR	08/17/2018	09/11/2018
1093	JOY, RICH	OBJECTS TO THE WAY LINE EXTENION REQUEST WAS HANDLED	05/09/2018	09/11/2018
1757	BREISH, CURT	SAFTEY CONCERN OF ONGOING OUTAGES	08/13/2018	09/11/2018
3124	EL ABED, ZAHE	NON-REGULATED WATER COMPANY	09/11/2018	09/11/2018

3104	PHILLIPS, RANDY	NO CONTACT FROM CUSTOMER	09/04/2018	09/11/2018
3116	KING, WALKER (BLAKE)	COMPANY WILL NOT ACCEPT PAYMENT FOR A BILL FROM 2014/15	09/06/2018	09/12/2018
3100	LA REAU, ANGELA	CANCELLED AUTOPAY, DOUBLE PAYMENT, LATE PAYMENT FEE, DISPUTED BILL	08/31/2018	09/12/2018
1775	BELCASTRO, JAMES (911)	BILL IS PAID, COMPANY HAS NOT RETURNED TO RESTORE SERVICE, MEDS TEMP CONTROLLED	08/16/2018	09/12/2018
3106	JONES, FAROL (911)	CUSTOMER'S SERVICE HAS BEEN OUT FOR 4 DAYS	09/04/2018	09/13/2018
3099	ROY, JOHN (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	08/30/2018	09/13/2018
3120	BULL, LARISSA (911)	NEVER RECEIVED NOTICE FOR SCHEDULED FOR SECOND TIME	09/10/2018	09/14/2018
4426	MC FADDEN, SHERRI	NON-REGULATED COMPLAINT	09/17/2018	09/17/2018
3113	SHAFFER, LARRY	CUSTOMER WOULD LIKE ANOTHER PAYMENT ARRANGEMENT	09/06/2018	09/17/2018
3132	HARMON, AMY	NEEDS ASSISTANCE, CUST. THOUGHT CO. WOULD NOT SET ANOTHER ARRANGEMENT	09/13/2018	09/17/2018
4425	COURTNEY, GLENN	NON REGULATED - CONSUMER FEELS HE IS BEING OVERBILLED	09/17/2018	09/17/2018
3130	HANDCOCK, SCOTT	UNABLE TO GET IN TOUCH WITH CUSTOMER	09/13/2018	09/17/2018
3121	EMERALD ESTATES WATER ASSN (911)	DUE TO PHONE LINE, 194 WATER CUSTOMERS MAY LOSE SERVICE	09/10/2018	09/18/2018
4431	RAFACZ, RUTHANN	NON REGULATED - POOR CUST SERVICE, VOIP HAS NEVER WORKED, CO CHARGING AN ETF	09/18/2018	09/18/2018
3135	GUMP, ANDY	CITY OF ALBION - STATUTE OF LIMITATIONS FOR REFUNDS OF UTILITY CHARGES	09/14/2018	09/18/2018
3107	JORDAN, DARA	CLOSED WITHOUT RESPONSE	09/04/2018	09/18/2018
4427	HILL, DENNIS	CUSTOMER CLAIMS HE HAD A LANDLORD AGREEMENT FOR SERVICE	09/17/2018	09/18/2018
3128	NEIBAUR, TAIRA (911)	PAYMENT DID NOT GO THROUGH, DISCONNECT W/O NOTICE	09/11/2018	09/18/2018
3125	YOST, WHITNEY	COMPANY REVERSED A TREANSFER OF BILL TO ACCOUNT	09/11/2018	09/18/2018
480	SAMS, DONALD	CONFUSION ON BUDGET PAY, PAYMENTS, DISCONNECTION, NEW ACCOUNT, ACCOUNT BALANCE	07/30/2018	09/18/2018
3119	VARELA, JUANA (911)	NEEDS AN AFFORDABLE PAYMENT ARRANGEMENT	09/10/2018	09/18/2018

3136	STOFEY, MATT	CUSTOMER OBJECTS TO RATE DESIGN	09/14/2018	09/18/2018
4435	DANIELSON, SHARON	GO TO DONALD SAMS - 7/30/2018	09/19/2018	09/19/2018
4436	RALPHS, REYNOLD (REN)	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE TO PAY FOR LINE EXTENSION	09/19/2018	09/20/2018
4434	PLATT, EMYLEE	NEEDS NEW ARRANGMENT AND PAYMENT ASSISTANCE	09/19/2018	09/20/2018
3129	WOOD, MIKE	CAN'T FIND PROOF OF EASEMENT RIGHT	09/12/2018	09/20/2018
4437	TERKEL, BRANDAN	NON-REGULATED COMPLAINT	09/20/2018	09/20/2018
3115	FACKLER, ALBERT	CUSTOMER CALLS KEEP GETTING DROPPED WHEN HE CONTACTS CENTURYLINK	09/06/2018	09/20/2018
4430	HIGASHI, RICHARD 911	SERVICE OUTAGE, NO RESPONSE FROM COMPANY	09/18/2018	09/20/2018
491	MOONEY, OSCAR	CLAIMS PHONE LINE IS TOO LOW	08/02/2018	09/20/2018
4442	KEARSE, PHILLIP	NON-REGULATED COMPLAINT	09/21/2018	09/21/2018
4432	ESSEX, ROBERTA	AERATOR CAUSING CLOUDY WATER IAT KITCHEN FAUCET	09/18/2018	09/24/2018
4448	BURTON, ROBERT	CUSTOMER SUSPECTS A BROKEN METER	09/24/2018	09/25/2018
4428	WALKER, JUDITH	CUSTOMER WOULD LIKE TO KNOW WHY HER BILL WAS RECALCULATED	09/17/2018	09/25/2018
3122	AYERS, TERRY	RESOLVED PRIOR TO CONTACT	09/10/2018	09/25/2018
504	AMLIN, JOHN 911	TRANSFERRED AMOUNTS FROM SEVEN ACCOUNTS CLOSED IN 2014	08/06/2018	09/25/2018
4438	SPEAKS, RICHARD	CITY OF TWIN FALLS	09/20/2018	09/25/2018
3105	KNOBLE, DANNY (911)	APPLICANT IS CONCERNED ABOUT THE COST OF LINE EXTENSION	09/04/2018	09/25/2018
4441	ARTEA, JENNIFER	NEEDS RESET TO PAYMENT PLAN.	09/21/2018	09/25/2018
4446	MILLARD, RICHARD	COMPANY NEVER COMPLETED NEW SERVICE , BUT IT HAS BEEN BILLING CUSTOMER	09/24/2018	09/25/2018
4440	REYNOLDS, BARBARA (911)	COMPANY WILL NOT WORK TO SET AN ARRANGEMENT	09/20/2018	09/26/2018



4444	NELL, TROY	NEEDS PAYMENT ASSISTANCE	09/24/2018	09/26/2018
3134	CS PROPERTY MANAGEMENT	LANDLOARD PORTAL IMPROVEMENT REQUEST	09/14/2018	09/26/2018
4455	AMES, PAT	PERFORMANCE ISSUES WITH SPEED OF INTERNET	09/26/2018	09/26/2018
4456	LEE, MEGAN	PRACTICES OF CITY IN BILLING AND DISCONNECTING SERVICE	09/26/2018	09/26/2018
4445	NELL, TROY	NEEDS PAYMENT ASSISTANCE	09/24/2018	09/26/2018
4453	ROSSMANN, RUDOLPH (RUDY)	CUSTOMER IS REQUESTING THE DEPOSIT BE WAIVED	09/25/2018	09/26/2018
4439	AUSTIN, DEBRA	CLAIMS COMPANY IGNORED CONCERNS OVER HIGH USAGE BEING RECORDED	09/20/2018	09/26/2018
3133	ANTHONY, DEVON	COMPANY CAN'T EXPLAIN REASON FOR ESTIMATE AMOUNT	09/13/2018	09/26/2018
460	RICHEY, ELAINE	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/20/2018	09/26/2018
449	CARLSON, YVONNE	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/18/2018	09/26/2018
450	JOYNER, CATHERINE	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/18/2018	09/26/2018
452	SEWARD, LONNIE	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCIES	07/19/2018	09/26/2018
453	MOORE, MANDY	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCIES	07/19/2018	09/26/2018
482	STEBBINS, RYAN	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/31/2018	09/26/2018
457	HAMPTON, BRETT	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/20/2018	09/26/2018
469	TOLBERT, TONELLE	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/24/2018	09/26/2018
5113	PAULSEN, BRENDA	FAILURE BY COMPANY TO CORRECT SIGNIFICANT DEFICIENCY - SECOND WELL	07/18/2018	09/26/2018
3126	BRUNNER, DEBBIE	TECHNICIANS SHOWED UP W/O NOTICE, DISCONNECTED SERVICE WHEN ASKED TO LEAVE	09/11/2018	09/26/2018
4458	LAWRENCE, JASON 911	DIGLINE LOCATE WITHINROW NEEDED PRIOR TO WORK BY IDAHO FALLS WATER DEPT	09/26/2018	09/27/2018
4454	LEE, DOROTHY	DELAY IN NEW SERVICE, COMPANY NEEDS TO BORE UNDER ROADWAY	09/26/2018	09/28/2018

1760	ALMQUIST, VIRGINIA	METER ISSUE - H/W, S/W, OR BOTH (METER NEVER READ ZERO, REPEATS USAGE PATTERN)	08/13/2018	10/01/2018
4466	AARON, LOU	INQUIRY: HOW TO GET RID OF ABANDONED CELL TOWER	10/01/2018	10/01/2018
4460	LEE, MEGAN (911)	NEEDS PAYMENT ASSISTANCE	09/27/2018	10/01/2018
4443	SOUTHER, CHERE (911)	CUSOTMER WOULD LIKE A PAYMENT ARRANGEMENT	09/21/2018	10/01/2018
4470	SAUBER, MARY JO	INQUIRY: OBJECTS TO THE HYDRO ONE MERGER	10/01/2018	10/01/2018
4465	SEVY, SARA	KEEPS GETTING TELEMARKTING CALLS	10/01/2018	10/01/2018
3127	SCHINELLA, DOROTHY	CUST CANCELED-CALL WAITING NOT OPTIONAL & CALLERS CANNOT LEAVE A MESSAGE	09/11/2018	10/01/2018
4452	BARBOUR, HOLLY	NEEDS A PAYMENT ARRANGEMENT	09/25/2018	10/02/2018
4462	PIGGY PIGS POTTERY	SERVICE WAS NOT TERMINATED WHEN THE CUSTOMER REQUESTED COMPANY TO DO SO	09/28/2018	10/02/2018
3131	JASZKOWIAK, DARRIN	CLAIMS BILL WAS NOT PASE DUE & BETTER SYSTEM SHOULD BE IN PLACE	09/13/2018	10/02/2018
4467	GIACOMELLI, VINCE	NON-REGULATED COMPLAINT	10/01/2018	10/02/2018
4429	CANOY, REGGIE	UPSET ABOUT WORKMANSHIP AND NO CALL BACK FROM COMPANY	09/17/2018	10/02/2018
3101	OLVERA, CARLOS	ISSUE WITH SIGNING UP FOR DIRECT DEBIT AND AT AUTHORIZED PAYMENT LOCATION	08/31/2018	10/02/2018
4463	LONGLEY, MARC	INTERNET SERVICE HAS NOT BEEN RESTORED	10/01/2018	10/02/2018
4447	HAGA, NANCY	COMPANY HAS NOT PROVIDED REASON FOR HIGH BILL	09/24/2018	10/03/2018
4475	MULLINIX, DARYL	WEDNESDAY, OCTOBER 3, 2018 2:37 LEFT A MESSAGE, MULLINIX SURVEY	10/03/2018	10/03/2018
4461	DOVEL, KELLY	NEEDS PAYMENT ASSISTANCE & PAYMENT ARRANGEMENT	09/28/2018	10/03/2018
4457	JOINER, TABITHA	3 OVERDRAFT FEES INCURRED FOR ONE PAYMENT (TWICE)	09/26/2018	10/03/2018
4449	ROBERTSON, CLARK (911)	CUST DIDN'T PASS SECURITY ?, CO DIDN'T EXPLAIN CONSEQUENCES	09/24/2018	10/03/2018
1770	PAT'S GLASS AND OVERHEAD DOORS	CALL ON HOLD DROPS EARLY	08/15/2018	10/03/2018

4469	STYPA, MARILYN	ADVISED THE CUSTOMER AS TO HOW TO SUBMIT WRITTEN COMMENTS	10/01/2018	10/03/2018
4477	THORNE, MARK (911)	CLAIMS NO KNOCK ON DOOR BEFORE DISCONNECTION	10/03/2018	10/04/2018
5099	ALLSTAR SEWING & EMBROIDERY	CORRECTIONS ACCOUNTS SHOULD HAVE BEEN IMPLEMENTED MONTHS AGO	07/13/2018	10/04/2018
1121	HIGDON, ANN	DOES NOT KNOW WHY REMINDER NOTICE WAS MAILED	10/04/2018	10/05/2018
1123	ROSENKOETER, COURTNEY	WOULD LIKE CENTURYLINK TO UPGRADE HIS SERVICE	10/05/2018	10/05/2018
1122	LATHAM, BARRY	CLAIMS LANDLORD ORDERED SERVICE ON 10-5-18	10/05/2018	10/05/2018
4472	BIANCHETTI, KAREN	CLOSED WITHOUT CONTACT - MAILBOX ALWAYS FULL	10/02/2018	10/09/2018
1129	UNKNOWN, JADE	WRONG NUMBER - UNABLE TO GET IN TOUCH WITH CUSTOMER	10/09/2018	10/09/2018
1131	BRIDGET, MARY (SISTER)	WASHINGTON COMMENT ON HYDRO ONE MERGER	10/09/2018	10/09/2018
1130	ZIZZO, JOSEPH	CUSTER TELEPHONE COOPERATIVE - NO JURIS COMPANY KEPT MOST OF DEPOSIT	10/09/2018	10/09/2018
1125	UNKNOWN, ALYSSA	NEEDED TO VERIFY WHO PROVIDED ELECTRICAL SERVICE TO MURRAY	10/09/2018	10/09/2018
1133	SYRINGA HEIGHTS WATER DISTRICT	SYRINGA HEIGHTS WATER DISTRICT VERSUS CITY OF SNADPOINT NO JURIS	10/09/2018	10/09/2018
4471	RIETZE, LINDA	CUSTOMER IS CONCERNED ABOUT HER LEAK ADJUSTMENT	10/02/2018	10/09/2018
4478	DURHAM, RYAN	CUSTOMER THOUGHT STANDPIPE IN BACKYARD WAS IRRIGATION WATER, IT WASN'T	10/03/2018	10/09/2018
1127	MILTIMORE, STEVE	RESOLVED BY CUSTOMER - ERROR READING THE METER	10/09/2018	10/09/2018
4433	STEMM, SHERRI	COMPANY HAS THE WRONG ADDRESS//DOUBLE CHARGED CUSTOMER	09/18/2018	10/09/2018
3084	PETERSON, ALAN (911)	CUSTOMER PHONE / INTERNET WERE DISCONNECTED BY MISTAKE	08/27/2018	10/09/2018
1124	MUNDY, WILLIAM (911)	CUSTOMER WOULD LIKE AN ARRANGEMENT	10/09/2018	10/09/2018
1126	ESPINOSA,, LUPE	RESOLVED PRIOR TO CONTACT	10/09/2018	10/09/2018
1132	CORONA, XUANA (911)	NEEDS ASSISTANCE, REQUESTING AN EMC	10/09/2018	10/09/2018

1765	GILLIAM, TITUS	NEEDS IDAHO POWER INSTALL CONDUIT AND WIRING AND ACCEPT CHANGE ORDER	08/15/2018	10/10/2018
4451	RASMUSSEN, DOROTHY	CUSTOMER HAS OUTSTANDING BILL WAS DISCONNECTED.	09/25/2018	10/10/2018
4459	FREEMAN, PAUL	COMPANY CHARGING \$1,100 PLUS \$280 FOR EACH RV PARKED ON THE PROPERTY	09/26/2018	10/11/2018
4468	THIELE, LLOYD	BATTERIES NEED TO BE REPLACED	10/01/2018	10/12/2018
1135	CROSBY, KARIN	CLOSED WITHOUT CONTACT	10/10/2018	10/12/2018
1139	KEZAR, KEVIN (911)	INQUIRY: CAN CO. DISCONNECT IF CUST. IS IN THE PROCESS OF CHAPTER 7	10/15/2018	10/15/2018
1138	UNKNOWN, ASHLEY	COULD NOT COMPLETE CALL	10/12/2018	10/15/2018
1140	TRAN, LYND	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	10/15/2018	10/16/2018
1143	HACKBARTH, KELLY	CO. MOVED WATER LINE, IS ONLY PATCHING CONCRETE DRIVEWAY, NOT POUR NEW SLAB	10/15/2018	10/16/2018
1145	FRANK, GEORGE	CUSTOMER IS GETTING DOUBLE BILLED (NON-REGULATED SERVICE)	10/16/2018	10/17/2018
4450	SWEARINGEN, GLEN	SET UP FEE FOR NON-PUBLISH, OLD PACKAGE NO LONGER AVAILABLE AFTER ONE DAY	09/25/2018	10/17/2018
1147	REYNA, RICHARD 911	TOO MANY BROKEN ARRANGEMENTS	10/17/2018	10/17/2018
1137	HALL, MARGO	DISCONNECTION NOTICE ARRIVED A DAY AFTER THE DISCONNECTION OCCURED	10/11/2018	10/17/2018
4480	COON, DELBERT	CUSTOMER WOULD LIKE TO REPORT TRESPASSERS	10/04/2018	10/17/2018
1154	KOAL, JAN	COMPANY KEEPS DELAYING INTERNET INSTALL	10/18/2018	10/18/2018
1134	VAIR, HAROLD	INCREASE IN MONTHLY BILLING	10/10/2018	10/18/2018
4464	KOSBERG, CRAIG (911)	FIBER OPTIC CABLE INSTALLATION CAUSING PHONE OUTAGES / CABLE ONLY FOR DSL?	10/01/2018	10/18/2018
4476	VAN ARNEM, BOB	QUESTIONS ACCURACY OF DAILY WATER CONSUMPTION CHART - LEAK FOUND	10/03/2018	10/19/2018
1142	OWYHEE COUNTY SHERIFF	NEED TO CREDIT CREDIT OR REFUND FOR ACCOUNTS NOT CLOSED WHEN ASKED	10/15/2018	10/19/2018
1155	WALKER, JAMES	KOOTENAI ELECTRIC COOP - NO JURIS	10/19/2018	10/19/2018
1159	PECK, BRADY	RESOLVED PRIOR TO CONTACT - MAYBE	10/22/2018	10/22/2018
1159	PECK, BRADY	RESOLVED PRIOR TO CONTACT - MAYBE	10/22/2018	10/22/2018
1159	PECK, BRADY	RESOLVED PRIOR TO CONTACT - MAYBE	10/22/2018	10/22/2018

