Jen Ack

Sent 10/6/05

J. AU. Jo Commons

HECEIVED

SULED

2005 OCT -4 AM 8: 07

HEALTH ITIES COMMISSION

October 2, 2005

Eagle Water Company P.O. Box 455 Eagle, Idaho 83616 # EAG-W-05-02

Re: Eagle Water Company's letter of 9/12/05 & rate change for Eagle Springs

Dear Eagle Water Company:

Thank you for your efforts to keep our water pressure stable and available in Eagle Springs Subdivision.

I would like to take this opportunity to inform you about our water use in June and July of this year. Our neighbor, Douglas Brockman, passed away on July 19, 2004. His home went into probate, then foreclosure and finally sold in August of '05. In order to prevent his lawn from completely dying this summer, I watered his front lawn,-via hand-held hose from our property-, until the new owner took over in August of 2005.

This should put into perspective your comment regarding the "excessive lawn irrigation by some of our customers."

Thanks again for trying to keep your customers happy.

Sincerely,

Gary and Jan Glassing

10265 N. Blacktail Avenue

Boise, ID 83714

Cc: PUCL