We have the following ticket from ISLD:

We have two stores which have been out of balance since Friday, most likely due to a trucking route change. Now we don't know how to fix it.

Here's what we understand:

1. Both stores are out of balance.
   a. 221 we show 13966 in inventory, the store shows 14009 for a difference of 43 bottles.
   b. 224 we show 8727 bottles, the store shows 9357 for a difference of 1085 bottles.
2. Both shows report an open freight invoice on the office side which match up with the outstanding number of bottles, but the stores show that all invoices have been received in.
3. The invoice numbers that the stores received are different than the invoice numbers generated through the freight program.
4. The Freight Invoices show "Duplicate Final Shipping Invoice".
5. For 221 we know that the invoice 2212505211 was allocations, which were uploaded the night before. 224 the invoice 2242505214 is for the stores order and 2242505211 is an allocation.
6. Route changes were made 5/20 but the route default stop number did not get changed. Attempts were made to correct the stops assigned to the freight invoices, but SILAS would not allow stops for 221 and 224 to be changed/updated.

ISLD provided screen captures from the reports as follows (example for store 224):

Store			Transaction Date
224	**Idaho State Liquor Division**		**05/23/25**
Rupert	**Summary Z Report - Store to Register Reconciliation Report**		
Point of Sale	**Current Activity from ISLD Date 05/23/25 to 05/23/25**		
	Active Only For Store 224		

Store Registers: 1   Bottles in Inventory: 9616   Invoice #: 705897

RETAIL SALES # 1 5901.47	AUD50523.224
DISCOUNT SALES # 1 1544.96	ISLD Begin Ending Bot: 8885
LOTTERY SALES-LOTTO 58.00	ISLD Begin Physical Adj: 0
LOTTERY SALES-SCRAT 315.00	Transactions Received: -354
LOTTERY SALES-REDEM -261.00	Physical Adj. Received: 0
RETAIL BOTTLES # 1 283	Total Ending Bottles: 8531
DISCOUNT BOTTLES # 1 71	
STATE TAX # 1 301.87	
COUNTY TAX # 1	

Discount item return: 77683 Bar: 8766 Qty: -2 Price: 11.35
Freight Received ACCPAC 2242505216 ACCPAC 2242505217
Could not find records for freight invoice 2242505216
Could not find records for freight invoice 2242505217

Open Freight Invoice Report
from Store 224 to 224
With Current File Only
Cut Off Date: 05/27/25

Store Number	Invoice Number	Quantity Shipped
224	2242505214	1,079
224	2242505211	6
	Report Totals:	1,085

The amount of the discrepancy is the same as the amount of the unreceived invoices. Note that the invoice numbers do not match in the screen captures above.

We opened the SOMAST and SOTRAN tables to find these invoices and found the following:

Somast

Sono	Custno	Sodate	Finvno	Stage
387592	224	05/21/25 12:00:00 AM	2242505216	NNNR
387639	224	05/21/25 12:00:00 AM	2242505217	NNNR
387798	224	05/28/25 12:00:00 AM	2242505281	NR
387833	224	05/28/25 12:00:00 AM	2242505281	NR

The invoice numbers shipped on 5/21 show the same values as recorded by the store.

We looked up the first SO (387592) and found the following:

Sotran

Sono	Custno	Item	Stage	Finvno
387592	224	1799	NNNR	2242505214
387592	224	4718	NNNR	2242505214
387592	224	4796	NNNR	2242505214
387592	224	5486	NNNR	2242505214
387592	224	6454	NNNR	2242505214
387592	224	10628	NNNR	2242505214
387592	224	10778	NNNR	2242505214
387592	224	10805	NNNR	2242505214
387592	224	10808	NNNR	2242505214
387592	224	11058	NNNR	2242505214
387592	224	11297	NNNR	2242505214
387592	224	11298	NNNR	2242505214
387592	224	11586	NNNR	2242505214
387592	224	11788	NNNR	2242505214

The invoice numbers for these SO entries does not match between SOMAST and SOTRAN. We are concerned that there is a bug in the code when ISLD performs a route change like they did for these stores.