1156	SPESSARD, KATE	QUESTIONS REGARDING NOTIFICATION OF PRICE INCREASE FOR LINEBACKER	10/22/2018	10/22/2018
1160	CLARK, ROBIN (911)	LANDLORD RESPONSIBLE FOR BILL, IS DISPUTING IPC BILL, AND WILL NOT PAY	10/22/2018	10/22/2018
1160	CLARK, ROBIN (911)	LANDLORD RESPONSIBLE FOR BILL, IS DISPUTING IPC BILL, AND WILL NOT PAY	10/22/2018	10/22/2018
1158	PERRY, ALAYNA	CUSTOMER CLAIMS SPEED IS MUCH LOWER THAN IT IS SUPPOSED TO BE	10/22/2018	10/23/2018
1162	MARX, BRAD	WILL BE BUILDING A HOUSE, NEEDS TEMP SERVICE, WANTS UG PERMANENT SERVICE	10/23/2018	10/23/2018
1153	LILLY, AUBREE (911)	CAN'T PAY-AUTOMATED SYSTEM DOES NOT RECOGNIZE CUST. AND DISCONNECTS	10/18/2018	10/23/2018
1161	LATHAM, STELLA (911)	COMPANY WILL NOT WORK WITH CUST. - REQUIRING \$3700 TO RESTORE SERVICE	10/23/2018	10/23/2018
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1161	LATHAM, STELLA (911)	COMPANY WILL NOT WORK WITH CUST. - REQUIRING \$3700 TO RESTORE SERVICE	10/23/2018	10/23/2018
1168	MARSH, DIANE	UPSET ABOUT RATE INCREASE IN SERVICES EFFECTIVE 10-1-18	10/24/2018	10/24/2018
1150	STRAWBERRY SUBDIVISION	RELOCATION OF FIRE HYDRANT	10/17/2018	10/24/2018
1164	THOMAS, SHARON	IPC CSR WAS RUDE	10/23/2018	10/24/2018
1146	BASS, AMANDA	SEPARATED - WIFE WANTS TO TAKE RESPONSIBILITY ON OLD BILL, SET ARRANGEMENT	10/16/2018	10/25/2018
1169	MARKS, RAYMOND	COMPANY REFUSING SERVICE TO APPLICANT	10/24/2018	10/25/2018
1169	MARKS, RAYMOND	COMPANY REFUSING SERVICE TO APPLICANT	10/24/2018	10/25/2018
1169	MARKS, RAYMOND	COMPANY REFUSING SERVICE TO APPLICANT	10/24/2018	10/25/2018
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1169	MARKS, RAYMOND	COMPANY REFUSING SERVICE TO APPLICANT	10/24/2018	10/25/2018
1128	OLLIE, MARY	ORDERED SERVICE, NOW PHONE AND INTERNET SERVICE ISN'T AVAILABLE	10/09/2018	10/25/2018
4473	JANTZEN, LEONA	SERVICE TERMINATED PRIOR TO END OF AGREEMENT - NONPAYMENT, AUTOPAY(?)	10/02/2018	10/26/2018
1170	GIANINO, LANDI 911	DISCONNECTED - NO ARRANGEMENT POSSIBLE	10/24/2018	10/26/2018
1167	WOLFEL, AMY	NO CONTACT FROM CUSTOMER	10/24/2018	10/29/2018
1176	RUSSUM, DAN	HAS INCOME ELIGIBILITY QUESTIONS ABOUT LIFELINE	10/29/2018	10/29/2018
2465	COUPON CHIEF	COMPANY WANTS TO BE PLACED ON WEBSITE FOR ADVERTISING PURPOSES	10/29/2018	10/29/2018
2467	MC CAULEY, KYLE	LINE BURIED 2 TO 6 INCHES DEEP	10/29/2018	10/29/2018
1033	ADAMSON, JIM	NET METERING AND TRANSFERRING CREDIT TO SUB- ACCOUNTS	01/02/2018	10/29/2018
2468	TAYLOR, LESLIE	LEAKGUARD - HOMESERV	10/29/2018	10/29/2018
1175	TAYLOR, PAULA	CUSTOMER WOULD LIKE LIFELINE	10/29/2018	10/29/2018
1173	CARLSEN, SAM (911)	SERVICE REPAIR DATE KEEPS CHANGING	10/26/2018	10/29/2018
1157	TALBERT, JACELYN	NO CONTACT FROM CUSTOMER	10/22/2018	10/29/2018
2466	IDAHO STATE TAX COMMISSION	INQUIRY - TAX EXCEMPTION STATUS	10/29/2018	10/30/2018
2470	FERGUSON, CHELSEA	CUSTOMER HAS HIGER USAGE THAN HER NEIGHBOR	10/30/2018	10/30/2018
1171	MCKINSTRY	WOULD LIKE A FIVE YEAR RATE HISTORY FOR IPC & IGC	10/25/2018	10/30/2018
1174	STONE, CHANEL	CLAIMS COMPANY IS UNREASONABLE IN HOW PROOF OF ID NEEDS TO BE DONE	10/26/2018	10/30/2018
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2474	MACE, K A	NNONSENSE LETTER	10/31/2018	10/31/2018
2473	SHOSHONE - BANNOCK TRIBE	RECEIVED FAX INTNEDED FOR IDAHO POWER	10/31/2018	10/31/2018
2473	SHOSHONE - BANNOCK TRIBE	RECEIVED FAX INTNEDED FOR IDAHO POWER	10/31/2018	10/31/2018
1149	BIRD, T.D.	POOR LINE QUALITY FOR OVER A YEAR W/ NO RESOLUTION	10/17/2018	10/31/2018
1165	CHAVEZ, MEAGHAN	METER READINGS CONSISTENT,NO EXPLANATION WITH RESPECT TO METER FOR HIGH USAGE	10/23/2018	10/31/2018
2477	WIGGINGTON, ANDREW	WOULD LIKE A DIFFERENT ELECTRIC COMPANY	11/01/2018	11/01/2018
1172	ARNOLD, NIKKI	BILL FROM PREVIOUS ADDRESS, NEEDS ARRANGEMENT	10/25/2018	11/02/2018
2475	ABTS, CAROL (911)	IN NEED OF MEDICAL CERTIFICATE AND PAYMENET ASSISTANCE	11/01/2018	11/02/2018
2481	SYMEONIDES, THEODORE	REQUESTING SERVICE TO BE DISCONTINUED	11/05/2018	11/05/2018
2482	UNKNOWN, MIKE	FAKE CALLER ID ISSUE SHOULD BE DEALT WITH AT THE STATE LEVEL, NOT FEDERAL	11/05/2018	11/05/2018
4474	LIVING HOPE FREE METHODIST CHURCH	CUSOTMER IS BEING CHARGED \$800 EARLY TERMINATION FEE	10/02/2018	11/05/2018
2471	WOLFE, JOE	NO OCNTACT FROM CUSTOMER	10/30/2018	11/06/2018
2484	FITZWATER, RON	WANTED THE NUMBER FOR CCOA	11/05/2018	11/06/2018
2485	HARMON, JERRY	CITY OF ROCKLAND - NO JURIS	11/06/2018	11/06/2018
2487	TAGGART, SHANNON	COMPANY IS REFUSING TO SERVE TO FORCE A SALE	11/06/2018	11/06/2018
2486	ERSKINE, TAYLOR 911	NO PRIOR NOTIFICATION	11/06/2018	11/07/2018

2491	DYE, TAMMY	INQUIRY - TENANT RIGHTS WHEN ACCOUNT IS IN LANDLORDS NAME	11/07/2018	11/07/2018
2494	SMITH, ANNETTE	RUDE TECH, DISCONNECT W/O NOTICE	11/08/2018	11/08/2018
2495	WHITNEY, GRACE	CUSTOMER WOULD LIKE TO SET AN ARRANGEMENT	11/08/2018	11/08/2018
1136	SASS, SUSAN	6 WEEKS OF OUTAGES, CO. WILL NOT COMMUNICATE WITH CUSTOMERS	10/10/2018	11/08/2018
2492	KUNZLER, BEVERLY (911)	OCCUPANTS OF HOTEL HAVE NOT HAD WATER SINCE 10 AM	11/07/2018	11/08/2018
2490	ELC LEGAL SERVICES	8 YRS LATER-PREVIOUS OWNER OF NUMBER PORTED NUMBER BACK TO VERIZON	11/06/2018	11/08/2018
2498	O CONNER, MICHELLE	NON-REGULATED COMPLAINT	11/09/2018	11/09/2018
2476	SKAAR, RICHARD	NEEDS PAYMENT ASSITANCE AND PAYMENT ARRANGEMENT	11/01/2018	11/09/2018
2472	ROMO, DANIEL (911)	TRYING TO GET CRISIS FUNDING MONEY FROM EICAP	10/31/2018	11/09/2018
2503	UNKNOWN	\$50,000 IPC MATCH TO FUNDRAISER	11/13/2018	11/13/2018
1148	EGGERS, BILL	CLAIMS COMPANY EQUIPMENT WAS RETURNED	10/17/2018	11/13/2018
2469	HARRINGTON, ALESE	BILLS TRANSFERRED FROM EX-BOYFRIEND'S ADDRESS PRIOR TO THE RELATIONSHIP	10/29/2018	11/13/2018
2496	HAYDALL, BRET	CLAIMS CITY WAS SUPPOSED TO PUT ACCOUNT IN LANDLORDS NAME	11/08/2018	11/13/2018
2500	HAMMOND, DAVID	IS TRYING TO GET LIFELINE SERVICES	11/13/2018	11/13/2018
2501	KU, JASON	NON REGULATED - VERIZON WIRELESS, INCOMPLETE PORT, CAN'T RECEIVE TEXT MESSAGES	11/13/2018	11/13/2018
2502	CUMMINGS, BRANDI	NON REGULATED - LAWS/RULES FOR DISCONNECTION	11/13/2018	11/13/2018
1163	HODGSON, ROBIN	PHONE PORTED AND PORTED BACK - ACCIDENT OR INTENTIONAL	10/23/2018	11/13/2018
2505	STINKER STORES	STORE RECEIVED A \$30,000 BILL DUE OT LEAK AND PRIOR BILL BEING UNDERESTIMATED	11/14/2018	11/14/2018
2483	DRAKE, DIANA	CUSTOMER CALL OVER WEEKEND WAS NOT LOGGED	11/05/2018	11/14/2018
2488	BLACK, QUINN (911)	COMPANY WILL NOT RESPOND TO REQUEST FOR A SITE SURVEY	11/06/2018	11/14/2018



2506	HAWS, NATHAN	INQUIRY: WHEN IS MORATORIUM?	11/15/2018	11/15/2018
1144	BOISE COUNTY EMERGENCY MANAGER	COUNTY CONCERNED ABOUT E911 SERVICES	10/16/2018	11/15/2018
2504	BATES, DALE	NEEDS TO SPEAK TO IDAHO POWER AS SOON AS POSSIBLE ABOUT COST AND EASEMENT	11/14/2018	11/16/2018
2478	HAWLEY TROXELL	CUSOTMER WOULD LIKE TO DISCONNECT PHONE LINES	11/02/2018	11/16/2018
2507	RANKIN, ED	PURCHASE OF EAGLE WATER COMPANY	11/16/2018	11/16/2018
2510	LAMB, BILLY JO	NON REGULATED - LANDLORD THREATENED CITY W/LAWSUIT IF SERVICE WAS CONNECTED	11/19/2018	11/19/2018
2512	STAYMATES, RON	NON REGULATED - CITY OF BLACKFOOT OVER BILLED BY \$710, REFUND \$45	11/20/2018	11/20/2018
2514	STAYMATES, RON	NON-REGULATED COMPLAINT	11/20/2018	11/20/2018
2513	COBB, KAYLA	NON-JURSIDICTIONAL COMPLAINT	11/20/2018	11/20/2018
2516	COLVIN, DANA	INQUIRY: NON REGULATED - CAN COMPANY DISCONNECT W/KIDS IN THE HOME?	11/20/2018	11/20/2018
2509	PHELPS, RANDALL	COMMNET - OPPOSES PROPOSED PURCHASE OF EAGLE WATER	11/19/2018	11/20/2018
2497	WESTFIELD, LOU ANN	WOULD LIKE PREVIOUS PHONE NUMBER PORTED	11/09/2018	11/20/2018
2489	RALPHS, REYNOLD (REN)	INQUIRY - UPDATE FROM PREVIOUS COMPLAINT	11/06/2018	11/20/2018
2493	WITHALL, VIRGINIA (911)	CUSTOMER WOULD LIKE THEIR NUMBER RESTORED	11/08/2018	11/20/2018
4479	CAMP LUTHERHAVEN	OBJECTS TO EARLY TERMINATION FEES OF \$16,000	10/03/2018	11/20/2018
2518	EKMAN, CAROLYN	COMMNET - OPPOSED TO PURCHASE OF EAGLE WATER	11/21/2018	11/21/2018
3809	HOCHSTRASSER, TYLER	CALLER ID SPOOFING / SCAM CALLS	11/21/2018	11/21/2018
3811	BEARDEN, MAX	NON-REGULATED COMPLAINT	11/23/2018	11/23/2018
3812	HALLECK, BILL	CUSTOMER WANTED TO REPORT BUSTED PHONE BOX	11/23/2018	11/23/2018
2517	BELLOMY, TOM		11/21/2018	11/26/2018

3818	FURIN, COREY	FILED A COMPLAINT BY MISTAKE, WANTED TO FILE A COMMENT	11/26/2018	11/26/2018
3816	MOODIE, DEBORAH	COMMNET - OPPOSES PROPOSED PURCHASE OF EAGLE WATER	11/26/2018	11/26/2018
3813	LAMPING, WENDY	DESC: UNABLE TO GET IN TOUCH WITH CUSTOMER	11/26/2018	11/26/2018
3821	UNKNOWN, PAUL	CONDO OWNER KEEPS LOCKING THE GATE & RESTRICTS ACCESS TO INTG & IPC METERS	11/27/2018	11/27/2018
3819	WATERMAN, MARK	CUSTOMER WANTED TO COMPLAIN BUT DIDN'T SEEM WILLING TO SUBMIT WRITTEN COMMENTS	11/27/2018	11/27/2018
3810	JACOBS, MARK	BILLING STATEMENT DOESN'T ACCURATELY REFLECT LEVEL PAY ACCOUNT	11/21/2018	11/27/2018
3820	KENNEDY, LINDA	FILED A COMPLAINT BY MISTAKE, SHOULD BE A COMMENT	11/27/2018	11/27/2018
2479	GREGOR, GENENE	LOW PRESSURE YEAR-ROUND	11/02/2018	11/27/2018
2479	GREGOR, GENENE	LOW PRESSURE YEAR-ROUND	11/02/2018	11/27/2018
3817	JONES, VANESA	UNABLE TO GET IN TOUCH WITH CUSTOMER	11/26/2018	11/27/2018
3822	BIDDLE, AVERY	COMMNET - OPPOSES PROPOSED PURCHASE OF EAGLE WATER	11/28/2018	11/28/2018
3823	DIETSCH, JULIE	FILED A COMPLAINT BY MISTAKE, SHOULD BE A COMMENT	11/28/2018	11/28/2018
3824	DOUGLAS, AARON	CUSTOMER OBJECTING TO TERMS IN SALES AGREEMENT BETWEEN SUEZ AND BRIAN	11/28/2018	11/28/2018
3825	PENNINGTON, DOUG	SUEZ TO GOING TO MAKE TOO MUCH PROFIT ON THE PURCHASE OF EAGLE WATER	11/28/2018	11/28/2018
1166	HOLLEY, LISA (911)	SERVICE OUT SINCE 10/18, TECH NOT AVAILABLE UNTIL 10/25 FOR REPAIR	10/23/2018	11/28/2018
2508	REDFIELD, TAMMY	RECENT OUTAGES DUE TO RESETTING SYSTEM TO SENSITIVE MODE WHILE UPGRADES	11/19/2018	11/28/2018
2499	CURTIS, TAMIKA	METER MIX-UP	11/13/2018	11/28/2018
3826	BEARDEN, MAX (911)	NEW CENTURYLINK CUSTOMER TRYING TO PORT PHONE NUMBER FROM CABLE ONE	11/28/2018	11/29/2018
3829	TRISTATE HEATING AND COOLING	ANNYOED AT UNWANTED CALLS	11/29/2018	11/29/2018

1141	COCHRANE, PAM	CUSTOMER HAS BILLING DISPUTE FROM 2017	10/15/2018	11/29/2018
3814	ATKINS, SHERYL 911	LEAK ADJUSTMENT - HAS HOMESERV CONTRACT- WICKSTROM PLUMBING	11/26/2018	11/30/2018
1782	KEAVY, JEFF	ISSUE WITH POLE PLACEMENT & EASEMENT RIGHT	08/20/2018	11/30/2018
3833	MC MASTER, JAMIE (911)	SERVICE CANNOT BE CONNECTED UNTIL FRIDAY	11/30/2018	11/30/2018
3827	HIDDEN HOLLOW ENERGY, LLC	BEING TAXED FOR A DIGESTER THAT DOES NOT EXIST	11/28/2018	11/30/2018
3830	YARDI, INC	QUESTIONS REGARDING SUBMETERING FOR WATER	11/29/2018	11/30/2018
3834	SMITH, MICHAEL	IDAHO COUNTY POWER AND LIGHT - NO JURIS	11/30/2018	11/30/2018
3836	PLATT, EMYLEE (911)	COMPANY REFUSED MORATORIUM UNTIL BILL IS PAID IN FULL	12/03/2018	12/03/2018
2480	ALBERTSON, ORA (911)	CUSTOMERS LIFELINE APPLICATION HAS NOT YET PROCESSED	11/02/2018	12/03/2018
3838	KINYON, RAYLENE	HAS QUESTIONS ABOUT CONTINUING SERVICE AGREEMENTS	12/04/2018	12/04/2018
3839	LYNCH, MICHAEL	CUSTOMER WANTED INFORMATION ABOUT MORATORIUM	12/04/2018	12/04/2018
2511	MILLER, SHANNON	LONG OUTAGES / CONCERNS OVER LACK OF ABILITY TO CALL OUT FOR HELP	11/20/2018	12/04/2018
3841	BEVILACQUA, AL	NOT ALLOWING NEW HOOK-UPS	12/05/2018	12/05/2018
3843	TRAN, LYND	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	12/06/2018	12/06/2018
3844	SMITH, BRUCE	CUSTOMER HAD QUESTIONS ABOUT SCHEDULE 10 DEPOSITS.	12/06/2018	12/06/2018
3837	DYER, TROY	LANDLORD CALLED IN - NEED TO HEAR FORM CUSTOMERS TO FILE COMPLAINT	12/03/2018	12/07/2018
3837	DYER, TROY	LANDLORD CALLED IN - NEED TO HEAR FORM CUSTOMERS TO FILE COMPLAINT	12/03/2018	12/07/2018
3847	JOHNSON, JUDY	IPC WOULD NOT RECONNECT POWER/PAST BILL	12/07/2018	12/08/2018
3850	PETERSON, RYAN	RIDICULOUS RATES AT RV PARK	12/07/2018	12/10/2018
2519	MORTENSON, DARLENE	SERVICE WAS CONTINUED IN DECEASED'S NAME, CHANGED PRIOR TO DISCONNECTION	11/21/2018	12/10/2018

2519	MORTENSON, DARLENE	SERVICE WAS CONTINUED IN DECEASED'S NAME, CHANGED PRIOR TO DISCONNECTION	11/21/2018	12/10/2018
3852	MORLEY, NAOMI	CUSTOMER WOULD LIKE A PAYMENT ARRANGEMENT FOR FINAL BILL	12/10/2018	12/11/2018
3846	GRAVES, DAN	CUSTOMER IS WAITING FOR IGC TO CHECK FOR ANY LEAKS	12/06/2018	12/11/2018
3845	MILLER, MARY	DOES NOT KNOW WHY TAXES AND FEES HAVE INCREASED	12/06/2018	12/11/2018
3815	WALTERS, JOHN	CLAIMS BACKUP BATTERIES DID LAST LONG	11/26/2018	12/12/2018
3842	LOYA, MIKE (911)	CUSTOMER IS NOT RECEIVING BILL, ONLY REMINDER AND FINAL NOTICES	12/06/2018	12/12/2018
3849	MURPHY, FRED	HOME WEATHERIZED THIS YEAR BUT CLAIMS BILLING IS HIGHER	12/07/2018	12/12/2018
3851	DIAZ, ANGELA	TRIBAL LIFELINE	12/07/2018	12/12/2018
3856	KOCHINAS, TOM	REQUESTNG THAT AUTOMATIC PAYMENTS STOP	12/11/2018	12/12/2018
3860	POUND, JAMES	CLAIMS NO ADVANCE NOTICE OF 10% RATE INCREASE	12/13/2018	12/13/2018
3862	FALLS WATER CO.	INQUIRY - PUC APPROVAL FOR THE PURCHASE OF NEW EQUIPMENT	12/13/2018	12/13/2018
3858	FAETH, GEORGE & WILMA	COMPANY WILL NOT STOP SERVICE EVEN THOUGH CUSTOMER NO LONGER OWNS PROPERTY	12/12/2018	12/13/2018
5115	JACKSON, LINDA (911)	NON REGULATED - COMPANY WILL NOT WORK WITH CUSTOMER	12/13/2018	12/13/2018
3861	RIDDICK, CARRIE	FILED A COMPLAINT BY MISTAKE, SHOULD BE A COMMENT	12/13/2018	12/13/2018
3864	MAUTERSTOCK, ROBERT	RESOLVED PRIOR TO CONTACT	12/13/2018	12/13/2018
3855	FARMERS INSURANCE - PFLEGER, KURT	CLOSED WITHOUT FURTHER CONTACT FROM CUSTOMER	12/11/2018	12/13/2018
3835	PANGBURN, FRANK	SENT IN A FEDERAL TAX EXEMPTION FORM BUT NEVER RECEIVED A RESPONSE	11/30/2018	12/13/2018
3863	BAIN, JOE	COMMNET - OPPOSES PROPOSED PURCHASE OF EAGLE WATER	12/13/2018	12/14/2018
5116	CORYAT, SANDRA	BOISE CITY UTILITIES - NO JURIS	12/14/2018	12/14/2018
5117	FISHER, JACOB	CUSTOMER WOULD LIKE TO RESTORE SERVICE	12/14/2018	12/14/2018
3831	EIMER, RICHARD	CUSTOMER'S WEB BROWSER IS NOT SUPPORTED BY IPC BILL PAY	11/29/2018	12/14/2018

5119	VARGAS, KRISTINE	CLAIMS PREVIOUS BILL WAS PAID	12/14/2018	12/14/2018
5120	BROCK, SHELLY	WANTS TO SUBMIT WRITTEN COMMENTS, CHECKING ON DEADLINE	12/14/2018	12/14/2018
5121	KUHNS, RYAN	NON-JURISDICTIONAL COMPLAINT	12/17/2018	12/17/2018
3857	BIDDLE, RANDY	INTERNET OUTAGE-12 DAY WAIT FOR REPAIR	12/11/2018	12/17/2018
3853	AINSWORTH, WINNIE	CUSTOMER IS CONCERNED ABOUT BEING OVERCHARGED (SUMMER RATES)	12/10/2018	12/18/2018
5124	KIMAH, EL TERESE	LIFELINE SERVICE REJECTED FOR CELL PHONE - ETC PROVIDER	12/18/2018	12/19/2018
5128	POST, GARY	WANTED UPDATE ON DECISION	12/19/2018	12/20/2018
5129	TORRES, SHENNA	DISPUTED AMOUNT \$103.02 FROM PREVIOUS ADDRESS	12/20/2018	12/20/2018
5122	GINGRICH, KENT	DISCONNECTION / INCORRECT CONTACT INFORMATION / E-BILL & PAPER BILL / LEVEL PAY	12/17/2018	12/20/2018
5126	CARLIN, CLENT	UNABLE TO CONTACT CUSTOMER	12/19/2018	12/20/2018
3840	BENT, JASON	CUSTOMER PAID PRIOR BILL AFTER BONNEVILLE HAD PROCESSED PAPERWORK	12/05/2018	12/20/2018
2520	BISHOP, JOHN	COMPANY ESTIMATING BILLS BECAUSE THEY CAN'T AFFORD TO HIRE METER READERS	11/21/2018	12/20/2018
2515	ELK CITY HOTEL	CUSTOMER BEING CHARGED FOR REPAIR AT LOCAL CO	11/20/2018	12/20/2018
2515	ELK CITY HOTEL	CUSTOMER BEING CHARGED FOR REPAIR AT LOCAL CO	11/20/2018	12/20/2018
3828	MILLHOUSE, KENNY	CUSTOMER WOULD LIKE HIS OVERPAYMENT RETURNED	11/29/2018	12/21/2018
5114	ORMSBY, JIM	SEVEN YEAR DELAY IN POLE REPLACEMENT	12/13/2018	12/21/2018
5134	PALMER, ELAINE	WANTS TO OPT OUT OF SMART METER	12/24/2018	12/26/2018
5139	KENDRICK CITY HALL	INQUIRY: ARE THERE RULES TO PREVENT DISCONNECTION OF WATER IN THE WINTER	12/26/2018	12/27/2018
5144	TETACHUK, JUSTIN	CUSTOMER WANTS TO MAKE A PAYMENT ARRANGEMENT	12/28/2018	12/28/2018
5147	FREEZEN, JAMES	CALLED PUC BY MISTAKE	12/31/2018	12/31/2018
5131	SARTIN, DANIELLE	UNABLE TO GET IN TOUCH WITH CUSTOMER	12/20/2018	12/31/2018

