

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Saturday, November 7, 2020 7:00:04 AM

The following comments were submitted via PUCWeb:

Name: Chad Aaland
Submission Time: Nov 6 2020 5:27PM
Email: chadaaland@gmail.com
Telephone: 951-833-8783
Address: 1306 E Braemere Road
Boise, ID 83702

Name of Utility Company: Suez

Case ID: SUZ-W-20-02

Comment: "I strongly urge not approving the unreasonable rate increase Suez is requesting. The rate of return is not comparable to the average investment market return, nor is it comparable to real estate or many other industries' rates of return. In addition, Suez should have been performing these upgrades over time, but neglected to in their insistence to acquire water utilities throughout the world. I do not feel it's fair that during an international pandemic, we as citizens should guarantee a rate of return on a basic human necessity for a private company when many are struggling to pay their rent/mortgage, educate their children, and keep food on the table. It's absurd that this would be proposed. Please deny this application. "

Name: Jules Sanchez
Submission Time: Nov 6 2020 7:27PM
Email: massageworxboise@gmail.com
Telephone: 208-246-9775
Address: 11170 w Flintlock Dr
Boise, ID 83713

Name of Utility Company: Suez

Case ID: SUZ-W-20-02

Comment: "Our water rates are already high enough throughout the year. During summervmonths itbis almost too mich to handle"

Name: Darcy Horton
Submission Time: Nov 6 2020 6:36PM
Email: darcyhorton@aol.com
Telephone: 831-588-7899

Address: 1701 N 12th St
Boise, ID 83702

Name of Utility Company: Suez Water

Case ID: SUZ-W-20-02

Comment: "I just learned that Suez has filed to increase water rates in Boise by as much as 22%. People are already struggling with the effects of the pandemic. Businesses have been forced to close and employees have laid off. In addition, newcomers flooding into the Treasure Valley have driven home prices and rental rates sky high. And now Suez wants this huge increase? Please don't allow this. Please don't force more people into the streets. Thank you."

Name: Nick Nettles
Submission Time: Nov 6 2020 10:50PM
Email: nicksstorm@yahoo.com
Telephone: 208-353-9361
Address: 9352 W Avalanche Dr
Boise, ID 83709

Name of Utility Company: Suez

Case ID: SUZ-W-20-02

Comment: "This comment regards the proposed 22% rate increase by Suez. I've reviewed the infrastructure plan that details the monies spent attempting to justify this rate increase. Suez states that these "improvements" are not due to new construction or customer growth because they state new growth pays for itself. However, it seems that some of these expenses are for increased pumping capacity which would lead one to think that is related to growth. Suez has done nothing meaningful to encourage customers to reduce consumption, instead simply building out additional capacity which they now want a 7.5% return for. It is irresponsible for a company to simply add capital projects in an attempt to increase net income. If Suez truly wants to be a meaningful partner with Idaho customers which this commission represents the company should have first increased efforts to conserve water. Suez has nearly zero communication with customers showing different landscaping techniques which would conserve water and reduce the need for additional pumping capacity. I would assume pumping capacity is utilized/constrained most in the summertime with the watering of landscapes yet I've never seen the company promote using more efficient sprinkler heads or xeriscapes. I have been a customer for 17 years and I just found out they have 2 small xeriscape displays after I called and spoke with them (zero communication from them prior to my call). It's clear that Suez should take a hard look at their shortfalls in communicating conservation with customers and realize that they can't continue to build out pumping capacity with the expectation that customers will foot the bill. I ask the commission to send a clear message that Idahoans will not reward a company that has failed to educate customers on conservation and has chosen to simply expand their system with the expectation of a 7.5% ROI. "

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Saturday, November 7, 2020 2:00:05 PM

The following comment was submitted via PUCWeb:

Name: Joseph Wright
Submission Time: Nov 7 2020 1:24PM
Email: alphametis@gmail.com
Telephone: 208-409-2917
Address: 2815 N. Arthur St.
Boise, ID 83703

Name of Utility Company: Suez Water Idaho

Case ID: SUZ-W-20-02

Comment: "I oppose the request by Suez Water Idaho to increase their rates. Their customer fee alone is the largest portion of my service bill, they are a foreign-owned company in business for profit, not service. If their business model is so poor they cannot sustain their systems, they do not deserve to pass their failures on to the public as increased fees and rate."

From: To: Subject: Date:

Andrea Tuning <andreanicoletuning@hotmail.com>
Jan Noriyuki
Suez-w-20-2 x public comment Monday, November 9, 2020
8:39:24 AM

To whom it may concern,

I received a post card notifying me that Suez Water is proposing a drastic and unrealistic rate increase to the public. The proposal to increase rates by 22.3% is absolutely crazy. While all of the citizens and other agencies are buckling down more than ever, Suez is asking for an absurd increase. How can we as citizens keep up with rates that are increased so drastically? We simply can not. The request is not in alignment with the economic time that we are in.

Please deny this request.

Thank you!

Andrea Tuning
4215 West Bethel Street Boise, Idaho 83706