

From: debbie Chadwick <vazmami@hotmail.com>
Sent: Tuesday, July 14, 2020 2:01 PM
To: Jolene Bossard <Jolene.Bossard@puc.idaho.gov>
Subject: Re: Public Utilities Commission - Debbie Vazquez

Thank you taking to time to ensure that my comment be added as a consumer.

I am concerned that the request in raising our water costs is ridiculous. I have been with Falls Water for over 24 years and with all the changes that they have done I can no longer even water my lawn! If you drive through my neighborhood you will see pretty much the same thing. We used to pay a fixed rate during the winter months which made it feasible to water during the summer months. This is no longer the case. I set up auto pay for \$50.00 a month and since the costs have gone up so much I haven't even been able to do any kind of garden. Why can't something be done like the city does? A fixed reasonable rate that every customer can pay? I am disabled and live on very limited income. With COVID-19 I am having to quit my job due to health issues. This is just unfair to ask customers to pay more! There is no management on our equipment and I certainly don't see anyone coming to read any meter so how can you do this to your customers? Please take into consideration the people who just can't afford more and more and receive less and less! It just ridiculous!

Debbie Vazquez

Name: Debbie Vazquez
Email: vazmami@hotmail.com
Telephone: 208-403-1517
Address: 747 Jensen Dr
Idaho Falls, ID 83401

Case Comment, FLS-W-20-03