5143	DESCHAMPS, BRANDON	INTERNET & PHONES DOWN / COMPANY NOT TRANSPARENT ABOUT OUTAGE	12/27/2018	12/31/2018
5136	HICKLING, BARB	UNABLE TO GET IN TOUCH WITH CUSTOMER	12/26/2018	12/31/2018
5140	ROCHE, KENT (911)	WITHOUT PHONE SERVICE SINCE 12-21-18	12/27/2018	01/02/2019
5146	BRIGGS, KRISTIE	CUSTOMER HAS PAST DUE BALANCE	12/31/2018	01/02/2019
3859	ONLEY, BARBARA	PLEASANT ACRES WATER AND SEWER & CITY OF WEIPPE - NO JURIS	12/12/2018	01/02/2019
5152	BRESHEARS, ZACH	INQUIRY: NEEDS HELP WITH LANDLORD / GAS SERVICE CONDEMNED BY CO.	01/02/2019	01/02/2019
5137	MIST, JEFF	RESOLVED PRIOR TO CONTACT	12/26/2018	01/04/2019
5154	BAUTISTA, EDISON	QUESTIONS REGARDING SIGN-UP FOR THE IDAHO TRS	01/02/2019	01/04/2019
5123	TRAVIS, ROY	NO NOTIFICATION WHEN SERVICE WAS RESTORED AFTER VACATION HOLD	12/17/2018	01/04/2019
5145	KIRKLAND, KELLY	CABLEONE LINE CUT FROM HOUSE AND HANGING LOW INTO BACK YARD	12/28/2018	01/04/2019
5159	FISHER, DAVE	COMPANY BECAME PART OF A WATER AND SEWER DISTRICT IN 2000 - NO JURIS	01/04/2019	01/04/2019
5132	COMMERCIAL CREAMERY COMPANY	HIGH BILL DUE TO GAS PIPELINE RUPTURE	12/21/2018	01/07/2019
5132	COMMERCIAL CREAMERY COMPANY	HIGH BILL DUE TO GAS PIPELINE RUPTURE	12/21/2018	01/07/2019
3848	HERRICK, CYNDA	CLAIMS IDAHO POWER HAS NO EASEMENT ON PROPERTY FOR SERVICE POLE	12/07/2018	01/09/2019
5138	MILLER, BARBARA	ITSAP & LIFELINE APPLICATION DENIAL	12/26/2018	01/09/2019
5169	SPHAR, JENNIFER	INQUIRY - UPDATES TO WATER SYSTEM	01/09/2019	01/10/2019
5130	DUFRESNE, JOHN	INQUIRY - SPECIFIC CODE, RULE OR REGULATION ON WATER BILLING	12/20/2018	01/10/2019
5165	ALBERTSON, BRIAN	QUESTIONS ABOUT THE CUSTOMER CHARGE	01/08/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019

5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5153	LIVERMONT, ROYCE	LANDLORD HAS HIGH USAGE IN MOBILE HOME, POSSIBLE FURNACE, POSSIBLE COLD WEATHER	01/02/2019	01/10/2019
5151	COLEMAN, BRAD	CONCERNED ABOUT FREQUENCY OF SURGES AND OUTAGES	01/02/2019	01/11/2019
505	MAY, LANCE	CALLS FORWARDED TO THE WRONG NUMBER - RESOLVED PRIOR TO CONTACT	01/09/2019	01/11/2019
510	DAVIDSON, SUSAN	CUSTOMER DOES NOT LIKE THE RATES FOR SERVICE	01/11/2019	01/14/2019
5148	MULLIGAN, JOHN	CONSTANT OUTAGES, 12 HR DELAY IN RESPONSE, VERY COLD, CHILDREN IN HOME	12/31/2018	01/14/2019
5164	ARCHIBALD, VERLA (911)	CUSTOMER'S PHONE ONLY RINGS ONCE THEN CALL DOES NOT GO THROUGH	01/08/2019	01/14/2019
5162	MENTER, CINDY (911)	PHONE IS NOT WORKING AGAIN	01/08/2019	01/14/2019
509	NICKELS, JERRY	CALL KEPT GETTING DISCONNECTED WHEN ON HOLD WITH CENTURYLINK	01/10/2019	01/14/2019
512	JUAREZ, BELEN (911)	CUSTOMER IS GOING TO BE DISCONNECTED	01/14/2019	01/14/2019
516	STEPHENSON, CAROL	CUSTOMER HAS A HIGH BILL CAUSED BY A SERVICE LINE BREAK	01/15/2019	01/15/2019
511	DAVIS, BILLY	NO CONTACT WITH CUSTOMER	01/11/2019	01/16/2019
5135	ALI, MUHAMMAD	COMPANY HAS NOT RESPONDED TO CUSTOMERS CONSTRUCTION COMPLAINTS	12/26/2018	01/16/2019
5160	HATCH, CLAIRE	SERVICE OUT FOR A MONTH, BEEN HAVING ISSUES FOR OVER 4 MONTHS	01/07/2019	01/16/2019
5157	ROBINSON, DEBRA	UNPROFESSIONAL TRACK UTILITIES CREW	01/04/2019	01/16/2019

518	SHEPARD, GERALD (911)	CUSTOMER IS BEING DENIED SERVICE/POWER WAS DISCONNECTED	01/15/2019	01/16/2019
520	BRANDELL, VANESSA	CONSUMER RESOLVED ISSUE	01/16/2019	01/16/2019
506	SURPERENANT, TARA	CUSTOMER BELIEVES HER BILL IS INCORRECT	01/10/2019	01/16/2019
507	LARSEN, TASHA	FEELS RECORDED USAGE IS INCORRECT & DECMEBER PAYMENT MADE	01/10/2019	01/17/2019
513	HINES, GARY	DOES NOT POLICY OF PROVIDING PERSONAL INFORMATION TO ACCESS ACCOUNT	01/14/2019	01/17/2019
5141	ALBERDI, MARY	INTERNET DOWN / COMPANY NOT TRANSPARENT ABOUT OUTAGE	12/27/2018	01/17/2019
5142	MYERS, DONNA	INTERNET - COMPANY CHARGING FOR INSUFFICIENT FUNDS / BANK HAS NO RECORD	12/27/2018	01/17/2019
523	ROBERTSON, CINDY	ISSUE REPAIRED BEFORE STAFF CALLED BACK	01/17/2019	01/17/2019
525	O HANLEY, RHONDA	CAN'T GET HOUSING BECAUSE OF OLD BILL, NO MONEY TO PAY OLD BILL	01/18/2019	01/18/2019
527	SUBLIME ELECTRIC (911)	CLAIMS COMPANY DID NOT PASS REQUEST ALONG AND NOW LONGER DELAY	01/18/2019	01/18/2019
5156	HOWARD, KAESI	FINAL BILL LOST IN MAIL (?) WHEN HUSBAND ASSUMED FULL RESPONSIBILITY FOR ACCOUNT	01/04/2019	01/18/2019
5155	WESTFALL, MARGARET	CUSTOMER WOULD LIKE TO CHANGE HER DUE DATE	01/04/2019	01/22/2019
3832	LATTA, TIM	OBJECTS TO LINE EXTENSTION COST & COMPANY POSITION 24" VS. 12" LINE	11/29/2018	01/22/2019
532	SOULE, ELAINE	CUSTOMER HAD A HIGH BILL DUE TO LEAK	01/22/2019	01/22/2019
534	HOTARD, DEBORAH	QUESTIONS ABOUT KOOTENAI ELECTRIC SUBMITTING PLANS TO PUC	01/22/2019	01/22/2019
535	MACCONKEY, JESSICA	NON REG-CITY REFUSED TO SWITCH SERVICE INTO CUST. NAME UNTIL PREV BILL IS PAID	01/22/2019	01/22/2019
536	VAN ARNEM, BOB	INQUIRY: CONSUMER CONCERNED ABOUT EMAIL SERVER SECURITY	01/22/2019	01/22/2019
530	CAUSEY, GERALD	NON REGULATED - DIRECTV NOT HONORING PROMOTIONAL PRICING	01/22/2019	01/22/2019
5125	WOMENS HEALTH CARE	CUSTOMER WOULD LIKE TO SPEAK WITH COMPANY ABOUT CONTRACT	12/18/2018	01/22/2019
515	ST MARIES BOOT CORRAL	ETF TO PORT A LANDLINE TO CELL SERVICE	01/14/2019	01/22/2019



515	ST MARIES BOOT CORRAL	ETF TO PORT A LANDLINE TO CELL SERVICE	01/14/2019	01/22/2019
5166	MERTZ, NANCY	CUSTOMER WOULD LIKE TO KNOW WHAT THE NEW CHARGES ARE ON HER BILL	01/08/2019	01/23/2019
5167	GOODSON, PAULINE	PORTED TO VONAGE , CANCELLED LANDLINE AND INTERNET, NOW CANCELLOINMG VONAGE	01/08/2019	01/23/2019
5168	BALES, ANUSCHKA	CLAIMS PHONE SERVICE IS DENIED DUE TO LACK OF PORTS	01/09/2019	01/23/2019
5127	COX, DALE	CUSTOMER IS PORTING SERVICE BECAUSE OF CUSTOMER SERVICE ISSUES	12/19/2018	01/23/2019
538	LOIDOLT, JUSTIN	INQUIRY: HOW CAN EQUIPMENT COST BE BUILT INTO RATE BASE?	01/23/2019	01/23/2019
5161	EZRATY, MIRIAM	BILL INCREASED BECAUSE OF COLD WEATHER, NEEDS ENERGY ASSISTANCE	01/07/2019	01/23/2019
5133	PICKARD, JAMES	ESTIMATED BILLS DUE TO AMI PROGRAMMING ERROR IN SYSTEM, NOT METER	12/21/2018	01/23/2019
5158	STOCKTON, JIM	TWO ESTIMATED BILLS - BACK TO BACK, ACTUAL READING IN DOUBT	01/04/2019	01/23/2019
508	TRACY, AVA	"DOMESTIC PLAN FEE" INCREASED FROM \$1.00 TO \$4.00	01/10/2019	01/23/2019
537	ZAHORNACKY, BRADLEY	RUDE FIELD TECH-COMPLAINT NOT FILED BY THE ACCOUNT HOLDER	01/23/2019	01/23/2019
521	FOOTE, ERNEST	WAITING FOR INFO FROM CUSTOMER	01/16/2019	01/24/2019
514	SILER, RICHARD	CLAIMING OVER BILLED, COMPANY WILL NOT ISSUE CREDIT	01/14/2019	01/24/2019
522	CHAPMAN, JONEEN	CLAIMS NEW CABLE IS SUPPORTED BY TREE AND WOULD LIKE IT REMOVED	01/17/2019	01/24/2019
3854	MADLEN, KENNETH	BLASTING CHARGES / EASEMENT CHARGES	12/11/2018	01/24/2019
540	SPENCER, LARRY	CUSTOMER IS DEVELOPER WHO WANTS TO COLLECT FOR COST OF LINE EXTENSION	01/23/2019	01/24/2019
542	TAKACS, SARAH	NEIGHBOR HAS TEMP LINE LAYING IN THE YARD	01/24/2019	01/24/2019
528	PETERSON, LOGAN	RESOLVED PRIOR TO CONTACT	01/18/2019	01/24/2019
5149	LYMAN, RICHARD	CLAIMS A SUSPENSION OF SERVICE REQUEST WAS MADE IN SEPTEMBER 2018 FOR CABIN	01/02/2019	01/24/2019
517	SINGLETON, CEZANNE	POOR INTERNET SERVICE	01/15/2019	01/24/2019

544	, SERGIO	INQUIRY - IS THERE A COST TO HAVE METER REINSTALLED?	01/25/2019	01/25/2019
549	MANAHAN, MARK	INQUIRY - UN PLAN TO ASSESS \$1.00 MONTHLY SURCHARGE TO UTILITY BILL	01/28/2019	01/28/2019
531	LION, NICHOLAS	NORTHERN LIGHT - NO JURIS - WANT ANALOG METER	01/22/2019	01/28/2019
543	UNKNOWN, SUE	RESOLVED PRIOR TO CONTACT	01/25/2019	01/28/2019
547	NEW PLYMOUTH SENIOR CENTER	A THANK YOU NOTE INTENDED FOR INT-G WAS MAILED TO THE COMMISSION	01/28/2019	01/28/2019
551	COLLINS, BARBARA	WANTED TO KNOW THE CHARGES FOR SCHEDULES 54,55,91,93,98	01/28/2019	01/29/2019
533	EVANSON, DOTTY	ANOTHER POWER BLIP	01/22/2019	01/29/2019
555	MC QUILLIAN, WILLIAM	INQUIRY: NEEDS HELP WITH UNWANTED CALLS	01/29/2019	01/30/2019
559	BAUER, DEB	INQUIRY: HOW TO STOP RECEIVING HOMESERVE LETTERS	01/30/2019	01/30/2019
524	MAYO, DUSTIN (911)	MISTAKENLY MADE A \$1,400 PAYMENT AND NEEDS MONEY BACK ASAP	01/18/2019	01/30/2019
553	COLLINS, CLAIRE	UNABLE TO CONTACT CUSTOMER	01/29/2019	01/30/2019
558	UNKNOWN, KATHLEEN	E911 CHARGES FOR A WIRELESS PHONE	01/30/2019	01/30/2019
557	KOBB, KYLA	INQUIRY - MORATORIUM PROTECTION & ENERGY ASSISTANCE	01/30/2019	01/30/2019
1794	LINSCOTT, MARK	NON-REGULATED COMPLAINT	01/31/2019	01/31/2019
1796	CANTRELL, GARY	CITY OF OROFINO - HIGH WATER BILL DUE TO LEAK CREATES HIGH SEWER BILL	02/01/2019	02/01/2019
1799	MATSON, KEVIN	NON-JURISDICTIONAL COMPLAINT	02/04/2019	02/04/2019
5150	MELTON, VICTORIA	BAD POLES / LINES ON THE GROUND / CO. UNRESPONSIVE	01/02/2019	02/04/2019
1801	MITCHELL, CHARLES	NON-JURISDICTIONAL COMPLAINT	02/04/2019	02/04/2019
560	GRAINGER, KELSEY (911)	NEEDS ASSISTANCE / CHILD IN THE HOME	01/30/2019	02/04/2019

529	STAPLETON, JEFF	CUSTOMER WOULD LIKE TO KNOW WHEN LINE WILL BE BURIED	01/22/2019	02/04/2019
1803	GOLDBERG, JESSICA	OBJECTS TO INSTALLATION OF POWER POLE ON PROPERTY	02/04/2019	02/04/2019
1804	GONZALEZ, BRIAN	CUSTOMER IS UPSET WITH CUSTOMER SERVICE AT IPC.	02/04/2019	02/06/2019
1798	MICHAELS, LINDA	SMART METER CONCERNS	02/04/2019	02/06/2019
1793	SPECTOR, WAYNE DMD	PAID MONTHLY BILLING BUT DISCOVERED THAT SERVICE WAS OFF	01/31/2019	02/06/2019
1813	IDAHO CONSERVATION LEAGUE	INQUIRY - AVISTA CUSTOMER COUNT	02/06/2019	02/06/2019
1810	SHELDAHL, MIKE	NON REGULATED - HIGH WASTE WATER BILL	02/06/2019	02/06/2019
1815	MORSE, ZACK	CALLED COMMISSION BY MISTAKE	02/08/2019	02/08/2019
545	MURPHY, FRED	CUSTOMER CLAIMS IPC CAUSED HIM TO HAVE A HIGH BILL	01/25/2019	02/08/2019
526	MYERS, MARCY	UPGRADED TRANSFORMER NOT NEEDED, INSPECTION USUALLY REQUIRED, DELAY IN WORK	01/18/2019	02/08/2019
1811	WORTHER, LORRAINE 911	CUSTOMER'S CALL TO COMPANY OFFICE WOULD NOT GO THROUGH	02/06/2019	02/08/2019
541	VANLOON, ROD	FEELS SOME INFORMATION NOT DISCLOSED WHEN ADDING ADD'L SERVICE	01/24/2019	02/08/2019
1823	ARCENEUX, KEITH	MONTHLY BILL HAS INCREASE BY \$30	02/11/2019	02/11/2019
1807	BALL, MARSHA	NO CONTACT FROM CUSTOMER	02/05/2019	02/11/2019
552	STULTZ, SCOTT	DOESN'T TRUST THE COMPANY TO KEEP HIS IDENTIFICSATION SECURE BUT WANTS EBILLING	01/28/2019	02/11/2019
1821	CRAIL, RON	CUSTOMER IS TIRED OF SOLICIATION CALLS	02/11/2019	02/11/2019
1820	MOORE, DEBBIE	NEED COMPANY NUMBER TO MAKE A PAYMENT	02/11/2019	02/11/2019
1822	HAIGHT, G.W.	INQUIRY: WHAT DOES "ELDERLY" MEAN IN RULE 306.2.B	02/11/2019	02/11/2019
1825	TOMSON, WILLIAM	APPLICANT WAS DENIED SERVICE FOR A PAST DUE BILL	02/12/2019	02/12/2019
1826	JENSEN, DARLENE	INQUIRY ON FUNDING OPTIONS AFTER WINTER MORITORIUM ENDS	02/13/2019	02/13/2019

1827	PETERSON, FRANCIS	PHONE CALL FROM HER OWN NUMBER (NEIGHBOR SPOOFING)	02/13/2019	02/13/2019
1151	WALZ, DEREK	APPLICANT-DISPUTE ON WHO PAYS TO UPGRADE SERVICE FOR WATER PRESSURE IN THE MAIN	10/18/2018	02/13/2019
1152	KIMBALL, SCOTT	CUSTOMER-DISPUTE ON WHO PAYS TO UPGRADE SERVICE FOR WATER PRESSURE IN THE MAIN	10/18/2018	02/13/2019
1818	BECKER, MARY	IN NEED OF ENERGY ASSISTANCE AND WEATHERIZATION	02/11/2019	02/13/2019
1800	OLSON, JOHN (911)	CUSTOMER IS BEING BILLED AFTER SERVICE WAS DISCONNECTED	02/04/2019	02/13/2019
1808	DAHLGREN, RICHARD	CLAIMS PROPERTY WAS SOLD 3 MONTHS AGO BUT STILL BEING BILLED	02/05/2019	02/14/2019
1819	SCROGGINS, TOM	BELIEVES COMPANY IS BLOCKING CONFERENCE CALLS	02/11/2019	02/15/2019
1805	PASSARO, DAVID	WANTS TO KNOW METHODOLOGY AND REASON BEHIND COMMISSION TIERED RATE APPROVAL	02/04/2019	02/15/2019
1831	STEPHAN, CURT	PROBLEMS PORTING FROM CENTURYLINK TO CABLEONE, PROBLEMS WITH CABLING IN ROOM	02/15/2019	02/19/2019
1806	PACKARD, HILDA	CUSTOMER IS HAVING TROUBLE READING HER BILL	02/05/2019	02/19/2019
1812	SHEPPARD, RAMONA	USF FEES INCREASE BILL DUE TO CALL VOLUME	02/06/2019	02/19/2019
554	BRIGGS, KIM	MOVE POWER POLE-COST INCREASED BY \$6,000+ BETWEEN 10/2018 AND 01/2019	01/29/2019	02/21/2019
1814	WORLEY, DANIELLE	UNABLE TO GET IN TOUCH. ISSUE WITH INSTALLATION OF CABLE AND PHONE LINES	02/06/2019	02/21/2019
1828	GRAVES, RUSSELL	CUSTOMER CLAIMS TO HAVE TO PAY FOR TRANSFORMER	02/14/2019	02/26/2019
1843	GOULEY, RICHARD	CONCERNED ABOUT COMPANY CLOUD SEEDING WHEN SNOWPACK IS ABOVE NORMAL	02/26/2019	02/26/2019
1841	CHESROW, BUD	INQUIRY: ?? ON ENERGY AUDIT/REPORT AND BUDGET PAY	02/25/2019	02/26/2019
1842	ZANDER, MARK	INQUIRY: NON REGULATED - WATER ASSN. RULES/GUIDELINES	02/26/2019	02/26/2019
1830	BRENNAN PROPERTIES	CONCERNS ABOUT OBTAINING ACCOUNT INFORMATION ON PENDING DISCONNECTIONS	02/14/2019	02/26/2019
1844	CORNING, SETH B	CUSTOMER RESOLVED ISSUE	02/26/2019	02/26/2019
1833	BAIN, CYNDA	UNABLE TO MAKE CONTACT- CLAIMS POWER BILL RELEASED TO PROPERTY MANAGER	02/20/2019	02/27/2019

1802	DIMMICK, RICHARD	WANTS TO KNOW IF HE SUPPLEMENTS RETIRED EMPLOYEES FREE PHONE SERVICE	02/04/2019	02/27/2019
1848	PATTERSON, JOANN (911)	PRIOR BILL, CO. WILL NOT DO AN ARRANGEMENT	02/27/2019	02/28/2019
3142	FOWLER, ROBERTA	REQUIRING PAYMENT ON PREVIOUS BILL OVER 4 YEARS OLD	02/28/2019	02/28/2019
1832	PULLIAM, REBECCA	COMPANY CONTINUED TO BILL FOR INTERNET, 6 MO AFTER REQUESTED DISCONNECT	02/19/2019	02/28/2019
1809	AGATE, CLAUDIA	HIGH BILL / LIFELINE DISCOUNT	02/06/2019	02/28/2019
1817	DELANO, JULIE	CLAIMS COMPANY KEPT BILLING THOUGH ACCCOUNT SHOULD HAVE BEEN CLOSED	02/11/2019	03/01/2019
1834	SMITH, IAN	CUSTOMER DOES NOT WISH TO PAY CONVENIENCE FEE	02/21/2019	03/01/2019
3143	MILLER, DALLYN (911)	CLAIMS GAS WAS SHUT OFF WHILE MOVING INTO NEWLY PURCHASED HOUSE	03/01/2019	03/01/2019
3144	GAMETT, BRAD	CUSTOMER WANTED UTILITY SERVICE AREA MAPS - FORWARDED LINK TO WEBSITES	03/01/2019	03/01/2019
1847	HUGILERA, RUBEN	CLAIMS HE WAS DISCONNECTED DURING WHILE WINTER PROTECTION IN EFFECT	02/27/2019	03/01/2019
539	BRINKERHOFF, GARTH	WOULD LIKE RECONDISERATION ON DEPOSIT REQUEST	01/23/2019	03/01/2019
1816	PORTLAND- PACIFIC FARMS	EXTENSIVE DELAYS IN PROCESSING LINE X REQUESTS	02/08/2019	03/01/2019
1829	AYERS, TERRY (911)	CUSTOMER REPORTED DOWNED LINE//WAS NOT REPAIRED PROPERLY	02/14/2019	03/01/2019
1846	CANAVERO, VIRGINIA	CONFERENCE CALLS ARE STILL BEING BLOCKED	02/26/2019	03/01/2019
5949	CANAVERO, VIRGINIA	CONFERENCE CALLS ARE STILL BEING BLOCKED	02/26/2019	03/01/2019
3147	LANCASTER, RANDY	CUSTOMER IS UPSET ABOUT BROWN WATER	03/04/2019	03/04/2019
1836	MEEKS, HEATHER	CABLE LAYING ACROSS FENCES	02/22/2019	03/04/2019
3148	DE LA CRUZ, AIMEE	INTERNET SLOW AND STOPPING	03/04/2019	03/04/2019
519	IOLE, CHRISTOPHER	WIRE AND A POLE RISER NOT INCLUDED IN COST QUOTE	01/16/2019	03/04/2019

3145	HUNSACKER, JERRY (911)	COMPANY IS STUFFING 2 BILLS IN ONE ENVELOPE	03/01/2019	03/04/2019
3150	CUMMINGS, GARY	FEELS HYDRO ONE DENIAL PAYOUT SHOULD OFFSET PLANNED 2020 RATE INCREASE	03/04/2019	03/04/2019
1840	JEROME SENIOR CENTER	CUSOTMER NEEDED INFORMATION ON FREE CELL PHONES FOR CLIENTS	02/26/2019	03/04/2019
3151	RADCLIFFE, KRYSTINA (911)	DID NOT RECEIVE A FINAL NOTICE	03/05/2019	03/05/2019
556	EVANSON, DOTTY	REPORTING TWO OUTAGES (1-21 & 1-27) - POWER BUMP	01/22/2019	03/05/2019
548	NEAL, CLAIRE	CLAIMS ONGOING POWER ISSUES IN PAST MONTH/MOMENTARY OUTAGES	01/28/2019	03/05/2019
546	WILLIAMS, MARCENE	REPORTING POWER "BUMP" ON 1-27-19 @ 10:03 PM	01/28/2019	03/05/2019
1795	JONES, WENDY	CONCERN ABOUT BROWNOUTS	02/01/2019	03/05/2019
3140	CHARNOCK, JANE	COMPANY IS ATTEMPTING TO COLLECT HOOK-UP FEE FOR EXISTING SERVICE	02/28/2019	03/06/2019
1838	BLACK MESA FARMS	CUSTOMER CLAIMS TO HAVE TO PAY FOR SYSTEM UPGRADES	02/22/2019	03/06/2019
1838	BLACK MESA FARMS	CUSTOMER CLAIMS TO HAVE TO PAY FOR SYSTEM UPGRADES	02/22/2019	03/06/2019
1835	RAMOS, JEREMY	IN NEED OF FINANCIAL ASSITANCE	02/21/2019	03/06/2019
3152	JACOBSON, TAMMIE	HIGH SEWER BILL DUE TO PREVIOUS LEAK	03/05/2019	03/06/2019
3139	BREISH, KURT	CUSTOMER WOULD LIKE TO RESOLVE OUTAGE ISSUE CAUSED BY SNOW	02/28/2019	03/06/2019
3161	SANDY, WALLY	WANTED INFORMATION LEGALITY OF TIERED RATE	03/06/2019	03/06/2019
3146	UNKNOWN, SARA	CLOSED WITHOUT CONTACT	03/04/2019	03/06/2019
3138	SKYLINE INVESTMENT LLC	INQUIRY - PROPER DISCONNECTON PROCESS	02/28/2019	03/06/2019
3153	GIANINO, LANDI (911)	UNABLE TO GET IN TOUCH WITH CUSTOMER	03/05/2019	03/06/2019
3159	GREGERSON, KODI	RAFT RIVER ELECTRIC COOP WANT TO BORROW MONEY TO RETIRE CAPITAL CREDITS	03/06/2019	03/06/2019
3156	RYEN, ROCKY 911	WAS ON MORATORIUM, NEEDS ARRANGEMENT	03/05/2019	03/07/2019

3167	WILLIAMS, RICK	CUSTOMER DOES NOT LIKE THE COMPANY READING HIS METER ON DIFFERENT DATES	03/07/2019	03/07/2019
3168	MIERA, BRIAN	CUSTOMER WOULD LIKE TO CHANGE THE WINTER PROTECTION RULES	03/07/2019	03/07/2019
3169	LLOYD, JOHNATHAN	NEEDS PAYMENT ASSISTANCE	03/07/2019	03/07/2019
3165	JUDKINS, SAM	WANT TO KNOW ABOUT SALES TAX	03/07/2019	03/07/2019
3162	RANSOM, MAGGIE	CO. CHARGED FOR RETURNED MODEM / BILL NOT CREDITED	03/06/2019	03/07/2019
1797	SIEWERT, STAN	CONCERNS ABOUT IDAHO POWERS OUTAGE MANAGEMENT SYSTEM - OUTDATED METHOD	02/04/2019	03/07/2019
3141	WHITMILL, BRIDGET	NO CONTACT FROM CUSTOMER	02/28/2019	03/08/2019
3170	ARNTZ, PAULA (911)	CUSTOMER WAS DISCONNECTED ON WEDNESDAY	03/08/2019	03/08/2019
3173	ROSE, MIKE	CUSTOMER HAD QUESTIONS ABOUT FIXED COSTS	03/12/2019	03/12/2019
3155	MURPHY, FRED	CUSTOMER HUNG UP THE PHONE WHEN CALLED TWICE	03/05/2019	03/12/2019
3177	LOPEZ, BELEN	TRYING TO PAY BILL BEFORE IT IS SENT TO COLLECTIONS	03/12/2019	03/12/2019
3178	BREWER, PHYLLIS	NEEDS WEATHERIZATION, DOESN'T QUALIFY TFOR IDAHO POWER PROGRAM	03/12/2019	03/12/2019
3149	BAUGH, JOANNA	CELL COMPANY IS SENDING CUSTOMER TO PUC TO RECERTIFY LIFELINE PHONE	03/04/2019	03/12/2019
3172	MORRISON, CHRIS	LOOKING FOR A PHONE PROVIDER IN THE POLLOCK AREA	03/11/2019	03/12/2019
3171	UNKNOWN, JESSICA	RESOLVED PRIOR TO CONTACT	03/11/2019	03/12/2019
1839	CHESROW, BUD	COMPANY IS REQUIRING A MODEM UPGRADE	02/25/2019	03/12/2019
3174	CRANOR, MICHAEL	CUSTOMER WAS ASKED TO PAY A FEE FOR PAPER BILLING	03/12/2019	03/12/2019
3137	BROOKS, TOM	(DIRECT CALL) PHONE WAS TO HAVE BEEN PLACED ON INTERCEPT	02/27/2019	03/12/2019
3176	GRIEBEL, GARY	CUSTOMER RECEIVED A STRANGE BILL/HAD CONFIRMATION ON IT	03/12/2019	03/14/2019
3185	LANCE, CHARLIE (CHARLENE)	LETTER FROM COMPANY LISTING UNAUTHORIZED CHARGES/FEES	03/14/2019	03/14/2019

1845	DICKENSON, DAVID	(FRONT DESK) OUTAGES AND BROWN-OUTS	02/26/2019	03/14/2019
3179	HAMPEL, NANCY	INQUIRY - NON OPT-OUT METER POLICY IN IDAHO	03/13/2019	03/14/2019
3184	THIVIERGE, KIMBERLY (911)	CUSTOMER CLAIMS TO HAVE BEEN DISCONNECTED OVER \$3.00 PAYMENT	03/14/2019	03/14/2019
3181	ABASCAL, CARLOS	HAS A HIGH SEWER BILL	03/14/2019	03/14/2019
3183	REYNA, RICAHRD	SETUP PAYMENT ARRANGEMENT AFTER DISCONNECTION	03/14/2019	03/14/2019
3160	WING, VERN	NEEDS PROVIDER FOR INTERNET, PHONE AND SECURITY - WANTS BETTER RATE	03/06/2019	03/14/2019
3164	PERKINS, JANETTE	CLOSED WITHOUT CONTACT	03/07/2019	03/14/2019
3186	FRIFEZEN, KRISTY	LOOKING FOR ASSISTANCE	03/15/2019	03/15/2019
1837	RICHARDSON, TERESA 911	NEEDS ADDITIONAL ASSISTANCE, HAD TO USE EMC TO BUY TIME	02/22/2019	03/15/2019
3154	CAMPBELL, GARY	(FRONT DESK) IS NOT GETTING THE LOW RATES PROMISED BY COMPANY	03/05/2019	03/15/2019
5118	CRANE, LLOYD (BILL)	CUSTOMER HAS ONGOING LINE QUALITY ISSUES	12/14/2018	03/18/2019
3157	HOLLEY, LISA (911)	COMPANY WILL NOT WORK ON REASONABLE ARRANGEMENT	03/06/2019	03/18/2019
3180	SILVA, MARIAH (911)	INFANT IN HOME/NEEDS ASSISTANCE	03/13/2019	03/19/2019
3166	MURPHY, FRED	HOME WEATHERIZED BUT STILL CLAIMS BILLING IS HIGHER THAN EVER	03/07/2019	03/19/2019
3191	JOHNSON, JEREMY	WANT TO KNOW RULS GOVERNING DISCONNECTIONS	03/20/2019	03/20/2019
4484	ESHENAUR, JAMES	NON-REGULATED-COMPANY CHARGED FOR 5 MONTHS OF SERVICE AFTER CUSTOMER MOVED	03/21/2019	03/21/2019
3192	HOWARD, CYNTHIA	BILLING AND INSTALLATION	03/20/2019	03/21/2019
3189	OLDHAM, JUAN	TREE TRIMMING	03/19/2019	03/21/2019
4488	NAKAYA, JAMISON	QUESTIONS ABOUT TARIFFED RATES	03/22/2019	03/22/2019



3187	NORVITCH, KATHERINE	TRAC UTILITIES IS CONTRACTOR FOR COMPANY - CUSTOMER IS UPSET WITH TRAC	03/18/2019	03/22/2019
3158	NORRIS, NATE	WANTS TO SUBSCRIBE TO PHONE SERVICE	03/06/2019	03/25/2019
1824	DESERT SAGE WALL SYSTEMS, LLC (911)	WAITING 6 WEEKS FOR LINE INSTALLATION-CO. WON'T CALL BACK	02/12/2019	03/25/2019
4489	PASQUA, GREG	INQUIRY -POWER LINES RUNNING ACROSS PROPERTY	03/25/2019	03/25/2019
550	AGATE, CLAUDIA	COMPANY WILL NOT WORK CUST ON ARRANGEMENT AMOUNT	01/28/2019	03/25/2019
4487	KEELER, JOSH R	DISCONNECTED W/O NOTICE - PAYMENT AND RECONNECTION FEES	03/21/2019	03/26/2019
4494	FICKES, DAVID	QUESTIONS ABOUT FUTURE EXPANSION OF SYSTEM	03/26/2019	03/26/2019
4495	TUCKER, ABBEY	INFORMATION ON RESIDENTIAL SOLAR/HYDRO OVERSITE	03/26/2019	03/28/2019
4482	PALMER, KAYLA	NO CONTACT WITH CUSTOMER	03/21/2019	03/29/2019
4490	BURNQUIST, DOUG	TREE IS CONTACTING OVERHEAD DISTRIBUTION LINE	03/25/2019	03/29/2019
4485	LAWRENCE, ROBERT (911)	REQUESTING SERIVCE TECHNICIAN BE DISPATCHED SOONER THAN 4-1-19	03/21/2019	04/01/2019
4500	BROOKS, HUNTER	CUSTOMER WOULD LIKE TO MAKE AN ARRANGEMENT	03/28/2019	04/01/2019
4506	LOUNSBURY, BROOKE	ANTI-AMI METERS	04/02/2019	04/02/2019
4496	CORNELL, JANET	DECEASED BROTHER'S BILL TRANSFERRED TO CUSTOMER'S ACCOUNT	03/26/2019	04/02/2019
4499	CHAVEZ, ERASMO 911	DISCONNECTED WITHOUT ANY MONEY OR ASSISTANCE	03/27/2019	04/02/2019
4504	SEABOURN, ANN	CALLED ON BEHALF OF FREIND WHO LOST FREE WIFI INTERNET ACCESS	04/01/2019	04/03/2019
4510	CARADIES, JOEL	DEVELOPER IS BEING CHARGED AN EXIT FEE FOR DISCONNECTING SERVICE	04/03/2019	04/03/2019
4515	PRUDHOMME, SHANE (CHIP)	VERIZON WIRELESS - NO JURIS	04/03/2019	04/03/2019
4503	WHITNEY, BILLY RAY	IPC ACCOUNT LOGIN ISSUES, ACCOUNT SUSPENDED FOR SEVERAL RETURNED CHECKS	04/01/2019	04/03/2019
4513	HANNOLD, CLIFF	INQUIRY - CAN IPC-E DEMAND PAYMENT OF PAST BEFORE POWER CAN BE PUT IN HIS NAME	04/03/2019	04/03/2019

4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4511	THOMPSON, SAMANTHA (911)	SEE DANNY THOMPSON COMPLAINT (3-19-2019)	04/03/2019	04/03/2019
4509	VILLA, DEVIN	CUSTOMER HAS QUESTIONS ABOUT THE TARIFF	04/02/2019	04/03/2019
3188	TULLOCH, LISA	HIGH BILL / LEAK / ESTIMATED BILLS / METER ISSUES	03/19/2019	04/03/2019
3182	ROBERTS, MEG	WATER LEAK / REIMBURSEMENT FOR THE LEAK / ISSUES WITH HOMESERVE	03/14/2019	04/03/2019
4486	CRITSER, RAYMON	CUSTOMER IS BEING CHARGED LONG DISTANCE FOR LOCAL CALLS	03/21/2019	04/03/2019
4491	CARR, BARBARA	DOUBLE PAYMENTS, LATE PAYMENT FEES, OVERDRAFTS, THREATENED DISC., LIFELINE	03/25/2019	04/03/2019
4493	DAVIS, LOWELL	CHARGED WHILE ON "VACATION SERVICE"	03/25/2019	04/03/2019
4483	WALKER, BILL	INQUIRY - NEEDS ANSWERS CONCERNING COMMUNICATION FOR DEAF	03/21/2019	04/04/2019
4519	NICKEL, MARGE	DAUGHTER CALLED TO REPORT SCAM	04/04/2019	04/04/2019
4520	CRAPO, NANCY	CUSTOMER WANTED TO BLOCK A PHONE NUMBER//NEEDED COMPANY NUMBER	04/04/2019	04/04/2019
4521	HOPKINS, CHARLES	UNABLE TO FIND OUT HOW TO CANCEL SERVICE	04/04/2019	04/04/2019

4501	PLOURDE, CHRISTINE	INQUIRY - WILL PAY PHONES BE BROUGHT BACK	03/28/2019	04/04/2019
4516	HANSON, ROBERTA	QUESTIONS ABOUT THE COMPANY STATUS, QUESTIONS ABOUT BILLING	04/03/2019	04/04/2019
4525	JOHNSON, RHETT	CUSOTMER NEEDS ASSISTANCE TO REPLACE DEFECTIVE FURNACE	04/05/2019	04/05/2019
4526	RUTHERFOIRD, VICKI	DALTON IRRIGATION DISTRICT	04/05/2019	04/05/2019
4497	BLONSCHINE, NANNETTE	CLOSED WITHOUT RESPONSE	03/26/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
3190	THOMPSON, DANNY	(FRONT DESK) MULTIPLE ACCOUNTS CONNECTED TO LIMITED GROUP OF CUSTOMERS, FRAUD PO	03/19/2019	04/05/2019
4528	UNKNOWN, CHRIS	TELEPHONE LINE HEIGHT REQUIREMENTS	04/08/2019	04/08/2019
4531	SEUBERT EXCAVATORS, INC	INQUIRY - IS IDAHO POWER GOING TO START CHARGING FOR METER PACKAGE	04/08/2019	04/09/2019

4533	MUHLENBACK, NATASHA 911	ASSISTANCE FROM ST. VINCENTS WAS NEVER CALLED IN	04/09/2019	04/09/2019
4535	DORSEY, RICK	DUE DATE CHANGES ON BILL W/O NOTICE	04/09/2019	04/09/2019
1177	HOLM, SUSAN	HOMESERVE AND ITS MARKETING AGREEMENT WITH SUEZ	04/09/2019	04/10/2019
4498	CASPER, ARDEN	INQUIRY: ON EMC, WOULD LIKE TO SETUP AN ARRANGEMENT	03/27/2019	04/10/2019
4502	HOOK, ERIC 911	SERVICE DOWN	03/29/2019	04/10/2019
4507	PROBASCO, ROBERT	NON REGULATED -ATT BILLING OFFICE WILL NOT STOP SENDING INVOICES	04/02/2019	04/10/2019
1188	SCHWARTZ, TALANA	CUSTOMER WORKED OUT AN EMC WITH AVISTA	04/11/2019	04/11/2019
1189	FITCH, MICKEY	USAC WILL NOT MAIL ANOTHER APPLICATION, THE 1ST ONE USAC LOST DOCS	04/11/2019	04/11/2019
4527	EMEL, RICHARD	LOW PRESSURE FOR APPLIANCES	04/08/2019	04/11/2019
1182	HOSKINS, KATIE	WAS TOLD SHE HAD ALL OF APRIL TO MAKE ARRANGEMENTS FOR REMAINING WINTER BILL	04/10/2019	04/11/2019
1183	PORTNEUF RESOURCE COUNCIL	INQUIRY: WHAT WERE IPC RATES IN 1995?	04/10/2019	04/11/2019
4522	GENTRY, FRED (911)	SERVICE HAS BEEN OUT FOR 6 DAYS	04/04/2019	04/11/2019
1184	CONE, JERRY	CUSTOMER RESOLVED ISSUE-DIFFICULT IVR SYSTEM	04/11/2019	04/11/2019
1180	BENSON, JAMES 911	(SYSTEM DIRECT) INTERNET ONLY HAS BEEN DISCONNECTED	04/10/2019	04/12/2019
1181	FALLIN, CARIE 911	(SYSTEM DIRECT) DISCONNECTED, TRYING TO GET EMC AND ASSISTANCE	04/10/2019	04/12/2019
1194	UNKNOWN	WANTED TO KNOW HOW TO OFFER COMMENTS	04/12/2019	04/12/2019
4518	ASSENDROUP, BILL	INQUIRY - PHONE REGULATIONS	04/04/2019	04/12/2019
1193	DYE, ROBERT (911)	NEEDS MEDICAL CERTIFICATE OR FINANCIAL ASSISTANCE	04/12/2019	04/12/2019
1195	EAGLE WATER - JEFF	(SYSTEM DIRECT) CUSTOMER COMPLAINING OF HIGH USAGE, METER TEST PROPOSED	04/12/2019	04/12/2019
1187	UNKNOWN, RAJI	(FRONT DESK) CLOSED WITHOUT CONTACT	04/11/2019	04/15/2019
4508	LANG, VICKIE	CO. ONLY ALLOWS TRANSFER OF ENERGY CREDITS ONCE A YEAR	04/02/2019	04/15/2019
4505	IDAHO WINDS LLC	(FRONT DESK) COMMUNICATIONS INFRASTRUCTURE BEING UPGRADED, CENTURYLINK SLOW TO R	04/02/2019	04/15/2019

4481	IDAHO WINDS LLC	(FRONT DESK) NEED UPGRADE TO CENTURYLINK SYSTEM	03/21/2019	04/15/2019
1186	NELSON, KELLY 911	(DIRECT CALL) SERVICE OUT SINCE APRIL 1, 2019	04/11/2019	04/15/2019
1198	COMERINSHY, SUSAN	(DIRECT CALL) UNWANTED FEATURES ADDED TO THE CUSTOMERS ACCOUNT	04/15/2019	04/15/2019
4517	GETTINGS, LYNN	INTERNET: CHARGED FOR WHOLE MONTH, WHEN SERVICE WAS FOR 1 DAY	04/04/2019	04/15/2019
4529	KERR, JUDITH	TEMPORARY LINE AND SEVERAL YEARS OF WINTER OUTAGES	04/08/2019	04/16/2019
1207	UNKNOWN, WADE	COMPANY IS TAKING TOO LONG TO INSTALL SERVICE	04/16/2019	04/16/2019
1192	HINSHAW, JERRY	(SYSTEM EMAIL) WANTS RE-IMBIURSEMENT FROM COMPANY FOR PLUMBER COSTS	04/12/2019	04/16/2019
1197	MARTINEZ, RUTH	NEEDS PAYMENT ASSISTANCE	04/15/2019	04/16/2019
1205	COOPER, PEGGY	INQUIRY: CUSTOMER LOOKING FOR ASSISTANCE	04/16/2019	04/16/2019
4492	BROWN, PHYLLIS (911)	CUSTOMER DISPUTING THE AMOUNT OWED ON BILL	03/25/2019	04/16/2019
4523	MOUNTAIN WORKS LLC	NOT ENOUGH CAPACITY TO ADD INTERNET OR PHONE SERVICE	04/04/2019	04/16/2019
1190	PRICE, VICKIE	BACKUP BATTERIES DO NO PROVIDE SUFFICIENT SERVICE DURING POWER OUTAGE	04/11/2019	04/16/2019
1203	PATTERSON, SHAWN	CUSTOMER RESOLVED ISSUE	04/16/2019	04/16/2019
1199	DWYER, MARY	WATER, SEWER, TRASH USED TO BE INCLUDED IN RENT, NOW BILLED SEPARATELY	04/15/2019	04/17/2019
1196	WILLMS, FRED	MADE OVERPAYMENT BY MISTAKE - NEEDS TO GET FUNDS RETURNED ASAP	04/15/2019	04/17/2019
1210	HUUS, ERIC	DOESN'T WANT THE WOOD RIVER TRANSMISSION LINE NEAR HIS HOUSE	04/17/2019	04/17/2019
1179	CAMPBELL, WILLIE	IN NEED OF FINANCAIL ASSISTANCE AND PAYMENT ARRANGEMENT	04/10/2019	04/17/2019
4524	ELDFRICK, JONAH	PHONE LINE HANGING ACROSS BACKYARD	04/04/2019	04/17/2019
4512	KING, MATTHEW	INQUIRY - REMOVAL OF FACILITIES NO LONGER USED	04/03/2019	04/17/2019
3175	ARNOLD, DIANA (911)	INQUIRY: MINIMUM PAYMENT TO KEEP LOCAL SERVICE / LIFELINE?	03/12/2019	04/17/2019

1202	HOOD, CAROL 911	(DIRECT CALL) SERVICE OUT	04/15/2019	04/18/2019
1212	BEAR, DENVER	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	04/18/2019	04/18/2019
1201	GATES, MARGARET	(FRONT DESK) NEED TO VERIFY RECONNECITON, INVESTIGATE HIGH BILL	04/15/2019	04/19/2019
1215	NELSON, RICHARD	ROBOCALLS MIMICING CUSTOMER PHONE NUMBER IN CALLER ID	04/19/2019	04/19/2019
1217	BERGER, SARAH	OBJECTS TO COMPANY'S MEHTOD OF HANDLING DISCONNECTION PROCESS	04/22/2019	04/22/2019
1219	NELSON, WARREN	(DIRECT CALL) ROBOCALLER AND NO ANSWERING MACHINE	04/22/2019	04/22/2019
1214	FIELD, GREGORY	CLAIMS FRONTIER IS REFUSING TO PORT TELEPHONE NUMBER BUT DOES NOT KNOW WHY	04/18/2019	04/22/2019
4536	SHERWIN, DARLENE	(SYSTEM VOICEMAIL) HACKED PHONE DEMANDS FOR PERSONAL INFORMATION	04/09/2019	04/23/2019
4532	BOREN, MANDI (911)	OUT FOR 4 DAYS ALREADY, REPAIR SCHEDULED A WEEK OUT	04/09/2019	04/23/2019
1208	STABLER, JACK	MULTIPLE/ FREQUENT POWER OUTAGES	04/16/2019	04/23/2019
1222	MEADE, STEVEN	INQUIRY - STATUS OF CASE	04/23/2019	04/23/2019
1209	JOHNS, JUDITH (911)	EXPECTED REPAIR 12 DAYS OUT, CUSTOMER IN HOSPICE, NO CELL SERVICE	04/17/2019	04/24/2019
1230	BARTLETT, LYNSEY 911	NEEDS ASSISTANCE TO RESTART SERVICE, NO MONEY NO ARRANGEMENT POSSOIBLE	04/24/2019	04/24/2019
1230	BARTLETT, LYNSEY 911	NEEDS ASSISTANCE TO RESTART SERVICE, NO MONEY NO ARRANGEMENT POSSOIBLE	04/24/2019	04/24/2019
1227	YOUNG, BOB	NON REGULATED - STONERIDGE SEWER WILL NOT APPROVE OR DENY SEWER HOOKUP	04/24/2019	04/24/2019
1206	HARROP, DOROTHY	(SYSTEM DIRECT) CUSTOMER WANTS SOLAR INSTALLATION OPERATIONAL	04/16/2019	04/24/2019
1213	WHITNEY, BILLY	ISSUE WITH WIFE BEING ADDED TO ACCOUNT AND SSN#	04/18/2019	04/24/2019
1226	BANCROFT, JENETTA	PAID MONLY BILL ONLINE BUT TO INCORRECT ACCOUNT	04/24/2019	04/24/2019
4514	GRAU, BILL	(FRONT DESK) STILL TRYING TO CANCEL SERVICES AND GET CREDITS PROMISED, NOW NEED	04/03/2019	04/24/2019
1225	COURTER, BILL (911)	ON AUTOPAY, BUT RECEIVED A DISCONNECT NOTICE	04/23/2019	04/25/2019

1216	CLEVENGER, GARRETT	EXPIRATION OF NET METERING CREDITS	04/19/2019	04/25/2019
1232	HUCK, KEITH	CLAIMS CREW PARKED LARGE TRUCK ON PROPERTY	04/25/2019	04/25/2019
2521	IMPACT RADIO	MAIN PHONE NUMBER HAS BEEN SPOOFED	04/25/2019	04/25/2019
1221	MC ELHINNEY, DEBBIE 911	(DIRECT CALL) LOST PHONE SERVICE - PORT IN ERROR	04/23/2019	04/25/2019
1455	RAPER, KRIS	BROOKE VIEW MASTER METERING ISSUE	09/21/2016	04/26/2019
1178	BROOKS, TOM	(DIRECT CALL) WANTED TO PORT A NUMBER IN	04/10/2019	04/26/2019
1200	SPOHN, GREG	CLAIMS COMPANY WILL NOT COME UP WITH A VIABLE SOLUTION	04/15/2019	04/26/2019
2538	RILEY PLANNING SERVICES	NEW DEVELOPMENT BETWEEN EAGLE AND SUEZ TERRITORIES	04/29/2019	04/29/2019
2526	HARRIS RANCH WILDLIFE MITIGATION	INQUIRY - JOINT EFFORT TO BE PESTICIDE FREE ALONG BOISE RIVER CORRIDOR	04/26/2019	04/29/2019
2537	GAMBOA, DANIEL (911)	INQUIRY: CUSTOMER TRYING TO SET ANOTHER ARRANGEMENT FOR THIS FRIDAY	04/29/2019	04/29/2019
2535	JOHNSON, JIM	(FRONT DESK) EFFECTS OF NEW SUBDIVISION ON SYSTEM PRESSURE	04/29/2019	04/29/2019
2531	DRAKE, MARY	(FRONT DESK) CLAMS SHE IS NOT GETTING NOTIFICATION FROM COMMISSION ON OPEN CASE	04/29/2019	04/29/2019
2530	PROFESSIONAL REALTY SERVICES IDAHO	INQUIRY: WHAT POWER COMPANY SERVICES AN UNDEVELOPED PARCEL OF LAND?	04/29/2019	04/29/2019
2534	HENRY, DANIEL	(FRONT DESK) WALK-IN PREPARING FOR THE INEVITABLE POWER GRID SHUTDOWN	04/29/2019	04/29/2019
2541	BARBARITA, JANET	BILLING QUESTIONS - CSR WILL NOT ANSWER	04/30/2019	04/30/2019
2529	RINEHART, LORA	COMPANY USED CAP MONEY FOR DEPOSIT	04/29/2019	04/30/2019
1231	LEWIN, JERI	INTERNET: DOUBLE BILLING (2 SEPARATE ACCOUNTS/1 SERVICE) AFFECTED PHONE ACCOUNT	04/25/2019	04/30/2019
1211	FIRST STEP INTERNET	(SYSTEM CALL) CITY SAYS THAT ANY FIBER EXTENSION PLACED BY THE CUSTOMER BELONGS	04/17/2019	04/30/2019
2533	CRUZ, PATRICIA	(FRONT DESK) CLAIMS COMPANY WITHDREW AN EXTRA \$60 FROM BANK ACCOUNT	04/29/2019	04/30/2019
2523	MONAGHAN, KEVIN	(SYSTEM CALL) UCRR RULE VIOLATION - RULE 603.03 NO FINAL ATTEMPT TO CALL	04/25/2019	04/30/2019

4530	BECKSTEAD, DAN	(SYSTEM DIRECT) WANTS TO GET INTERNET ACCESS TO HIS HOUSE	04/08/2019	04/30/2019
1229	KIRKLAND, PAMELA DEE	CLAIMS BEING BILLED FOR DISH SERVICES, BUT NEVER RECEIVED THOSE SERVICES	04/24/2019	04/30/2019
1204	FAIRFAX, LARRY	(SYSTEM EMAIL) RESTORATION OF SERVICE DELAYED AFTER PAYMENT MADE	04/16/2019	04/30/2019
2536	BURKHART, CONNIE 911	(SYSTEM EMAIL) COMPANY MISSED THE SCHEDULED REPAIR APPOINTMENT TIME	04/29/2019	04/30/2019
2524	WILLIAMS, MARCENE	POWER BUMP AT 7:20 A.M. APRIL 26	04/26/2019	05/01/2019
2540	VARELA, JUANA (911)	NEEDS NEW ARRANGEMENT	04/30/2019	05/01/2019
2545	TAYLOR, PAULA	(FRONT DESK) - NEEDS COMPANY ADDRESS TO SEND IN PAYMENT	05/02/2019	05/02/2019
2549	UNKNOWN, JUSTIN	CABLES IN IRRIGATION CANAL	05/02/2019	05/02/2019
2548	SCHMIDT, TERRI	RECONSIDER PUC DECISION TO "OPT OUT" OF SMART METERS	05/02/2019	05/02/2019
2546	TELLERIA, JOE	INQUIRY - SEWER AND WATER RATES RAISED FOR MOBILE HOME PARK RESIDENTS	05/02/2019	05/02/2019
1228	FIELD, GREGORY	CLAIMS COMPANY IS UNABLE SUBMITT A PORTING REQUEST TO FRONTIER	04/24/2019	05/02/2019
2553	ANIMAL MEDICAL CENTER	SPRINKLERS IN ROW BORKEN DURING CABLE BURY	05/03/2019	05/03/2019
2543	RAFF, GARA NADEAN	(SYSTEM CALL) CONTINUED SERVICE AGREEMENT EFFECTIVE AFTER HOUSE WAS SOLD	05/01/2019	05/03/2019
2527	REGIAN, MICHAEL 911	(SYSTEM CALL & SYSTEM EMAIL) PENDING DISCONNECT NEEDS EMC	04/26/2019	05/03/2019
2552	HOFFMAN, DAVID	UPSET WITH MOST RECENT BILL OVER USF CHARGE	05/03/2019	05/03/2019
2542	MURPHY, FRED	CLAIMS BILLS STILL TOO HIGH & IPC SAID TRANSFORMER TO BE MOVED AND METER RESET	04/30/2019	05/03/2019
2522	ESSEX, ROBERTA	(DIRECT CALL) BUDGET BILLING IS GOING UP, CUSTOMER CAREFUL ABOUT USAGE	04/25/2019	05/03/2019
2539	ROTHENBURGER , VIRGINIA	CUSTOMER AND COMPANY CANNOT AGREE ON A PAYMENT ARRANGEMENT	04/30/2019	05/06/2019
2554	MYERS, LINDA 911	(SYSTEM DIRCT) NEED SECOND EMC WITH ARRANGEMENT OR FULL PLEDGE	05/03/2019	05/06/2019
2560	CASTRO, RUDY	CUST WANT TO HOOK UP TO A POLE THAT BELONGS TO ANOTHER UTILITY	05/06/2019	05/06/2019



2551	GOODRICH, ANNA	(SYSTEM DIRECT) BROOKE VIEW - NON-REGULATED SYSTEM	05/03/2019	05/06/2019
2559	UNKNOWN	(SYSTEM DIRECT) CELLPHONE SITING AUTHORITY - NO JURIS	05/06/2019	05/06/2019
2544	MISKIN SCRAPER WORKS, INC.	DISCONNECTED AFTER PAYING BILL ON CO. WEBSITE, DID NOT CALL IN CON. #	05/02/2019	05/07/2019
2555	HANNY, AMBER (911)	CUSTOMER NEEDS AN EXTENSION / ARRANGEMENT	05/06/2019	05/07/2019
1223	RELIABLE CREDIT (911)	NOTICE FOR \$500 OVER WHAT IS OWED	04/23/2019	05/07/2019
2528	SPENCE, STEVE	(SYSTEM CALL) HAD A FIRE, STILL BEING CHARGED FOR PHONE	04/26/2019	05/07/2019
1185	THOMAS, STEVE	REQUESTED SERVICE AND DENIED DUE TO LACK OF PORTS	04/11/2019	05/08/2019
2525	MORTON, KEN	INSTALLING VINYL FENCE AND WOULD LIKE TO MEET WITH COMPANY	04/26/2019	05/08/2019
2568	UNKNOWN	CUSTOMER NEEDED TO VERIFY HER LIFELINE BENEFITS FOR HER WIRELESS PHOINE	05/08/2019	05/08/2019
1220	MIDDLETON, MAVIN	CLAIMS AVISTA IS INTENIONALLY CAUSING HARM THROUGH ELECTRONIC ATTACKS	04/22/2019	05/08/2019
2547	LOVELAND, KAY (911)	PHONE HAS BEEN OUT FOR AT LEAST 3 DAYS / REPAIR SCHEDULED 5/8	05/02/2019	05/08/2019
1191	BANKS, ROCKY	CONTRACTOR CUT 6 LARGE TREES, LEFT LAYING ON PROPERTY, NOT IN EASEMENT	04/11/2019	05/09/2019
2574	SIKMA, WILMINA (911)	CLAIMS UNABLE TO MAKE OUTGOING PHONE CALLS AND NO INCOMING EITHER	05/09/2019	05/09/2019
2573	DEPREY, ELLEN (911)	COMPANY DID NOT DISCONNECT SERVICE-POSSIBLY NEIGHBOR OR IRRIGATION OPERATOR	05/09/2019	05/09/2019
2562	BOWLES, KIMBERLY (911)	MAILED IN FINAL PAYMENT ON FRIDAY MAY 3	05/07/2019	05/09/2019
2564	WAKELEY, SUSAN	CLAIMS STOVE WAS DAMAGED WHEN POWER WAS RESTORED AFTER DISCONNECTION	05/07/2019	05/09/2019
2572	HANNAH, PEARL	INQUIRY - HEALTH CONCERNS OVER SOLAR PANELS	05/09/2019	05/09/2019
2532	BENNETT, DUSTIN	INQUIRY - WANTS TO KNOW IF COMPANY CAN REQUIRE 3 PHASE IF NOT NEEDED	04/29/2019	05/10/2019
1224	REXHO, MITAT	(DIRECT CALL) CHARGED MONTHLY CHARGE AND 1 CCF FOR MINIMUM USE	04/23/2019	05/10/2019
2550	HOOK, ERIC	(PREVOUS) INTERNET HAS BEEN DOWN FOR FIVE OR SIX DAYS	05/03/2019	05/10/2019
5163	ROBERTS, JAMES	CALLING PLAN WAS CHANGED RATES TOO HIGH, CREDITS DON'T HAPPEN, LIFELINE PROGRAM	01/08/2019	05/13/2019

3867	GARDER, SHERRI	INQUIRY: DOES RMP HAVE AN OPT OUT FOR SMART METERS?	05/13/2019	05/13/2019
2565	GREINER, MIKE	HOW DID THE TAX CUTS AND JOBS ACT OF 2017 (TCJA) AFFECT ALL UTILITIES	05/07/2019	05/13/2019
3870	WILSON, ERIC	UNABLE TO GET IN TOUCH WITH CUSTOMER	05/14/2019	05/14/2019
2557	POULSEN, KELLY	CUSTOMER DID NOT KNOW ABOUT BILL FROM 2015 PREVIOUS ADDRESS	05/06/2019	05/14/2019
3871	DOWNTOWN BOISE ASSOCIATION	INQUIRY - WATER USAGE FOR BOISE CITY/ADA COUNTY FOR SURVEY	05/10/2019	05/14/2019
2571	AUSTIN, ROBERT	DISCONNECTED W/O NOTICE	05/09/2019	05/14/2019
2566	KORZYK, ALAN	(FRONT DESK) - THOUGHT ISSUE WAS RESOLVED BUT BILLED FOR WATER LEAK	05/08/2019	05/14/2019
2570	WOODWARD, MICHELLE	INTERNET ONLY: CHARGED FOR ADDITIONAL SERVICES / REFUSED PAYMENT ARRANGEMENT	05/09/2019	05/14/2019
3866	DOWNTOWN BOISE ASSOCIATION	INQUIRY - ELECTRIC AND WATER USAGE FOR BOISE CITY FOR SURVEY	05/10/2019	05/15/2019
3872	KRIWOX, JEAN	(FRONT DESK) ROBO CALLS USING CUSTOMERS PHONE NUMBER - SPOOFING	05/14/2019	05/15/2019
3865	DOWNTOWN BOISE ASSOCIATION	INQUIRY - ELECTRIC AND WATER USAGE FOR BOISE CITY	05/10/2019	05/15/2019
3874	OSBORNE, CHUCK	DIGLINE WORK IN BACKYARD	05/15/2019	05/15/2019
3876	DAVIS, ROB	WANTED TO CONFIRM THE ABILITY TO STILL SUBMIT COMMENTS	05/16/2019	05/16/2019
3873	LOST RIVER ELECTRIC CO-OP	INQUIRY - RULES GOVERNING PLANNED OUTAGES	05/14/2019	05/16/2019
3875	COLLISON, MARY	KEEPS RECEIVING BILL FOR CREDIT BUT NOT LONGER A CUSTOMER	05/15/2019	05/16/2019
2558	BACKE, MIKE	REPORTING PHONE LINE DOWN, LAYING ON GROUND BUT NOTHING BEING DONE	05/06/2019	05/16/2019
3880	TRAN, LYND	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	05/17/2019	05/17/2019
2561	BORCHERT, PATRICIA	COMPANY STILL BILLING AFTER CLOSING DECEASED BROTHERS ACCOUNT	05/07/2019	05/20/2019
3887	FARNSWORTH, KELLY	INQUIRY - CAN A BALANCE FROM CLOSED ACCOUNT BE TRANSFERED TO ACTIVE ACCOUNT?	05/20/2019	05/20/2019

3877	COLLISON, MARY	CALLING FEATURE PREVENTING WANTED CALLS FROM GETTING THROUGH	05/15/2019	05/20/2019
3886	UNKNOWN, DEVON	DISCONNECTED FOR LESS THAN \$50, CITY OF SALMON PUBLIC WORKS	05/20/2019	05/20/2019
3885	KITZBAUER, CAROL	NEEDS TO CANCEL LIFELINE ON LANDLINE TO SIGN UP FOR FREE WIRELESS	05/20/2019	05/20/2019
2567	PEARSON, RAMONA	ISSUE WITH VEGETATION MANAGEMENT CREW	05/08/2019	05/20/2019
3869	AGATE, CLAUDIA	ISSUES WITH ITSAP - QUESTION ON REQUIRED DOCS	05/13/2019	05/20/2019
2575	BLOOM, JUDY	WANTS TO INSTALL NEW FENCE NEAR PHONE PEDESTAL	05/10/2019	05/21/2019
3893	UNKNOWN, SHAREE	COMPANY RUN POORLY, BAD BOOKKEEPING, SETS ARRANGEMENTS, THEN DISCONNECTS	05/21/2019	05/21/2019
3890	BOB'S TIRE SERVICE	(SYSTEM CALL) DISAGREEMENT OVER USE OF WATER FROM SHARED WELL	05/21/2019	05/21/2019
3891	UNKNOWN, JEFF	(VOICE MAIL) INTERNET OPTIONS - INQUIRY	05/21/2019	05/21/2019
3892	EAGLE WATER COMPANY	METER TESTING	05/21/2019	05/21/2019
2569	WILLET, MIKE	INQUIRY - IS PROPANE OR ELECTRIC MORE COST EFFECTIVE TO HEAT HOUSE	05/09/2019	05/21/2019
3894	GLASS, JASON	QUESTIONS REGARDNG THE SEPTIC SYSTEMS ON PROPERTY ON HENRY'S LAKE	05/22/2019	05/22/2019
2563	WAKLEY, WILLIAM	NO NOTICE / TECH DID NOT WANT TO RECONNECT SERVICE	05/07/2019	05/22/2019
3897	CLEMONS, KRISTOPHER	(SYSTEM CALL) REBILLED	05/22/2019	05/23/2019
3901	UNKNOWN	(SYSTEM DIRECT) POTENTIAL CUSTOMER WANTED TO VERIFY RATES	05/23/2019	05/23/2019
3898	TARASAU, ALEX	NON REGULATED - CABLE ONE SUBCONTRACTOR DAMAGED PROPERTY	05/23/2019	05/23/2019
3899	HAMPSON, MAC	COMPANY DOES NOT KNOW WHERE SERVICE LINES ARE	05/23/2019	05/23/2019
3888	KOOYERS, GERALD	CUSTOMER HAS BEEN UNABLE TO SWITCH PHONE FROM UNLISTED	05/21/2019	05/23/2019
3903	STECKEL, MARY	INQUIRY: WANTED INFORMATION ABOUT INTERNET SERVICE IN MCCALL	05/23/2019	05/23/2019

3900	EDMONDSON, MIKE (911)	NEW ACCOUNT AND NEW PHONE NUMBER STILL NOT SETUP	05/23/2019	05/24/2019
3908	SILVA, MARIAH 911	(SYSTEM CALL) NEEDS RECONNECT WITHOUT FULL PAYMENT	05/24/2019	05/24/2019
3906	FRONTIER COMMUNICATIONS	NEEDS VERIFICATION THAT CUSTOMER IS ON LIFELINE	05/24/2019	05/24/2019
3884	PALKEN, JOSHUA	COMPANY REFUSING TO BURY PHONE LINE	05/20/2019	05/28/2019
3909	CARTER, PATRICIA (911)	CO. SYSTEM ISSUES, CUSTOMER CANNOT MAKE AN ARRANGEMENT	05/28/2019	05/28/2019
3910	PARKER, KAREN	NEEDS PAYMENT ARRANGEMENT	05/28/2019	05/28/2019
3896	ROY, DENISE	CALIMS CANCELLED INTERNET SERVICE IN DECEMBER BUT BILLING CONTINUES	05/22/2019	05/28/2019
3878	COSTELLO, LINNAE	CREWS SHOWS UP BUT DOES NOT KNOCK ON DOOR	05/16/2019	05/29/2019
3912	FROST, CLAUDE	SLOW RESPONSE TIME TO MAKE REPAIRS, 1ST APPT-NO SHOW	05/28/2019	05/29/2019
3920	UNKNOWN, WADE	SEXUAL HARASSMENT AND DISCRIMINATION	05/30/2019	05/30/2019
3889	MELTON, KENNETH	(PREVIOUS) NEEDS NEW BATTERIES, TELEPHONE GOES OUT WITH POWER OUTAG	05/21/2019	05/30/2019
3904	ATKINSON, RAE 911	(SYSTEM EMAIL) DELAY IN REPAIRS	05/24/2019	05/30/2019
5170	DAVIS, KIANA	PROSPECTIVE LANDLORD WILL NOT ACCEPT APPLICATION WITH AN OUTSTANDING BILL	05/30/2019	05/30/2019
3916	HASTINGS, LINDA	INQUIRY - WILL GAS SERVICE BE PROVIDED TO VALLEY COUNTY IN THE FUTURE	05/30/2019	05/30/2019
5172	RAYMES, RENEE	CITY WANTS OT CHARGE CUSTOMER \$30,000 FOR ACCESS TO UTILITY EASEMENT	05/31/2019	05/31/2019
3882	LAW, DENNIS	TOO MANY ESTIMATES, CURRENT USAGE IN LINE WITH HISTORICAL USAGE	05/17/2019	05/31/2019
5179	UNKNOWN, MITCH	INQUIRY - CAN IDAHO POWER REQUIRE CUSTOMER TO PAY FOR NEW POLE?	06/03/2019	06/03/2019
5176	CLARK FORK HYDRO	INQUIRY - ROAD TO HYDRO PLANT BEING RENAMED - HAS SECURITY CONCERNS	06/03/2019	06/03/2019
5177	DISHNET WIRELINE	INQUIRY - IDAHO USF 2019 ANNUAL REPORT REQUEST LOCAL RATES FORM	06/03/2019	06/03/2019
5178	TRAN, LYND	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	06/03/2019	06/03/2019

5175	CHRISTENSEN, CALAN	(FRONT DESK) NEEDS TO VERIFY ID	06/03/2019	06/03/2019
5175	CHRISTENSEN, CALAN	(FRONT DESK) NEEDS TO VERIFY ID	06/03/2019	06/03/2019
5175	CHRISTENSEN, CALAN	(FRONT DESK) NEEDS TO VERIFY ID	06/03/2019	06/03/2019
5175	CHRISTENSEN, CALAN	(FRONT DESK) NEEDS TO VERIFY ID	06/03/2019	06/03/2019
3918	WYTHTTEN, BURLEY (911)	WITHOUT PHONE SERVICE SINCE YESTERDAY	05/30/2019	06/03/2019
3907	CHARCHAN, KIM	(SYSTEM CALL) PROBLEMS WITH CLB AND ENERGY ASSISTANCE PAYMENT	05/24/2019	06/03/2019
5171	THE SNAKE PIT (911)	SERVICE WENT OUT YESTERDAY - IMPACTING BUSINESS	05/31/2019	06/03/2019
5181	MULQUEEN, JOAN	BEING BILLED FOR 3-WAY CALLING	06/03/2019	06/03/2019
3913	ELAM, TIM	CO. IS REQUIRING THE CUSTOMER REPLACE AN EXISTING TRANSFORMER	05/29/2019	06/04/2019
5188	MADSEN, REAS	INQUIRY - IS NATURAL GAS DEREGULATED IN IDAHO FOR INDUSTRIAL CUSTOMERS	06/04/2019	06/04/2019
5189	DOUGHERTY, JANE	GOT A "ROBOCALL" FROM AN FRIEND	06/04/2019	06/04/2019
5190	SCHULTZ, KERRY	INQUIRY: LOOKING FOR ASSISTANCE / HELP WITH ARRANGEMENT	06/04/2019	06/04/2019
5191	DIRECT COMMUNICATIONS	(SYSTEM CALL) COMPANY CONTRACTOR WOULD NOT DO LOCATE ON PRIVATE PROPERTY	06/04/2019	06/04/2019
5186	SCHAR, SCOTT	INQUIRY: REQUIRED CLEARANCE OVER SPACES SUBJECT TO TRUCK TRAFFIC	06/04/2019	06/04/2019
3868	PORTER, MORRIS	CUSTOMER HAS NOT RECEIVED BILL, WHICH WAS SENT ON 4/23	05/13/2019	06/05/2019
3883	DORSEY, RICK	CUSTOMER HAS NOT RECEIVED APRIL BILL	05/20/2019	06/05/2019
4534	CRANOR, MICHAEL	DUE DATE CHANGES ON BILL W/O NOTICE	04/09/2019	06/05/2019
3881	LAWRENCE, LISA	SLOW SPEED BUT UNABLE TO GET CENTURYLINK TO RESOLVE THE ISSUE	05/17/2019	06/05/2019
5193	PAULK, NANCY	PRIVATE PROPERTY OWNER WILL NOT LISTEN TO CONCERNS ABOUT SINKHOLES	06/05/2019	06/05/2019
5195	BALL, TRACY	(SYSTEM CALL) UNREGULATED WATER SYSTEM - NO JURIS, HAS ACCESS TO CITY WATER	06/05/2019	06/05/2019
3917	CLEAR CREEK LAND & MORTGAGE	INQUIRY: LOOKING FOR ORDER NO. 19849	05/30/2019	06/05/2019
3905	SHAW, JAN	COMPANY SETS APPONTMENT AND THEN FAILS TO SHOW UP	05/24/2019	06/05/2019

5194	TRICARICO, DANIEL	INQUIRY: WANTED TO BE UPDATED ON TWO AVISTA RATE CASES	06/05/2019	06/05/2019
5174	EVANS, THOMAS	INTERNET - POOR SERVICE / POOR CUSTOMER SERVICE	06/03/2019	06/06/2019
2556	GRIEBEL, GARY	CUSTOMER HAS NOT RECEIVED BILL-CONCERNED THAT EBILLING IS IN EFFECT	05/06/2019	06/06/2019
5198	UNKNOWN, GARY	COMMENT: IPC SHOULDN'T BE ALLOWED TO CHANGE RATES FOR CUSTOMERS WITH SOLAR POWER	06/06/2019	06/06/2019
5203	STAKER, SHALEE	WANTS TO KNOW IF THERE ARE RULES ON HOW LONG POWER CAN BE OUT	06/07/2019	06/07/2019
5202	CLAYBAUGH, WINTER	(SYSTEM VOICEMAIL) OFF SINCE MAY 28 - NEEDS ASSISTANCE	06/07/2019	06/07/2019
5192	SAUNDERSON, HILLARY (911)	IN NEED OF A NEW PAYMENT ARRANGMENT	06/05/2019	06/07/2019
3915	PRINCE, CLYDE	INSTALL DATE FOR INTERNET KEEPS GETTING PUSHED OUT	05/29/2019	06/07/2019
5201	BEATTIE, ROSEMARY	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	06/07/2019	06/07/2019
5200	HARDIN, ELDON 911	(SYSTEM CALL) DELAY IN SERVICE OUTAGE RESPONSE	06/06/2019	06/07/2019
5197	ERLENBUSCH, BILL	CLAIMS CHECK WAS CASHED BUT NOT APPLIED TO ACCOUNT	06/06/2019	06/07/2019
5180	CHARCHAN, KIM	(PREVIOUS) NEVER GOT MAY BILLING STATEMENTS	06/03/2019	06/07/2019
5182	WHITE, KENNETH	(FRONT DESK) COMPLAINT AGAINST AURIC SOLAR	06/03/2019	06/10/2019
5208	GRAHAM, CHARLES	INQUIRY: IS THERE ANY WAY AROUND THE STATUTE 61- 332C.1.C?	06/10/2019	06/10/2019
5183	JONES, CHRIS	CLAIMS ACCOUNT SHOULD BE SETUP ON AUTO PAYMET TO CREDIT CARD	06/03/2019	06/10/2019
3914	WAGNER, CHRIS	PLUMBER & AMERICAN LEAK DETECTION FOUND NO LEAK	05/29/2019	06/10/2019
3902	URANGA, JEAN	(FRONT DESK) COMPLAINT REGARDING ROBOCALLS	05/23/2019	06/10/2019
5205	HATFIELD, MARK	INQUIRY - WATER USAGE DISCLOSURE TO THE CITY OF BOISE	06/10/2019	06/10/2019
5210	BATEY, ROBERT 911	(SYSTEM VOICEMAIL) COULD BE MEDICAL EMERGENCY	06/10/2019	06/11/2019
3919	CHAPMAN- LUDWIG, JONEEN	COMPANY WILL NOT REMOVE UNUSED LINE THAT IS TANGLED IN TREE AND HANGING IN YARD	05/30/2019	06/11/2019

5206	KNAPP, WESS (911)	INQUIRY: NEED AN ARRANGEMENT-POWER OFF SINCE 6/3, WATER OFF 2 WEEKS, GAS IS NEXT	06/10/2019	06/11/2019
5199	SLAUGHTER, JOHN	AUTO PAY - NOT DEDUCTED IN MAY, DOUBLE BILLED IN JUNE	06/06/2019	06/11/2019
5213	RUIZ, ROD	QUESTIONS NEW ROAD FEE AND ASSESSMENT	06/11/2019	06/11/2019
5211	ERICKSON, ARLENE (911)	SERVICE OUT SINCE 6/8, COMPANY SCHEDULED REPAIR FOR 6/17	06/11/2019	06/11/2019
5207	KINSKIE, DAPHNE (911)	LOSS OF DIAL TONE	06/10/2019	06/12/2019
5215	GRENDE, EILEEN	INQUIRY - WATER TURN OFF NOTIFICATION	06/12/2019	06/12/2019
5196	ZASIO ENTERPRISES	INQUIRY - NARUC DOCUMENT GOVERNING RECORDS RETENTION FOR PAYROLL	06/06/2019	06/12/2019
5216	PAYNE, SHAWN C	RECEIVED MONEY ORDER - FORWARDING TO COMPANY AVU-E	06/12/2019	06/12/2019
5187	COLE, MICHAEL	(DIRECT CALL) CUSTOMER DOESN'T UNDERSTAND THE USAGE RECONCILIATION IN THE SPRING	06/04/2019	06/12/2019
5212	LZICAR, BENJAMIN	(SYSTEM CALL) NEEDS LINE RELOCATED FROM OVERHEAD OF HIS PROPERTY - EASEMENT??	06/11/2019	06/12/2019
5222	STAUBENRAUS, TED	INQUIRY: DOES CUST HAVE TO PAY TO UPGRADE TRANSFORMER	06/13/2019	06/13/2019
5223	RAIN, CRYSTAL	INQUIRY - DEADLINE FOR SUBMITTING COMMENTS	06/13/2019	06/13/2019
5224	ANONYMOUS	(SYSTEM CALL) CUSTOMER WANTED TO COMPLAIN EXERCISING HIS RIGHT TO USE PROFANITY	06/13/2019	06/13/2019
5214	MOORE, LOUANNA (911)	OUT 6/10, REPAIR SCHEDULED 6/14, MULTIPLE HOMES AFFECTED-ELDERLY & ILL	06/11/2019	06/13/2019
5225	UNKNOWN	(FRONT VOICEMAIL) DISCONNECTED RESOLVED PRIOR TO CONTACT	06/14/2019	06/14/2019
561	UNKNOWN, MICHAEL	(SYSTEM VOICEMAIL) ROBOCALLS SPOOFING LOCAL NUMBER -CLOSED WITHOUT CONTACT	06/14/2019	06/17/2019
565	BALDWIN, BARBRA	NON REGULATED - POWER OUTAGE BURNED UP IRRIGATION PUMP	06/17/2019	06/17/2019
566	KNAPP, WES	(SYSTEM CALL) CITY OF SPIRIT LAKE - NO JURIS	06/17/2019	06/17/2019
3879	STRANDT, RONALD	BEING BILLED FOR LONG DISTANCE CHARGES FOR CALL FROM OTHER CALLERS	05/16/2019	06/17/2019
5209	ROBERTS, PEGGY	SERVICE IS RESTORED BUT TIRED OF CONSTANT LACK OF DIAL TONE	06/10/2019	06/17/2019

5219	LONG, RANDALL (911)	CO CHANGED PHONE PLAN W/O AUTHORIZATION, WILL NOT CHANGE IT BACK	06/12/2019	06/17/2019
568	UNKNOWN, NICHOLAS	PHONE DISCONNECTED - UNABLE TO GET IN TOUCH WITH CUSTOMER	06/18/2019	06/18/2019
5218	GRIESEL, JOAN 911	(SYSATEM CALL) SLOW REPAIR SCHEDULE - BATTERYŸ BACKUP GOOD, EQUIPMENT REPLACED	06/12/2019	06/18/2019
5221	GUTIERREZ-CHAPIN, SYDNEY	CUSTOMER DOES NOT WANT MEDICAL DEVICE PHONE NUMBER LISTED IN THE WHITE PAGES	06/13/2019	06/18/2019
3911	JOHNSON, QUEY (911)	WHEN DAMP OR RAIN PHONE LINE HAS ISSUES - NOT WORKING NOW	05/28/2019	06/18/2019
569	UNKNOWN, JOHN	INQUIRY: WONDERING ABOUT THE RULES FOR DISCONNECTION	06/18/2019	06/18/2019
5220	TILLMAN, JOHN	(SYSTEM EMAIL) MINIMUM REQUIREMENTS FOR EE REBATE	06/13/2019	06/18/2019
574	TOUTOUNCHI, SHOHREH	INQUIRY: LOOKING FOR A TAX EXEMPTION FORM FOR AN RV PARK	06/19/2019	06/19/2019
575	UNKNOWN, SABINA	(SYSTEM CALL) AMERIGAS OWES CUSTOMER CREDIT, NEEDS TO GO BACK TO LIHEAP	06/19/2019	06/19/2019
563	PEIRCE, ELLIE	REQUESTING CREDIT ON HER POWER BILL	06/17/2019	06/19/2019
567	NELSON, WARREN (911)	SERVICE HAS BEEN OUT SINCE 6-14-19 - CUSTOMER IS ELDERLY	06/17/2019	06/19/2019
3895	ELKINS RESORT	(DIRECT CALL) RESORT & SURROUNDING AREA LOSES PHOINE SERVICE - POWER OUTAGE	05/22/2019	06/19/2019
585	CHAMA, TOM	(SYSTEM CALL) WANTED TO SEND IN WRITTEN COMMENTS	06/20/2019	06/20/2019
583	UNKNOWN, LEXY	CO WILL NOT RESTORE POWER-SERVICE IN LANDLORDS NAME	06/20/2019	06/20/2019
578	NEWMAN, JOE	INQUIRY: INFORMATION ON 2 YEAR SOLAR CONTRACT AND SOLAR GENERATION	06/20/2019	06/20/2019
582	PARENT, ELIZABETH	CANCELED SERVICE BUT STILL BEING BILLED BY CABLE ONE	06/20/2019	06/20/2019
584	COLLISON, MARY	CREDIT CARD FRAUD AND 1-800 NUMBERS	06/20/2019	06/20/2019
5217	BARNETT, RAQUEL	CLAIMS COMPANY WANTS MORE MONEY TO RESTORE SERVICE THAN AGREED UPON	06/12/2019	06/20/2019
571	MONTOUR COUNTRY STORE	(SYSTEM CALL) INTERNET DOWN AT MONTOUR COUNTRY STORE FOR 3 WEEKS	06/18/2019	06/21/2019



589	PENNELL, BRUCE	INQUIRY - DOES THE COMMISSION REGULATE BAYVIEW WATER & SEWER DISTRICT	06/21/2019	06/21/2019
590	UNKNOWN	(SYSTEM CALL) CABLE COMPANY - NO JURISDICTION	06/21/2019	06/21/2019
579	MESEC, CHARLES 911	(SYSTEM CALL) PENDING DISCONNECTION	06/20/2019	06/21/2019
572	MUNKELT, LARRY	INQUIRY - CALCULATION OF COMMERCIAL RATES	06/19/2019	06/21/2019
592	WHITE, GARY	(SYSTEM CALL)DOESN'T LIKE SERVICE CAHRGE AND THE METHOD OF PRO-RATION	06/21/2019	06/21/2019
587	KOCHMAN, PAUL	WOULD LIKE MAILINGS FROM HOMESERV TO STOP	06/21/2019	06/21/2019
588	COON, DELBERT	HIGH SEWER BILL DUE TO LEAK - CAN COMPANY PROVIDE USAGE INFORMATION	06/21/2019	06/21/2019
593	ST. DAVID'S CHURCH	(SYSTEM VOICEMAIL) NEED TO PORT A NUMBER TO STRAIGHT TAALK	06/21/2019	06/24/2019
573	MOULTON, SHAWN	REQUESTING TWO EXTRA DAYS TO MAKE PAYMENT TO AVOID DISCONNECTION	06/19/2019	06/24/2019
591	GLENN, NATALIE 911	(SYSTEM CAL,L) NEEDS AN ARRANGEMENT TO CANCEL DISCONNECTION	06/21/2019	06/25/2019
577	WILLIAMS, MARCENE	POWER BUMP AT 3 A.M. ON JUNE 20 2019	06/20/2019	06/25/2019
580	C2 CONSTRUCTION (911)	NEEDS ENGINEERING TO PLEASE CALL BACK	06/20/2019	06/25/2019
581	KERNS, JIM	NEEDS HELP WITH LIFELINE	06/20/2019	06/25/2019
598	BROWN, STEVE	(SYSTEM EMAIL) EMAIL SENT BECAUSE OF POSSIBLE SYSTEM HACK	06/25/2019	06/26/2019
599	OLSON, JERRI (911)	NON REGULATED - CAN'T PUT SERVICE IN NAME DUE TO 2010 BILL-BEING EVICTED	06/26/2019	06/26/2019
586	BROWN, PHYLLIS (911)	CUSTOMER DISPUTING THE AMOUNT OWED ON BILL	06/20/2019	06/26/2019
602	SYRINGA	(SYSTEM CALL) COMPANY QUESTONS THE AUTHORITY TO COLLECT FEES FOR 911	06/26/2019	06/26/2019
605	CRANOR, MICHAEL	\$10.74 PAYMENT CLEARED BANK ON 6/5/19, STILL LISTED ON 6/25/19 BILL	06/27/2019	06/27/2019
606	HANCE, GEORGE 911	(SYSTEM CALL) DISCONNECTED, BROKEN ARRANGEMENT	06/27/2019	06/27/2019
596	AYERS, MICHAEL E. - 911	EXTENDED OUTAGES/COMPANY WON'T REPLACE CABLE	06/24/2019	06/27/2019

576	HALL, THOMAS	COMPANY WOULD NOT STOP SERVICE BECAUSE CUSTOMER DID NOT KNOW THE PIN #	06/19/2019	06/27/2019
610	UNKNOWN, MARCINA	CLAIMS COMPANY DID NOT TERMINATE SERVICE WHEN REQUEST WAS MADE	06/28/2019	06/28/2019
595	MURPHY, FRED	CLIAMs BILL IS STILL TOO HIGH	06/24/2019	06/28/2019
603	HEPWORTH, CHARLIES	CLAIMS NO NOTIFICATION WAS PROVIDED PRIOR TO DISCONNECTION	06/27/2019	06/28/2019
5173	HENDERSON, JESSI	LAST PAYMENT NOT APPLIED TO CURRENT BILL	06/03/2019	07/01/2019
597	WILLIAMS, EDWARD	(SYSTEM EMAIL) CUSTOMER TOLD NO BILL WAS DUE, GOT NOTICE	06/24/2019	07/01/2019
1850	UNKNOWN	(SYSTEM CALL) ASKING FOR INFORM ATION REGARDIGN NET METERING	07/01/2019	07/01/2019
614	THERRIALUT, GEORGIA	REQUESTING NEW PAYMENT ARRANGEMENT	07/01/2019	07/01/2019
1849	KIRKPARTICK, ED	OPPOSES CHANGES TO NET METERING PRICING	07/01/2019	07/01/2019
608	UNKNOWN	CLAIMS NO ONE SHOWED UP TO FIX TRANSFORMER	06/28/2019	07/01/2019
615	YOUNG, LAWRENCE	WORKING WITH SALVATION ARMY AND ST. VINCENT DE PAUL TO GET FUNDNIG	07/01/2019	07/01/2019
1851	CALDWELL, NATHAN	(SYSTEM VOICEMAIL) TRANSFERABILITY OF RECS	07/02/2019	07/02/2019
1852	GREENBURG, SANDRA	(SYSTEM EMAIL) TELEPHONE SERVICE IN REXBURG AREA	07/02/2019	07/02/2019
1853	RICHART, RUSS	CITY IS REQUESTING \$4,500 TO RECONNECT	07/02/2019	07/02/2019
1855	CARDONA, SANDRA	(SYSTEM VOICEMAIL) NEEDS REPLACEMENTY CELL PHONE (FREE)	07/02/2019	07/02/2019
1856	JOHNSON, BRENT	(SYSTEM CALL) HISTOPRICAL RATES FOR PAC	07/02/2019	07/02/2019
601	SHAW, CHRISTINA (TINA)	(SYSTEM CALL) POWER LINE ACROSS PROPERTY ENDANGERS SPRUCE TREE	06/26/2019	07/03/2019
1857	KNUDSEN, BOB	DOES LIKE HAVING TO WAIT BETWEEN 8:30AM TO 12:30PM FOR A TECH TO SHOW UP	07/03/2019	07/03/2019
1859	PARR, DANIEL	(SYSTEM CASE COMMENT) WANTED TO COMMENT ON THE CASE	07/05/2019	07/05/2019
5204	JOHNSON, JAMES	(SYSTEM CALL) WANTED TO COMMENT ON NET METERING FUTURE	06/07/2019	07/05/2019

1862	GARNER, BEN	OPPOSES CHANGES TO NET METERING PRICING	07/08/2019	07/08/2019
600	OWEN, JESSICA	(SYSTEM VOICEMAIL) BUMPED FROM LEVEL PAY FOR LATE PAYMENT	06/26/2019	07/08/2019
1867	UNKNOWN, MARY JO	(SYSTEM CALL) IDAHO COUNTY LIGHT & POWER - NO JURIS - HIGH MONTHLY CHARGE	07/08/2019	07/08/2019
1863	COLEGROVE, ODY	(SYSTEM CALL) CLEARWATER POWER - NO JURIS -	07/08/2019	07/08/2019
1865	BORCHERS, CONOR	(SYSTEM CALL) NEEDS REPAIR PRIOR TO SERVICE TURN-ON	07/08/2019	07/08/2019
1860	GALLOWAY, RON	INQUIRY - NEEDS INFORMATION ON HOW TO GET QUALIFIED AS AN IPP IN IDAHO	07/08/2019	07/09/2019
1876	UNKNOWN	(SYSTEM CALL) SUBURBAN PROPANE PRICES ARE \$4.29, COMPETITION ONLY \$1.29	07/09/2019	07/09/2019
1869	UNKNOWN	(SYSTEM CALL) CITY OF WEISER - NO JURIS	07/09/2019	07/09/2019
1866	ALLAN, HEIDI (911)	CLAIMS LAREG PAYMENT WAS MADE IN MAY	07/08/2019	07/09/2019
1875	CHALUPKA, GAIL (SP)	(SYSTEM CALL) COMPLAINT ABOUT DUE DATE	07/09/2019	07/09/2019
1871	GARNER, BEN	(SYSTEM CALL) WANTS TO COMMENT ON THE CUSTOMER LETTER, DISCUSSED CASE PROCESS	07/09/2019	07/09/2019
1873	GRAVES, LESLIE	UNABLE TO SPEAK TO A CSR TO MAKE A PAYMENT	07/09/2019	07/09/2019
616	FERNINAND, DAWN	SERVICE HAS BEEN DOWN FOR A WEEK	07/01/2019	07/09/2019
1870	UNKNOWN, CAMMY	(SYSTYEM VOICEMAIL) CLOSED WITHOUT RESPONSE	07/09/2019	07/10/2019
1882	MADDERRA, MAXINE	INQUIRY - CALLING ON BEHALF OF SON WHO LIVES IN MISSOURI	07/11/2019	07/11/2019
1881	TOVAR, KARINA 911	(SYSTEM VOICEMAIL) NEEDS EMC - NOT AVAILABLE AS AN OPTION - NEEDS PAYMENT	07/10/2019	07/11/2019
1874	SHOEMAKER, FRED	FEELS DUE DATE SHOULD BE MINIMUM OF 20-DAYS	07/09/2019	07/11/2019
1868	MARSH, MARY ANN (911)	CLAIMS SHE WAS ON ENERGY ASSITANCE	07/08/2019	07/11/2019
609	WILLIAMS, MARCENE	POWER BUMP AT 9:41 AM ON JUNE 27, 2019	06/28/2019	07/11/2019
612	MORTENSEN, ED	COMPANY REQUESTING METER BOX BE RELOCATED	06/28/2019	07/11/2019

1879	SNAKE RIVER POTTERY POWER	INQUIRY - NEEDS COPY OF CONTRACT	07/10/2019	07/11/2019
1884	HOOLEY FARMS	INQUIRY - STATUS OF NET METERING CASE NO. ICE-E-19-15	07/11/2019	07/11/2019
1890	DAVIDSON, JARED 911	(SYSTEM CALL) COMPANY BELIEVES PREVIOUS CUSTOMER STILL THERE, ENERGY DIVERSION	07/12/2019	07/12/2019
1890	DAVIDSON, JARED 911	(SYSTEM CALL) COMPANY BELIEVES PREVIOUS CUSTOMER STILL THERE, ENERGY DIVERSION	07/12/2019	07/12/2019
1887	UNKNOWN	(SYSTEM VOICEMAIL) APPLICANT TURNED DOWN FOR SERVICE	07/12/2019	07/12/2019
1880	DELOEN, STEPHANIE (911)	TRIED TO MAKE PAYMENT OVER THE PHONE AND WAS DENIED	07/10/2019	07/12/2019
1888	UNKNOWN, JAIDIN	(SYSTEM VOICEMAIL) FREE WIRELESS CELL PHONE	07/12/2019	07/12/2019
1894	UNKNOWN, JUDY	INQUIRY: QUESTION ON ORDERING ANOTHER TRASH CAN	07/15/2019	07/15/2019
1896	ROYLANCE, PAM	INQUIRY: LOOKING FOR INTERNET PROVIDERS IN MARSING AREA	07/15/2019	07/15/2019
1892	FREEMAN, PAUL	CUSTOMER CONCERNED ABOUT WORDING ON THE BILL	07/15/2019	07/15/2019
1878	MAJORS, JOSHUA	(SYSTEM CALL) COMPANY UNAVAILABLE IN EMERGENCY SITUATION	07/10/2019	07/15/2019
1886	FITZSIMMONS, LANCE	(SYSTEM CALL) INTERNET ACCESS THROUGH FIBER ACROSS THE HIGHWAY	07/12/2019	07/15/2019
570	ODEDO, MARGARET	COMPANY SET UP ACCOUNT IN CUSTOMERS NAME- REVERTS BACK INTO HER FATHERS NAME	06/18/2019	07/15/2019
1218	COMER, JEFFREY	DENIAL OF REQUEST TO TRANSFER EXCESS GENERATION CREDIT	03/15/2019	07/16/2019
1218	COMER, JEFFREY	DENIAL OF REQUEST TO TRANSFER EXCESS GENERATION CREDIT	03/15/2019	07/16/2019
1897	REDDEN GROUP	SCAMMED OUT OF \$806 BY SOMEONE POSING AS IDAHO POWER CSR	07/16/2019	07/16/2019
564	TIFFANY, DIANNE	3-4 WEEKS WAITING ON PERMIT TO HOOK UP SOLAR / QUESTIONS ON CASE IPC-E-18-15	06/17/2019	07/16/2019
1899	UNKNOWN, NORM	(SYSTEM CALL) OFFERED COMMENTS REGARDING NET METERING (SCHEDULE 135 & 136)	07/17/2019	07/17/2019
1861	WHITE, GERALD 911	(SYSTEM EMAIL) ASSISTANT FIRE MARSHALL REQUESTS URGENT REPAIR	07/08/2019	07/17/2019
1900	UNKNOWN	(SYSTEM CALL) CUSTOMER TO CALL MOUNTAINS STATES AND THEN UTAH PSC	07/17/2019	07/17/2019

1901	UNKNOWN, DEBORAH	INQUIRY: IS IT LEGAL FOR A LANDLORD TO TURN OFF THE WATER	07/17/2019	07/17/2019
5185	AGATE, CLAUDIA	COMPANY IS REQUIRING ITSAP PARTICIPATION BEFORE ACCEPTING USAC APPROVED LIFELINE	06/03/2019	07/17/2019
611	TESTER, KAREN	CLAIMS COMPANY IS AWARE OF CASUE OF ISSUE BUT WON'T FIX IT	06/28/2019	07/17/2019
611	TESTER, KAREN	CLAIMS COMPANY IS AWARE OF CASUE OF ISSUE BUT WON'T FIX IT	06/28/2019	07/17/2019
611	TESTER, KAREN	CLAIMS COMPANY IS AWARE OF CASUE OF ISSUE BUT WON'T FIX IT	06/28/2019	07/17/2019
613	ARNOLD, BUD	LINE QUALITY IS SO BAD YOU CANT HAVE A CONVERSATON - INTERMITTENT	06/28/2019	07/17/2019
1854	ELLISON, BIRDIE	ONGOING AND INTERMITTENT	07/02/2019	07/17/2019
1858	HAMMER, SANDY	STATIC IS GETTING WORSE AND UNABLE TO MAKE OUTGONIG CALLS WITH STATIC	07/03/2019	07/17/2019
1864	TAYLOR, JUSTIN	INQUIRY - NEEDS ASSISTANCE WITH LIFELINE APPLICATION STATUS	07/08/2019	07/18/2019
607	WILKES, KENT	CLAIMS DIRECT COMMUNICATION REFUSES TO PORT PHONE NUMBER	06/28/2019	07/18/2019
1891	TAYLOR, JERRY (911)	CALLED WANTING TO NOTIFY UTILITY THAT BILL WILL BE PAID ON 7-24-19	07/15/2019	07/18/2019
1893	GREABY, RAY	DISPUTE ON THE AMOUNT OF USAGE THIS SPRING - HIGH BILL	07/15/2019	07/18/2019
3193	WILLIAMS, TODD	INQUIRY: WANTS TO KNOW HOW TO GIVE INPUT ON A CASE	07/18/2019	07/18/2019
1902	ROBERTS, CHARLES	NEEDS FINANCIAL ASSISTANCE	07/17/2019	07/18/2019
1904	BARNETT, RAQUEL	CLAIMS FRIEND PULLED THE METER	07/18/2019	07/19/2019
1904	BARNETT, RAQUEL	CLAIMS FRIEND PULLED THE METER	07/18/2019	07/19/2019
1898	GALAN, LYDIA (911)	NEEDS FINANCIAL ASSISTANCE	07/17/2019	07/19/2019
1889	FISHER, MUNRAI	(SYSTEM EMAIL) PAYMENT PLANS	07/12/2019	07/19/2019
3196	LA FLEUR, AMARYAH	(SYSTEM EMAIL) CITY OF PLUMMER, BILLING AND COLLECTIONS - NO JURIS	07/19/2019	07/19/2019
3198	UNKNOWN, TONYA	(SYSTEM VOICEMAIL) SERVICE SPORADIC IN THREE COMMERCIAL BUILDINGS	07/19/2019	07/19/2019

1877	HEADINGS, CRAIG	BLOWN DIAPHRAGM - REBILLED \$206.77	07/10/2019	07/19/2019
1872	ANDERS, PAUL	INTERMITTENT LOSS OF DIAL TONE	07/09/2019	07/19/2019
3205	DANIELS, HARLEY (911)	INQUIRY: DAYCARE IN THE HOME, TECH IS RETURNING TODAY TO DISCONNECT	07/22/2019	07/22/2019
3202	DE LEON, JANE	(SYSTEM CALL) EXEMPTION FROM USF	07/22/2019	07/22/2019
3204	FAUTH, ANDY	(SYSTEM CALL) WIRELESS FREE PHONE IS HAVING LIFELINE APPLICATION SENT TO IT NOT	07/22/2019	07/22/2019
3200	UNKNOWN, STEVE	(SYSTEM CALL) AT&T WIRELESS, ROBOCALLS, REFERRED TO FCC	07/22/2019	07/22/2019
3199	INMAN, TABBI	(SYSTEM CALL) AMOUNT TRANSFERRED	07/19/2019	07/22/2019
3211	TAYLOR, KRISTEN	CO. CHARGING A \$50 LATE FEE ON \$30 BILLS, CURRENTLY DISCONNECTED	07/23/2019	07/23/2019
3209	JUNKERT, KEN	ROBO/ SCAM CALLERS	07/23/2019	07/23/2019
3210	UNKNOWN	(SYSTEM CALL) CHANGING ACCT FROM PERSONAL TO BUSINESS, AVOID SERV. EST. CHG	07/23/2019	07/23/2019
3195	GARRETT, TIM	(SYSTEM VOICEMAIL) OIUTAGE IN PLACERVILLE	07/19/2019	07/23/2019
1885	BRIANT, CHARLES	(SYSTEM VOICEMAIL) VOICE LINE QUALITY	07/11/2019	07/23/2019
5184	ZAHLER, DAVID	NO ISSUES FOUND-SERVICE OUT FOR SEVERAL WEEKS/FIXED/OUT AGAIN AFTER 2 DAYS	06/03/2019	07/23/2019
3212	BOWER, TONY	INQUIRY: HOA PRES. QUESTION ON IF COMPANY IS RESPONSIBLE FOR EQUIPMENT TO METER	07/24/2019	07/24/2019
3207	FYBERCON	INQUIRY: HOW TO BECOME A CLEC?	07/23/2019	07/24/2019
3208	MINOR, DARCY	SYSTEM DOWN AND ISSUES WITH CUSTOMER SERVICE	07/23/2019	07/24/2019
3216	POOLEY, LORISSA	(FRONT DESK) PAYMENT ON DISCONNECTION MAILED TO THE COMMISSION	07/25/2019	07/25/2019
1903	DIERCKS, DERECK	TREE DAMAGE CLAIM, WAITING FOR COMPANY RESPONSE	07/17/2019	07/25/2019
1883	NOLTE, LORETTA	(SYSTEM CALL) SPRINKLER LEAK IN THE WINTER TIME (?)	07/11/2019	07/25/2019
3214	WADE, CHRISTY	(SYSTEM VOICEMAIL) MESSAG3E REGARDING PAYMENT MADE ON ACCOUNT	07/25/2019	07/25/2019
3197	BOSIER, JERRIE EVANS	(SYSTEM CALL) BILLED FOR 2018 ANNUAL CHARGE AND LATE FEES, NEVER RECEIVED BILL	07/19/2019	07/25/2019

3215	NORDMAN RESORT	COMMUNITY LOSES PHONE SERVICE DURING POWER OUTAGES - BACKUP BATTERIES?	07/25/2019	07/25/2019
3222	HERNANDEZ, JOHNATHON (911)	CALLED AT 4:25 TO MAKE PAYMENT, CO. DID NOT ANSWER	07/25/2019	07/26/2019
3201	THORNTON, ALFRED (911)	PHONE SERVICE OUT FOR 4 DAYS	07/22/2019	07/26/2019
3221	BARKER, MICHAEL	CONSUMER WANTS LANDLINE 911 CAPABILITY ONLY	07/25/2019	07/26/2019
3219	SNYDER, MILDRED	CUSTOMER MOVING DOWNSTAIRS, CO. WILL NOT SETUP BUDGET PAY	07/25/2019	07/26/2019
3224	BOLDMAN, CHRIS	CO. DID NOT SEND NOTIFICATION OF ARSNIC IN THE WATER AND SAND IN THE WATER	07/26/2019	07/26/2019
3233	CHRISTENSEN, PETER	CUSTOMER CALLED PUC BY MISTAKE	07/29/2019	07/29/2019
3230	MARCONI, BEN	(SYSTEM EMAIL) MODEM	07/29/2019	07/29/2019
3236	ANDERSON, BERNETTA	(SYSTEM CALL) NEED AN ARRANGEMENT	07/29/2019	07/29/2019
3235	CRANOR, MICHAEL	ROUNDED USAGE AMOUNTS, SAFETY AND DAMAGE CONCERNS	07/29/2019	07/29/2019
3213	TURNER, VICKIE 911	(SYSTEM CALL) PHONE OUT, NO BACKUP POWER	07/24/2019	07/29/2019
3194	WARD, TIM	(SYSTEM MAIL) DISH TV AND INTERNET	07/19/2019	07/29/2019
2576	LAMOTTE, DEBBIE	(SYSTEM DIRECT) LOW WATER PRESSURE N ASPEN RIDGE EAST WELL STILL DOWN	05/10/2019	07/30/2019
3246	GLENN, LARAIN (911)	ACCOUNT IN DAUGHTERS NAME, NEED PERMISSION TO FILE A COMPLAINT	07/30/2019	07/30/2019
3240	ESCOLA, PAULA	UNWANTED CALLER, CREDO SENT CUSTOMER TO PUC	07/30/2019	07/30/2019
3245	UNKNOWN	(SYSTEM CALL) WANTED TO SUBMIT WRITTEN COMMENTS	07/30/2019	07/30/2019
4538	UNKNOWN	(SYSTEM CALL) SPRINT WIRELESS AGREEMENT	07/31/2019	07/31/2019
4540	WHITE, GARY	(SYSTEM CALL) CITY OF FRUITLAND - NO JURIS	07/31/2019	07/31/2019
4541	UNKNOWN, JAMES	(SYSTEM CALL) WANTS T VERIFY THAT POLE IS IN UTILITY EASEMENT	07/31/2019	07/31/2019
3247	LEZAMIZ, JOHN	HVAC UNIT RUINED IN POWER OUTAGE - CO. WOULD NOT SEND A CLAIM FORM-RULE K	07/31/2019	08/01/2019

4537	BURNEY, DE JUANA	(SYSTEM CALL) COMPANY CAN'T SEEM TO SPELL HER NAME CORRECTLY	07/31/2019	08/01/2019
4544	UNKNOWN	(SYSTEM CALL) DO WE REGIULATE DITCH COMPANIES	08/01/2019	08/01/2019
3241	PEARSON, UNKNOWN	INQUIRY: CAN A POWER CO RUN A LINE ACROSS MY PROPERTY TO A DIFFERENT CUSTOMER?	07/30/2019	08/01/2019
4548	PARR, TRISH	(SYSTEM CALL) COMPLAINT ABOUT SUBSIDIZED HOUSING	08/02/2019	08/02/2019
4549	ANONYMOUS, JOE	ANONYMOUS INTERNET COMPLAINT WITH THE PUC	08/02/2019	08/02/2019
4543	RODRIGUEZ, KATHLEEN (911)	COMPANY WILL NOT EXTEND TIME FOR AN EXTRA 3 DAYS TO PAY \$154 BILL	08/01/2019	08/02/2019
3244	PEAVEY, TOM 911	((SYSTEM EMAIL) OUTAGE I CAREY, NO TECH AVAILABLE	07/30/2019	08/02/2019
3237	BREWINGTON, LAWRENCE	INQUIRY: MISC FEES AND LINEBACKER SERVICE	07/29/2019	08/02/2019
3248	GARRETT, SUSAN	(SYSTEM MAIL) UNKNOWN PROBLEM AT CITY CONTROLLED HOUSING	07/31/2019	08/02/2019
3238	RUDEEN, CARL	(SYSTEM EMAIL) TRANSFERRED OUT OF CUSTOMERS NAME AND THEN TERMINATED	07/29/2019	08/02/2019
3203	MC BRIDE, TEENA	CUSTOMER ASKING FOR A COPY OF THE 12/20/2017 COMPLAINT - DEFERRED REQUEST	07/22/2019	08/02/2019
4558	UNKNOWN, NANCY	INQUIRY:CUST WANTS TO KNOW HOW TO LET THE PUC KNOW SHE DOES NOT APPROVE RATE	08/05/2019	08/05/2019
4557	YEGGE, REGINA	SYSTEM EMAIL - CITY OF MIDDLETON - NO JURIS	08/05/2019	08/05/2019
4556	LEUCKS, JENNIFER	(SYSTEM CALL) NEEDS WATER QUALITY REPORT TO SELL HOUSE, COMPANY SENT HER HERE	08/05/2019	08/05/2019
4555	UNKNOWN, AUSTIN	(SYSTEM FRONT) NEEDS TO CONTACT THE COMPANY FOR AN ARRANGEMENT	08/05/2019	08/05/2019
4552	MC NEFF, SHERRY	SS DATE CHANGED, BROKEN ARRANGEMENT, NEEDS A NEW ARRANGEMENT	08/05/2019	08/06/2019
4547	CONGREGATION AHAVATH BETH ISRAEL	INQUIRY: DISASTER RESPONSE PLAN NOTIFICATION (RAILROAD)	08/02/2019	08/06/2019
3242	ROBERTS, DICK	(SYSTEM CALL) POSSIBLE NEW WATER COMPANY, CALL FROM DEQ MANAGER	07/30/2019	08/06/2019
4553	CRILL, JONI	NON- REGULATED: INTERNET DOWN	08/05/2019	08/06/2019
4563	CIRELLI, JOSH	DISCONNECTED AFTER PAYING THE BILL, TECH DID NOT KNOCK	08/05/2019	08/06/2019



3231	GRIEBEL, GARY	INCORRECT METER READING / DATE /AMOUNT, SLOW RESPONSE FROM COMPANY	07/29/2019	08/06/2019
3206	HOLFORD, RON	INQUIRY: IS BOX LOCATED ON HIS PROPERTY ABANDONED, WILL COMPANY REMOVE IT?	07/22/2019	08/07/2019
4545	GLASGOW, WILL	(SYSTEM CALL) INTERNATIONAL LONG DISTANCE CHARGES ARE FRAUDULENT	08/01/2019	08/07/2019
4545	GLASGOW, WILL	(SYSTEM CALL) INTERNATIONAL LONG DISTANCE CHARGES ARE FRAUDULENT	08/01/2019	08/07/2019
4564	FULLER, DURWIN	(SYSTEM CALL) INTERNET ONLY	08/06/2019	08/07/2019
4570	MOORE, KAREN	(SYSTEM VOICEMAIL) MAKE A PAYMENT	08/07/2019	08/07/2019
4565	CHILTON, DAN	DASCO TRENCHED FROM POLE TO POLE IN FRONT OF HOME, NOW WATER IS ERODING THE RD	08/06/2019	08/07/2019
4573	NICKUM, RITA	(SYSTEM CALL) SPARKLIGHT / CABLEONE IS OUT OF SERVICE	08/07/2019	08/07/2019
4574	UNKNOWN	(SYSTEM CALL) SPECTRUM BROADBAND BILLING PROBLEMS	08/07/2019	08/07/2019
4550	JOHNSON, CHRISTY	CO WILL NOT WORK ON AN EXTENSION OF THE CURRENT ARRANGEMENT	08/02/2019	08/07/2019
4566	MUNEZ, GENARA	COMPANY DISCONNECTED AFTER PAYMENT WAS MADE	08/06/2019	08/07/2019
4567	MADERO, MERCEDES 911	(SYSTEM CALL) NEED ARRANGEMENT	08/06/2019	08/07/2019
4569	JOHNSON, MICHAL	ISSUES WITH PAST BILL / INQUIRY ON BUDGET PAY	08/06/2019	08/07/2019
3239	LIESENFELD, WILLIE (911)	SERVICE OUT FOR 8 DAYS, CO WILL NOT CALL BACK OR OPEN A TROUBLE TICKET	07/30/2019	08/07/2019
4575	UNKNOWN	(SYSTEM CALL) CITY OF NAMPA - NO JURIS	08/08/2019	08/08/2019
4576	CARR, JAN	(SYSTEM EMAIL) SPECTRUM CABLE - NO JURIS	08/08/2019	08/08/2019
4578	THOMAS, PAM	CO. DISCONNECTED 6-PLEX WHEN PROPERTY MGMT. CO. MISSED THE PAYMENT	08/08/2019	08/08/2019
4579	UNKNOWN, JEREMY	INQUIRY: RULES ON HOW TO DISCONNECT A USER WHO IS NOT PAYING THE BILL	08/08/2019	08/08/2019
4542	NICHOLS, JEANNINE	PAYMENT NOT APPLIED TO ACCOUNT	08/01/2019	08/08/2019
4568	VSP PUBLICATIONS	(SYSTEM CALL) PHONE SPORADIC, INTERNET DOWN	08/06/2019	08/08/2019

4559	MONTEITH, KENNETH 911	(SYSTEM CALL) LINE NOISE M STATIC, SHORT CUT-OFFS	08/05/2019	08/08/2019
4582	BORIS, SHEILA	WANTED TO KNOW THE ADDRESS FOR THE COMPANY DROP BOX LOCATION	08/09/2019	08/09/2019
4580	DALTON, BETTY	CLAIMS WATER USAGE IS LOWER THAN BEING BILLED	08/09/2019	08/09/2019
4581	VALERO, IRMA	(FRONT DESK) CITY OF CHUBBUCK UTILITIES (WATER)	08/09/2019	08/09/2019
4572	UNKNOWN, KENNETH	COMPANY FIXED ISSUE BEFORE CUSTOMER CONTACTED THE PUC	08/07/2019	08/09/2019
4583	POTTS, WILLIAM	(SYSTEM EMAIL) DIGLINE 811	08/09/2019	08/09/2019
1235	YEAGER, BRANDI	INQ: CAN A PROP. MGMT. CO. ADJUST IRRIGATION & EXPECT THE CUST TO PAY THE BILL?	08/12/2019	08/12/2019
1240	YOUNG, PAUL	TELEMARKETING CALLS REQUESTING SOCIAL SECURITY NUMBERS	08/13/2019	08/13/2019
4591	MURPHY, FRED	CLAIMS BILL IS TOO HIGH BECAUSE IDAHO POWER IS ADDING EXTRA KWH EACH MONTH	08/12/2019	08/13/2019
1236	COX, A. D. (JIM)	PAYMENT MADE ON CO. WEBSITE HAS POSTED TO THE ACCOUNT	08/12/2019	08/13/2019
1241	FRIESEN, KRISTY	LOOKING FOR ASSISTANCE	08/13/2019	08/13/2019
1243	FRIGGLE, TOM	WANTS TO STOP UNWANTED CALLS	08/14/2019	08/14/2019
1238	THURSTON, MIKE	INQUIRY - WANTED TO KNOW THE COMMENT DEADLINE FOR AVU-E-19-04	08/13/2019	08/14/2019
1244	WALLACE, STAN	(SYSTEM VOICEMAIL) USE CLL BLOCKING TO E,IMINATE ROBOCALLS	08/14/2019	08/15/2019
1248	SEWARD, LONNIE	(DIRECT EMAIL) STATUS OF SECONDARY WELL	08/15/2019	08/15/2019
4551	STEWART, TRACY	(SYSTDM CALL) INTERNET OUT, REPAIRS DELAYED,	08/02/2019	08/15/2019
4571	JOHNSON, TRENT 911	(SYSTEM EMAIL) NEEDS EMC OR ARRANGEMENT OR ASSISTANCE	08/07/2019	08/16/2019
1250	UNKNOWN, SCOTT	(SYSTEM CALL) CITY OF AMMON	08/16/2019	08/16/2019
1251	BAENEN, MARY	INQUIRY - ARE THERE OPTIONS TO REVISIT OPT-OUT OF SMART METERS	08/16/2019	08/16/2019
1249	BARKER, DIANE	(SYSTEM VOICEMAIL) COX COMTEL, IDAHO	08/16/2019	08/16/2019
4560	SNELL, RICHARD	(SYSTEM CALL) BROKEN ARRANGEMENT, COMPANY UNWILLING TO RESTART	08/05/2019	08/16/2019

4590	RODGERS, SUSAN	PHONE SERVICE OUT SINCE FRIDAY (8-9-19)	08/12/2019	08/16/2019
4586	MC FADDIN, JOHN	PHONE SERVICE OUT SINCE FRIDAY (8-9-19)	08/12/2019	08/16/2019
4587	GILL, SUSAN	PHONE SERVICE OUT SINCE FRIDAY (8-9-19)	08/12/2019	08/16/2019
4588	MORTENSEN, KRISTIN	PHONE SERVICE OUT SINCE FRIDAY (8-9-19)	08/12/2019	08/16/2019
4589	REINHARDT, PATTY	PHONE SERVICE OUT SINCE FRIDAY (8-9-19)	08/12/2019	08/19/2019
1234	HOFFMAN, MICHAEL	ISSUES W/"VACATION" PRICING, CUSTOMER IS REQUESTING A REFUND	08/12/2019	08/19/2019
1252	THAI CURRY HOUSE 911	(SYSTEM CALL)	08/19/2019	08/19/2019
1233	REDFIELD, TAMMY	LOST PAYMENT, ISSUES WITH "EPAY"	08/12/2019	08/19/2019
1254	BAZAR, JENNIFER	(FRONT DESK) PAYMENT RECEIVED	08/19/2019	08/19/2019
1254	BAZAR, JENNIFER	(FRONT DESK) PAYMENT RECEIVED	08/19/2019	08/19/2019
1256	IDAHO ASSOCIATION OF HIGHWAY DISTRI	INQUIRY - CAN THE COMMISSION PRESENT AT THE NATIONAL CONVENTION	08/20/2019	08/20/2019
1257	CARBONELL, ELIZABETH	COMPLAINT FORWARDED TO IDAHO ATTORNEY GENERALS OFFICE	08/20/2019	08/20/2019
1259	BACON, DENISE	(SYSTEM EMAIL) CITY OF STITES - NO JURIS	08/21/2019	08/21/2019
1242	NAVE, CHARLENE	OBJECT TO \$500 PLUS FEE TO RELOACTE UNDERGROUND POWER LINE	08/14/2019	08/21/2019
4592	ZOBERSKI, JEAN	CUSTOMER INCORRECTLY SET WATER TIMER, REQUESTING A BILL ADJUSTMENT	08/12/2019	08/22/2019
1261	HUITRON, ALICIA	LOOKING FOR ASSISTANCE IPC-E AND INT-G	08/22/2019	08/22/2019
3223	CHARCHAN, KIM	LOTS OF CONFUSION ON COMFORT LEVEL BILLING	07/26/2019	08/22/2019
1258	DIERKS, PATRICIA	INTERNET SERVICE CONSTANTLY IN AND OUT	08/20/2019	08/22/2019

1247	ASPEN TRANSISTIONAL REHAB	INQUIRY: BANKRUPTCY, WHAT RIGHTS TO VOID CONTRACT	08/15/2019	08/22/2019
4584	BROWDER, DARLENE	INQUIRY INTO CHECK PAID TO BUSINESS FROM IPUC	08/09/2019	08/23/2019
1255	BUCHANAN, DAVE	CANNOT GET AN ANSWER OR SPEAK TO "LIVE" PERSON ABOUT ROUTER	08/19/2019	08/24/2019
1262	RIPKE, CHARLENE	SENT MORTGAGE CHECK TO SUEZ BY MISTAKE	08/22/2019	08/24/2019
3232	ALLEN, AMY	HEALTH ISSUES DUE TO BACTERIA LIVING IN A BIOFILM IN THE WATER	07/29/2019	08/24/2019
1264	BOWMAN, GRACE	(SYSTEM EMAIL) NEEDS TOLL FEE FOR OUTAGES	08/26/2019	08/26/2019
1266	UNKNOWN, JOHN	(SYSTEM CALL) DAMAGE CAUSED BY FAILURE OF U/G CABLES	08/26/2019	08/26/2019
1270	SKINNER, DAN	INQUIRY - WHO PAYS TO MOVE POWER POLE - ATTORNEY FOR BOISE SCHOOL DISTRICT	08/26/2019	08/26/2019
1260	COLE, MICHAEL	(DIRECT) SYSTEM CAPACITY WITH NEW DEVELOPMENT	08/22/2019	08/26/2019
1271	TURBIN, STEVE	2019 PGA FILING FOR AN INCREASE	08/26/2019	08/26/2019
1268	EBERHARD, JIM	CITY OF KUNA BILLING PRACTICES FOR WATER, SEWER, GARBAGE	08/26/2019	08/26/2019
4554	NICHOLS, LISA	BILLING/PAYMENT ISSUES, SHOULD HAVE BEEN PAID OFF, RECEIVED A LATE NOTICE	08/05/2019	08/26/2019
1276	IDAHO STATE TAX COMMISSION	INQUIRY: QUESTION ABOUT ECOVA INC., WHICH IS AN UNREGULATED SUBSIDIARY OF AVISTA	08/27/2019	08/27/2019
1275	CORTES, SUSAN (911)	DISCONNECTED - NEEDS ASSISTANCE OR MEDICAL	08/27/2019	08/27/2019
1275	CORTES, SUSAN (911)	DISCONNECTED - NEEDS ASSISTANCE OR MEDICAL	08/27/2019	08/27/2019
562	FRANZ, BEN	TRYING TO GET COST BREAKDOWN & ADDITIONAL CREDIT	06/14/2019	08/28/2019
4577	VARELA, JUANA (911)	NEEDS EXTENSION AND OR ARRANGEMENT	08/08/2019	08/28/2019
1278	YOUNG, JEREMY	COMPANY WANTS CUSTOMER TO PAY FOR METER	08/28/2019	08/28/2019
1277	TURLEY, STEVE	(SYSTEM EMAIL) FRONTIER INTERNET - NO JURIS	08/28/2019	08/28/2019
1269	RUDER, LEONARD	(SYSTEM VOICMAIL) STATE AND FEDERAL TAXES	08/26/2019	08/29/2019

1245	PREFERRED CONCRETE	CLAIMS BACKUP BATTERIES NO LONGER WORK	08/15/2019	08/29/2019
1263	DAVIS, MICHAEL	UNABLE TO GET IN TOUCH - PHONE ISSUE	08/26/2019	08/30/2019
1284	WATERS, JEFF (911)	NEEDS PAYMENT ARRANGEMENT	08/30/2019	08/30/2019
1286	CYNELLA	NEEDS ASSISTANCE FOR WATER AND SEWER BILL	08/30/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
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594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
594	BRISTOL, JARED	NO NOTICE, DAMAGED TO PROPERTY, TORT	06/24/2019	08/30/2019
1285	JOHNSON, CARL	IN NEED OF FINANCIAL ASSISTANCE	08/30/2019	09/03/2019
2578	MC DONALD, TRACY	(SYSTEM CALL) EFFECTS OF CURRENT CASES ON NET METERING	09/04/2019	09/04/2019

2579	UNKNOWN, TIM	(SYSTEM CALL) NET METERING	09/04/2019	09/04/2019
3225	DECOCK, SUSAN	(SYSTEM EMAIL) LOW WATER PRESSURE	07/29/2019	09/04/2019
3226	PETTENGILL, RON	(SYSTEM EMAIL) LOW WATER PRESSURE	07/29/2019	09/04/2019
3227	JOHNSTON, DAVID	(SYSTEM EMAIL) LOW WATER PRESSURE	07/29/2019	09/04/2019
3228	CHERRY, STEVE	(SYSTEM EMAIL) LOW WATER PRESSURE	07/29/2019	09/04/2019
3229	ANDERSON, NICHOLE	(SYSTEM EMAIL) LOW WATER PRESSURE	07/29/2019	09/04/2019
2580	ASHER, ELAINE	(SYSTEM CALL) CITY OF ALBION LIGHT AND WATER - NO JURIS	09/04/2019	09/04/2019
2577	HARTFORD, BEV	(SYSTEM CALL)	09/03/2019	09/04/2019
2585	NICHOLS, (UNKNOWN)	(SYSTEM CALL) INCREASEIN SEWER RATES TO IMPROVE WATER SYSTEM	09/05/2019	09/05/2019
1282	FLORES, LISA	CLAIMS SUEZ HAS IGNORED REQUESTS CONCERNING MANHOLE COVERS	08/30/2019	09/05/2019
1279	CARLSON, DAVE	CLAIMS THE COMPANY FAILED TO RESPOND TO HIS COMPLAINT	08/28/2019	09/05/2019
2581	CANYON COUNTY RECORDER'S OFFICE	INQUIRY: WHAT TO DO WITH ORDER NO. 34429 - NOTICE OF MOD PROC. (INT-G--19-06)	09/05/2019	09/05/2019
2588	KATZ, ANTHONY	RECEIVED CHECK - FORWARDING TO COMPANY INT-G	09/06/2019	09/06/2019
2589	FREI, ANN	(SYSTEM MAIL) PAYMENT SENT TO COMMISSION	09/06/2019	09/06/2019
1287	UNKNOWN, CARLA	UNABLE TO GET IN TOUCH WTH - ISSUE WITH PHONE SERVICE	09/03/2019	09/06/2019
3218	CAMPBELL, PAUL	CHARGED FOR DAMAGES, SENT TO COLLECTIONS A YEAR AFTER THE INCIDENT	07/25/2019	09/09/2019
2595	MC GARVEY, ROBERT	(SYSTEM CALL) CONVENIENCE FEE TO PAY THROUGH COMPANY WEBSITE	09/09/2019	09/09/2019
2594	HAYES, KIRT	AFTER SOLAR INSTALL, COMPANY IS REQUIRING A TRANSFORMER UPGRADE	09/09/2019	09/09/2019
2582	MURPHY, FRED	CLAIMS IDAHO POWER IS ADDING KWH TO HIS BILL TO START BILLING CYCLE	09/05/2019	09/09/2019
2601	VILLAREAL, ANGIE	(SYSTEM VOICEMAIL) HAS EMC, NEEDS ASSISTANCE	09/10/2019	09/10/2019

2602	JONES, SIDIAN	(SYSTEM CALL) QUESTIONS ABOUT PAYBACK PERIOD FOR NET METERING	09/10/2019	09/10/2019
2586	MENTER, CINDY (911)	PHONES DOWN AGAIN, NOT WORKING THE PAST TWO DAYS	09/06/2019	09/10/2019
2599	DANIEL	(FRONT DESK VOICEMAIL) NO SUCH AREA CODE	09/10/2019	09/10/2019
2600	DE BOER, JED	NON REGULATED - COMPANY DEACTIVATED PHONE NUMBER	09/10/2019	09/10/2019
1280	NUNN, NORMAN	INQUIRY: NEEDS INFORMATION ON NEW IDAHO NUCLEAR POWER PLANT	08/29/2019	09/10/2019
1272	FULLER, DURWIN	INTERNET SERVICE OUT FOR OVER A MONTH	08/06/2019	09/11/2019
2606	AXTELL, FRANK	(SYSTEM EMAIL) VERIZON WIRELESS - NO JURIS - SUGGESTED FCC AS RESOURCE	09/11/2019	09/11/2019
1274	JACA, BENITA	INTERNET SERVICE: ISSUES WITH AUTO PAY NOT WORKING CORRECTLY	08/26/2019	09/11/2019
1283	MICHAUD, DAN	SAID MOST RECENT BILL S TOO HIGH AND WANT RECONNECTION FEE WAIVED	08/30/2019	09/11/2019
1239	BEAL, GREG	LINE DUG UP, REPLACEMENT NOT BURIED, EXTENDED OUTAGE SINCE THE REPLACEMENT	08/13/2019	09/11/2019
2592	LEAKE, ROSIE	(SYSTEM EMAIL) INTERNET ONLY CHARGES FOR SERVICES NEVER PROVIDED	09/09/2019	09/11/2019
4562	HODGSON, ROBIN (911)	COMPANY HAS SUSPENDED LONG DISTANCE SERVICE - HEALTH ISSUES, NEED TO CONTACT DR	08/05/2019	09/11/2019
3243	ROSS-SMITH, ALICE	CO. TERMINATED SERVICE, CHARGING ETF, AND LOST PORTED NUMBER	07/30/2019	09/11/2019
2611	THOMPSON, ROBERTA	(DIRECT CALL) STORM DAMAGE	09/12/2019	09/12/2019
2591	CARTER, HOLLY	UNABLE TO GET IN TOUCH	09/09/2019	09/12/2019
2603	TEATER, CHRISTOPHER	(SYSTEM VOICEMAIL) UNKNOWN ISSUE	09/10/2019	09/12/2019
2605	LAKE, JOSH	INQUIRY - HOW FAR DOES A TREE NEED TO BE FROM THE WATER MAIN	09/11/2019	09/12/2019
2612	ST AMAND, STACY	(DIRECT CALL) HIGH BILL OVER SUMMER, NO APPARENT LEAK, KTVB	09/12/2019	09/12/2019
2609	UNKNOWN, MICHAEL	INQUIRY: DOES THE CITY OF ARIMO HAVE GAS SERVICE?	09/12/2019	09/12/2019
2613	HOPE PROPERTY MANAGEMENT	INQUIRY: WHAT ARE OF THE STATE HAS THE HIGHEST ELECTRICAL USAGE	09/12/2019	09/12/2019

2618	GAGE, ELIZABETH	NEEDS PAYMENT ASSISTANCE	09/13/2019	09/13/2019
1267	KLAFT, GENE	INTERNET CONNECTIVITY ISSUES	08/26/2019	09/13/2019
2617	MESSENGER, DENNIS	(WALK-IN) CITY OF BOISE SEWER BILL NEEDS ADJUSTMENT BASED ON WATER LEAK	09/13/2019	09/13/2019
604	HILL, JACI	LOT OWNER NOT BILLED FOR 27 YEARS AND THEN RECEIVES BILLNIG	06/27/2019	09/13/2019
2587	JOHNSON, GARY	REPEATED OUTAGES & PHANTOM PHONE RINGS	09/06/2019	09/13/2019